

Wired PTZ WiFi Camera

Wi-Fi 2.4G / 5G

Email: usservice@isecugroup.com

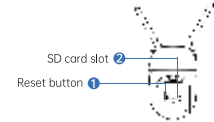
Before operating this unit, please read these instructions carefully, and save them for future use.



Interface description

This manual is suitable for various types of cameras.
(The appearance may be different due to different batches. The details are subject to the receipt. This manual is only for the installation instructions of this series of equipment)

Wireless Pan-tilt IP Camera

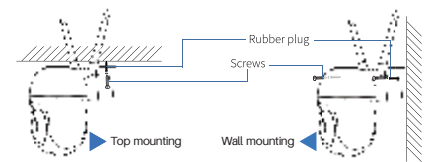


Description

1. Reset button: The working state of the device, long press 5 seconds to restore the factory settings, the camera will have a voice prompt broadcast.
2. SD card slot: Micro SD card, storage video and playback video.

Installation and placement

Wireless Pan-tilt IP Camera



- 1.1 Drive the expansion rubber plug into the ceiling, and use screws to fix the base of the bracket to the ceiling;
- 1.2 Install the device on the stand.

Software installation

APP Download and Installation

Users can search "AJCloud" on APP store or Google Play, or scan the QR code below to install the APP.



AJCloud APP



APP download

Step 1

If you are prompted to open certain permissions (such as location, message notification, etc.) during APP installation, click Allow (agree).

Step 2

Account register: Open the APP, click "Sign up", enter your email or phone number to create an account.

Account login: On the login interface, enter the account/ phone number/email, and the corresponding password and click the "OK" button to log in.

Third-party login: APP supports third-party login. Click the third-party social software icon, jump to the APP to complete the authorization and log in.



Bluetooth adding process with network

*"Before adding a camera, please make sure that the Bluetooth function of the mobile phone has been turned on, and do not turn off the Bluetooth during the adding process. If a prompt box pops up during the adding process to enable Bluetooth or Bluetooth authorization, please follow the steps in the prompt to enable it;

Step 1

After the camera is powered on, open the "AJCloud" APP and click the "+" icon in the upper right corner to enter the interface of adding devices.

Step 2

The APP will automatically search for a new device and click the "Pair" button when it finds the device.



If you can't find the device in the above steps, press and hold the reset button for 5 seconds, restore the camera to factory settings, and try again.



Step 3

Select the WiFi that the camera needs to connect to, enter the password, and click Next;



Step 4

After the network is configured successfully, the system prompts you to enter the device name. Click Next.

Step 5

Select the WiFi that the camera needs to connect to, enter the password, and click Next;



Or you can add camera by WiFi configuration

Step 1

Open the APP, click the "+" icon Or click the "Add device" to enter the scan code interface;

Step 2

Select the device type, Select "IP Camera"



Step 3

Select Wi-Fi connection by QR code



Step 4

Check whether the device is powered on and has a prompt tone



Step 6

Point the camera at the QR code that appears on the screen of the phone



If wireless camera configuration fails, please follow the APP guide to reconfigure.

Step 5

Select the WiFi that the camera needs to connect to, enter the password, and click Next;



Step 7

After the network configuration is successful, set a name for the camera.



Help FAQ

Q1: Why is the pairing network unsuccessful?

1. Please make sure that the distance among the camera, the router and the mobile phone should be close enough when configuring the network.
2. Please make sure that the WIFI signal connected to the mobile phone 2.4G Wifi are both ok.
3. Please check whether the WIFI name and password are correct.
4. Please long press the reset button for 5 seconds and try again after restoring the camera to the factory settings

Q2: Why is there no playback?

1. Make sure that the TF card has been inserted into the camera and try to turn on/off the camera.
2. Enter the camera settings menu to check the storage status 'in good condition' (if the status is abnormal click to "Format the memory card".)

Q3: Why is the camera offline?

1. It may be caused by router WIFI signal interference or network reasons. Power off and restart the optical modem, router or camera.
2. The camera maybe too far away from the WIFI router, try to get the camera next to the WIFI router.
3. Whether the WIFI password has been changed, try to reset the camera and try pairing again.

Q4: Why my phone does not have an alarm push function or two way audio?

1. Check your mobile phone permission settings, and make sure that enable the notification permission of "AJCloud" App.
2. Open your phone's Settings > Apps and Notifications, select Apps and Notification Management respectively, find the "AJCloud" app, and turn on all permissions.



After Service

1. Thanks for your purchase and support, we appreciate all your valuable feedback.
2. If you have any questions about our products, please feel free to contact us.

Toll Free: +1 888 971 6718

Email: usservice@isecugroup.com

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment

does cause harmful interference to radio or television reception, which can

be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.