4.11 Video..

Video acts as a media player for you to view videos.

From the Home screen, press the **Center Soft Key** ⊛ and select **Video**.

- Press the **Left Soft Key** ⊖ to enter Camera to take a video.
- Use the **Navigation Key** to select a video, press the **Center Soft Key** ⊛ to play the video.
- Press the **Right Soft Key** ⊖ to access **Options**.

4.12 FM Radio..

Your phone is equipped with a radio[1] with RDS[2] functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.
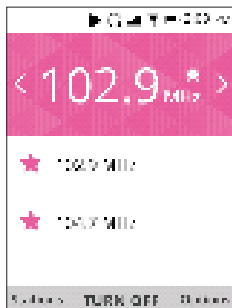
To access this function, press the **Center Soft Key** ⊛ from the Home screen and select **FM Radio**.

To use it, you must plug in your headset, which works as an antenna connected with your phone.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.
[2] Depending on your network operator and market.

- Press left/right of the **Navigation Key** to decrease/increase 0.1MHz.

- Long press left/right of the **Navigation Key** to search and go to the nearest lower/higher frequency channel.

- Press the **Right Soft Key** ⊖ to add the channel to favorites. A red star will be added to the station in the channel list. Press the **Right Soft Key** ⊖ to edit favorites channel or switch to speaker.

4.13 Note ....

From the Home screen, press the **Center Soft Key** ⊛ and select **Note**.

- Press the **Left Soft Key** ⊖ to add note, enter contents then press the **Right Soft Key** ⊖ to **Save**.

- On the notes list, press the **Right Soft Key** ⊖ to access **Options**, such as delete, share, select multiple, search, sort by.

- Use the **Navigation Key** to select the note, press the **Center Soft Key** ⊛ to view detail. Then press the **Center Soft Key** ⊛ to edit, press the **Right Soft Key** ⊖ to delete or share the note via Email, Messages, or Bluetooth.

4.14 File Manager ....

From the Home screen, press the **Center Soft Key** Ⓞ and select **File Manager**.

File Manager displays all data stored on the phone and the microSD card, including applications, media files downloaded from Google Play Store, YouTube or other locations; videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

When you download an application from PC to phone/microSD card, you can locate the application using File Manager, then touch it to install it in your phone.

File Manager allows you to perform and be really efficient with the following common operations: create (sub) folder, open folder/file, view, rename, move, copy, delete, play, share, etc.

4.15 QR Reader

Point and scan at a QR code.

5   KaiOS Applications

KaiOS-Store

Download games, utilities, and social media apps to keep you busy on the go.

6 Security ....

6.1 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a password.

- From the Home screen, press the **Center Soft Key** ⊛, select **Settings** 🔧 > **Privacy & Security**.
- Press the **Center Soft Key** ⊛ and select **On** to enable screen lock in the **Screen Lock** screen.
- Enter the passcode twice and press the **Right Soft Key** ⊝ to create.
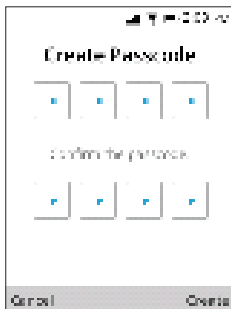
6.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

6.3 Anti-Theft

Anti-theft can only be enabled after logging in to your KaiOS Account.

7 Account ....

7.1 KaiOS Account

To create a KaiOS account, press the **Center Soft Key** (ᴏᴋ) from the Home screen and select **Settings**
> **Account** > **KaiOS Account**.

Create Account

- Select **Create Account** and press the **Center Soft Key** (ᴏᴋ) to confirm.
- Read **About KaiOS Account** and press the **Right Soft Key** (⊝) to **Accept**.
- Set or enter Region, Account Number, Password, Confirm password etc., then press the **Right Soft Key** (⊝) to **Next**.
- Fill in the date of birth, select the gender, then press the **Right Soft Key** (⊝) to **Next**.
- Add an email or alternative phone number for password retrieval, then press the **Right Soft Key** (⊝) to **Next**.
- Enter confirmation code, then press the **Right Soft Key** (⊝) to **Next**.
- Prompt "Account has been created, remember to verify email/alternative phone number", then press the **Right Soft Key** (⊝) to **Next**.
- Jump to the KaiOS Account interface.

Sign in with Phone/Email

- Sign in to an existing account by Phone or Email.

7.2 Software Update

To access Software Updates, follow the steps below:

- Connect your device to a Wi-Fi network and make sure it has a strong data connection.
- Ensure your battery is fully charged before starting the software update. Your device's current battery level can be found on your device under **Settings** > **Device** > **Battery**.
- From the Home screen, press the **Center Soft Key** and select **Settings** > **Device** > **Device Information** > **Software update** > **Check for updates**.
- When there is a new mandatory software update version available, the phone will start downloading automatically, then select **Continue** to update your system.

If the software update is not mandatory, you can select remind me later to return, and update your system any time.

8   Safety and Regulatory Information

SAFETY AND USE

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

Traffic Safety

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- Check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

Conditions of Use

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems:

▪ Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

▪ Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

▪ Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

▪ When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

Do not attempt to disassemble your phone. If you disassemble your phone, the warranty will not apply.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F) (the max value depends on device, materials and housing paint/texture).

Over 40°C (104°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the screen is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Technology Holdings Limited and its affiliates and are compatible with your mobile phone model. TCL Communication Technology Holdings Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed in municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phone. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

▪ Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems, such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

▪ Take a minimum of a 15-minute break every hour of game playing.

▪ If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.

▪ If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Privacy

Please note that you must respect the laws and regulations of your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

Battery and Accessories

Following air regulation, if the battery of your product is not charged, please charge first.

Before removing the battery from your device, make sure that the device is switched off.

Observe the following precautions for battery use:

▪ Do not attempt to open the battery (due to the risk of toxic fumes and burns).

▪ Do not puncture, disassemble, bend, deform, open, shred or cause a short-circuit in the battery.

▪ Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60ºC.

▪ Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard

The symbol below on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

▪ Municipal waste disposal centers with specific bins for these items of equipment.

▪ Collection bins at points of sale.

They will then be recycled, preventing substances from being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Types of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States, you can learn more about how to recycle your mobile device by visiting the CTIA website at www.ctia.org/news/how-to-recycle-your-mobile-device

CAUTION: IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DEVICE MIGHT EXPLODE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTION.

WARNING: Cancer and Reproductive Harm - www.P65Warnings.ca.gov

Electronic Recycling

For more information on Electronic Recycling:

1) Visit Alcatel Electronic Recycling Program website at https://us.alcatelmobile.com/accessibility-compliance/electronic-recycling-program/, or
2) Call Alcatel US Customer Support at 1-855-368-0829.

Battery Recycling (USA & Canada):

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program. For more information on our Battery Recycling Program, please visit the USA and Canada website at https://us.alcatelmobile.com/accessibility-compliance/battery-recycling/ and https://ca.alcatelmobile.com/accessibility-compliance/battery-recycling/.

Chargers

Home A.C./Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (04°F).

The chargers designed for your mobile phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: 100-240V, 50/60Hz, 200mA

Output: 5V, 1A

Battery: Lithium 1850mAh

Radio Waves

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 0.78 W/Kg for use at the ear and 1.27 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: https://www.ctia.org.

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference

(2) This device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory, ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

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The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

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The provision of the source code is free of charge from internet.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M4/T4 compatible. Reference ANSI C63.19 (2011).

For more information please visit our website https://us.alcatelmobile.com/

FCC ID: 2ACCJN048

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult you service provider or phone retailer.

E-labeling: To find more information regarding FCC ID, IMEI number, and more, go to **Settings** > **Device** > **Regulatory & Safety**.

9 Troubleshooting ....

Before contacting the service center, follow the instructions below:

- You are advised to fully charge (▇▇) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Update phone**, press **Settings** > **Device** > **Device Information** > **Software Update** > **Check for Updates**.
- To set your phone to factory default, access **Settings** > **Device** > **Device information** > **Reset Phone**. All your phone data will be lost permanently. It is strongly advised to fully back up your phone before resetting.

The following are the most asked questions:

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **End/Power Key** ⚬ .

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the **End/Power Key** ⚬ is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly

- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions: 0°C (32°F) to 40°C (104°F).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your service provider.
- Check with your service provider that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet
- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card
- Make sure the SIM card has been correctly inserted (see "Inserting or removing Nano SIM card and microSD™").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls
- Make sure you have dialed a valid number and have pressed the **Call Key** $\ominus$.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

Unable to receive incoming calls
- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your service provider.
- Your caller has concealed his/her name or number.

I cannot find my contacts

▪ Make sure your SIM card is not broken.
▪ Make sure your SIM card is inserted properly.
▪ Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

▪ You can adjust the volume during a call by pressing the **Volume Up/Down** key.
▪ Check the network strength .
▪ Make sure that the receiver, connector, or speaker on your phone is clean.

I am unable to use the features described in the manual

▪ Check with your service provider to make sure that your subscription includes this service.
▪ Make sure this feature does not require an Alcatel accessory.

When I select a number from my contacts, the number cannot be dialed

▪ Make sure that you have correctly recorded the number in your file.
▪ Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

▪ Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail

▪ Contact your service provider to check service availability.

I cannot access my voicemail

▪ Make sure your service provider's voicemail number is correctly entered in "Voicemail number".
▪ Try later if the network is busy.

I am unable to send and receive MMS

▪ Check your phone memory availability as it might be full.
▪ Contact your service provider to check service availability and check MMS parameters.
▪ Verify the server center number or your MMS profile with your service provider.
▪ The server center may be swamped, try again later.

SIM card PIN locked

▪ Contact your service provider to obtain the PUK code (Personal Unblocking Key).

I am unable to download new files

▪ Make sure there is sufficient phone memory for your download.
▪ Check your subscription status with your service provider.

The phone cannot be detected by others via Bluetooth

▪ Make sure that Bluetooth is turned on and your phone is visible to other users.
▪ Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

▪ Make sure you follow the complete charge time (minimum 2.6 hours).
▪ After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
▪ Switch off the backlight upon request.
▪ Extend the email auto-check interval for as long as possible.
▪ Exit background-running applications if they are not being used for a long time.
▪ Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.

▪ This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

All "Signature" ringtones embedded in this phone have been composed, arranged, and mixed by NU TROPIC (Amar Kabouche).

English - CJA682001AAA