84mm

89mm

Bluetooth headset

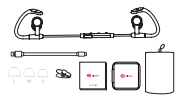
W2

User Manual

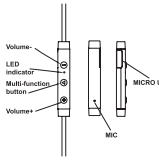
Introduction

Thank you for choosing Aireye product. Please read the manual carefully, and keep it for further reference. If you need any further assistance, please contact our customer support team by email at **service@aireyezone.com**

Package Content



Product diagram



Specifications

Bluetooth Version	BT4.1
Bluetooth Profile	HFP V1.6;HSP V1.2;A2DP V1.2; AVRCP V1.4
Audio decoder	SBC; APTX
RF Carrier frequency	2402MHz-2480MHz
Receiving distance	10 meters
Input voltage	MICRO USB DC 5V
Working time	About 6 hours
Charging time	1~2 hours
Charging current	80mA
Auto shut-off time without connection	5 minutes
Multi-point connection	Support one earbud connect two bluetooth mobile phones
Battery indicate	Support IOS system battery indication

Battery		6-10*10mm 3.7V 60mAh 80hum ion *2
MIC		1.7*2.2 MEMS MIC, ➖42dB ± 3dB
Driver	Driver Spec	6-13mm
	Impedance	32R
	Rated power	5mW
	Frequency response	20Hz➖20KHz
	Sensitivity	108dB ± 3dB
Product Size		640*31*43mm
weight		About 23g(bare unit)
Storage temperature		-5～45℃
Working Temperature		-10～70℃

Getting started

The headphones is partially charged at the factory. Please make sure that you fully charge it before using it for the first time.

How to charge?

1.Connect the headphones with any USB charging adapter or active computer USB port.
2.Charging will start automatically with LED indicator turning red.
3.The headphones is fully charged when LED indicator turns blue.

Note:

1.The LED indicator will flash red when the battery is low, and you will hear a voice " battery low ".
Please recharge the headphones.
2.Charge the headphones at least once every 3 months when not using for a long time.
3.To ensure the charging safety, please do not use any USB charging adapter with current over 1A. Please do not use any type of quick charger to charge the headphones.

Pairing

Before start, please turn off other Bluetooth devices nearby, and make sure the headphones and your Bluetooth device are close together (within 3 feet).

1.Press and hold the multi-function button for approximately 7 seconds until the LED indicator flashes red and blue alternatively with a voice prompt "pairing"(you will hear the voice prompt "power on" first, just keep holding the multi-function button). Now the right earpiece is in pairing mode.
2.Activate the Bluetooth function on your device and search for the nearby Bluetooth connection:
For iPhone/iPad/iPod: Settings → Bluetooth → On
For Android: Setting → Wireless & Networks → Bluetooth → On → Scan for devices
For Windows 8 Phone: Settings → Bluetooth → On
3.“AIREYE-W2” should be listed in the search result, Select the name to connect. Once connected, Only the blue LED will blink slowly.

Note:

1.If you want to pair the “AIREYE-W2 ” headphones with a new device, you need to first turn off the headphones, and follow the “pairing” instruction to pair the “AIREYE-W2” with your new device.
2.The headphones will stay in pairing mode for 5 minutes at most if no device is found. Afterwards, it will power off automatically; if pairing device is switched off or Bluetooth disconnected for 5 minutes, the headphones will power off automatically.
3.Maximum operating range for the Bluetooth headphones is 33ft(10m). If you move out of range, the headphones will lose connection. You will need to move back to within range and reconnect to your Bluetooth audio device.

Re-pairing

The headphones can remember previously paired devices. If you have previously paired the headphones with a device, simply turn on your device and the headphones(by pressing the Multi-function button for approximately 3 seconds till the blue light is on) will automatically connect without going into pairing mode. If the headphones doesn't automatically connect, please select the device name from your Bluetooth device to reconnect.

Controls and Voice Notification

Button Controls

Once connected, the headphones can control media and phone calls from a smart-phone or tablet.

Function	Operation
Power On	Press and hold the multi-function button for approximately 3 seconds till the blue light is on.
Power Off	Press and hold the multi-function button for approximately 3 seconds till the red light is on.
Pairing	In power-off mode, press and hold the multi-function button for approximately 7 seconds Until the LED flashes in red and blue alternatively, then the headphones comes into pairing mode.
Volume control	Press the Vol+ button to increase the volume; press the Vol – button to decrease the volume.
Skip Songs	Press and hold the Vol+ button for long to switch to next song;press and hold the Vol+ button for long to switch to previous song.
Pause/Play	Press the multi-function button once

Answering /Ending Calls	Press the multi-function button once
Rejecting calls	Press and hold the multi-function button for approximately 2 seconds
Calls mute	During the calling, press Vol+&Vol- button at the same time to open/close the Call mute function.
Redial latest number	Double press the multi-function button quickly to redial last dialed phone number in user's cellphone automatically.
Voice Control	Press and hold the multi-functional button for approximately 1 second to activate voice assistant(need your device support voice assistant, like Siri)

Voice Notification

Action	You will hear
Turn on the headphones	Power on
Turn off the headphones	Power off
Go into pairing mode	Pairing
Successfully paired	Connected
Battery level low	Battery low
Bluetooth out of range/ disconnected	Disconnected

LED Indicator

The LED indicator gives a good indication of what the headphones is doing

STATUS	LED INDICATOR
Charging	LED indicator is solid red
Fully charged	Red light turns off and blue light is on
Low battery	LED indicator flashes red
In pairing mode	LED indicator flashes red and blue alternatively
Bluetooth connected	LED indicator flashes blue slowly
Bluetooth disconnected	LED indicator flashes blue quickly

Trouble Shooting

Q: I have established connection with my smartphone, but I am not hearing any sound?
A: Please make sure that you turn up the volume of headphones. Some smartphone requires you to setup the Bluetooth headphones as an audio output device before sound is transmitted. Please see the instruction of your smartphone for details. If you are using a music player or other Bluetooth device, please make sure it supports A2DP stereo music profile.

Q: The sound is not very clear / the caller cannot hear my voice clearly?
A: Please adjust the volume on your phone and headphones. Make sure there is no source of interference nearby. Stay close to your smartphone.

Q: Why the connection is not stable and cuts out intermittently?
A: Please make sure there are no objects between the headphones and your Bluetooth device. Please make sure there is no radio or WIFI interference nearby.

Q: I tried to connect to Aireye W2, but my device says "connection failed"?
A: Please make sure:
1) Your device supports the Bluetooth stereo profile "A2DP".
2) Delete "AIREYE-W2" from your device Bluetooth search result and connect again.

Q: In multi-point mode, does the headphones output audio signals of both devices at the same time? The audio signals from which device will be heard?
A: No, it doesn't. In multi-point mode, the headphones output audio signals from the device whichever was played first. If you desire to hear audio from another device, the audio process of previous one needs to be stopped. When calls come in, the headphones will immediately output audio signals from the device with incoming call.

Q: My headphones will not switch on.
A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge it, please contact our customer support for warranty cover.

Care and Maintenance

Keep the headphones away from heat and humidity;
Do not put the product under direct sunlight or hot areas.
High temperatures will shorten lifespan of the headphones, battery and /or the internal circuit board;
Power off the headphones when not in use and before storing;
Do not try to take the product apart;
Do not drop or knock your headphones on hard surfaces;
Do not use chemicals or detergents to clean the product;
Do not scrape the surface with sharp objects.

Warranty and Support

Customer Support
If you need any assistance or support, please email ***service@aireyezone.com*** with details. We will answer your email within 24 hours. We will do our best to provide you with a viable solution. For more information, please visit ***www.aireyezone.com***.

Warranty

We warrant this device 12 MONTHS from date of the original purchase for manufacturer defects. If the device fails due to a manufacturing defect, please contact seller directly to initiate return and warranty process. The following are excluded from AIREYE warranty cover:
Device purchased as second hand, used or from unauthorized seller;
Damage resulted from misuse and abusive action;
Damage resulted from chemical, fire, radioactive substance, poison, liquid;
Damage resulted from natural disaster;
Damage caused to any third party / person / object and beyond.
Please do not return the product without seller /AIREYE authorization.

Statement

We can only provide after sale service for products purchased directly from AIREYE or AIREYE authorized distributor.
If you have purchased from a different seller, please contact them for any exchange or request.
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Consult the dealer or an experienced radio/TV technician for help.
This device complies with part 15 of the FCC rules
Operation is subject to the following two conditions
(1)this device may not cause harmful interference,
and (2)this device must accept any interference received, including interference that may cause undesired operation.

Aireye, A Little Bit More.