VIVITAR
wemakefun

Quick Start Guide

IPC113

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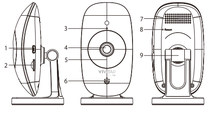
EN

1 What's Included

1. IP Camera
2. Micro USB cable
3. AC Charger
4. Screws +Anchors
5. Setup tool
6. 2-Sided Foam Pad
7. Metal Mount

Micro SD memory card not included

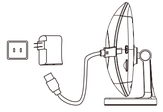
2 Parts of the Camera



1. Micro USB Port
2. Micro SD card slot
3. Microphone
4. Lens
5. LED indicator (red/blue)
6. Speaker
7. Ventilation holes
8. Reset button
9. Column spinner

3 Initial Setup

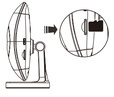
Turning On the Camera



Connect the power supply with the IP Camera and the RED indicator light will turn on.

If the camera is failed to connect, it needs to be reset.
To reset the IP camera, use the setup tool to press the "Reset" button on the back of the camera.
Press and hold until the indicator turns red.
Release the "Reset" button and wait for the system toreboot. This will takes around 15 seconds.

Installing the Memory Card

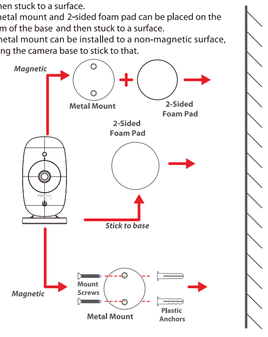


Class 4 or higher Micro SD memory card required (up to 32GB) for normal use.

Mounting the Camera

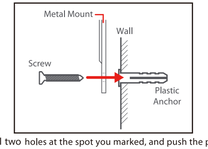
The camera can be mounted in several ways:

- The base is magnetic, allowing it to sit securely on a metal surface.
- The 2-sided foam pad can be placed on the bottom of the base and then stuck to a surface.
- The metal mount and 2-sided foam pad can be placed on the bottom of the base and then stuck to a surface.
- The metal mount can be installed to a non-magnetic surface, allowing the camera base to stick to that.



Installing the Metal Mount

1. Find the location of where you would like to mount the camera, then using a pencil, place the metal mount against the surface and mark where the two screw holes on the metal mount are, on the surface. These will be the location of where you will drill to place the plastic anchors.



2. Drill two holes at the spot you marked, and push the plastic anchors into the wall.
3. Place the metal mount and align the holes with the anchors and drive or drill the mount screws in.

Indicator Light

When the red indicaor light flashes quickly,it is in setting mode and means you can setup the camera via your mobile device.

When the blue indicator light is steady,it indicates that the camera is connected to Wi-Fi.

Camera Operation

Preparations before use

Mobile device system requirements:
Android OS 4.4 or higher
iOS 9.0 or higher

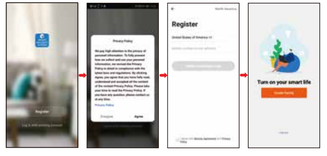
Install the App

Use your mobile phone or tablet to search for "**Vivitar Smart Security 2**"in Google Play (for Android OS) or in the Apple app store(for iOS) to find the app, and install it according the instructions.

Available on the iPhone App Store OR GET IT ON Google Play → VIVITAR SMART SECURITY 2 APP

Register an account

If this is the first time using the app, you need to register an account as per below:



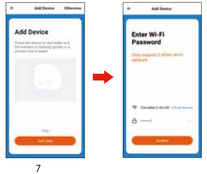
4 Connecting Your IP Camera with the App

Note: Your IPC Camera is supported only on a 2.4GHz Wi-Fi network. For setup, make sure your mobile device is connected to a 2.4GHz Wi-Fi network

1. After installing the app '**Vivitar Smart Security 2**', launch the app and follow the prompts to setup the app. Then tap '**+**' or '**Add Device**' from the home page.
Tap '**Security & Sensor**', then choose '**Smart Camera**'.

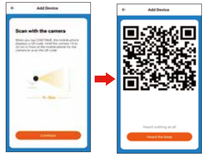
2. Power the device on and make sure the indicator is flashing quickly or a prompt tone is heard.
Then tap '**next step**'.

Make sure your smart device is connected to a 2.4G Wi-Fi networ, then tap '**Confirm**'.



3. The app will guide you to scan mobile device with the camera.

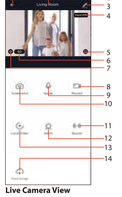
When you tap '**Continue**' the mobile phone displays a QR code.
Hold the camera 15 to 20 cm in front of the mobile device for the camera to scan the QR code.



4. In connecting, make sure your router, mobile and device are as close as possible.

Once the camera get the information from mobile device, the camera indicator will turn and keep to blue color which means the camera is connected successfully.
Your camera's Live Camera view with streaming video will be openned.

5 Using the Vivitar Smart Security 2 App



1. **Back to the home page**
2. **Device name**
3. **Settings**
4. **Wi-Fi signal**
5. **Switch to full screen**
6. **Image quality (SD/HD) switch**
7. **Speaker turn on/off**
8. **Record the view of the camera** (video saved to your mobile device)
9. **Speak to the camera**
10. **Screenshot of the live** (photo saved to your mobile device)
11. **Siren alarm** (send a siren to camera)
12. **Alarm** (To turn on/off the motion detection alarm or choose the sensitivity of the motion detection.)
13. **Playback the local recorded video** (Feature only can be used after inserted a memory card)
14. **Cloud storage** (Users could download and playback the recorded video from the cloud, subscription fee would be charged for this function.)

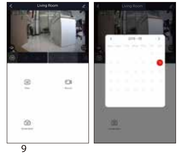
Live Camera View

Playback the Saved Files

a) Choose the device, get into the live view, press the 'playback' (Only available when the micro SD card is inserted.)

b) Users could review the videos that have filmed by the camera.

c) Users could choose the date to review videos.



Camera Settings:

Device Name: Users could modify the device name.
Share Device: Users could share the device to your trusted-one.
Device Information: Users could see the device owner, IP address, device ID, etc.
Use Echo: Instruction for how to work with Amazon Alexa.
Basic Function Settings: Indicator light on/off, Flip screen, time watermark, speech method for one/two way talk.
Motion detection: User could switch on/off the motion detection alarm and set the sensitivity of motion detection.
Memory card settings: Users could check the memory of the card and wipe off the SD card memory.
Value-added Service Purchase: Cloud storage service for users. (Subscription fee would be charged for this function.)
Feedback: Users could submit problems or advices to the service provider to optimize the service.
Firmware Information: To view the information of current and previous firmware version.
Remove Device:
a) When users want to change the internet connection, please press '**Remove Device**' and reset the camera to repairing with new Wi-Fi.
b) No longer to use the camera.

Other features:

'**More services**' supports you to find the instructions regarding the '**Alexa**', '**Google Assistant**' and '**IFTTT**' features.

Review the '**Alarm**', '**Family**' and '**Notification**' events.

Turn on/off the alarm of '**Sound**' and '**Push Notification**'

Troubleshooting

In the mode of local accessing,there is no way to connect the smartphone or tablet to the camera.
>Make sure that the power plug is properly plugged in.
>Make sure that the camera is enabled,and that the indicator of power/status light is red and flashing quickly.
>Make sure that the camera and smartphone/tablet are located within an effective receiving distance.
>Reset may be needed for the camera.Please use the Setup tool to press the reset button,then the camera will change to setting mode.
The red indicator will flash quickly,and you can then configure the network to connect the camera.

In Internet accessing mode,the smartphone/tablet fails to connect to the camera by Wi-Fi .
>Make sure that the power plug is properly plugged in.
>Make sure that camera is enabled,and that the indicator of power/status light is red.
>Make sure during setup of the camera's Wi-Fi network,the correct password is entered for the Wi-Fi router.
>Make sure that the camera and Wi-Fi router are located within an effective receiving distance.
>Make sure that your smartphone/tablet has successfully connected to Internet by Wi-Fi.

NOTE: Product and application are updated periodically. The interface shown are only for example. No extra notification on further changes.

Technical Support and Warranty Information

For technical support issues please visit our website at www.vivitar.com. You can find manuals, software and FAQ's on the website. Can't find what you are looking for? E-mail us at support@vivitar.com and one of our technical support team members will answer your questions. For phone support in the US please call 1-800-592-9541, in Australia call 1800-006-614. If you are calling from anywhere else, please visit www.vivitar.com for your local toll free number.

Warranty Information:
This warranty covers the original consumer purchaser only and is not transferable. Products that fail to function properly UNDER NORMAL USAGE, due to defects in material or workmanship will be repaired at no charge for parts or labor for a period of one year from the time of purchase.

What Is Not Covered By Warranty:
Damages or malfunctions not resulting from defects in material or workmanship and damages or malfunctions from other than normal use, including but limited to, repair by unauthorized parties, tampering, modification or accident.

What To Do When Service Is Required:
When returning your defective product (postage pre-paid) for service, your package should include:
1. Copy of original bill of sale
2. A detailed written description of the problem.
3. Your return address and telephone number (Daytime)

MAIL TO THE APPROPRIATE ADDRESS BELOW:

Sakar / Vivitar International
Attention: Service Department
195 Carter Drive
Edison, NJ 08817

For Australia Customers Only
Return faulty camera to the Refund Counter at the store where purchased.

FCC Radiation Exposure Statement
The device has been evaluated to meet general RF exposure requirement. The device can be used in mobile/fixed (Min 20cm) exposure condition without restriction.

This device complies with the part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Caution: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or experienced radio/ TV technician for help.