Quick Start Guide

IPB 190

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1 What's Included

1. Video doorbell device
2. Rechargeable battery *2pcs
3. USB Cable
4. Hang wall board
5. Screw & rubber expansion plug * 2 sets
6. Short screw *2 pcs

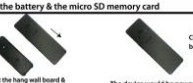
2 Parts of the doorbell

1. Light Sensor
2. Video Doorbell Lens
3. Indicator Light
4. Microphone
5. Doorbell Button
6. Built-in Speaker
7. Hang Wall Board(Attaching board on the wall with 2 long screws)
8. Reset Button
9. Micro USB (for charging battery)
10. Micro SD Card Slot
11. Battery Jar
12. Battery Cover
13. Screw Hole (Attacting the doorbell to the hang wall board with 2 short screws)

3 Initial Setup

Install the battery & the micro SD memory card

Take out the hang wall board & open the battery cover



Close the battery cover

The device would be powered on automatically as soon as the battery is connected to the device power wire.

Note: The camera will enter the standby mode when it has been idle for more than 15 seconds.

Insert the micro SD memory card

Insert the batteries as the directions marked on the housing

Optional Battery Tips:

1. All flat head 18650 batteries are not available
2. The doorbell needs to work with a 3.7V battery with a pointed tip

How to reset the doorbell

1. Hold the reset button for about 3 seconds until you hear the voice prompt "System reset"
2. The blue indicator will start flashing ready for connection.

3. Please follow the instruction of 'Wi-Fi Connection'.

Safety Precautions

1. Keep the device in range of your router.
   Make sure the device is placed close to the Wi-Fi router. If there has to be thick or insulated objects between the device and the Wi-Fi router, which may lead to weak Wi-Fi signal, please make sure the Wi-Fi signal is in good level before you start using the device.
   Please contact the seller for assistance if there is any problem with the product and do not try to disassemble or repair the product without authority.
2. It is a delicated device with low power consumption design. Everytime the device is awakenedand will work for few seconds. After that, the device will enter standy mode to save power.
   You can set the work time in the app settings.
3. It is normal that the product body temperature goes up when the product is working.
4. Please do not short-circuit the product.

Charging

Connect the doorbell to an external power source via the supplied power cord. While in charing, you could see the charging status from the APP.
If the user prefers to use a power adapter (the power adapter is not included), the specification for the power adaptor is 5V/1.5A.

Take out the hang wall board, use the micro USB cable to charge the battery

Note:

a) The doorbell will keep running, even power is switched off during charging.
b) Battery power status could be viewed on the App.

Installation

Before installation, please ensure that the installation place is covered by Wi-Fi.

1. Drill 2 holes on the wall.
2. Fit the rubber expansion plugs into the holes.
3. Fix the hang wall board to the wall with the 2 long screws .
4. Place the doorbell device on the hang wall board, then fix the hang wall board on the doorbell by the 2pcs of the short screws.

App Installation and Registration:

1. APP INSTALLATION

(1.) Scan the following QR codes or seach for "UBox"from the App store(for iOS devices) or Google Play Store (for Android smartphones) to download and install the app.

for iOS

for Android

2. APP REGISTRATION

(1.) Open the app then input your E-mail address then press 'Register'
Check and select to agree the agreement and policy, then click 'Get verification code'.
(For better user's experience, please allow to open all permissions to avoid missing any notifications from the app.)

(2.) Input the "Verification code" and press 'Next'. (If you not found the mail you might find the code in your email span box.)

(3.) Set the login password and confirm the login password.
Then press 'Register' to next step.
(For security reasons, the password must be more than 6 characters plus a combination of letters)

(4.) Enter your E-mail address, and input your login password. Then press 'Login'.

4 Connecting your doorbell with the App

(1.) Press 'Add Family' then set the room or position as per reminders.

(2.) Enter your family name and then press 'Next'.

(3.) Input the necessary information just like Country, Province, then press 'Done'.

(4.) Press 'Add a device' to add a smart device

(5.) Connect the device with power supply, and make sure your mobile phone is connected to an available Wi-Fi. Then press 'Setup device'.

(6.) After the power on the device, wait for the voice prompt "The device is waiting for pairing". Which means your device is in pairing mode.

(7.) If you did not hear the voice prompt, please press the doorbell to wake-up the device first, then hold and press the RESET button until the blue indicator to light up and then release. The device will reboot and enter the pairing state.

(8.) The app will input the Wi-Fi name automatically, please input the correct Wi-Fi Password. Then you can choose the 'QR code configuration' or 'Sound wave configuration'.

(9.) QR code configuration: Select the QR code configuration then the mobile phone display a QR code. Use the device to scan to the QR code 10cm away from the mobile phone.

(10.) Select the family name or device location then press 'Done'.

(11.) The device will enter to the device list automatically.
Setup success! The device is ready to use.

NOTE:Screenshots displayed in this user guide of the UBox software application may appear differently than those currently featured in your app as frequent updates and improvements are being made to the software.

5 Using the UBox App

Smart device basic settings
Could set "Storage management, Flip screen, Environmental model, Sleep time,Power frequency, LED indicator, Device name"
Could check the information of "Device name, Device ID, Model, FW version, Manufacurter, Check for the FW updates.."

Screenshot

Playback switch 'Micro SD memory' and 'Cloud storage'

Take a video for the live view

Microphone - Speak to the smart device side.

Turn on/off the speaker

Check "my account" name and change password.

Check and purchase the Cloud storage;

Check and purchase the AI Cloud Facial Recognition;

Check and add my friends list and permission;

Set the default voice and resolution for the devices.

Check the App version.

Click the "Calendar" icon on the right top-corner , then choose the date to playback the vicoes from cloud storage.

Choose the desired date to check all videos from the cloud.

Technical Support and Warranty Information

For technical support issues please visit our website at www.vivitar.com. You can find manuals, software and FAQ's on the website. Can't find what you are looking for? E-mail us at support@vivitar.com and one of our technical support team members will answer your questions. For phone support in the US please call 1-800-592-9541, In Australia call 1800-006 -614. If you are calling from anywhere else, please visit www.vivitar.com for your local toll free number.

Warranty Information:
This warranty covers the original consumer purchaser only and is not transferable. Products that fail to function properly UNDER NORMAL USAGE, due to defects in material or workmanship will be repaired at no charge for parts or labor for a period of one year from the time of purchase.

What Is Not Covered By Warranty:
Damages or malfunctions not resulting from defects in material or workmanship and damages or malfunctions from other than normal use, including but limited to, repair by unauthorized parties, tampering, modification or accident.

What To Do When Service Is Required:
When returning your defective product (postage pre-paid) for service, your package should include:
1. Copy of original bill of sale
2. A detailed written description of the problem.
3. Your return address and telephone number (Daytime)

Having Trouble? We're here to help! VIVITAR

Call us 24/7 at 1-800-592-9541
E-mail us at support@vivitar.com
or visit us at vivitar.com

Keep manual and all relevant information for future reference.

This device complies with the part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Caution: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with instructions may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. The user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or experienced radio/ TV technician for help.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body