

Product safety & warranty information

Important Safety Information

Safety and use

Read all the safety information before using your device. Failure to follow these safety instructions could result in injury, or damage to your device or other property. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- Do not use the device in areas where wireless devices are prohibited.
- When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump. Consult your physician and medical device manufacturer for information specific to your medical device.
- Do not let children use the device and/or play with the device and accessories without supervision.
- Always handle your device with care, and keep it in a clean and dust-free place.
- Do not attempt to repair the device yourself.
- Do not drop, throw, or bend your device.
- Do not dispose of the device and its accessories in a fire.
- Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.).
- The manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F).

- Use only batteries, battery chargers, and accessories which are compatible with your device model.

Adapters

Mains powered adapters will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The adapters designed for your device meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, an adapter you purchased in one jurisdiction may not work in another jurisdiction. They should be used for the purpose of charging only.

Recommended adapter specifications	
Model	QC13US
Input voltage/AC frequency	100-240 V, 50/60 Hz
Output voltage/current/power	5V/3A/15W, 9V/2A/18W, 12V/1.5A/18W
Average active efficiency	81.4%
No-load power consumption	0.08W

Battery

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE

INSTRUCTIONS.

In accordance with air regulations, the battery of your product is not fully charged. Please charge it first.

- a) Do not disassemble or open crush, bend or deform, puncture or shred
- b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- c) Only use the battery for the system for which it is specified
- d) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Only authorized service providers shall replace battery. (If the battery is non-user replaceable).
- g) Promptly dispose of used batteries in accordance with local regulations
- h) Battery usage by children should be supervised.

- j) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- k) Improper battery use may result in a fire, explosion or other hazard.

SAR and radio waves

THIS DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The exposure standard for routers employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is **1.6** W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the router transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this router with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this router is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC

ID: 2ACCJB183

The highest SAR value for MW513U when tested is 1.36 W/Kg for use close to the body.

While there may be differences between the SAR levels of various routers and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the router meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

FCC regulations restrict the operation of this device in the 5.925-7.125 GHz band to indoor use only.

- The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet.
- Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.
- Electronic labeling path: Touch **Menu > Wi-Fi > Band Selection** to find more information about labeling, such as FCC ID and warning statement.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Licenses



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

FCC ID: 2ACCJB183

General information

- **Internet address:** www.tcl.com
- **Hotline:** See the "SERVICES" leaflet that came with your device or go to our website.
- **User manual link:** Check the Help section on the login website to download a full user manual.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

Disclaimer

There may be certain differences between the user manual description and the router's operation, depending on the software release of your router or specific carrier services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.

Warranty

The device is warranted against any deviation from technical specifications for a period of twelve (12)⁽¹⁾ months from the date specified on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor in case of a conformity defect on this device, and present a proof of purchase.

The vendor or repair center will decide whether to replace or repair this device, as appropriate.

Repaired or replaced this device is warranted ONE (1) month unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to this device due to:

- 1) Not following the instructions for use or installation,

⁽¹⁾ The warranty period may vary depending on your country.

- 2) Not being compliant with technical and safety standards applicable in the geographical area where this device is used,
- 3) Improper maintenance of sources of energy, and of the overall electric installation,
- 4) Accidents or consequences of theft of the vehicle in which this device is transported, acts of vandalism, lightning, fire, humidity, infiltration of liquids, inclement weather,
- 5) Connecting to or integrating into this device any equipment not supplied or not recommended by the manufacturer,
- 6) Any servicing, modification or repair performed by individuals not authorized by the manufacturer, the vendor or the approved maintenance center,
- 7) Use of this device for a purpose other than that for which it was designed,
- 8) Malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations),
- 9) Faulty connections resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.

Warranty is also excluded for this device on which markings or serial numbers have been removed or altered.

This device is also warranted against hidden defects (defects inherent in the design, manufacture, etc.).

There are no other express warranties than this printed limited warranty, expressed or implied, of any nature whatsoever.

In no event shall the manufacturer be liable for incidental or consequential damages of any nature whatsoever, including but not limited to trading loss, commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

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