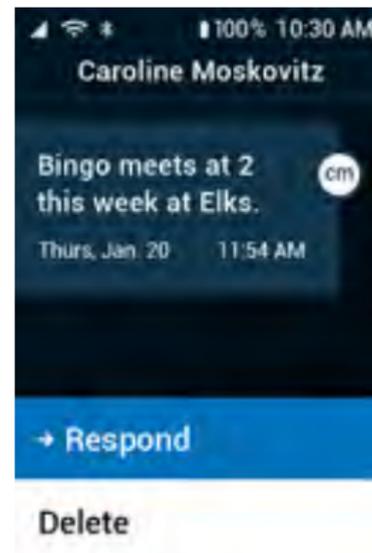


## Reading and Replying to Text Messages (continued)

4. Select **Respond** to reply to the message and press **Ok**.
5. Use the keypad to type a message and press **Ok** to send.

### STEP 4



## Sending New Text Messages

1. From the Main Menu, select **Text Messages** and press **Ok**.
2. Select **Compose New Text** and press **Ok**.
3. Choose either **From Contacts** or **New Number** and press **Ok**.
4. Select the recipient from **Contacts** or enter the phone number.
5. Use the keypad to type a message and press **Ok** to send.

## Checking Emergency Alerts

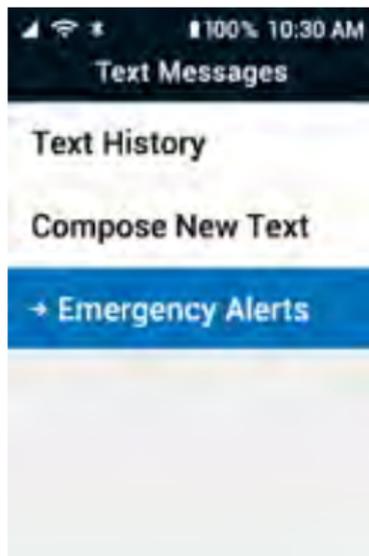
Emergency Alerts show active emergency alerts in your area. You will get a notification when the phone receives an emergency alert.

### To check emergency alert messages:

1. From the Main Menu, select **Text Messages** and press **Ok**.

Select **Emergency Alerts** and press **Ok**.

### STEP 2



## Typing Text Messages with the Keypad

You can use the numeric keypad to enter numbers, letters and symbols to compose your text message.

### Use these buttons to type a message on the phone's numeric keypad:

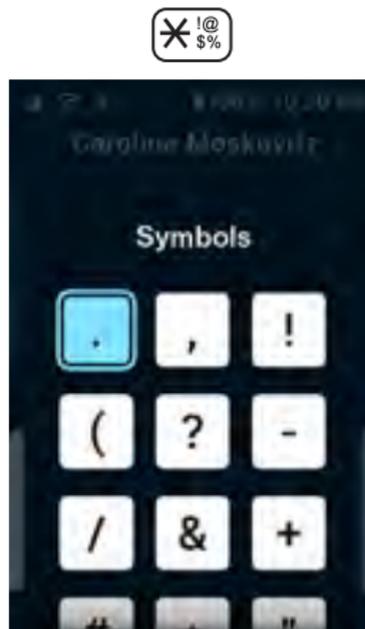
- **2–9** – Types numbers and letters.

**Up**, **Down**, **Left** and **Right** arrows – Move over the typed letters.

- **Back** – Delete a character.
- **0** – Add a space.

## Typing Text Messages with the Keypad (continued)

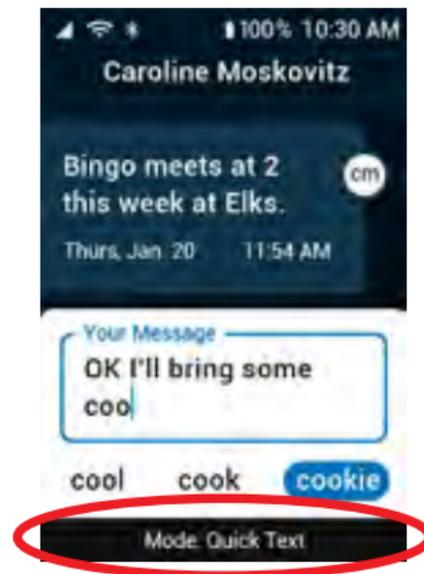
-  – Add a period.
-  – Displays a list of punctuation that you can select.
-  – Press repeatedly to cycle through the text entry modes (Quick Text, abc, Abc, ABC and 123).



## Typing Text Messages with the Keypad (continued)

While typing a message, press  to choose one of these text entry modes:

- **Quick Text (Predictive)** – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the  and  arrows.



## Typing Text Messages with the Keypad (continued)

- abc (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- Abc (Initial Capitalized) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”
- ABC (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- 123 (Numeric) – Types numeric characters only.

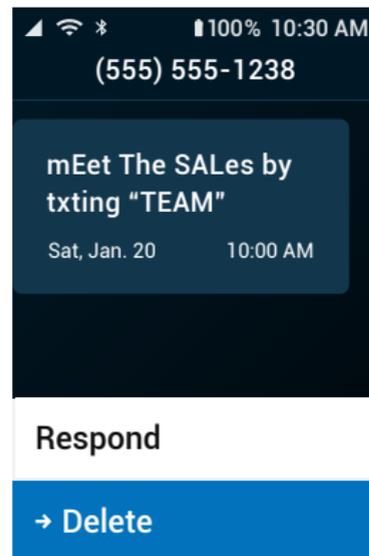
## Sending Photo Messages

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Select a photo and press **Ok**.
4. Select **Photo Options** and press **Ok**.
5. Select **Share Photo** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.

## Deleting Text Messages

1. From the Main Menu, select **Text Messages** and press **Ok**.
2. Select **Text History** and press **Ok**.
3. Select a contact or phone number and press **Ok**. Your conversation with that person opens.
4. Select **Delete** and press **Ok**.
5. The phone confirms that you want to delete the message. Select **Delete** again and press **Ok**. The phone deletes the most recent text message.

### STEP 4



## Section 5: Photos & Videos

### Topics

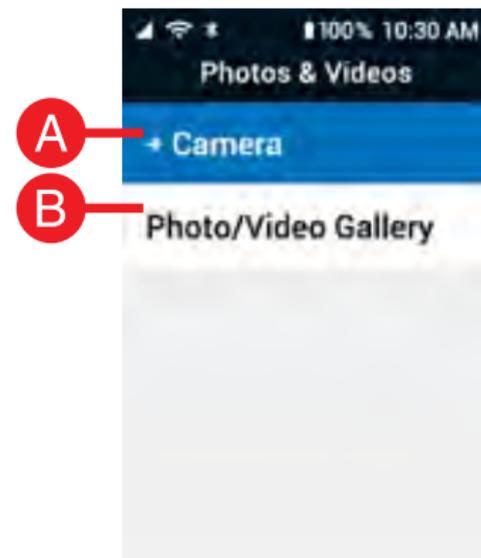
- Photos & Videos Overview
- Taking a Photo
- Recording a Video
- Viewing Your Photos and Videos
- Deleting Your Photos and Videos
- Sharing Your Photos
- Saving Photos & Videos From Text Messages

## Photos & Videos Overview

The Camera allows you to take pictures and videos of precious moments and share with friends and family.

Select **Photos and Videos** from the Main Menu for the following options:

- A. Camera** – Take photos and videos.
- B. Photo/Video Gallery** – View photos and videos you have captured or received.



## Taking a Photo

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Camera** and press **Ok**.
3. Select **Take Photo** and press **Ok**.
4. Select **Rear Camera** or **Front Camera (Selfie)** and press **Ok**.
5. Aim the phone toward the subject and press **Ok** to take a photo.
6. The photo you took is shown. Select **Save** or **Discard** and press **Ok**.

### NOTE

Press  to zoom in and  to zoom out.

## Recording a Video

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Camera** and press **Ok**.
3. Select **Record Video** and press **Ok**.
4. Select **Rear Camera** or **Front Camera (Selfie)** and press **Ok**.

## Recording a Video (continued)

5. Aim the phone toward the subject and press **Ok** to start recording.
6. When you are finished, press **Ok** to stop recording.
7. The video you took is shown. Select **Save** or **Discard** and press **Ok**.

**NOTE**

Press  to zoom in and  to zoom out.

**STEP 5**



**STEP 7**



## Viewing Your Photos and Videos

After you have captured a photo or video, you can view it by accessing the Photo/Video Gallery.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Use the , ,  and  arrows to navigate through the photos.
4. Select a photo or video and press **Ok** to view it.

## Deleting Your Photos and Videos

While viewing your Photo/Video Gallery, you can delete any photos that you no longer need.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Use the , ,  and  arrows to navigate through the photos.
4. Select a photo or video and press **Ok** to view it.

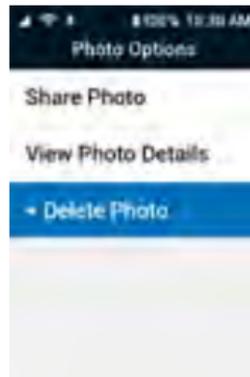
## Deleting Your Photos and Videos (continued)

5. Press **Ok** to open **Photo Options**.
6. Select **Delete Photo** or **Delete Video** and press **Ok**.
7. Select **Delete Photo** or **Delete Video** again and press **Ok**.

**STEP 5**



**STEP 6**



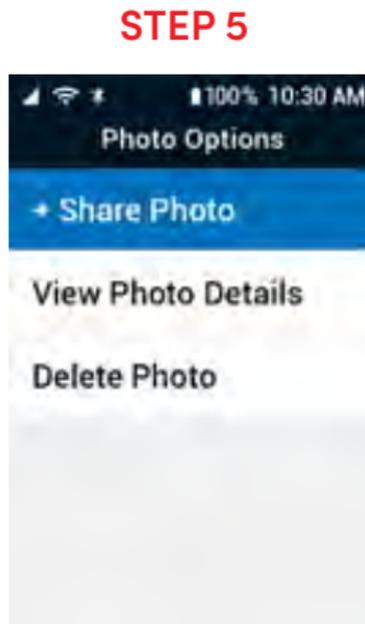
## Sharing Your Photos

Text the photos you take to other people.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Select a photo and press **Ok**.
4. Select **Photo Options** and press **Ok**.

## Sharing Your Photos and Videos (continued)

5. Select **Share Photo** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.



## Saving Photos & Videos From Text Messages

1. From the Main Menu, select **Text Messages** press **Ok**.
2. Select **Text History** and press **Ok**.
3. Select a **contact or phone number** and press **Ok**. Your conversation with that person opens.
4. Press the up arrow to **highlight** the picture or video you want to save and press **Ok**.
5. Select **Photo/Video Options** and press **Ok**.
6. Select **Save to Galley** and press **Ok**. You will get a confirmation that your photo/Video has been Successfully Saved to Gallery.

## Section 6: Amazon Alexa

### Topics

- Setting up Alexa
- Setting up the Lively Skill
- Using Alexa
- Disabling Alexa

For additional resources, including how-to cards and videos, visit [lively.com/fliplearn](https://lively.com/fliplearn).

## Setting up Alexa

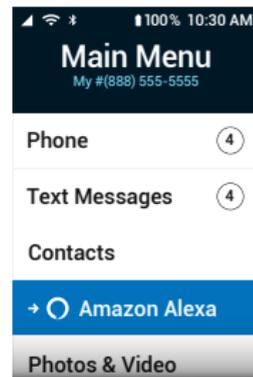
Amazon Alexa gives you a way to easily navigate your phone with voice controls. Alexa is optional but can provide a better experience when using the phone.

1. From the Main Menu, select **Amazon Alexa** and press **Ok**.
2. Select **Set Up Alexa** and press **Ok**.

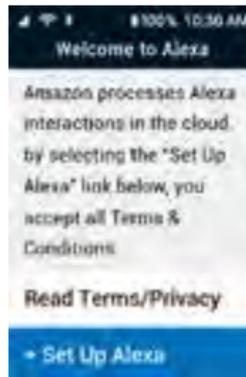
### NOTE

Connection of your Amazon account to Alexa on your Jitterbug Flip2 allows for personalized answers to questions like "Alexa, what is the weather forecast?" or "Alexa, what is the current time?" based on the location registered in your Amazon account.

### STEP 1



### STEP 2



## Setting up Alexa (continued)

3. Select **Sign In To Amazon** and press **Ok**.

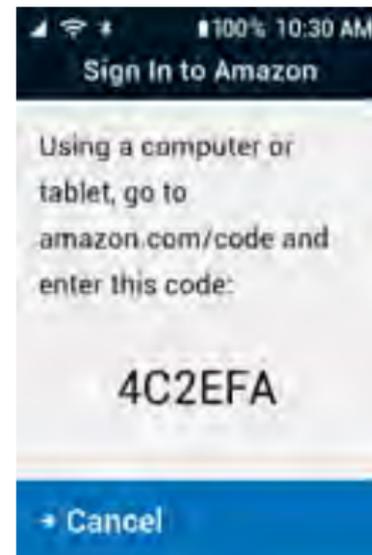
OR

Select **Skip Sign-In** and press **Ok**. Skip to step 8 on page 79.

(Create an Amazon account if you do not already have one.)

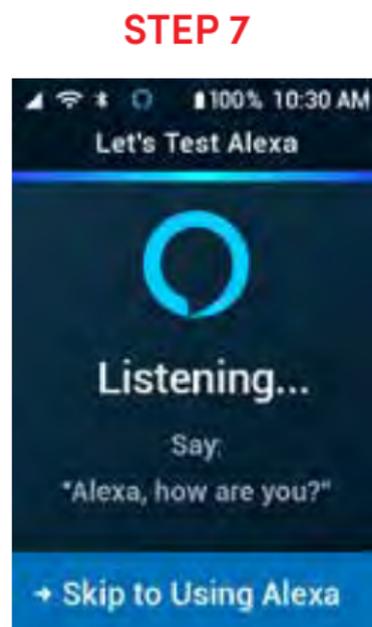
4. On a computer or tablet, go to **amazon.com/us/code**, log in to your Amazon account, and on the Register Your Device page enter the code that displays on your Jitterbug Flip2 phone screen.

### STEP 4



## Setting up Alexa (continued)

5. Wait while Amazon Alexa connects with your Amazon account. The **Connecting to Account** screen will display on your Jitterbug Flip2.
6. Press **Ok** on the Success screen to select **Next**.
7. To test Alexa, your Jitterbug Flip2 will prompt you to say "Alexa, how are you?" out loud. Alexa will respond to your question.
8. After testing Alexa, select **Skip to Using Alexa** and press **Ok**.
9. Press **Ok** to select **Next: Using Alexa**.

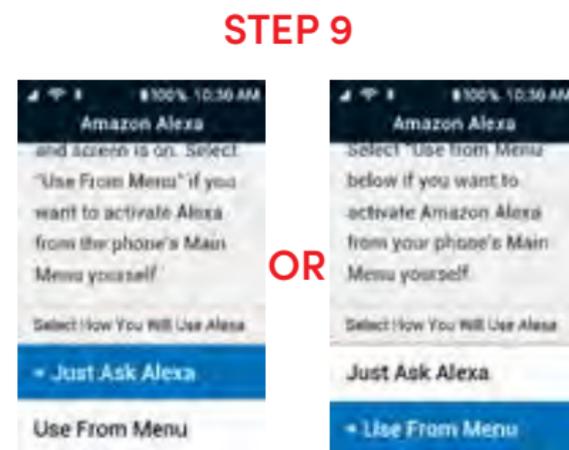


## Setting up Alexa (continued)

10. Choose how you want to use Alexa and press **Ok**:

- The "Just Ask Alexa" setting allows you to ask Alexa questions after simply flipping open the phone.  
**OR**  
The "Use From Menu" setting adds additional steps of pressing the Down arrow to highlight "Amazon Alexa" on the Main Menu and pressing **Ok** before you can ask Alexa questions.

11. The setup success screen displays. Press **Ok** to close.



## Setting up Lively Skill

The Lively skill allows you to use your voice to:

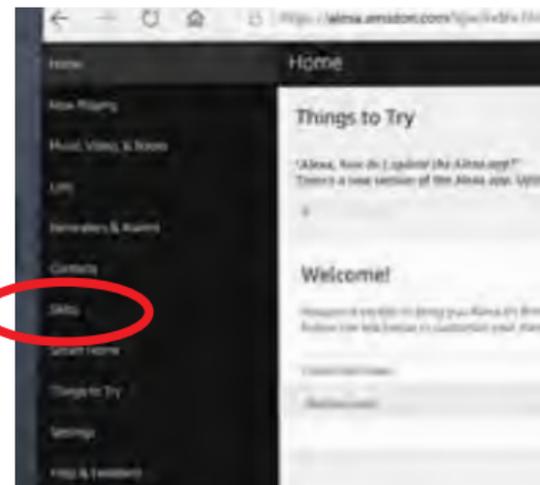
- Make calls to contacts stored in your Jitterbug Flip2
- Help write and send text messages to contacts stored in your Jitterbug Flip2
- Check your Jitterbug Flip2 battery level
- Get your Jitterbug Flip2 phone number
- Find out how many minutes remain on your monthly plan
- Find out how many texts you have left on your monthly plan

Before you start, make sure you have set up Alexa and connected to your Amazon account.

## Setting up Lively Skill (continued)

1. Use a computer or tablet to go to **alexa.amazon.com** and sign into your Amazon account. The Alexa home page opens.
2. Click Skills on the list to the left, then type "Lively" in the search bar and press **Enter**.

### STEP 2

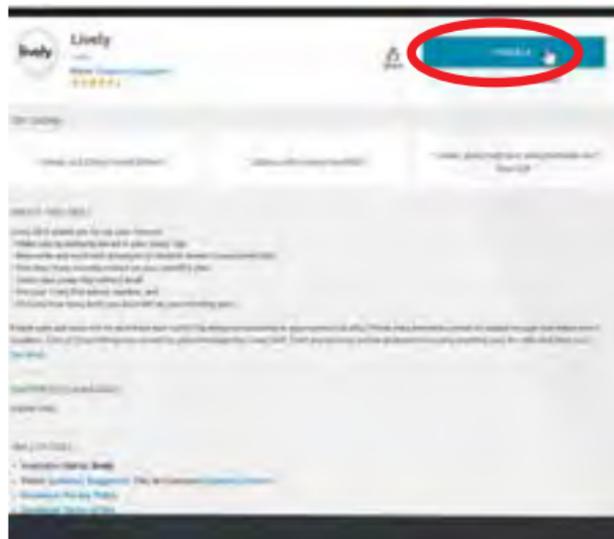


## Setting up Lively Skill (continued)

3. Select Lively from the skill list and click **ENABLE** in the upper right corner.
4. The Lively account sign-in page opens. If you have already created a Lively account, sign in using your Lively account credentials. If you have not registered, click "Create an Account" and complete account registration.

**NOTE**

If you don't know your passphrase, call customer service at 1.800.733.6632.

**STEP 3**


## Setting up Lively Skill (continued)

5. The Name your devices page displays. Create a personal nickname to enter in the box under the phone number of your Jitterbug Flip2. Click **Submit**.
6. The page displays confirming Lively skill has been successfully linked.

**NOTE**

Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say "Jane's phone has 30 minutes remaining for this month" instead of "888.555.5555 has 30 minutes remaining for this month."

## Setting up Lively Skill (continued)

To confirm the Lively skill works correctly:

1. Make sure your phone is flipped open and say "Alexa, open Lively."
2. Lively skill: "Welcome to Lively! I don't recognize the device you're using. It's either new, or something has changed on it. When you created your account, you provided a name for each phone. This allows it to place calls or send a text. Is this a phone you want to set up to place calls or send texts?"
3. You say "Yes."
4. Lively skill: "Is this the phone for: <nickname you provided for your Jitterbug Flip2>?"

## Setting up Lively Skill • To confirm the Lively skill works correctly (continued):

5. You say "Yes."
6. Lively skill: "Alright! This phone is now assigned to <nickname>. Do you want to learn what you can do with Alexa on your phone?"
7. You say "Yes."

## Using Alexa

Use Alexa to help navigate the phone or find answers to questions.

### Ask Alexa a Question:

1. Open the phone.

OR

From the Main Menu, select **Amazon Alexa** and press **Ok**.

#### NOTE

*If you're in a low signal area, connect to a Wi-Fi network for the best experience.*

## Using Alexa • Ask Alexa a Question (continued):

2. To get started, simply ask a question. Start by saying the word "Alexa" for general questions.
  - "Alexa, what is the weather in Seattle?"
  - "Alexa, what time is it in Denver?"
  - "Alexa, set a timer for 1 minute."
3. Alexa answers your question and returns you to the Main Menu.

#### NOTE

*If you ask something that Alexa cannot do, Alexa will tell you that it is not supported.*

## Using Alexa (continued)

### Ask the Lively Skill:

The Lively skill helps you navigate and interact with your phone through Alexa.

Before using Alexa for Lively interactions, make sure you have completed Alexa and Lively skill setup. Note: If you're in a low signal area, connect to a Wi-Fi network for the best experience.

1. Open the phone.

OR

From the Main Menu, select **Ask Alexa** and press **Ok**.

## Using Alexa • Ask the Lively Skill (continued):

2. To get started, just say "Alexa, ask Lively..."

You can ask the Lively skill for help with things like:

- "Alexa, ask Lively to call Dr. Smith."
- "Alexa, ask Lively to text Bill."
- "Alexa, ask Lively how many minutes I have left."

3. Alexa answers your question and returns you to the Main Menu.

### NOTE

*Contacts must be entered into your phone to call or text with Alexa. When you access the Lively skill to place calls or write texts, Alexa will repeat the contact name back to you to confirm the correct contact is selected, then will place the call or ask you to speak your short text message. You can review and edit the text before you send the text.*

## Disabling Alexa

If you want to stop using Alexa on your Jitterbug Flip2, follow these four steps to disable Alexa.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Amazon Alexa** and press **Ok**.
3. Select **Sign Out of Amazon** or **Disable Alexa** and press **Ok**.
4. Select **Sign Out of Amazon** or **Disable Alexa** and press **Ok** again to confirm.

### NOTE

*To use Alexa again, you must complete Amazon Alexa setup again.*

## Section 7: Helpful Tools

### Topics

- Flashlight
- Magnifier
- Clock
- Calculator
- FM Radio
- Mobile Support
- Reminders

## Flashlight

The built-in flashlight helps you see in low light.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Flashlight** and press **Ok**.
3. Select **On** and press **Ok**.
4. To turn off the flashlight, close the phone.

### NOTE

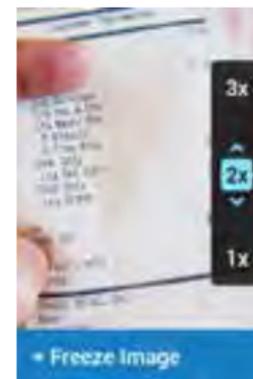
*The flashlight automatically turns off after 15 minutes to save battery.*

## Magnifier

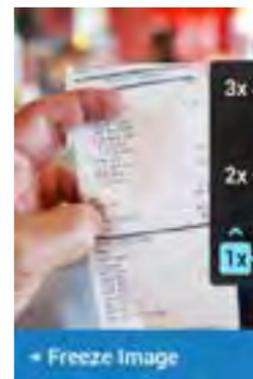
The magnifier tool uses the phone's camera to help you see small text or objects.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Magnifier** and press **Ok**.
3. Aim the camera and press **Up** to zoom in and **Down** to zoom out.
4. Press **Ok** to Freeze or Unfreeze the image.

### STEP 3



### STEP 4



## Clock

Set alarms and timers, or use the stopwatch to help keep track of time.

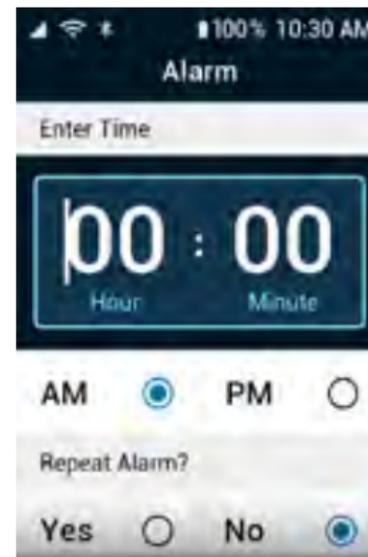
### Set the Alarm Clock:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Alarm** and press **Ok**.
4. Select **Set New Alarm** and press **Ok**.

### Clock • Set the Alarm Clock (continued):

5. Enter the time you want the alarm to go off, using 3–4 digits. For example, enter “700” for 7:00 or “1100” for 11:00.
6. Select **AM** or **PM** and press **Ok**.
7. If you want the alarm to repeat, select **Yes** under *Repeat Alarm?* and press **Ok**. Select when you want the alarm to repeat and press **Ok**.

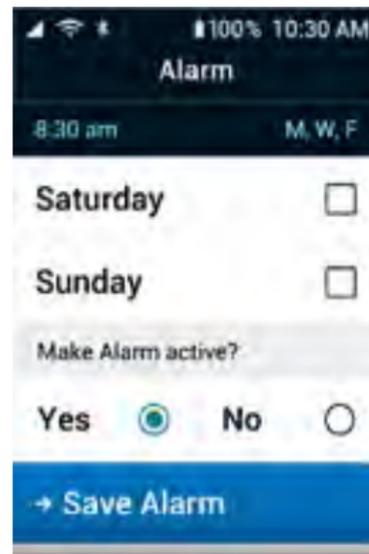
### STEP 5



## Clock • Set the Alarm Clock (continued):

8. To turn on the alarm, select **Yes** under *Make alarm active?* and press **Ok**.
9. Select **Save Alarm** and press **Ok**.
10. When the alarm rings, press **Ok** to turn the alarm off.

### STEP 9



## Clock (continued)

### Deleting an Alarm:

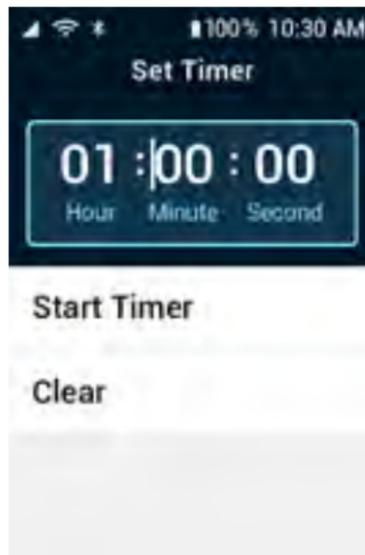
1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select the alarm you want to delete and press **Ok**.
4. Select **Delete Alarm** and press **Ok**.
5. Select **Delete Alarm** again and press **Ok**.

## 6. Clock (continued)

### Set the Timer:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Timer** and press **Ok**.
4. Enter the time you want to count down, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.

### STEP 4



## Clock • Set the Timer (continued):

5. Select **Start Timer** and press **Ok**.
6. When the time is up, the alarm rings. Press **Ok** to turn the alarm off.

## Clock (continued)

### Use the Stopwatch:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Stopwatch** and press **Ok**.

## Clock • Use the Stopwatch (continued):

4. Select **Start** and press **Ok**. The stopwatch starts.
  - To pause, select **Stop** and press **Ok**. Select **Resume** and press **Ok** to start the stopwatch again.
  - To track laps, select **Lap** and press **Ok**. The lap times are shown at the bottom of the screen.
  - To reset the time, select **Reset** and press **Ok**.

## Calculator

The calculator helps you add, multiply, subtract and divide.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Calculator** and press **Ok**.
3. Type the first number.

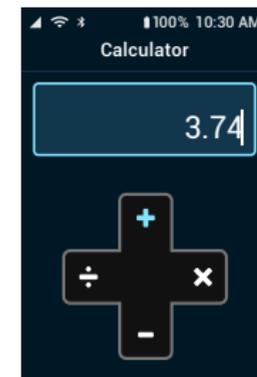
## Calculator (continued)

4. Use the arrows to add an addition () , subtraction () , division () or multiplication () sign.
5. Type the second number.
6. Press **Ok** to calculate the total.



Press  to enter a decimal. Press **Back** to delete a character.

**STEP 4**



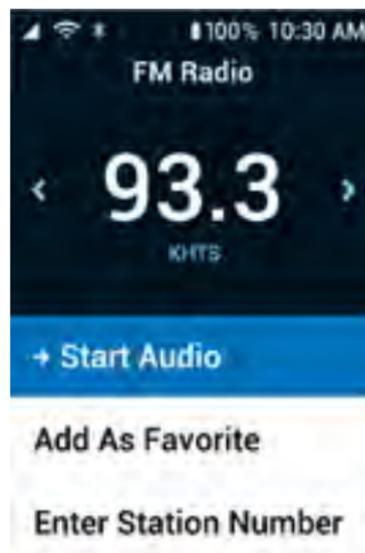
**STEP 6**



## FM Radio

1. Connect headphones to the 3.5mm audio jack on the side of the phone.
2. From the Main Menu, select **Help Tools** and press **Ok**.
3. Select **FM Radio** and press **Ok**.
4. To navigate through or save channels:
  - To find available stations, press **◀** or **▶**

### STEP 4



## FM Radio (continued)

- To save a station as a favorite, select **Add as Favorite** and press **Ok**.
- To type in a station number with the keypad, select **Enter Station Numbers** and press **Ok**. Do not enter the decimal. For example, enter "933" to tune to 93.3.
- To choose a station you saved, select **Favorite Stations** and press **Ok**.
- Use the phone's volume buttons to raise or lower the volume.

### NOTE

*While the radio is playing, Now Playing on Radio appears on the Main Menu for quick access to the radio settings.*

## Reminders

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Add Reminder** and press **Ok**.
3. You will have an option to use suggested Reminder titles from the **Reminder Library** or **Write My own**. Select an option and press **Ok**.

## Reminders (continued)

### Write My Own:

1. Enter a Description or Details for the timer using the keypad.
2. Use the down arrow key to highlight the Reminder Time.
3. Enter the time you want for the Reminder, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.
4. Use the down arrow key to select either **AM** or **PM** and press **Ok**.
5. Use the down arrow key to select Day(s) of the week and press **Ok**.
6. If you would like to add images to your Reminder, use the down arrow key to select Add Images (Max 2) and press **Ok**.