

# Quick Start Guide and Terms & Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

## SAMSUNG Galaxy A54 5G

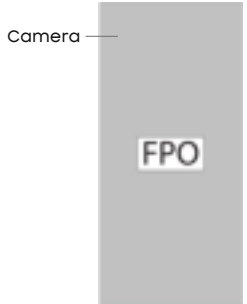
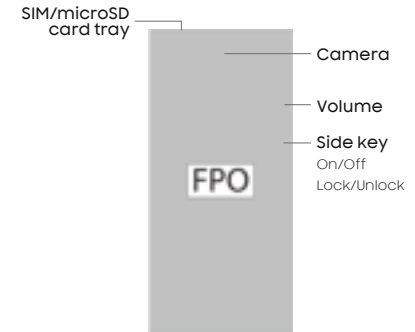
IP67 Rated



Printed in Korea  
GH68-XXXXA



### Your device



USB/Charging/Audio port

microSD™ card sold separately.

### Get started

#### Activate your device

Your new device has an eSIM, which is built into the device. No physical SIM is needed, because you can activate the built-in eSIM by following the prompts on the device.

For more information about activation, please contact Verizon (VZW to supply correct info).

#### Charge your device

Use the included USB cable and a USB Type-C adapter (sold separately).

#### Turn the device on

Press and hold the Side key for a few seconds.

Use only Samsung approved charging devices and accessories. Damage caused by use of accessories which are not approved may not be covered by warranty.

### Set up your device

#### Scan the code

using your old device for more information on how to switch



or visit  
[kaywa.me/switchtogalaxy](https://kaywa.me/switchtogalaxy)

#### Follow the prompts

to start using your new device



### Do more

#### Register your device

for benefits like service & support, warranty info, the latest news, and more.



Scan the code or visit  
[samsung.com/us/support/register-product](https://samsung.com/us/support/register-product)

#### Samsung Care+

Get coverage for repairs and 24/7 dedicated support.

To learn more, visit  
[samsung.com/us/support/samsung-care-plus](https://samsung.com/us/support/samsung-care-plus)

#### Get help

[samsung.com/us/support](https://samsung.com/us/support)  
[youtube.com/samsungcare](https://youtube.com/samsungcare)  
[samsung.com/us/support/simulators](https://samsung.com/us/support/simulators)

#### Find the user manual

on your device



Settings



Tips and user manual

### Manage your account



#### My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



#### International travel

For features and rates when outside the US, visit:  
[verizon.com/plans/international/](https://verizon.com/plans/international/)



#### Customer service

Call 800.922.0204  
Twitter @VerizonSupport



Download a User Guide from  
[verizon.com/support](https://verizon.com/support)

### Additional information

#### Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

# Terms & Conditions

## Important Legal information

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You can obtain a copy of the complete Terms and Conditions and Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Dispute Resolution Agreement - This Product is subject to a binding Dispute Resolution Agreement, which includes arbitration terms, between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or call 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)

are available at:

English:  
[www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile)

Spanish:  
[www.samsung.com/us/support/legal/mobile-sp](http://www.samsung.com/us/support/legal/mobile-sp)

This information is also on the device:

Settings > About phone or About device or About watch or About tablet > Legal information > Samsung legal or, search for “Legal”

You can view the Federal Communications Commission (FCC) certification, if applicable, by opening Settings > About phone or About device or About watch or About tablet > Status or Status information

## Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider’s terms and conditions or privacy policy for more information.

## Specific Absorption Rate (SAR) certification information

For information visit:

- [www.fcc.gov/general/radio-frequency-safety-0](http://www.fcc.gov/general/radio-frequency-safety-0)
- [www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones](http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones)
- [www.samsung.com/sar](http://www.samsung.com/sar)

## Exposure to Radio Frequency (RF) signals

For information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select Health and Safety Information > Radio Frequency (RF) signals

## Samsung mobile products and recycling

**WARNING!** Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries. For more information, visit: [www.samsung.com/recycling](http://www.samsung.com/recycling) or call 1-800-SAMSUNG.

## FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Operate devices that support wireless power sharing at least 8 inches/20 cm away from your body.

## FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit [www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones](http://www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones)

## HAC for newer technologies

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this device that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or device retailer.

## Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

## Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select Health and Safety Information > Smart practices while driving

## Responsible listening

**CAUTION!** Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select Health and Safety Information > Responsible listening

## Pacemaker and implantable medical devices

**CAUTION!** Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select Health and Safety Information > FCC Part 15 Information and Notices

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Internet: [www.samsung.com](http://www.samsung.com)

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