| 1 General Information                        | 3  |
|--|----|
| 1.1 Profile                                  | 3  |
| 1.2 Safety Information                       | 3  |
| 1.3 Safety warning and Attentions            | 3  |
| 2 Your phone                                 | 6  |
| 2.1 Functions of Keys                        | 6  |
| 3 Getting started                            | 8  |
| 3.1 Installing the SIM Cards and the Battery | 8  |
| 3.2 Charging the Battery                     | 10 |
| 3.3 Powering On/Off the Mobile Phone         | 12 |
| 3.4 Linking to the Network                   | 12 |
| 3.5 Dialing Calls                            |    |
| 3.6 Using the Headset                        | 14 |
| 4 Input method                               | 15 |
| 4.1 Icons for Input Methods                  |    |
| 4.2 To Shift Entry Methods                   | 15 |
| 4.3 Numeric Input                            |    |

| 4.4 English input and numeric input: | 15 |
|--------------------------------------|----|
| 4.5 Inserting a Symbol               | 17 |
| 5 Using the Menus                    | 18 |
| 5.1 Call logs                        | 18 |
| 5.2 Contacts                         | 19 |
| 5.3 Browser                          | 20 |
| 5.4 Alarm                            | 20 |
| 5.5 Messages                         | 20 |
| 5.6 Music player                     | 21 |
| 5.7 Media                            | 21 |
| 5.8 Camera                           | 22 |
| 5.9 Extras                           | 23 |
| 5.10 FM radio                        | 24 |
| 5.11 Calendar                        | 24 |
| 5.12 Settings                        |    |
| 6 Appendix                           | 27 |

### 1 General Information

#### 1.1 Profile

Please read this pamphlet carefully in order to make your phone in perfect condition.

Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

### 1.2 Safety Information

If your phone has lost or been stolen, notify the telecommunication office the SIM card is disabled (network support is required). This can avoid economic loss caused by unauthorized use.

Please take measures as following to avoid your phone being unauthorized use:

- · Set PIN code of SIM card
- · Set phone password

### 1.3 Safety warning and Attentions

### Safety warning

### > ROAD SAFETY COMES FIRST

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

#### > SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky.

Please make sure that your mobile phone is powered off in flight.

#### > SWITCH OFF BEFORE ENTERING RISKY AREAS

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

### > OBSERVE ALL SPECIAL REGULATIONS

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

#### > INTERFERENCE

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest that the conversation quality deteriorate.

### > QUALIFIED SERVICE

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violates the warranty rules.

### > ACCESSORIES AND BATTERIES

Use only approved accessories and batteries.

#### > USE SENSIBLY

Use only in a normal and proper manner.

#### > EMERGENCY CALLS

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

**Note:** Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

#### **Precautions**

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- > Keep the mobile phone and all its fittings beyond children's reach.
- > Keep the mobile phone dry. Keep away from rain, moisture, liquid or other substances that may corrode electronic circuits.
- > Do not use or store the mobile phone in dusty places, lest that active parts of the mobile phone be damaged.
- > Do not store the mobile phone in a high-temperature place. High temperature will shorten the life of electronic circuits and damage the battery and some plastic parts.
- > Do not store the mobile phone in a chilly place. Otherwise, moisture will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
- > Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

## 2 Your phone

### 2.1 Functions of Keys

The mobile phone provides the following keys:

◆ Left and Right and Up and Down soft key

The bottom line on the screen displays the functions of the Left and Right and Up and Down soft key.

Dial key

Press it to originate a call by entering the called number or selecting a contact from the phonebook; or press it to receive an incoming call; or press it in standby state to show the latest call records.

◆ End key

Press it to end a call being dialed or end an ongoing call; or press it to exit the menu and return to the standby state. You can hold it for two or three seconds can power on/off the mobile phone

OK key

Press it to confirm a selection. Long press ok to open the flashlight.

### ◆ Number keys, \* key and # key

Press number keys 0 through 9 to input or edit state to input numbers and characters.

The # key and the \* key represent different functions in different states or different function menus.

Hold the # key up to 2s in standby state to activate or deactivate the Silent or General mode.

Press the # key in edit state to switch between input methods.

Pressing the \* key in edit status to select a symbol.

In idle screen, you can press left soft key then \* key to lock keypad. When the keypad is locked, you can press left soft key then \* key to unlock it.

Press two times the numeric \* key to input "+" in standby interface. When the symbol "+" appears, "+" are used for dialing an international call.

### 3 Getting started

#### 3.1 Installing the SIM Cards and the Battery

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

Note:

After powering off your mobile phone, wait for a few seconds before removing or inserting a SIM card. Exercise caution when operating a SIM card, as friction or bending will damage the SIM card.

Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

#### Installation

- ◆ Hold the End key for a while to power off the mobile phone
- ◆ Remove the back cover.
- Pull the battery buckle outward and then lift the battery away.
- ◆ Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing down, till the SIM card cannot be further pushed in.
- ◆ With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place.

### Using code

The mobile phone and the SIM cards support sorts of passwords, in order to prevent the phone and the SIM cards from being misused. When you are prompted to input any of the codes mentioned below, just

input the correct code and then press the OK key. If you input a wrong code, press the Right soft key to clear it and then input the correct code.

### **♦** Phone lock code

The phone lock code may be set to prevent your mobile phone from being misused. In general, this code is provided along with the mobile phone by the manufacturer. The initial phone lock code is set to 1234 by the manufacturer. If the phone lock code is set, you need to input the phone lock code when powering on the mobile phone.

### **♦** PIN

The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people. In general, the PIN is supplied with SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input wrong PIN code for three times.

Unlocking methods as follows:

- -Input the correct PUK according to the screen tips to unlock the SIM card.
- -Then input the new PIN and press the OK key.
- -Input the new PIN again and then press the OK key.
- -If the input PUK is correct, the SIM card will be unlocked and the PIN will be reset.

**Note:** The SIM card will be locked if you input wrong PIN code for three times. To unlock the SIM card, you need to input the PUK. In general, the PUK can be obtained from the network operator.

#### ◆ PUK

The PUK code (Personal Unlocking Key) is required to change a blocked PIN. It is supplied with SIM card. If not, contact your network operator. If you input wrong PUK code for 10 times, SIM card will be

invalid. Please contact the network operator to replace the SIM card.

### 3.2 Charging the Battery

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked.

### Battery level indication:

- ◆ Your mobile phone can monitor and display the battery state.
- ◆ Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
- ◆ When the battery energy is insufficient, the mobile phone prompts "Low battery". If you have set an alert tone, an alert tone will be given off when the battery level is too low.
- ◆ A charging animation appears when the battery is being charged. When the charging is complete, the animation disappears.

### Using a travel adapter:

- Install the battery into the mobile phone before charging the battery.
- ◆ Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- ◆ Insert the plug of the travel charger to an appropriate power outlet.
- ◆ During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- ◆ It is normal when the battery is become hot during the charging period.
- ◆ The battery icon does no longer flicker when the charging process ends.

#### Note:

Ensure that the plug of the charger, the plug of the earphone, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.

Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.

### Using the Battery

The performance of a battery is subject to multiple factors: radio network configuration, signal strength, ambient temperature, chosen functions or settings, phone fittings, and the voice, data or other application mode you choose to use.

To guarantee the optimal performance of your battery, please stick to the following rules:

- ◆ Use only the battery provided by the vendor. Otherwise, damages or even injuries could be caused during the charging.
- Power off the mobile phone before removing the battery.
- ◆ The charging process lasts a longer time for a new battery or a battery not in use for long. If the battery voltage is too low to enable the mobile phone to be powered on, charge the battery for a longer time. In this case, the battery icon does not flicker until a long time after the battery enters the charge status.
- ◆ During the charging, ensure the battery is placed in a room temperature environment or in an environment close to room temperature.
- ◆ Immediately stop using the battery if the battery produces odor, overheats, cracks, distorts or has other damage, or if the electrolyte leaks.
- ◆ The battery wears out with use. A longer charging time is required as the battery is put into use for a long time. If the total conversation duration decreases but the charging time increases even though the

battery is properly charged, purchase a standard battery from the OEM or use a battery approved by our company. Using any poor-quality fittings will cause harm to your mobile phone or even incur danger!

**Note:** To guarantee your personal safety and protect the environment, do not litter the battery! Return the old battery to the mobile phone manufacturer or place it in specified battery reclamation areas. Do not litter any battery with other rubbish.

Warning: Short-circuits of the battery may cause explosion, fire, personal injury or other severe consequences!

### 3.3 Powering On/Off the Mobile Phone

Hold the End key for a while to power on the mobile phone. A power-on animation appears on the display screen.

Input the phone lock code and press the OK key if the mobile phone prompts you to input the phone lock code. The original code is 1234.

Input the PIN and press the OK key if the mobile phone prompts you to input the PIN. The PIN is provided by the network operator for new opening SIM card.

Enter the standby interface.

To power off the mobile phone, hold the End key for a while.

#### 3.4 Linking to the Network

After the SIM card and the mobile phone are successfully unlocked, the mobile phone automatically searches for an available network. After finding a network, the mobile phone enters the standby state. When the mobile phone is registered in the network, the name of the network operator is displayed on the screen. Then

you can dial or receive a call.

### 3.5 Dialing Calls

In the standby interface, press number keys to input the area code and the telephone number, and then press the Dial key to dial a call. To end the call, press the End key.

### **♦** Dialing an international call

Press two times the numeric \* key to input "+". Then input the country code, the area code and the telephone number. Finally, press the Dial key.

### **♦** Dialing a call to a number in the phonebook

Enter the phonebook and use the up or down direction keys to find the telephone number you want to call.

Press the Dial key. The mobile phone automatically dials the chosen telephone number.

### **♦** Redialing the last number

In the standby interface, press the dial key to show the Call logs.

Press the up or down direction keys to select a number you want to dial and then press the Dial key.

### **♦** Answering incoming calls

Press the Dial key or the Left soft key to answer an incoming call.

Press the End key to end the current conversation.

To reject an incoming call, press the End key or the Right soft key.

**Note:** If the caller can be identified, the mobile phone will present the calling number. If the calling number exists in the phonebook, the mobile phone will present both the name and the phone number of the caller. If the caller cannot be identified, the mobile phone will present the calling number only. You can answer an

incoming call when using a function list or browsing the phonebook.

### **♦** Using options during a conversation

Select Options during a conversation to pause, end the ongoing call, originate a new call, browse the phonebook, view information, set the mute, or perform other operations. For details, refer to the menu guide.

### 3.6 Using the Headset

Insert headset, music, video, FM, call, sound will be issued from the headset. Make sure of inserting it at the bottom of the slot, or you can't use it normally.

### 4 Input method

This mobile phone provides multiple input methods, including numeric input, English input in both upper and lower case, Hindi and Gujarat input method. You can use these input methods when editing the phonebook, short messages, files and greeting text.

### 4.1 Icons for Input Methods

After you enter an edit window such as a window for editing the phonebook, short messages or the memorandum, an icon is displayed to indicate the current input method:

English input: "Abc, abc, ABC."

.Numeric input: "123"

### 4.2 To Shift Entry Methods

Press the # key to switch between input methods.

### 4.3 Numeric Input

You can input numbers with the numeric input method. Press a number key to input the corresponding number.

### 4.4 English input and numeric input:

The keyboards for English input and numeric input are defined in the following table:

| Key          | Character or Function | Remarks |
|--------------|-----------------------|---------|
| Number key 1 | ,.?!"-@:;/ <u>_</u> 1 |         |
| Number key 2 | ABCabc2               |         |

| Number key 3   | DEFdef3                                     |  |
|----------------|---|--|
| Number key 4   | GHIghi4                                     |  |
| Number key 5   | JKLjkl5                                     |  |
| Number key 6   | M N O m n o 6                               |  |
| Number key 7   | PQRSpqrs7                                   |  |
| Number key 8   | TUVtuv8                                     |  |
| Number key 9   | WXYZwxyz9                                   |  |
| Number key 0   | 0 space                                     |  |
| * key          | Press it to input a symbol                  |  |
| # key          | Press it to switch between input methods    |  |
| Left/Right     | Press it to move to the left and right      |  |
| direction key  |   |  |
| Up/Down        | Press it to move to the up and down         |  |
| direction key  |   |  |
| Left soft key  | Equivalent to OK or Options                 |  |
| Right soft key | Equivalent to Back or Clear                 |  |
| End key        | Press it to return to the standby interface |  |

# English input:

■ Each key is used to represent multiple characters. Quickly and continuously press a key till the character you want appears. Input the next character after the cursor moves.

- Press the # key to switch between input methods
- To clear wrong inputs, press the **Right soft** key.

# 4.5 Inserting a Symbol

Press the \* key to enter the **Select symbol** interface, use direction keys to select a symbol you want.

### 5 Using the Menus

### 5.1 Call logs

#### Missed Calls

You can view a list of the latest missed calls.

**Note**: When the mobile phone indicates that some calls are missed, you can select **Read** to enter the missed calls list. Navigate to a missed call and then press the **Dial** key to dial the number that originated that call.

#### **Dialed Calls**

You can view the latest dialed calls. Choose **dialed calls** and then select a dialed call to delete, call, write message, add to contacts, add to blacklist and so on.

#### **Received Calls**

You can view the latest received calls. Choose **received calls** and then select a received call to delete, call, write message, add to contacts, add to blacklist and so on.

### Rejected calls

You can view the latest rejected calls. Choose **rejected calls** and the select a rejected call to delete, call, write message, add to contacts and so on.

#### Delete all

You can delete all the latest call records.

#### Call timers

Choose Call timers to view the last call time, the total time of all received calls, the total time of all dialed calls, and the total time of call history, and/or to reset all the time.

#### **GPRS** counter

Choose GPRS counter to view how much mobile traffic is used.

### 5.2 Contacts

The mobile phone can store up to 500 telephone numbers. The number of telephone numbers that a SIM card can store depends on the storage capacity of the SIM card. The telephone numbers stored in the mobile phone and in the SIM cards form a phonebook.

After selecting a telephone number in the phonebook, select **Options** to perform the following operations:

- ◆ New:Create new contact.
- ◆ Create message:sent text message to the selected number.
- ◆ Call: call the current number of the SIM1 or SIM2.
- ◆ **Delete:**Delete the telephone number from the phonebook.
- ◆ **Delete multiple:**Delete multiple telephone number from the phonebook.
- ◆ **Delete All:**Delete all telephone number from the phonebook.
- ◆ **Delete Phone:** Delete all telephone number from the phone.
- ◆ **Delete SIM1:**Delete all telephone number from SIM1.
- ◆ **Delete SIM2:**Delete all telephone number from SIM2.
- ◆ **Copy/Move:** You can copy and move contacts through this function.
- ◆ Add to blacklist: Add the selected number to blacklist.
- ◆ Import/Export: You can import and export contacts through this function.
- ◆ Send vCard: You can send vCard through SMS or Bluetooth.
- ◆ Advanced settings: To view speed dial, own number, service number and memory status through this

function.

### 5.3 Browser

You can get news and information through it.

#### 5.4 Alarm

Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing date and the ringing time can be set.

### 5.5 Messages

If the short message memory is full, a blinking message icon appears on the top of the screen. To normally receive short messages, you need to delete some of the existing short messages.

If the destination user has received the short message you sent and the short message delivery report function is activated, the phone will give off a message report alert tone.

### **Create SMS**

Access this menu to create a text message.

#### Inbox

Received Messages are listed in this menu.

#### Drafts

Draft messages are listed in this menu.

### **Outbox**

The messages which are sent failed are stored in the Outbox.

#### Sent

Sent messages are listed in this menu.

### **Templates**

You can use templates to write message quickly.

#### **Broadcast SMS**

You can get some service from it.

#### Voicemail

You can set voice mail through this function. Standby interface long press 1 button to call the Line number.

### **Settings**

You can change settings about message center and so on.

### Message capacity

You can manage messages in your phone and SIM card.

### 5.6 Music player

You can use this function to play audio files. By pressing the direction key can you control the playing process of audio player: play/pause (OK key), switch to previous song/next song (press left or right direction key), play list (left soft key), fast forward (press and hold right direction key) and rewind (press and hold left direction key). In audio player interface, you can press up key and down key to tune volume.

### 5.7 Media

### **Image Viewer**

You can view images through this function.

#### DV

This function enables you to record video.

#### Video Player

This function enables you to play video files. By pressing the direction key can you control the playing process of video player: play/pause (OK key), switch to previous video/next video (press left or right direction key), fast forward (press and hold right direction key) and rewind (press and hold left direction key). In video player interface, you can press up or down direction key to tune volume.

#### Sound recorder

The phone support WAV and AMR. The AMR takes the compression algorithm. So in the same memory condition, it has longer recording time than WAV.

### File manager

Select to enter the root directory of the memory card if users have inserted a valid memory card, you can use the file manager to conveniently manage various directories and files on the memory card.

Choose **My files** to enter the root directory of the memory. The root directory will list the default folders, new folders and user files. When the mobile phone is powered on for the first time or when you have not changed the directory, the root directory contains the default folders only.

You can use this function to format all the data in the memory. The system will re-create a default folder. The formatted data cannot be recovered. Therefore, think twice before using the formatting function.

#### 5.8 Camera

The phone is provided with a camera, which supports the photographing functions. Move your phone at the place where you want to take pictures and then press OK key to capture photos. Pictures will be saved in the file system of the memory card.

### 5.9 Extras

#### **Torch**

You can lighting with it.

#### Calculator

The calculator can add, subtract, multiply and divide. To use the calculator:

- lacktriangle Press the up, down, left and right key to select +, -,  $\times$ ,  $\div$ , respectively.
- Press right soft key to delete the figure.

#### World time

You can use this feature to view time around the world.

#### **Bluetooth**

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

- ➤ Bluetooth: To activate or deactivate Bluetooth as needed.
- ➤ Bluetooth visibility: Other devices can search your Bluetooth if you turn on this function.
- ➤ Device list: List all paired device and also you can add new device.
- > Transferring files: Check the file being transferred.
- ➤ Bluetooth name: Set your Bluetooth name.
- File location: Select where to save your receive files.

Help: Need more information, please refer to Help

#### **Games**

One game is embedded in this phone. For details, please refer to the operation instructions of the game.

### 5.10 FM radio

You can use the application as a traditional FM radio with automatic tuning and saved channels. Before using it, you should insert the earphone as antenna.

### 5.11 Calendar

You can use the application to add some schedule to remind you.

### 5.12 Settings

#### **Profiles**

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into 8 scenarios: **Normal,Silent,Meeting,Indoor,Outdoor**.

### Call settings

- ◆ **Dual-SIM:**You can set standby mode,SIM name and so on.
- ◆ Blacklist: You can add some phone number to the blacklist. Then the number will be refused to call you.
- ◆ Fixed dial number: You can select to turn on/off this function and set fixed dialing number through this
- ◆ Call divert: this network function enables you to forward incoming calls to another number you have previously specified.
- ◆ Call waiting: After you choose Activate, the mobile phone will contact the network. A moment later, the network will make a response and send a message to acknowledge your operation. If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming

call number if others are calling you while you are already in a conversation.

- ◆ Call barred: The call barring function enables you to bar calls as needed. When setting this function, you need to use a network barring code, which can be obtained from the network operator. If the code is wrong, an error message will be prompted on the screen. After selecting a call barring option, continue to select Activate or Deactivate. The mobile phone will prompt you to input the call barring code and then contact the network. A moment later, the network will make a response and send the operation results to the mobile phone.
- ♦ **Hide ID:**You can set Hide ID mode as you want.
- ◆ Advanced settings: You can set call time minute reminder, auto redial, SMS Reply after reject and auto record voice call and so on through this function.

#### **Phone Settings**

- ◆ Time & date: You can set time and date bu yourself.
- ◆ Language settings: Select the display language for the mobile phone.
- ◆ **Shortcut settings:** You can use functions on phone quickly with Left/Right/up/down direction key and right soft key.
- schedule power on/off: You can set the time for the phone to power on/off automatically.
- ◆ Power management:Open this mode can save electricity.
- ◆ **Restore factory settings:** You can use this function to reset your phone.

### **Display**

Users can access this item to set wallpaper, idle display, brightness, backlight and keypad backlight time etc.

### **Security**

This function provides you with related settings about safety use

- ◆ PIN: To activate PIN lock, you need to input the correct PIN code. If you set PIN lock to On, you need to input the PIN each time you power on the mobile phone. In the case you input a wrong PIN for three consecutive times; you need to input the PIN Unblocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.
- ◆ Modify PIN2:To change PIN2 code of PIN code.
- ◆ **Phone lock:**The function enables you to lock/unlock the phone. Entering password to switch on or off the phone. Password is required when the phone is locked. The initial password is 1234.
- ◆ Modify the cellphone password:to change phone password.
- ◆ **Privacy**: You can set password to protect your privacy, the initial password is 1234.
- ◆ Lock screen by end-key: You can select to turn on/off this function.

#### **Connections**

Contact the network operator to obtain the following network services:

- ◆ Network account: Edit data account in this function.
- ◆ **GPRS Service:**You can select to turn on/off this function.
- ◆ **Data connection settings:**Set data connection always on or when needed.
- ◆ Network selection: You can select auto or manual.

# 6 Appendix

# **Appendix 1: Troubleshooting**

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

| Fault          | Cause        | Solution                              |
|----------------|--------------|---------------------------------------|
|                | The SIM card | Contact your network service provider |
|                | is damaged.  | Contact your network service provider |
|                | The SIM card |                                       |
|                | is not in    | Check the SIM card                    |
| SIM card error | position.    |                                       |
|                | The metal    |                                       |
|                | face of the  | Clean the SIM card with a clean cloth |
|                | SIM card is  | Clean the Shw Card with a clean cloth |
|                | polluted.    |                                       |

| Poor received signal quality | Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement. | Move to a place where signals can be effectively transmitted |
|------------------------------|--|--|
|                              | Line congestion occur when you use the mobile phone in high-traffic hours  | Avoid using the mobile phone in high-traffic hours           |

| The mobile phone cannot be powered on       | The battery<br>energy is<br>exhausted. | Charge the battery                    |
|---|--|---------------------------------------|
| Calls cannot be dialed                      | Call barring is activated              | Cancel call barring                   |
| The mobile phone cannot connect the network | The SIM card is invalid                | Contact your network service provider |

|                      | The mobile phone is not in a service area of the GSM network                   | Move to the network operator's service area                                    |
|----------------------|--|--|
|                      | The signal is weak   | Move to a place where the signal quality is high                               |
| The battery          | The charging voltage does not match the voltage range indicated on the charger | Ensure the charging voltage matches the voltage range indicated on the charger |
| cannot be<br>charged | An improper charger is used  | Use the charger specially designed for the mobile phone                        |
|                      | Poor contact   | Ensure the charger plug is in good contact with the mobile phone               |

#### FCC RF Exposure Information and Statement

This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. The SAR limit of USA (FCC) is 1.6 W/kg averaged. Device types: Neffos N105 (FCC ID: TE7N105V1) has also been tested against this SAR limit. SAR information on this and other pad can be viewed on - line at <a href="http://www.fcc.gov/oet/ea/fccid/">http://www.fcc.gov/oet/ea/fccid/</a>. Please use the device FCC ID number for search. This device was tested simulation typical 10mm body. To maintain compliance with FCC RF exposure requirements, use accessories should maintain a separation distance between the user's bodies mentioned above, the use of belt clips, holsters and similar accessories should not contain metallic components in its assembly, the use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

### **FCC Warning**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.