

LO  JACK[®]
Get it. And get it back.[™]

EWOM 06/05
503287

LoJack Early Warning™ Recovery System

Owner's Manual



LO JACK®



IF YOUR VEHICLE IS STOLEN...

Follow these steps:

1. REPORT THEFT – Immediately report the theft to the police in the town where your vehicle was stolen.

2. VERIFY VIN – Ensure the Vehicle Identification Number (VIN) listed on the stolen vehicle report provided to the police is correct and sign the report. (Your vehicle's VIN is located on your vehicle registration and on your LoJack I.D. Card.) The police will enter your stolen vehicle report into the Statewide Law Enforcement computer system. This process activates your LoJack, enabling police to initiate the recovery process.

3. CALL LOJACK – Our customer service experts will provide you with free, helpful information and assist you with the following to save you time:

- Ensure that your vehicle theft was reported correctly
- Explain the process for reporting your theft to your insurance company so you are equipped with all of the necessary information
- Offer you a special discount on a rental car

Vehicle Identification Number: _____

(write your VIN here for future reference)

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WELCOME

We'd like to take this opportunity to welcome you and offer our congratulations on your purchase of the LoJack Early Warning Recovery System. You've made a very smart investment to protect your vehicle.

LoJack is the only stolen vehicle recovery system used in partnership with the police. Over the past 19 years, police have recovered more than 90 percent of stolen vehicles equipped with LoJack – more than 150,000 vehicles worldwide.

Now with LoJack Early Warning, we've built on the strength of LoJack with a feature that offers additional protection. LoJack Early Warning alerts you if someone has moved your car without your permission. This means the police can begin tracking your stolen vehicle without any lost time.

To get started, you must register LoJack Early Warning for it to be operational. You can do this at www.lojack.com or by calling 1-800-4-LOJACK (1-800-456-5225).

To operate Early Warning, all you need to do is drive with your Early Warning Key Pass. The presence of your Key Pass alerts your system that an authorized user is behind the wheel.

It's that simple. You can now operate your vehicle with the knowledge that it is fully protected by LoJack Early Warning.

If you have any questions, feel free to call us toll-free at 1-800-4-LOJACK (1-800-456-5225). Thanks again for purchasing LoJack Early Warning and drive safely.

Joseph F. Abely
Chief Executive Officer



LOJACK EARLY WARNING RECOVERY SYSTEM OVERVIEW

LOJACK EARLY WARNING COMPONENTS

Your Early Warning feature and your LoJack Stolen Vehicle Recovery System work together to detect whether your vehicle has been operated without your permission.

LoJack

Your LoJack Stolen Vehicle Recovery System was installed in a hidden location within your vehicle. Should you determine that your vehicle has been stolen, contact the police first and complete a standard stolen vehicle report. The police will then activate LoJack. LoJack sends a signal that helps police track and recover your stolen vehicle. After you contact the police, call a LoJack customer service representative at 1-800-4-LOJACK. LoJack will provide you with information on theft and insurance company reporting requirements that will save you time.

Early Warning Key Pass

Two Early Warning Key Passes were provided to you with the purchase of your system. Both Key Passes are uniquely coded to your Early Warning System. Your Key Passes are not interchangeable with any other Early Warning System. To purchase an additional Key Pass for another vehicle user, call 1-800-4-LOJACK (1-800-456-5225) or fill out the easy-to-use order form provided at the back of this Owner's Manual.

Motion Sensor

Your system contains a motion sensor, which has been installed in a hidden location within your vehicle. The motion sensor monitors vehicle movement and detects the presence of the Early Warning Key Pass, ensuring an authorized user is driving the vehicle. Should the motion sensor detect that your vehicle is moving without the presence of your Early Warning Key Pass, Early Warning notification is sent to you.

OPERATION

LoJack Early Warning was designed to be very easy to operate. In fact, it works automatically as long as you have the Early Warning Key Pass with you when the vehicle is being driven. There are no buttons to push or alarms to set. To ensure optimum performance of LoJack Early Warning, replace the battery in the Key Pass twice a year. See pages 11 and 12 for battery replacement instructions.

Driving Without the Early Warning Key Pass

- Should your vehicle be moved without the presence of your Key Pass, Early Warning notification will be made to the contact numbers or email addresses you have provided. Should there be no answer or a busy signal, LoJack will attempt re-notification for up to 24 hours.
- Early Warning notification will not occur if the vehicle is not moved or driven some distance. Getting in and out of your vehicle or backing out of your driveway without the Key Pass will not generate notification.
- To avoid false notification, your system goes through a number of checks and balances before it initiates the notification process. LoJack Early Warning technology works to determine that the vehicle is moving without the presence of the Early Warning Key Pass.
- Typically, you are notified within 15-30 minutes after your vehicle begins moving without the Key Pass and no more than 1 hour. However, this time may vary.

Resetting Your Early Warning Feature

- Early Warning will only recognize 1 unauthorized movement within a 2-hour period, then it will shut off 8 hours from the first unauthorized movement.
- To reset your Early Warning feature, you simply need to drive for at least five minutes with the Key Pass present.
- Police operation of LoJack is not affected by the shut off of your Early Warning feature. Even if the Early Warning feature is shut off, the filing of a stolen vehicle report to police will result in the activation of LoJack.



REGISTERING LOJACK EARLY WARNING

REGISTRATION AND CHANGES TO YOUR REGISTRATION

- **You must register LoJack Early Warning for it to be operational.**

- Registering online is the fastest and easiest way to register LoJack Early Warning (www.lojack.com). If you do not have access to a computer or the web, you can also register by calling LoJack Customer Service toll-free at 1-800-4-LOJACK (1-800-456-5225) Monday- Friday from 8:00 a.m. to 9:00 p.m. EST or Saturday from 9:00 a.m. to 4:00 p.m. EST.
- To complete your registration, you will need to provide LoJack with the two numbers (Vehicle Identification Number and Early Warning Registration Number) printed on your LoJack ID card, which is located in the clear pocket on the front of your owner's kit.
- To provide you maximum flexibility, we provide the following methods of contact for Early Warning notification: text messaging, e-mail, home phone, cell phone, work phone and alpha pager. When registering you can choose up to five of these contact methods, although two or three will normally meet your needs. Should it be necessary to contact you with Early Warning notification, LoJack will contact you at every contact point you select.

- Once you've completed the registration process, please allow 24 hours for processing. You will receive a confirmation notification that confirms your Early Warning contact information.
- Once you've received registration confirmation, driving with the Early Warning Key Pass for the first time (for at least five minutes), makes your LoJack Early Warning operational.
- If you need to update or change your registration information after you first register, simply go to www.lojack.com. Select the option for registering Early Warning. Please note that any changes you make will override any existing information we have for you. Be sure to provide all the contact methods you wish to be notified at, not just the ones that have changed. You will receive a confirmation notification that confirms your registration changes.
- You can also call LoJack Customer Service to make updates to your registration information.

QUESTIONS AND ANSWERS

Q: How does LoJack Early Warning work?

A: If your vehicle is driven without the Early Warning Key Pass, you will receive Early Warning notification to all the points of contact you selected during registration. You will not receive additional notification for two hours. After two hours, if your vehicle is moved again without your permission, the notification process will take place. This two-hour cycle continues until 8 hours have passed, at which point the Early Warning feature automatically turns itself off. This is a preventive measure so that if Early Warning is triggered inadvertently (e.g. you lose your Key Pass, your Key Pass battery is low), you will not receive repeated notification. Should you determine that your vehicle has been stolen, contact the police first and complete a standard stolen vehicle report. The police will then activate LoJack. LoJack sends a silent signal that helps police track and recover your stolen vehicle. After you contact police, call a LoJack customer service representative at 1-800-4-LOJACK. LoJack will provide you with information on theft and insurance company reporting requirements that will save you time.

Q: How long does it take to receive Early Warning notification?

A: Typical notification from the time your vehicle begins moving without the Key Pass is about 15-30 minutes and no more than 1 hour. However, this time may vary.

Q: What if I miss the Early Warning call?

A: If you miss the call and have an answering machine or voice mail, an Early Warning notification message will be left. If your phone is busy or keeps ringing and there is no way to leave a message, LoJack will continue trying to call for up to 24 hours.

Q: How do I know if my Early Warning Key Passes are working?

A: Your Key Passes and the Key Pass batteries were tested at the time of installation. Driving without your Key Pass will result in Early Warning notification. See the Operation section of this manual (page 5) for more information on the operation of your LoJack Early Warning System. Should the battery charge in your Key Pass become low, the LED light on your Early Warning Key Pass will flash periodically to alert you the battery needs to be replaced. See the Maintenance section (pages 11 and 12) of this Owner's Manual for information on battery replacement.

Q: Do I need to register for LoJack separately from Early Warning on your website?

A: No, by registering for Early Warning, you are automatically registered for LoJack. You do not need to register twice.

Q: Will I get spam if I provide you with my e-mail address when I register?

A: No, we do not share your contact information with other companies, and you will not receive unsolicited e-mail or phone calls by providing this information when you register LoJack Early Warning.

Q: What if I want to turn off my Early Warning feature?

A: Should you decide you want to disable your Early Warning feature, the easiest way is to stop using your Early Warning Key Pass when driving your vehicle. You will receive initial Early Warning notification, but after 8 hours, the Early Warning feature will turn itself off. To reset your Early Warning feature, simply begin using your Early Warning Key Pass again.

QUESTIONS AND ANSWERS

Q: What if I am having my vehicle serviced – or I have to give my keys to a valet?

A: If you want to avoid receiving Early Warning notification, be sure your Early Warning Key Pass is provided along with your keys when your vehicle is in for service or if you are valet parking your vehicle.

Q: What should I do if my vehicle is involved in an accident?

A: If your vehicle is damaged as a result of an accident, you should call the LoJack Customer Service Center to schedule an inspection for your LoJack Early Warning Recovery System. To maintain your warranty protection, an inspection is required to ensure your system is in working condition.

Q: What kind of maintenance is recommended for my LoJack Early Warning?

A: The batteries in your Key Passes should be changed every six months, or when you change the batteries in other household items like your smoke detectors. In addition, we recommend an inspection of your system every 2 years. An inspection costs \$69.00* and can be arranged by calling 1-800-4-LOJACK. See pages 11-12 for more information about maintenance for your system.

Q: What happens when I sell my vehicle? Can I transfer my LoJack Early Warning to my new vehicle?

A: Your LoJack Early Warning is not transferable from vehicle to vehicle as the serial number on your system is registered to the 17-digit VIN of your vehicle. When selling your vehicle however, be sure to mention to the dealer or the buyer that it's equipped with LoJack Early Warning as it may enhance the vehicle's value. The subsequent owner of your vehicle can call LoJack and purchase a subsequent owner package and have the system registered in their name. If you sell or trade your vehicle you must contact LoJack to have your contact information deleted – so you don't receive Early Warning notification when you no longer own the vehicle.

Q: What kind of subsequent owner packages are available for the subsequent owner?

A: Two package options are available for the second owner of a LoJack Early Warning equipped vehicle:

Registration package (\$99*) – Includes services and re-registration of LoJack Early Warning in the new owner's name.

Inspection and registration package (\$199*) – Includes an inspection appointment, 1 new Key Pass, services and re-registration of LoJack Early Warning in the new owner's name.

** Prices are subject to change without notice.*

1-800-4-LOJACK (1-800-456-5225) • www.lojack.com



MAINTENANCE

LOJACK EARLY WARNING RECOVERY SYSTEM

After the initial warranty period (2 years), LoJack recommends an inspection of your LoJack Early Warning Recovery System, to ensure proper performance. The cost of an inspection is \$69.00* and can be arranged by calling our Customer Service Center toll-free at 1-800-4-LOJACK (1-800-456-5225).

You should be aware of specific instances that require a post-installation inspection of your LoJack Early Warning Recovery System, to ensure proper performance of the system and to maintain your warranty protection.

They include:

1. Your LoJack Early Warning-equipped vehicle sustains damage as a result of an accident.
2. You install additional electrical equipment (including, but not limited to telephone, radio, built-in radar detector, etc.) or you have repair work performed on some element of your vehicle's electrical system.
3. Your LoJack Early Warning-equipped vehicle has been in storage for an extended period of time or has not been operated for more than one month.
4. You experience battery or electrical system problems with the vehicle.

Contact our Customer Service Center toll free at 1-800-4-LOJACK (1-800-456-5225) to arrange for a convenient inspection.

EARLY WARNING KEY PASS

- The Early Warning Key Pass should be kept clean and dry at all times.
- To ensure reliable operation, be cautious of subjecting the Key Pass to any physical abuse (dropping it, etc.).
- Your Key Pass uses a Lithium watch battery (#CR-2032), available in most drug stores and electronic retailers.
- The Key Pass batteries should be changed every six months. You should change the batteries in all your Key Passes at the same time.
- The Key Pass also has an LED indicator that will flash periodically when the battery is low. This will provide you with a visual reminder to replace your battery.

* Price is subject to change without notice. Any additional cost for repairs or replacement components determined by the inspection are not included in this inspection cost.

1-800-4-LOJACK (1-800-456-5225) • www.lojack.com

MAINTENANCE

Key Pass Battery Replacement

You will need: 1 Lithium watch battery (#CR-2032), which can be purchased at most retail stores that sell batteries.

To ensure optimum performance of your system and uninterrupted coverage, we recommend changing your batteries every six months or when you change the batteries in other household items like your smoke detectors.

1. Open Key Pass: If the back of your Key Pass has a screw, use a small Philips head screwdriver to remove the screw. If the back of your Key Pass does not have a screw, use a small coin like a dime and insert into the indented slot on the one side of the case. Gently pry apart the two halves of the Key Pass. You have now exposed the interior of the Key Pass. You will notice a circular battery retained by a semicircular battery holder.

2. Remove old battery: Push the battery out of its holder using a pencil or other non-conductive (non-metal) tool. Notice the + sign on the face of the battery. You will want to put the new battery in with the + sign facing upward. Discard the old battery in household trash. It is non-corrosive and non-hazardous.

3. Replace battery: Insert a new battery into the battery holder. The battery MUST be installed with the + sign facing up. Slide the battery into the holder until it sits snugly in the holder. The red light on the face of the Key Pass should flash several times immediately after properly installing a battery.

4. Close the Key Pass: Reassemble the Key Pass by snapping the two halves of the case together. If your case has a screw, insert the screw into its hole then tighten the screw until it is just snug. Note the date you replaced the battery. The battery should last approximately six months.

COVERAGE AREAS

LoJack Early Warning Recovery System service is available in all or a substantial portion of each of the following counties, based on population density, geography and distribution of police tracking computers*:

State	Counties Covered	State	Counties Covered
Arizona	Maricopa, Pima, Pinal, and Santa Cruz	Georgia	Barrow, Bartow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Henry, Jackson, Newton, Oconee, Paulding, Rockdale, Spalding, and Walton
California	Alameda, Contra Costa, Fresno, Imperial, Kern, Kings, Los Angeles, Madera, Marin, Merced, Napa, Orange, Placer, Riverside, Sacramento, San Bernadino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Barbara, Santa Clara, Solano, Sutter, Stanislaus, Tulare, Ventura, and Yolo	Illinois	Cook, DuPage, Kane, Lake, McHenry, and Will
Colorado	Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, El Paso, Jefferson, Larimer, Pueblo, and Weld.	Louisiana	Ascension, East Baton Rouge, Iberville, Jefferson, Livingston, Orleans, Plaquemines, Saint Bernard, Saint Charles, Saint James, Saint John the Baptist, Saint Tammany, and West Baton Rouge
Connecticut	Fairfield, Hartford, Middlesex, New Haven, New London, and Tolland	Maryland	Anne Arundel, Baltimore, Baltimore City, Charles, Harford, Howard, Montgomery, and Prince George's
Delaware	New Castle	Massachusetts	All counties
DC	All	Michigan	Allegan, Bay, Berrien, Calhoun, Cass, Clinton, Eaton, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lapeer, Livingston, Macomb, Monroe, Muskegon, Oakland, Ottawa, Saginaw, Shiawassee, St. Clair, Tuscola, Van Buren, Washtenaw, and Wayne
Florida	Broward, Clay, Dade, Duval, Flagler, Hillsborough, Indian River, Lee, Manatee, Martin, Nassau, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Saint John's, Saint Lucie, Sarasota, Seminole, and Volusia		

** As of June 2005. LoJack Early Warning service is not available in Michigan.*



COVERAGE AREAS

State	Counties Covered
Nevada	Clark
New Hampshire	Hillsborough and Rockingham
New Jersey	All counties
New York	Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, and Westchester
North Carolina	Alamance, Cabarrus, Cumberland, Davidson, Davie, Durham, Forsyth, Gaston, Guilford, Hoke, Mecklenburg, Orange, Randolph, Rowan, Union, and Wake
Pennsylvania	Bucks, Chester, Delaware, Montgomery, and Philadelphia
Rhode Island	All counties
Texas	Bastrop, Bexar, Brazoria, Chambers, Collin, Comal, Dallas, Denton, Ellis, Fort Bend, Galveston, Guadalupe, Harris, Hays, Johnson, Kaufman, Liberty, Montgomery, Parker, Rockwall, Tarrant, Travis, and Williamson

State	Counties Covered
Virginia	<i>Counties:</i> Arlington, Caroline, Charles City, Chesterfield, Dinwiddie, Fairfax, Fauquier, Goochland, Greensville, Hanover, Henrico, Isle of Wight, James City, King George, King William, Loudoun, New Kent, Powhatan, Prince George, Prince William, Southampton, Spotsylvania, Stafford, Surry, Sussex, and York. <i>Independent Cities:</i> Alexandria, Chesapeake, Colonial Heights, Emporia, Fairfax, Falls Church, Hampton, Hopewell, Manassas, Manassas Park, Newport News, Norfolk, Petersburg, Portsmouth, Richmond, Suffolk, Virginia Beach, Williamsburg
Washington	King, Kitsap, Lewis, Pierce, Snohomish, and Thurston

For recent updates to LoJack coverage, call 1-800-4-LOJACK.

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LOJACK EARLY WARNING LIMITED WARRANTY

Limited Parts and Labor Warranty — We warrant that if the LoJack unit or LoJack Shock/Perimeter Sensor or LoJack unit with LoJack Early Warning feature which is installed in your vehicle (exclusive of backup battery system and LoJack Early Warning Key Pass), proves to be defective in material or workmanship within two (2) years from the date of installation we will, at our option, either replace such LoJack product or products, or will provide without charge the labor and the parts necessary to remedy any such defects at a LoJack operated installation center. LoJack's responsibility is only to replace or repair the LoJack products and not for any additional payment, regardless of the nature. For a period of ninety (90) days after installation, LoJack will provide parts and labor or service to repair or replace any part of the backup battery system or LoJack Early Warning Key Pass which proves to be defective in material or workmanship. LoJack Early Warning Key Pass batteries are not manufactured or warranted by LoJack. It is your responsibility to replace LoJack Early Warning Key Pass batteries as recommended in your Owner's Manual.

Limited Recovery Warranty — In addition to the LoJack Limited Parts and Labor Warranty, we warrant that if, within two (2) years from the date of installation of the LoJack unit, the Purchaser's vehicle is stolen and not recovered within twenty-four hours from the time that report of the theft is officially recorded by the law enforcement agency having jurisdiction, LoJack Corporation will pay you an amount equal to the purchase price paid for the LoJack unit or LoJack unit with LoJack Early Warning feature up to a maximum of \$995. For purposes of this warranty, the price paid does not include any finance, lease, tax or other charges. This warranty applies only when both the theft of the vehicle and the report of the theft occur within the boundaries of a jurisdiction where the LoJack System is

LIMITED PURCHASER'S WARRANTY

fully operative at the time of the theft (see the LoJack Coverage Area page for coverage as of the date of this Owner's Manual, and see coverage information at www.lojack.com or call 1-800-4-LOJACK for updated coverage information). This one-time payment of an amount equal to the purchase price of the LoJack products described above shall be the complete and final remedy available to Purchaser in the event of non-recovery of your vehicle within twenty-four hours after the report of the theft to the law enforcement agency having jurisdiction. In connection with any claim under the LoJack Limited Recovery Warranty it is the responsibility of the Purchaser to provide (i) dated/time-stamped proof of report of theft from the appropriate law enforcement agency; (ii) dated proof of purchase of the LoJack unit; and (iii) confirmation by such law enforcement agency that the vehicle was not recovered within twenty-four hours following the report.

CONDITIONS, LIMITATIONS AND EXCLUSIONS

The LoJack products covered by this warranty are permanently installed on the original owner's vehicle and cannot be transferred to another vehicle. All LoJack warranties are limited to the original retail purchaser and are not transferable. Purchaser must comply with all the terms of this warranty. To obtain service under the Limited Parts and Labor Warranty, see the LoJack office list in this Owner's Manual or call 1-800-4-LOJACK. You must present your vehicle and dated proof of purchase to a LoJack Installation Technician. LoJack products as to which payment has been made pursuant to the LoJack Limited Recovery Warranty and units and parts which have been replaced become the property of LoJack Corporation and, at the option of LoJack Corporation, may be removed from Purchaser's vehicle or deactivated.

LIMITED PURCHASER'S WARRANTY

Upon recovery of a stolen LoJack-equipped vehicle, LoJack Corporation may, at its option, require a physical inspection of the LoJack unit and other LoJack products to verify working condition and revalidate this warranty. A LoJack-equipped vehicle which has been stolen and recovered shall not qualify for the LoJack Limited Recovery Warranty unless the LoJack unit has been inspected and the warranty has been revalidated. Any LoJack product which malfunctions after the expiration of the warranty period will be removed or repaired at the owner's expense.

This warranty does not cover any LoJack products that may have been installed, removed, serviced or modified by anyone other than an authorized LoJack Technician. This warranty does not cover damage that results from faulty or leaky batteries, accident, misuse, abuse or damage caused by conditions in the vehicle, or improper voltage, or from fire, flood, lightning or other acts of God. This warranty does not cover the loss of the contents of a vehicle if it is stolen. This warranty shall be null and void if it is determined that the report to the law enforcement agency of the theft of the LoJack-equipped vehicle was false or erroneous. LoJack reserves the right to make changes in design and improvements upon its products without assuming any obligation to install such changes upon any of its products previously manufactured or installed.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LOJACK CORPORATION EXPRESSLY DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN.

THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE ON LOJACK PRODUCTS SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY SET FORTH ABOVE. IN THE EVENT THAT A LOJACK PRODUCT PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE WARRANTY PERIOD, THE PURCHASER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT SHALL LOJACK CORPORATION BE LIABLE FOR ANY LOSS, INCONVENIENCE OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE RESULTING FROM BREACH OF ANY EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, WITH RESPECT TO ANY LOJACK PRODUCT, EXCEPT AS SET FORTH HEREIN.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or do not allow disclaimers of implied warranties or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you.

LIMITED PURCHASER'S WARRANTY

POLICE OPERATION

The New York State Police will monitor the LoJack frequency under a (5) five-year agreement with the LoJack Corporation. Upon this expiration, this agreement is subject to review for renewal. The State of New York and the New York State Police are not parties to the sales agreement and they do not warrant, guarantee, assure, or otherwise make any representations regarding the use, accuracy, reliability, or operation of the LoJack Stolen Vehicle Recovery System or any of its component parts.

The Rhode Island State Police, with state-wide jurisdiction, and various municipal law enforcement agencies participate in the LoJack Stolen Vehicle Recovery System pursuant to a five-year agreement renewed in 2004. A listing of municipalities with LoJack police tracking computers is contained in this owner's manual. The participating Rhode Island law enforcement agencies do not sponsor or endorse the LoJack System, are not parties to any sales agreements pertaining to the LoJack System, and do not warrant, guarantee, assure or otherwise make any representation regarding the use, accuracy, reliability, merchantability, fitness for use or operation of the LoJack System or any of its component parts.

If you have any questions or need further information, please call LoJack Customer Service at 1-800-4-LOJACK.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



LOJACK EARLY WARNING USER AGREEMENT

This document (the "Agreement") sets forth the terms and conditions upon which LoJack Corporation ("LoJack") will provide LoJack Early Warning Services (the "Services") to the purchaser of a LoJack unit with Early Warning feature ("Purchaser").

1. Requirements and Limitations of Services.

1.1 Services are available in the LoJack coverage area (see the LoJack Coverage Areas page for coverage as of the date of your Owner's Manual, and see coverage information at www.lojack.com or call 1-800-4-LOJACK for updated coverage information).

1.2 Purchaser's Vehicle must have a LoJack unit with the Early Warning feature which was installed by LoJack or by a LoJack certified installer and has been registered with LoJack by Purchaser. The LoJack Early Warning feature will not function if the Vehicle is not in range of a LoJack tower, or if the Vehicle's battery is discharged or disconnected and the LoJack backup battery also is discharged. It may be inoperative if the LoJack Early Warning equipment or the vehicle electrical system components are damaged by accident or otherwise.

1.3 Early Warning notification typically is sent to the Purchaser within fifteen to thirty minutes, but may take up to one hour.

1.4 The LoJack Early Warning feature is designed to trigger in the event that the vehicle is driven without the LoJack Early Warning Key Pass. The Early Warning feature also will trigger if the battery in the LoJack Early Warning Key Pass is low. The feature is designed to provide

a notification to Purchaser following any trigger event. Any trigger event within two hours of a prior trigger event will be ignored. The Early Warning feature will turn off eight hours after the initial trigger event, and will reset the next time the vehicle is driven for at least five minutes using the LoJack Early Warning Key Pass with a functioning battery. If a LoJack Early Warning notification message can not be delivered to Purchaser (for example, if the telephone line is busy or there is no answer), the system will re-attempt delivery for up to 24 hours.

1.5 LoJack shall have no liability to Purchaser for any delay or failure in transmission of Early Warning notification.

1.6 In order to activate the LoJack Unit in your Vehicle, you must file a stolen vehicle report with the appropriate law enforcement agency. Vehicle recovery services are provided only by law enforcement agencies.

2. Purchaser's Responsibilities.

2.1 Purchaser is responsible for ensuring that the vehicle and LoJack Early Warning hardware are properly maintained as provided in your LoJack Early Warning Owner's Manual.

2.2 In the event that Purchaser suspects that Purchaser's Vehicle has been stolen or is involved in any other illegal or hazardous activity, Purchaser should promptly notify the police or another appropriate law enforcement or public safety agency. Early Warning does not and cannot report the theft or activate the LoJack tracking and retrieve

LOJACK EARLY WARNING USER AGREEMENT

function. In no event should Purchaser personally attempt to recover a stolen vehicle or otherwise attempt to deter or intervene in any illegal or hazardous activity.

2.3 Purchaser is responsible for replacing LoJack Early Warning Key Pass batteries as recommended in your LoJack Early Warning Owner's Manual.

2.4 Purchaser is responsible for registering Early Warning with LoJack and for notifying LoJack of changes in mailing address, email address, cellular telephone or other telephone numbers and other contact information. To register you must (i) telephone LoJack customer service at 1-800-4-LOJACK, or (ii) register online at www.lojack.com. Changes or updates to Purchaser registration information can be made by contacting LoJack customer service at 1-800-4-LOJACK or going online to www.lojack.com.

3. Term/Termination/Amendments.

3.1 Commencement. Services will commence upon registration of Purchaser's LoJack Early Warning Feature.

3.2 Changes, and Amendments. LoJack reserves the right to modify or change the way LoJack Early Warning services are provided by notice to the Purchaser as provided in Section 9.

LoJack reserves the right to modify any and all terms of this Agreement including but not limited to scope of service and product features at any

time during the term of this Agreement upon a 30-day advance notice to the Purchaser. Such modifications may appear on an attachment or on the front of this form or may be posted on the Website or Purchaser may be notified by e-mail.

3.3 Termination. This Agreement shall continue until terminated in the manner provided below.

3.3.1 The Purchaser or LoJack may terminate this Agreement upon delivery of notice, oral or written, at any time and for any reason.

3.3.2 Should the Purchaser fail to perform any of its obligations at the time and in the manner specified in this Agreement or under any other agreement between LoJack and the Purchaser, fail to comply with conditions and terms of service set forth in this Agreement or at www.lojack.com, or fail to maintain the LoJack with Early Warning Feature hardware, LoJack shall have the right to suspend or discontinue service or terminate this Agreement at any time without notice. These remedies are not exclusive but are in addition to all remedies provided by law. In the event of Purchaser's default, the Purchaser shall reimburse LoJack for attorneys' fees, costs of investigation or collection and similar expenses incurred by LoJack in the enforcement of any right or privilege hereunder. Time is of the essence, and LoJack's failure at any time to require strict performance by Purchaser of any provision hereof shall not waive or diminish LoJack's right subsequently to demand strict compliance with that or any other provision of this Agreement.

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3.3.3 No lien holder or lessor will receive any refund in the event this Agreement is terminated early for credit to Purchaser's finance/lease, or if there is a cancellation to this Agreement pursuant to its terms and will not receive any refund for credit to Purchaser's finance/lease upon showing that Purchaser has been adjudged in default of Purchaser's finance/lease.

3.3.4 Purchaser acknowledges that, upon any termination of this Agreement, Purchaser is not entitled to a refund for the cost of the LoJack with Early Warning Feature hardware, its installation or the unused portion of the Early Warning Service.

3.3.5 If this Agreement expires, is terminated or is cancelled, LoJack shall not be obligated to provide service to Purchaser, the vehicle, its purchaser or its occupants. Any voluntary provision of Service by LoJack in such cases will not be considered a waiver of this provision and Purchaser hereby releases LoJack from any and all liability arising out of the provision of any such voluntary Service.

4. Term.

Except as provided above, this Agreement shall continue for so long as Purchaser owns the Vehicle in which LoJack Early Warning originally was installed.

5. Disclaimer of Warranties.

EXCEPT AS PROVIDED IN THE ACCOMPANYING LOJACK LIMITED PARTS AND LABOR WARRANTY, LOJACK, ITS SUPPLIERS, CONTRACTORS AND ITS DEALERS MAKE NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING SERVICE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH WARRANTIES ARE EXPRESSLY EXCLUDED AND DISCLAIMED. LOJACK DOES NOT WARRANT THAT SERVICE WILL BE UNINTERRUPTED, AND SHALL HAVE NO RESPONSIBILITY FOR ANY LOSS, COST OR DAMAGE RESULTING FROM UNAVAILABILITY OR INTERRUPTION OF SERVICE.

6. Limitation of Liability.

6.1 Notwithstanding anything contained herein, nonperformance hereunder by LoJack, or its suppliers, and dealers shall be excused if caused by act or omission of a third party service provider, emergency services provider, equipment failure, acts of God, strikes, equipment or facility shortage, any causes beyond LoJack's control.

6.2 LOJACK SHALL HAVE NO LIABILITY OR RESPONSIBILITY FOR ANY LOSS, COST, DAMAGE OR INJURY ARISING, DIRECTLY OR INDIRECTLY, FROM ANY VIOLATION BY PURCHASER OF THE PROVISIONS OF THIS AGREEMENT, INCLUDING SPECIFICALLY, BUT WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE PROVISIONS OF SECTION 2.2.

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6.3 In no event shall LoJack or its dealers or service providers be liable to Purchaser, Purchaser's employees or family members, or Purchaser's purchasers or guests or to any third party for any cost, delay or incidental, general or consequential damages arising from (i) the provision or failure to provide the services contemplated by this Agreement, (ii) Purchaser's use of the LoJack hardware or the service, or (iii) the installation, repair or maintenance of LoJack products or systems by other than a certified LoJack dealer or installer.

7. Vehicle Tracking and Privacy on Your LoJack With Early Warning Feature.

The Purchaser understands and agrees that in conjunction with employee training, quality control and the provision of service LoJack may monitor and/or electronically record conversations. The nature of the Early Warning feature requires LoJack to retain contact information relating to the Purchaser. The Purchaser consents to LoJack using Purchaser information to administer the system and provide services, to offer new products or services and to respond to regulatory and legal requirements including credit reporting and fraud prevention. Purchaser consents to LoJack providing Purchaser information and location to law enforcement and emergency services personnel or in response to a subpoena or other such legal process. Purchaser accepts and agrees to LoJack's Privacy Policy as from time to time set forth on its website (www.lojack.com). LoJack will use reasonable efforts to assure that Purchaser information is used or

disclosed only in accordance with its Privacy Policy, however under no circumstances shall LoJack have any liability to Purchaser for any claims, loss, damages or costs which may result from a lack of privacy arising out of LoJack products or services.

8. Assignment.

LoJack may assign in whole or in part, its right or duties under this Agreement, without notice to Purchaser, and upon such assignment LoJack shall be released from all liability hereunder. Purchaser may assign this Agreement only upon the prior written consent of LoJack. Subject to this restriction, this Agreement shall apply to, inure to the benefit of, and be binding upon the heirs, successors, subcontractors, and assignees of the respective parties.

9. Notices.

Notices to Purchaser shall be deemed given if deposited in the U.S. Mail addressed to the Purchaser's last known address, or to sent to Purchaser's last known email address. Notice to LoJack shall be deemed given when received by LoJack at the address shown in your LoJack Early Warning Owner's Manual.

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10. Separability.

Should any part or portion of this Agreement be found invalid, the balance of the provisions shall remain unaffected and shall be enforceable.

11. Governing Law.

The validity, interpretation, construction and performance of this Agreement shall be governed by, and construed in accordance with, the laws of the Commonwealth of Massachusetts applicable to contracts made and performed in such jurisdiction and, in any event, without giving effect to any choice or conflict of laws provision or rule that would cause the application of domestic substantive laws of any other jurisdiction, and by applicable federal law.

12. Integration.

This Agreement represents the final and entire Agreement of LoJack Early Warning and the Purchaser, and supersedes all prior or contemporaneous agreements, representations or contracts, verbal or written, between the parties hereto, and may be amended only by an agreement in writing signed by both parties, or as otherwise provided herein.



ADDITIONAL KEY PASS ORDER FORM

**ADDITIONAL LOJACK EARLY WARNING KEY PASSES AVAILABLE FOR ONLY \$59.95* PLUS TAX,
AND \$5.00 SHIPPING AND HANDLING FOR EACH KEY PASS ORDERED.**

TO ORDER AN ADDITIONAL KEY PASS:

1. Complete the form to the right.
2. Include credit card information, expiration date and your signature.
3. Mail this form to:

LoJack Corporation
Customer Service Center
90 Glacier Drive
Westwood, MA 02090
4. Please allow 3-4 weeks for processing.

For Customer Service,
call us toll-free at
1-800-4-LOJACK
(1-800-456-5225).

Yes! Send me ☐ additional LoJack Early Warning Key Pass(es) at a cost of \$59.95* each, plus appropriate local tax, and \$5.00 Shipping and Handling for each Key Pass ordered.

Method of Payment: ☐ Mastercard ☐ Visa ☐ American Express ☐ Discover

Account Number - - -

Expiration Date - Signature _____

Vehicle Make

Vehicle Model

VIN (Vehicle Identification Number)

(VIN required - found on LoJack ID card, auto insurance policy, and vehicle dashboard)

Name

Address

City State

Zip Code - Country

Day Phone -

Your LoJack Early Warning Key Pass will be mailed to your attention at the address provided on this form.

*Prices subject to change without notice.



