

Greetings from OPPO Mobile

This guide will show you how to use the phone and its important functions. You may also visit OPPO official website to get more information about the phone.

How to reboot the phone

Press and hold the Power Button and Volume Up Button at the same time until the OPPO boot animation is displayed to reboot the phone.

How to Transfer Old Mobile Content to a New Mobile

You can use OPPO Clone Phone to easily transfer photos, videos, music, contacts, messages, apps, etc from your old phone to the new one.
1. If you have an old Android phone, first scan the QR code below, then download and install Clone Phone, next open Clone Phone on both the new and old phones, and follow the on-screen instructions to complete the operation.



https://i.clonephone.coloros.com/download

2. If you have an old iPhone, open Clone Phone on the new phone directly, and follow on-screen instructions to sign in to iCloud account and sync the files.

Standard accessories

You are provided with the following standard accessories:
1 Phone, 1 Charger, 1 Earphone, 1 USB data cable, 1 Safety Guide, 1 Quick Guide, 1 SIM Ejector Tool, 1 Protective Case.

Bienvenido a OPPO Mobile

Esta guía le mostrará el uso del teléfono además de sus funciones más importantes. También, puede visitar nuestra página web oficial de OPPO donde obtendrá mayor información sobre el mismo.

Cómo forzar el reinicio del teléfono

Mantenga presionados los botones de Encendido y Vol (+) hasta que aparezca la animación de inicio de OPPO para forzar el reinicio del teléfono.

Puede utilizar la función de OPPO "Clonar Teléfono" para transferir rápidamente sus fotos, videos, música, contactos y aplicaciones a su nuevo teléfono desde el antiguo. Para ello, siga estos pasos:

Puede usar "Clonar Teléfono" de OPPO para transferir fácilmente fotos, videos, música, contactos, mensajes, aplicaciones, etc. desde su antiguo teléfono al nuevo.
1. Si tiene un teléfono Android, primero escanee el código QR que aparece a continuación, seguidamente descargue e instale "Clonar Teléfono", abra la aplicación en ambos teléfonos y siga las instrucciones que aparecen en pantalla para completar la operación.



https://i.clonephone.coloros.com/download

2. Si tiene un iPhone antiguo, abra "Clonar Teléfono" directamente en el nuevo teléfono y siga las instrucciones que aparecen en pantalla para iniciar sesión en la cuenta de iCloud y sincronizar los archivos.

NOTA:

Para realizar la configuración inicial (al adquirir el dispositivo o realizar un reseteo de fábrica) es necesario conectarse a una red de datos (WiFi / Datos móviles). Si no se tiene disponible la red de datos, realice la configuración sin tarjeta SIM insertada.

Accesorios incluidos

Se le proporcionan los siguientes accesorios estándar:
1 Teléfono, 1 Cargador, 1 Auriculares, 1 Cable USB, 1 Guía de seguridad, 1 Guía rápida, 1 Herramienta de extracción de tarjeta SIM, 1 Funda protectora.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

El contenido del dispositivo puede variar dependiendo de la región, proveedor de servicio o versión de SW, y está sujeto a cambios sin previo aviso.

English

Specification

Product	CPH2135	
Main screen parameter	16.5cm(6.5")	
Dimension	163.9x75.1x8.4(mm)	
Battery	4890mAh/18.92Wh(Min) 5000mAh/19.35Wh(Typ)	
Camera	13Megapixels+2Megapixels +2Megapixels Rear 8Megapixels Front	
Operating temperature	0°C-35°C	
SAR Values	CE SAR	< 2.0W/kg(Head) < 2.0W/kg(Body)
	FCC SAR	≤ 1.6W/kg(Head) ≤ 1.6W/kg(Body) ≤ 1.6W/kg(hotspot)

Radio Waves Specifications		
Radio	Frequency	Max. Output Power
	850MHz	32.5±1.5dBm
	900MHz	33±1.5dBm
	1800MHz	29.5±1dBm
GSM	1900MHz	29.5±1dBm
	Bands 1/4	23.8±1.5dBm
	Bands 2	24±1.5dBm
	Bands 5/6/8/19	23.5±1.5dBm
WCDMA	Bands 1/2/4	23.6±1dBm
	Bands3/7/8/12/17	23.5±1dBm
	Bands5/18/19/20/26	23.8±1dBm
	Band28	23.3±1dBm
LTE FDD	Band39	23.8±1dBm
	Bands 38/40/41	23.5±1dBm
LTE TDD		
Bluetooth	2.4-2.4835GHz	8.5±2dBm(EIRP)
2.4G Wi-Fi	2.4-2.4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5.15-5.35GHz; 5.47-5.725GHz	14±2dBm(EIRP)
	5.725-5.85GHz	11.5±2dBm(EIRP)
NFC	13.56MHz	42dBuA/m @10m

Spanish

Especificaciones técnicas

Producto	CPH2135	
Tamaño de la pantalla	16,5cm(6,5 Pulgadas)	
Dimensiones	163,9×75,1×8,4(mm)	
Batería	4890mAh/18,92Wh(Min) 5000mAh/19,35Wh(Typ)	
Cámara	Cuádruple cámara trasera de 13 Mpx + 2 Mpx+ 2 Mpx. Cámara delantera de 8 Mpx	
Temperatura para el correcto funcionamiento	0°C-35°C	
Valores SAR	CE SAR	< 2.0W/kg (Cabeza) < 2.0W/kg (Cuerpo)
	FCC SAR	≤1.6W/kg (Cabeza) ≤1.6W/kg (Cuerpo) ≤1.6W/kg (Hotspot)
Características Eléctricas	Entrada	100- 240Vca 50/60Hz 0,5A
	Salida	9Vcc 2A
Especificación Eléctrica del terminal móvil		3,87 Vcc, 2A
Radio FM	Para acceder al Radio FM. Selecciona Extras - Radio FM Se requiere conectar el audífono a modo de antena.	

Especificaciones de ondas de radio		
Radio	Frecuencia	Potencia máx. de salida
	850MHz	32,5±1,5dBm
	900MHz	33±1,5dBm
	1800MHz	29,5±1dBm
GSM	1900MHz	29,5±1dBm
	Bands 1/4	23,8±1,5dBm
	Bands 2	24±1,5dBm
	Bands 5/6/8/19	23,5±1,5dBm
WCDMA	Bands 1/2/4	23,6±1dBm
	Bands3/7/8/12/17	23,5±1dBm
	Bands5/18/19/20/26	23,8±1dBm
	Band28	23,3±1dBm
LTE FDD	Band39	23,8±1dBm
	Bands 38/40/41	23,5±1dBm
LTE TDD		
Bluetooth	2,4-2,4835GHz	8,5±2dBm(EIRP)
2,4G Wi-Fi	2,4-2,4835GHz	15±2dBm(EIRP)
5G Wi-Fi	5,15-5,35GHz; 5,47-5,725GHz	14±2dBm(EIRP)
	5,725-5,85GHz	11,5±2dBm(EIRP)
NFC	13,56MHz	42dBuA/m @10m

Quick Guide CPH2135



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<p>This user manual provides the product safety information. Before using the phone, please read the Safety Guide carefully.</p> <p>OPPO Mobile Warranty Information</p> <p>I. Service Terms</p> <p>Thank you for using OPPO Mobile Phone. We provide our products with comprehensive warranty services in accordance with applicable national laws and regulations. In case of any conflict between the following policies and the National Laws and Regulations, the National Laws and Regulations shall prevail. "Warranty" shall mean and include the services for repair, maintenance and replacement in accordance with the terms and conditions mentioned herein. Warranty Conditions:</p> <ul style="list-style-type: none">• The Limited warranty shall be available in case of Manufacturing defect to the Product due to faulty workmanship.• The warranty shall be applicable to the products purchased through our authorized sellers in the territory. <p>The Warranty for the product is applicable during the term of twelve (12) months from the date of Purchase.</p> <p>The warranty for the accessories such as charger, data cable and earphone shall be six (6) months and for the battery specifically (including internal battery) shall be twelve (12) months. In case of any manufacturing defect due to faulty workmanship, consumer can claim the replacement, maintenance or repair within 30 days from the date of purchase.</p> <p>1. A valid warranty card and valid purchase invoice are pre-requisite to claim warranty.</p>	<p>Explanation: Valid purchase invoice shall mean and include the invoice indicating IMEI number of the mobile phone, factory serial number (batch number) of the accessories (battery and charger), product model, sales date, Seller's seal, amount and so on.</p> <p>2. The warranty card contains important information related to your product. Please preserve it for your future reference.</p> <p>3. The information filled in the warranty card and the Purchase Invoice shall be complete, true and correct, without alteration. If consumer fails to provide the captioned documents herein, Company shall cancel the warranty from the date of activation or post (notwithstanding) day from the date of manufacturing, whichever is earlier.</p> <p>⚠ Note: OPPO shall have the only right to final review and interpretation for the warranty policy. The Customer waives all rights to claim ambiguity in these terms and conditions.</p> <p>II. Warranty Instructions and Conditions</p> <p>1. Your warranty (please refer to the Warranty Information Card), is only valid under normal use of your device. All man-made damages including but not limited to the accidental or liquid damages and any of the following conditions are out of free warranty, but a repair can be still implemented at your own cost:</p> <p>A. The warranty period has expired.</p> <p>B. Damage caused by human factors, including damages caused by usage under improper operating environment and the failure to comply the "user manual".</p> <p>C. The customer disassembles, repairs or modifies the device without the Company's authorization or get it repaired at a unauthorized repair shop.</p>
<p>D. Damage caused by a force majeure (such as floods, fires, earthquakes and lightning).</p> <p>E. The original barcode/serial number is removed from the product.</p> <p>F. Natural wear and tear of the product (such as casing, keypad, display screen, antenna and other accessories).</p> <p>G. Defects caused due to usage of third party material/ non-OPPO authorized consumables.</p> <p>H. Barcode and warranty labels are damaged and unrecognizable.</p> <p>I. External damages (including wear, tear, and scratches) are not entitled to the warranty service.</p> <p>J. Faults caused by the Internet and wireless information service providers (operators) are not covered under the warranty.</p> <p>2. Other terms:</p> <p>A. If the device or accessory gets faulty due to manufacturing defect Company shall replace the device or accessory free of cost (Only if the same meets the replacement parameters) during the warranty period. Consumer can visit the nearest authorized service center to claim the warranty.</p> <p>B. If any of our products is required to be fixed, you may take it to any authorized service center of the Company in the territory along with the document as captioned in this warranty manual.</p> <p>C. If the product is damaged and requires repair, then the customer is required to sign the repair agreement form with the OPPO Customer Service Centre firstly.</p> <p>D. All defective components, parts and accessories replaced during the warranty period shall become the property of the Company.</p>	<p>III. Considerations for Sending the Device for Repair and Collecting it</p> <p>1. When completing the OPPO Mobile Phone Repair Form, the customer must fill in valid information in clear handwriting as required (name, address, phone number and fault symptoms).</p> <p>2. Before sending your device for repair, please back up all information and data you have saved on the mobile phone (such as phone numbers, text messages and pictures) before you deliver them to prevent loss or damage during the testing and inspection process. In any circumstances, OPPO Customer Service Centre and its staff will not be responsible or obligated to back up or recover your information and data, or accept responsibility for any consequence arising from the loss, damage or leakage of your information and data. Please ensure the legality of the information and data you have saved. To respect your privacy, we will not transmit, backup or examine your information and data unless they are necessary for us to provide you with services, and we reserve the right to refuse to provide services for illegal content.</p> <p>3. The Customer shall collect the mobile phone by presenting the OPPO Mobile Phone Repair Form. In case the Customer loses the Customer Copy, the Customer shall go through the loss-reporting procedures with his/her personal ID or valid proof of identity before collecting the mobile phone.</p>
<p>Statement</p> <p>The product important information and warranty card contains information about safety and operation, and customer service information. Before using the OPPO smart phone, please read all the instructions and the security information below, and keep the backup. More detailed instructions, the company's electronic documents are kept on the product. Please read the built-in instructions on the OPPO Smartphone.</p> <p>To get the latest information, please visit http://www.oppo.com</p> <p>Security Information</p> <p>A mobile phone is suitable for working in an environment of 0°C to 35°C. Storage documents should be between -20°C and 45°C. Excessive low temperature can affect the use of mobile phones and even damage the cell phone and battery. And use mobile phones as much as possible in ordinary telephone, television, radio, and office automation in order to avoid the effect of the use of these devices and mobile phones. Please charge more than 5°C and below 35°C, so as not to reduce battery performance and reduce standby time. If the phone has a fast-charging function, the temperature is below 15°C or more than 35°C, and the cell phone may not be able to enter the fast charge.</p> <p>The operating system of this product supports official system updates. If the user breaks the ROM system of the third party or modifies the system file by cracking, it may lead to the security risk of the system. OPPO will not provide any support and responsibility for the final use of these cases.</p>	<p>Battery precautions in use</p> <ul style="list-style-type: none">• Please do not weld battery terminals. Otherwise, it may cause battery leakage, overheat, explosion and fire.• Please do not press or pierce the battery with hard objects (for example needles or other sharp objects), to avoid damage, battery leak, overheating or fire.• Battery liquid may be harmful if contacted with skin or clothes, your skin might be hurt. Please immediately wash it with water, or go to hospital at once to seek medical help if necessary.• If there are any abnormalities like high temperature, discoloration, distortion, bulging, leakage, etc. during operation, charging or preservation, please cease to use the device.• Do not expose the battery liquid to eyes. It might cause potential blindness. When happens, wash your eyes immediately or go to the hospital if serious.• Do not disassemble or modify the battery as it may cause battery leakage, overheating, explosion or fire.• Do not place or use the battery near fire, heater or other high temperature places. Otherwise, it may cause battery leakage, overheat, explosion or fire.• If there is battery leakage or strange smell, please immediately move it from open flame in order to avoid fire or explosion.• Please keep the battery away from moist or wet areas from moisture. Otherwise, it may cause battery overheat, burning and corrosion.• Do not place the battery directly in sunlight, or other high temperature areas. Otherwise, battery leakage and overheating may make battery performance descend and service life affected. Keep the battery in a well-ventilated area.
<ul style="list-style-type: none">• Do not use the battery or connect it with a high-voltage power supply, otherwise it may cause a short circuit or burn.• The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.• Do not dispose the battery as household waste. Dispose the battery according to local regulations and environmental laws or as instructed by the Company from time to time.• Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions and environmental laws. <p>⚠ Warning: Please do not charge the battery over 12 hours.</p> <p>FCC Regulatory Conformance</p> <p>FCC Statement</p> <p>This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:</p> <p>(1) This device must not cause harmful interference; and</p> <p>(2) This device must accept any interference received, including interference that may cause undesired operation.</p> <p>⚠ Warning: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.</p> <p>Warning: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.</p>	<p>However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off or on, the user is encouraged to try to correct the interference by one or more of the following measures:</p> <ul style="list-style-type: none">- Reorient or relocate the receiving antenna.- Increase the separation between the equipment and receiver.- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.- Consult the dealer or an experienced radio/TV technician for help. <p>FCC Caution</p> <ul style="list-style-type: none">• Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.• The antenna(s) used for this transmitter must not be collocated or operate in conjunction with any other antenna or transmitter.• The country code selection is for non-US model only and is not available for all US models. Per FCC regulation, Wi-Fi products marketed in US must be freed to US operation channels only. <p>RF Exposure Information (SAR)</p> <ul style="list-style-type: none">• This device is designed and manufactured not to exceed the emission limits for exposure to radio waves exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.• The SAR limit set by the FCC is 1.6W/kg. The highest SAR value of this device type complies with this limit. And please see the "Quick Start Guide" to find the highest SAR value reported to FCC.• Tests for SAR are conducted using standard operating positions accepted by the FCC, with the device transmitting at its highest certified power level in all tested frequency bands.
<p>Warranty Card</p> <p>User Information</p> <p>User Name: _____</p> <p>Phone No.: _____</p> <p>User Address: _____</p> <p>Zip Code: _____</p> <p>E-mail: _____</p> <p>Product Information & Dealer Information</p> <p>Model/Color/IMEI: _____</p> <p>Dealer's Name: _____</p> <p>Date of purchase (DD/MM/YYYY): _____</p>	<p>Warranty Card</p> <p>User Information</p> <p>User Name: _____</p> <p>Phone No.: _____</p> <p>User Address: _____</p> <p>Zip Code: _____</p> <p>E-mail: _____</p> <p>Product Information & Dealer Information</p> <p>Model/Color/IMEI: _____</p> <p>Dealer's Name: _____</p> <p>Date of purchase (DD/MM/YYYY): _____</p>

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<p>• Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.</p> <p>• While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.</p> <p>• The device has also been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.</p> <p>• Choose the built-in, holsters, or other similar body-worn accessories which do not contain metallic components to support the minimum distance of body-worn operation. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.</p>	<p>Other matters of attention</p> <ul style="list-style-type: none">• Adapter shall be installed near the equipment and shall be easily accessible.• If any part of the product is cracked or damaged, discontinue use immediately and contact the OPPO Service Center. <p>⚠ To prevent possible hearing damage, do not listen at high volume levels for long periods.</p> <p>Observe national and local regulations where the device is used. This device may be restricted for use, depending on the local network.</p> <p>The operation frequency in 5150-5150MHz of Wi-Fi SG are restricted to indoor usage only.</p> <p>Notice: Please check Radio Waves Specifications in the Quick Guide to see whether this product supports Wi-Fi SG or not.</p>	<p>Waste Electrical and Electronic Equipment (WEEE)</p> <p>This symbol means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When the product reaches its end of life, user has the choice to give his product to a competent recycling organization. Proper recycling of your product will protect human health and the environment.</p> <p>♻️ • OPPO Mobiles will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products.</p> <p>♻️ • OPPO Mobiles will comply with all the applicable laws related to WEEE management.</p> <p>As a part of e-waste recycling initiative, OPPO Mobiles has partnered with an authorized e-waste company named as 3R Recycler or Attero Recycling Private Limited for collection, dismantling and disposing e-waste collected from all over India. Our Recycler vision is to look at e-waste not just as waste, but as an important resource that can be made useful instead of shunning it as a social and environmental burden with their fully automated facility for e-waste recycling.</p>
<p>Safety Guide</p>	<p>XXXXXX V0.1</p>	