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will work in combination with any hardware or software applications provided by a third party, that the operations of the software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

 *User's Manual is provided just to guide the user about the functionality of the device. This is not any certificate of technology. Some functions may vary due to modifications and upgrades of software or due to printing mistakes.*

SAFETY PRECAUTIONS

Please read the following safety guidelines before using the device.

- Do not use the phone while you are driving.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep your phone and its accessories away from children.
- Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell phone at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use earphones or headphones at high volume.
- Use a wireless hands-free system (headphone/headset) with a low power Bluetooth emitter.
- Make sure the cell phone has a low SAR.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell phone when the signal quality is good.

Notice:

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for

damages as the device and accessories are not covered by warranty.

- Use only original batteries and charging devices.
- Please back up your important data timely and keep them properly. The company is not liable for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.
- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.


 *If your phone or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.*

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1. UNDERSTANDING YOUR DEVICE

Sky5.5W is a multi SIM phone that encloses features, such as **Android version 4.4, Wi-Fi, 1.3G Quad Core Processor, 5 MP digital Camera**, etc. This phone is provided with two SIM slots for two different SIM cards. The SIM card inserted in the slot1 is called SIM1, and the second SIM inserted in slot2 is SIM2. You can select to operate SIMs as per your personal and professional needs.

1.1 DEVICE OVERVIEW



Position of Keys

1. Earphone Jack

2. Earpiece

3. Touch Screen

4. Menu Key

5. Home Key

6. Back Key

7. Front Camera Lens

8. USB Port

9. Flash

10. Battery Cover

11. Camera Lens

12. Volume Control Key

13. Power Key

14. Speaker

2. INSTALLING CARDS

2.1 INSTALLING CARDS & BATTERY

Please switch off your device before inserting or removing the SIM card and memory card.

Installing SIM Card

Your device is provided with two SIM slots for two different SIM cards. In order to install battery and SIM card in the device, please follow the steps mentioned below:

- Remove the card slot cover of the device.
- Insert the SIM cards.
- Attach the card slot cover.



Installing Memory Card

Your device supports T-Flash card, which is a multimedia memory card used to multiply the memory of the device. The T-flash card is small and should be pulled out and installed carefully and prudently in order to avoid any kind of damage. Please follow the steps mentioned below to install the memory card in the device:

- Switch off your device.


- Remove the card slot cover.
- Insert the T-Flash memory card into the slot.
- Fix the battery cover until it mounts properly into place.



Built-in battery

The device prompts a warning tone and message stating insufficient battery when the battery power is low. Please follow the instructions mentioned below to charge your device:

- Plug the connector of the charger into the jack of the device.
- Plug the charger into a standard AC wall outlet.

Charging..... 

Fully Charged..... 

You should fully charge the battery before using the device for the first time. It is recommended to charge the battery for three hours before using the device for the first time.

2.2 POWERING ON/OFF THE DEVICE

Turning On the Device

After installing the SIM card/s and charging the battery, you are now ready to turn on your device.

- Long press and hold the Power Key to turn on the device.
- The first screen that appears is known as the home/idle Screen.
- Drag the lock icon sideways to unlock the screen.
- If the screen turns off, then short press the Power Key to turn on the display.

Turning Off the Device










- Press and hold the Power Key.
- A pop-up window appears, select Power off.
- Select OK to confirm.

3. SYSTEM GUIDE

3.1 MAIN SCREEN OPERATING


Notification Panel

The table below lists various icons that might appear on the notification Panel of the device.

	Network intensity of SIM card 1 or SIM card 2
	Battery level of the device
	New short message
	Missed call notification
	Headset is plugged in
	USB connected
	Wi-Fi is connected
	Bluetooth is activated
	GPRS network is in use

3.2 USING YOUR PHONE

Enter main menu


In idle mode press the  key to enter the main menu on the desktop and press the (Home) key to return.

Enter sub menu





In the main menu click the icon to select the sub menu, press the Back key to return to the previous menu, and press the Home key to return to the Home screen.

3.3 CALLING



To Make Calls

If the icon  appears on the screen, then you can make or receive calls.

To make a call, please follow the steps mentioned below:

- Tap , enter the phone number using the on-screen keyboard.
- Tap  to delete a wrong number. Tap and hold it to erase the entire number.
- After entering phone number, tap .
- To end the call, tap .



Answer/Reject an Incoming Call

When you receive an incoming call, a notification message appears on the screen. In order to accept the call, drag  towards the right. If you wish to reject the call, drag  towards the left.

3.4 MESSAGING

For using your device for sending and receiving of SMS (Short Message Service) and MMS (Multimedia Message Service), go to Main Menu and then select Messaging.

Creating a Message



- Tap  Compose new message.
- In To field; enter the recipient's phone number.
- Type message in the Type to compose field.
- Tap  to Send.

Receiving and Managing Messages

When you send and receive messages to or from a contact, these messages are grouped as a message thread. A message thread looks like an exchanged conversation.

MULTIMEDIA MESSAGE

A Multimedia message or MMS can contain letters, an image, an audio or video file. To create and send a MMS, please follow the steps mentioned below:


- Enter the Main Menu, select Messaging.
- Tap  Compose new message.
- Select Menu > Add subject.
- In the To field, enter the recipient's phone number or email address and enter the Subject.
- To insert a picture or video file, etc, tap .
- To insert text, tap Type to compose, and then enter your message.

3.5 CONTACTS

You can save information such as name, phone numbers, etc. for each contact listed in your Contacts menu.

To add a Contact

- Enter the Main Menu select People.

- Tap  add to contacts .
- Store the contact to SIM card or Phone contact.
- You can fill out as many or as little fields as you'd like for the contact.
- Tap Done to save the contact.

3.6 EMAIL

Your device allows you to compose, read and send emails.

3.7 BROWSER

The Browser is the tool which enables you to access the Internet.

4. HOME SCREEN

4.1 CUSTOMIZING SCREEN

The device features a touchscreen with idle displays and access to utilities at just one-touch. So swipe right or left to navigate through various screens accessing your favorite features without entering the main menu. Each screen can be customized by adding various widgets, shortcuts and folders.

Shortcuts

In order to add a shortcut on the screen: Long press on the desired application to add on the screen.

Widgets


Save time with live updates right on Home screen and get all of your personalized updates at one place.

Setting the wallpaper

You can customize the wallpaper of your Home screen with default wallpaper or with pictures taken from your device.

- Tap the Menu Key > Wallpapers.

Rotating Your Mobile Phone Screen

- The orientation of most screens will change to landscape or portrait view when you rotate your phone sideways.
- On the Home screen, tap  > Settings > Display > Auto-rotate screen to disable this function.

5. MULTIMEDIA

Your device features various multimedia options, such as Music Player, Camera and Video Player.

5.1 FILE MANAGER

You can browse, open and manage the data saved in the Device and Memory card by accessing the File Manager sub-menu. The device provides a certain space for users to manage files and supports the T-Flash card. You can use the file browser to conveniently manage various directories and files on the T-Flash card.

5.2 CAMERA

Your device is equipped with a camera and camcorder that enable you to capture photos and videos.

5.3 GALLERY

You can view the captured images, recorded video clips, and downloaded images in the Gallery.

The picture folder and video folder will be displayed.

Select to view the camera pictures or camera videos. The images or videos will be displayed in thumbnails.

5.4 FM RADIO



You can use your phone to listen to FM radio stations once the original Headset is plugged into the connector. Please press the side key to adjust music volume.

Tap  to exit FM radio function. Tap the ( ) to search the channels.

6. NETWORK

6.1 WI-FI

Connect to a wireless network to browse Internet.

- Enter Main Menu and tap Settings.
- Tap 'ON' to activate Wi-Fi.
- Tap  Wi-Fi > Network notification to start detecting networks. The available networks will then be listed.
- Tap  Add Wi-Fi network to add a connection.

Note:

- If the connection is successful, the device information will be saved in the pop-up window **selected connection**, if no longer wish to use the connection, select **forget** to remove device information.
- If the device does not encrypt the selected connection in the pop-up window to connect, no additional steps needed.
- If the device is encrypted, the pop-up window will appear, enter the password.
- If the network connection is successful; the status bar icon will appear as Wi-Fi connection.

6.2 BLUETOOTH

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

- Access Settings by entering the main menu

- Check Bluetooth to turn on Bluetooth
- To make your device discoverable, select bluetooth settings and check discoverable.

7. SETTINGS

Select Settings to view and adjust the settings of your device.



7.1 SIM MANAGEMENT

Your device supports two SIM cards, which can be managed by accessing the SIM Management sub-menu. You can view/change the roaming settings of the cards using this menu.

7.2 WIRELESS & NETWORKS

Access this sub-menu to change/view the Wi-Fi, Bluetooth, Mobile Networks, VPN settings, etc. Please refer to network section for detailed information on Wi-Fi and bluetooth.

7.3 AUDIO PROFILES

Your device provides four pre-defined user profiles that allow the operations of the device to best suit the environment you are in. The profiles are General, Silent, Meeting and Outdoor. The Touch  icon adds a new profile; tap the  icon to select Reset to restore the default settings.

7.4 DISPLAY

With this function you can configure the display characteristics of the device including brightness, Auto-rotate screen, etc.

7.5 STORAGE

View and manage the data storage of your device:

Total Space and Available Space: Lists the amount of space on the microSD card installed in your device and the amount you have used to store photos, videos, music, and other files.

Un-mount SD Card: Un-mounts the microSD card from your device so that you can format the card or safely remove it when the device is on.

Available Space: The amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), and their permanent and temporary data.

7.6 BATTERY

You can check the battery status of the device by accessing this sub-menu.

7.7 APPS

This sub-menu enables you to manage all the installed, running and applications saved in the device memory and SD card. You can remove and manage installed applications, view and control running applications, allow installation of non we build in market applications.

7.8 LOCATION

Your device supports Global Positioning System.

7.9 SECURITY

You can protect your device from unauthorized users by

setting the PIN code or entering a password.

Enable or Disable SIM card PIN

When PIN code is enabled, you are required to enter the PIN code before making a call.

- Go to Application Drawer > Settings > Security.
- On the SIM card lock tab, select Set up SIM card lock.
- Select a SIM card.
- Tap Lock SIM card to use PIN. Check to enable, uncheck to disable.
- Enter the current PIN code.
- To change the PIN code, select Change PIN.
- Enter the old PIN code.
- Enter the new PIN code and confirm.

Setup Screen Lock

You can set up a lock for your screen in form of Pattern, PIN code or password.

- Go to Settings > Security
- Set up screen lock
- Select a desired form (None, Slide, Pattern, PIN or password)

7.10 LANGUAGE & INPUT

Use the Language & Input settings to select the language for the text on your device and for configuring the onscreen keyboard, including words that you've added to its dictionary.

7.11 BACKUP & RESET

You can use the Privacy settings to manage your personal information, such as back up my data, automatic restore and factory date reset.

7.12 ACCOUNTS

Use the Accounts to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules, and whether all applications can synchronize user data automatically.

7.13 DATE & TIME

You can select to set date, time and time zone using this sub-menu.

Use Automatic unless you need to override the network values.

Use 24-hour format: Select to set 24-hour formats on or off.

Choose Date format: Select from a variety of formats.

7.14 SCHEDULE POWER ON&OFF

You can set the time for auto power on /off. Do turn the status on before using that function, and then the time.

7.15 ACCESSIBILITY

You can use the Accessibility settings to configure any accessibility plug-ins you have installed on your device.

7.16 ABOUT PHONE

You can view system information including Status, Legal information, Model number, Android version and so on.

8. APPLICATIONS & UTILITIES




For your entertainment purpose, your device is provided with several interesting games, applications and utilities. Please ensure that you have GPRS setting in your device to access the applications. Contact your operator for GPRS settings.

8.1 CALCULATOR

Calculator helps you perform basic arithmetic functions, such as addition, subtraction, multiplication and division.

8.2 CLOCK

This function gives you an access to the alarm clock.

- Go to  → Clock
- Tap  > tap  to add alarm.

8.3 GMAIL

Gmail is Google's web-based email service. Google Mail is configured when you first set up your device. Depending on your synchronization settings, Google Mail on your device is automatically synchronized with your Google Mail account on the web.

- Go to Main Menu > Gmail.
- Select "Existing" or "New" start the Gmail.
- Follow the on screen instructions to login or create your Gmail username and password.
- Once logged in, you can begin reading and sending emails from your Gmail account.

8.4 PLAY STORE

Play store allows you to find and download applications and fun games for your device.

- Go to Main Menu > Play Store and setup your Google account.
- Select “New” to create a new account or “Existing” to sign in your existing account.

Once you are signed in you can begin searching and downloading programs from the market. Tap Apps to view the list of applications available and tap Games to view the list of games available.

9. SPECIFICATIONS

Screen	5.5 inch (QHD)
Battery	2400 mAh
Dimensions	155.5 X 79 X 9.1 mm
Weight	201.5g
Network	GSM: 850/900/1800/1900 MHz WCDMA: 850/1700/1900MHz
Standby Time	Up to 320 hours*
Maximum Talk Time	Up to 9 hours*
Power Adapter	Input: 100-240V Output:5V/1A

* The standby time and maximum talk time depend upon the network signals and settings.



ENVIRONMENTAL CONCERN

Help us save our environment...GO GREEN!

All of our endeavors are directed towards providing environment-friendly products to you. The materials used in our devices are recyclable and can be reused to make new products. We strive to make products that are safe for our consumers as well as the environment. Come join hands with us and make world a better place to live in.

Preserve natural resources for future generations by recycling your phone. The phone contains some metals, when recycled properly; these can be put back into circulation, decreasing the need for new metal mining. Recycling reduces the need for raw materials, saves energy, helps mitigate Global Warming and reduces pollution, reduces waste products in landfills; therefore, preserves natural resources for the future and saves the planet.

Follow some simple steps and contribute towards saving the planet.

DOs

Recycle your handset and its accessories.

To protect natural resources and to promote re-use of the material, kindly separate batteries from other type of waste.

DONTs

Do not dispose of your mobile and its battery in fire.

Do not dispose your mobile with regular waste.

Do not overcharge your handset. Remove the charger when battery is full.

Don't trash your phone, instead RECYCLE it.

This logo signifies that this product and/or its constituents should not be disposed off with other household waste.

Hazards of Improper handling, accidental breakage, damage and /or improper recycling of hazardous elements

If this product is improperly handled, broken or damaged or carelessly recycled or disposed off in the fire, can result in environmental and data security concerns, including the following:

Affect nearly every system in the human body and result in birth defects, brain, heart, liver, kidney and skeletal system damage. They will also significantly affect the nervous and reproductive systems of the human body;

When burned, create cancer-producing dioxins which are released into the air we breathe; If thrown in landfills, may leach into groundwater affecting your local community;

In warm climates, the oxidation of mercury in the environment can be accelerated, leading to the creation of oxidized Hg atoms that are known to be associated with ozone depletion; and Improper recycling additionally results in data security issues, as private electronic information remains on the hard drive, if not properly removed before disposal.



How to Recycle

Please get your electronic devices recycled only through authorized recyclers, approved by the Pollution Control Board. We provide a facility of

recycling of our products. For details of our collection centers, please visit our website or call our customer care. Help us to GO GREEN.

Constitution of Hazardous Elements in your Device:

Your device does not contain the following hazardous elements in a proportion higher than the limits provided hereunder: maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers; and maximum concentration value of 0.01% by weight in homogenous materials for cadmium.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different

from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

SAR tests are conducted using standard operating positions accepted by the FCC with the Phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone. While operating can be well below the maximum value, in general,

the closer you are to a Wireless base station antenna, the lower the power output. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC. For body worn operation, this model phone has been tested and meets the FCC RF exposure. Guidelines when

used with an accessory designated for this product or when used with an accessory that Contains no metal and that positions the handset a minimum of 1.0 cm from the body.

Non-compliance with the above restrictions may result in violation of FCC RF exposure guidelines, and must be avoid.