④ **Chime settings**
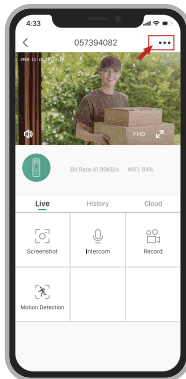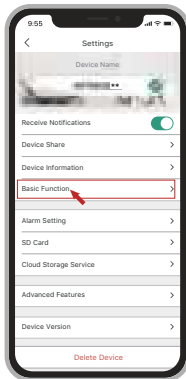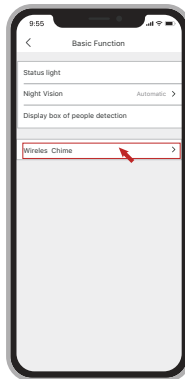
You can enter into the chime setting page following below setting steps, so as to mute the Chime Reminder, select ringtones, adjust chime volume or unbind the connection with doorbell.
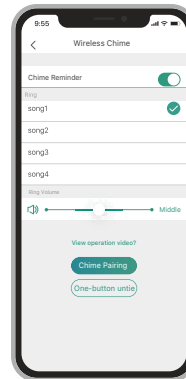

| Step.1 | Step.2 | Step.3 | Step.4 |

1. Your doorbell communicates with the chime via Radio Frequency, but not WiFi.
2. You can assign different chimes as needed.
3. Press and hold **RESET** button on the chime for 5 seconds till the indicator flashes blue 3 times, and you can also release the connection between the chime and its connected doorbell.

10. INSTALLATION

Your doorbell comes with a 10,000mAh battery pack built-in, and it also works with existing **12V~24V AC** hardwire power source. It enables you to make use of your legacy doorbell wiring for retro-fit installation.

NOTE:

For retro-fit installation, you need to bypass your indoor mechanical chime so as to provide sufficient power for the new video doorbell.

10.1 RETRO-FIT INSTALLATION (OPTIONAL)

To replace your existing doorbell and mechanical chime, please follow below installation steps:

1 **Shut off the master circuit breaker in your house.**

2 **Bypass your indoor chime with provided jumper.**
In most cases, the existing doorbell circuit looks similar to the image below. Remove the cover of the indoor chime and loosen the "**FRONT**" and "**TRANS**" terminal screws. Use the provided jumper to connect the two terminals, and replace the chime cover.

Existing Doorbell Button   Existing Mechanical Chime   Doorbell Transformer
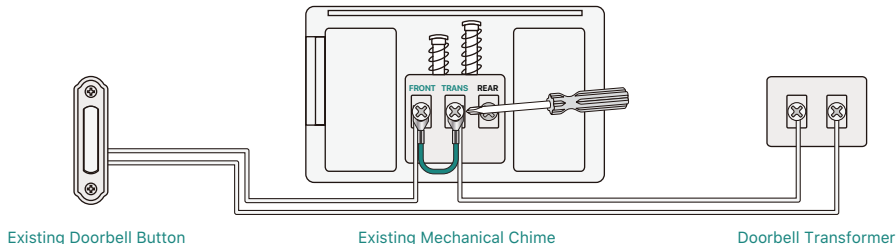
3 **Select a location for your video doorbell.**
Determine the mounting position of the doorbell. Check if you can reuse the existing holes on the wall. If not drill new holes to mount your video doorbell.
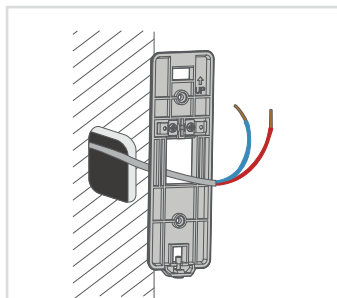It is suggested to mount the doorbell at least 4 feet (120 cm) above the ground for optimal angle of view and best motion detection performance.
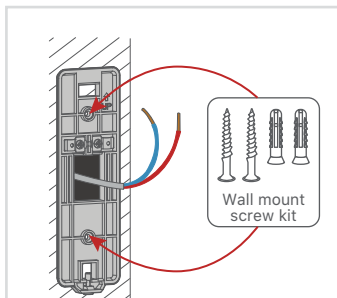

4 feet
120mm
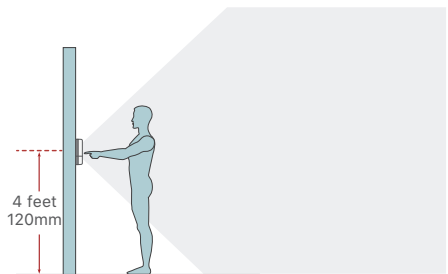
4 **Replace your existing doorbell.**
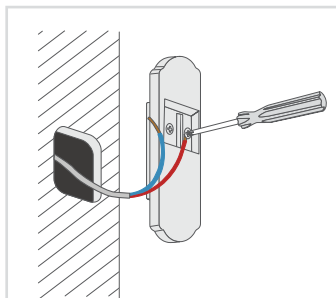
Remove the existing doorbell from the wall and disconnect the wires.

Lead the wire through the holes on the bracket before mounting.

Wall mount screw kit

Mark the screw holes location and mount the brackets on your wall with screws.
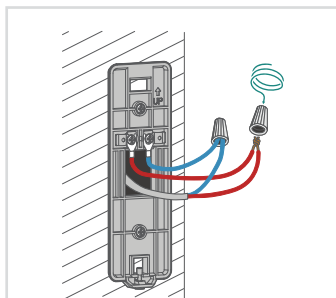
Attach the wires to the terminals. Wire extension kits are optional.

Feed the wires back to the wall and Mount the doorbell to the brackets.

Security Screw

Screwdriver

Tighten the security screw at the bottom of the bracket. All set!

5 **Restore power at the breaker, and your doorbell is ready for use.**

10.2 WIRELESS INSTALLATION
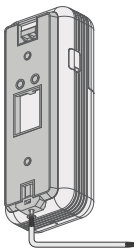
Release the bracket from the doorbell with the provided tool.
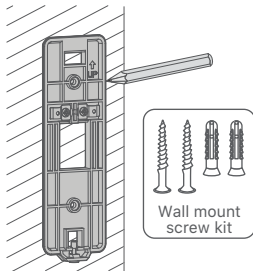
Mark the screw holes and mount the bracket on your wall with screws.

Wall mount screw kit
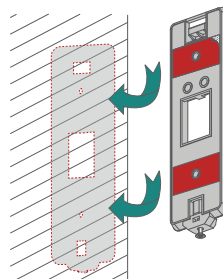
Adhesive tape is provided to mount the bracket on flat surfaces.**(Optional)**
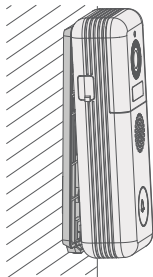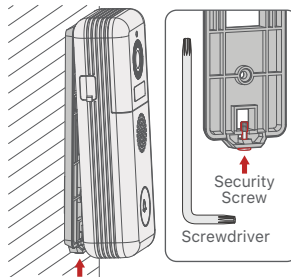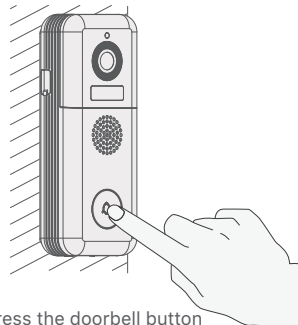
Attach the doorbell to the fixed mounting bracket.

Security Screw

Screwdriver

Tighten the security screw at the bottom of the bracket. All set!

Press the doorbell button to run a test.

11. TROUBLE SHOOTING

Q1: Is the video doorbell powered by battery?
A1: Yes, there is a 10,000mAh big Li-ion battery pack built-in. Thanks to the low power consumption technology, a full charge lasts for more than 3 months in our lab test environment.(20 events per day, 15 seconds video recording per event)

Q2: How to connect the hardwire to the doorbell? Does the cable order matter?
A2: Your doorbell works with both DC 12V and AC 12V - 24V hardwire power source. There are 2 hardwire terminal screws on the bracket, and you can connect each wire to each power terminal screw. The cable order doesn't matter.

Q3: I found a Micro USB port on the left side, what's it for?
A3: Yes, this is the power charging port. You may need to charge your doorbell once in a while.

Q4: What's the Wi-Fi range of the video doorbell?
A4: The video doorbell works with any 2.4GHz wireless Wi-Fi router, mesh system or modems. In outfield test, it works well in most 3000sqft houses. The Wi-Fi range may vary because of different WiFi transmit power, transmission distance and wall blocks in between.

Q5: I installed my video doorbell, but the video or audio quality is poor
A5: In live view interface, WiFi status will be listed. It is suggested to ensure the Wi-Fi status be more than 70%, so as to get your doorbell work as expected. If you think your problem is caused by low Wi-Fi signal strength, try moving your Wi-Fi router closer, or add one Wi-Fi Booster to extend your Wi-Fi range.

Q6: Does the video doorbell work with existing indoor mechanical chime?
A6: No. The doorbell comes with an battery powered wireless chime to notify people when your vistor presses the doorbell button. If you have an existing indoor chime, please use the provided jumper to bypass the existing chime, so as to provide sufficient power to the new video doorbell. And our wireless chime is 100% wireless, you can place it almost everywhere you like. The transmission distance in open space is more than 100 meters (328 feet).

Q7: How many wireless chimes can be paired with one video doorbell?
A7: You can add as many wireless chimes as your wish on one video doorbell.

Q8: Does it support customized Motion Detection Zones.
A8: Yes it does. You can customize the detection zone in the doorbell settings. And there are 5 level of sensitivity in the settings.

Q9: How does the video doorbell detect the motions? Can motion detection be disabled?
A9: The doorbell camera detects motion through the latest PIR motion sensor, it will further undergo a human-shape detection to reduce false alarm rate. You can adjust the motion detection sensitivity, customize detection zone, schedule alarm intervals and disable motion detection accordingly due to various user scenarios.

Q10: Does the doorbell support cloud storage?
A10: Your doorbell support local video storage by Micro SD card as well as cloud storage. You can activate the cloud storage service in App. There is a 7-day free cloud recording trial service.

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different
from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.