



arlo™

Quick Start Guide

# Welcome

Thank you for choosing Arlo.  
Getting started is easy.

## What's Included



Base station  
(VMB3500)



Arlo Wire-Free  
camera



Lithium CR 123 batteries\*



Base station  
power adapter



Ethernet cable



Wall mount\*



Mounting screws  
and anchors\*

*\* Quantity varies with number of cameras*

## 1 Get the App

For the best experience, download the Arlo app for your smartphone by scanning this QR code or searching for Arlo in the app store.

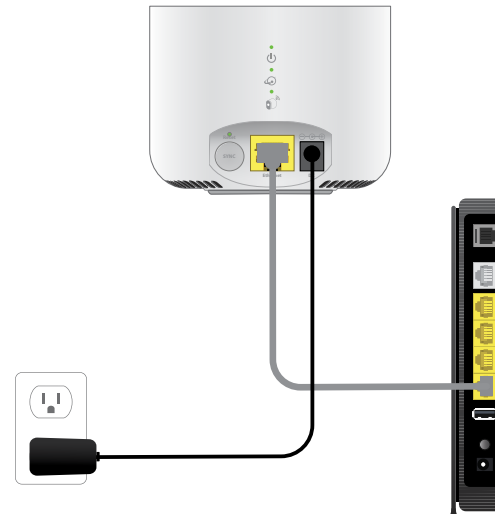


[arlo.netgear.com](http://arlo.netgear.com)



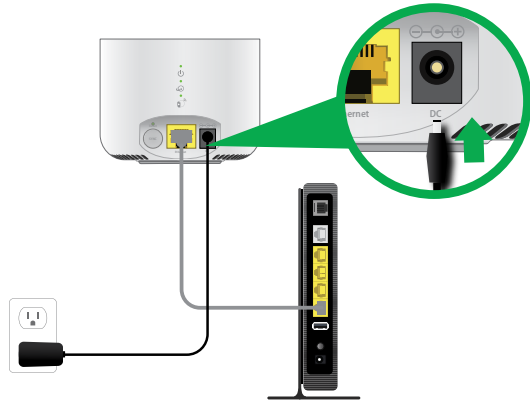
## 2 Connect Your Base Station to the Internet

a. Connect the base station to your router using the Ethernet cable that is included.



b. Connect the AC adapter to your base station and plug it in.

The Power LED and Internet LED on the back of the base station light green in about two minutes.



(If this doesn't happen, visit [arlo.com/support/](http://arlo.com/support/) for troubleshooting tips.)

### 3 Get an Account

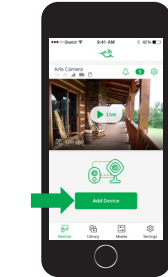
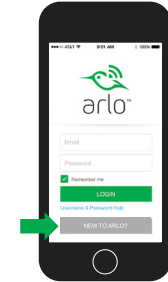
➤ To create a new Arlo account:

- Launch the Arlo app from your smartphone, tap the **New to Arlo?** button, and select **Arlo Wire-Free**.  
If you are using a computer, visit [arlo.netgear.com](http://arlo.netgear.com).

- Follow the onscreen instructions.

➤ To add an Arlo camera to an existing Arlo account:

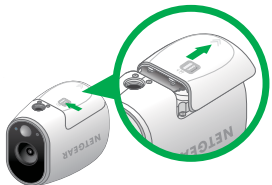
- If you already set up an Arlo account, log in, and click or tap **Add Device**.
- Follow the onscreen instructions.



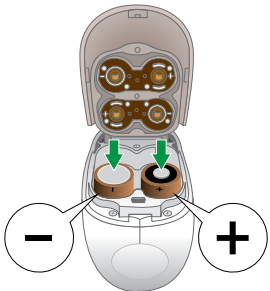
## 4 Insert Batteries Into Your Cameras

a. Unlock the battery compartment by sliding and holding the latch.

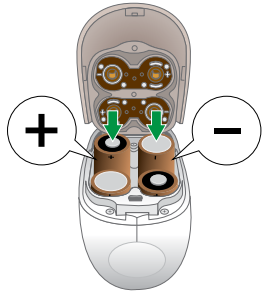
b. Slide the battery door back and lift it to open the compartment.



c. Insert two batteries near the back of the camera.



d. Insert two batteries near the compartment hinge.



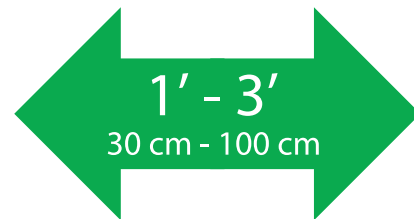
e. Close the battery door.



## 5 Sync Your Cameras With the Base Station

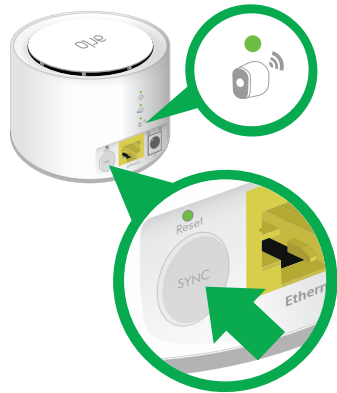
Note: Cameras must be synced one at a time.

a. Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.



b. Press the **Sync** button on the back of the base station for about two seconds. Release the button.

c. Wait for the Sync Status LED to blink green.



d. Press the **Sync** button on top of the camera for about two seconds. Release the button.



A blue LED on the camera blinks slowly when the sync process starts. The blue LED blinks rapidly to confirm sync.

The camera is ready for viewing.

**Note:** If the LED blinks amber quickly, the sync is not successful. You must repeat the sync process.



**Syncing more than one camera?**

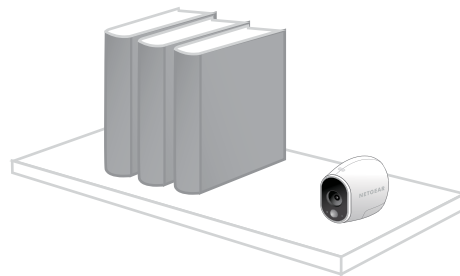
Go to page 9 and repeat steps 5a through 5d for each camera.

## 6 Place or Mount Your Cameras

### Locate a spot for your camera

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

**Tip:** Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.

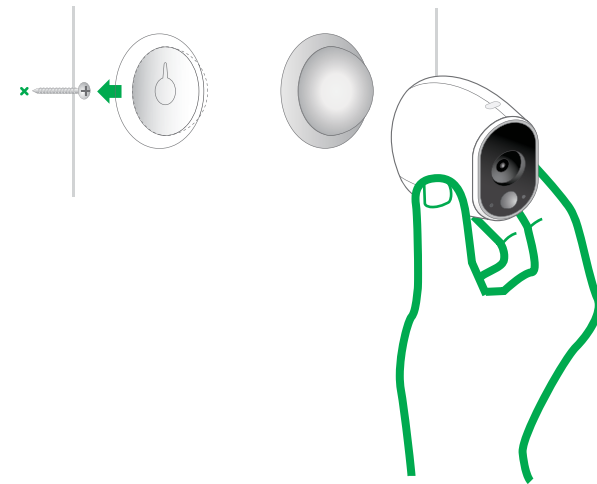


### To mount your camera to the wall:

Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the plastic drywall anchors that are provided.

**Tip:** You can also use double-sided tape instead of screws.

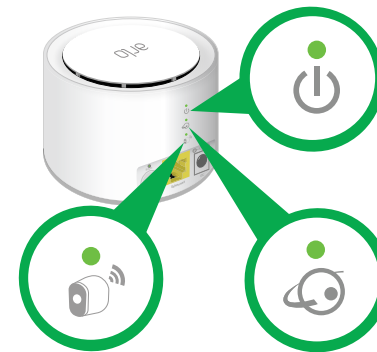


# You're Done!

Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit [arlo.com/support/](https://arlo.com/support/).

## Base Station LED Guide



### Power

#### Green

The base station is powered on.



#### Blinking green

A firmware update is in progress. DO NOT TURN OFF BASE STATION OR CAMERAS.



#### Amber

The base station is booting.



#### Off

The base station is powered off.



### Internet



#### Green

The base station is connected to the Internet.



#### Blinking green

The base station is sending data over the Internet.



#### Amber

The base station is connected to the router but did not establish an Internet connection.



#### Off

The base station is not connected to your router.



### Camera



#### Green

Cameras are connected to the base station.



#### Blinking green

The base station is attempting to sync with a camera.



#### Blinking amber

A camera is too far from the base station. Signal strength is weak.



#### Amber

The base station is not assigned to an Arlo account.



#### Off

No cameras are detected.



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## Compliance

For the current EU Declaration of Conformity, visit  
[http://kb.netgear.com/app/answers/detail/a\\_id/11621/](http://kb.netgear.com/app/answers/detail/a_id/11621/).

For regulatory compliance information, visit  
<http://www.netgear.com/about/regulatory/>.

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## **Federal Communication Commission Interference Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

**Industry Canada statement:**

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

**Radiation Exposure Statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

**Déclaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.