

memorex®

10.1-inch Smart Digital Picture Frame

MODEL | **WE-1908**

OPERATION MANUAL



ENGLISH

SPECIAL NOTES

For users in U.S.



CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Explanation of Graphical Symbols:



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.

FOR YOUR RECORDS

For your assistance in reporting this unit in case of loss or theft, please record below the model number and serial number which are located at the bottom of the unit.

Please retain this information.

Model number _____

Serial number _____

Date of purchase _____

Place of purchase _____

To obtain service or product information,
call **1-877-506-4900**

FCC COMPLIANCE STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. such modifications could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement.

To maintain compliance with FCC's RF exposure guidelines, the distance must be at least 20 cm between the radiator and your body, and fully supported by the operating and installation.

GENERAL SAFETY (CONT.)

1. **Read Instructions:** All the safety and operating instructions should be read before the appliance is operated.
2. **Retain Instructions:** The safety and operating instructions should be well kept for future reference.
3. **Heed Warnings:** All warnings on the appliance and in the operating instructions should be adhered to.
4. **Follow Instructions:** All operating and use instructions should be followed.
5. **Power Sources:** The appliance should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.
6. **Power-Cord Protection:** Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point at which they exit from the appliance.
7. **Overloading:** Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.
8. **Grounding or Polarization:** Precaution should be taken to insure that the grounding or polarization means of an appliance is not defeated.
9. **Severe weather:** In extreme weather such as lightning storm, hurricane, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the appliance due to unexpected power surges.
10. **Water and Moisture:** The appliance should not be used near water—for example, near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool, or a wet basement.
11. **Heat:** The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
12. **Object/Liquid Entry:** Care should be taken so that no object/liquid enter into the enclosure through openings.
13. **Ventilation:** The appliance should not be situated so that its location (on a bed, sofa, rug, or similar surface) or position (such as a bookcase or cabinet) interferes with its proper ventilation.
14. **Mounting:** The appliance should be mounted only as recommended by the manufacturer.
15. **Cleaning:** Only use a soft dry cloth to clean the appliance.
16. **Servicing:** The user should not attempt to service the appliance beyond that described in the user's operating instructions. All other servicing should be referred to qualified personnel.
17. **Replacement Parts:** When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer. Unauthorized substitutions may result in fire, electric shock or other hazards.
18. **Damage Requiring Service:** The appliance should be serviced by qualified service personnel when:
 - The power-supply cord or plug has been damaged.
 - Objects have fallen into, or liquid has been spilled into the appliance enclosure.
 - The appliance has been exposed to rain.
 - The appliance has been dropped, or the enclosure damaged.
 - The appliance does not appear to operate normally or exhibits a marked change in performance.
19. **Carts and Stands:** An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces cause the appliance and cart combination to overturn.
20. **Non-use Periods:** The power cord of the appliance should be unplugged from the outlet/ The batteries should be removed when the appliance is to be left unused for a long period of time.



Quick Set Up Guide

When you start the picture frame for the first time, you need to set it up.


- Select the language. This will be the language used on the frame.
- Connect the frame to the Internet via Wi-Fi.
- Confirm/change the date and time.
- The frame may ask you to upgrade to the latest version. If requested, it is recommended to upgrade the frame before proceeding.
- Enter the name and the scene in which the frame will be used, e.g. "John Doe" and "Living room", "Kitchen" or "Office ". Finally, set the time zone if necessary.

Start using Frameo

Next, connect the frame to your friends and family by sharing the code generated by the frame with them.

If you want to send a photo to the frame yourself, first download the app for iOS or Android from the App Store or Google Play respectively. Then use this code to connect your frame to the app.

Connecting new friends

Make sure your friends have downloaded and installed the Frameo application. Click on the Add Friend icon  on the picture frame.

A dialogue box will pop up showing the connection code, which is valid for 12 hours. Share the code with your friend in any way you like, e.g. SMS, email, instant messenger, phone call, etc.

Once your friend has added the code to their mobile app, they will automatically appear on your photo frame and will be able to send you a photo.



Use Frameo

Swipe left or right to navigate through the photos.
To access the menu, simply tap the screen once.



The menu offers the most frequently used functions.

Add Friends

This action will generate a code that you can share with your friends and family to allow them to connect your frame and send photos to your frame.

Settings

Open Settings.

Power menu

Open the power menu.

React

Hide photos

Hide the current photo. This means that this photo will no longer be displayed in the slide show. If required, this can be set via the settings menu to redisplay the photo.

Gallery

Open the gallery and browse photos easily and quickly in the gallery.



Adaptation to photo Fill Frames/Fit to Frame

This operation switches the photo display.

The "Fill frame" option is selected by default. The photo is scaled to fill the entire screen. The photo will be displayed centred on the area selected as the most important part. Please see the first image below. "Fit to frame" will ensure that the entire photo is displayed on the screen. Please see the second image below.






Adjust Photo

You can adjust the photo to place it in a more suitable position in the frame. Press  to rotate the photo and use  edit to import the caption of the photo. For incoming photos, you can let the sender edit the photo's caption in the Frameo app.

During Video Playing





Press  to start playing the video, and press  to pause the video playing.

Press  to open the volume bar. Slide the volume bar to adjust the volume of the video sound.

When the volume bar is display on Screen, Press  to mute the unit , and press  to unmute the unit.



Power menu

Click on the power icon  to access the power menu. You can click on the  to power off the device, click on the  to reboot the device, click on the  to put the device into sleep mode.






Note: Ensure that the frame is always switched off using the power off button on the device or in the power menu. Do not power off the frame while it is running.

Press React Icon  to select one of the reactions to share your feelings with the sender.



External storage menu

When inserting an external storage (e.g. a microSD card) a menu will automatically appear with three options: Press  to play photos directly from the external storage, press  to import photos to the internal memory of your frame or press  to make a backup of your frame.



Clock and Weather widgets

The current time and weather will appear in the upper-right corner of the frame when the frame has received at least one photo. Tapping either of these will open the weather menu.

Weather menu

The weather menu contains more detailed weather forecasts and has shortcuts to weather-related settings.



Shows the weather location of your frame. Tap to access the weather location settings.

1 DAY

1-day forecast which includes weather conditions for time periods of the day.

4 DAY

4-day forecast. Tap to see the weather forecast for the next four days.



Displays the frame's current time. Tap to access the time settings.

My Frame

This setting allows you to personalise your photo frame to suit your needs.

Frame Name

Change the name of the photo frame. The name will also be displayed in the list of connected photo frames in the connected friends and family's smartphone apps.

Frame Location

Change the position of the photo frame. This position is displayed in your friends' and family's list of connected frames to help distinguish between different friends' picture frames.

Set Language

Set the language to be used on the photo frame.

Weather location

Sets the location for the frame's weather feature, ensuring that your frame displays the appropriate weather forecast for you.

Temperature unit

Toggles between the Fahrenheit and Celsius temperature scales.

Date

Set the date of the photo frame.

Time

The frame automatically updates the date and time when you set the frame time to connect to the network.

Time Zone

Set the time zone used on the photo frame.

Set first day of week

Sets which day of the week is considered the first.

Use 24-hour format


Enable or disable the 24-hour system.

Manage Photos

In the Manage photos menu, you can view the number of photos in the frame and the storage space occupied. It is also possible to view the remaining storage space on the device.


Show/hide photos


Select the photo you want to hide by tapping on it. The hidden photo will not be deleted from the frame and can be re-displayed at any time.

Use  to hide or show all photos.

Delete photos

Select the photo to be permanently deleted from the frame by tapping on it.


Use  to select all or unselect all.


Use  to permanently delete selected photos.



Import photos

Allows you to import photos from an external storage (e.g. microSD card).

Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.

Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process.

Use  to select or deselect all photos on the external storage (e.g. microSD card).

Use  to set the sort order of photos before import and  to order by ascending/descending.

Transfer from computer

Allows you to transfer photos from a computer using a USB cable. Enable the feature and then follow the on-screen guide for step-by-step instructions on how to transfer photos to your frame.

Export photos


Allows you to export photos from the frame to an external storage device (e.g. microSD card). The export function will export all photos and profile pictures in the frame.

Play from external storage

Enables / disables playback of photos and videos directly from an external storage (e.g. microSD card) without taking up space on the frame.


My Friends

This list contains all the connected friends who have been allowed to send photos to your frame.

Click on the options icon  to open the buddy options menu. From here, you can allow/disallow friends to share codes to your photo frame.

In this option menu, you can also delete a friend by pressing the "Delete friend" button. This will remove the friend from the list and thus remove their permission to send photos to this frame. The device will ask you to confirm the deletion, asking if you want to delete all photos previously received from this friend.

Add Friend

To allow new people to send you photos, simply tap the Add Friends button  and share the code displayed in the way you prefer.

Display

Brightness level

Adjust the screen brightness level.

Sleep mode

The frame offers a sleep mode in which the screen is turned off to reduce energy consumption. The default setting is to turn the screen off at 23:00 and back on at 07:00. To change this setting, simply set the hibernation mode start/end time. Your frame will not switch off or go into standby mode, so you can still receive photos in hibernate mode.

This can be altered by changing your sleep schedule(s). It is possible to have multiple schedules active at once to e.g. have different settings for weekdays and the weekend or a separate schedule to turn off the frame while at work.

Note: *Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.*

Slideshow

Timer

Set the time between photo display.

Fill frame

Set the default photo frame photo settings. When checked, the setting is set to Default Fill and the photo will adapt to the device screen according to its most important parts. When unchecked, the photo will fit within the device screen and add blurred bands on the left and right or top and bottom sides.

Frame background

Choose from one of several different photo frame background options, if the photo is not spread across the screen it will be displayed as a bar.

Photo display order

Set the order in which the photos are displayed in the photo frame.

- By date received
- By date taken
- Shuffle

Reverse photo display order

Photos are displayed newest to oldest.

Show caption

Set whether to display the photo captions that your friends send with their photos. When checked, shows the photo caption. Hide photo captions when unchecked.

Show clock

Set whether or not to display the clock widget in the upper-right corner of the slideshow.

Show weather

Set whether or not to display the weather widget in the upper-right corner of the slideshow.

Autoplay

Enable/disable automatic video playback in slideshows. Videos can always be started manually and are not subject to this setting.

Video playback

Determine how the video will play when AutoPlay is enabled.

- Loop videos
- Play once
- Play once and continue


Auto mute


Automatically mute video volume after 10 minutes.

Video volume

Adjust the video volume of the picture frame.

Wi-Fi

If you are connecting to a network with a mandatory portal, the connection status will indicate that Wi-Fi login is required and will be displayed  Tap this icon to open the login screen, where you can enter your credentials to access the network.

Tap  to display details of the current Wi-Fi connection.

Tap  to reset Wi-Fi.

Notification

Show notifications

Enable/disable whether notifications are displayed in the slideshow (e.g. when a new photo is received).

Notification Volume

Adjust the notification volume.

Storage space

Enable/disable the display of notifications when the photo frame is running low on storage space.

Backup

Enable/disable the display of notifications when automatic backups fail.

Network connection

Enable/disable notification of network connection status.

New photos

Enable/disable the display of notifications when a new photo is received.

New Friends

Enable/disable the display of notifications when friends are added.

Software update

Enable/disable the display of notifications when software updates are installed.

Feature news

Enable/disable the display of notifications when new features are added.

Date and time

Turn on/off notifications if the time or date is set incorrectly.

Backup and Restore

Backup frame to external storage (e.g. microSD Card)

Tap to back up your photos, friends and settings. The time of the last successful backup is also shown here. Any existing backups on external storage devices will be overwritten!

Automatic backup

When selected, the frame will be automatically backed up within 30 hours of receiving a new photo or changing the frame.

Restore from Backup

Before attempting to restore a frame, first make sure that the backup is up to date. Check the date of the backup under "Backup frame to an external storage device (e.g. microSD card)". For example, if the last backup is too early or has not been made, press the "Backup frame to an external storage device (e.g. microSD card)" button to make a new backup.

Note: To enable both the old and new frames to work at the same time after restoring from a backup, make sure you update both frames to the latest version in advance. If you want to restore a backup on a frame that has already been set up, you must first reset the frame. This is done by pressing the "Reset frame" button. This will delete all the data on the frame and reset the frame to its settings screen.

Reset frame

Delete all data from the photo frame. This will permanently delete all photos, friends/connections and settings.

Help

Guide

Shows the quick start guide, which was shown when you first started the frame.

Support

Find contact information for Frameo's support team, and find technical device information. The menu features a special QR code that is there for our support staff to scan. It contains additional device details and information, enabling our support team to efficiently address your specific concerns and provide accurate assistance. Simply take a photo of the QR code and share it with our support staff.

About

Peer ID

This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

Frameo version

Shows what version of the Frameo software is currently installed on your frame.

Check for update

Check if an update is available for your frame.

Beta program

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

Third party attributions

Open source libraries.

Opens a list of open source libraries used in the app and their licenses.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

Privacy Policy

For the Privacy Policy, Please visit <https://privacy.frameo.net/>


Support

About FAQ Technical support and feedback, please visit <https://support.frameo.net/hc/en-us>







Warranty, compliance, technical support and safety information

For more information on warranty, hardware compliance, technical support and security, please refer to the information in the packaging.

Specifications

Power input.....100-240V~ 50/60Hz 0.5A
Power output.....5V === 1.5A, 
Speaker output.....1W x 2

Accessories: Main unit x 1, AC adapter x 1, Stand x 1, English Manual x 1

	The symbol indicates AC voltage
	The symbol indicates DC voltage
	For indoor use only
	The symbol indicates energy efficiency marking
	The symbol indicates class II equipment
	The symbol indicates polarity of d.c. power connector

mem:rex®