



FiddoTM

Dog Training Kit User Manual

Thank you so much for choosing the Fiddo™ Dog Training Collar! We are proud to present to the dog-loving world the latest tool in dog behavior modification. Used properly, our training collar will help you train your dog safely and efficiently.

If you experience any problems at all with the Fiddo™ Dog Training Collar or have any questions regarding its usage or warranty, contact us at **help@fiddopets.com**!

Getting Started: Safety



WARNING: Read the entire manual before use. Failure to do so may lead to injury and/or the voiding of your product warranty.

DO NOT use with Aggressive Dogs!

DO NOT use this product with your dog if it is aggressive or is prone to aggressive behavior. Aggressive dogs may cause severe injury or even death to their owners or others. If you are unsure whether or not this product is appropriate for your dog, consult your veterinarian or a certified dog trainer before use.

Improper usage of the collar may cause skin damage

Every dog will react differently to the Fiddo™ Electric Dog Collar. The collar may cause bed sores/necrosis if worn for too long or too tight. To avoid skin damage:

- Do not over-tighten the collar on your dog's neck
- Do not keep the collar on your dog's neck for more than 12 hours a day
- Do not attach a leash or lead to the training collar – use a separate collar
- Reposition the collar on your dog's neck every one to two hours
- Wash the collar contact area weekly with a damp cloth
- Examine the collar contact area for signs of rash or sores after removing the collar
 - If any skin conditions are found, discontinue use of the Fiddo™ Electric Dog Collar and do not use the collar until your dog's skin has fully healed
 - Consult your veterinarian should skin conditions persist for more than 48 hours

Avoid Overcorrection

Over-correcting your dog may lead to long-term behavioral impairments. Do not activate stimulation when the undesired behavior is not being exhibited. If your dog cannot associate the stimulation

with their unwanted behavior, they will learn nothing and/or may even develop additional bad habits.

Determining Recognition Level

The Recognition Level is the minimum stimulation intensity level at which your dog registers the stimulation and gives you their attention. Things to look for include:

- Flicking of the ears
- Looking around in curiosity
- Scratching

Choosing a stimulation level higher than your dog's Recognition Level does not improve training efficiency and may actually hurt its efficiency. Stimulation should not cause discomfort, pain, and/or fear.

Proper Fitting of the Collar

The Fiddo™ Dog Training Collar should be worn just tight enough so that the contact points make contact with your dog's skin during normal usage. Never connect a leash (lead) to the Fiddo™ Dog Training Collar. A leash should be connected to your dog's non-metallic primary collar which should be positioned above the Fiddo™ Dog Training Collar.

About

The Fiddo™ Dog Training Collar (Model G) is a proven solution for dog behavior modification. It is comfortable, safe, and effective for all healthy dogs over 8 pounds. Take your dog to your veterinarian before use to ensure that your dog is healthy enough to wear a Fiddo™ Dog Training Collar.

At the press of a button, the Fiddo™ Dog Training Collar delivers a variety of different stimulations to your dog. Combined with proper training procedures, your dog will learn to associate these stimulation signals with a command and/or recognize them as signs that they are performing unwanted behavior. The Fiddo™ Dog Training Collar features 100 stimulation levels and four different stimulation types: static shock, vibration, sound, and light.

Rugged Design:

The Receiver Collar is designed to stay dry during rain showers and quick dunks.

Long Lasting Battery:

The Remote Transmitter can be used for up to one month without recharging depending on the frequency of use.

The Receiver Collar can be used for 12-24 hours without recharging under moderate to heavy use.

Battery Saving Mode:

The Remote Transmitter LCD Display Screen automatically enters Standby Mode (display off) if no command is issued for 10 seconds. Operation can be carried out as normal, even when the Remote Transmitter is in Standby Mode. Press any button to awaken the LCD Display Screen from Standby Mode.

Multi-Level Stimulation:

It is important to find the right stimulation intensity level for your dog to ensure efficient training. Use only the minimum level of stimulation needed to get your dog's attention.

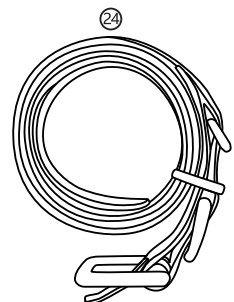
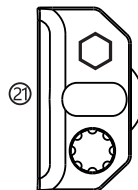
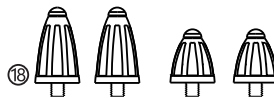
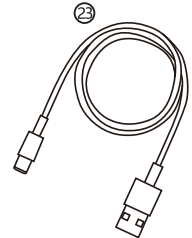
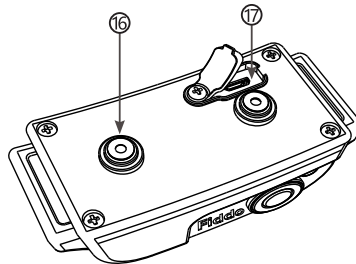
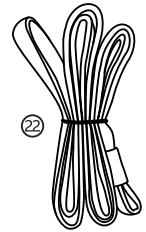
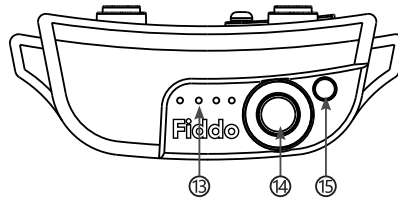
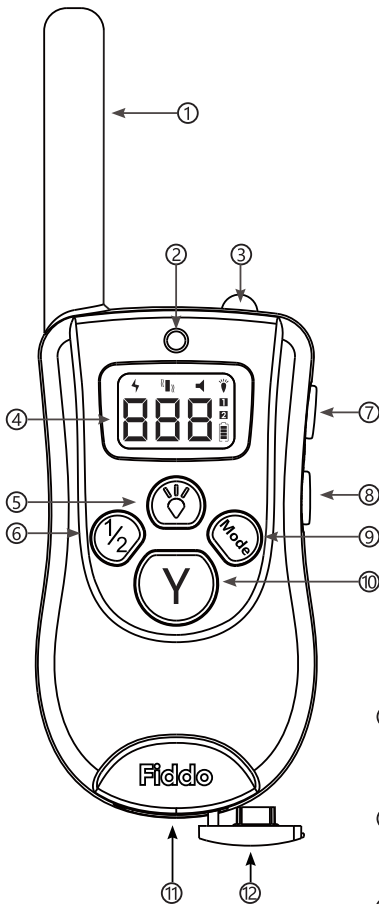
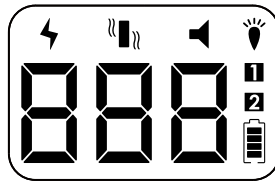
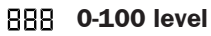
The following reactions indicate that your dog is registering the stimulation:

- Flicking of the ears
- Looking around in curiosity
- Scratching
- Responding to your call

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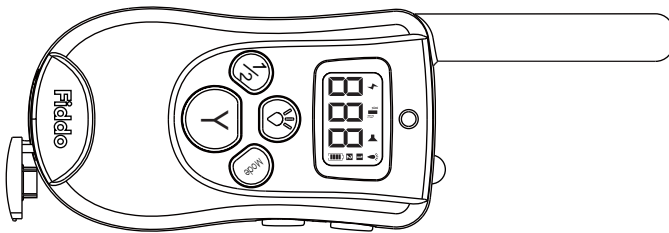
Components



1. Antenna	Transmits the stimulation signal from the Remote Transmitter to the Receiver Collar
2. Remote Indicator Light	Illuminates when a stimulation signal is issued
3. LED Flashlight	Built-in flashlight function activated when the LED Light Button is pressed
4. LCD Display Screen	
5. LED Light Button	Illuminates the Remote Transmitter's LED Flashlight
6. Channel Button	Switches between Channel 1 and Channel 2. By default, Channel 2 is deactivated in the single-collar bundle (See Pairing Section for how to activate Channel 2)
7. Up Button / 8. Down Button	Adjusts intensity level for Vibration and Static
9. Mode Button	Press to switch stimulation modes. Hold for three seconds to turn on/off the Remote Transmitter
10. Launch (Y) Button	Sends stimulation signal to the Remote Collar, activating the selected stimulation
11. Remote Transmitter USB Charging Port	
12. USB Cap	Protects USB Charging Port from dust and moisture
13. Collar Receiver Power Indicator Lights (4)	Indicates power level. From left to right: 0 to 25%, 25 to 50%, 50 to 75%, 75 to 100%
14. Collar Receiver Power Button	Hold for three seconds to turn on/off
15. Notification Light	Illuminates when the collar receives a command from the Remote Transmitter. Illuminates during Light Mode to aid in locating your dog
16. Probe Screw Port	Used to install desired probes
17. Collar Receiver USB Charging Port	Keeps waterproofing USB plug firmly in place when not charging the Receiver Collar
18. Conductive Probes	
19. Non-Static Probe	
20. Spring-Stabilized Probe	
21. Static Test Key	Tests the Remote Collar for static stimulation functionality
22. Neck String	Loop onto the Remote Key Ring to keep the Remote Transmitter close during training sessions
23. Micro-USB Charging Cable	The Remote Transmitter and Receiver Collar are both charged via micro-USB
24. Waterproof Collar	Trim the end if it is too long for your dog

Operating Guide

The Remote Transmitter



Charging

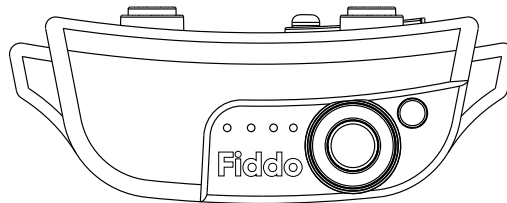
- 1.** Open the Remote Transmitter USB Cap
- 2.** Insert the micro-USB cable into the USB Charging Port
- 3.** Plug the micro-USB cable into a USB power source (computer, USB wall charger, etc.)
- 4.** During charging:
 - The Remote Indicator Light on the Remote Transmitter illuminates to confirm charging
 - Check the Battery Indicator Icon to see the charge status of the Remote Transmitter
 - After fully charging, the Remote Indicator Light turns off automatically
- 3.** When the Remote Transmitter is low on power, the Battery Indicator icon flashes continuously
 - If the Remote Transmitter is completely out of power, the LCD Display Screen will not power on

Usage

By default, Channel 2 is not activated. When you press the 1/2 Button, the Channel 1 icon will flash, but you will not be able to switch to Channel 2 until it is activated (see Pairing section). This prevents accidentally switching the Channels during operation when there is only one receiver paired.

Turning On/Off	Turn on by holding the Mode Button for three seconds. Turn off by holding the Mode Button for three seconds, while the LCD Display Screen is lit
Changing Stimulation Modes	Press the Mode Button to cycle between Static, Vibrate, Sound, and Light
Setting the Vibration/Static Level	Press the Up/Down Buttons on the right-hand side of the Remote Transmitter
Switching between Receiver Channels	Press the ½ Button. Channel 2 needs to be activated to be used

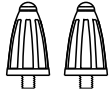
The Receiver Collar



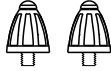
Charging

1. Open the waterproofing rubber cover next to the Probe Screw ports
2. Insert the micro-USB cable into the USB Charging Port
3. Plug the micro-USB cable into a USB Power Source (computer, USB wall charger, etc.)
 - The Power Indicator Lights flashes every second to confirm charging status
 - Each Power Indicator Light represents 25% of total power, with the light furthest from the power button representing 0% to 25%.
 - All four Power Indicator Lights illuminate after the Receiver Collar is fully charged

Choosing the Correct Probe



**Long
Conductive
Probe**



**Standard
Conductive
Probe**



**Non-Conductive
Probe**



**Spring-
Stabilized
Probe**

The Fiddo™ Dog Training Collar comes with four different types of probes

For maximum comfort, use the Spring-Stabilized Probe

For dogs with finer hair that get caught in the Spring-Stabilized Probe, use the Standard Conductive Probe

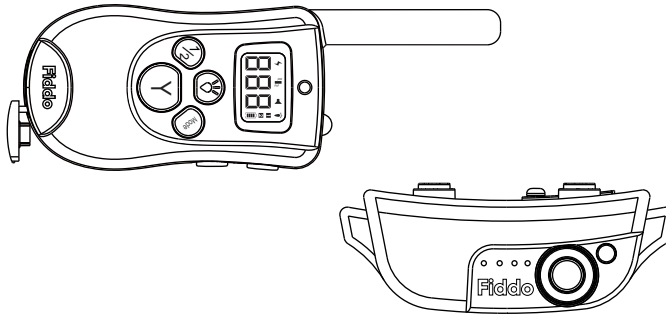
For dogs with thick fur that prevent shorter probes from making skin contact, use the Long Conductive Probe

For vibrate and sound training only, use the Non-Conductive Probe

Usage

Turning On/Off	Hold the Power Button for three seconds until the confirmation beep sounds
Checking Power Level	Press the Power Button. The Power Indicator Lights will illuminate based on the Receiver Collar's power level
Low Battery Mode	The Receiver Collar enters Low Battery mode when it is below 15% power. The Power Indicator Light to the immediate left of the Power Button flashes every two seconds in alternation with the Notification Light

Pairing the Remote Transmitter and the Receiver Collar



Pairing a Receiver Collar

1. Ensure the Remote Transmitter is on and charged
2. Ensure the Receiver Collar is off and charged
3. Select Channel 1 or 2 by using the 1/2 Button
 - For a Receiver Collar to pair/work with Channel 1, the Remote Transmitter must be set to Channel 1.
 - For a Receiver Collar to pair/work with Channel 2, the Remote Transmitter must be set to Channel 2.
4. Press and hold the Power Button on the Receiver Collar for six seconds to enter Pairing Mode.
 - The Receiver Collar beeps once when powered on and the Power Indicator Lights will simultaneously illuminate.
 - Continue to hold the Power Button, the Receiver Collar beeps twice upon entering pairing mode. The Notification Light begins flashing simultaneously after the two beeps.

NOTE: You are only able to enter pairing mode if the Receiver Collar is turned off

5. Press the Y Button on the Remote Transmitter to complete the pairing process. The Receiver Collar emits two beeps to confirm that pairing was successful

To check which Channel the Receiver Collar is paired on:

- Use the vibrate or tone function if the dog is not wearing the Receiver Collar
- Use the light function if the dog is wearing the Receiver Collar

Activating/Deactivating Channel 2

Hold the 1/2 Button and the Up Button simultaneously for 10 seconds until the Remote Transmitter displays Channel 2.

To deactivate Channel 2, hold the 1/2 Button and the Up Button simultaneously for 10 seconds.

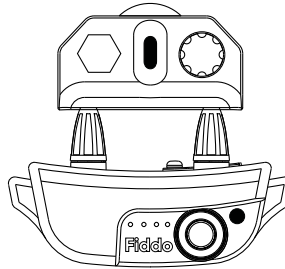
NOTE: All dual-collar bundles come with Channel 2 pre-activated

Exit Pairing Mode

If you have accidentally entered Pairing Mode on your Receiver Collar, revert back to the normal operation state by:

1. Holding the Power Button for three seconds to turn the Receiver Collar off
2. Holding the Power Button for three seconds to turn the Receiver Collar back on

Static Testing



The static stimulation released by the Receiver Collar cannot be seen with the naked eye. Test the stimulation with the following protocol:

1. Place the Static Test Key against the Receiver Collar's probes
2. Press the Mode Button on the Remote Transmitter to switch to Static Mode
3. Cycle the Stimulation Level to 100
4. Press Y Button

If the test bulb flashes, it means the static function is working.

Getting Ready for Use

Ensure that the Receiver Collar is properly fitted on your dog. It should be just tight enough so that the contact points touch your dog's skin during use and movement, but loose enough so that they do not press hard against your dog's neck.

When using a leash, be sure to have the leash connected to a separate, non-metallic collar placed above (closer to your dog's head) the Receiver Collar. Never connect a leash to the Receiver Collar.

If you find that your dog's coat is too thick for the probes to reliably make contact with your dog's skin, trim the fur in the appropriate area to around quarter length.

WARNING: Do not shave your dog's fur all the way bare, as this leads to increased risk for irritation and pressure necrosis.

Troubleshooting

Is static stimulation safe for my dog?

Yes! While static stimulation may be temporarily unpleasant, it is harmless for your dog's long-term wellbeing.

I just bought your Fiddo™ Dog Training Kit - why isn't my dog listening to me?

While our Training Collar System may be a great tool, it is only a tool. Our system still requires you to follow dog training regiments and protocols.

Why is the LCD Display Screen not displaying?

Check if the Remote Transmitter is out of battery or if the Remote Transmitter is off. If neither of these appear to be the cause of why the LCD Display Screen is not turning on, please reach out to us at help@fiddopets.com

Why is the Receiver Collar not receiving commands from the Remote Transmitter?

The connection between the Receiver Collar and the Remote Transmitter may be faulty. Repeat the pairing process outlined in the manual. Also, be sure to check that both devices are sufficiently charged and are turned on.

How old does my pet have to be before using the Fiddo™ Remote Dog Training Kit?

Every dog develops at a different pace but your dog should be able to recognize basic obedience commands such as "Sit" or "Stay" before beginning training with our kit. NOTE: the Training Collar may be too large for dogs under 8 pounds.

Once my dog is trained and is obeying my commands, will my dog have to continue wearing the Receiver Collar?

In this case, your dog may not need to wear the Receiver Collar anymore. However, every dog is different, and relapses in bad behavior do occur. In such cases, your dog may require additional behavior reinforcement using our training kit.

Can I use the Fiddo™ Dog Training Kit with more than one dog?

Yes, our Model G Remote Transmitter can pair with up to 2 collars.

My Fiddo™ Dog Training Kit is not working at the stated yards of range. Why?

The effective range of the Remote Trainer is measured under ideal laboratory conditions. Range may vary due to obstructing objects (rocks, trees, cars, etc.), low battery levels, and interference from other nearby radio devices.

How long can I maintain a tone/vibration/static stimulation?

In order to prevent misuse or abuse of our product, we have set the maximum duration of a stimulation to 10 seconds per click-and-hold. Afterwards, the Remote Transmitter will time-out and the Y Button must be released and pressed again.

What do I do if my dog's neck becomes red and irritated?

Discontinue use of the Receiver Collar for a few days. If the condition persists beyond 48 hours, consult your veterinarian. Once your dog's skin returns to normal, monitor your pet's skin condition closely before using the Receiver Collar again to observe for any symptoms of sensitive or allergy prone skin.

Can I attach a leash to the Receiver Collar?

No. This is extremely dangerous as the leash may pull the Contact Points too tightly against your pet's neck. Use a separate non-metallic collar placed above (closer to your dog's head) the Receiver Collar, so as to not interfere with the probes.

How will I know when to charge the batteries?

For the Remote Transmitter, the Battery Indicator will begin to blink on the right side of the LCD Display Screen.

Once the Receiver Collar is below 15%, the Power Indicator Light closest to the Power Button flashes in alternation with the Notification Light.

How long can I leave the Fiddo™ Dog Training Collar on my dog?

The Receiver Collar is not designed to be worn continuously. Do not keep the collar on your dog's neck for more than 12 hours a day.

How long should my training sessions be?

Training sessions should last for about 10-15 minutes to avoid fatiguing your dog. In addition, new commands should be worked on in individual sessions to improve retention. Do not try to rush the training process and overload your dog!

Before using the static stimulation feature, you should build up the expectation from your dog that the vibration or sound stimulation will be followed by static stimulation.

Why is my pet not responding to stimulations after correctly installing the Fiddo™ Dog Training Collar?

- Ensure both the Remote Transmitter and the Receiver Collar are fully charged
- Check the levels of vibration or static. Stimulation intensity levels set at "0" may not be felt by your dog
- All software occasionally need refreshers. Restart (turn off then on again) the Receiver Collar
- The Fiddo™ Dog Training Collar may be defective. Remove the collar and test the 4 functions. If any of the functions is not working, contact help@fiddopets.com
- The probes may not be making contact with your dog's skin during movement. Adjust the Receiver Collar so that the probes are making flush contact with your dog's skin
- The pairing connection may be weak or the devices may have lost pairing. Repeat the pairing

process outlined in the manual

If none of the above steps work, contact our support team via email at help@fiddopets.com

Why does the Remote Transmitter not work?

- The Remote Transmitter may not be charged properly. Charge it for at least eight hours before use
- Check if the Remote Transmitter is off. After charging it fully, hold the Mode Button for three seconds to turn it on
- If you are still having issues, contact our support team at help@fiddopets.com

The Receiver Collar was working great for some time. Why does it no longer work?

- Check to see if both devices are properly charged according to earlier charging protocols
- Restart (turn off then on again) the Receiver Collar
- If you are still having issues, contact our support team at help@fiddopets.com

General Training Tips

- 1.** Keep all training sessions short and positive. Make training sessions short and positive (between 10-20 minutes long)
- 2.** Train one dog at a time to prevent confusion
- 3.** When starting off, train your dog in a familiar outdoor environment
- 4.** Do not use the Receiver Collar without a regular leash attached above the collar on a separate non-metallic collar until your dog is completely trained
- 5.** Teach your dog a command first before attempting to reinforce it with the Fiddo™ Dog Training Collar
- 6.** Vibration and Sound stimulations are more effective for basic obedience training
- 7.** Give commands one at a time
- 8.** Do not use the Fiddo™ Dog Training Collar to reinforce or teach commands your dog has not learned
- 9.** Limit the number of stimulations issued during training
- 10.** Use familiar commands to placate your dog if it becomes confused during training
- 11.** Recreate situations that trigger particular misbehaviors to teach your dog how to avoid them
- 12.** Be consistent in issuing stimulations in response to misbehavior
- 13.** Do not use the Fiddo™ Dog Training Collar to correct aggressive canine behavior

If you have any other questions or concerns regarding your purchase, just reach out to us at **help@fiddopets.com**!

Terms of Use & Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 lb or under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Support at help@fiddopets.com.

Proper use includes reviewing the entire Operating and Training Guide provided with your product.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or Local laws.

4. Limitation of Liability

In no event shall the manufacturer be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

The manufacturer reserves the right to change the terms, conditions and notices under which this Product is offered.

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

