

Please read all instructions carefully before using and retain this manual for future reference.

> – Warning —— PLEASE READ THE USER MANUAL THOROUGHLY.

Failure to follow these basic instructions and safety

precautions listed in this user manual can lead to

damage to your device and other property, serious

bodily injury, and even death.

and loss of control, please learn how to ride the SWFT Glow safely. You can learn operating skills by reading this product manual or by searching for instructional videos online.

precautions to take while

for any damage or injury caused by failure to follow or understand the instructions in this manual. SWFT can not be held liable for any damage or injury resulting from user This manual includes all violation of the instructions instructions for operating in this manual. the SWFT Glow as well as

## 1. Use only the supplied charger with this hoverboard. Manufacturer: SHENZHEN HYLETON TECHNOLOGY CO. LTD. Model: HLT-118C- 4201000

2. Read the user manual and warning labels before riding. 3. The operating temperature range of SWFT Glow is 32-104°F(0-40°C).

4. Store the SWFT Glow in a dry, well ventilated environment. 5. Do not ride on icy or slick surfaces. 6. When transporting the SWFT Glow, be careful to avoid crashes or

forceful impacts as this may damage the SWFT Glow.

### LOW TEMPERATURE SAFTY INSTRUCTION

## THIS MANUAL APPLIES TO THE SWFT GLOW ELECTRIC HOVERBOARD.

inside the SWFT Glow Electric Hoverboard and increasing internal resistance. This can cause unnecessary wear to the parts inside the device and should be avoided. In low temperatures will also • In order to avoid dangers that riding. Users must read it significantly decrease the discharge capacity and the capacity of are caused by collisions, falls, carefully and follow the the battery in general. instructions before operating. Users are solely responsible

Doing so may increase the risk of mechanical failures of the hoverboard, which may lead to damage to your hoverboard, other property, serious bodily injury, and even death.

----- ATTENTION ----• Do not use the SWFT Glow if it has been dropped or damaged in

any way.

 Repairs to electrical components of the SWFT Glow should only be performed by the manufacturer. Improper repair voids the warranty and may place the user at serious risk. • Do not pierce, puncture or harm the exterior surface of the

mechanical components.

Low temperature can affect the lubrication of moving components

Avoid storing or using the SWFT Glow in temperatures below

# SAFETY INSTRUCTIONS

 Keep the SWFT Glow away from heat sources, direct sunlight, humidity, water, and any other liquids. To prevent electric shock, explosion, injury to yourself or others, and damage to your SWFT Glow do not operate the device if it has been exposed to water, moisture, or any other liquids.

product in any way.

 Keep the SWFT Glow free from dust, lint, dirt, debris and other particles that could enter the casing and damage or wear the Do not use the SWFT Glow for anything other than its intended

use. Doing so may damage the device or lead to injury to yourself

# INTRODUCTION The SWFT Glow Electric Hoverboard is a personal electronic vehicle. We have developed production processes that provides for strict

damage to your hoverboard or bodily injury.

or others, property damage, bodily harm and/or death.

• This product is not a toy. Keep out of reach of children.

device to excessive heat, direct sunlight, or open flame.

running.

described in this manual.

operate the device.

• Do not expose batteries, battery packs, or batteries installed to this

• Do not allow clothing, hair, feet, hands, or anything of this nature to

contact moving parts, wheels, or the drivetrain while the motor is

Do not operate or permit others to operate the SWFT Glow until

they understand all warnings, safety features and instructions

Check with your doctor before operating the SWFT Glow to

determine if you have a medical condition that would affect your

have a medical condition that could impair your ability to safely

• If you suffer from neck, head, or back conditions or have had

prior surgeries to those areas. It is not recommended that you

• Do not operate the SWFT Glow if you have a heart condition, are

If you have any mental or physical conditions that may make you

understand and perform all the safety instructions in this manual,

as well as to be able to assume the hazards inherent in use of this

device, you should not use the SWFT Glow Electric Hoverboard.

testing of every hoverboard. Operating the SWFT Glow without

following the instructions and warnings in this manual may lead to

prone to injury or impair your physical or mental ability to recognize,

ability to use the SWFT Glow. Do not operate the SWFT Glow if you

## This manual has been developed to provide you with the information needed for the safe operation and maintenance of your SWFT Glow Electric Hoverboard. Please read it thoroughly before riding.

PACKAGE CONTENTS

FEATURES/ PARTS

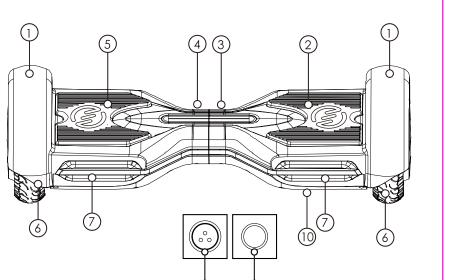
2. Left Foot Mat7. LED Light

5. Right Foot Mat 10. Wireless Speaker

4. Battery Indicator 9. Power Button (Located in Rear)

1. Fedner

 SWFT Glow Electric Hoverboard Charging Cable Operation Manual



Max Incline Angle: Minimum Turning Radius: 0 Battery Voltage: Battery Capacity: Motor Power: 3. Running Indicator 8. Charge Port (Located in Rear)

250Wx2 Wheel Size: ---- 8 Inches (20.3 cm) Bluetooth Range: Up to 26ft

# PRINICALS OF OPERATION

The SWFT Glow uses digital electronic gyroscopes and acceleration sensors to control balance and motion, depending on the user's center of gravity. The device also uses a digital control system to drive motors that are located within the wheels.

This device has a built-in inertia dynamic stabilization system that can help assist with balance while moving forward and backward, but not while turning.

TIP: To increase your stability,

shift your weight to overcome

the centrifugal force during turns, especially when entering a turn at higher speeds.

# SPECIFICATIONS

SWFT Glow (SWFT-GLW) 18.87lbs. (8.56 kg) 44-220 lbs. (20-100 kg) Up to 7 mph (11.2 km/h) Max Distance Range: Up to 7 miles (11.2 km) Battery Type: Lithium-ion

Product size: (W x D x H) / 23.8 x 8.61 x 8.09 in / 60.46 x 21.88 x 20.56 cr Bluetooth Speaker: V4.0 with stereo sound quality

# CONTROLS AND DISPLAY

PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY.

1. Take your SWFT Glow out of the box and place it flat on the floor.

2. Press the power button located on the rear of your device once.

4. The battery indicator light should be lit, indicating the SWFT Glow

3. Check the LED indicator located in the center of your device.

TURNING YOUR DEVICE

To Power Off: Press the power button once.

> This model also has a self-balance function. Generally, the SWFT Glow will activate the self-balance function when the a not activate the self-balance function, please press the power button twice while the hoverboard is on.

There are four sensors under the foot mats on your SWFT Glow. When riding the hoverboard, you must ensure you are stepping on the foot mats. Do not step or stand on any other area of your hoverboard. The SWFT Glow may vibrate or spin in one direction if weight and pressure are applied to only one foot mat.

# BATTERY INDICATOR

The battery indicator LED is on the display board in the middle of the SWFT Glow.

 Green LED light indicates the hoverboard is fully charged. Red flashing LED light and beeping indicates low battery. • Yellow LED indicates the board is charging.

When the LED light turns red, please recharge the device.

# RUNNING INDICATOR

When the operator triggers the foot mats, the running indicator LED will light up, which means that the system has entered the running

light will turn red (for details on system errors see SAFETY ALERTS)

If there is an error in the system during operation, the running LED

The SWFT Glow has a powerful built-in wireless speaker. Using the built-in speaker, you can play your music while riding.

# PAIRING THE SPEAKER

1. Turn on your SWFT Glow and the speaker will Ping to announce that it is waiting for a Bluetooth® connection. This will indicate your SWFT Glow speaker is now in pairing mode. . Place the hoverboard and the Bluetooth® device you would like to pair within operating distance (See SPECIFICATIONS for

Bluetooth® range limits). We recommend keeping the two devices

3. Ensure Bluetooth® is enabled on your phone or music device. Refer to manufacturer's instructions for how to enable Bluetooth® on your device.

following steps 1 through 7.

no further than 3 feet apart during pairing.

4. Once you have activated Bluetooth® on your device, select the option "SWFT-GLW" from the list of available Bluetooth® devices. 5. If required, enter the **PIN code 000000** and confirm the entry. 6. The electric scooter will say "Paired" when successfully paired. music, please refer to your device's user manual. 7. Please note, pairing mode on the hoverboard will last for

two minutes. If no devices are paired after two minutes, the hoverboard speaker will automatically return to standby mode. 8. If pairing is unsuccessful, turn off the hoverboard first and re-pair

9. If your smart phone is out of range, or the battery is low on your SWFT Glow, your speaker may disconnect from your smart device, and the hoverboard will say "Disconnected". Ensure that your hoverboard is recharged and that your smartphone is in range then follow steps 1 – 7 to reconnect.

Once you have paired the hoverboard speaker

with a device, the speaker will remember this

Bluetooth® is activated and in range. You do

not need to re-pair any previously connected

Your hoverboard can pair up to two multi-point

devices. You can reconnect a previously paired

device without going through the pairing or PIN

process on up to two devices.

device and pair automatically when the device's

# PRE-RIDE CHECKLIST

Ensure that your SWFT Glow is in proper working order every time you ride. If a part of the hoverboard does not function correctly, please contact our customer support center.

when operating your device.

• Ensure the battery is fully charged before riding your hoverboard. • Please wear all appropriate safety and protective gear as previously mentioned in the user manual before operating your hoverboard. Make sure to wear comfortable clothes and flat closed-toe shoes

BEFORE RIDING

It is important that you fully understand all elements of your electric

hoverboard before riding. If these elements are not used correctly,

you will not have full control of your hoverboard. Before you ride,

learn the functions of the various mechanisms on your hoverboard.

Practice using these elements of your hoverboard at slower speeds

in a flat, open area before taking the device out in public areas.

 Please carefully read the user manual, which will assist in explaining the basic working principles and provide tips on how to best enjoy your experience.

# LISTENING TO MUSIC

After the SWFT Glow Bluetooth® speaker has been paired to your device. You can play music through it wirelessly. Only one speaker will play music. The other speaker is strictly for safety alerts from your hoverboard. Select the track you wish to listen to on your are complying with these laws. music device and you should hear it play from your hoverboard's Bluetooth® speaker. All volume and track controls are made using For your safety, always wear a helmet that meets CPSC or CE your music device. Should you encounter any problems while playing safety standards. In the event of an accident, a helmet can protect

> streets, stop signs, pedestrian crosswalks, etc. Ride with traffic, not against it.

> > Give pedestrians the right-of-way.

before crossing.

Ride defensively, expect the unexpected.

SAFETY PRECAUTIONS

you from serious injury and in some cases, even death.

Obey all local traffic laws. Obey red and green lights, one-way

 Do not ride too close to pedestrians and alert them if you intend to pass them from behind. Slow down at all street intersections and look to the left and right

> Your SWFT Glow electric hoverboard is not equipped with reflectors, as such it is not recommended that you ride in low visibility

Always think about safety when you ride. Many accidents can be prevented if you think about safety first. The SAFETY CHECKLIST is a helpful resource for new and experienced riders alike.

# SAFETY CHECKLIST ————

 Do not ride above your skill level. Ensure you have had enough practice with all functions and features of your electric

 Before stepping on your SWFT Glow, make sure it is placed flat on level ground, the power is on, and the running indicator light

## • Do not try to open or modify your SWFT Glow. Doing so voids the manufacturer warranty and may cause your hoverboard to fail,

Different localities and countries have different laws governing riding resulting in injury or death. on public roads; you should check with local officials to ensure you Do not use the SWFT Glow in a manner that would put people or

> • If riding near others, keep a safe distance to avoid collision. Be sure to always keep your feet on the foot mats. Moving your feet off your SWFT Glow while driving is dangerous and may cause the hoverboard to stop or veer sideways.

is green. Do not step on if the running indicator light is red.

• Do not operate the SWFT Glow while under the influence of drugs and/or alcohol

.• Do not operate the SWFT Glow if you are restless or sleepy. • Do not ride your SWFT Glow off curbs, ramps, or attempt to operate in a skate park, empty pool, or in any way like a skateboard or scooter. This electric hoverboard IS NOT A SKATEBOARD. Misuse of your SWFT Glow voids the manufacturer warranty and may lead

• Do not continuously spin in place, it will cause dizziness and increases risk of injury.

to injury or damage.

• Do not abuse your SWFT Glow, doing so can damage your unit and cause failure to the operating system leading to injury. Physical abuse, including dropping your hoverboard, voids the manufacturer

 Do not operate in or near puddles of water, mud, sand, stones, gravel, debris or near rough and rugged terrain. The SWFT Glow can be used on paved surfaces that are flat and even. If you encounter uneven pavement, please lift your

hoverboard over and past the obstruction. • Do not ride in inclement weather such as snow, rain, hail, sleet, on icy roads or in extreme heat or cold.

 Bend your knees when riding on bumpy or uneven pavement to absorb the shock and vibration and help you keep your balance.

# • If you are unsure if you can safely ride on a specific terrain, step off and carry your hoverboard.

- PAY ATTENTION! Look where you are riding and be conscious of road conditions, people, places, property and objects around you Do not operate the SWFT Glow in crowded areas.
- When indoors operate your SWFT Glow with extreme caution, especially around people, property, and narrow spaces.
- Do not ride your SWFT Glow near motor vehicles or on public roads.
- The SWFT Glow is intended for use by a single individual, DO NOT attempt to operate the hoverboard with two or more people.
- Do not step forward off your SWFT Glow.

or uneven pavement or surfaces.

• Do not attempt to jump on or off your SWFT Glow. • Do not attempt any stunts or tricks with your SWFT Glow.

- Do not attempt to ride over bumps or objects greater than 0.5in. even when prepared and bending your knees.
- Do not operate the SWFT Glow while talking, texting or looking at your phone. • Do not ride your SWFT Glow where it is expressly not permitted.
- Do not travel up or down steep hills.
- Individuals with poor or compromised of balance should not attempt to operate the hoverboard. Pregnant women should not operate the SWFT Glow. • The SWFT Glow is recommended for riders ages 15 and older.

• Do not ride the SWFT Glow off road, near or over potholes, cracks

• At higher speeds, always take into consideration longer stopping

Do not carry anything while riding the SWFT Glow.

- Do not ride the SWFT Glow in dark or poorly lit areas.

# • Keep in mind that you are 4.5 inches (11.43 cm) taller when operating the SWFT Glow. Make sure to go through doorways

- Do not step on the fenders of the SWFT Glow. Avoid driving the SWFT Glow in unsafe places, including near areas with flammable gas, steam, liquid, dust, or fiber which could cause
- · Before riding, ensure that tires are in good condition and have sufficient remaining tread. • Do not operate near swimming pools or other bodies of water.

# RIDING YOUR SCOOTER

FAILURE TO FOLLOW ANY OF THE FOLLOWING SAFETY PRECAUTIONS CAN AND MAY LEAD TO DAMAGE TO YOUR DEVICE, VOID YOUR MANUFACTURER WARRANTY, LEAD TO PROPERTY DAMAGE, CAUSE SERIOUS BODILY INJURY OR DEATH.

Before using your SWFT Glow, be sure to familiarize yourself with th operating procedures.

For charging instructions, please read the section of this manual titled CHARGING YOUR SWFT Glow.

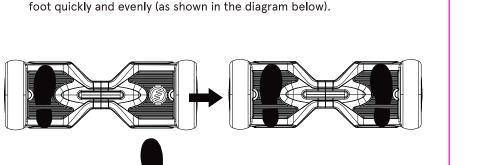
# • Do not turn sharply, especially at high speeds.

fire and/or explosion.

## OPERATING YOUR SCOOTER Make sure the SWFT Glow is fully charged before your initial use.

Stand directly behind your SWFT Glow and place your left foot on the corresponding foot mat (as shown in the diagram below). Keep your

# weight on the foot that is still on the ground, otherwise the device may begin to move or vibrate, making it difficult to step on evenly with your other foot. When you are ready, shift your weight to the



Find your center of gravity. If your weight is distributed correctly on the foot mats and your center of gravity is level, you should be able to stand on your hoverboard as if you were standing on the ground.

gravity in that direction. This subtle movement will trigger the SWFT Glow to begin propelling you in that direction.

On average, it takes 3–5 minutes just to become comfortable standing on your hoverboard and maintaining proper balance. Having a spotter will help you feel more secure. The SWFT Glow is an incredibly intuitive device; it senses even the smallest amount of motion. Having any anxiety or reservation about stepping on may cause you to panic and trigger unwanted acceleration. When you first begin using your device, the easiest way to get going is to focus on your desired direction. You will notice that just thinking about which way you want to go will cause you to shift your center of

The device uses sensors to detect your center of gravity, which determines the direction you will move, how quickly you will accelerate and decelerate, and when you will come to a complete stop. As displayed in the diagram below, tilt your center of gravity i the direction you want to move.

To turn, focus on the direction you wish to turn and stay relaxed.

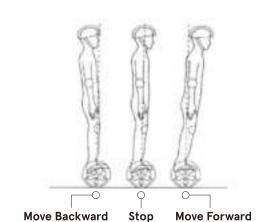
easier to maneuver.

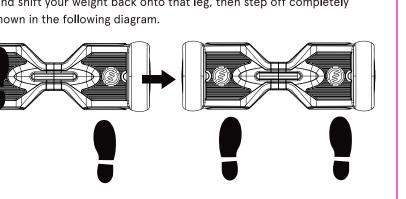
You will notice that as you get comfortable on the device, it becomes

# foot already placed on the SWFT Glow and step on with your second

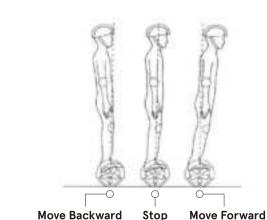
# At higher speeds, it is necessary to shift your weight to overcome inertia and centrifugal force during turns, acceleration and

If you encounter bumps or uneven surfaces, bend your knees to keep riding. If you determine that the bumps and surface imperfections are too large to ride over then dismount and carry your hoverboard to a safe operating surface. (Consult the SAFETY CHECKLIST for assistance determining safe riding surfaces) Dismounting your SWFT Glow can be one of the easiest steps, but





when done incorrectly, can cause you to fall. To property dismount,



# WEIGHT AND SPEED

Move Backward Stop Move Forward from a stopped position, lift one leg up and step back to set your foot back down on the ground. Once your first foot is firmly on the

# ground shift your weight back onto that leg, then step off completely as shown in the following diagram.

Speed and weight limits are set for your own safety. Please do not exceed the following limits

> Maximum Weight: 220 lbs. • Minimum Weight: 44 lbs. Maximum Speed: Up to 7 mph

# OPERATING RANGE The hoverboard can travel up to 7 miles on a fully charged battery in ideal conditions. The following are some of the major factors that will

affect the operating range of your device. • Terrain: Range is highest when riding on smooth, flat surfaces. Riding uphill and/or on rough terrain will significantly reduce

• Weight: A lighter user will have further range than a heavier user.

• Ambient temperature: Please ride and store the device under recommended temperatures. Doing so will increase range, battery life, and overall performance of your device. • Speed and riding style: Maintaining a moderate and consistent speed while riding will yield maximum range. Traveling at high speeds for extended periods, frequent starts and stops, idling, and frequent acceleration or deceleration will decrease overall

in and the board is turned off.

2. Press and hold the ON/OFF button for a total of 15 seconds. The hoverboard will turn on, lighting the battery indicator on the board. 3. Turn the board off and then back on. Press the power button

twice. Calibration will now be completed.

# SAFETY ALERTS

Battery voltage is too low.

The device is still charging.

operation performed the device will prompt the user in a variety of You will notice the running indicator light will turn RED and you

safety alerts. These notices should not be ignored. Action should be taken to correct any illegal operation, failure, or errors. Unsafe riding surfaces (uneven, too steep, unsafe, etc.)

# BALANCE & CALIBRATION

# If your SWFT Glow is unbalanced, vibrating, or not turning properly, you can follow the below steps to calibrate it.

1. Place SWFT Glow on a flat horizontal surface such as the floor or a table. The foot mats should be even with each other and not tilted forward or backward. Make sure the charger is not plugged

If there is a system error while riding your SWFT Glow or an illegal

will hear a beep sound alerting you to take precaution and cease operation, which may make the device stop suddenly. The following are common occurrences where you will hear the

 Platform is tilted more than 12° forward or backward when stepping on the device.

• During operation, the platform self-initiates a tilt due to excess speed

## • Overheating, or motor temperature is too high. • The device has been rocking back and forth for more than 30

• If the system enters protection mode, the alarm indicator will light up and the board will vibrate. This typically occurs when the

seconds.

SWFT Glow will power off and stop suddenly, potentially causing the rider to lose balance or fall off. • If one or both tires are blocked, the device will stop after 2

# steep slope for a long period of time), the device engine will power off and stop after 15 seconds.

TO BEND OR BREAK.

CHARGING THE DEVICE • Ensure that the charging port is clean and dry.

 Plug the charger into a grounded wall outlet. The charging indicator light on the charger will be GREEN. • Align and connect the 3-pin charging cable into the charging port

## being charged. • When the RED indicator light **on the charger** turns to GREEN, then your device is fully charged.

battery is about to run out of power and stop abruptly. A full charge may take up to 5 hours. While charging, you will see a yellow flashing light on the scooter, which also indicates charging. • If the platform is tilted forward or backward more than 12°, your Do not charge for more than 6 hours.

## When the battery level has depleted below protection mode, the device engine will power off and stop after 15 seconds. • If sustaining a high discharge current (such as when driving up a

# CHARGING YOUR SWFT PRODUCT

• Connect the cable to the power supply (100V ~ 240V; 50/60 Hz).

of the electric scooter. **DO NOT FORCE OR BEND THE CHARGING** 

CABLE INTO THE CHARGING PORT, AS IT MAY CAUSE THE PRONGS

Make sure that there is no dust, debris or dirt inside the charging

## After fully charging your SWFT Glow, unplug the charger from your device and from the power outlet.

Once attached to the board, the charging indicator light **on the** 

**charger** should change to RED, indicating that your device is now

# BATTERY SPECIFICATIONS Battery Type: Rechargeable lithium-ion battery Charge Time: Up to 5 hours

Voltage: 36V

conditions are met.

Initial Capacity: 4.0 Ah

BATTERY CARE / MAINTENANCE

# BATTERY MAINTENANCE -

The lithium-ion battery is built into the SWFT Glow. Do not

disassemble the SWFT Glow to remove the battery or attempt to

separate it from the device. When charging the SWFT Glow, please use the enclosed 3-pin charging cable or otherwise ensure that the battery charging

· Do not connect or attach the SWFT Glow or the battery to a power

# supply plug or directly to a car's cigarette lighter.

- direct sunlight. Heating the device and/or the battery can cause additional heating, breaking, or ignition of the battery inside the
- the specified charging time. Doing so may cause the battery to become hot, rupture, or ignite. To preserve natural resources, please recycle or dispose of batteries properly. This product contains lithium-ion batteries.
- Do not attempt to modify, change, or replace your battery. • Do not use your SWFT Glow if the battery begins to emit odor, overheats, or begins to leak.

• Do not touch any leaking materials or breathe fumes emitted.

• Do not attempt to charge the device if the battery has discharged

or emits any substances. If the battery has discharged or emitted

Local, state, or federal laws may prohibit disposal of lithium-ion

 Do not allow children and animals to touch the battery. The battery contains dangerous substances, do not open the battery, or insert anything into the battery.

### any substances, there is risk of fire or explosion. Immediately distance yourself from the battery! Lithium-ion batteries are hazardous materials. Please follow all local, state and federal laws regarding recycling, handling and disposing of lithium-ion batteries.

CARE & MAINTENANCE Do not expose the SWFT Glow to liquid, moisture, or humidity to avoid damage to the product's internal circuitry.

# Do not use abrasive cleaning solvents to clean the SWFT Glow.

- Do not place the SWFT Glow or batteries near a fire, or in Do not expose the SWFT Glow to extremely high or low temperatures as this will shorten the life of the electronic device, destroy the battery, and/or distort certain plastic parts.
- Do not dispose of the SWFT Glow in fire as it may explode or • Do not continue charging the battery if it does not recharge within Do not expose the SWFT Glow to contact with sharp objects as this will cause scratches and damage.

may damage the internal circuitry.

## batteries in ordinary trash. Consult your local waste authority for Do not attempt to disassemble the SWFT Glow. information regarding available recycling and/or disposal options.

radio communications.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions : (1) this device may not cause harmful interference, and(2) this device must accept any interference received, including interference that may cause undesired operation.

FCC STATEMENT

Do not allow the SWFT Glow to fall from high places, as doing so

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to

Warning: Changes or modifications to this unit not expressly approved by

the party responsible for compliance could void the user's authority to

equipment off and on, the user is encouraged to try to correct the

- interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the

Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to

