

# COROS Heart Rate Monitor User Guide

## 1. Connect your COROS Heart Rate Monitor

### Initial setup

Connect your COROS Heart Rate Monitor to the charging cable. Wait for the light to turn on to connect to COROS App or watch;

### Connect with the COROS app

- Ensure that Bluetooth is turned on, then open the COROS app
- Go to the Profile page and select the "scan" icon.
- Scan the QR code on the package insert to connect.
- The COROS Heart Rate Monitor automatically connects to your any of your COROS watches also connected to the COROS app.

### Connect with your COROS watch

- On your COROS watch, go to "Settings".
- Then "Accessories".
- Select "Add Bluetooth" to begin searching for available devices.
- Select your COROS Heart Rate Monitor on the result list to complete the connection.

## Charge your COROS Heart Rate Monitor

## Charge your COROS Heart Rate Monitor

- Connect your COROS Heart Rate Monitor on the charging cable.
- The light on the device flashes when charging and the light is always on when fully charged.

## 2. Checking the battery percentage

### From your COROS watch

- On your COROS watch, go to "Settings".
- Then go to "Accessories".
- The battery percentage is on the device list.
- You can also check the battery percentage after finishing an activity on the summary page.

### From the COROS app

- Connect your COROS Heart Rate Monitor to the COROS app.
- Battery percentage will be displayed on the Device page.

### During an activity

- If your COROS Heart Rate Monitor charging indicator light flashes green, the battery percentage is greater than 5%.
- If the light flashes orange, your COROS Heart Rate Monitor has less than 5% battery. Please charge the device soon.

### 3. How to use

- Adjust the band to make sure the Heart Rate Monitor is tight enough to hold its place.
- Wear the band with the charging indicator light facing up, allowing you to see it.
- Light flashes when the device is activated.
- Select an activity on your COROS watch and wait for the green external Heart Rate Monitor icon to change to green before starting your activity.

### 4. Limited Warranty

COROS products are manufactured to the highest quality standards possible. However, on the rare occurrence should one suffer quality issues, we stand behind our products. This device includes a 1-year warranty from the date of purchase. Accessories are covered by a 90-day warranty.

COROS will help replace your product or remedy the problem if you have an issue resulting from a manufacturing defect. Reach out to us via phone or email to assist in completing a warranty claim, and our team will handle your claim in a timely fashion.

United States

Email: [support@coros.com](mailto:support@coros.com)

Phone: +1 (855) 934-4411

Monday - Friday, 9 am - 5 pm PST.

Closed on weekends and U.S. holidays.

Should you need support outside the United States, please send us an email and we'll direct you to the best local support.

COROS Wearables Inc. ("COROS") warrants that the product (defined below) delivered hereunder to the original purchaser ("Original Purchaser") from [COROS.com](https://www.coros.com) or a COROS Authorized

Reseller (each an "Authorized Reseller") will be free from material and workmanship defects that adversely affect the performance of the product under normal use, pursuant to the terms outlined below. This Limited Warranty does not extend to any products not purchased from [COROS.com](https://COROS.com) or an Authorized Reseller.

## Products Covered and Warranty Length

For purposes of this Limited Warranty, 'Products' and 'Product' mean COROS POD 2.

## Limited Warranty Term

The length of the Limited Warranty is limited to one year from the original date of purchase for all Products except accessories. Accessories have a 90-day warranty.

Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative, or reseller is authorized to modify or extend this Limited Warranty or to make binding representations or claims, whether in advertising, presentations, or otherwise, on behalf of COROS regarding the Products or this Limited Warranty.

Nothing in this Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State or Province to Province.

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

These Limited Warranty terms shall be governed in all respects by the laws of the United States and the State of California, without regard to the conflicts of laws and principles thereof. The United Nations Convention on Contracts for International Sale of Goods is specifically disclaimed. The state and/or federal courts residing in Orange County, California shall have exclusive jurisdiction over any dispute or claim arising out of these Limited Warranty terms.

## What is not covered by this Limited Warranty

This Limited Warranty applies only to Products used in accordance with this Limited Warranty and COROS's published documentation and does not cover:

Products that are modified outside of factory specifications and/or not in factory condition.

Products with modification to the serial number and/or factory identification labels, whether removed, relocated, falsified, defaced, damaged, altered, or made illegible.

Damages to the body of the Product, whether cut, scratched, warped, bent, cracked, dented, or broken.

Damages to the components, hardware, and/or assembly of the Product, including but not limited to damages caused by neglect, abuse, accidents, misuse, or unusual physical, electrical or electromechanical stress.

Any missing hardware, components, and/or assemblies of the Product.

Cosmetic damages deemed outside of reasonable usage caused by deep scratches, cuts, cracks, dents, discoloration, neglect, dropping, or mishandling of the Product.

Products that are exposed to liquid, liquid residue, or excessively humid environments resulting in rust, moisture, dampness, stains, corrosion, or liquid spills on components, hardware, or electronics. Burns or component flare-ups as a result of a liquid accident or spill.

Direct usage of paint, submersion of the power supply in oil, use of adhesives or glues on any part of the Product, usage of solder to the Product, electronics, and/or component modification.

Exposure to cigarette tar residue, dampness, sand, dirt, or excessive debris. Products that are rendered non-functional due to an accident, collision with an object or tool, use of excessive force, neglect of care, exposure to fire or abnormal heat, flooding, dirt, windstorms, lightning, earthquakes, extreme weather conditions, or other acts of God, theft, blown fuses, improper use of any electrical source, or overloaded electrical circuits.

Defects or damage resulting from the use of a 3rd party product in conjunction or connection with accessories, products, software, or secondary peripheral equipment not furnished for usage with or approved for the Product by COROS.

Defects or damages resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by COROS.

The use of inadequate shipment packaging or use of insufficient packing material resulting in damages to the Product while in transit with the Original Purchaser's or Second-Hand Purchaser's shipping courier.

Products purchased from unauthorized resellers or dealers, which include, without limitation, online marketplaces such as eBay (except for COROS's official eBay store), Amazon {except for COROS's official Amazon Marketplace store), and other online auction and/or marketplace websites. If you are unsure whether a reseller is an Authorized Reseller, please get in touch with COROS for confirmation.

## Exclusive Remedy and Limited Refunds

Except as expressly provided below, your sole remedy for a defective Product shall be the repair or replacement of the such defective Product in accordance with the terms and conditions of this Limited Warranty.

COROS only offers refunds for products purchased directly from its official website [COROS.com](https://coros.com) if such products are returned within 30 days of purchase.

For products not purchased at [COROS.com](https://coros.com), refund claims are subject to the Authorized Reseller's refund policy and must be processed through the original Authorized Reseller's return policy. COROS will not honor any refunds offered through Authorized Resellers.

COROS does not cover shipping costs for products that are returned for a refund.

### How to obtain Warranty Service

To obtain warranty service under this Limited Warranty, you must contact COROS to receive a Return Merchandise Authorization ("RMA") number before returning the product to COROS in accordance with the COROS RMA Process. Please contact COROS support at +1 (855) 934-4411 or [support@coros.com](mailto:support@coros.com).

### Product Warranty Replacement

COROS reserves the right to verify the validity of your warranty and your request for warranty service.

COROS reserves the right to invoice you for shipping fees and service charges for any incomplete, damaged, or modified product that is returned to COROS and requires repair or replacement or that is not otherwise covered under this Limited Warranty. Service charges are variable based upon the material and labor cost reasonably necessary to replace missing or return modified parts to their original factory condition.

Products sent in for RMA will be repaired and returned or replaced with a thoroughly tested, recertified product of equal or greater performance.

This COROS Limited Warranty begins from the date that the product was originally purchased, as verified by a proof of purchase provided and/or confirmed by an Authorized Reseller.

All products returned to Original Purchasers or Second-Hand Purchasers from COROS's RMA department are thoroughly tested and recertified products. Replacement parts and/or Products may include new or refurbished parts or Products and are warranted only until the expiration of the original warranty period. Replacement parts and/or Products will meet the standard of performance and reliability of a new Product or part of the same model. However, such Products and/or parts may have minor scratches, minor dents, other cosmetic defects, or noticeable use.

If an RMA is necessary within 30 days of the original purchase date of a new Product, a new OEM replacement will be sent to the Original Purchaser in return, subject to availability.



## Warranty Replacement Shipping

COROS will ship to the confirmed address when your RMA is approved.

If your warranty replacement is unable to be delivered due to the address being invalid or delivery is not made due to lack of access, no known address, security obstacles, or gated areas, you are responsible for a redirect or re-ship fee, which will vary depending on your region. You must contact COROS before shipment for assistance to avoid this charge. COROS is not responsible for packages delivered to an outdated address.

If the product is returned to COROS due to non-delivery, you will be responsible for paying for any additional shipping charges for the reshipment. COROS encourages you to review your shipping address before submitting any RMA request.

All RMA replacements will state "Warranty Replacement" on the package to assist in avoiding any taxes, duties, and/or brokerage fees through customs or otherwise COROS is not responsible for any fees charged by the destination country's government body, brokers or other third parties. COROS is not responsible for any unclaimed package held by your governing body for clearance from customs or otherwise that becomes abandoned due to the refusal of clearance compliance.

Postal mail is not recommended for shipping any COROS product. If your package is received with physical damage, a claim cannot be processed due to the limitations of postal services, and the package will be returned to the sender without alternative options.

We reserve the right to update this Limited Warranty

We have and will continue to make policy changes over time. Make sure you read this document carefully and check for updates in our help center. COROS reserves the right to change this policy without notice. Last update September 13, 2022.

## 5. Returns

All products purchased from [COROS.com](https://coros.com) are eligible for returns within 30 days of purchase for a full refund of the original purchase price. To start a return, please contact [support@coros.com](mailto:support@coros.com).

Consumers outside the United States are responsible for return shipping.

Products must be returned in their original physical condition with all accessories unless said returned product suffers from defects in material and workmanship from the manufacturing process.

## 6. Charging Specs

Output: 5V 45mA

Please only use COROS accessories to charge this device. Do not leave the device on the charger for an extended time to avoid damage to the battery. Please avoid charging in wet conditions. )

## 7. Battery Warnings

- Do not perform unauthorized battery replacement.
- Avoid excessive exposure to extreme hot or cold temperatures.
- Do not submerge the battery.
- Keep the battery away from children.

## 8. FCC Warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

FCC Radiation Exposure Statement:



This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## 9. IC Warning

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard (s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le onjunc areil est conforme aux CNR d' l' innovation, la science et le développement économique Canada licables aux areils radio exempts de licence.

L' exploitation est autorisée aux deux conditions suivantes:

(1) l' areil ne doit pas produire de brouillage, et

(2) l' utilisateur de l' appareil doit accepter tout brouillage radioélectrique subi, onj si le brouillage est susceptible d' en compromettre le fonctionnement.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user' s authority to operate the equipment.

Tous les changements ou modifications non expressément approuvée par le responsable de la conformité pourrait vider l' utilisateur est habilité à exploiter l' équipemen.

IC exposition aux radiations:

This equipment complies with ISED RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IC exposition aux radiations:

Cet équipement est conforme avec ISED les limites d'exposition aux rayonnements définies pour un contrôlé environnement.

Cet émetteur ne doit pas être co-localisés ou fonctionner en conjonction avec une autre antenne ou émetteur.