

# PRISM

3D LED ART PANELS  
Modular 4-Panel Starter Kit



## QUICK START GUIDE

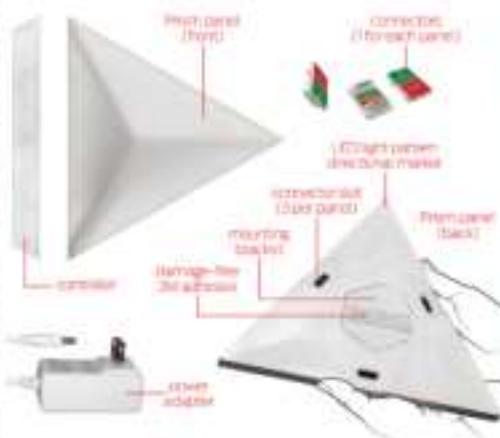
MESV-A034-RGB  
V3.0 0520

## SETUP

COMPLETE SETUP  
BEFORE INSTALLATION

### STEP 1

Remove your Prism panels and all components from the box. Note that the mounting bracket and adhesive tape will be preinstalled on each panel.



**DESIGN TIP:** Pointing the LED pattern directional markers on the back of each panel towards or away from each other will create different lighting effects when panels are combined, but you can easily change this after installation.

### STEP 2

Download the **MONSTER SMART** app from the App Store (for iPhone) or Google Play Store (for Android phones).



Free download

## GETTING STARTED

Thank you for choosing the Prism 3D LED Art Panels by Monster Smart IlluminEssence. This Quick Start Guide will help you with setup and installation of your device.

### WHAT'S IN THE BOX

- 4 x Prism LED panels
- 4 x Prism mounting brackets with 3M Command damage-free adhesive (preinstalled on each panel)
- 4 x Prism connectors
- 1 x Prism controller
- 1 x Power adapter (12V 3A, 6ft/1.8m cord)
- 1 x Quick Start Guide
- 1 x Design Guide

### WHAT DO YOU NEED?

- Cellphone or tablet with:
  - Android 6.0 or higher / iOS 10 or higher
  - Wi-Fi router with an Internet connection
  - Wi-Fi 2.4GHz 802.11n

Before setup, make sure your phone or tablet is connected to the 2.4GHz Wi-Fi network that your Prism will be placed on. You may also need to turn on location to find nearby devices.

**TIP:** Do you know your Wi-Fi network name and password? Write it down now if it's hard to remember.

### ANYTHING ELSE?

If you really want to be precise during installation, you can use a level, but it's not required.

**TIP:** Save these instructions for future reference.

### STEP 3

Make sure your phone or tablet is successfully connected to the 2.4GHz Wi-Fi network that your Prism will be placed on.

Open the **MONSTER SMART** app and create an account by following the on-screen instructions.

### STEP 4

It is recommended to pair Prism in a location close to your router BEFORE installation. Panels do not need to be connected to the controller to pair.

Plug the power adapter into the bottom of the controller and connect the other end to a powered wall outlet. The LED indicator will begin blinking rapidly when it has entered pairing mode and is ready to pair. (Any connected panels will blink as well.)



#### Pairing Modes:

##### EZ MODE - RAPIDLY BLINKING LED (default)

EZ Mode is the default mode for quick and easy pairing setup.

##### AP MODE - SLOWLY BLINKING LED

Access Point Mode is a secondary feature that can help connect to mixed networks. Follow the on-screen steps for step instructions.

Press and hold the power button for 5-6 seconds to enter pairing mode or change between pairing modes.

**WARNING!** Monster Smart devices only work on a 2.4GHz Wi-Fi network. Many newer home Wi-Fi networks are mixed networks that are set to 5GHz by default (e.g. AT&T, Verizon) and you may need to use AP pairing mode. If connected, you still have difficulty connecting, contact technical support for assistance with 2.4GHz network usage.

**NOTE:** At any point during pairing mode you can unplug and reconnect the power to cancel pairing and operate the product without Wi-Fi. Advanced features will not be available.

## STEP 5

In the **MONSTER SMART** app, select the "+" in the upper right corner of the home screen to add a new device and then select "Lighting (Wi-Fi)" to add your device.

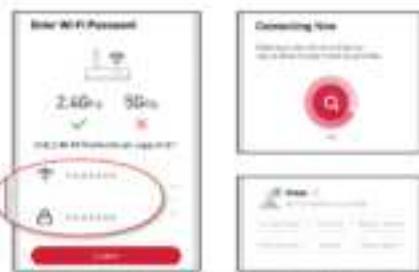


If needed, click "Test Pairing Mode" in the upper right to switch the contact EZ pairing mode for 2.4GHz Wi-Fi networks to AP mode for mixed Wi-Fi networks.

## STEP 6

**EZ mode**  
Confirm that the LED indicator is RAPIDLY blinking.  
Confirm that the network displayed is your **2.4GHz Wi-Fi network**, then enter your Wi-Fi password and click "Confirm".

**AP mode**  
Confirm that the LED indicator is SLOWLY blinking.  
Confirm the network is your **Mixed Wi-Fi network**, enter your Wi-Fi password and click "Confirm". Follow the on-screen instructions to set up your device via wireless access point.

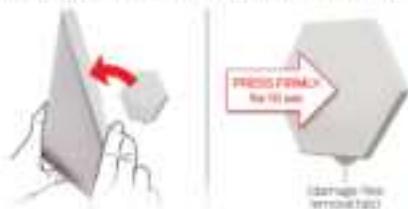


Once complete, your device will be connected to the network. Confirm or change the settings for your device and then click "Done". Your Prism is now setup and you can proceed to installation.

You can now use the app to add voice control (see pg 17), adjust settings, create custom lighting effects, set schedules, and more!

## STEP 3

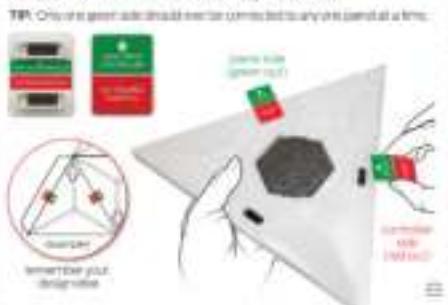
Remove the panel, leaving the bracket in place on the wall.  
**Press firmly** on the bracket for 10 seconds to ensure a strong hold.



**NOTE:** If you ever want to remove your Prism panels in the future, simply hold the bracket and the 2.4V battery to detach the damage-free removal tool from the wall to remove. This can be removed with new 3M adhesive strips at least 30cm.

## STEP 4

Attach connectors to your first panel; attach open connector to the controller unit with the RED side out, and any additional connectors as desired to build your pattern with the GREEN side out. Make sure to insert each connector fully into the slot.

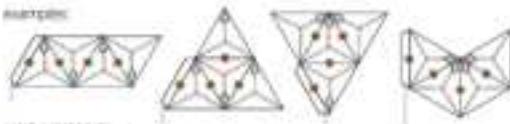


## INSTALLATION

### STEP 1

Before installing anything, try out different shapes and patterns with your panels on the floor or a large table to decide what you would like to create! Consult the Design Guide for ideas.

examples:



#### IMPORTANT:

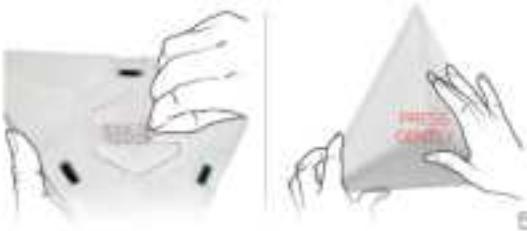
- Plan to install your Prism near enough to a power outlet.
- Place the controller on the left side of your pattern on the RED end of one connector.
- To ensure all panels light up, measure all the connectors: always point GREEN side AWAY from the controller.

**DESIGN TIP:** Pointing the directional markers on the back of each panel towards or away from each other will create different lighting effects when panels are combined, but you can easily change this after installation!

## STEP 2

First, clean the mounting surface with rubbing alcohol and let dry. When you're ready to start, peel off the adhesive backing from one Prism panel, position the panel on the wall where you would like to begin your pattern, and press gently on the center.

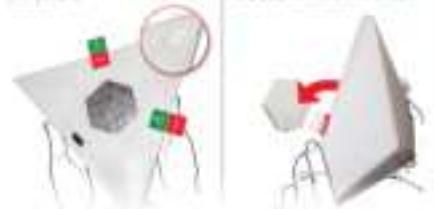
**NOTE:** Do not attach the product to walls near brick, tile, or the floor. If desired, you can use a level to help align and place this first panel.



## STEP 5

With connectors installed, return your first board to the wall by centering it over the mounting bracket so it snaps into place.

**NOTE:** Ensure the directional marker is facing the same direction for your pattern.



## STEP 7

Once your pattern is complete, plug the power adapter into the controller and attach the controller to the open **RED** connector on the panel in the bottom-left corner of your pattern.



## STEP 8

Build out your Prism pattern by repeating these steps with more panels and connectors, moving away from the controller.

### STEPS:

- A. Peel off the adhesive backing on a new panel.
- B. Place the new panel on the wall over an open **GREEN** connector.
- C. Remove the panel and press on the bracket for 10 seconds.

**NOTE:** Once additional panels have been installed, use extra care to not move neighboring panels when adding more.



## STEP 9

Plug it in and you're done! Your Prism is now setup, installed, and ready to use! Remember, you can always easily remove a panel to rotate the directional marker or add more connectors and panels. Have fun adding to, changing or expanding your design!



## TROUBLESHOOTING

### HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer; we're here to help.  
Please call for customer support: 866-246-2008

- Q: Why is my device failing to connect to my Wi-Fi network?  
A1: Make sure your phone or tablet is successfully connected to the **2.4GHz Wi-Fi network** that your device will be placed on.  
A2: You may first need to enable and allow location services on your phone or tablet to find nearby devices.  
A3: If your Wi-Fi network is a mixed 2.4GHz/5GHz network, try using AP pairing mode for better results.  
A4: If you still have issues with your mixed network, you may need to access your router settings and/or call your Internet Service Provider to create a separate 2.4GHz network.

Q: None of my panels are lighting up, what should I do?

- A1: Check that the power adapter is connected securely both to the controller and to a powered outlet. The LED indicator should illuminate if it is powered and paired to Wi-Fi.  
A2: On the first panel, ensure that the **controller** is on the **RED side** of the connector and any **panels** are on the **GREEN sides**.

Q: Why are only some of my panels not lighting up?

- A1: To ensure all panels light up, make sure all the connectors always point the **GREEN side AWAY** from the controller.  
A2: If you've just added a panel, try turning Prism off and on again.

Q: What if the LED colors don't line up between panels?

- A1: Pointing the directional arrows on the back of each panel towards or away from each other will create different lighting effects when panels are combined. Try rotating some panels.  
**NOTE:** Take care to hold down neighboring panels when removing one. Always ensure all connections are secure.

Q: I've added add-on kits, why are the LEDs flickering?

- A1: 1 Prism power kit can run up to 8x Prism panels (1x Starter Kit + 2x Add-on Packs). Adding more than 8x panels will require grouping in an additional power kit to maintain normal operation.

For other frequently asked questions please visit our website at [www.monsterilluminescence.com](http://www.monsterilluminescence.com)

## HOW TO USE

### CONTROLS

Your Prism 3D LED Art Panels can be easily controlled by the controller, using the **MONSTER SMART** app to access advanced and customizable lighting effects, or by using a compatible voice assistant product for hands-free operation. (See page 11)



#### CONTROLLER FEATURES:

##### SETTINGS ADJUST +/-

- white brightness
- color brightness
- scene speed

##### CHANGE BETWEEN WHITE SHADES

- cool white, warm white, soft white

##### CHANGE BETWEEN COLORS

- red, orange, yellow, green, cyan, blue, purple, pink

##### CHANGE BETWEEN PRESET SCENES

- 8 advanced scenes, 8 solid scenes,  
• up to 4 custom scenes (requires Wi-Fi pairing and app)

##### MODE SELECT

- white mode
- color mode
- scene mode

##### POWER AND PAIRING

- on/off (press)
- pair/reset (press and hold)

**NOTE:** One controller can run up to 8x Prism panels. Adding more than 8x panels will require an additional controller and power kit to maintain normal operation.

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## APP CONTROL: CUSTOM SCENES

The **MONSTER SMART** app gives you full control over all the functions of the Prism, as well as the ability to edit preset scenes and create your own custom scenes. Below are some of the custom scene features for Prism:



## VOICE CONTROL OPTIONAL



### AMAZON VOICE CONTROL SETUP

Make sure your Amazon Alexa device is installed and setup.

STEP 1: Open the Alexa app and go to Skills in the menu.

STEP 2: Search for and choose **MONSTER SMART**.

STEP 3: Enable the Skill and authorize your account using your login information.

**NOTE:** Use the same login information that you used to create your Monster Smart account.



At any time, go to the Alexa app to set nicknames and rooms for your devices. You can also rename devices in the Monster Smart app.

Using the name Prism, or the name you assigned your Prism, you can ask Alexa to control your device, just say "Alexa," and ask: "Turn on my Prism", "Set my Prism to blue", "Set my Prism to 50% brightness", and more!

