FCC DRAFT

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82-N8757-1EN, Rev. X1-DRAFT

User Guide for the Switch_Back Phone

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4,901,307	5,056,109	5,101,501	5,109,390	5,228,054
5,267,261	5,267,262	5,337,338	5,414,796	5,416,797
5,490,165	5,504,773	5,506,865	5,511,073	5,535,239
5,544,196	5,568,483	5,600,754	5,657,420	5,659,569
5,710,784	5,778,338			

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FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved universal pouch CV90-61346.

Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 25 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.*

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone

transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value.

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section **http://www.fcc.gov/oet/fccid** after searching on the FCC ID: OVFKWC-KX21.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at **http://www.wow-com.com**.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags

If your vehicle has an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult Virgin Mobile or call the customer service line to discuss alternatives.

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Virgin Mobile's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Battery and charger specifications

Charger	Input	Output
CV90-G2610	120 VAC / 60 Hz	5.2 V 400 mA
CV90-K0259	100-240 VAC / 50/60 Hz	4.5 V 1.2 A
CV90-K0261	100-240 VAC / 50/60 Hz	4.5 V 600 mA
Standard Battery (5 mm):		
CV90-P4200: 3.7 V / 900 mAh		
Extended Battery (10 mm):		
CV90-P3002: 3.7 V / 1550 mAh		

093 453 037

Kyocera Wireless Corp.
10300 Campus Point Drive, San Diego, CA 92121
U.S.A.
Visit us at **www.kyocera-wireless.com**

CONTENTS

1 GETTING STARTED

Installing the battery

Your Switch_Back phone comes with a removable lithium ion (LI Ion) battery. Fully charge the battery before using the phone.

To install the battery:

1. Hold the phone face down.

2. Find the groove on the right side of the back panel. Unsnap the hooks and remove the back cover.

Need Graphic

3. Place the battery in the phone casing with the metal contacts facing the right side of the phone.

Need Graphic

4. Replace the back panel by sliding the notches into the openings on the left side.

Need Graphic

5. Snap the back panel and into place.

Charging the battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

1. Connect the AC adapter to the jack on the bottom of the phone. Do not force the AC adapter into the jack. Make sure the arrows face up as shown. (graphic).

2. Plug the adapter into a wall outlet.

The battery icon in the upper-right corner of the screen tells you whether the phone is:

Need Graphic

- Charging (the icon is animated)
- Partially charged
- Fully charged

Note: The battery will not charge if you use the phone while it is connected to an AC adapter.

Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Note: Before removing the battery, make sure the phone is powered off.

Caring for the battery

General safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode.

Common causes of battery drain

- Playing games or using the Web.
- Keeping backlighting on.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.

Accessing keypad shortcuts

Navigation key ⊚ shortcuts

From the main screen, press and hold the navigation key to access the following shortcuts:

Up: Access My Account
Down: Access Recent calls lists
Left: Launch VirginXL
Right: Access text messaging

Purchasing accessories

To purchase accessories for your new phone, such as a hands-free headset, carrying case, or car power adapter, please visit www.virginmobileusa.com.

Getting to know your phone

Your phone has two keypads. When the flip is closed, use the number keypad to when flip is closed to enter numbers, letters and symbols .

(1) External screen.

(2) Left softkey accesses menus and functions.

(3) Send/Talk key starts or answers a call. Press once to activate voice dialing, twice to display the Recent calls list, and three times to redial the last number dialed.

(4) Back key erases characters in text entry and returns you to the previous screen.

Need Graphic

(5) Number keys for entering numbers, letters, or symbols.

(6) * Shift key changes the text mode in text entry.

(7) Jack for AC adapter (included) and data cable.

(8) Navigation key scrolls through lists and text entry fields and accesses shortcuts from the home screen.

(9) OK key selects a menu item or option.

(10) Right softkey accesses the Contacts directory and other menu options.

(11) End/Power key turns the phone on and off, ends a call or browser session, and returns you to the home screen.

(12) Speakerphone key activates the speakerphone and answers incoming calls.

(13) # Space key enters a space during text entry. Press and hold to enter Silent mode.

(14) 0 Next key cycles through word choices during text entry.

(15) External earpiece.

16 **Antenna**.

17 **Camera flash**.

18 **Mirror when taking your own picture**.

19 **Camera lens**.

20 **Jack for hands-free headset (sold separately)**.

21 **External camera key activates Picture mode**.

22 **Volume keys to raise or lower speaker volume**.

Need
Graphic

When the flip is open, use the QWERTY keypad to enter number, letters and symbols.

(23) Internal screen.

(24) Internal camera key activate Picture mode.

(25) Send/Talk key starts or answers a call. Press once to activate voice dialing, twice to display the Recent calls list, and three times to redial the last number dialed.

(26) Left softkey accesses menus and functions.

(27) Custom Menu key assigns a custom menu.

(28) Shift key to type upper case characters.

(29) Symbol key to type symbol characters

(30) QUERTY keys for entering numbers, letters, or symbols.

(31) Space key to type space.

(32) Navigation key scrolls through lists and text entry fields and accesses shortcuts from the home screen.

(33) OK key selects a menu item or option.

(34) Right softkey accesses the Contacts directory and other menu options.

(35) End/Power key turns the phone on and off, ends a call or browser session, and returns you to the home screen.

(36) Speakerphone key activates the speakerphone and answers incoming calls.

(37) Back key erases characters in text entry and returns you to the previous screen.

(38) Enter keys for hard returns

(39) Internal speaker.

Need
Graphic

Using menus

The contents of the main menu are as follows:

Pictures
Take a picture
My pictures
Send picture msg
Help
My Account
Allows you view your
balance and Top-Up
your account.

Messaging
Send text msg
Send pic msg
Send IM
Voicemail
Inbox
Virgin Alerts
OutBox
Saved
Drafts
Erase msgs
Msg settings
IM
Launches the instant
messenger client.
VirginXL
Launches VirginXL
and provides access
to exclusive content.

My stuff
My ringtones
My games
My other stuff
My graphics
My sounds
Contacts
View all
Add new
Find name
Groups
Speed dial list
Voice dial list
Messaging groups
Business list
Personal list
Information

Recent calls
All calls
Incoming calls
Outgoing calls
Missed calls
Erase call lists
All calls timer
Home Calls Timer
Roam Calls Timer
Tools
Voice memo
Scheduler
Alarm Clock
Tip Calculator
Calculator
Timer
Stopwatch
Flashlight

Settings
Keyguard
Sounds
Display
Convenience
Call options
Messaging
Camera
Security
Network
Accessories
Phone Info

Accessing menu items (slide open)

- From the home screen, press the left softkey ⊖ to select Menu.
- Press the right softkey ⊖ to select Contacts.
- Press ⊚ left, right, up, or down to see menus and options.
- Press ⊙ to select a menu item.
- Press ⊂ʙᴀᴄᴋ⊃ to back up a menu level.
- Press ⊜ to return to the home screen.

In this guide, an arrow → tells you to select an option from a menu.

For example, Menu → Settings means select Menu, then select the Settings option.

Note: To change the way the menus appear, see "Choosing a menu style" on page 52 for details.

Performing basic functions

Note: The phone must be powered ON to perform the following functions.

Flip closed

To...	From the external home screen...
Turn the phone on	Press ⊙ and wait until the phone beeps.
Turn the phone off	Press and hold ⊙ until the phone beeps.
Make a call	Press and hold ⊘ to initiate voice dialing. Contact must have voice tag assigned (see page 56).
End a call	Press ⊙.
Answer a call	Press ⊘.
Adjust volume during a call	Press ◁▭▷ up or down.
Acknowledge an alert	Press ⊘ when you see OK.
Access menus	Press the left softkey ⊖ once.
Scroll menus	Press ⊚ up and down.
Select menus	Highlight a menu or option and press ⊙ once.
Access Recent calls list	Press ⊚ down.
Activate Picture mode	Press and hold the side camera key ⊡.
Take a picture	Activate Picture mode and press the left softkey ⊖ or ⊙ to select Capture.
Access voicemail	Press and hold ▣① and follow the system prompts.

Verify your phone number	Select Menu → Settings→ Phone Info.
Silence the ringer on an incoming call	Press ⊜ then ⊘ to answer.
Activate voice dialing	Press and hold ⊘ to initiate voice dialing. Contact must have voice tag assigned (see page 56).

Flip open

To...	From the internal home screen...
Turn the phone on	Press ⊜ and wait until the phone beeps.
Turn the phone off	Press and hold ⊜ until the phone beeps.
Make a call	Press and hold ⊘ to initiate voice dialing. Contact must have voice tag assigned (see page 56).
End a call	Press ⊜.
Answer a call	Press ⊘.
Adjust volume during a call	Press ◁ ▷ up or down.
Acknowledge an alert	Press ⊘ when you see OK.
Access menus	Press the left softkey ⊝ once.
Scroll menus	Press ⊙ up and down.
Select menus	Highlight a menu or option and press ⊙⊙ once.
Access Recent calls list	Press ⊙ down.
Activate Picture mode	Press and hold the inside camera key ⊡.

To...	From the internal home screen...
Take a picture	Activate Picture mode and press the left softkey ⊖ or ⊙ᴏᴋ to select Capture.
Verify your phone number	Select Menu → Settings→ Phone Info.

Understanding screen icons

These icons may appear on your phone's screen.

D The phone is operating in IS95 digital mode.

Y.ill The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.

C A call is in progress.

X The phone is not receiving a signal. You cannot make or receive calls.

⊠ You have a text, voice, or multimedia message.

🖼 The phone is in picture mode.

🗲 Camera flash mode is ready.

🕙 Camera timer mode is ready.

📷 Camera zoom mode is ready.

📹 The phone is in video mode.

🔋 The battery is fully charged. The more black bars, the greater the charge.

⏰ The alarm clock is set.

🔒 The phone is in privacy mode or is accessing a secure Web site.

⬆⬇ High-speed (3G) data service is available and active on your phone.

⬆ (blinking) The phone is sending high-speed data.

⬇ (blinking) The phone is receiving high-speed data.

⬆⬇ High-speed data service is available, but the phone is dormant.

Menu The phone is at the home screen. To access Menu, press the left softkey ⊖.

Contacts The phone is at the home screen. To access Contacts, press the right softkey ⊖.

📳 The phone is set to vibrate or to vibrate and then ring.

⊕ Position location is set to Virgin Mobile and to emergency services.

⊕̸ Position location is set to emergency services only.

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10   Getting Started

2   MY ACCOUNT

You can manage your Virgin Mobile account directly from your phone. The basic tasks are summarized in this chapter. For more information about your account, go to www.virginmobileusa.com.

Checking your account balance

You can check your Virgin Mobile account status in one of two ways:

- From the home screen, press ⊚ up.

  -or-

  Select Menu → My Account.

  – Your account information appears with Top-Up information relative to your selected plan.

  – When your account is low or empty, you will receive a notification to Top-Up.

Top-Up your account

Top-Up is how you increase your Virgin Mobile account balance. You can Top-Up your Virgin Mobile account right from your phone. First, you need to register your debit or credit card at www.virginmobileusa.com or buy a Top-Up card from one of the thousands of stores that carry them.

When your balance is low, you can Top-Up your account from your phone as follows:

1. Select Menu → My Account.

2. Use the navigation key ⊚ to scroll down to the Top-Up link and press ⊙ .

3. Scroll down and select either Top-Up Card or Credit Card.

4. Follow the simple instructions to Top-Up your account.
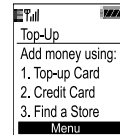
To find a store near you that sells Top-Up cards, select Find a Store from the Top-Up menu.

Note: You can also Top-Up over the Web at www.virginmobileusa.com.

For more information

For more information about your Virgin Mobile account or Virgin Mobile service, visit www.virginmobileusa.com.

3 MAKING AND ANSWERING CALLS

Phone calls

Making a call

Make sure you are in an area where a signal can be received. Look for the 📶 symbol on the home screen. The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better. When the phone has been idle for a time, it changes to power save mode. When you see "Power Save" on your phone's screen, press any key to return to normal operating mode.

The following instructions apply to either the number keypad(flip closed) or the QWERTY keypad (flip open), unless otherwise stated.

Entering a number

1. On the number keypad, enter the phone number and press ⊘.
2. Press ⊜ .

Using voice dialing

Voice dialing requires that a contact be saved with a voice tag. See page 56.

1. Press and hold ⊘ to initiate voice dialing.
2. Say the name of the contact when prompted. The phone places the call.
3. Press ⊜ to end the call.

Answering a call

When a call comes in, the phone rings, vibrates, or lights up, and a dancing phone icon appears. The phone number of the caller also appears if it is not restricted. If the number is stored in your Contacts directory, the contact name appears.

- Press ⊘ to answer the incoming call.

  -or-
- Press ⬗ to answer the incoming call and turn on the speakerphone.

Adjusting the volume during a call

- To adjust the earpiece volume during a call, press ⬛ up or down.

Silencing an incoming call

- Press ⊜ or 🔲 .

  Note: In the absence of voicemail, this feature drops the call.

  - or -
- Press ⊜ then press ⊘ to answer the call.

This action silences the current call only. The next call will ring as normal.

Redialing a number

- To redial a recent call, press ⊘ twice to open your Recent calls list. Highlight a phone number or name and press ⊘.

Tip: To redial the last number called, received, or missed, press ⊘ three times.

Calling a saved number

If you have already saved a phone number, you can use the Contacts list to find it quickly.

1. From the home screen, press the right softkey ⊖ to select Contacts.
2. Scroll down the list to find the contact you want to call.
3. Highlight the name and press ⊘ to dial the number.

Using the speakerphone

Your Switch_Back phone has a built-in speakerphone.

• To turn on the speaker, press 🖾 . If you press 🖾 during an incoming call alert, you answer the call.

  The ◀) icon at the top of the phone screen indicates that the speakerphone is on.

• To turn off the speakerphone, and press 🖾 .

Setting the phone to hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.

1. Select Menu → Settings → Convenience → Hold call → Enabled.

– If you have not recorded a hold message, you will be prompted to record one, such as "Please hold. I'll answer in a minute."

2. Record the message twice, as prompted.
3. Select Save or Options (Play, Re-Record, or Exit).

The next time a call comes in, you will have the option of placing it on hold.

Placing a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It will go to voicemail.

1. When a call comes in, press the right softkey ⊖ to select Hold call. The caller will be placed on hold and will hear your recorded hold message.
2. To speak to the caller, select Answer.

   - or -

   To hang up without speaking to the caller, select End Call.

Changing the hold message

1. Select Menu → Settings → Convenience → Hold call → Re-Record msg and follow the prompts.
2. Record the message twice.

3. Select Save or Options
   (Play, Re-Record,or Exit).

Recent Calls

Dealing with missed calls

When you have missed a call, "Missed Call" appears on your screen unless the caller leaves a voicemail.

- To clear the screen, press the left sofkey ⊖ to select OK.
- To view details of the call, press the right softkey ⊖ to select Calls then press ⊙Ⓚ.
- To return the call, press the right softkey ⊖ to select Calls then press ⊘.

Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call.

1. Select Menu → Settings → Sounds → Alerts → Missed call alert.
2. Select an option and press ⊙Ⓚ.

Viewing recent call details

Details on the last 60 calls you made, received, or missed are stored in the Recent calls list and are identified by the following icons:

▐→ Outgoing call   ▐← Incoming call

▐X Missed call (flashing)

Viewing recent calls

1. Select Menu → Recent calls.
2. Select a list: All calls, Incoming calls, Outgoing calls, or Missed calls.
3. Select a recent call item and press the right softkey ⊖ to select Options:
   – View shows the entry in the Contacts list.
   – Save adds the phone number to the Contacts list.
   – Send Text Msg sends a text message to the contact.
   – Send Picture Msg sends a picture message to the contact.
   – Erase Record erases the selected call record.

Note: If the phone number has been classified as "secret," you must enter your four-digit lock code to view or edit it. For information on the lock code, see "Changing your lock code" on page 54. To classify a phone number as secret, see "Creating a new contact" on page 24.

Calling recent calls

1. Press ⊙ down.
2. Highlight the number you want to call and press ⊘.

or

1. Select Menu → Recent calls → Outgoing calls.

2. Highlight the number you want to call and press ⊘.

Erasing recent calls

1. Select Menu → Recent calls → Erase Call lists.
2. Select an option: All calls, Incoming calls, Outgoing calls, or Missed calls.
3. Press the left softkey ⊖ to select Yes.

Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it.

• To add a speed dial location to a saved or new contact, see "Customizing a phone number" on page 26.

To call a contact that has a speed dial location:

• From the home screen, enter the one- or two-digit speed dialing location and press ⊘.

1-Touch dialing

1-Touch dialing is the fastest way to speed dial a contact that has a speed dial location.

Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact. See "1-Touch dialing" on this page.

Enabling 1-Touch dialing

• Select Menu → Settings → Convenience →

1-Touch dialing → Enabled.

Using 1-Touch dialing

To call a contact that has a speed dial location:

• From the home screen, press and hold the speed dialing number. If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press [🔲] briefly, then press and hold [🔲].

Voicemail

Setting up voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with Virgin Mobile. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

1. From the home screen, press and hold [🔲] to dial into your voicemail.
2. Follow the system prompts to record a greeting and complete the system setup.

Note: If you are having trouble accessing your voicemail, contact Virgin Mobile.

Checking voicemail messages

When a voice message is received, your screen displays "New Messages" along with the ✉ symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see "New Messages"

1. Press the right softkey ⊖ to select Call, which initiates a call to your voicemail number.
2. Follow the prompts to retrieve the message.

To clear the screen without checking messages:

• Press the left softkey ⊖ to select Ignore.

If you see only the ⊠ symbol

1. Press and hold ⌨ to initiate a call to your voicemail number.
2. Follow the prompts to retrieve the message.
• You can set the phone to beep or vibrate every five minutes to remind you that you have voicemail. See "Setting sound alerts" on page 51.

Emergency services

Note: Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described below.

• Dial your 3-digit emergency code and press ⊘.

You can call the code even if your phone is locked or your account is restricted. When you call, your phone enters Emergency mode. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To exit Emergency mode

When you have completed the emergency call:

1. Press ⊙ to select Exit.
2. Press ⊙ again to confirm your choice.

Note: To determine who has access to your location, see "Setting position location" on page 55.

Tracking calls

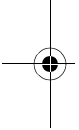You can track the number and duration of calls made and received on your phone.

1. Select Menu → Recent calls.
2. Select a timer:
   – Recent calls timer tracks all calls you have made and received since you last reset this timer. To reset this timer to zero, press the right softkey ⊖ to select Reset.
   – All calls timer tracks all calls you have made and received. This timer cannot be reset.
   – Home Calls Timer tracks calls you have made and received in your home network. To reset this timer to zero, press the right softkey ⊖ to select Reset.
   – Roam Calls Timer tracks all roaming calls you have made and received. To reset this timer to zero, press the right softkey ⊖ to select Reset.

Timing your calls

You can set your phone to beep 10 seconds before each minute passes when you are on a call.
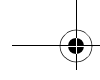
- Select Menu → Settings → Sounds →
 Minute alert → Enabled.
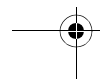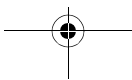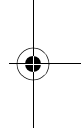
4 ENTERING TEXT

You can enter letters, numbers, and symbols in contacts, text messages, and your banner with either QUERTY keypade (flip open) or the number keypad (flip closed). Read the appropriate section for details.

QUERTY keypad

Understanding screen

When the flip is open, enter text with the QUERTY keypad. The current entry mode (and capitalization setting, when applicable) are indicated by icons.

characters remaining — capitalization setting

text entry mode

text entry fields
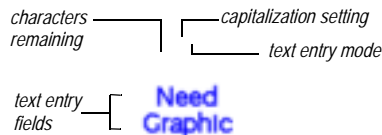
Note: Rapid Entry mode is not available available with the QUERTY keypad.

Text entry modes

There are four text entry modes:

A>a Case change

aᵦc Normal alpha

Numbers and symbols

☺ Add Smiley

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 19.

Entering numbers and symbols

- To enter a number while in mode, press the appropriate key once.
- To enter a letter while in mode, press (Sym) once, then press the appropriate key.
- To change from and to mode, press (Sym) twice.

aᵦc Entering text

- To enter text while in aᵦc mode, press the appropriate key once. If your phone is set to Spanish, French, or Portuguese, accented letters are available when you press and hold a key.
- To enter a number while in aᵦc mode, press (Sym) once, then press the appropriate key.
- To change from and to aᵦc mode, press the (Sym) twice.

&?! Entering symbols

While entering text, you can enter many symbols with the keypad. To access extra symbols:

1. From the text entry screen, select Options.
2. Select &?! **Add Symbol**.
3. Press the key corresponding to the symbol you want.

⌣ Entering smileys

1. From the text entry screen, select Options.
2. Select ⌣ **Add Smiley**.
3. Press ⊙ down to view the list of smileys.
• Press the key corresponding to the smiley you want.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in a$_b$c mode, you must change to 1$_2$3 mode, enter the numbers, and then change back to a$_b$c mode to complete the address.

To change text entry modes:
• Press   (Sym) twice, this will switch between a$_b$c and   modes.
   -or-
• Select Options then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press   (Shift) to choose

upper or lower case while in a$_b$c Normal alpha mode.Press   (Shift) once to change case of only one letter. Press   (Shift) twice to switch between upper, lower or sentence case.

Number keypad

When the flip is closed, enter text with the number keypad. When you enter text with the number keypad, the current entry mode (and capitalization setting, when applicable) are indicated by icons.
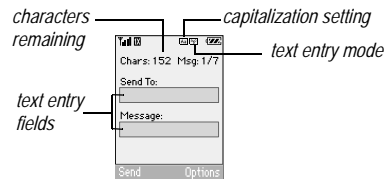
Text entry modes

There are six text entry modes:

 A>a Case change
 1$_2$3 Numbers only
a$_b$c Normal alpha
 e$_Z$i Rapid Entry
 &?! Add Symbol
 ⌣ Add Smiley

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When

entering a name for a contact, you're in normal text mode. See "Changing modes" on page 21.

1₂3 Entering numbers

- To enter a number while in 1₂3 mode, press a number key once.
- To enter a number while in a♭c or eᴢi mode, press and hold a number key until the number appears on the screen.

a♭c Entering words letter by letter

1. Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish, French, or Portuguese, accented letters are available.
2. Wait for the cursor to move right and enter the next letter.

Note: To enter a space, press ⌨.

eᴢi Entering words quickly

When you press a series of keys using eᴢi mode, eᴢi checks its dictionary of common words and guesses at the word you are trying to spell.

1. For each letter of the word you want, press the key once. For example, to enter the word "any" press ⌨ → ⌨ → ⌨ .
2. If the word doesn't match what you want, press ⌨ to look at other word matches.
3. When you see the word you want, press ⌨ .

&?! Entering symbols

While entering text, you can enter symbols by pressing ⌨ until you see the symbol you want. Using this method, you have access to the following symbols:

. @ ? ! - , & : ' 1

To access the full set of symbols:

1. From the text entry screen, select Options.
2. Select &?! Add Symbol.
3. Press ⊙ down to view the list of symbols.
4. Press the number key corresponding to the symbol you want.

☺ Entering smileys

1. From the text entry screen, select Options.
2. Select ☺ Add Smiley.
3. Press ⊙ down to view the list of smileys.
4. Press the number key corresponding to the smiley you want.

Switching default text entry modes

You can change the default text entry mode when creating a text message. This setting applies only to the message body screen, not the "To" screen.

1. Select Menu → Messaging → Msg settings → Text entry.

2. Select Normal alpha or Rapid mode.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in a_bc mode, you must change to 1₂3 mode, enter the numbers, and then change back to a_bc mode to complete the address.

To change text entry modes:

- Press and hold ⌫ until the icon for the mode you want appears.

 -or-

- Select Options then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press ⌫ to choose upper or lower case while in a_bc Normal alpha mode.

Quick reference to text entry

This table gives general instructions for entering letters, numbers, and symbols.

For QUERTY keypad	
To...	Do this...
Enter a letter	Use a_bc mode and press a key, see page 18.
Enter a number	Use ___ mode and press a key. For more options, see page 18.
Enter a symbol	Use ___ mode and press a key. For more options, see page 18.
Enter a smiley	Use ☺ mode and press a key once to enter its number. For more options, see page 19.
Enter a space	Press ___ (Space).
Erase a character	Press ___ (Bksp).
Erase all characters	Press and hold ___ (Bksp).

Move the cursor right or left	Press ⊙ right or left.
Move the cursor up or down	Press ⊙ up or down.
Change text entry modes	Press twice.
Capitalize any letter	In a$_b$c mode, press (Shift). Choose A.
Lowercase any letter	In a$_b$c mode, press (Shift) . Choose a.
Select soft options on the screen	Press the right or left softkey ⊖.
Highlight an option at the bottom of the screen	Press ⊙ right or left.
For number keypad	
To...	**Do this...**
Enter a letter	Use a$_b$c mode and press a key until you see the letter you want. For more information, see page 19.
Enter a number	Use 1$_2$3 mode and press a key once to enter its number. For more options, see page 19.
Enter a symbol	Press 🔲 until you find the symbol you want. See page 20.
Enter a smiley	Use 😊 mode and press a key once to enter its number. For more options, see page 20.
Enter a space	Press 🔲 .
Erase a character	Press ⬭BACK⬭ .
Erase all characters	Press and hold ⬭BACK⬭ .
Move the cursor right or left	Press ⊙ right or left.
Move the cursor up or down	Press ⊙ up or down.
Change text entry modes	Press and hold 🔲 .

Entering Text

Capitalize any letter	In a_bc mode, press ▭. Choose A.
Lowercase any letter	In a_bc mode, press ▭. Choose a.
Select soft options on the screen	Press the right or left softkey ⊖.
Highlight an option at the bottom of the screen	Press ⊚ right or left.

5   STORING CONTACTS

Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

Creating a new contact

1. From the home screen, enter the phone number you want to save, including the area code.
2. Press the left softkey ⊖ to select Save.
3. Press ⊙ to select Save New Contact.
4. Enter a name for the contact.
   - If you need to learn how to enter letters, see "QUERTY keypad" on page 18.
   - To add a symbol or smiley to the contact name, or to change the text entry mode, press the right softkey ⊖ to select Options.
5. Either save now or add more contact information.
   - To save now, press the left softkey ⊖ to select Save.
   - To enter additional phone numbers, email and Web addresses, or notes, press ◎ down repeatedly. For help switching between numbers and letters for email or Web addresses, see "Changing modes" on page 19.

Adding a code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing, for example, where you would wait to dial an extension.

1. From the home screen, enter the first portion of the phone number.
2. Press the right softkey ⊖ to select Options.
3. Select a type of pause:
   - ⏱ Time Pause
   - ⊕ Hard Pause
4. Enter the remaining numbers.
5. Press the left softkey ⊖ to select Save.

Customizing your contacts

You can customize each contact in your Contacts directory by assigning ringers, pictures, and number types, or by classifying your contacts as Personal or Business.

Assigning ringers

1. Press the left softkey ⊖ to select Contacts.
2. Highlight a contact and press ⊙.
3. Highlight the contact name and press the left softkey ⊖ to select Options.
4. Select Ringer → Assign Ringer.

5. Scroll down the list to hear the different ringers and press (OK) to select one.

Assigning pictures

1. Press ⊖ to select Contacts.
2. Highlight a contact and press (OK) .
3. Highlight the contact name and press the right softkey ⊖ to select Options.
4. Select Picture → Assign Picture → My pictures.
5. Scroll through the list to view your options and press the left softkey ⊖ to assign it to your contact.

Classifying contacts as Personal or Business

1. Press the right softkey ⊖ to select Contacts.
2. Highlight a contact and press (OK) .
3. Highlight the contact name and press the right softkey ⊖ to select Options.
4. Select Classify.
5. Select Personal or Business and press (OK) .

Note: To assign Personal or Business ringers, see "Assigning business and personal ringers" on page 50.

Assigning number types

When you assign a number type, an icon is placed in front of a contact number to specify the type of number, such as work, home, or mobile.

1. Press the left softkey ⊖ to select Contacts.
2. Highlight a contact and press (OK) .
3. Highlight a contact number and press the left softkey ⊖ to select Edit.
4. Press ◉ down once and press the right softkey ⊖ to select Options.
5. Highlight an option to designate the number as General, Work, Home, Mobile, Pager, or Fax and press (OK) . The associated icon will appear next to the number in your Contacts directory and Recent calls list.

▦	work	@	email address
⌂	home	✉	street address
▯	mobile	◌	Web page URL
▭	pager	▤	note
▤	fax		

Editing a contact

1. Press the right softkey ⊖ to select Contacts.
2. Highlight a contact and press (OK) .
3. Highlight the contact name or number and press the left softkey ⊖ to select Edit.
4. Enter your changes and press the left softkey ⊖ to select Save.

Erasing a contact

1. Press the right softkey ⊖ to select Contacts.
2. Highlight the contact to erase and press ⊙.
3. Select Options.
4. Highlight Erase Contact and press ⊙.
5. Press the left softkey ⊖ to confirm.

Customizing a phone number

1. Press the right softkey ⊖ to select Contacts.
2. Highlight the contact to edit and press ⊙.
3. Press ◎ down to highlight a number.
4. Press the right softkey ⊖ to select Options.
5. Highlight an option and press ⊙:
   – **Call** to call the contact.
   – **Send Text Msg** brings you to the text messaging screen.
   – **Send Picture Msg** brings you to the picture messaging screen.
   – **Add Speed Dial** assigns or removes the speed dial location.
   – **View Number** to see the selected phone number.
   – **Erase Number** erases the number from the contact.
   – **Secret** makes the number secret so that it will not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code.

(For more information, see "Erasing all contacts" on page 55.)
   – **Primary Number** makes this number the first one that shows up when you open the contact.
   – **Add to Group...** adds the number to a group. For more information, see page 56.
   – **Add Voice Dial** to record a voice tag so you can call a contact using voice recognition (VR). For more information, see page 56.
   – **Erase Voice Dial** erases the voice tag associated with the number.
   – **Edit Voice Dial** records a new voice tag.
6. Enter the new information and follow the prompts.
7. Select Save, if necessary.

Finding contact information

To find a phone number or contact, you can (1) check the Frequent list, (2) search the Contacts directory, or (3) use Fast Find.

Checking the Frequent list

From the home screen, select Contacts. The last 15 of your most frequently called contacts appear when the Frequent list is enabled. Scroll past the double line to view the All Contacts list.

To enable the Frequent List setting

- Select Menu → Settings → Convenience → Frequent list → Enabled.

Searching the Contacts directory

1. Select Contacts for a list of all contacts.
   To quickly get down the list, enter the first
   letter of the contact. The menu skips to that
   letter of the alphabet.

   - or -

   Select Menu → Contacts.

2. Select a search method:

   – View all lists all saved contacts.

   – Find name locates a specific name. Enter
     part of the contact name then select Find.

   – Speed dial list, Voice dial list, Messaging
     groups, Business list, or Personal list
     selects a contact from the specified list.

3. Highlight a contact and press (OK) .

   – To call the contact, highlight the number
     and press ⊘.

Setting Fast Find

With Fast find, you press one or two number keys
to view close matches of the number you are
looking for.

• Select Menu → Settings → Convenience →
  Fast find → Enabled.

Using Fast find

1. From the home screen, press the number keys
   corresponding to the letters of the name you
   want to find. A matching contact or speed dial
   entry appears.

2. Press ◎ down to scroll through matching
   entries.

3. Highlight the name you want then press ⊘
   to call the number.

6 TEXT MESSAGING

This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see "Voicemail" on page 15.

Important: The features and menus described in this chapter may vary depending on services available in your area. Check with Virgin Mobile for details and possible usage charges.

Sending text messages

You can only send text messages to phones that are capable of receiving them or to email addresses.

Creating a text message

1. Select Menu → Messaging → Send text msg.
2. Enter a recipient's phone number or email address:
   – Select Options to access your Recent list, Contacts, or Groups and press ⊙. Select a contact and press ⊙. Highlight the number field and press ⊙. For more about group lists, see "Creating group lists" on page 33.
     - or -
   – Enter a New Address manually. (To learn how to enter text, see Chapter 4, "QUERTY keypad" .)

3. To add multiple recipients:
   – Press the right softkey ⊖ to select Options then select Recent list, Contacts, or Groups.
     - or -
   – Enter a space or comma after the first number then enter another recipient.

   Note: You can send a message to up to 10 contacts at once. The messages will be sent one at a time, once to each addressee.

4. When you are done entering addresses, press ⊙ twice.
5. Enter the message. To learn how to enter text, see "QUERTY keypad" on page 18.
     - or -
   Add AutoText, symbols, or emoticons in your message. See "Including prewritten text and symbols" for information.
6. Press ⊖ to select Send. See "Setting sending options" for information about how and when you want the message to be received.

Including prewritten text and symbols

During text entry, you can insert AutoText, symbols, or emoticons in your message.

1. From the text entry screen, select Options.
2. Select an option and press ⊙:

– **Insert AutoText**: Scroll through the list of options and press ⊙OK to select one.
– **Add Symbol**: Scroll through the list and press the corresponding number key to select it.
– **Add Smiley**: Scroll through the list and press the corresponding number key to select it.

3. When you have finished your message, select **Send**. See "Setting sending options" for information about how and when you want the message to be received.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.

1. Once you have completed the message, select **Options**:
   – **Add Address** returns to the "Send To" screen to add another recipient without losing the message. Select **Options** to access your Recent List, Contacts, or Group Lists and press ⊙OK. Select a contact and press ⊙OK. Highlight the number field and press ⊙OK.
   – **Save Message** saves the message in your **Drafts** folder. This prevents the message from being deleted if you have activated AutoErase and enables you to send the message to others.

– **Save AutoText** saves the message you have just entered as a prewritten message then returns to the message entry screen so you can send the message.
– **Settings** allows you to choose from the following after pressing ⊙OK:
   • **Set Priority** labels the message as "Urgent."
   • **Callback number** includes a callback number with the message to let recipients know at what number they can call you back. Select **OK** to include your own number or enter a different callback number then select **OK**.
   • **Send Later** schedules a time to send the message.

2. When you have finished setting options, press ⬭BACK to return to the message window.

3. Press the left softkey ⊖ to select Send.

Adding a signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

To create a signature:

1. Select Menu → Settings → Messaging → Signature.

2. Enter your signature in the text field.

3. Select OK to save the setting.

Note: The characters in the signature are included in the total character count of the message. See the note under step 5 in "Creating a text message" on page 28.

If you cannot send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erasing messages" on page 32.

Receiving incoming calls while creating messages

- If you don't wish to answer the call, press the right softkey ⊖ to select Ignore. The phone returns to the message screen.
- To answer the call, press ⊘. Your message is saved to the Drafts folder. To return to the message, select Menu → Messaging → Drafts → Resume.

Viewing your sent messages

To save your outgoing messages, you must first enable Save to Outbox.

1. Select Menu → Messaging → Msg settings → Save to Outbox.
2. Select an option and press ⊙.
   - Enabled automatically saves all successfully sent messages in the Sent folder.

- Prompt allows you to choose whether or not to save your message when you send it.

To view successfully sent messages:

1. Select Menu → Messaging → Outbox.
2. Press ⊚ up or down through the list of messages. One of the following symbols appears next to each message:

⊕	The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.
☑	The scheduled message has been sent and will be delivered as scheduled. You cannot cancel delivery of the message.
▤	The message has been sent to more than one recipient.
☐	The message has never been sent or has not been sent since it was last modified. You can cancel delivery of the message.

Viewing failed or pending messages

Failed or pending messages are stored in your OutBox.

To view your OutBox:

1. Select Menu → Messaging → Outbox. A list of all failed or pending messages appears.

2. Scroll through the list of messages and press (OK) to read one.

⧖	The message is pending and will be sent when possible. You can cancel delivery of the message.
✕	The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.

Retrieving text messages

When a text message is received, your screen displays "New Messages" with the ✉ symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see the "New Messages" note

- To view the message, press the left softkey ⊖ to select Inbox, highlight the message, and press the left softkey ⊖ to select View.
- To Ignore the message, press the right softkey ⊖.

Note: If you receive a new message while you are reading a message, the one you are reading will be replaced by the new one. You can find the older message in the Inbox:

- Select Menu → Messaging → Inbox.

If you see the ✉ symbol

1. Select Menu → Messaging → Inbox. A list of all your received messages appears.
   - ⚠ indicates an "Urgent" message.
2. Scroll through the list of messages and press (OK) to read one.

Reading the message

The options available to you may vary. Check with Virgin Mobile.

Note: Sounds embedded in text messages will not play if the phone is set to Silence All mode.

1. If the text message is long, press ⊚ down to view the entire message.
2. When you are finished, you can Reply to the sender, Play the sound embedded in the message, Erase the message, Save the message to your Saved folder, or set additional Options for the message:
   - Erase the message.
   - Lock Msg to protect the message from being accidentally deleted.
   - Forward the message.
   - Reply with Copy to reply to the message with a copy of the original attached.
   - Save Message to save the message.

– **Save as AutoText** to save the text from the message as AutoText, which you can insert into other messages. Graphics and sound are not saved as part of AutoText. (For more about AutoText, see page 33.)

– **View Sender** information.

3. Select **Done**.

Note: The ☒ symbol indicates that a graphic did not come through. It may be too large or incorrectly formatted.

Setting message alerts

You can set your phone to alert you of incoming text messages or pages. For more information, see "Setting sound alerts" on page 51.

Erasing messages

It is a good idea to erase old messages to free up memory in your phone.

You have the option of erasing text messages and pages as you send or read them, erasing them one at a time from the list in the OutBox or InBox, or erasing them all at once.

Erasing single messages

1. Select **Menu → Messaging**.

2. Select the type of text message you want to erase and press ⓞⓚ : **Inbox, Outbox, Sent,** or **Saved**.

3. Highlight the message to erase and press ⓞⓚ .

4. Select **Options**.

5. Select **Erase** to erase the message. A notification appears: "Erase this message?"

6. Select **Yes** to erase the message.

Note: You can erase a scheduled message from the **OutBox**, but you cannot cancel delivery of the message.

Erasing all messages

1. Select **Menu → Messaging → Erase msgs**.

2. Select a folder from which to erase all messages: **Inbox, Outbox, Sent, Saved folder, Drafts folder,** or **All Messages**. To erase messages from all folders, select **All messages**.

3. A message appears: "Erase all messages?" Select **Yes** to erase messages or **No** to cancel.

Erasing messages automatically

Use this setting to have old messages automatically erased from the Inbox when memory is low.

• Select **Menu → Messaging → Msg settings → Auto-Erase → Old inbox msgs**. Older messages will be erased as new messages are received.

Customizing message settings

To make messaging easier, you can customize settings for sending and receiving messages.

Creating group lists

You can create and save a list of multiple recipients. Your Switch_Back phone stores five group lists with up to 10 recipients per list.

1. Select Menu → Settings → Messaging → Groups → Create new.

2. Enter a name for the list. For help entering text, see page 19.

3. Select Next.

4. To enter the first phone number or email address, select an option:
   - Recent List to select numbers from your Recent List.
   - New Address to enter the phone number or email address manually.
   - Contacts List to select numbers from your phone book.

5. Locate the contact number and press (OK).

6. Select Options → Recent list or Contacts.

7. Locate the contact number and press (OK).

8. When finished, select Done.

9. To send a message to your new group, see "Sending text messages" on page 28.

Creating and editing prewritten messages (AutoText)

Your phone comes with prewritten (AutoText) messages, such as "Please call me," which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone will store up to 40 AutoText messages, with up to 100 characters per message.

1. Select Menu → Settings → Messaging → AutoText.

2. Press the right softkey ⊖ to select Edit.

   - or -

   To create a new pre-written message, press the right softkey ⊖ to select New Msg.

3. Enter or edit the text and press the left softkey ⊖ to select Done. For help entering text, see Chapter 4, "Number keypad" .

Note: You can also save a message you have written or received as AutoText. See "Setting sending options" on page 29 or "Reading the message" on page 31.

7 MULTIMEDIA MESSAGING

Sending multimedia messages

You can only send multimedia messages to phones that are capable of receiving them or to email addresses. For details, check with Virgin Mobile.

Note: Size limits may apply to multimedia message files. Visit www.virginmobileusa.com for details.

Creating a multimedia message

1. Select Menu → Messaging → New pic msg.
2. Enter the recipient's phone number or email address in the To: field.
3. To add additional recipients:
   – Enter a space or comma after the first phone number or email address, then enter another recipient manually, or
   – Press the right softkey ⊖ to select Options. Then select Recent list, Contacts or Group Lists.

   Note: You can send one multimedia message to a maximum of 10 contacts.

4. Press ⦿ down once to enter a message in the Subject: field. Choose a method:
   – Enter the subject text manually, or
   – Press the right softkey ⊖ to select Options.
5. Press ⦿ down once or select Next to enter a brief text message in the Text: field.

6. Press ⦿ down once to enter the picture (icon) field.

   Note: You may add only one picture per multimedia message.
7. Press the right softkey ⊖ to select Options:
   • Take Picture to instantly take a new photo and attach it to your message.
   • My graphics to access all graphic files in the phone:
     – My pictures displays your photos taken in a table/thumbnail view.
       • Highlight a photo to add to the multimedia message. Press the left softkey ⊖ to choose Select.
     – VirginXL graphics displays stored images on the phone.
8. Press ⦿ down once to enter the sound (icon) field and press the right softkey ⊖ to select Options:

   Note: You may add only one new or stored sound per multimedia message sent.
   • Record Sound to instantly record a new sound and attach it to your message.
   • My sounds to display a list of categories that contain saved or downloaded sounds and voice memos.

– Highlight Saved Sounds.
  Press the left softkey ⊖ to select Open.
– Highlight a sound to add to the multimedia message. Press the left softkey ⊖ to choose Select.

9. Before sending your message, press the right softkey ⊖ to select additional Options:

– Preview Message plays your multimedia message prior to sending.
– Save Message allows you to save your multimedia message to the Drafts Folder and send it later.
– Add Address allows you to add additional addresses to your multimedia message prior to sending it.
– Msg Receipt allows you to request a message confirming receipt of message.

10. Press the left softkey ⊖ to select Send. This will send your multimedia message.

Receiving multimedia messages

When a multimedia message is received, your screen displays the alert "New Message(s)" along with the question "Retrieve Now?"

• To View the multimedia message, press the left softkey ⊖.
• Select Erase to never download the multimedia message.
• To view Later, press the right softkey ⊖.

Note: If a multimedia message is received during a call, then the phone screen displays the alert "New Message(s)" after the call ends.

Viewing multimedia messages

When you receive a multimedia message, a ✉ appears on your phone's screen and remains until all messages are viewed. The message is stored in the InBox until the full message has been received, regardless of the auto receive or prompt setting.

1. Press the left softkey ⊖ to View the multimedia message. If the message is long, press ◎ down to view the entire multimedia message.

2. Press the right softkey ⊖ to select Options. Press ◎ down to highlight additional options for the multimedia message:

Note: The options available to you may vary. Check with Virgin Mobile.

– Message info displays multimedia message information (priority, sender, subject, time sent and received, and message size).
– Sender displays sender information.
– Erase Msg allows you to delete the currently displayed multimedia message.
– Call initiates call to sender of multimedia message.

- **Save Picture** saves the currently viewed picture embedded in the multimedia message.
- **Save Sound** saves the current sound embedded in the multimedia message.
- **Save Address** extracts email addresses, phone numbers, and/or URLs from the sender info and multimedia message body.
- **Save as AutoText** saves the text in the multimedia message to the AutoText list.
- **Save Message** saves the multimedia message to the Saved Folder on the phone.
- **Forward** launches the message creation screen, allowing you to forward the multimedia message. The original address will not be shown, nor will the graphic, sound, and text fields.

3. When you are finished viewing the multimedia message, select Reply or press 😊.

8   IM CLIENT

Accessing IM Client

With the IM client , you can access an instant messenger services from your Switch_Back phone.

New IM client features are added all the time. Check Virgin Mobile's Web site at www.virginmobileusa.com for availability and pricing, or check directly from your phone using the IM client. Charges apply.

To launch IM client, select Menu → IM client.

Note: You cannot receive incoming calls during a IM client session. All incoming calls are automatically sent to your voicemail.

Ending an IM client session

Press 😊 from any IM client page.

Navigating IM Client

- Press 🔘 up or down to scroll through items and to highlight one.
- Press 🔘 to select a IM Client menu item or option.
- Press ⟨BACK⟩ to go back one screen.

Note: A scroll bar on the right side of the screen indicates that there is more text. Press 🔘 down to go to the next screen of text. Press ⟨BACK⟩ to move back one screen.

Send IM message

Select Menu → Messaging → Send IM to access the IM client and send a message to a contact.

9   VIRGINXL

Accessing VirginXL

With VirginXL, you can access a variety of exclusive music, entertainment, and information services from your Switch_Back phone. Download the latest games, ringtones, wallpapers, screen savers, and other content.

New VirginXL features are added all the time. Check Virgin Mobile's Web site at www.virginmobileusa.com for availability and pricing, or check directly from your phone using VirginXL. Charges apply.

To launch VirginXL:

- From the home screen, press ⦿ left.

  - or -

  Select Menu → VirginXL.

  Note: You cannot receive incoming calls during a VirginXL session. All incoming calls are automatically sent to your voicemail.

Ending a VirginXL session

- Press ☺ from any VirginXL page.

Navigating VirginXL

- Press ⦿ up or down to scroll through items and to highlight one.
- Press ⦿ to select a VirginXL menu item or option.
- Press ⊂BACK⊃ to go back one screen.

Note: A scroll bar on the right side of the screen indicates that there is more text. Press ⦿ down to go to the next screen of text. Press ⊂BACK⊃ to move back one screen.

10   MY STUFF

My ringtones

The My ringtones folder stores your preloaded and downloaded ringtones. You can download the latest ringtones to your Slider Sonic from the Virgin Mobile website at www.virginmobileusa.com or directly from your phone using VirginXL. Select Menu → My stuff → My ringtones → Get more ringtones. Charges apply.

Downloading ringtones

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press ⊚ left to launch VirginXL and then search for ringtones.
2. Follow the prompts to purchase and download the selected ringtone.

Downloaded ringtones are stored in the My stuff → My ringtones folder in your phone from newest to oldest.

Assigning downloaded ringtones

1. Select Menu → My stuff → My ringtones.
2. Select a ringtone and press the left softkey ⊖ to select Set Default.

Note: The downloaded ringtone will also be listed in the Ringtones folder and available to assign to individual contacts or as the Personal or Business ringer. See "Creating a new contact" on page 24 and "Assigning ringers" on page 24.

My games

You can download the latest games to your Switch_Back from the Virgin Mobile website at www.virginmobileusa.com or directly from your phone using VirginXL. Select Menu → My stuff → My ringtones → Get more games. Charges apply.

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press ⊚ left to launch VirginXL and then search for games.
2. Follow the prompts to purchase and download the selected game.

Downloaded games are stored in the My stuff → My games folder in your phone.

My other stuff

You can download the latest applications to your Switch_Back from the Virgin Mobile website at www.virginmobileusa.com or directly from your phone using VirginXL. Select Menu → My stuff → My ringtones → Get more stuff. Charges apply.

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press ⊙ left to launch VirginXL and then search for applications.
2. Follow the prompts to purchase and download the selected application.

The downloaded application is stored in the My stuff → My other stuff folder in your phone.

My graphics

The My graphics folder stores your downloaded graphics. Download the latest wallpapers and screensavers to your Switch_Back from the Virgin Mobile website at www.virginmobileusa.com or directly from your phone using VirginXL. Select Menu → My stuff → My ringtones → Get more grapphics. Charges apply.

Note: If you don't have enough money in your account, you will need to top-up before downloading.

1. Press ⊙ left to launch VirginXL and then search for graphics.

2. Follow the prompts to purchase and download the selected graphic.
3. Press 😊 to return to the home screen.

The downloaded graphic will be stored in the My stuff → My graphics folder in your phone.

Note: Downloaded graphics are stored in order of newest to oldest and can be assigned as either screensavers or wallpaper.

Assigning downloaded graphics

1. Select Menu → My stuff → My graphics.
2. Select My pictures, VirginXL graphics, Wallpapers, Screensavers or Caller IDs, and press ⊙ .
3. Scroll to the graphic you want to assign and press the right softkey ⊖ to select Options.
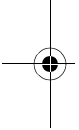4. Highlight Set Default or Assign and press ⊙ .

My sounds

You can record and save voice memos and all received attached sound files to My sounds. To listen to saved sounds or recorded voice memos:

1. Select Menu → My stuff → My sounds.
2. Select Saved sounds or Voice memos and press ⊙ .
3. Scroll through the lists to listen to the saved sounds.
4. Highlight a sound and press the right softkey ⊖ to select Options.

5. Highlight Record New, Erase, Lock, Rename, Details, or Erase All and press ⊙⊙ .
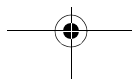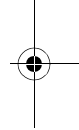
11   USING THE CAMERA

Tips before operating your camera

- You cannot activate the camera while on a call.
- Once the camera is active, the home screen acts as the viewfinder.
- If you get a "Low memory" error, check your resolution and quality compression settings. See "Setting up the camera" on this page.
- If there is no activity within 45 seconds after you turn your camera on, the camera quits and returns to the previous launch point.
- Camera settings and options can only be accessed when the camera is active.

Accessing camera mode

The camera can be used with the flip open or closed.

Flip closed

Press ⬚ until you hear one beep to activate camera mode.

Flip open

Press ⬚ until you hear one beep to activate camera mode.

Camera settings

1. Press and hold ⬚ to activate picture mode.
2. Press the right softkey ⊖ to select Options .
3. Press ⓞⓚ to select Settings.
4. Highlight an option and press ⓞⓚ:
   - **Flash** options are On, Off, or Automatic.
   - **Resolution** options are 640 x 480, 320 x 240 (best for sending to email), and 160 x 120.
   - **Low Light Mode** brightens the picture for low light environments.
   - **Self Timer** options are Off (default) or 3, 5, or 10 second pauses. When set, the camera beeps from 3 seconds down to the time the shutter snaps the picture automatically. Self Timer is not available when Multishot mode is activated.
   - **Multishot** allows you to take up to six multiple pictures while the camera key is pressed and held. A tone will play each time a picture is taken. A second tone will play when the final picture is taken.
   - **Shutter Sound** sets the sound used when the camera takes a picture.
   - **White Balance** allows the camera to adjust for different lighting. Options are Automatic, Fluorescent, Incandescent, or Daylight.

– Color Tone allows you to capture pictures with different coloring. Options are Normal, Black & White, Negative, and Sepia.

– Quality sets the picture compression. The higher the compression, the better the detail of the picture (higher pixel rate). Options are Low, Medium, or High (default). When set to High, the picture file size is larger, using more memory.

– LED flashes a light to indicate a picture has been taken. Options are On (default) and Off.

– Viewfinder Display options are Fullscreen and Actual.

Restoring camera menu settings

The following settings revert to the default setting each time you enter and exit the camera application:

– Low Light Mode, Self Timer, MultiShot, Color Tone, and Viewfinder.

The following settings remain at the setting you selected each time you enter and exit the camera application:

– Flash, Resolution, Shutter Sound, White Balance, Quality, and LED.

Menu options for picture mode

1. Press 📷 to activate picture mode.

2. Select Options.

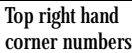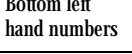3. Press ◎ up or down to scroll through the options on the vertical menu bar:

– Settings displays available camera settings you may set up prior to taking a picture.

– Brightness allows you to adjust the brightness of the image in the home screen LCD.

– My pictures displays all pictures taken and stored.

– Last Picture displays the most recently taken picture.

– Frames allows you to add a frame or a stamp to your picture. A frame or stamp cannot be removed once it has been used in a picture.

Note: The picture resolution changes to 160 x 120 while taking pictures with frames. The resolution returns to the original setting once Frames is disabled.

Picture mode indicators and icons

The picture mode displays the following onscreen indicators and icons:

Icon	Description
⚡	Flash on
🖼	Picture mode

Icon	Description
Top right hand corner numbers	Number of snapshots remaining
(zoom icon)	Zoom level
Bottom left hand numbers	Resolution setting
(multishot icon)	Multishot
(self timer icon)	Self Timer

Taking a picture

Flip open or closed

1. Select Menu → Pictures → Take a picture.
2. Focus on the image using the phone's display as a viewfinder.

   Tip: Press (nav key) up or down to zoom in or zoom out.
3. Take the picture using one of two methods:
   – Press (OK) or the left softkey (softkey).
4. Press the left softkey (softkey) to select OK or the right softkey (softkey) to select Erase.
5. Press (end key) when finished taking pictures.

Camera key map [Flip open or closed]

| Key	Camera	Menu Screen
(camera key)	Take picture	Dismiss menu options
(left softkey) Left softkey	Select Capture to take picture	Select OK.
(right softkey) Right softkey	Select Options	Cancel, dismisses menu
(nav) Up	Zoom in	Scroll menu options right
(nav) Down	Zoom out	Scrolls menu options left
(OK)	Takes picture	Select menu option

12   USING TOOLS

🔊 Voice memo

The Voice Memo tool allows you to record and play back audio memos.

Recording a voice memo

1. Select Menu → Tools → Voice memo → Record new.
2. Say your memo and press the left softkey ⊖ to select Stop.
3. Select Save to save your memo.

Note: If an incoming call is received while you're recording a memo, the memo is saved and the incoming call screen appears.

Playing or reviewing a voice memo

1. Select Menu → Tools → Voice memo → Recorded memos.
2. Highlight the voice memo to review and select Play.
3. Press 👁 right and left to select a function and press ⓞⓚ to perform it:

Play	▶
Stop	■
Pause	❙❙

Naming a saved voice memo

1. Select Menu → Tools → Voice memo → Recorded memos.
2. Highlight the memo and select Options.
3. Select Rename.
4. Press and hold ⟨BACK⟩ to clear the default name.
5. Use the keypad to enter a name for the memo.
6. Select Save.

Erasing a saved voice memo

1. Select Menu → Tools → Voice memo → Recorded memos.
2. Highlight the memo and select Options.
3. Select Erase. The prompt "Erase file?" appears.
4. Select Yes or No.

🗓 Scheduler

The Scheduler allows you to schedule events and set reminder alerts.

Creating an event

1. Select Menu → Tools → Scheduler → Add new event.
2. Enter a name for the event and press 👁 down. For help entering text, see page 18.

3. Select Options and classify the type of event and press (OK): Meeting, Phone Call, Birthday, Anniversary, Vacation, Medical, or Other.

4. Press (OK) to change the date of the event (the current date is the default date of the event).
   – Press ⟨◇⟩ left or right to move between the month, day, and year fields.
   – Press ⟨◇⟩ up or down to change the month, day, or year.
   – Press (OK) to save your changes.

5. Press (OK) to set the time of the event.
   – Press ⟨◇⟩ left or right to move between the hour, minute, and AM/PM fields.
   – Press ⟨◇⟩ up or down to change the hour, minute, or AM/PM.
   – Press (OK) to save your changes.

6. Press (OK) to set the duration of the event.
   – Press ⟨◇⟩ left or right to move between the hour and minute fields.
   – Press ⟨◇⟩ up or down to change the hour and minute.
   – Press (OK) to save your changes.

7. Press (OK) to set a reminder of the event.
   – Select an option and press (OK).

8. Press (OK) to set the reminder sound.
   – Select an option and press (OK).

9. Press (OK) to select a Silent Mode setting
   – Select No or During event and press (OK).

10. Press (OK) to select whether or not this is a recurring event.
    – Select an option and press (OK): No, Daily, Weekly, Monthly, or Annually.

11. Select Save.

Editing, erasing, or sending an event

1. Select Menu → Tools → Scheduler → View month.

2. Press ⟨◇⟩ up, down, left or right to highlight the day with the event to view, edit, or erase.

3. Press ⟨◇⟩ up or down to highlight the event and press (OK).

4. Press the right softkey ⊖ to select Options.

5. Select Edit, Erase, or Send and press (OK).
   – For more information about editing the event, see "Scheduler" on page 45.
   – To erase the event, highlight Erase and press (OK). Press the left softkey ⊖ to confirm.
   – For more information about sending the event, see "Text Messaging" on page 28.

⏰ Alarm clock

You can set up to four alerts with your phone's three alarm clocks and one quick alarm.

Note: The alert occurs only if the phone is on.

Setting an alarm clock

1. Select Menu → Tools → Alarm clock.

2. Highlight one of the alarms and select Set.

3. Use the phone keypad to enter numbers and ⊚ to switch between AM and PM.

  – Press ⊚ left or right to move between hours, minutes, and AM/PM fields.

  – Press ⊚ up or down to change the hours, minutes, and AM/PM options.

4. Press ⊙OK⊙ to set the time of the alarm.

5. Select Options to set the alarm sound.

6. Highlight an option and press ⊙OK⊙.

7. Select Options to set the recurring time.

8. Highlight an option and press ⊙OK⊙.

9. Enter a note for the alarm and press ⊙OK⊙.

10. Press the left softkey ⊖ to select Save and set the alarm(s).

11. When the alarm rings, select Off to turn off the alarm or Snooze to silence the alarm for 10 minutes.

  Note: Opening the flip turns off the alarm.

Setting the QuickAlarm

1. Select Menu → Tools → Alarm Clock.

2. Highlight QuickAlarm and select Set.

3. Select an option and press ⊙OK⊙: 5 minutes, 15 minutes (default), 30 minutes, or 60 minutes. A message appears telling you the QuickAlarm is On.

4. When the alarm rings, select Off to turn off the alarm or Reset to set the QuickAlarm again.

Tip calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

1. Select Menu → Tools → Tip Calculator.

2. Enter the amount of your bill.

3. Select Next.

4. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press ⊙OK⊙. Your total bill appears, including tip.

5. To split the bill, press ⊖ to select Split.

6. Press ⊂BACK⊃ to clear the default of 2 guests.

7. Enter the number of guests and press the left softkey ⊖ to select Next. The amount each guest pays is calculated.

8. Select Done.

Calculator

Use the calculator for basic mathematical equations.

1. Select Menu → Tools → Calculator.

2. Use the keypad to enter numbers.

3. Use ⊚ to select mathematical operations:

Left   x (multiply)   Up   + (add)

Right ÷ (divide)   Down - (subtract)

4. Press ⊙OK⊙ to calculate the result.
  Example: Enter 5, press ⊚ left to select X, enter 2, then press ⊙OK⊙ to obtain the result of 10.

5. Press ⊜ to return to the home screen.

- or -

Press ⟨BACK⟩ to clear the screen.

Options

M+	Adds displayed digit to the value stored in memory.
MR	Displays currently stored value on screen.
MC	Clears value currently stored in memory.

⊕ Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

1. Select Menu → Tools → Timer.

2. Select Set.

    – Press ⊚ to move the cursor left or right.

    – Press ⊚ up or down to set the hours, minutes, and seconds.

3. Select Start to begin the countdown.
    Select Stop to pause the countdown.
    Select Reset to clear the timer.

4. Select Sound to set the alarm sound and press ⊚.

5. Press ⊜ or the right softkey ⊝ to silence the alarm.

⊕ Stopwatch

1. Select Menu → Tools → Stopwatch.

2. Select Start to begin counting.
    Select Stop to stop counting.
    Select Reset to clear the counter.

Flashlight

1. Select Menu → Tools → Flashlight.

2. Select Turn On to turn on.
    Select Turn Off to turn off.

13   CUSTOMIZING YOUR PHONE

The contents of the Settings menu are as follows.

Keyguard
Guard on close
Disabled

Sounds
Ringer volume
Ringtones
Business ringers
Personal ringers
Flip Open
Flip Closed
Pwr on/off sound
Key volume
Key length
Alerts
Smart sound
Minute alert
Earpiece volume
Spkrphone volume

Display
Greeting banner
Menu style
Color themes
Wallpaper
Screensavers
Backlight
Auto-Hyphen
Time/Date format
Contrast
Brightness

Convenience
Open to answer
Fast find
Frequent list
Hold call
1-Touch dialing
Call Guard
Any key

Call options
Add voice dial
Erase voice dial
Voice training
Voice wake-up
Voice answer
Expert mode

Messaging
Alerts
Groups
AutoText
Text entry
Signature
Save to Outbox
Auto-Erase
Callback number

Camera
Resolution
Picture quality
Shutter sound
Viewfinder Display

Security
Lock phone
Limit use
Change lock code
Emergency numbers
Erase contacts

Network
Privacy alert
Location

Accessories
Pwr backlighting
Headset ringing
Call answer
TTY

Phone Info
Displays your phone
number, software
version, PRI version,
ESN, technology, SID,
browser info, and
screen icons.

*Not available on all phones. Check with Virgin Mobile.

Silencing all sounds

Your phone is set to make sounds when you
receive calls, press keys, navigate through menus,
and receive alerts (such as new messages). You
can silence all sounds and set the phone to vibrate
when you receive calls and alerts.

Setting the phone to vibrate

- Press and hold ⌨
   - or -
- Press and hold ◁ ▷ down.

Turning sounds back on

- Press and hold [⚹#]

  - or -

- Press and hold [◁ ▷] up.

Choosing ringers

Your Switch_Back phone has multiple ringers you can choose to use for incoming calls.

1. Select Menu → Settings → Sounds → Ringtones.

2. Scroll down the list to hear the different rings and press [OK] to select one.

Note: Downloaded ringers are added to the end of the standard list of ringers.

Assigning business and personal ringers

You can assign ringers to contacts classified as Business or Personal in your Contacts directory.

Note: To classify a contact as Business or Personal, see page 24.

1. Select Menu → Settings → Sounds.

2. Highlight Business ringers or Personal ringers and press [OK].

3. Select a ringer and press [OK].

Setting sounds for your phone

You can set your phone to sound tones when you open and close the slide and when you turn the phone on and off. Sounds will not occur during an incoming call, if you are in a call, or if a headset or car kit is attached to your phone.

Set sound when flip opens

1. Select Menu → Settings → Sounds → Flip Open.

2. Scroll through the list to hear the sounds and press [OK] to select one.

Set sound when flip closes

1. Select Menu → Settings → Sounds → Flip Closed.

2. Scroll through the list to hear the sounds and press [OK] to select one.

Set sound when phone powers on or off

- Select Menu → Settings → Sounds → Pwr on/off sound → Enabled.
  - To deselect this sound, select Disabled.

Adjusting volume

You can adjust the earpiece, speakerphone, and ringer volume as well as key tones.

Adjusting the ringtone volume

1. Select Menu → Settings → Sounds → Ringtone volume.
2. Press ⊚ right to increase the volume, or left to decrease the volume.
3. Press the left softkey ⊖ to select Save.

Adjusting key tone volume

You can change the volume of the tones the phone makes when you press the keys.

1. Select Menu → Settings → Sounds → Key volume.
2. Press ⊚ right to increase the volume, or left to decrease the volume.
3. Press the left softkey ⊖ to select Save.

Setting key length

You can change the duration of the tones the phone makes when you press the keys.

1. Select Menu → Settings → Sounds → Key length.
2. Choose Normal or Long and press ⊙.

Setting sound alerts

You can choose how you want be alerted of incoming voicemail, pages, text messages or missed calls.

1. Select Menu → Settings → Sounds → Alerts.

2. Select the type of alert: Message alert, Page alert, Voicemail alert, or Missed call alert.
3. Press ⊙ to select an option:
   – Vibrate, Beep, Freeway, Game, Bloop, Winner, Zilofon sets the phone to alert you once when a new message is received.
   – Vibrate & Remind, Beep & Remind, FWY & Remind, Game & Remind, Bloop & Remind, Winner! & Remind, Zilofon & Remind sets the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press ⊙ to select Ignore.
   – Disabled turns off message alerts.

Using smart sound

You can set a baseline volume that the phone uses to automatically adjust the earpiece volume when there is a change in the amount of noise around you or the caller's voice.

• Select Menu → Settings → Sounds → Smart sound → Enabled.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press ◁ ▷ or ⊚ up or down.
To set the earpiece volume:

1. Select Menu → Settings → Sounds → Earpiece Volume.

2. Press ⊙ right to increase the volume, or left to decrease the volume.

3. Press the left softkey ⊖ to select Save.

Adjusting speakerphone volume

1. Select Menu → Settings → Sounds → Spkrphone Volume.

2. Press ⊙ right to increase the volume, or left to decrease the volume.

3. Press the left softkey ⊖ to select Save.

Personalizing the screen

Changing your banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. The banner can be up to 14 characters long.

1. Select Menu → Settings → Display → Greeting banner.

2. Press the right softkey ⊖ to select Edit.

3. Press ⟨BACK⟩ to clear the screen.

4. Enter your new text.

5. Press the left softkey ⊖ to select Save.

Choosing a menu style

Three menu styles are available: Wheel, Graphic, and List.

1. Select Menu → Settings → Display → Menu style.

2. Select an option and press ⟨OK⟩ .

– Graphic displays icons of each menu item, with its name at the bottom of the screen.

– List displays a list of each menu item.

3. Press 🔘 to return to the home screen. The next time you select Menu, you will see the menu style you selected.

Selecting a color theme

You can select a color theme for the display background of your phone.

1. Select Menu → Settings → Display → Color themes.

2. Scroll through the options to view the color themes and press ⟨OK⟩ to select one.

Selecting wallpaper

Wallpaper appears on the home screen.

1. Select Menu → Settings → Display → Wallpaper.

2. Highlight a wallpaper design and press ⟨OK⟩ .

3. Press the left softkey ⊖ to assign the wallpaper.

4. Press 🔘 to return to the home screen.

Note: Downloaded wallpapers are saved in Menu → My stuff → My graphics → Wallpapers.

Selecting a screensaver

Screensavers appear on the home screen when the slide is open or closed and are activated 10

seconds after the last keypress. Incoming calls and alerts override screensavers.

1. Select Menu → Settings → Display → Screensavers.

2. Highlight a screensaver and press ⒪ⓚ. The image displays.

3. Press the left softkey ⊝ to assign the screensaver.

4. Press 😊 to return to the home screen and wait 10 seconds to view the screensaver you chose.

Note: Downloaded screensavers are saved in Menu → My stuff → My graphics → Screensavers.

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can set the length of time that bright backlighting remains on.

1. Select Menu → Settings → Display → Backlight → Duration.

2. Select an option and press ⒪ⓚ:

   – 7 seconds, 15 seconds, or 30 seconds— (Default) Turn backlighting on for 5, 10, or 30 seconds after your last keypress.

   – 7 sec. & in call, 15 sec. & in call, or 30 sec. & in call—Turn backlighting on for the duration of a call, and for 5, 10, or 30 seconds after your last keypress.

Note: The "in call" settings drain the battery more quickly.

Using Power Save Mode

You can conserve battery life by activating Power save mode to dim the backlight set in the procedure above. The backlighting appears for the selected duration but is less bright than with Power save off.

• Select Menu → Settings → Display → Backlight → Pwr save mode → On.

Setting power backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

Note: Power backlighting may not be available with the optional desktop charger or other accessories.

1. Select Menu → Settings → Accessories → Pwr backlighting.

2. Select Always On to keep backlighting on.

Note: The battery charges more slowly when power backlighting is on.

Setting numbers to auto-hyphenate

Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan. For example, 1-222-333-4444.

• Select Menu → Settings → Display →

Auto-Hyphen → Enabled.

Choosing a different time/date format

1. Select Menu → Settings → Display → Time/Date format.
2. Highlight an option and press (OK).

Changing the display contrast

1. Select Menu → Settings → Display → Contrast.
2. Press (O) left or right to adjust the brightness and select Save.

Changing the display brightness

1. Select Menu → Settings → Display → Brightness.
2. Press (O) eft or right to adjust the contrast and select Save.

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

Locking your phone

When your phone is locked, you can call only emergency numbers or Virgin Mobile's customer service number. You can still receive incoming calls.

1. Select Menu → Settings → Security.

2. Enter your four-digit lock code.
3. Select Lock phone.
4. Highlight an option and press (OK).
   - Never does not lock the phone.
   - On power up locks the phone every time you turn it on.
   - Now locks the phone immediately.

Unlocking the phone

1. From the home screen, press the left softkey ⊝ to select Unlock.
2. Enter your four-digit lock code.

Changing your lock code

The lock code is typically 0000 or the last 4 digits of your phone number.

1. Select Menu → Settings → Security.
2. Enter your four-digit lock code
3. Select Change lock code. A message appears: "Change Code?"
4. Press the left softkey ⊝ to select Yes and enter a new four-digit code.
5. Enter your new lock code again.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

1. Select Menu → Settings → Security.
2. Enter your four-digit lock code.

3. Select Emergency numbers.

4. Select an Unassigned slot.

5. Enter the phone number, including the area code. Do not enter 1 before the area code.

6. Press the left softkey ⊖ to select Done.

Notes:

• You can view these numbers only when they're being entered for the first time.

• You cannot edit these numbers.

• To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Erasing all contacts

You can erase all entries from your Contacts directory.

1. Select Menu → Settings → Security.

2. Enter your four-digit lock code.

3. Select Erase contacts.

4. Select Yes to erase all contacts. A message appears: "Erase ALL Contacts?"

5. Press the left softkey ⊖ to select Yes to erase all contacts.

Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired. Note: Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.

2. Enter ⌨ ⌨ ⌨ ⌨ ⌨ from your keypad.

3. Press the left softkey ⊖ to select the TTY option.

Setting position location

This setting allows you to share your location information with network services other than emergency services (For example: 911, 111, 999, and 000) in markets where service has been implemented.

Note: This feature works only when your phone is in digital mode. You do not have the option of turning off the locator to emergency services.

1. Select Menu → Settings → Network → Location.

2. Select 911 Only or Location on.

– 911 Only (default) shares your position information only with emergency services when you call your 3-digit emergency code (911, 000, 111, etc.).

– Location on shares your position information with Virgin Mobile's network, in addition to emergency services.

14 USING VOICE RECOGNITION

Voice recognition allows you to make and answer calls by speaking commands into the phone's microphone.

Setting up voice dialing

To make or receive calls using voice dialing, contacts must be saved with associated voice tags.

Creating a voice tag for a contact

1. Press the right softkey ⊖ to select Contacts.
2. Highlight the contact and press ⊛ .
3. Press ⊚ down to highlight the number.
4. Press the right softkey ⊖ to select Options.
5. Highlight Add Voice Dial and press ⊛ .
6. Follow the voice prompts. You will need to say the name twice.

Viewing entries with voice tags

- Select Menu → Contacts → Voice dial list.
  A list of all contacts with assigned voice tags appears.

Editing a voice tag

1. Select Menu → Contacts → Voice dial list.
2. Highlight the contact to edit and press ⊛ .
3. Highlight the phone number and select Options.

4. Select Add voice dial, Edit voice dial, or Erase voice dial.
5. Follow the prompts.

Making a call using voice tags

1. If you haven't already done so, record a voice tag for the person you wish to call.
2. From the home screen, press ⊘ . The phone responds: "Say a name."
3. Say the name of the person you want to call.
4. If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say No to cancel.

   Note: If the phone finds multiple voice tags that sound like the name you said, you will be asked to verify which name you want to call. Say Yes when you hear the correct name. Say No when you hear an incorrect name.
5. When you are finished with the call, press ⊛ if the slide is open.

Erasing voice tags

To erase all voice name dial recordings in your phone:

1. Menu → Settings → Call options → Erase voice dial.
2. Select Yes.

Making a call using digit dialing

When using digit dialing, you speak digits to dial a phone number.

Note: You cannot speak a string of digits. You must speak one digit at a time and wait for the prompt.

1. From the home screen, press ⊘. The phone responds: "Say a name or say Dial."
2. Say "Dial". The phone responds: "Speak a digit."
3. Speak the first digit of the phone number you want to call. Once the phone repeats the digit, you can speak the next digit.

   If you pause, the phone will prompt you with the following five options. After the prompt, speak an option.

   – Say "Clear" to erase the last digit entered. The phone responds: "Digit cleared." To clear the entire phone number, say "Clear" again. When the phone prompts you with "Clear entire phone number?", say "Yes" to clear or "No" to cancel.
   – Say "Call" to dial the number.
   – Say "Verify" to cause phone to repeat the set of digits that you input.
   – Say "Cancel" to exit voice recognizer and return to the home screen.
   – Speak a digit to enter the next digit. Once the phone repeats the digit, you can speak the next digit or pause to hear the prompt.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone only if your phone is connected to a professionally installed Kyocera hands-free car kit (sold separately).

Note: The following features apply only to installed hands-free car kits unless noted.

To shop for hands-free car kits, visit www.kyocera-wireless.com/store or call 800-349-4188 (U.S.A. only) or 858-882-1410.

Waking up the phone

If your phone is connected to a Kyocera installed hands-free car kit, you can use the voice command to activate the phone to make a phone call.

Note: Voice Wake-up does not work with Keyguard active.

To activate the Voice Wake-up setting:

1. Select Menu → Settings → Call options → Voice wake-up → With accessory.

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2. Select Menu → Settings → Keyguard → Disabled, then press (OK) .

To wake up the phone:

1. Say "Wake Up" and listen for a tone.

2. Say "Wake Up" again until you hear two tones.

If the phone does not recognize your "Wake up" command, see "Training voice recognition" on page 58.

Answering the phone

You can set your hands-free car kit to (1) answer automatically or (2) answer using a voice command.

Answering automatically

You can set your phone to answer automatically.

Note: This setting also works with the portable hands-free car kit.

• Select Menu → Settings → Accessories → Call answer → After 5 seconds.

Answering using voice commands

If Auto-Answer is turned off, you can use a voice command to answer an incoming call using the installed hands-free car kit.

• Select Menu → Settings → Accessories → Call answer → Disabled.

To activate the Voice Answer setting:

1. Select Menu → Settings → Call options → Voice answer.

2. Highlight Enabled and press (OK) .

To answer a call:

When you receive an incoming call, the phone responds: "Incoming call, answer?" If the caller is recognized as a contact entry in your phone, then the phone will say "Incoming call from (Name), answer?"

• Say "Yes" or press any key except .

Ignoring an incoming call

To ignore an incoming call, do one of the following:

• Say "No" and press to silence the alert.

• Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

Training voice recognition

If your phone is having trouble recognizing your voice, you can train it with the commands Yes, No, and Wake up.

1. Select Menu → Settings → Call options.

2. Select Voice training.

3. Read the message and press the left softkey to select OK and continue. Cancel returns you to the previous screen.

4. Select Train All or the item you want to train.

5. Follow the prompts for each word until training is complete.

15   GETTING HELP

Customer support

To contact Virgin Mobile's customer support department for information about your phone, account history, call coverage area, and specific features available to you, such as call forwarding or voicemail:

- Go to www.virginmobileusa.com.
- Dial *VM from your Virgin Mobile phone.
- Dial 888-322-1122 from any phone.

For questions about the phone features, refer to the materials provided with your phone, or visit www.virginmobileusa.com.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: www.kyocera-wireless.com.
- Email: phone-help@kyocera-wireless.com.
- Telephone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider: Virgin Mobile.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN). To locate the ESN, select Menu → Settings → Phone Info.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit beta.kyocera-wireless.com.

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