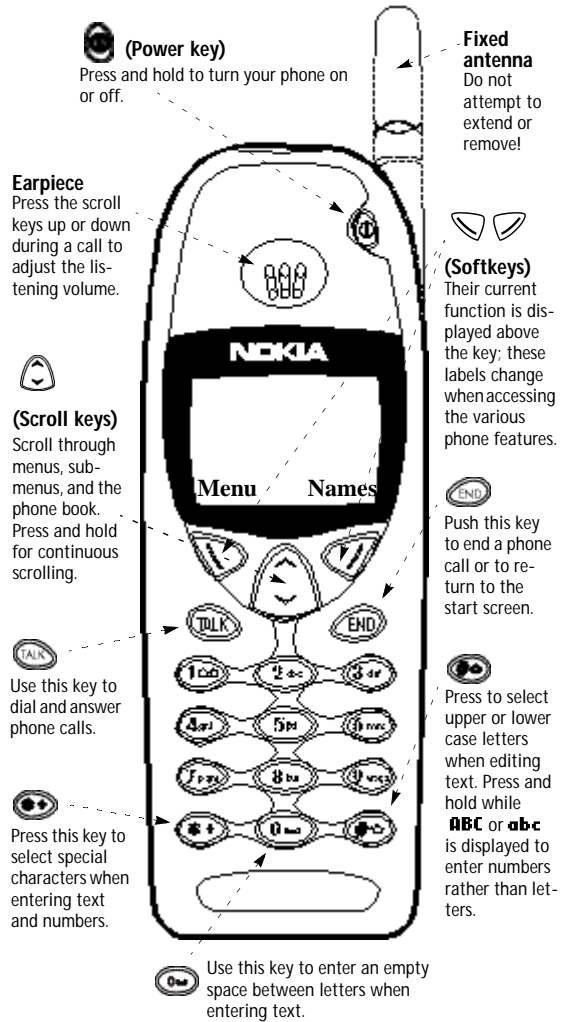


# **Nokia 5185**

**User Guide**

**Draft v1.0**

## Keys



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Para obtener un manual del usuario en español favor de llamar  
o enviar un fax al teléfono 1-888-NOKIA2U  
(1-888-665-4228), fax 813-287-6612.

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## 1. Safety At A Glance



Read these simple guidelines before using your phone. Failure to comply with these guidelines may be dangerous or illegal.

*Note: For more detailed safety information, "Important Safety Information" on page 88.*



### **Road Safety Comes First**

Don't use a hand-held phone while driving; park the vehicle first.



### **Switch Off In Hospitals**

Switch off your phone when near medical equipment. Follow any regulations or rules in force.



### **Switch Off On Aircraft**

Mobile phones can cause interference. Using them on aircraft is illegal.



### **Switch Off When Refueling**

Do not use the phone at a refueling point. Do not use near fuels or chemicals.



### **Switch Off Near Blasting**

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules in force.



### **Interference**

All mobile phones may get interference which could affect performance.



### **Use Sensibly**

Use only in the normal position (to ear). Avoid unnecessary contact with the antenna when phone is on.



### **Qualified Service**

Only qualified service personnel may install or repair cellular phone equipment.



#### **Accessories and Batteries**

Use only approved accessories and batteries. Do not connect incompatible products.

### **FCC/Industry Canada Notice**

Your phone may cause TV or radio interference (e.g. when using a telephone in close proximity to receiving equipment). The FCC/ Industry Canada can require you to stop using your telephone if such interference can not be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

### **Using this Guide**

The wireless phone described in this guide is approved for use in CDMA/AMPS networks.

A number of features included in this guide are called Network Services. They are special services provided by wireless service providers. Before you can take advantage of any of these Network Services, you must subscribe to the service(s) from your home service provider and obtain instructions for their use.

### **Disclaimer**

It's possible that you may not be able to activate your phone on all wireless systems. Please see your service provider for details.

## 2. Getting Connected

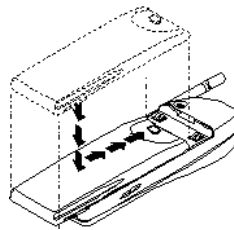
This section will help you understand the ins and outs of charging and using your battery.

### Attaching your battery

Simply place the battery in the grooves on the back of your phone. Then slide the battery upward until it clicks.

*Note: Use only those batteries approved by the phone manufacturer and recharge your battery only with the chargers approved by the manufacturer.*

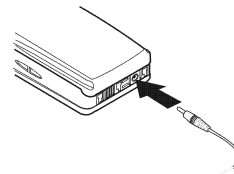
*See "Important Battery Information" on page 12.*



### Charging your new battery

Your phone can be used with either a rechargeable Li-Ion or NiMH battery. Note that a new battery's full performance is achieved only after two or three complete charge and discharge cycles.

With your phone powered on or off, connect the lead from the charger to the bottom of your phone. You can also place your phone on the charging stand (with the stand connected to a standard 120V AC outlet via either the ACP-7U or ACP-9U AC/DC adaptors).



When the battery begins charging, your phone will beep once and the battery strength indicator on the right side of the display will begin to scroll after a few seconds.

If your phone displays Not charging, charging is suspended. Check that the battery is connected only to an approved charging device. If the battery is very hot or cold, wait for a while; charging will automatically resume after the battery is restored to its normal operating temperature. If charging still fails, contact your dealer.

When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life.

Important: If left unused, a fully charged battery will discharge itself over time.

### When is a good time to charge?

Actually, you can charge anytime. If you have a NiMH battery, you should allow it to completely discharge once in a while.

When your phone beeps once and displays Battery low, you only have a couple of minutes of talk time remaining. The repetition rate of these battery-low warnings depend on the remaining battery capacity and the battery condition. These warnings are more frequent when you're in a call.

*Note: The phone will not give you the warning tone under certain conditions. See "Warning and game tones" on page 81.*

Once all the power has drained from your battery, you'll hear three beeps with the message Recharge battery on your display. At this point, your phone will switch itself off and you'll need to recharge your battery.

### When is charging complete?

When the charge indicators stop scrolling, your phone is considered fully charged. However, a slight increase in charge may occur if your phone is left connected to the charger for a couple more hours. This is called "trickle charge" or "maintenance charge."





Charging times depend on the type of battery and charger used.

*For approximate charging and operating times, see "Batteries" on page 82.*

### **Can you make calls while charging?**

Yes, you can. But your battery may not charge while a call is in progress (depending on which charger you are using). Charging should resume once you end the call.

*See "Chargers and Other Accessories" on page 84 for more information.*

### **Discharging NiMH batteries**

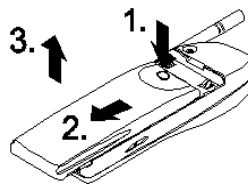
A NiMH battery lasts longer and performs better if you fully discharge it from time to time. To discharge the battery, leave your phone switched on until the battery is drained. The phone will display several messages that the battery is low and that you need to recharge it; just ignore them.

You can also use the battery discharge feature of any approved accessory available for your phone. Do not attempt to discharge the battery by any means other than those just described.

## **Removing the battery**

*Note: Switch off the phone before removing the battery!*

1. Press and hold the button at the top of the battery.
2. Slide the battery toward the bottom of the phone.
3. Lift the battery off the phone.




## Important Battery Information

- The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- Use only batteries approved by the phone manufacturer and recharge your battery only with the chargers approved by the manufacturer. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its life. If left unused a fully charged battery will discharge itself over time.
- (NiMH batteries only) For optimal operation, discharge the battery from time to time by leaving your phone switched on until it turns itself off. You can also use the battery discharge feature of any approved accessory available for your phone. Do not attempt to discharge the battery by any other means.
- Temperature extremes will affect the ability of your battery to charge: allow it to cool down or warm up first.
- Use the battery only for its intended purpose.
- Never use any charger or battery which is damaged or worn out.
- Do not short circuit the battery. Accidental short circuiting can occur when a metallic object (coin, clip, or pen) causes direct connection of the + and - terminals of the battery (metal strips on the back of the battery), for example when you carry a spare battery in your pocket or purse. Short circuiting the terminals may damage the battery or the connecting object.
- Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 59° F and 77° F (15° C and 25° C). A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. NiMH batteries' performance is particularly limited in temperatures below 14° F (-10° C). Li-Ion batteries' performance is particularly limited in temperatures below 32° F (0° C).
- Do not dispose of batteries in a fire!
- Dispose of used batteries in accordance with any local regulations.

## Cool Features

All the features in your phone are cool. It's just that some are cooler than others!

For example, did you know that you can lock the keys on your phone to prevent accidental key presses and phone calls? Or that you can call someone with the touch of a single button? You can also stop your phone from ringing without even answering the call.

These are just some of the many Cool Features you'll find in your phone. Look for the  icon throughout this owner's manual to find them.


### 3. Using Your Phone


The first few days you have your phone, play with it to learn how the menu and submenu system works. The more you learn how to access these menus and submenus, the more fun you'll have with your phone.

This section describes the different methods of using your phone menus and submenus.

#### What is the 'start screen'?

The start screen appears when you first turn your phone on, in its idle state.

Anytime you want to get to the start screen, press , except during a call (unless you want to hang up).

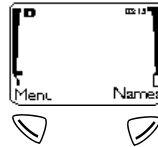
**CAUTION:** If you press  when the phone is requesting input (for example, a setting, phone number, name, etc.), the phone displays the start screen, the input is not saved, and the option is not selected.

#### Navigating tools

##### Softkeys

Your phone has two softkeys that appear below the display. Their current function is indicated by the words appearing above them.

Simply press the corresponding key under the choice you wish to select.



This illustration shows the phone at the start screen. The start screen always displays Menu on the left and Names on the right. Menu allows you to access your phone's menus and submenus. Names allows you to access your phone book.

*Note:* See "Using Shortcuts" on page 16 and "Phone book" on page 56.

### Scroll key

Your phone has a scroll key located just below your display. It has two arrows on it that look like **s** and **t**. Press the scroll key up or down to navigate through your phone's menus and submenus. You can also use it to scroll through names and numbers in your phone book.

Also, when editing names and numbers (e.g. numbers in your phone book), you may notice a cursor flashing within the name or number. Pressing the scroll key up or down moves the cursor within the text, allowing you to insert letters, numbers, or special characters via the keypad.

*Note:* See "Entering text and numbers" on page 41 for more details.

### Scroll bar

When you access your phone's menu and submenus, you will notice a scroll bar at the far right of the screen. This bar indicates where you are in the menu structure; each "tab" on the bar represents a different menu item.




For example, press Menu once. The scroll bar appears with the first (top) tab displayed. A different tab appears each time you press the **t** or **s** key to move up and down through the menu structure. The scroll bar works the same way with submenus.

## Scrolling through the main menu

Press Menu at the start screen. Then press **t** or **s** to reach the desired menu item.

Press Select, Options or OK (whichever appears) to enter submenus and to choose options.

Press Exit or Quit to exit the present menu or Back to go back one level.

Tip: Pressing the  key returns you to the Start screen.

## Menu and submenu numbering

When you scroll to a menu or submenu, the menu number and/or submenu number appears on the display above the scroll bar. If you become familiar with these numbers, you can use them as shortcuts for accessing different menus.

For example, when you scroll to Menu 2 (Call log) the number 2 appears in the top right-hand corner of the display. If you scroll to menu 4 (Settings), submenu 3 (Security settings), your phone will display 4-3 in the top right-hand corner.

*Note: See "Summary of Menu Items" on page 17 for a list of your phone's features along with their menu locations.*

*Also, see "Using Shortcuts" on page 16.*

## Using Shortcuts

Now that you know about shortcuts, use them as a quick and easy way to access a menu without having to scroll through other menus.

Press Menu, then menu number, then submenu number. For example, press Menu, then 2, then 3 to access the dialed calls feature (Menu 2-3).

Press the menu and submenu numbers within a couple of seconds of each other when using this method.

*For a summary of your phone's menu structure, see "Summary of Menu Items" on page 17.*

## Help Text

If you're not sure how a feature works, wait just a few seconds and help text will automatically appear for most of your phone's features. Press More to see the next page of the text or Back to exit the help text. After a while, the help text will disappear by itself.

## Summary of Menu Items

### 1 Messages

- 1-1 Text Messages
  - 1-1-1 Inbox
  - 1-1-2 Saved
  - 1-1-3 Erase all
    - 1-1-3-1 All read
    - 1-1-3-2 All in inbox
    - 1-1-3-3 All saved
- 1-2 Voice messages
  - 1-2-1 Listen to voice messages
  - 1-2-2 Voice mailbox number
- 1-3 Welcome note

### 2 Call log

- 2-1 Missed calls
- 2-2 Received calls
- 2-3 Dialed calls
- 2-4 Clear call lists
  - 2-4-1 All
  - 2-4-2 Missed
  - 2-4-3 Received
  - 2-4-4 Dialed
- 2-5 Call timers
  - 2-5-1 Last call
  - 2-5-2 All calls
  - 2-5-3 Life timer
  - 2-5-4 Clear timers

### 3 Profiles

- 3-1 Normal *(the following options appear in all profiles)*
  - 3-1-1 Select
  - 3-1-2 Customize
    - 3-1-2-1 Ringing options
    - 3-1-2-2 Ringing volume
    - 3-1-2-3 Ringing tone
    - 3-1-2-4 Vibrating alert
    - 3-1-2-5 Keypad tones
    - 3-1-2-6 Warning and game tones
    - 3-1-2-7 Message alert tone
    - 3-1-2-8 Lights *(appears only in Car)*
    - 3-1-2-9 Automatic answer  
*(appears only in Car and Headset)*
  - 3-1-3 Rename *(not available in Normal, Car, or Headset)*
- 3-2 Silent
- 3-3 Meeting
- 3-4 Outdoor

- 3-5 Pager
- 3-6 Car *(appears only after phone is connected to a car kit once)*
- 3-7 Headset *(appears only after connected to a headset once)*

## 4 Settings

- 4-1 Call settings
  - 4-1-1 Emergency key 9
  - 4-1-2 Automatic redial
  - 4-1-3 Calling card
  - 4-1-4 Anykey answer
- 4-2 Phone settings
  - 4-2-1 Clock
  - 4-2-2 Alarm clock
  - 4-2-3 Touch tones
  - 4-2-4 Restore factory settings
  - 4-2-5 Language
- 4-3 Security settings
  - 4-3-1 Restrict calls
  - 4-3-2 Access codes
- 4-4 Network services
  - 4-4-1 Call forwarding \*
  - 4-4-2 Call waiting \*
  - 4-4-3 Send own caller ID with next call \*
  - 4-4-4 Network feature setting
  - 4-4-5 NAM selection
  - 4-4-6 NAM update *(not available in some systems)*

*Note: \* These items will not appear in your phone until they are activated with Network feature setting. See "Network feature setting" on page 53 for details.*

## 5 System

- 5-1 System search selection
  - 5-1-1 Automatic
  - 5-1-2 SemiAuto A *(will not appear in some systems)*
  - 5-1-3 SemiAuto B *(will not appear in some systems)*
  - 5-1-4 Home area
- 5-2 Digital/analog selection
  - 5-2-1 Digit. & analog
  - 5-2-2 Analog
  - 5-2-3 Digital

The system selection menu for some carriers may appear as follows:

- 5-1 Automatic
- 5-2 Home *(may also display carrier's name)*
- 5-3 Analog *(will not appear in some systems)*

## 6 Games



6-1 Memory  
6-2 Snake  
6-3 Logic  
6-4 Dice

7 Calculator


8 Keyguard

## 4. The Basics


You have purchased a powerful phone, with lots of features. Read this section for some very basic information on how to use your phone.

A more comprehensive description of your phone is covered in "Your Phone A to Z" starting on page 24.

### Switching the phone on and off

Press and hold the  key for two seconds to switch the phone on or off.

#### Switching off with the key

Quickly press the  key (Switch off! will appear, highlighted) then press OK.

*Note: TIPS ON EFFICIENT OPERATION: As with any other radio transmitting device, do not touch the antenna unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.*

*Note: WARNING! Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*

*Note: See "Safety At A Glance" on page 7 for more information.*

### Getting a strong signal

Your phone operates on radio waves, and the quality of radio reception depends on the strength of the radio signal in your area. This radio coverage is maintained by a wireless network and the quality of calls on a wireless phone depends on the strength of the wireless radio signal.

If your phone does not detect service at power up, the message Searching for service will be displayed. The phone will continue to search for available service for 15 minutes, at which time it will display No service if none is found.

*Note: The phone will not work in analog mode while searching for digital service.*


### Checking signal strength

When at the start screen (see page 16) or in a call, the strength of the radio signal is indicated by the signal indicators on the left side of your phone's display. These indicators will move up as the strength of the signal increases and down as it decreases.





Increasing your phone's signal may be easy. Try moving your phone slightly, or move towards a window if you're calling from inside a building.

## Making a call




Your cellular phone does not have a dial tone. Simply enter the phone number (including area code, as needed) and press .

*Note: NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.*

### Editing a number on display

If you make a mistake while entering a number to dial, press  to move the cursor to the left and  to move it to the right. Press Clear to delete the character to the left of the cursor.

### Dialing a phone number stored in the phone book

View stored names and numbers by pressing  or  from the start screen (see page 14), then press .

### Calling card calls

*Note: See "Calling card" on page 32.*


### Emergency calls



*Note: See "Emergency calls" on page 39.*

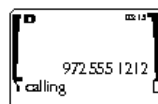
## Ending a call


Press 

## Answering a call

Press any key except  or

 Note: If Keyguard is on (see next paragraph), only  answers calls.



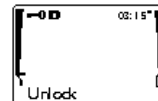
Tip: You can stop your phone from ringing without answering the call. Press  when the phone rings to mute the ringing.

You can still answer the call if Call or the name of the person who is calling is still flashing on your display.

If you don't wish to answer the call, it will be forwarded to your voice mailbox (provided you have a voice mail subscription).

## Keyguard



This feature helps to prevent accidental key presses (e.g. when your phone is in your pocket, in your purse) by disabling your keypad.



If any keys are pressed while Keyguard is activated, Press Unlock and then \* will display.



### Activating Keyguard

There are three different ways to activate Keyguard. Keys locked will appear on the display when activated.


- Press and hold  until Keys locked appears (not available during an active call)
- Press Menu 
- Press Menu 9 at the start screen

### Deactivating Keyguard



There are two different ways to deactivate Keyguard.

- Press Unlock, then 
- Press and hold  until Unlock keys? appears, then press OK

### Answering a call with Keyguard active

Only the  key will answer the call. After you end the call, Keyguard automatically becomes active again.

### Some notes about Keyguard

- Calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency number). The number is displayed only after you have keyed in its last digit. Press  to initiate the call.
- The Emergency key 9 will not work with Keyguard enabled.
- You must deactivate Keyguard prior to turning off your phone.
- Pressing the  key quickly turns lights on for 15 seconds.
- Keyguard is automatically turned off when the phone is connected to a car kit. Keyguard is automatically re-enabled when removed from a car kit.

### Ending a Call

Press 

*Note:* To clear any characters from the display, press  again.

## 5. Your Phone A to Z

### ABC/abc mode

This allows you to enter upper and lower case alphanumeric characters into your phone. This is necessary for entering names and numbers into your phone book, as well as editing any existing alphanumeric characters.

See "Entering text and numbers" on page 41 for more information.

### Access codes

This is a security feature that allows you access to certain phone features.

See "Lock code" on page 48 and "Security code" on page 67.

### Alarm clock

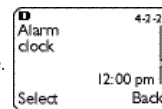
The alarm clock uses your phone's clock and can be set in advance to sound an alert at a designated time.

You can also turn your phone off after you've set the alarm. Your phone will automatically wake up and sound the alarm at the specified time.

The volume for the alarm clock is determined by the current ringing volume.

*Note: If you have selected the Silent or Meeting profile, your alarm will only beep once. The best profile to use while using the alarm clock is Normal or Outdoor, unless these have been modified from their original settings or renamed.*

*Note: For more information on profiles, see page 60. Also, see "Clock" on page 35 for information on your phone's clock.*



### Setting the alarm clock

1. Press Menu 4-2-2 (Settings - Phone settings - Alarm clock)
2. Enter time you wish to set alarm (e.g. enter 07:00 to set the alarm to 7:00; remember if your clock is 24-hour or am/pm). Existing digits will be replaced

with the new alarm time.

3. Press OK

*Note: Step 4 appears only if you have selected am/pm format; see "Selecting time format" on page 36 for more information.*

4. Select either am or pm and press OK

### **When the alarm goes off**

Press Stop to shut off the alarm.

### **Snoozing**

Press Snooze

The alarm will go off again in 10 minutes. If you let the phone alarm for 1 minute without pressing a key, it stops alarming for 10 minutes then starts again.

### **If you turn off the phone**

If you turn off the phone and the alarm is set, the phone switches itself on at alarm time, then the alarm sounds.

To shut off the alarm, press any key except Snooze. The phone displays Keep the phone on? Press Yes to keep it on or No to switch it off.

*Note: If you do not make a selection after 1 minute, the phone will automatically shut itself off.*

If you press Snooze, the phone turns itself off for 10 minutes, then back on to sound the alarm.

*REMEMBER! Do not switch on the phone when wireless phone use is prohibited, or when it may cause interference or danger.*

### **Turning the alarm clock off**



Press Menu 4-2-2 (Settings - Phone settings - Alarm clock), then scroll to Off and press OK.

## **All calls timer**

This feature keeps track of the approximate time you have spent on all calls with your phone.

*Note: See "Call timers" on page 30.*

## Anykey answer

This feature allows you to answer an incoming call by pressing any key except  or . The default setting for this feature is On. Use the Call settings menu (Menu 4-1-4) to enable or disable Anykey answer.

## Automatic answer

This is a setting found in your phone's profile settings, under the Car and Headset profiles (*see page 60*). When this feature is turned on, your phone answers incoming voice calls after one ring.

*Note: Car and Headset profiles will not appear in your phone until you have connected an approved handsfree car kit or a headset to your phone at least once.*

### Activating automatic answer


1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight either the Car or Headset profile and press Options.

*Note: Car and Headset will not appear in the list unless the phone has already been connected to a car kit or headset.*

3. Highlight Customize and press OK. Scroll to Automatic answer, then press Select again.
4. Press  $\uparrow$  to On and press OK.

## Automatic redial

This feature attempts to redial numbers that are busy due to the wireless network. It will not redial numbers to a busy party.

Your phone will redial the number you're trying to call up to 3 times after you hear a quick, busy signal. Press Quit or  to stop the call attempts.

### Activating automatic redial

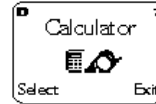
Press Menu 4-1-2 (Settings - Call settings - Automatic redial), then press  $\uparrow$  or  $\downarrow$  to On and press OK



## Calculator

Your phone's calculator adds, subtracts, multiplies, and divides.

*Note: Remember! Your phone must be switched on to use this feature. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*



### Using the calculator

1. Press Menu 7 (Calculator)
2. With the screen that contains a "0", enter the first number in the calculation (press # for decimal point)
3. To add, press \* (+ appears)  
To subtract, press \*\* (- appears)  
To multiply, press \*\*\* (\* appears)  
To divide, press \*\*\*\* (/ appears)  
To insert a decimal, press the # key

4. Enter the second number

Repeat these steps as needed. If you need to erase any mistakes, press Clear to clear one number at a time.

5. Press Options. With Equals highlighted, press OK

*Note: You can also choose Add, Subtract, Multiply, and Divide from the list of options.*

## Call forwarding

This network service is used to forward incoming calls to another number so you won't miss an important call. Check with your service provider for details.

*Note: Before you can activate this feature, you should first store the feature code given to you by your service provider. Otherwise, this feature may not appear in the menu or function properly.*

*Note: However, you can use the feature code manually, if you choose, by including the feature code in front of the phone number to which you wish to forward your calls (e.g. \*72 555 1212).*

*Note: See "Network feature setting" on page 53 for more details.*

*Note: If the code you store is not correct, the Call forwarding*

*feature will not work.*

1. Press Menu 4-4-1 (Settings - Network services - Call forwarding)
2. Scroll to desired call forwarding feature  
(see options below)
3. Press Select
4. Highlight Activate and press OK
5. Enter phone number at Number: (or press Search to locate number in phone book) and press OK
6. Your phone will attempt to call the network to confirm the feature code you entered in Menu 4-4-4  
(see "Network feature setting" on page 53)
7. Once the feature code had been confirmed, the feature is activated

### Call forwarding options

Forward all calls forwards all incoming calls.

Forward if busy forwards calls only when you're on the phone.

Forward if not answered forwards calls if you don't answer.

Forward if out of reach forwards calls if you are out of the serving wireless network.

Cancel all call forwarding cancels all call forwarding options you have made active.


### Call log

This feature automatically keeps track of numbers you've dialed, numbers that have called you, and the amount of time you've spent on calls.



### Using call log

1. Press Menu 2 (Call log)

2. Press  to reach one of the following options, then press Select or OK


2-1 Missed calls - *See page 51.*

2-2 Received calls - *See page 61.*

2-3 Dialed calls - *See page 39.*

2-4 Clear call lists - *See page 34.*


2-5 Call timers - *See page 30.*

Tip: You can dial any of the phone numbers by pressing  while the number is on the display.

### Call log options

When you access Dialed calls, Received calls, or Missed calls and press Options, a list of options will appear.

Call time shows the date and time when the call was first connected (if clock has been set)

Use number allows you to view the number stored in the call log, save it in your phone book, or dial the number by pressing .

Save allows you to save the number into your phone book.

Erase will erase the number from the call list.

### Call restrictions


This feature allows you to restrict incoming and outgoing calls to and from certain numbers.

*Note: See "Restrict calls" on page 62 for details.*

### Call settings

This feature allows you to access and activate some of your phone's features.

#### Using call settings

1. Press Menu 4-1 (Settings - Call settings)
2. Press  to reach one of the following options, then press Select

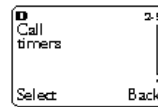
4-1-1 Emergency key 9 - See page 40.

4-1-2 Automatic redial - See page 26.

4-1-3 Calling card - See page 32.

## Call timers

Your phone automatically keeps track of the approximate amount of time you've spent in calls.



1. Press Menu 2-5 (Call log - Call timers)
2. Scroll repeatedly to access the following options

Last call displays call duration of last call.

*Note: Current call timer can be accessed by pressing Details while using the Last call timer. See page 37 for details.*

All calls displays call duration of all calls made since timers have last been reset (see page 35 for details on how to clear call timers).

Life timer shows duration of all calls; this can not be reset (see page 47).

Clear timers clears all call timers except the Life timer (see page 35).

Call durations are for the currently-selected NAM (phone number). Your phone has separate timers for each NAM your phone uses.

*Note: The actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.*

*Note: See "NAM selection" on page 51 for details on NAM.*

## Call waiting

If you have subscribed to call waiting, your phone will beep during a call to let you know you have an incoming call. Your phone may also display the incoming caller's identification

*See "Call forwarding" on page 27 for details on caller ID.*


### Answering an incoming call with call waiting

Press 

### Swapping between two calls

Press 

### Ending the calls


Press  to end both calls

### Activating call waiting

You can also activate this feature with your phone; simply ask your service provider for the feature code, store it into your phone, then activate it.

*Note: This feature may not appear in your phone's menu or function properly until the feature code has been stored.*

*Note: See "Network feature setting" on page 53 for more details.*

1. Press Menu 4-4-2 (Settings - Network services - Call waiting)
2. Press  to Activate (or select Cancel to cancel)
3. Press OK
4. Your phone will attempt to call the network to confirm the feature code you entered in Menu 4-4-4 (see "Network feature setting" on page 53)
5. Once the feature code has been confirmed, the feature is activated.

## Caller ID

This is a network service that helps identify incoming calls. Contact your service provider for details.

When Caller ID is active, your phone may display the caller's phone number. The caller's name may also display if their name and number has been stored in the phone book or if the wireless network supports it.

Call or Call-caller ID unavailable will display when the wireless network doesn't recognize the calling number. Also, Call-caller ID blocked may display if the calling

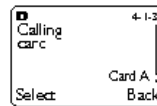
party has blocked caller ID.

*Note:* If you have stored a number more than once in your phone book, and that number is stored each time with a different name, then a name will not appear when someone calls from that number.

*Note:* See "Phone book" on page 56 for details on your phone book.

## Calling card

If you wish to use a calling card for long distance calls, you must first store your calling card information into your phone. Your phone can store up to four calling cards.



### Storing a calling card

1. Press Menu 4-1-3 (Settings - Call settings - Calling card)
2. Press  $\uparrow$  or  $\downarrow$  to desired calling card, press Options
3. Press  $\uparrow$  or  $\downarrow$  to Edit, press OK
4. Enter security code and press OK

*Note:* See "Security code" on page 67 for details on your phone's security code.

5. Press Select at the Dialing sequence prompt. Use the following chart to determine the dialing sequence required by your long distance provider. Then press  $\uparrow$  or  $\downarrow$  to select the appropriate sequence for your card.

Press Select to confirm your choice.

If you use a calling card from:*	You typically are required to:	Select this dialing sequence:
MCI, AT&T True Choice, Sprint Canada, Unitel	Dial 1-800 access number, then phone number, then card number (+ PIN if required)	Access no. + phone no. + card no.
networkMCI, WorldPhone MCI	Dial 1-800 access number, then card number (+ PIN if required), then phone number	Access no. + card no. + phone no.
GTE, PacBell, AT&T, Stentor	Dial the prefix (any numbers that must precede the phone number) and phone number you want to dial, then card number, (then PIN, if required)	Prefix + phone no. + card no.

*Note: \*These calling cards are frequently used with these dialing sequences. However, they may vary and are subject to change at the phone company's discretion.*

*Note: The order of the steps to follow may vary, depending on which dialing sequence your card uses.*

6. Enter access number when prompted for the calling card's access number (usually the 1-800 number listed on the back of the calling card), press OK

*Note: You can also retrieve the access number from your phone book if it has already been stored. Simply press Search, then  $\downarrow$  or  $\uparrow$  to find the number.*

7. Enter card number and/or PIN when prompted to enter calling card number and personal identification number, then press OK. Press OK again at Save changes?
8. Press  $\downarrow$  or  $\uparrow$  to display Card name and press Select. Enter card name using your phone's keypad, then press OK.

*Note: See "Entering text and numbers" on page 41 if you need help on entering the card name*


### Choosing a calling card to use

1. Press Menu 4-1-3 (Settings - Call settings - Calling card)
2. Press  $\downarrow$  or  $\uparrow$  to desired card, press Options

3. Press **t** or **s** to highlight Select and press OK
4. Enter security code at Security code:, press OK
5. Your phone will display Card ready for use

### **Making calling card calls**

Enter the phone number, including any prefix (such as 0 or 1) that your calling card may require when you make a calling card call. See your calling card for instructions.

Press and hold  for a few seconds until your phone displays Card call.

When you see Wait for tone, then press OK, listen for the tone, then press OK. When you see Wait for tone, press OK again, listen for the tone, then press OK.

*Note: This procedure may not apply to all calling card options programmed into your phone. Please look at the back of your calling card or contact your long distance company for more information.*

### **Change lock code**

This feature allows you to change your lock code.

*See "Changing your lock code" on page 49.*

### **Change security code**

This feature allows you to change your security code.

*See "Changing your security code" on page 67.*


### **Clear call lists**

This feature will clear all dialed numbers, as well as numbers of answered calls and missed calls. You can not undo this operation, so be careful.

*Note: Also, see "Call log" on page 28.*

1. Press Menu 2-4 (Call log - Clear call lists)
2. Highlight either All, Missed, Received, or Dialed and press OK (All will clear all call lists, while the others clear their respective call lists)



*Note: When the Dialed calls list is cleared, it includes the shortcut to this list accessed when you press  and use the s or t keys.*

## Clear timers

This feature clears all call timers (except for the life timer) for the currently-selected NAM.

*Note: See "Call timers" on page 30 for more details.*

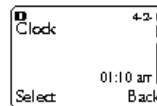
1. Press Menu 2-5-4 (Call log - Call timers - Clear timers)
2. Enter security code at Security code: and press OK

*Note: Careful: Clearing call timers can not be undone. If you are using the call timers to log or track the amount of time you are using your phone, you may wish to record the call timers before you erase them.*

*Note: The life timer can not be reset. See "Life timer" on page 47 for details.*

## Clock

Your phone contains a real-time clock that can be set two different ways: the clock can use the time and date information provided by the wireless system, or it can be set manually.



The clock will display the current time and date on the Start screen. You can also choose to hide the clock if you prefer. See "Displaying or hiding the clock" on page 37."

*Note: Your phone also features an alarm clock. See page 24 for details.*

By default, the clock gets its information from the wireless network. If you wish to override the network clock, do the following:

### Setting your own time

1. Press Menu 4-2-1 (Settings - Phone settings - Clock)

2. Press **i** to Time settings, press Select
3. Press **i** to Set clock, press Select again
4. Enter the current time, then press OK (time will appear in hh:mm)
5. Enter the current date, then press OK (date will appear in mm/dd/yyyy)

### Selecting time format

If you choose am/pm format, you will notice a small indicator that appears to the right of the displayed time. If the indicator is at the top, it's in am; if on the bottom, it's in pm.

1. Press Menu 4-2-1 (Settings - Phone settings - Clock)
2. Press **i** to Time format and press Select
3. Press **i** to either 24-hour or am/pm
4. Press OK

If you wish to revert back to the wireless system's time, do the following:

### Setting the network clock

1. Press Menu 4-2-1 (Settings - Phone settings - Clock)
2. Press **i** to Time settings, press Select
3. Observe the text: Set by network, press Select again

If you choose Set by network, your phone will display Time is set.

*Note: If you use the Set by network option while outside your digital network, you will be prompted to enter your own time (see above). Network time will replace the time and date you set once you re-enter your digital network.*

*Note: If your battery has been removed or has drained outside the digital network, you will be prompted to enter your own time only if the battery is replaced or recharged while still outside of the digital network (see above).*

### Displaying or hiding the clock





1. Press Menu 4-2-1 (Settings - Phone settings - Clock)
2. Depending on the current settings, either Hide time/day or Display time/day will be highlighted.
3. Press Select

### Conference call






This feature allows you to add a third party to a call.

*Note: This feature may not be available in all wireless systems. See your service provider for details and availability.*

### Making a conference call

1. While in a call, enter the second phone number and press   
*Note: You can also make a third party call using the in-call menu. While in a call, press Options and scroll to New call. Enter the number you wish to call and then press OK.*
2. Once the third party answers, press  to connect all three parties
3. Press  again if you wish to disconnect the third party. Press  to drop both parties.

### Recalling a number from the phone book during a conference call

1. During the call, press Options
2. Press  or  to Names and press OK
3. Press Select at Search
4. Enter name and press OK, or just press  or  to scroll through the phone book
5. Press 

### Current call timer

This feature displays the running elapsed time on your screen while a call is active. Once the call has ended, simply press any key to clear the display (the display will

also clear automatically after 10 seconds).

*Note:* Also, see "Call timers" on page 30.

### **Activating the current call timer**

Press Menu 2-5 (Call log - Call timers) and press Details. With Current call timer displayed, press Select, scroll to On, and press OK

*Note:* As with all call timers, the actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.

## **Customize profiles**

This feature allows you to customize individual profiles.

*Note:* See "Profiles" on page 60 for details.

## **Custom Tone**

This feature allows you to assign special ringing tones to phone numbers already stored in your phone book. So when your phone rings, you'll be able to quickly identify who's calling.

Your phone will also display an icon to identify that this person is in the custom tones list. You can assign as many as 20 names and numbers to the list.

Keep in mind that caller ID must be available and active in your phone in order to use this feature.

*Note:* If you have selected the Silent profile, your phone will not ring when someone in your custom tone list calls.

### **Assigning a custom ringing tone to a name and number**

1. In your phone book, locate the person you wish to add to the custom tone list.
2. With that person's name or number highlighted, press Details and then Options
3. Scroll to Custom tone, then press Select

4. Scroll through the list of ringing tones that are displayed, then press OK to make your choice

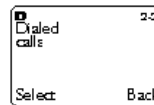
#### Removing a name and number from the list


1. In your phone book, locate the person you wish to remove from the custom tones list
2. With that person's name or number highlighted, press Details and then Options
3. Scroll to Custom tone, then press Select
4. Scroll to Default and press OK


#### Dialed calls

Your phone automatically stores the last 10 numbers you've dialed.

1. Press Menu 2-3 (Call log - Dialed calls)



2. Press  $\uparrow$  or  $\downarrow$
3. Press  to dial the number you wish to call

You can also access the last 10 dialed numbers if you press  once, then press  $\uparrow$  or  $\downarrow$  to scroll through the list.

Also, see "Call log" on page 28 for details on other call lists.

#### Dialed calls options

See "Call log options" on page 29.

#### Earpiece volume

You can adjust the listening volume of your phone's earpiece by pressing  $\uparrow$  or  $\downarrow$  to decrease or increase the volume.

Note: See "Volume" on page 80 for details.

#### Emergency calls

1. If the phone is not on, switch it on
2. Key in the emergency number for your present location (e.g. 911 or other official emergency number).

Emergency numbers vary by location.

3. Press 

#### IMPORTANT!

*Note: This phone, like any cellular phone, operates using radio signals, cellular and landline networks, as well as user-programmed functions which can not guarantee connection in all conditions. Therefore, you should never rely solely upon any cellular phone for essential communications (e.g., medical emergencies).*


*Note: Remember, to make or receive any calls, the phone must be switched on and in a service area with adequate cellular signal strength.*

*Note: Emergency calls may not be possible on all cellular phone networks or when certain network services and/or phone features are in use. Check with local cellular service providers.*

*Note: If certain features are in use (keyguard, restrict calls, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.*

*Note: When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your cellular phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.*

### Emergency key 9

With this feature on, the phone attempts to make an emergency call when you press 9, then . The phone dials the emergency number pre-programmed into your phone.

*Note: You can also dial an emergency call by pressing and holding 9 until the phone indicates it is attempting to make an emergency call (unless Keyguard is activated). This feature is also disabled while playing games, using the calculator, or while editing (e.g. phone book entries).*

#### Activating Emergency key 9

Press Menu 4-1-1 (Settings - Call settings - Emergency key 9), scroll to On to activate or Off to cancel, then

press OK.

Entering text and numbers













You can enter text and/or numbers when storing information into your phone via your phone's keypad. When you see the letter you wish to enter, simply press the key associated with that letter until it appears on the display (numbers also appear).

ABC mode

When you need to enter letters into your phone, it will automatically switch over to **ABC** mode.

Your phone displays the **ABC** icon to indicate that your phone is in ABC mode. It also displays when you are viewing names rather than numbers.

When **ABC** is displayed, you can enter these characters:

Key	Characters	Key	Characters
	.,?!-1		PQRS7
	ABC2		TUV8
	DEF3		WXYZ9
	GHI4		Enters an empty space, 0
	JKL5		(See below for details)
	MNO6		Changes letter case; long press toggles between ABC/abc and 123 mode

While you're editing a name, the **←** key will move the cursor to the left, and **→** will move it to the right. Press **Clear** to clear the character to the left of the cursor. If you wish to enter an empty space between characters, press **0** for each space.

### abc mode (Changing letter case)

Press the # key to switch between upper and lower case letters. The **ABC** icon will switch to **abc** to indicate you are using lower case.

### 123 mode


When storing names to the phone book, you can enter a number within a name at any time. Simply press that particular number key a few times until it appears, or press and hold the key for the same result.

However, you can do this more quickly by accessing the **123** mode, without having to scroll through each letter to access the number you wish to enter.

Simply press the # key for about 2 seconds while in **ABC** mode and the **123** icon will appear. While in this mode, only numbers can be entered. Letters can not be entered unless your phone is in **ABC** mode.


Press the # key again for a couple of seconds if you wish to deactivate the **123** mode.

### Special characters (for storing names)


When in **ABC** mode (*see page 24*), you can press the  key and a collection of special characters will appear. You can use these characters to help when storing names in your phone book. Simply press *↑* or *↓* to highlight the one you wish to use and press Insert.

. , ? ! : ; - + # \* ( ) ' " \_ @ & \$ £ % / < > ^ \_ ` { } = [ ] ¥

TIP: If you wish to access a special character that appears toward the end of this list, press *↓* for quicker access.

Also, you can access the . , ' ? ! - characters quickly by pressing the  key while in **ABC** mode.


### Special Characters (for storing and calling numbers)

The following special characters are helpful when you store numbers to your phone book (*see page 56*). Simply press the  key once or repeatedly, and the



following characters can be stored within the number sequence.

(p) creates a pause when a number is dialed; the digits located to the right of the "p" are automatically sent as touch tones after a 2.5 second pause (see page 75).

(w) creates a "wait" when a number is dialed. The "w" makes your phone wait for you to press Send or , then it sends the digits located to the right of the "w" as touch tones (see page 75).

You can add as many special characters as you need in a single number sequence.

### Erase all (text messages)

You can erase all read text messages quickly and easily from the text messages menu (Menu 1-1).

See "Erasing all text messages" on page 74 for complete details.

### Erase options for your phone book

See "Erasing stored names and numbers" and "Erasing your entire phone book" on page 58.

## Games

You have four exciting games to choose from in your phone. Press Menu 6 to choose one of the following games:

*Note: REMEMBER! Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.*

### Memory

Reveal pictures to find pairs in as few tries as possible. Move the cursor with the 2 (up), 4 (left), 6 (right), and 8 (down) keys.

Press the 5 key to reveal pictures. Press the # key to jump right over revealed pictures or move from bottom right to top left. Press the \* key to jump left over revealed pictures or move from top left to bottom right. Once found, pairs

stay visible.

### **Snake**

Feed the snake with as many goodies as possible and watch it grow. Use keys 2 (up), 4 (left), 6 (right), and 8 (down) to turn the snake toward food. The snake can only turn 90 degrees at a time.

The longer the snake's tail grows, the higher the score. Using a higher level of difficulty increases the snake's speed but also increases the point value for each goodie. If the snake hits its own tail or the surrounding wall, the game is over.

You can also try using keys 1 (up and left), 3 (up and right), 7 (down and left), and 9 (down and right) to control the snake's direction.

### **Logic**

Find a secret combination of figures. Available figures are shown at the top of the display before you accept the first guess row. Use the 2, 4 and 8 keys to move the cursor and the 5 key to select the figure.

To copy a figure from a previously accepted guess row, start scrolling with the 4 key, move the cursor to the desired figure in the normal way and accept the selection with the 5 key.

Once you think you have the right combination, press the \* key. The result is presented as a set of marks over the row. A correct figure in the right place gives a full mark; a correct figure in the wrong place gives a half mark.

The game ends when all the figures are correct and in the right place.

### **Dice**

Use this to play other games that require a set of dice if one isn't available. Use the Level option to set the number of dice, up to six. You can roll, lock, and unlock each die as many times as you wish.

When you start a new game, the dice roll for a couple of seconds and then stop. Use the 4 (left) and 6 (right) keys to select a die. Press the 5 key to lock or unlock the

selected die.

Press \* to roll the unlocked dice again.

### Game options

When you select a game, you can choose from the following submenus:

Level allows you to choose the level of difficulty, except for Dice, which selects the number of dice you wish to play with.

New game starts a new game.

Top score will display the selected game's highest score ever played with your phone (*does not appear in Logic or Dice*).

Instructions will describe how the game is played.

Last view may appear in the options list when the game ends.

Continue may appear in the options list if the game is interrupted (e.g. an incoming call, or when you press



### Inbox

When you receive a text message, it's stored in the Inbox. Your phone will display Message received, along with the text message icon, and you will hear a tone (unless you are in a call). Press the Read softkey to read messages.

*Note: Please see "Text messages and paging" on page 72 for more details on this feature.*

### In-call menu

While you're in a call, you may notice that Options appears on your display. Pressing this key will access you to the in-call menu, which allows you access to certain features while you have a call active.

When you access the in-call menu, you may notice the following choices:

Mute Allows you to mute the microphone; if your microphone is already muted, Mute will change to End mute (*see "Microphone" on page 50*)

Touch tones Allows you to manually enter a touch tone

string or search for one in your phone book (see "Phone book" on page 56)

Menu Allows you access most of your phone's menu

Names Allows you access to your phone book (see "Phone book" on page 56)

New call Allows you to place the call to the third party when making a conference call (see "Conference call" on page 37)

## Keyguard

This feature disables the keypad to protect against accidental keypresses.

*Note:* See "Keyguard" on page 22 for more details.

## Keypad tones

This is one of the settings in your phone's profiles (see page 60). It sets the volume of the tone you hear when you press your phone's keys.

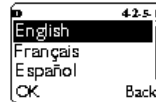
Note that if you choose the Silent profile, keypad tones will be turned off.

### Setting the keypad tones

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press  $\uparrow$  to Keypad tones and press Select
4. Press  $\uparrow$  to scroll through the options; your phone plays a sample of each. Press OK for the one you want.

## Language

Because many wireless phone customers speak English as a second language, your phone allows you to choose your phone's displayed language.



### Choosing a language for your phone

1. Press Menu 4-2-5 (Settings - Phone settings - Language)
2. Use  $\uparrow$  or  $\downarrow$  to select the language you wish to use and press OK

You can choose from English, French, Spanish, Portuguese, Hebrew, Chinese (simplified), or Chinese (traditional).



## Last call timer

This feature displays the duration of your last call.

*Note:* See "Call timers" on page 30.

## Last number redial

When you want to call your last dialed number,

Press , then  again

*Note:* You must be at the start screen before you press .

## Letter case

You can change from upper to lower case when entering letters into your phone.

*Note:* See "abc mode (Changing letter case)" on page 42 for more details.

## Life timer

The life timer displays the approximate total time of all calls dialed and received with your phone (in hours and minutes only). The life timer can not be reset and is used in conjunction with your phone's warranty.

Press Menu 2-5-3 (Call log - Call timers - Life timer) to view your phone's life timer.

*Note: The actual time invoiced for calls by your service provider may vary, depending upon items such as network features, rounding off for billing, and taxes.*

*Also, see "Call timers" on page 30.*

## Lights

This is one of the settings in your phone's Car profile (see page 60). This feature determines whether the lights are on only when you use your phone, or if they are on at all times. This setting works only when your phone is connected to a car kit.

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight the profile you want and press Options.

*Note: Car will not appear in the list until the phone has been connected to a car kit at least one time.*

3. Highlight Customize and press OK. Press  $\uparrow$  to highlight Lights and press Select.
4. Use  $\uparrow$  to scroll through your choices and press OK

If you select Automatic, your phone's lights are turned off within fifteen seconds if no keys are pressed. If On is selected, then the lights will remain on the entire time your phone is connected to the car kit.

## Listen to voice messages

This feature allows you to access your voice messages.

*Note: See "Voice messages" on page 79 for complete details.*

## Lock code

You'll need the lock code to activate and deactivate Phone Lock (see page 58), or to change your lock code. The default lock code is 1234. If you enter an incorrect lock code five times in a row, your phone will prompt you

for the security code (see page 67).

### Changing your lock code

In a lock code, only numeric characters are accepted.

1. Enter Menu 4-3-2-3 (Settings - Security settings - Access codes - Change lock code)
2. Enter lock code at Enter lock code: and press OK
3. Enter new lock code, press OK
4. Verify new lock code, press OK

*Note: When you change your lock code, make sure you store it in a safe place, away from your phone. Avoid entering access codes similar to emergency numbers to prevent accidental emergency calls.*

### Manual touch tones

This setting determines how long touch tones are produced as you press the keys on the keypad. Note that touch tones are sometimes called DTMF tones.

*Note: See "Touch tone length" on page 75 for details.*

#### Setting manual touch tones

Press Menu 4-2-3-1 (Settings - Phone settings - Touch tones - Manual touch tones) and highlight one of the following options, then press OK.

Continuous means the tone sounds for as long as you press and hold the key.

Fixed sets the tone length to .1 second, regardless of how long you press the key.

Off turns the tones off, and no tones will be sent when you press the keys.

### Memory status

This feature allows you to see how many free and in-use memory locations are in your directory.

*Note: Also, see "Phone book" on page 56.*

Press Names, scroll to Options and press Select. Then scroll to Memory status and press Select again.

## Messages

This feature allows you to access your voice and text messages, as well as composing your own welcome note.

### Using messages

1. Press Menu 1 (Messages)
2. Press  $\downarrow$  to reach one of the following options, then press Select
  - 1-1 Text messages - See page 72.
  - 1-2 Voice messages - See page 79.
  - 1-3 Welcome note - See page 81.

## Message alert tone

This is one of the settings in your phone's profiles (see page 60). It sets the tone that your phone makes when you get a text message.

*Note: Also, see "Text messages and paging" on page 72.*

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\downarrow$  to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press  $\downarrow$  to highlight Message alert tone, then press Select.
4. Use  $\downarrow$  to scroll through your choices (your phone plays samples) and press OK.

## Microphone

You can mute and unmute your phone's microphone while a call is in progress. During a call, your phone's softkeys change from Names and Menu to Options and Mute.



### Muting and unmuting your phone

You can mute the phone's microphone during a call; simply press Mute. To unmute the microphone, press Unmute.

If these texts are not available, press Options, scroll to Mute or End mute and press Select.


Muting and unmuting also affect the microphones of any accessories connected to the phone.

### Missed calls

If Caller ID is available, your phone will keep track of the last 10 calls you have missed if you weren't around to answer the call. You can even find out what time they called.

Missed calls will appear in your phone only if it was turned on and in a service area when the call was missed.

#### If the display says 'Missed call'

Press List. To call back the displayed number, press . Press Exit to go back to the start screen.

*Note:* Number will be displayed only if caller ID is available.

#### Missed call options

*Note:* See "Call log options" on page 29.

#### Checking the missed calls list anytime

Press Menu 2-1 (Call log - Missed calls), then scroll through the list.

When the Forward if not answered option in the Call Forwarding feature (see page 27) is selected, your phone will not treat the forwarded calls as missed calls.

*Note:* Also, see "Call log" on page 28 for details on other call lists.

### NAM selection

The Number Assignment Module (NAM) is the phone's storage location containing the assigned phone

number(s) and other system information. This information is entered by your service provider when programming your phone when your phone is first activated.

In most systems, your phone can be activated in up to 2 different service areas (e.g. one in Dallas and another in Chicago), each giving your phone a different phone number or account.

Only one number can be active at a time. When you select a phone number, you're also selecting which system you're using as your home system (see "System Selection" on page 70). The first phone number displayed with this menu is the currently selected number.

*Note: It may not be necessary to have two NAMs for your phone if your service provider has service or roaming agreements for each area in which you wish to use your phone. Contact your service provider for details.*

### Selecting the NAM for your phone

1. Press Menu 4-4-5 (Settings - Network services - NAM selection),
2. Use **↑** or **↓** to select the phone number you want to use and press OK.

*Note: You need at least one active number to make calls. You can not change from one NAM to another during a call.*

### NAM update


The Number Assignment Module (NAM) update feature may appear in your phone. It allows you to easily activate or reactivate your phone without having to go to your service provider.

In some cases, when you try to connect to your service provider, the following message may appear on the display before the call is initiated.

'Lock' prevents the service provider from changing the lock code. 'Unlock' allows the provider to change the code and restrict others from

activating the phone.

If this happens, select the appropriate selection for your phone. If you don't want your service provider to change your lock code, select Lock. If you want to allow your service provider to change your code to prevent other service providers from activating your phone, press Unlock.

If you wish to do neither and want to return to the start screen, press and hold .

*Note: This feature may not be available in all systems. Please contact your service provider for details about the availability of this feature.*

## Network feature setting

Call forwarding (page 27), Call waiting (page 30) and Send own caller ID with next call (page 68) are network services available through your service provider or dealer.

When you subscribe to any of these services, your service provider or dealer gives you a separate feature code to activate each service. Deactivation codes are used to deactivate each service.

Once you store the appropriate code in your phone, the service appears as a menu item. You can then use the menu to activate and deactivate these services.

*Note: These feature codes may already be stored in your phone by your service provider. Check with your service provider to confirm if these codes are already configured in your phone.*

*Note: If your phone has more than one phone number programmed, any feature codes stored will apply only to your primary phone number, or NAM 1.*

### Storing feature codes

1. Press Menu 4-4-4 (Settings - Network services - Network feature setting)
2. At Feature code:, enter the feature code or deactivation code received from your dealer (e.g. \*74, \*740, etc.), press OK
3. Scroll to the service that the code applies to and

press Select

4. Scroll to suboption, then Select (Repeat step as required, based on number of suboptions)

*(Use step four only for call forwarding options)*

5. Scroll to Activate or Cancel, then press OK

## Network services

Some of the features in this menu are network services that require a subscription. See your service provider for details and availability.

4-4-1 Call forwarding \* - See page 27.

4-4-2 Call waiting \* - See page 30.

4-4-3 Send own caller ID with next call \* - See page 68.

4-4-4 Network feature setting - See page 53.

4-4-5 NAM selection - See page 51.

4-4-6 NAM update - See page 52.

*\* These features will not appear in the menu unless they are activated using Network feature setting. See "Network feature setting" on page 53 for details.*

## One-touch dialing

This feature allows you to make phone calls quickly and easily with the touch of a button.

You must store names and numbers in your phone book (see page 57) before you can use this feature. Then you can assign a name from the phone book to a one-touch dial location using your phone's keys 2 through 8.


*Note: Keys 1 and 9 are used exclusively for dialing your voice mailbox (see page 79) and for attempting emergency calls (see page 90) to the emergency number programmed into your phone (e.g. 911 or other official emergency number). Press and hold either of these keys to initiate the appropriate call.*

*Note: Some service providers may also pre-program a third key for their use (e.g. Customer Service phone number).*

### **Assigning one-touch dial locations**

1. Press Names, scroll to 1-touch dialing and press Select
2. Scroll to next available empty location, (empty) will appear, then press Assign
3. Scroll to select desired name and press Select
4. Repeat as necessary

### **Calling a number using one-touch dialing**

Press and hold the key (2 through 8) for a few seconds to call the number in the corresponding one-touch dial location. You can also press the key and then  if you prefer.

Your phone recalls the phone number from the memory, displays it briefly, then dials it.

### **Changing numbers in one-touch dial list**

With this feature, you can assign a different number to any one-touch dial location.

1. Press Names, scroll to 1-touch dialing and press Select
2. Scroll to the location you wish to change and press Options
3. Scroll to Change, then press Select
4. Scroll through phone book to select new number and press Select

### **Erasing one-touch dial locations**

1. Press Names, scroll to 1-touch dialing and press Select
2. Scroll to the location you wish to erase and press Options
3. Scroll to Erase, press Select, then press OK at Erase?

## Paging

You can receive pages with your phone.

*Note: See "Text messages and paging" on page 72.*

## Phone book

You can store up to 200 numbers and associated names in your phone's memory. These numbers are right at your fingertips for easy dialing.

### Things to know about the phone book:

Stored numbers may be up to 32 digits long.

Stored names may be up to 16 characters long.

You can not store identical names into your phone (e.g., John, John); make sure you use unique names in your phone book (e.g., John H., John W.). If you try to use a name that already exists, Replace? will be displayed, followed by the currently stored name. Press OK to replace the existing entry or Back to return to the previous screen.

### Accessing the phone book

Press Names, scroll to desired submenu and press Select.

### About the submenus

The phone book has several submenus from which you can choose.

Search allows you to search for a specific name.

Add new allows you to enter new names and numbers.

Options lets you choose your scrolling view, as well as to show memory status.

1-touch dialing allows you to assign up to seven one-touch dial locations (*see page 54 for details*).

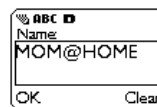
Erase all lets you erase every name and number in your phone book. You can erase one name and number at a time by pressing Details, then Options when viewing a

name already in the phone book.

Own Number displays your own phone number.

### Storing a name and number

1. Press Names
2. Scroll to Add new and press Select
3. Enter name using the keypad (use # to switch between upper and lower case) and press OK





You can also press the  key to insert any special characters (see page 42 for a list of special characters)




4. Enter phone number and press OK

Also, see "Entering text and numbers" on page 41 and "Quick save" on page 69.

### Changing a number stored with a name

1. Recall stored name, then press Details to view number
2. Press Options, scroll to Edit and press Select
3. Press OK while name is displayed, unless you wish to change it. If so, press and hold Clear, re-enter name and press OK
4. Press and hold Clear to erase number or use the  and  keys to edit
5. Enter new number
6. Press OK to save new number

### Recalling names and numbers

At the start screen, press  or  to view names in directory. Then scroll to the person you wish to call and press  to dial the number (phone will display number dialed to confirm).

### Recalling numbers by name

At the start screen, press **t** or **s** (or just press Names). Then press the number on the keypad with the corresponding first letter of the name you wish to call. Keep pressing to get to the next letter on that key.

You can also recall numbers by name by pressing Names, then press Select at Search. Enter the name of the person you wish to recall and press OK.

*Note: If you only entered the first letter of the name and there are several names beginning with the same letter, press **t** or **s** until the desired name appears.*

### Erasing stored names and numbers

1. Recall stored name
2. Press Details, then press Options
3. Highlight Erase, then press Select, then OK

*Note: You can not undo Erase functions, so be careful!*

### Erasing your entire phone book

1. Press Names
2. Scroll to Erase all and press Select
3. Press OK at Are you sure?
4. Enter security code at Security code:
5. Press OK

*Note: Warning: This feature will erase your entire phone book, which can not be undone!*

### Phone lock

This feature protects your phone from unauthorized outgoing calls or unauthorized access to information stored in the phone.

With phone lock activated, Phone locked will be displayed each time you turn your phone on or off. You will be prompted for your lock code when you press either



Names or Menu (Call not allowed will be displayed if you attempt to place a call while phone is locked). Once your lock code has been accepted, your phone will function normally.



### Activating and deactivating phone lock

Press Menu 4-3-2-1 (Settings - Security settings - Access codes - Phone lock). Enter the lock code then press OK. Then scroll to On or Off, and press OK. Complete the phone lock activation or deactivation by turning your phone off and back on.

When your phone is locked, calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency number) including calls with Emergency key 9 (*page 40*).

You can also store a number in the Unlocked phone number location, which allows you to call this number even though your phone is locked (*See page 77 for details*).

### Answering a call with phone lock on

Press any key except  and 

## Phone settings

Phone settings allows you access to other phone features such as an alarm clock and your phone's language.

### Using phone settings

Press Menu 4-2 (Settings - Phone settings), then scroll to one of the following options, then press Select:

4-2-1 Clock - *See page 35.*

4-2-2 Alarm clock - *See page 52.*

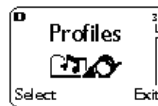
4-2-3 Touch tones - *See page 75.*

4-2-4 Restore factory settings - *See page 62.*

4-2-5 Language - *See page 47.*

## Profiles

You can adjust and customize your phone to whatever environment you find yourself in (e.g. shopping, a movie, etc.). Each profile uses its predefined settings to determine your phone's ringing volume, ringing tone, message alert tone, keypad tones, warning tones, etc., for a number of different environments.




These settings can be changed at any time, and each profile can be selected in a matter of seconds.

*Note: Restore factory settings (see page 62) will reset any changes made in profiles back to the factory defaults. The default setting is Normal.*

### Accessing profiles

Press Menu 3

### Selecting a profile

Quickly press the  key to view a list of the available profiles. Then press **t** or **s** to choose another profile and press OK.

When you select a profile other than Normal, it will appear on the start screen.

This only allows you to select a profile; you can not customize them here. Keep reading to learn how to customize a profile.

### Customizing profiles and other options

Press Menu 3 (Profiles) and scroll to desired profile, then press Options.

Once Options is selected, Select, Customize and Rename may appear as your choices. Once you have selected and highlighted one of these items, press OK. If you wish to go back to the main menu, press Back.

Select activates the profile.

Customize allows you to customize a profile by changing its settings. When you reach one of the following settings within a profile, press Select. Once you make your choice within that setting, press OK.

- Ringing options
- Ringing volume
- Ringing tone
- Vibrating alert
- Keypad tones
- Warning and game tones
- Message alert tone
- Lights (*appears only in Car*)
- Automatic answer (*appears only in Car and Headset*)

Rename allows you to rename certain profiles.

*Note: Car and Headset will not appear in the profiles list unless your phone has been connected to a car kit or a headset. However, they will remain in the menu once connected for the first time.*

*Note: When you change a setting in any profile, it only affects that profile and will not change your phone's normal settings.*

### Renaming profiles

1. Press Menu 3 (Profiles)
2. Scroll to desired profile, then press Options
3. Scroll to Rename and press OK
4. Enter new name and press OK again

*Note: Normal, Car, and Headset profiles can not be renamed.*

### Received calls

If Caller ID is available, this feature shows you the phone numbers of the 10 most recent calls you've answered.

Press Menu 2-2 (Call log - Received calls), then  to scroll the numbers.

*Note: Also, see "Call log" on page 28 for details on other call lists.*

### Received calls options

See "Call log options" on page 29.

## Restore factory settings

You can reset the settings of many of your phone's features to factory defaults (as in a new phone).

### Restoring factory settings

Press Menu 4-2-4 (Settings - Phone settings - Restore factory settings), enter security code and press OK.

*Note: Your phone book, timers, language selection, security code and lock codes are not reset. However, any profiles you have modified will reset when you restore your settings. Plus, if you are using your phone's clock [versus using the network provided clock] it will reset as well.*

## Renaming profiles

See "Profiles" on page 60.

## Restrict calls

This feature allows you to restrict incoming and outgoing calls. Outgoing and incoming calls are restricted from a list of restrictions that you create yourself.

### Restricting incoming and outgoing calls

Upon selecting Restrict outgoing calls or Restrict incoming calls from the menu, you are presented with 2 options:

Select allows you to select call restrictions from the outgoing calls list.

Add restriction allows you to create your own list of outgoing call restrictions.

Once you have accessed Add restriction and have added at least one restriction, the following options will be added to the menu for that option:

Edit allows you to edit an existing outgoing call restriction.

Erase will erase any existing outgoing call restrictions.

*Note: When calls are restricted, calls may be possible to the emergency number programmed into your phone (e.g. 911 or other official emergency numbers). However, Emergency key 9 may not operate depending on the type of restriction you choose.*

### **Adding outgoing and incoming call restrictions**

You can add up to 10 restrictions for outgoing calls, and 15 for incoming calls. The maximum number of characters you can enter for each restriction is 15.

1. Press Menu 4-3-1 (Settings - Security settings - Restrict calls)
2. Scroll to Restrict outgoing calls or Restrict incoming calls and press Select
3. Enter the security code and press OK

*Note: The message "Caller ID must be available" will display prior to creating an incoming call restriction.*

4. Press **t** or **s** to Add restriction to create an outgoing or incoming call restriction and press OK
5. Enter the number string you wish to restrict and press OK, for example:

If you wish to restrict all calls that begin with 1, enter 1

If you wish to restrict all calls that begin with 1972, enter 1972

If you wish to restrict all calls that begin with 214, enter 214

6. If you wish to enter a name for the call restriction, enter the name using your phone's keypad, then press OK. If a name is not entered, the number that is restricted will appear in place of the name.

*Note: When creating a new restriction, that restriction is automatically selected (enabled) at the time it is saved.*

### **Selecting call restrictions**

1. Press Menu 4-3-1 (Settings - Security settings - Restrict calls)
2. Scroll to Restrict outgoing calls or Restrict incoming calls and press Select
3. Enter the security code and press OK
4. Scroll to Select and press OK
5. Scroll to each restriction you wish to use and press Mark; press Unmark to deactivate existing restrictions
6. Press Back and then press Yes at Save changes?

### **Editing call restrictions**

1. Press Menu 4-3-1 (Settings - Security settings - Restrict calls)
2. Scroll to Restrict outgoing calls or Restrict incoming calls and press Select
3. Enter the security code and press OK
4. Scroll to Edit and press OK
5. Scroll to the restriction you wish to edit, press OK

*Note: If no name has been entered for a restriction, the restricted number will be displayed.*

6. Press and hold Clear to erase entire number, then enter the new characters. Or use  $\leftarrow$  or  $\rightarrow$  to move the cursor to the desired location and delete a character or insert additional characters. Press OK when finished.
7. Edit name if desired using same procedure as above

### **Erasing call restrictions**

1. Press Menu 4-3-1 (Settings - Security settings - Restrict calls)
2. Scroll to Restrict outgoing calls or Restrict incoming calls and press Select
3. Enter the security code and press OK

4. Scroll to Erase and press OK
5. Scroll to the restriction you wish to erase, press OK
6. Press OK again to erase restriction

*Note: The All calls option cannot be erased and therefore does not appear in the list of restrictions to be deleted.*

## Ringling options

This is one of the settings in your phone's profiles (see page 60). It allows you to choose whether or not your phone rings, beeps, or remains silent when someone calls you. This feature does not affect incoming text message alert tones.

### Selecting ringing options

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press  $\uparrow$  to Ringing options, then press Select.
4. Highlight either Ring, Ascending, Ring once, Beep once or Silent and press OK

*Note: The Ascending ringing option plays the selected ringing tone at a low volume, then gradually increases in intensity with each ring.*

## Ringling tone

This is one of the settings in your phone's profiles (see page 60). It allows you to choose one of the many ringing tones your phone uses for incoming voice calls.

If you set Ringing Options (see page 64) to Silent or Beep once, ringing tones are automatically disabled; however, incoming calls can still be received.

### Selecting ringing tones

1. Press Menu 3 (Profiles)

2. Your phone lists each profile. Use **↑** to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press **↑** to Ringing tone, then press Select.
4. Press **↑** to scroll through the options. After you hear the tone you wish to use, press OK.

### Ringling volume

This feature, which is found within your phone's profile settings, allows you to adjust your phone's ringing volume.

*Note: See "Volume" on page 80 for details.*

### Saved

This is where saved text messages are stored.

*See "Text messages and paging" on page 72 for details.*

### Scrolling view

You have three different options on how you can view the phone book. Your choices are:

**Name list** shows all stored names in a scrolling list. Three names will appear at any given time. To view other names in the directory, scroll back and forth through the list using **↑** or **↓**. Name list is the default setting.

**Name+number** displays individual names and numbers stored in your directory. Only one name will display on your screen at a time, with the corresponding phone number. Use **↑** or **↓** to view other names.

**Name only** shows individual names only on a full screen display. To view other names, use **↑** or **↓**. You can view the corresponding phone number by pressing Details, then **↑** or **↓**.

### Selecting your scrolling view

1. Press Names



2. Scroll to Options, then press Select
3. Press Select at Scrolling view
4. Press  $\downarrow$  or  $\uparrow$  to select either Name list, Name+number, or Name only, then press OK

## Security settings

This menu includes the following security features:

4-3-1 Restrict calls - See page 62.

4-3-2 Access codes - See page 24.

The Access codes submenu includes Phone lock (page 58), Unlocked phone number (page 77), Change lock code (page 49), and Change security code (page 67).

## Security code

Your phone will prompt you for a five digit security code for certain features. These features can be used only after the correct security code has been successfully entered.

*Note: When entering your security code, \*\*\*\*\* will appear on the display to keep others from viewing your code.*

If you make a mistake entering the code, erase the last entered digit by pressing Clear (or press and hold Clear to delete all the digits on your display). Then enter the correct code or press Back to exit the current feature.

If you enter an incorrect security code (Code error will appear) five times in a row, your phone won't accept any entries for the next five minutes.

Your phone's default security code is 12345. It's highly recommended that you change this code at once, write it down, and store it in a safe place away from your phone.

### Changing your security code

1. Press Menu 4-3-2-4 (Settings - Security settings - Access codes - Change security code)
2. Enter security code and press OK

3. Enter new security code at Enter new security code:, press OK (must be five digits)
4. Enter new security code again at Verify new security code:, press OK
5. Phone will display Security code changed

*Note: If you have changed your security code and don't remember the new code, contact your service provider. Once you have changed your security code, the default setting is no longer valid.*

### Send own caller ID with next call

In most service areas, when you call someone your name will be presented to his/her caller ID (if they subscribe). This feature allows you to block their caller ID (your number will not be displayed) when you call them. This feature works on a per-call basis. Contact your service provider for more details.

*Note: Please be aware of the following:*

- This feature is only effective when calling to a number that is equipped with Caller ID.
- This feature is available only when supported by the wireless network, and may not function if you are roaming.

*Note: Before you can activate this feature, you should first store the feature code given to you by your service provider. Otherwise, this feature may not appear in the menu or function properly. Check with your service provider to confirm if the feature code has been pre-programmed for you. See "Network feature setting" on page 53 for more details.*

1. Press Menu 4-4-3 (Settings - Network services - Send own caller ID with next call)
2. Highlight Yes (to show your number) or No (to not show it) and press OK
3. Enter the number you wish to call (or press Search to retrieve the number from the phone book and press OK), then press OK
4. Your phone will attempt to call this number with the feature code you stored in Menu 4-4-4 (see "Network

*feature setting" on page 53)*

## Settings

This main menu allows you access to other features.  
See these individual entries for more information.

4-1 Call settings - *See page 29.*

4-2 Phone settings - *See page 59.*

4-3 Security settings - *See page 67.*

4-4 Network services - *See page 54.*

## Storing a name and number

You can save names and numbers in the Phone book.  
Either use the method described in "Storing a name and number" on page 57 or the "quick save" method described below.

### Quick save

Enter the phone number and press Save. Enter a name at Name: if you wish (optional), then press OK.

*Note: To save the number without entering a name, press and hold Save for 2 seconds. The number will appear at the end of your phone book list.*

*Also, see "Entering text and numbers" on page 41.*

## Synchronization

Your phone supports synchronization of its phone book with many popular Personal Information Manager (PIM) programs (e.g. Lotus Organizer, Microsoft Outlook, Symantic ACT!) by using 3rd party software.

Synchronization of contacts and phone numbers between your phone and PC will also require the optional DAU-9P serial cable. Check with your local Nokia dealer for the availability of these products.

## System Selection

*Note: The options available in the System selection menu may vary between service providers.*

The System menu (Menu-5) allows you to modify how your phone will work when you are outside of your primary or “home” system. How your phone will handle being out of your home area can significantly affect the types and amounts of additional charges you may incur.

### Service Types

In each wireless service area there are usually two service providers, referred to as type A and type B.

When you first set up your wireless service account, your service provider will inform you of which system you will be using (e.g. type A). This is your home system. The other system (e.g. type B) is known as a non home-type system.

### Roaming

Roaming is a term used to indicate that your phone is not in its home area. When you place or receive calls while roaming, you are actually using another service provider’s system to complete your call. Therefore, calls made or received while roaming are usually more expensive than calls made in your home area.

### Roaming indicators

When your phone begins roaming, it displays Roaming. If roaming in a non-preferred system, your phone will also display Roaming and a **D** will appear at the top of the display.

### System choices

Your phone will automatically attempt calls using a preferred system. If your phone fails to find a preferred system, then it will use the selection you have chosen with this feature.

*Note: Before making modifications to your system selection*

*setup, contact your service provider to ascertain how these changes may affect your phone bill.*

*Automatic means your phone will attempt calls to a hometype system before trying to use a non home-type system.*

**SemiAuto A** means your phone will attempt calls to system A unless a home or preferred system is available.

*Note: This text may not appear in some systems.*

**SemiAuto B** means your phone will attempt calls to system B unless a home or preferred system is available.

*Note: This text may not appear in some systems.*

**Home area** means your phone cannot roam at all. Your phone will display No Service when you travel outside of your home area.

### **Custom menu**

Depending on your service provider, the options displayed for the System menu may include the following:

**Automatic** means your phone will attempt calls to a hometype system before trying to use a non home-type system.

**[Service Provider's Name]** means your phone will attempt calls via your service provider's system only. If your service provider's system is unavailable, your phone will display No service.

**Digital/analog** allows you to tell your phone to select the available digital or analog network automatically, or you can manually choose a digital or analog network .

### **Which system should you choose?**

By default, your phone is set to automatically search for the most cost-effective system when you are outside of your home area. For example, if your home system is type A and you are roaming, your phone will automatically try to use the local hometype system (the type A system in your current location). The type B system would be a non home-type system.

However, in an area where no home or preferred systems

are available, use this menu to manually choose which system your phone uses.

By setting your phone to use a home-type or a preferred system, it's possible for you to receive discounted roaming charges. Check with your service provider to maximize use of this feature.

In non-preferred systems, normal roaming charges are determined by the host system. Your phone is designed to select a system most favorable to you concerning the cost of the call and reception quality.

*Note: When roaming in some systems, you may need to have a roaming agreement in order to place a call. If no roaming agreement has been arranged, a network operator may interrupt and request information on how you intend to pay for the call.*

#### **If you have more than one phone number**

The currently-selected NAM in your phone determines which system is your current home system.

*Note: See "NAM selection" on page 51 for more details.*

*Note: Powering the phone off & back on again will reset any manual overrides for analog or non-preferred systems.*

### **Text messages and paging**

When you subscribe to the text messaging network service, you can receive text messages and pages with your phone. See your service provider for details and availability.

#### **Text message options**

Inbox is where incoming messages are received and stored. All new, unread messages are kept here.

Saved is where all saved, read messages are kept here.

Erase all allows you to erase All read, All in inbox, or All saved messages. See "Erasing all text messages" on

page 74.

### **Receiving text messages**

The maximum length of a received text message is about 250 characters. Your phone has space to receive up to 30 text messages, depending on the length of each one.

*Also, the maximum length of a text message may depend on the network's capabilities. See your service provider for additional text messaging information.*

### **When you receive a text message**

Text messages are shown in the order that they were received, in their order of priority.

New emergency message indicates that the message or page received was sent by someone via the service provider. Emergency messages are sent only in situations where life and/or property are in immediate danger. Emergency messages are listed first and will override all other messages.

Urgent messages are also high priority messages, although emergency messages have higher priority.

Message received indicates the existence of an unread message or page. If more than one message exists, the number of received messages will be displayed, followed by the messages or pages in the order they were received.

### **Reading text messages**

With Message received displayed,

1. Press Read and scroll to new message
2. Press Read again

### **Reading options**

Press Options while a text message is displayed to access the following reading options.

Erase will erase the message.

Save will save the message to the Saved folder.

Use number captures the telephone number displayed in the incoming text message, permitting you to either save the number in your phone book (see *"Phone book"* on page 56), or place a call to the number (see *"Calling someone back"* on page 74).

#### **Erasing a text message**

1. With the message on the display, press Options
2. Scroll to Erase and press OK
3. Press OK again at Erase message?

#### **Erasing all text messages**

1. Press Menu 1-1-5 (Messages - Text messages - Erase all)
2. Scroll to the desired option:  
  
All read will erase all messages that have been read from both the Inbox and Saved folder.  
  
All in inbox will erase only those messages in your Inbox that have been read.  
  
All saved will erase messages in the Saved folder.
3. Enter your security code and press OK

#### **Receiving a page**

Your phone will display Message received. The message will display Call:, followed by the name or number of the person who paged you. Names will appear only if that person has been stored in the phone book.


#### **Calling someone back**


The message along with the phone number must be visible on your phone's screen. While the text message is displayed,

1. Press Options
2. Select Use number, then press OK



### To quickly call back a number in a message

Press  while the message (including the phone number) is displayed. After the number has been displayed on the screen for 3 seconds, the call will be placed.

*Note: If more than one number is on the display, the numbers are displayed in a list. Simply select the phone number you want to call and press . If no numbers are found, your phone will display No number found.*

### When your phone's memory is full

When you have an incoming text message and your phone's memory is full, one or more messages, of lowest priority, will automatically be deleted in order to receive the new text message.

If the message memory is still full, your phone will display No space: read messages. You can clear this notification by pressing OK.

*Note: Messages are usually deleted from your Inbox. An incoming emergency message may delete messages from your Saved folder.*

## Touch tone length

This feature determines the length of each touch tone when they are sent automatically.

Short sets the tone length to .1 second. Long sets the tone length to .5 second.

You can set the touch tone length by pressing Menu 4 2 3 2 (Settings - Phone settings - Touch tones - Touch tone length).

## Touch tones

Your phone can generate various sounds, called touch tones, when the keys are pressed. These are also known as DTMF tones.

Touch tones can be used for many automated, over-the-phone services such as checking bank balances, airline arrival and departure times, and using voice mailbox

options. Touch tones can be sent only during an active voice call.

### **Storing touch tone strings**

Store touch tone strings the same way you store phone numbers (*see page 57*).

You can store a whole digit sequence in your phone book and send it as touch tones for frequently-used strings of numbers.

### **Sending a touch tone string**

Make sure Menu 4-2-3-1 (Settings - Phone settings - Touch tones - Manual touch tones) is not set to Off. During a call,

1. Press Options
2. Scroll to Touch tones and press OK
3. Enter touch tone string or recall string from the phone book and press OK

*Note: Use caution when sending confidential information over the air when using DTMF tones in analog mode.*

### **Storing touch tone strings with phone numbers**

1. Enter the phone number (e.g. your office voice mailbox)
2. Press \*\*\* (p) or \*\*\*\* (w)
3. Enter the touch tone string (e.g. voice mailbox password)
4. Store the number as you normally would

*Note: See "Special Characters (for storing and calling numbers)" on page 42 for details on "p" and "w" characters.*

When you dial this number, your phone first dials the phone number, then waits (because of the "w" character) for you to press Send. Your phone then sends your password.

If you include a "p" character instead of a "w", your phone

pauses for 2.5 seconds, then automatically sends your password as touch tones.

### **Linking phone numbers with touch tone strings**

This feature allows you to store a phone number in one phone book location and link it to another phone book location that contains a touch tone string.

First, you must store the touch tone string into a phone book location and then assign it a one-touch dialing location (see *"One-touch dialing" on page 54*).

1. Enter the phone number you wish to link with the touch tone string.
2. Press \* twice (you should have a + character next to the phone number).
3. Enter the one-touch dialing location where the touch tone string is stored (e.g. if the string is stored in location 2, then enter 2)
4. Press Save and then enter the name that corresponds with the phone number (this is optional)
5. Press OK

When you wish to call this number, make the call as you normally would. Then, when you wish to send the touch tone string, simply press OK.

### **Unlocked phone number**

When the phone lock is on, no calls can be made. But if you store a number in the unlocked phone number location, you can make a call to that number while the phone is locked.

*Note:* See *"Phone lock" on page 58* for details on phone lock.

### **Storing the unlocked phone number**



1. Press Menu 4-3-2-2 (Settings - Security settings - Access codes - Unlocked phone number)
2. Enter lock code and press OK
3. Enter phone number at Number: (or press Search and scroll through the phone book)

4. Press OK

*Note:* Saving a number to a location with an existing entry will overwrite that entry with the new information.

### Calling the unlocked phone number

*Note:* Your phone must be locked via the phone lock to use this feature.

At the start screen, press **t** or **s** once, then  or you can manually enter the phone number as it is stored and press .

## Vibrating alert

This is one of the settings in your phone's profiles (see page 60). Your phone has an internal vibrating feature, so you can set your phone to vibrate when you receive a voice call.

### Activating vibrating alert

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use **t** to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press **t** to reach Vibrating alert, then press Select.
4. Use **t** to highlight On or Off and press OK. If you choose On, your phone will vibrate even if you have set Ringing options (see page 64) to Silent.

*Note:* The vibrating alert does not work when your phone is connected to any charger or car kit. Also, if you have chosen the Ring once option for the profile you're using, the vibrating alert will only vibrate once when your phone rings.

## Voice mailbox number


This number dials your voice mailbox.

*Note:* See "Voice messages" in next section.

## Voice messages

Voice mail is a network service that may require a subscription from your service provider.

Once everything is set up for your voice mailbox (see next page), your phone will notify you when you receive a voice message.

New voice message will appear on the display along with the  icon, and you'll hear a short beep. Your phone will display the number of voice messages if you've received more than one.

### Setting up your voice mailbox

Before you can retrieve any voice messages, you need to store your voice mailbox number. Your service provider usually gives this number to you.

When you're ready to store your voice mailbox number, press Menu 1-2-2 (Messages - Voice messages - Voice mailbox number). Then enter your voice mailbox phone number and press OK. This number can be up to 32 digits long and is used until it's changed. So if your phone number changes, you may need to change your voice mailbox number along with it.

*Note: Some service providers automatically pre-program this number into your phone. You will only be able to view (and not change) this number.*


### Greetings, passwords, and prompts

These may vary in different wireless systems. So if you need information about how to record your greeting or how to store your password, contact your service provider. You'll also need to contact them on how to listen to voice messages once you're connected to your voice mailbox.

### Listening to your voice messages

If New voice message is displayed, just press Listen and follow the prompts. If you'd rather listen to your

messages later, press Exit.

You can listen to messages anytime if you press and hold the 1 key (or press 1, then ). Calling voice mailbox will appear on the display. Or if you prefer, you can access your voice mailbox by pressing Menu 1-2-1 (Messages - Voice messages - Listen to voice messages).

## Volume

You can adjust the ringing volume and earpiece volume with your phone.

### Earpiece volume

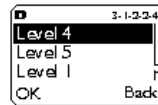
While in a phone call, you can adjust the listening volume for your phone's earpiece. The top scroll key increases while the bottom one decreases the volume.

If an accessory like a headset or a car kit, or one with its own loudspeaker, is connected to your phone, the scroll keys will adjust the volume for that accessory.

*Note: Using the scroll keys to adjust earpiece volume functions only during phone calls.*

### Ringing volume

This is one of the settings in your phone's profiles (see page 60). It sets the default ringing volume for incoming voice calls and message alert tones.



### Setting the ringing volume

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press  $\uparrow$  to Ringing volume, then press Select.
4. Press  $\uparrow$  to scroll through the options. When you hear the volume level you wish to use, press OK.

## Warning and game tones

This is one of the settings in your phone's profiles (see page 60). Warning and game tones include those sounds your phone makes for conditions such as errors, confirmations, power on, battery low, and recharge battery, or sounds made during game play.

### Turning warning tones on and off

1. Press Menu 3 (Profiles)
2. Your phone lists each profile. Use  $\uparrow$  to highlight the profile you want and press Options.
3. Highlight Customize and press OK. Press  $\uparrow$  to Warning and game tones, then press Select.
4. Use  $\uparrow$  to highlight On or Off and press OK

## Welcome note

You can program a welcome note into your phone to display a message when you first turn it on (e.g. hello, your name, a reminder, etc.). The maximum length is 36 characters.

1. Press Menu 1-3 (Messages - Welcome note)
2. Enter new message or edit an existing one
3. Press Options
4. Press  $\uparrow$  to Save or Erase and press OK

The welcome note displays each time your phone is switched on. Characters you enter are added to the left of the cursor. Press Clear to delete characters to the left of the cursor. Press  $\rightarrow$  or  $\leftarrow$  to move the cursor right or left.

*Note:* See "Entering text and numbers" on page 41 for details.

## 6. Accessories

If you want to enhance your phone's functionality, an extensive range of accessories is available for you. You can select any of these items to help accommodate your specific communication needs. For availability of these and other accessories, contact your service provider.



### A few practical rules for accessory operation:

Keep all accessories out of reach of small children.

When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.

Check regularly that any vehicle-installed accessories are mounted and are operating properly.

Installation of any complex car accessories must be made by qualified personnel only.

*Note: Use only batteries, chargers and accessories approved by the phone manufacturer for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.*

*Note: See page 12 for important battery usage information.*

*Note: For availability of approved accessories, please check with your authorized Nokia dealer.*

### Batteries

The following table shows battery options that are available for your phone, charging times with the Rapid Travel Charger (ACP-9U) and the Standard Travel Charger (ACP-7U), talk times, and standby times. Consult your service provider for more information.



### Charging Times

Battery Option	ACP-7U Charger	ACP-9U Charger
BLS-2 Extended Battery Li-Ion 900 mAh	4 hrs	2 hrs
BMS-2S Extended Battery NiMH 900 mAh	4 hrs	1 hr 30 min
BLS-4 Ultra Extended Battery Li-Ion 1500 mAh	5-6 hrs	3 hrs 30 min

*Note: The times displayed above are approximate and will allow your battery to obtain approximately 80% of its capacity. At this time, the battery scroll bars on your phone's display will stop scrolling. If you wish to obtain 100% battery capacity, please allow another two hours to "trickle" or "maintenance" charge.*

### Standby and Talk Times

Battery Option	Digital Talk Time	Analog Talk Time	Standby Time
BLS-2 Extended Battery Li-Ion 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BMS-2S Extended Battery NiMH 900 mAh	2 hrs to 2 hrs 55 min	40 min to 1 hr 25 min	70 to 110 hrs (dig) 10 to 15 hrs (ana)
BLS-4 Ultra Extended Battery Li-Ion 1500 mAh	3 hrs 20 min to 4 hrs 50 min	1 hr 10 min to 2 hrs 25 min	115 to 180 hrs (dig) 15 to 23 hrs (ana)

*Note: The times shown are approximate, and represent a range for either standby or talk times (not a combination of both). Battery operation times vary according to signal conditions, network parameters set by the service provider, and how you use your phone.*

**Note:** Dispose of used batteries in accordance with any local regulations.

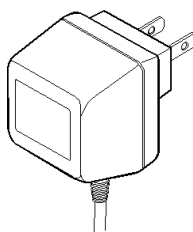
## Chargers and Other Accessories

The following chargers and other accessories are available for your phone; please see your dealer for details. Also, refer to the accessories brochure that was included in your sales package for the entire line of Nokia Original Accessories.

### Standard Travel Charger (ACP-7U)

This lightweight (187g) and durable AC charger can be used with all battery options.

To use the Standard Travel Charger, plug it into a wall outlet and connect the lead from the charger to the base of your phone. The charger can also be used together with the Compact Desktop Charging Stand (DCH-8).

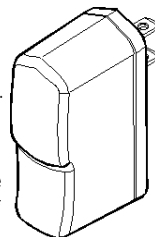


### Rapid Travel Charger (ACP-9U)

This lightweight (100g) AC charger can be used with all battery options. Calls can be made during charging, even with a fully discharged battery.

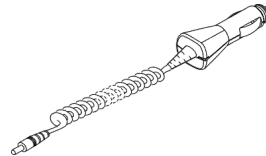
To use the Rapid Travel Charger (ACP-9U), plug it into a standard 120V AC wall outlet, and connect the lead from the charger to the base of your phone.

The charger can also be used together with the optional Compact Desktop Charging Stand (DCH-8). Approximate charging times for discharged batteries are shown at the beginning of this section.



### **Rapid Cigarette Lighter Charger (LCH-9)**

You can charge your phone's battery from your vehicle battery by using the Rapid Cigarette Lighter Charger (LCH-9).

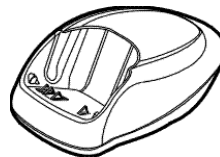


Calls are possible during charging. A green light indicates the charger is ready for charging (when not charging) or finished charging (if it has been charging). The battery charging times are the same as those for the Rapid Travel Charger (ACP-9U).

The input voltage range is from 11 to 32V DC, negative grounding. Avoid prolonged charging with the Rapid Cigarette Lighter Charger (LCH-9) when the car engine is not running; this may cause the battery of your car to drain. Note also that in some cars the cigarette lighter plug is not provided with electricity if the ignition is not switched on.

### **Compact Desktop Charging Stand (DCH-8)**

Used together with the Standard Travel Charger (ACP-7U) or the Rapid Travel Charger (ACP-9U), the Compact Desktop Charging Stand (DCH-8) is an economical choice when you need your phone close at hand.



With the battery still attached, place your phone in the charging stand to begin charging your phone's battery.

Charging is indicated by the scrolling battery bars on the right side of your phone's display. When the scrolling stops, the battery is approximately 80% charged.

To get a fully charged battery, leave your phone in the charging stand for a couple of hours after the scrolling stops.

The following table contains information on battery charging times when using the DCH-9 charging stand:

DCH-9 Rear Slot Charging Times				
Battery option	Using ACP-7U		Using ACP-9U	
	Back slot only	Both slots full	Back slot only	Both slots full
BLS-2 Extended Li-Ion 900 mAh	6.5 hrs.	9.75 hrs.	4 hrs.	6.25 hrs.
BMS-2S Extended NiMH 900 mAh				
BLS-4 Ultra Extended Li-Ion 1500 mAh	12 hrs.	18 hrs.	8 hrs.	12 hrs.

## 7. Troubleshooting

### What if charging fails?

If your phone displays Not charging, charging is suspended. Make sure the battery is connected to an approved charging device and that the battery is at room temperature. Extreme temperatures, hot or cold, can affect your battery's performance and prevent charging.

If charging still fails, disconnect the charger from your phone. Then reconnect the charger to your phone and retry. If you still experience charging problems, contact your dealer and, if necessary, bring your phone in to have it serviced. Don't forget your battery and charger.

### No service

If you're outside the wireless service area, No service will display on your phone. No calls can be made or received, including emergency calls.

### What if the call doesn't go through?

Your phone can make and receive calls only when it's switched on and in the wireless network's service area.

No service means that you're probably outside the wireless service area. No calls can be made or received.

See *"Checking signal strength"* on page 21.

Check call restrictions means calls to the phone number you tried to call are restricted (see *"Restrict calls"* on page 62), or your phone is locked (see *"Phone lock"* on page 58).

*Note:* Check with your service provider for information about when you need to dial a '1' and/or an area code in addition to the number.

### If you make a mistake dialing

Press Clear to delete the last character entered, or press and hold Clear to delete all characters entered.

## 8. Reference Information

### Important Safety Information

#### **Traffic Safety**

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing. Always secure the phone in its holder; do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember, road safety always comes first!

#### **Operating Environment**

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder).

#### **Electronic Devices**

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

#### **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 6 inches (20 cm.) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should always keep the phone more than 6 inches (20 cm) from their pacemaker when the phone is switched on;

- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, switch off your phone immediately.

### **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

### **Other Medical Devices**

Operation of any radio transmitting equipment, including cellular phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

### **Posted Facilities**

Switch your phone off in any facility where posted notices so require.

### **Potentially Explosive Atmospheres**

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

## Vehicles

Only qualified personnel should service the phone, or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty which may apply to the unit.

Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

## Emergency Calls


### IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions which can not guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.



### Making an Emergency Call

1. If the phone is not on, switch it on
2. Key in the emergency number for your present location (e.g. 911 or other official emergency number). Emergency numbers vary by location.
3. Press 

*Note: If certain features are in use (keyguard, restrict calls, etc.), you may first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.*

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your wireless phone may be the only means of communication at the scene of an accident - do not cut off the call until given permission to do so.

### Radio Frequency (RF) Signals

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992)\*, NCRP Report 86 (1986)\*, ICNIRP (1996)\*.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

\*American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

## Care and Maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and allow you to enjoy this product for many years. When using your phone, battery, charger, OR any accessory:

- Keep it and all its parts and accessories out of small children's reach.
- Keep it dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use or store it in dusty, dirty areas as its moving parts can be damaged.
- Do not store it in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store it in cold areas. When the phone warms up (to its normal operating temperature), moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not attempt to open it. Non-expert handling of the device may damage it.
- Do not drop, knock or shake it. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.
- Do not paint it. Paint can clog the device's moving parts and prevent proper operation.
- Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices.
- If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

## 9. Technical Data

Wireless System	Dual-Band CDMA and AMPS
Weight	142.5 g (5.0 oz.) with BLS-2 900 mAh Li-Ion Battery
Size	129 cc (7.9 cu. in.)
Frequency Range	
Lowband	824.04 - 848.97 MHz (TX) 869.04 - 893.97 MHz (RX)
Highband	1850.04 - 1909.92 MHz (TX) 1930.08 - 1989.96 MHz (RX)
Battery Voltage	3.6 V nominal
Charging current	850 mAh max.
Operating Temperature	-30°C to + 60°C (-22°F to + 140°F)
Number of Channels	832 lowband; 1150 highband
Number of NAMs	2
Memory Locations	200
Memory Capacity	Alpha: 16 characters per location Numeric: 32 digits per location

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The information contained in this phone was written for dual-mode CDMA and AMPS phones.

The right to make changes and improvements to any of the products described in this guide without prior notice is reserved.

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## 10. Warranty

### NOKIA One-Year Limited Warranty

Nokia Mobile Phones, Inc. ("NMP") warrants that this cellular phone ("Product") is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for ONE (1) year beginning on the date of the purchase of the Product.
2. The limited warranty extends to the original purchaser of the Product ("Consumer") and is not assignable or transferable to any subsequent purchaser/end-user.
3. The limited warranty extends only to Consumers who purchase the Product in the United States.
4. During the limited warranty period, NMP will repair, or replace, at NMP's option, any defective parts, or any parts that will not properly operate for their intended use with new or factory rebuilt replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Consumer for any such parts. NMP will also pay for the labor charges incurred by NMP in repairing or replacing the defective parts. The limited warranty does not cover defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts. NMP's limit of liability under the limited warranty shall be the actual cash value of the Product at the time the Consumer returns the Product for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. NMP shall not be liable for any other losses or damages. These remedies are the Consumer's exclusive remedies for breach of warranty.
5. Upon request from NMP, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.
6. The Consumer shall bear the cost of shipping the Product to NMP in Melbourne, Florida. NMP shall bear the cost of shipping the Product back to the Consumer after the completion of service under this limited warranty.
7. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
  - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of NMP, including damage caused by shipping.

b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, or damage caused by the connection to other products not recommended for interconnection by NMP.

c) NMP was not advised by the Consumer in writing of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.

d) The Product serial number plate or the accessory data code has been removed, defaced or altered.

e) The defect or damage was caused by the defective function of the cellular system or by inadequate signal reception by the external antenna.

8. If a problem develops during the limited warranty period, the Consumer shall take the following step-by-step procedure:

a) The Consumer shall return the Product to the place of purchase for repair or replacement processing.

b) If "a" is not convenient because of distance (more than 50 miles) or for other good cause, the Consumer shall ship the Product prepaid and insured to:

Nokia Mobile Phones, Inc.  
Attn: Repair Department  
795 West Nasa Blvd.  
Melbourne, FL 32901

c) The Consumer shall include a return address, daytime phone number and/or fax number, complete description of the problem, proof of purchase and service agreement (if applicable). Expenses related to removing the Product from an installation are not covered under this limited warranty.

d) The Consumer will be billed for any parts or labor charges not covered by this limited warranty. The Consumer will be responsible for any expenses related to reinstallation of the Product.

e) NMP will repair or authorize the repair of the Product under the limited warranty within 30 days after receipt of the Product by NMP or an NMP authorized service center. If NMP cannot perform repair covered under this limited warranty within 30 days, or after a reasonable number of attempts to repair the same defect, NMP at its option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.

f) If the Product is returned to NMP during the limited warranty period, but the problem with the Product is not covered under the terms and conditions of this limited warranty, the Consumer will be notified and given an estimate of the charges the Consumer must pay to have the Product repaired, with all shipping charges billed to the Consumer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to NMP after the expiration of the limited warranty period, NMP's normal service policies shall apply and the Consumer will be responsible for all shipping charges.

9. The Product consists of newly assembled equipment that may contain used components that have been reprocessed to allow machine compliance with Product performance and reliability specifications.

10. ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE, SHALL BE LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY. OTHERWISE, THE FOREGOING LIMITED WARRANTY IS THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. NMP SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF NMP KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. NMP SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY, OR LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS BEING REPAIRED.

11. Some states do not allow limitation of how long an implied warranty lasts, so the above one-year warranty limitation may not apply to you (the Consumer). Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.

12. NMP neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.

13. This is the entire warranty between NMP and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, and all communications relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.

14. This limited warranty allocates the risk of failure of the Product between the Consumer and NMP. The allocation is recognized by the Consumer and is reflected in the purchase price of the Product.

15. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following delivery of the Product.

16. Questions concerning this limited warranty may be directed to:

Customer Service, USA  
Nokia Mobile Phones  
7725 Woodland Center Boulevard, Suite #150  
Tampa, FL 33614  
Telephone: 1-888-NOKIA2U (1-888-665-4228)  
Facsimile: (813) 249-9619  
TTY Users: 1-800-24NOKIA (1-800-246-6542)

17. The limited warranty period for NMP supplied attachments and accessories is specifically defined within their own warranty cards and packaging.

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Para obtener un manual del usuario en español favor de llamar o enviar un fax al teléfono 1-888-NOKIA2U (1-888-665-4228), fax 813-249-9619.

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