

# SPARKO

## Wi-Fi Pet Camera

Stay connected with your pet at all times



## USER MANUAL

Please read the user manual carefully before using.



## 1. Main Function Description



Cloud Storage



Schedule Recording



Audible Alarm



Remote Monitor



Two-way Audio



TF Card Storage



Video Streaming



Motion Detection

## 2. How to Download Mobile App

Option 1: Search and download “Tzumi Smart Home” in your app store.

Option 2: Scan the QR code below.



## 3. Reset Button

Use the included metal pin to press and hold the **RESET** button for 5 seconds. This will reset the camera back to factory settings.

RESET Button ————○



## 4. Using the App

### Register an account using your email or mobile number.

1. Click on **"Sign Up"** to create an account using your email address or mobile number.
2. Create a password for your account.

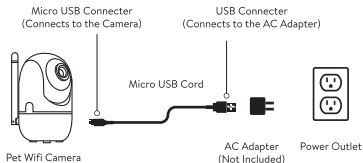
### Log in with an existing account.

1. Click on **"Log in"**, the system automatically select the current Country/Region, or you can manually select the Country/Region.
2. Enter your mobile number or e-mail address, enter your password to log in the system.
3. Log in with an Apple ID, click on the Apple icon on the bottom of the log in page. After accessing the authorization page, log in to the system.



## Connecting the Camera

1. Sparko Pet Wifi Camera only supports 2.4GHz Wi-Fi. Before adding the device, please make sure the router and your phone are both in 2.4GHz Wi-Fi.
2. Connect the micro USB cord to the camera using the micro USB end then connect the USB end to an AC adapter (not included). Finally, connect the adapter to a power outlet.



## 5. Add Device

### Scan QR code to add

1. Press **"Add Device"** (Figure 1) on **Tzumi Smart Home** app home screen, select **"Smart Pet"** (Figure 2) tab, then choose **"Pet Camera"**. Select **"QR code"** on the top right corner to add, then click **"Next step"** (Figure 3).
2. Connect the camera to a power source, wait for the camera to boot. It will automatically start a self-testing. When you hear **"Camera Started"** from the camera, the blue indicator will blink rapidly.  
**Note: If camera does not boot automatically, use the included metal pin to reset the camera.**
3. Select your preferred Wi-Fi network then enter the Wi-Fi password and Press **"Next"**. (Figure 4)  
**Note: The Wi-Fi password should not contain special characters such as ~!@#\$\$%^&\*().**
4. Align the QR code displayed on your phone with camera lens. (Figure 5) Maintain a distance between 4 to 8 inches, hold still until you hear **"bi bi"** sounds from the camera.
5. Press **"I hear a prompt"** after hearing a beep from the camera. (Figure 6-7)
6. Name your camera and start experiencing after the camera connected to the network. (Figure 8)



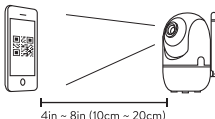
Figure 1



Figure 2



Figure 3



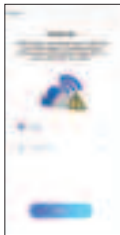


Figure 4



Figure 5

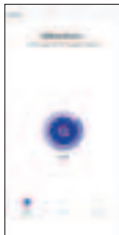


Figure 6



Figure 7



Figure 8

## 6. Function Introduction

### Real-Time Preview Interface



- 1: Setting
- 2: Wi-Fi Signal Strength
- 3: Sound/Mute
- 4: SDHD
- 5: Full screen
- 6: Snapshot
- 7: Voice chat
- 8: Record live view
- 9: Playback of video
- 10: Cloud Storage
- 11: Manual Camera Track Pad

## 7. FAQ

### Q: Can't add the device?

- A1: Please make sure the camera has been reset. Press the reset button until you hear the prompt tone.
- A2: The camera only supports 2.4GHz Wi-Fi. If your Wi-Fi router uses 5GHz, please switch to 2.4/5GHz dual mode.
- A3: If still fail to add device, it is recommended to restart the device or power off the device, then try again.

### Q: The device is unable to preview?

- A: Check for weak Wi-Fi signal. You can place the camera close to the router. If it still doesn't work, reset the device, then add it again.

**Q: Why is the device still on the list after resetting the device?**

A: The device resetting only resets the camera's network configuration and cannot change the configuration on the App. You must log in to the app to delete the camera from the list.

**Q: How to connect the camera to another router?**

A: Log in to the app to delete and reset the device, then reconfigure the device through the app.

**Q: The SD card can't be identified?**

A: It is recommended to insert and remove the SD card after power off the device. Check if the SD card is under normal service conditions and the format is FAT32. The app should suggest "could not find SD card" under unstable network of the mobile phone or the device.

**Q: The device is online and has an alarm event, but my mobile phone does not receive the information?**

A: Check your phone settings, make sure your mobile phone allows notifications from the app. Under normal circumstances, when an anomaly is detected, a message will appear in the notification bar of your mobile phone. You should set a notification sound or vibration in your mobile phone. In addition, when viewing the real-time video in the app, you will not receive alarm from the camera. The device's default setting is to be focused on monitoring the video, therefore, the alarm is not needed. Our advanced intelligent alarm system ensures the alarm messages will not be sent frequently, but the camera will record all the alarm messages and videos.

## **FCC Statement**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.