

## 10 / FAQ & TROUBLE SHOOTING

Q: What pool shapes and construction materials is the cleaner suitable for?

A: The machine can be applied to rectangle, oval, or irregular shapes of in-ground swimming pools. Applicable construction materials include PVC, guinite, tile and other materials.

Q: Will obstacles such as steps, shallow water areas, drains, slopes etc. in the swimming pool affect the running?

A: The machine can climb steps, drains, and shallow water areas. The above obstacles may influence its cleaning path, but will not affect the operation of the machine.

Q: Are the WYBOT App able to control the device when cleaning under water?

A: Yes. But you should connect your robot to the app when the robot is docking onto it. You can schedule your cleaning and control it remotely at anytime.

If you encounter the following situations when using the cleaner, you can check the table and solve them by yourself.

If you can not find a solution from the table, please contact after-sale team.

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No.	Issues	Details	Possible Causes	Suggested Solution
1	Cannot charge	All LED indicators show green	Sealed parts or charger are damaged.	Contact for change.
		No LED indicators show	The device does not have a good contact with the docking.	Adjust the position.
2	Charger light dies	Plug into the power supply well, but no light shows.	The charger is damaged.	Contact for change.
3	Cannot be turned on	No LED indicators show	Low battery.	Charge the device.
4	Does not work	LED indicators die after a while.	Automatically power off 3 min after no operation.	Relaunch the device.
		Show solid red light	Impeller or filtration basket is stuck.	Open to clean.
		Show flashing red light	Overheat protection.	Relaunch the device after a while.
		Show flashing yellow light	Low battery.	Charge the device.
5	Cannot clean the wall		Wrong cleaning mode.	Choose wall cleaning mode.
			Heavy dirty pool water.	Clean filtration system.
			Use cotton foam.	Remove cotton foam.
			Gyro need be calibrated.	Calibrate it using the App.
6	Low cleaning coverage		Device weight it heavy.	Install floating parts.
			Firmware is not the latest version.	Update it using the App.
7	The front part raises frequently		Floor cleaning mode	Switch to full-pool cleaning.
			Full filtration basket	Clean filtration system.
8	Cleaning path is not patterned		Gyro need be calibrated.	Calibrate it using the App.
9	The device is stuck at main d rains or floor lights		The obstacle is hight than 30mm (1.2ft)	Manually unstuck the device.
10	Cannot call the device back to the docking station.		No power supply for the docking station	Connect to the power supply.
			The docking station need be calibrated.	Contact for calibration.

## 11 / CERTIFICATION

WYBOT robotic pool cleaners have passed all performance and reliability tests and also has obtained relevant certifications from the countries in which they are sold. you can rest assured.



## 12 / WYBOT CUSTOMER CARE

Due to the need for continuous products improvement, the products in the manual are subject to the real products, and WYBOTICS Co., Ltd. reserves the right to update products.

If you encounter any problems during use, please contact after-sale team.

For more details, please contact WYBOTICS website [www.wybotpool.com](http://www.wybotpool.com)

Wybot Customer Service:

Email: [support@wybotpool.com](mailto:support@wybotpool.com)

Facebook: @WybotPool

Tel: 1-866-777-6655



Scan the QR code for the e-Manual.

FCC Warning Statement: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.