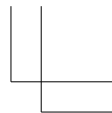
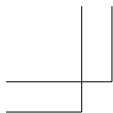


Quick Guide

Nokia XXX

Issue 1 EN

RM-1025



Psst...

This guide isn't all there is...

There's a user guide in your phone – it's always with you, available when needed. On the start screen, tap **i Care**.

For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/support.

The instructions in this user guide are based on the latest available software version. If your device has not been updated to the latest available software, there may be differences in the availability and functionality of some features.

For info about writing text on your phone, see the user guide in your phone or the online user guide.

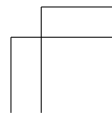
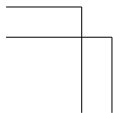
For info on Microsoft Mobile Service terms and Privacy policy, go to www.nokia.com/privacy.

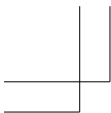


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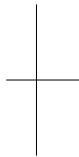
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Copy contacts from your old phone	9

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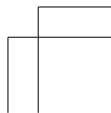
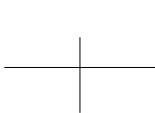
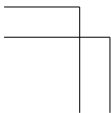
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For your safety

We invite you to read the instructions on this guide before using the device.

 **SWITCH OFF IN RESTRICTED AREAS**
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



**ROAD SAFETY COMES FIRST**

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

**INTERFERENCE**

All wireless devices may be susceptible to interference, which could affect performance.

**QUALIFIED SERVICE**

Only qualified personnel may install or repair this product.

**BATTERIES, CHARGERS, AND OTHER ACCESSORIES**

Use only batteries, chargers, and other accessories approved by Microsoft Mobile for use with this device. Do not connect incompatible products.

**KEEP YOUR DEVICE DRY**

Your device is not water-resistant. Keep it dry.

**PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

**SAR**

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 centimetres (5/8 inch) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com.

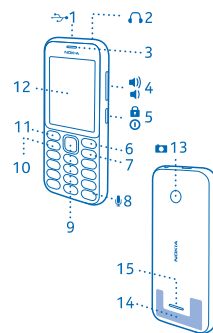
When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

Get started

Get started with the basics, and have your phone up and running in no time.

Keys and parts

Explore the keys and parts of your new phone.



- 1 Micro-USB connector
- 2 Audio connector (3.5 mm)
- 3 Earpiece
- 4 Volume/Zoom keys
- 5 Lock/Power key
- 6 Back key
- 7 End key



- 8 Microphone
- 9 Scroll key
- 10 Call key
- 11 Options key
- 12 Screen
- 13 Camera lens. Before using the camera, remove the protective tape from the lens.
- 14 Antenna area
- 15 Speaker



Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

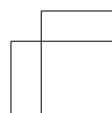
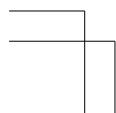


Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Insert SIM, battery and memory card
Learn how to insert a battery and SIM and memory cards.

6

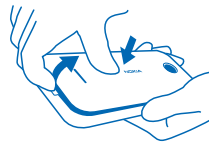


! **Important:** Your device uses a micro-SIM card, also known as a mini-UICC SIM card. Use of incompatible SIM cards, or use of SIM card adapters, may damage the card or the device, and may corrupt data stored on the card.

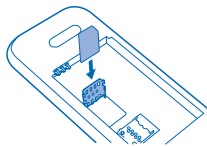
Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.



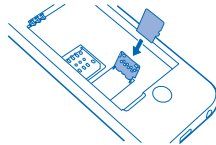
1. Place your finger on the logo and gently lift the back cover.



2. If the battery is in the phone, lift it out.
3. Open the SIM holder, and slide the SIM into the holder. Close the holder, and lock it into place. Make sure the SIM contact area is face down.



4. Insert the memory card into the memory card holder. Close the holder, and lock it into place.



★ **Tip:** To remove the memory card, unlock the holder, then pull the memory card out.

5. Line up the battery contacts, and push the battery in.

6. Replace the back cover.

7. To switch your phone on, press and hold the power key until the phone vibrates.

! **Note:** Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

Charge the battery

Your battery has been partially charged at the factory, but you may need to recharge it before you can use your phone.

1. Plug the charger into a wall outlet.
2. Connect the charger to the phone. When done, unplug the charger from the phone, then from the wall outlet.



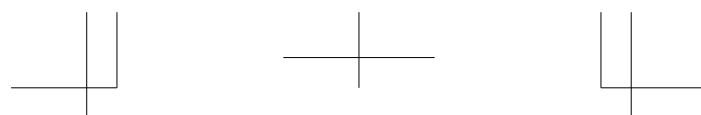
If the battery is completely discharged, it may take up to 20 minutes before the charging indicator is displayed.

★ **Tip:** You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device. The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning.


Make sure your computer is switched on.

Copy contacts from your old phone

Get all your contacts to your new phone in one go.



Your old phone must have Bluetooth, and the contacts must be stored in the phone memory, not on the SIM.

1. On both your new and old phone, switch Bluetooth on, and make sure both phones are visible to others.
2. On your new phone, select  **People**, press the options key, and select **Import contacts > Another phone**.

★ **Tip:** If you already have contacts on your phone, select  **People**, press the options key, and select **Import and export > Another phone**.

3. Move the phones close to each other. When the phones are connected using Bluetooth, the contacts transfer starts.

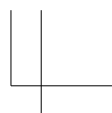
If your contacts are written in a language that is not supported by your new phone, the contact info may not show correctly.

★ **Tip:** If you have an Android phone, you can keep your contacts and text messages in sync on both your phones using the Sync app. Switch on Bluetooth on your Android phone, and select  **Sync** on your new phone.

Basics

Learn how to get the most out of your new phone.



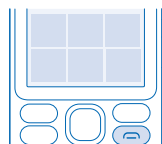


Explore your phone

Explore the views and features of your phone.

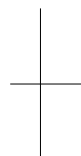
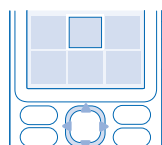
See the apps and features of your phone

Press the end key.



Go to an app or feature

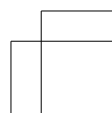
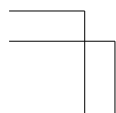
Press the scroll key up, down, left, or right.



★ **Tip:** In most lists, you can delete list items quickly by using the scroll key. Select the item you want to delete, scroll left, and press the scroll key.

Open an app or select a feature

Press the scroll key.

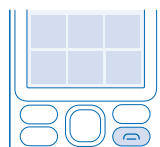




Go back to the previous view
Press the back key.

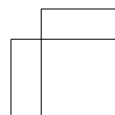
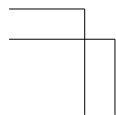


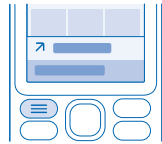
Go back to the start screen
Press the end key.



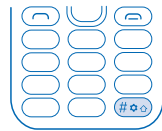
See more options
Press the options key.

12

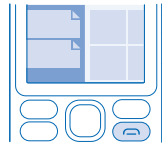




Change settings
Press and hold #.



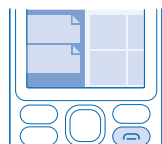
Go to the pin screen
On the start screen, press the end key.



Switch between views
Your phone has 2 home screens: one for your notes and pinned content, and another one for apps.



Press the end key to switch between home screens.



Choose your view according to your needs:

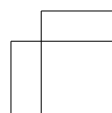
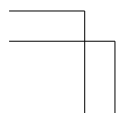
- On the pin screen, you can easily make notes and find your favourite contacts and other pinned content, such as conversations, websites, music, and radio.
- On the start screen, you can open apps and shortcuts.

Find your favourites

Your phone makes it easy for you to find your notes, most frequent contacts, and other pinned content.

On the start screen, press the end key to go to the pin screen. Here, you can see the following:

- Notes you've written on the pin screen
- Your pinned contacts, conversations, websites, music, and FM radio



Unpin an item

Go to the item you want to remove, press the options key, and select **Remove**.

Change settings quickly

Need to quickly switch your phone to silent mode? Rather than going into the phone menus, in most views, you can quickly change some settings in the menu that opens with one simple key press.

Press and hold #.



In this screen, you can:

- Switch your phone to silent mode
- Switch Bluetooth on or off
- Check for Wi-Fi networks, and connect to them
- Switch mobile data transfer on or off
- Switch Wi-Fi hotspot on
- Check the data transfer progress and the data transferred using Bluetooth and the web browser
- Change the screen brightness



Close the menu

Press the back key.

Switch Glance screen on

Always keep your phone at your service. When your phone is on standby, you can easily check the time even when your screen times out.


Select  **Settings** > **Personalisation** > **Lock screen**, and switch **Glance screen** on .


Camera




Why carry a separate camera if your phone has all you need for capturing memories? With your phone camera, you can easily take photos or record videos.

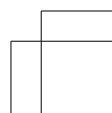
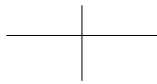
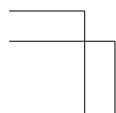
Take a photo

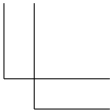


Capture the best moments with your phone camera.


1. To switch the camera on, select  **Camera**.
2. To zoom in or out, scroll up or down.
3. To access the settings, such as timer or image quality, press the options key.
4. To take the photo, press the scroll key.

To see your photos, select  **Gallery**.

-  **Tip:** When the camera is open, it's easy to switch to video mode or go to Gallery. To switch to video mode, scroll right, and select . To go to Gallery, scroll left, and select .






★ **Tip:** Need to capture a moment quickly? To switch the camera on when your phone is locked, press the lock key, scroll right, and select .

Phone management & connectivity

Take care of your phone and its contents. Learn how to connect to networks.

Connect your computer to the web



Want to use the internet on your laptop on the go? Turn your phone into a Wi-Fi hotspot, and use your mobile data connection to access the internet with your laptop or other device.

1. Select  **Settings** > **Connectivity** > **Wi-Fi hotspot**.

2. Switch **Wi-Fi hotspot** on .

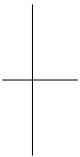
★ **Tip:** To change the name of your connection, select the hotspot name, and write a name. You can also type in a password for the connection.

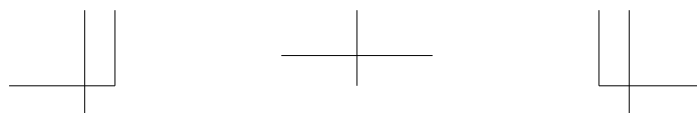
3. Select the connection on the other device.


The other device uses data from your data plan, which may result in data traffic costs. For info on availability and costs, contact your network service provider.

Sync your content with an Android phone


Have an Android phone? Sync your contacts and text messages easily using the Sync app.

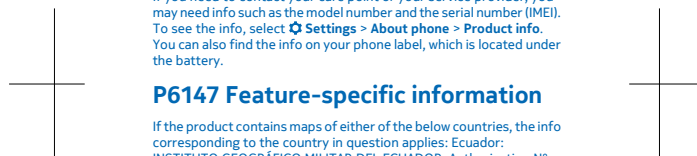




1. Make sure your Android phone is visible to other phones.
2. On your new phone, select  **Sync** > **Continue**.
3. Download the Sync app to your Android phone, and open the app.
4. Follow the instructions shown on your Android phone.

Find your model number and serial number (IMEI)

If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the info, select  **Settings** > **About phone** > **Product info**. You can also find the info on your phone label, which is located under the battery.



P6147 Feature-specific information

If the product contains maps of either of the below countries, the info corresponding to the country in question applies: Ecuador: INSTITUTO GEOGRÁFICO MILITAR DEL ECUADOR; Authorization N° IGM-2011-01- PCO-01 (January 25, 2011) Guatemala: Approved by INSTITUTO GEOGRÁFICO NACIONAL – IGN Resolution No 186-2011.

Product and safety info

Network services and costs

You can only use your device on the GSM 850, 900, 1800, 1900; and WCDMA 850, 900, 1900, 2100 MHz networks. You need a subscription with a service provider.

Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some features.



Emergency calls

1. Make sure the device is switched on.
2. Check for adequate signal strength.

You may also need to do the following:

- Put a SIM card in the device.
- Switch the call restrictions off in your device, such as call barring, fixed dialling, or closed user group.
- Make sure the flight profile is not activated.
- If the device keys are locked, unlock them.

3. Press the end key repeatedly, until the home screen is shown.
4. Type in the official emergency number for your present location. Emergency call numbers vary by location.
5. Press the call key.
6. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your device on for the first time, you are asked to create your Nokia account. To make an emergency call during the account setup, press the call key.



Important: Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device

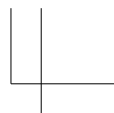
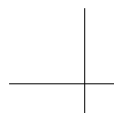
See the in-device user guide for important instructions on how to take care of your device.

Recycle



To check how to recycle your Microsoft Mobile products, go to www.nokia-latinoamerica.com/reciclaje.

When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites,



go to www.nokia-latinoamerica.com/reciclaje, or call the Contact Center.

Recycle packaging and user guides at your local recycling scheme. When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations.

All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All Microsoft Mobile products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see www.nokia.com/ecoprofile (in English).

Limited Warranty

For additional product support info, see the warranty and reference leaflet included with your Microsoft Mobile device.

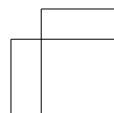
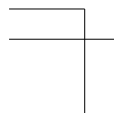
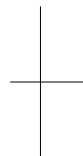
About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

Digital rights management (DRM) protected content comes with an associated licence that defines your rights to use the content. With this device you can access content protected with OMA DRM 1.0. See the web user guide for further information about DRM.

Battery and charger info

Use your device only with an original BL-4UL rechargeable battery. Charge your device with AC-18 charger. Charger plug type may vary. Microsoft Mobile may make additional battery or charger models available for this device.





Battery and charger safety

Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

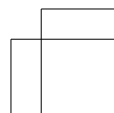
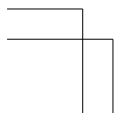
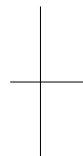
Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

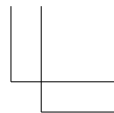
Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.





Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:


- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Accessibility solutions

Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit www.nokiaaccessibility.com (in English).

Hearing

 **Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

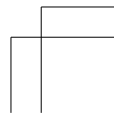
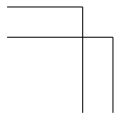
Nickel

The surface of this device is nickel-free.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.



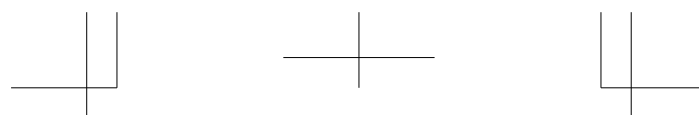
Potentially explosive environments

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

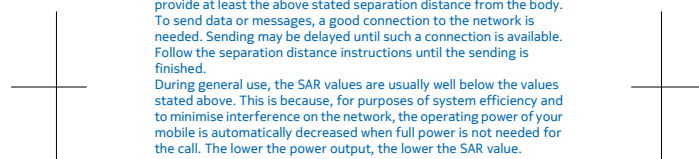
Certification information (SAR)

This mobile device meets international guidelines for exposure to radio waves.
Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.
SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands. The maximum recorded SAR values for this device are:

	Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
When held against the head	1.19 W/kg over 10g	WCDMA 2100 and WLAN 2450



When operated at a separation distance of 1.5 centimetres (5/8 inch) from the body	0.78 W/kg over 10g	WCDMA 900 and WLAN 2450
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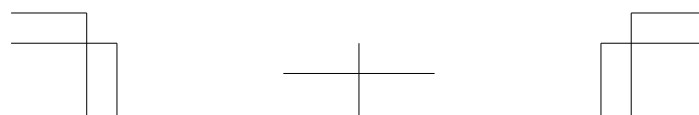


Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at transition.fcc.gov/oet/rfsafety/sar.html.

This device meets RF exposure guidelines when used against the head or when positioned at least 1.5 centimetres (5/8 inch) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body. To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value. Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at www.nokia.com/sar.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/peh-emf/en.



Support messages

To help you take maximum advantage of your phone and services, you receive free customised text messages from Microsoft Mobile. The messages contain tips and tricks and support. To stop receiving the messages, select **Accounts > Nokia account > Get news and offers**. To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription are sent to Microsoft Mobile when you use the phone for the first time. Some or all information may also be sent to Microsoft Mobile when updating software. This information may be used as specified in the privacy policy, available at www.nokia.com.

Care

To get warranty and technical support services (including guidance to solve common problems, please contact Microsoft Mobile at www.nokia.com/support. If you cannot access Internet, please contact the retailer where you bought your Nokia device. There you will find guidance on how to handle your inquiry.

Electrical information of the device

This information applies only in Mexico.

Product	Mobile phone
Supplier	Microsoft Mobile
Model	RM-1025
Charger	AC-18U The following electrical characteristics apply for Nokia U chargers only.
Input	100-240 Vca, 50-60 Hz, 60-300 mA
Output	5 Vcc, 350-1500 mA

Rechargeable battery supplier	Microsoft Mobile
Phone power consumption	3,7 Vcc

Copyrights and other notices

DECLARATION OF CONFORMITY

CE 0168

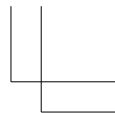
Hereby, Microsoft Mobile Oy declares that this RM-1025 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/declaration/declaration-of-conformity (in English).

The availability of products, features, apps and services may vary by region. Microsoft Mobile may, in its sole discretion, change, correct or discontinue any of its services in whole or in part. For more info, contact your dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Microsoft Mobile reserves the right to revise this document or withdraw it at any time without prior notice.

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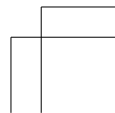
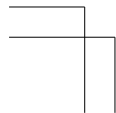
FCC/MEXICO NOTICE

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more info, go to transition.fcc.gov/oet/rfsafety/rf-faqs.html. Any changes or modifications not expressly approved by Microsoft Mobile could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
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MANUFACTURER'S LIMITED WARRANTY

1. GENERAL

Microsoft Mobile Oy (hereinafter "MMO"), its affiliated companies, in case of Mexico, Nokia México S.A. de C.V., ("MMO") provides this Manufacturer's Limited Warranty ("Warranty") for genuine Nokia product (the "Product"), which has been released for sale in Latin America ("Covered Countries") since 1 November 2013. Nokia México S.A. de C.V. has its main offices at Guillermo Gonzáles Camarena No. 1200, Piso 15, Col. Lomas de Santa Fe, Deleg. Álvaro Obregón, C.P. 01210, México D.F., México. The Warranty may be enforced at the Authorized Service Centres identified herein. This Warranty is distinct from any statutory rights under any mandatory consumer protection laws of your country applicable to you. It is intended to grant you specific, and as the case may be, additional rights, within the limits of what is permissible under such law, and does not limit the rights you may have under applicable statutory product warranty provisions. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.

2. WARRANTY

From the date the Product is sold to an end-user for the first time, as evidenced by the original proof of purchase, MMO warrants the Product is free from defects in materials and workmanship ("Defect") as follows:

- (i) Twelve (12) months for the main device;
- (ii) Twelve (12) months for accessories sold separately or included in the sales pack of the main device excluding batteries, covers, cables and chargers; and
- (iii) Six (6) months for all batteries, covers, cables and chargers, unless otherwise specified in the Product user guide.

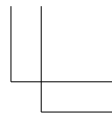
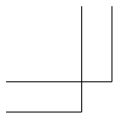
During the warranty period, MMO will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or the defective part of it at its option provided that you have informed MMO of the Defect before the warranty period expires. When repairing or replacing your Product, MMO may use new or re-conditioned parts or products.

To the fullest extent permitted by applicable law, no repair or replacement will renew or extend the warranty period. Original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

The Product or all parts of your Product that MMO has replaced shall become MMO's property.

MMO does not warrant that software preinstalled by or on behalf of MMO in the Product (or subsequent updates and upgrades) (together "MMO software") will meet your requirements, work in combination with any hardware or software not provided by MMO, is uninterrupted or error free or that errors are correctable or will be corrected. For MMO software related errors, MMO will make available the latest version of the MMO software for reinstallation on your Product or, if that would not be possible, another remedy, which in MMO's reasonable discretion, satisfactorily addresses the error. Some MMO software may be subject to separate license terms that are available with the software or your local section of www.nokia.com.

Please always back up all data and content stored on your Product before taking your Product in for service since service activities will erase all data from your Product.



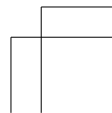
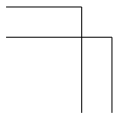
3. WHAT THIS WARRANTY DOES NOT COVER

MMO does not provide any warranty for the following:

- 1 User guides;
- 2 Any (i) third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or (ii) MMO and third party services or enabling clients even if preinstalled by MMO (please read the terms and conditions that may accompany the services as those will define your rights and obligations);
- 3 Any (i) normal wear and tear, (ii) reduced charging capacity of the battery resulting from its natural end of product life, or (iii) pixel defects in your Product's display that are within the scope of industry standards;
- 4 SIM card and/or any cellular or other networks or system on which your Product operates; or
- 5 Errors or damage caused by: (a) misuse or not using your Product in accordance with the user guide, such as if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products, (b) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by MMO, (c) any products combined with your Product by a third party, (d) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks; or (e) other acts beyond MMO's reasonable control.

This Warranty is not valid:

- 1 Outside of the Covered Countries;
- 2 If your Product, or the software it runs on, has been (a) opened, modified, or repaired without MMO's authorisation, or (b) repaired with unauthorised spare parts;
- 3 If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way;
- 4 If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release; or
- 5 If you refuse to give possession of the Product to MMO for repair and investigation.



If this Warranty does not cover your Product or the issue based on which it requires service, MMO reserves the right to charge for the repair or replacement of your Product, as well as a handling fee.

4. LIMITATION OF MMO'S LIABILITY

To the extent permitted by applicable law(s), MMO shall not under any circumstances be liable, either expressly or implicitly, for any
1 Damages or losses of any kind whatsoever resulting from or relating to loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was a result of a Defect in your Product; and/or
2 Loss of profit, products or functionality, business, contracts, revenues or anticipated savings, increased costs or expenses, or for any indirect, consequential or special loss or damage.

To the extent permitted by applicable law, MMO's liability shall be limited to the purchase value of your Product.

The limitations in this clause 4 shall not apply in case of MMO's negligence or intentional misconduct or in case of death or personal injury resulting from MMO's proven negligence.

5. OTHER IMPORTANT NOTICES


For further information on your Warranty, as well as information needed to process your warranty queries, please visit www.nokia.com.

Please ensure your operator has removed any SIM-locks (or other equivalent mechanisms that may lock your Product to a specific network or operator) prior to delivering your Product for repair. Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if it would not be operational.



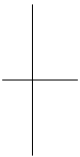
NOKIA — MANUFACTURER’S LIMITED WARRANTY

1. GENERAL



Nokia México S.A. de C.V., (“Nokia”) provides this Manufacturer’s Limited Warranty (“Warranty”) for genuine Nokia branded product (the “Product”), which has been released for sale in Mexico (“Covered Countries”) since 1 November 2013. Nokia México S.A. de C.V. has its main offices at Guillermo González Camarena No. 1200, Piso 15, Col. Lomas de Santa Fe, Deleg. Álvaro Obregón, C.P. 01210, México D.F., México. The Warranty may be enforced at the Authorized Service Centres identified herein.

This Warranty is distinct from any statutory rights under any mandatory consumer protection laws of your country applicable to you. It is intended to grant you specific, and as the case may be, additional rights, within the limits of what is permissible under such law, and does not limit the rights you may have under applicable statutory product warranty provisions. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.

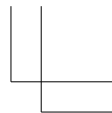
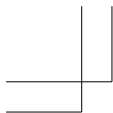


2. WARRANTY

From the date the Product is sold to an end-user for the first time, as evidenced by the original proof of purchase, Nokia warrants the Product is free from defects in materials and workmanship (“Defect”) as follows:

- (i) Twelve (12) months for the main device;
 - (ii) Twelve (12) months for accessories sold separately or included in the sales pack of the main device excluding batteries, covers, cables and chargers; and
 - (iii) Six (6) months for all batteries, covers, cables and chargers, unless otherwise specified in the Product user guide.
- During the warranty period, Nokia will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or the defective part of it at its option provided that you have informed Nokia of the Defect before the warranty period expires. When repairing or replacing your Product, Nokia may use new or re-conditioned parts or products.

To the fullest extent permitted by applicable law, no repair or replacement will renew or extend the warranty period. Original or



replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

The Product or all parts of your Product that Nokia has replaced shall become Nokia's property.

Nokia does not warrant that software preinstalled by or on behalf of Nokia in the Product (or subsequent updates and upgrades) (together "Nokia software") will meet your requirements, work in combination with any hardware or software not provided by Nokia, is uninterrupted or error free or that errors are correctable or will be corrected. For Nokia software related errors, Nokia will make available the latest version of the Nokia software for reinstallation on your Product or, if that would not be possible, another remedy, which in Nokia's reasonable discretion, satisfactorily addresses the error. Some Nokia software may be subject to separate license terms that are available with the software or your local section of www.nokia.com.

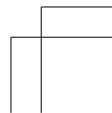
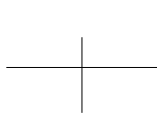
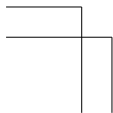
Please always back up all data and content stored on your Product before taking your Product in for service since service activities will erase all data from your Product.



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Nokia does not provide any warranty for the following:

- 1 User guides;
- 2 Any (i) third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or (ii) Nokia and third party services or enabling clients even if preinstalled by Nokia (please read the terms and conditions that may accompany the services as those will define your rights and obligations);
- 3 Any (i) normal wear and tear, (ii) reduced charging capacity of the battery resulting from its natural end of product life, or (iii) pixel defects in your Product's display that are within the scope of industry standards;
- 4 SIM card and/or any cellular or other networks or system on which your Product operates; or
- 5 Errors or damage caused by: (a) misuse or not using your Product in accordance with the user guide, such as if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products, (b) using your Product with, or connecting it



to, any product, accessory, software, or service not manufactured or supplied by Nokia, (c) any products combined with your Product by a third party, (d) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks; or (e) other acts beyond Nokia's reasonable control.

This Warranty is not valid:

1 Outside of the Covered Countries;

2 If your Product, or the software it runs on, has been (a) opened, modified, or repaired without Nokia's authorisation, or (b) repaired with unauthorised spare parts;

3 If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way;

4 If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release; or

5 If you refuse to give possession of the Product to Nokia for repair and investigation.

If this Warranty does not cover your Product or the issue based on which it requires service, Nokia reserves the right to charge for the repair or replacement of your Product, as well as a handling fee.

4. LIMITATION OF NOKIA'S LIABILITY

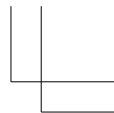
To the extent permitted by applicable law(s), Nokia shall not under any circumstances be liable, either expressly or implicitly, for any

1 Damages or losses of any kind whatsoever resulting from or relating to loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was a result of a Defect in your Product; and/or

2 Loss of profit, products or functionality, business, contracts, revenues or anticipated savings, increased costs or expenses, or for any indirect, consequential or special loss or damage.

To the extent permitted by applicable law, Nokia's liability shall be limited to the purchase value of your Product.

The limitations in this clause 4 shall not apply in case of Nokia's negligence or intentional misconduct or in case of death or personal injury resulting from Nokia's proven negligence.



5. OTHER IMPORTANT NOTICES

For further information on your Warranty, as well as information needed to process your warranty queries, please visit www.nokia.com.

Please ensure your operator has removed any SIM-locks (or other equivalent mechanisms that may lock your Product to a specific network or operator) prior to delivering your Product for repair. Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if it would not be operational.

