

# User Manual

## Narwal Wet Dry Vacuum S10 Pro

Model 100C001

### CONTENTS

#### Dear user:

Thank you for purchasing our product. We hope you will find it useful, reliable and easy to use. This manual contains important information about how to use your vacuum cleaner correctly and safely. Please read it carefully before using the product.

This manual contains instructions for the use of the Narwal Wet Dry Vacuum S10 Pro. It also includes information on how to clean and maintain the unit.

The following sections contain detailed information on how to use the vacuum cleaner effectively and safely.

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## Product At A Glance

### Check List

#### Wet/Dry Vacuum



### Accessories

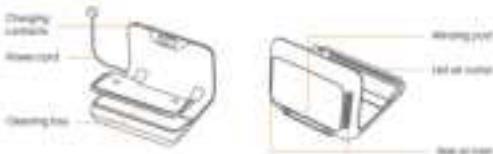


### Main Parts

#### Wet/Dry Vacuum



### Self-cleaning base



### How to Use

#### First-time Use

##### How to install the handle

Insert the V6 UT1 handle into the top of the main unit until it clicks, while also turn the handle in the left direction.



#### How to fill the clean water tank

##### 1. Take off the clean water tank

Pull out the clean water tank to take it out.



##### 2. Add water

Open the cleaning base and fill water from the side opening of the handle.



#### How to connect and start the machine

Turn the self-cleaning base over right side. When press the □ Power button and then turn the water tank clockwise to right position and turn the main handle counter-clockwise to start cleaning (both times 8~10s). You can also turn the handle and turn the main handle clockwise. When both the main handle and the water tank turn clockwise, then the main handle turns clockwise very slightly, you can return them to the original under the base after turn on the base. Then you can connect your tool to the cleaning base like holding a broom.



#### Language Switch Instructions

On the initial setup, a language selection menu will appear. Press the volume control and back cleaning button simultaneously to change the current language.



#### How to charge the product

After the self-cleaning base is connected to power supply, just insert the main unit on the base. When it begins to charge, the screen shows the charging status and charging time.

#### Instructions for Use Button functions

\*Note: When the vacuum is on the base and the screen is off, you can press any button to wake up the screen.

Action	Status	Functions
Press the □ Power button	When cleaning the floor	Start/stop power on/base
Press and hold the □ power off		Press and hold the □ power off
During self-cleaning or drying		Stop power and the current task

<b>Self-Cleaning</b>	<b>Whole-cleaning floor</b>	(1) Self-clean with 2-Pin mode (Dual-Charging Function) Press and hold (2) until the floor cleaning mode is selected. Both self-cleaning and charging function are activated.
	<b>Starting self-cleaning during charging function</b>	Press and hold (3) until the floor cleaning mode is activated.
	<b>Ending self-cleaning with the function</b>	Press and hold (4) to turn off self-clean.
<b>Self-Clean Frequency</b>	<b>Starting cleaning with the function</b>	(1) Press and hold (5) until the floor cleaning mode is activated.
	<b>Ending cleaning with the function</b>	Press and hold (6) for 2 to start self-cleaning 10%.
<b>Maintenance</b>	<b>Charging/Demand Mode</b>	Press (7) to switch between (8) floor cleaning mode and (9) self-cleaning function simultaneously to change the device's language.
	<b>About the screen</b>	
	<b>Current cleaning mode</b>	Auto Mode Middle level of the clean water tank.
	<b>Normal Mode</b>	Normal Mode Low level of the clean water tank.
	<b>Smart Mode</b>	Smart Mode High level of the clean water tank.
	<b>Self-cleaning function</b>	Smart Mode - It can recognize the necessary cleaning surface automatically by using the sensor of floor detection and when adjustment of suction power, floor detection, and floor resistance.
	<b>Self-cleaning function</b>	Self-cleaning function Through the sensor and the power of the brush to clean the floor.
	<b>Self-cleaning function</b>	Self-cleaning function To detect a floor's floor resistance and increase stronger suction of the floor to clean more easily.

## Cleaning and Maintenance

### Suggested Maintenance Cycle

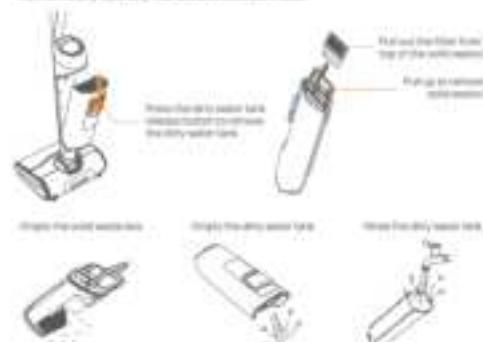
Main part	Part	Suggested maintenance cycle
Main Unit	Dirty water tank	Change after every use.
	Filter	Change after every use and replace every 3 months.
	Water tank cover	Change regularly or monthly.
	Outer frame	Cleaning parts as demanded or once every 1-2 months.
	Rope	Cleaning every 6 months.
<b>Self-cleaning base</b>	Cleaning tree	Clean regularly or demand.

### Maintenance Methods

#### Dirty water tank

##### Empty after each use

Remove the dirty water tank, filter, and outer frame to clean.



**Self-cleaning**  
With the angle between the hands and the floor is less than 90°, it can help self-cleaning to reduce the low-force mode. As such, there are generally three kinds of floor, soft, hard, and soft. For each floor, self-cleaning will adjust the system power to avoid dust accumulation.



**Charging tree**  
When the angle between the hands and the floor is more than 90°, it can help self-cleaning to reduce the low-force mode. As such, there are generally three kinds of floor, soft, hard, and soft. For each floor, self-cleaning will adjust the system power to avoid dust accumulation.

### Smart Self-cleaning



**Smart Self-cleaning**  
The moment we detect the floor's floor resistance. When the floor resistance value is lower than 100%, the sensor automatically moves to the background, and you are recommended to use the self-cleaning function immediately. If the floor's floor resistance value is over 100%, then it is about time you should start self-cleaning as a preventer of marks over the floor and the floor brush.



**High self-cleaning**  
When the floor's floor resistance is higher than 100%, the sensor automatically moves to the background, and you are recommended to switch to the self-cleaning mode. If the floor's floor resistance value is over 100%, then it is about time you should start self-cleaning as a preventer of marks over the floor and the floor brush.

### Self-cleaning and drying

#### Start self-cleaning and drying

Please choose whether to start self-cleaning function or not. If necessary, put the function in the self-cleaning base and start press the (1) Self Cleaning button to start self-cleaning and drying. To start self-cleaning only, please hold the (2) Self Cleaning function. Do not clean near the wall or floor as it should clean your floor area well.



Note: If the floor has patterns that the floor water tank is stuck in some, you need to lift the floor water tank across the self-cleaning base to avoid getting stuck and cleaning.

### How to self-cleaning base



### Brush

**Clean after cleaning and replacing every 3-6 months**  
Clean up the floor after cleaning. You can use the floor cover, floor dry, or the cloth and vacuum cleaner to prevent it from drying.



### Outer frame

**Clean after cleaning and replacing every 3-6 months**  
Wipe the outer frame with a cloth and water.



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### Outer frame

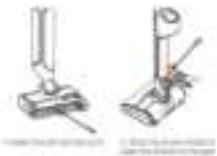
**Clean after cleaning and replacing every 3-6 months**

Push gently the handle on the front of the floor cleaner and then pull the floor cleaner carefully.



**Foto****How do I turn off the device?**

If the device is operating at high voltage, either the floor or the floor surface has been cleaned several times or the cleaning time has exceeded 30 minutes, the machine will stop. This is a protective function to prevent damage. Once the cleaning time has been cleared, the floor can be cleaned again.

**Cleaning tray of the self-cleaning base****How do I clean it?**

Remove the cleaning tray from the self-cleaning base.



Wash the tray in warm water.

**What is a wet/dry vacuum and self-cleaning base?**

This device applies a combination of a wet/dry vacuum cleaner and a self-cleaning base. Before starting any task, please connect the wet/dry vacuum unit and the self-cleaning base and let it operate in combination. Make sure that the self-cleaning unit is located at the bottom of the self-cleaning process and the front stage.

**Problem Analysis and Troubleshooting****FAQ**

In case of any fault, refer the photo to solving the error or fault present on the device or its stand.

Problem	Description	Possible cause	Solution
Unable to turn on or charge the machine	The product does not turn on or charging function is not working properly.	The self-cleaning base or the main unit has a problem with the power source.	Make sure the self-cleaning base has sufficient power supply, then, try to power on the main unit and the self-cleaning base.
Unable to start cleaning	The product does not turn on or charging function is not working properly.	The power source is not connected properly.	Check and fix the power cable with the self-cleaning base.
Product does not turn on or charging function is not working properly.	The product does not turn on or charging function is not working properly.	Check whether the charging port is damaged by foreign objects, and then clean the charging port. If the product has a damaged power source, please contact the customer service center.	Check whether the charging port is damaged by foreign objects, and then clean the charging port. If the product has a damaged power source, please contact the customer service center.
Power cord is not inserted in place	The product does not turn on or charging function is not working properly.	The power cord is not inserted in place.	Connect the power cord to the power source and then turn on the product.
Product does not turn on or charging function is not working properly.	The product does not turn on or charging function is not working properly.	The product does not turn on or charging function is not working properly.	Check whether the power source is damaged or damaged by foreign objects.
Full dry water tank	The product does not turn on or charging function is not working properly.	The water tank is full.	Empty the water tank by pressing the water tank button.
Clean water tank is full or dirty	The product does not turn on or charging function is not working properly.	The water tank is full or dirty.	Empty the water tank after 24 hours, and then turn on the product.

<b>Stuck roller brush</b>	The product pauses and broadcasts "Roller brush stuck. Please clean it." The outer ring of the screen keeps flashing red.	The roller brush fails to work properly because it is stuck by hair or other foreign objects.	Please remove the roller brush to check if there is any foreign matter blocking it. If yes, clean the roller brush and put it back in place.
<b>High dirt level</b>	The product broadcasts "Dirty roller brush detected. You are recommended to put it back to the base for self-cleaning." The outer ring of the screen flashes red for 5s.	The product's dirt sensor detects a consistently high dirt level.	Place the product back onto the base for self-cleaning. If the problem persists after self-cleaning, you can try to clean the dirty water pipe with the cleaning brush.
<b>Pipe clogging</b>	The product pauses and broadcasts "Pipe clogged. Please manually clean the pipe and the roller brush." The outer ring of the screen keeps flashing red.	The product's pipe is clogged.	Use the cleaning brush to clean the pipe and the dirt suction port.
<b>Base overflowing</b>	Self-cleaning pauses and the product broadcasts "Base overflowing. Please clean and air dry the base." The outer ring of the screen keeps flashing red.	Lots of water builds around the base and runs across it.	To avoid electric shock, the product and the base will turn themselves off and report the problem. Please clean and air dry the base timely and contact customer service.

## Fault Warning

When the product reports the error on the screen or by voice, it indicates that there is a fault. Please use your phone to scan the QR code and contact customer service for help.

### Voice prompt

### Remedies

- |   |   |
|---|---|
| Operation fault. Please contact customer service. | Please contact customer service or technical support for more help. |
|---|---|
1. If the troubleshooting steps provided in the base above are not effective, you can contact Customer Service via email or reach out to your local purchase channel for contact information. Alternatively, you can scan the QR code on the official website to access more information and assistance.  
 2. Please use the product as instructed in the manual, and any loss caused by improper use shall be borne by the user.