

Quick Installation Guide

AX1800 Wi-Fi 6 Smart WiFi Router

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Quick Installation Guide

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I. Connect your router

Hello, welcome to the Rock Space.

Note:

If this is the first time you are using a router or you are not very proficient in router settings, please skip the Step 1 and start from Step 2.

If you are very proficient in router settings and know what is the PPPoE user name and password, you can refer to step 1 to copy them from your original router to AX1800 WiFi router. It will save you some time.

Step 1: Import your PPPoE user name and password from your original router.

1. Power on your original and new routers.
2. Connect the WAN port of the original router to a LAN port of the new router using an Ethernet cable.
3. When the WAN and LAN LED indicators of the new router turn solid on for 3 seconds after blinking fast, the PPPoE user name and password are imported to your new router successfully.

Step 2: Connect your new router to the internet.

1. Power on the new router.
2. Connect the WAN port of the new router to the LAN port of your modem or the Ethernet jack using an Ethernet cable. The LAN LED indicator lights up.

Note: If the PPPoE user name and password are imported to your new router successfully, this router will auto fill the ISP User Name and ISP Password when you select PPPoE connection type.

II. Connect your devices to the new router

Method 1: Connect your WiFi-enabled device (such as a smart phone) to the new router's WiFi network using the SSID (WiFi name) labeled on the bottom of the router. There is no WiFi password by default.

Method 2: Connect your wired device (such as a computer) to a LAN port of the router using an Ethernet cable. The LAN LED indicator lights up.

Note: Both the user name and password is "admin". The password you entered in this step is NOT the password for your extended network. It is the password for the extender's management interface. If you cannot log in to the web UI of the router, refer to Q1 in FAQ.

Step 2: Set up the time zone.

Please select your region and time zone. Then click "Next".

After the connection with your client device is established, the setup page will automatically pop up.

If the setup page doesn't pop up automatically, open your browser on your device and enter 192.168.1.1 in the address bar and press "Enter" on the start page.

III. Set up the new router for internet access

Step 1: Enter the IP address.

After the connection with your client device is established, the setup page will automatically pop up.

If the setup page doesn't pop up automatically, open your browser on your device and enter 192.168.1.1 in the address bar and press "Enter" on the start page.

Note: If your internet connection type is Dynamic IP, tap "Next".

Note: If your internet connection type is Static IP, enter your IP address and other information your IP provides, and tap "Next".

Step 4: The wireless setting.

Customize your Wi-Fi name (SSID) and Wi-Fi password. You can also Hide the SSID, and click "Next".

Step 5: Finish setting.

Confirm your network name and password and click "Next".

Note: After this setting, the router will reboot again. Go to your Wi-Fi network list and find the SSID named by yourself. The Wi-Fi-enabled device can connect to the AX1800 router by entering the new password. And the wired device connected to the router can access the internet directly now. If you want to modify the settings, please log in the management page (IP address is 192.168.1.1) again after completing the initial settings.

Note: If you have hidden one or two network name, you should follow the instructions below after finishing the setup:

Turn on the smart phone. Then click "Settings-WLAN-Add Network". And fill in the network name you have hidden. Such as "rockspace-WiFi-2.4g". Click "Connect", and enter the new password. You will connect the network successfully.

Step 6: Customize more functions.

Please log in to the management page again. The IP address is 192.168.1.1. You can customize the functions you need on this page.

Dual Band Setting

1. Click "Wireless". You could customize your private network name and password here.

2. Select "Hide SSID". You could hide the 2.4GHz Network or the 5GHz Network and click "Save".

Note: Any questions, you can refer to FAQ firstly.

Wireless Setting

Network Name: rockspace-WiFi-2.4g

Security: WPA2-PSK

Hide advanced options

Cancel Connect

Note: The router will reboot after changing the network name and password, please reconnect to applying the new network name/SSID and password.

3. Turn on the smart phone. Then click "Settings-WLAN-Add Network". And fill in the network name you have hidden. Such as "rockspace-WiFi-2.4g". Click "Connect", and enter the new password. You will connect the network successfully.

Parental Control

Please log in to the management page. The IP address is 192.168.1.1.

1. Click "Advanced Settings- Network Control-Parental Control". In this interface, you can add the device that you want to set a parental control.

2. Turn on "Parental Control" and click "Add". You could enter the device name, MAC Address, access time restriction and choose the repeat mode.

Note: Click the "Network Map-Wireless Clients", and you will find all the device name and MAC Address. After this setting, the router will reboot again. Please reconnect to the router.

Access Control

Please log in to the management page. The IP address is 192.168.1.1.

1. Click "Advanced Settings- Network Control-Access Control". In this interface, you can add the device name and MAC Address.

2. Turn on "Access Control", choose "Blacklist" or "Whitelist" and click "Add". You could enter the device name and MAC Address.

Note: Click the "Network Map-Wireless Clients", and you will find all the device name and MAC Address. After this setting, the router will reboot again. Please reconnect to the router.

Guest Network

Please log in to the management page. The IP address is 192.168.1.1.

1. Click "Advanced Settings- Guest Network". In this interface, you can set your guest network.

2. You can turn on one of the "2.4GHz Guest Network" and "5GHz Guest Network" or both of them. Customize your guest network name and password and click "Save".

Note: After this setting, the router will reboot again. Please reconnect to the router.

More features

In addition to some of the settings described above, there are more functions, including Virtual Server, DHCP, UPnP, DMZ, DNS and Firewall Security.

Note: Any questions you can refer to FAQ firstly.

IV. LED indicators

| Jack/Port/Button | Description |
|------------------|--|
| USB | The USB port is used to connect devices that support USB 3.0, and can also support USB 2.0. |
| Reset/WPS | Reset: Keep pressing the Reset button for 8 seconds to start the Reset, the product will restore factory settings. WPS: Keep pressing the WPS button for 3 seconds to start the WPS, the product can quickly connect to other devices that support WPS terminals. |
| LAN 1/2/3/4 | The LAN ports can connect wired devices such as computers or switches. |
| WAN | The WAN port can connect this router to the internet. |
| Power | The Power port can connect the power. |

V. FAQ

1. Q: Why can't I log in to the web UI of the router?
A: Step 1: Please confirm your device connect to the WiFi 589P_2.4g.
Step 2: Please confirm your IP address is 192.168.1.1.
Step 3: Please confirm both the user name and password is "admin".

2. Q: How can I reset the router?
A: Method 1: Keep pressing the Reset button for about 8 seconds to restore factory settings.
Method 2: Please log in to the management page and click the "Reboot". In this interface, you can turn on WPS.

3. Q: How can I turn on WPS?
A: Method 1: Keep pressing the WPS button for about 3 seconds to start the WPS.
Method 2: Please log in to the management page and click the "Advanced Settings-Wireless-WPS".

4. Q: How to change my network name and password?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-System Tools-Admin Password". In this interface, you can change the admin password.

5. Q: How to change my network name and password?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Wireless". In this interface, you can change the network name and password.

6. Q: What if I forgot the network password of the router?
A: Please reset the router and login in the router to set it up again.

7. Q: How can I select my connection type?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Internet". In this interface, you can choose your connection type.

8. Q: What is the function of USB 3.0?
A: First, the router will charge your smart phone. Besides, the USB 3.0 port can connect a USB storage device, which can be either a USB drive or a portable hard disk. The USB storage device connected can function as a FTP or Samba server for file sharing and be accessed with a computer. You can also manage the resources on the USB storage device with a computer.

9. Q: How can I select the time zone?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-System Tools-Time Settings". In this interface, you can choose the time zone.

10. Q: How can I add a Virtual Server?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-Net Forwarding-Virtual Servers". In this interface, you can add a new virtual server.

11. Q: How can I turn on DHCP Server?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-System Tools-DHCP Server". In this interface, you can add a new virtual server.

12. Q: How can I turn on UPnP?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-UPnP". In this interface, you can turn on UPnP.

13. Q: How can I turn on DMZ?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-DMZ". In this interface, you can turn on DMZ.

14. Q: How can I update the firmware?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-System Tools-Firmware Upgrade". In this interface, you can click the "Firmware Re-Port" and upgrade the firmware.

15. Q: How can I turn on DMZ?
A: Please log in to the management page (IP address is 192.168.1.1) and click the "Advanced Settings-Net Forwarding-DMZ". In this interface, you can turn on DMZ.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, we are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.