

Health & Safety Warranty Guide

Health and Safety Information

Important Health Information and Safety Precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions.

Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, closely observe all of the following precautions.

Safety Precautions for Proper Grounding Installation

Caution: Connecting to improperly grounded equipment can result in an electric shock to either you or your device. This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety Precautions for Power Supply Unit

Use the correct external power source. A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other uses may be dangerous and will invalidate any approval given to this product. **Handle battery packs carefully.** This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not be near open flames, puncture, pierce, external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 60°C (140°F).

Note: Danger of explosion if battery is incorrectly replaced. Replace only with specified batteries. To replace the battery, take the product to an authorized service center. Recycle or dispose of used batteries according to all applicable local regulations, or in accordance with the instructions in the reference guide.

Follow these other specific precautions:

1. Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
2. The phone should be connected only to products that bear the USB-IF logo or have completed the USB-IF compliance program.
3. Keep metal objects away so they do not come in contact with the battery or its connectors as it may lead to short circuit during operation.
4. Always keep the battery out of the reach of babies and small children to avoid swallowing. Consult a doctor immediately if the battery is swallowed.
5. Do not use a battery that appears damaged, deformed, discolored, has any rust on its casing, if it overheats, and/or if it emits a foul odor.
6. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
7. Only use the battery with a charging system that has been qualified with the system per this standard. IEEE-Std-1725-20xx.
8. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
9. Replace the battery only with another battery that has been qualified with the system per this standard. IEEE-Std-1725-20xx.
10. Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface causing damage, take it to a service center for inspection.
11. If the battery leaks: Do not allow the leaking fluid to come in contact with eyes. If contact occurs, DO NOT rub the eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Prevention of Hearing Loss

Caution: Permanent hearing loss may occur if earphones or headphones are used at high-volume levels for prolonged periods of time.

Safety Precautions for Direct Sunlight

Store this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Environmental Restrictions

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergency. In some countries, using hands-free devices as an alternative is allowed.

Aircraft Safety

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is prohibited in most countries. If flight personnel authorize use of electronic devices, switch device to Airplane Mode (consult User Guide for instructions) to turn off RF functions that may cause interference.

Road Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergency. In some countries, using hands-free devices as an alternative is allowed.

Safety Precautions for RF Exposure

1. Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.
2. Use only original, manufacturer-approved accessories when such accessories contain metal of any kind.
3. Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
4. Avoid using your phone near metal structures (for example, the steel frame of a building).

Explosive Atmospheres

In an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Interference with Medical Equipment Functions

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your phone OFF as such care facilities frequently use equipment that is adversely affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Non-ionizing Radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of

the equipment and for personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation. Use only the supplied internal antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR level exceeding the recommended limits, as well as causing non-compliance with local and national regulatory requirements. In order to limit RF energy exposure and to ensure optimal phone performance, operate the device only in its normal-use position. Contact 60°C (140°F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Battery Information and Precautions

To assure product safety, there shall be precautions below.

- Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storerooms, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.
- Do not short circuit the (+) and (-) terminals with metal conductors.
- Do not place cell in a device with the (+) and (-) in a reverse way.
- Do not penetrate cell with a sharp articles such as a needle.
- Do not disassemble the cell.
- Do not weld the cell directly.
- Do not use a seriously damaged or deformed cell.
- Thoroughly read the user's manual before use, inaccurate handling of lithium ion cell may result in heat, fire, explosion, damage or the capacity loss of the cell.

Warning!

- Do not put cell into a heating vessel, washing machine or high-pressure container.
- Do not use cell with primary batteries, or batteries of a different package, type, or brand.
- Stop charging the cell if charging is not completed within the specified time.
- Stop using the cell if abnormal heat, odor, discoloration, deformation or abnormal condition is detected during use, charge, or storage.
- Keep away from cell immediately when leakage or foul odor is detected.
- Wash well with clean water immediately if liquid leaks onto your skin or clothes.
- If liquid leaking from the cell gets into your eyes, do not rub your eyes. Wash them well with clean water and call physician immediately.

- Store batteries out of reach of children so that they are not accidentally swallowed or handled.
- If younger children use the cell, their guardians should explain the proper handling.
- Be sure to read the user's manual and cautions on handling thoroughly before using the cell.

Batteries have cycle life. Replace failed cell with a new cell that is the same brand immediately after normal life cycle expiration, or if expiration has occurred prematurely. Store battery in a low-humidity and low-temperature environment if the battery won't be used for an extended period of time.

- Keep it far away from articles or materials with static electric charge while the cell is charged, open or stored.
- Wipe with a dry cloth or paper towel using the cell if the terminals of the cell become dirty.

Safety Instructions of Travel Charger

- Please read the following information carefully.
- 1. The maximum ambient temperature of the travel charger shall not exceed 40°C (104 degrees F).
- 2. The Travel Charger shall be installed according to specification. The current load and output power shall not exceed the following value:
Input: AC100-240V / 50/60Hz 0.25A
Output: DC5V 1A
- 3. The Travel Charger shall be used for IT equipment only.
- 4. For indoor use only.

The FCC website (<http://www.fcc.gov/cgb/cellular/emf>) gives directions for locating the FCC identification number on your phone, so you can find your phone's RF exposure level in the online listing.

The FCC is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high-priority animal studies are conducted to address concerns about the effects of exposure to Radio Frequency (RF) energy. The FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has implemented new research programs around the world. The project has also resulted in a series of public information documents on EMF issues. The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to conduct research on wireless phone safety. The FDA provides the scientific overview, obtaining input from experts in government, industry, and academia. The CTIA-funded research is conducted through research contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needed in the context of the latest research developments around the world.

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5. Cleaning - Unplug this from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners to clean; use only a dry cloth.
6. Water and moisture - Do not use this product under moist environment.
7. Self-servicing - Attempting to service this product on your own, or opening or removing device covers may result in exposure to dangerous voltage or other hazards.
8. Unplug this apparatus during lightning storms or when unused for lengthy durations.
9. This Travel Charger is not intended to be repaired by service personnel in case of failure or component defect.

FCC Notice and Cautions

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:
(1) This device and its accessories may not cause harmful interference.
(2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.
Part of Statement 15.05
This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when this equipment is operated in a normal manner. However, there is no guarantee that interference will not occur in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.

- If necessary, try correcting the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for further assistance.

HAC

This phone meets the M2/T3 level rating.
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. Therefore, it is important to experiment with the various features of this phone and in different locations using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones:

Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low-power radio transmitter and receiver. When ON, it radiates radio signals (Radio Frequency (RF) signals). In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies, as follows:
ANSI C95.1 (1992) *
ICNIRP (1998) *
ICNIRP (1996) *
American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-ionizing Radiation Protection. These standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently, do not touch the antenna unnecessarily when operating the phone. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed, thus reducing battery life.

Driving

- Observe the laws and regulations regarding wireless phone usages while driving. Where cell phone use is permitted while driving, you MUST observe the following:
 - 1. Give full attention to driving - driving safely is your first responsibility;
 - 2. Use hands-free operation, if available;
 - 3. Pull off the road and park before making or answering a call if driving conditions or the law requires that you do so.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

1. Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON;
2. Should not carry the phone in a breast pocket;
3. Should use the ear opposite the pacemaker to minimize the potential for interference;
4. Should turn the phone OFF immediately if there is any reason to suspect that interference is occurring.

Electronic Devices

Most modern electronic equipment is shielded from RF signals but some equipment or devices might not be.

Hearing Aids

Some digital wireless phones may interfere with hearing aids. In the event of such interference, please consult your service provider, or call customer service regarding alternatives.

Other Medical Devices

If you use other personal medical devices, consult the device manufacturer to determine if it is adequately shielded from external RF energy, or your health care provider may be able to advise you about any harmful device interactions.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Be certain to contact the manufacturer or representative regarding this as well as manufacturer of any additional vehicle equipment.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

For Vehicles Equipped with an Air Bag

DO NOT place objects, including installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result since air bags inflate with great force.

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place after reading it for ease in locating it for future reference.

Violation of the instructions may cause minor or serious damage to the product.

1. Do not disassemble, open, crush, bend or deform, puncture or shred your equipment.
2. Do not modify or remanufacture your equipment. Do not attempt to insert foreign objects into the battery. Do not immerse your equipment in water or other liquids, or expose it to water or other liquids, fire, explosions or other hazards.
3. Do not short-circuit the battery or allow metallic conductive objects to contact the battery terminals.
4. Avoid dropping the phone. If the phone is dropped on a hard surface or elsewhere, take it to a service center for inspection if damage is suspected.

Charger and Adapter Safety

- The charger and adapter are intended for indoor use only.
- Insert the battery pack charger vertically into the wall power socket.
- Only use the approved battery charger so as to avoid serious damage to your phone.
- When traveling abroad, only use the approved battery pack charger along with the correct phone adapter.

Battery Information: Care and Proper Disposal

1. Please dispose of your battery properly or take it to your local wireless carrier for recycling.
2. The battery doesn't need to be empty before recharging, and replace the battery when it no longer provides acceptable performance. Note: The battery can be recharged several hundred times and it does not need to be empty in order to recharge.
3. Use only manufacturer-approved chargers specific to your phone model as they are designed to maximize battery life.
4. Do not disassemble or short-circuit the battery.
5. Keep the battery's metal contacts clean.
6. Recharge the battery after long periods of non-use to maximize battery life. Note: Battery life will vary due to usage patterns and environmental conditions.
7. When charging, disconnect the battery from the phone and the power source as well as talk/standby times.
8. The self-protection function of the battery cuts the power of the phone when its operation is abnormal. In this case, remove the battery from the phone, reinstall it, and turn the phone on.

Explosion, Shock, and Fire Hazards

1. Do not put your phone in a place that is subject to excessive dust, and always keep the minimum required distance between the power cord and heat sources.
2. Unplug the power cord prior to cleaning your phone, and clean the power plug pin when necessary.
3. When using the power plug, ensure that it's firmly connected.
4. Placing items containing magnetic strip components (e.g., credit cards, photo cards, bank books, subway tickets) near your phone may damage the data stored in the magnetic strips.
5. Talking on the phone for long periods of time may reduce call quality due to heat generation.
6. Do not use the phone if the antenna is damaged as it may cause a slight contact over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result since air bags inflate with great force.

General Notice

1. Using a damaged battery or placing a battery in your mouth may cause serious injury.
 2. The COOLPAD TECHNOLOGIES, INC. ("COOLPAD") warrants that COOLPAD's handsets and accessories enclosed herein ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first retail purchaser and continuing for the following specified period of time after that date:
- | Product | Warranty Period |
|--|-----------------|
| Phone | 12 months |
| Battery and Charger | 6 months |
| Other Accessories (if included in the box set) | 3 months |

This Limited Warranty is conditioned upon proper use of the Products. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by COOLPAD; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment from which the serial number and/or the enhancement data code have been removed, defaced, damaged, altered, made illegible, and/or otherwise tampered with; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by COOLPAD; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by COOLPAD; (h) defects or damage resulting from external causes such as external causes such as lightning, fire, windstorm, lightning, earthquake, exposure to weather conditions, theft, blow force, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission; (j) defects or