



VC01A

Integrated video conference terminal

User Manual

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## Product support

This document aims to provide the most updated and accurate information to customers, and thus all contents may be modified from time to time without prior notice. Please visit the website for the latest version of this document and other product information. Available files vary by model.

1. Make sure your computer is connected to the Internet.
2. Visit the local website from [www.BenQ.com](http://www.BenQ.com). The website layout and content may vary by region/country.
  - User manual and related document: [www.BenQ.com](http://www.BenQ.com) > **Business** > **SUPPORT** > **Downloads** > model name > **User Manual**
  - (EU only) Dismantled information: Available on the user manual download page. This document is provided based on Regulation (EU) 2019/2021 to repair or recycle your product. Always contact the local customer service for servicing within the warranty period. If you wish to repair an out-of-warranty product, you are recommended to go to a qualified service personnel and obtain repair parts from BenQ to ensure compatibility. Do not disassemble the product unless you are aware of the consequences. If you cannot find the dismantled information on your product, contact the local customer service for assistance.

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## Safety warnings and precautions



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

- The mains plug of the power supply cord shall remain readily operable. The AC receptacle (mains socket outlet) shall be installed near the equipment and shall be easily accessible. To completely disconnect this equipment from the AC mains, disconnect the power cord plug from the AC receptacle.
- Do not place this product on an uneven, sloping or unstable surface (such as a trolley) where it may fall and cause damage to itself or others.
- Do not place this product near water, like a spa or pool, or in a position which will allow the splashing or spraying of water onto the product, like in front of an open window where rain water may enter.
- Do not install this product in a confined space without proper ventilation and air circulation, such as in a closed cabinet. Allow proper space around the product for dissipating heat inside. Do not block any openings and vents on the product. Overheating may result in hazards and electric shock.
- Installation of this product should only be performed by a qualified technician. Failure to install this product properly may cause injuries and damages to the personnels and the product itself. Check the installation regularly and maintain the product periodically to ensure the best working condition.
- Use only the accessories approved or recommended by the manufacturer to mount this product. Using wrong or unsuitable accessories may cause the product to fall and result in serious personal injuries. Make sure that the surface and fixing points are strong enough to sustain the weight of the product.
- To reduce the risk of electric shock, do not remove covers. No user serviceable parts inside. Refer servicing to qualified service personnel.
- To prevent personal injuries, mounting the product is required before use.

## Important safety instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



## Safety notice for remote control

- Do not put the remote control in the direct heat, humidity, and avoid fire.
- Do not drop the remote control.
- Do not expose the remote control to water or moisture. Failure to do so could result in malfunction.
- Confirm there is no object between the remote control and the remote sensor of the product.
- When the remote control will not be used for an extended period, remove the batteries.

## Battery safety notice

The use of the wrong type of batteries may cause chemical leaks or explosion. Please note the following:

- Always ensure that the batteries are inserted with the positive and negative terminals in the correct direction as shown in the battery compartment.

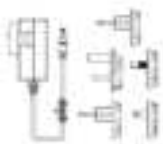
- 
- Different types of batteries have different characteristics. Do not mix different types.
  - Do not mix old and new batteries. Mixing old and new batteries will shorten battery life or cause chemical leaks from the old batteries.
  - When batteries fail to function, replace them immediately.
  - Chemicals which leak from batteries may cause skin irritation. If any chemical matter seeps out of the batteries, wipe it up immediately using a dry cloth, and replace the batteries as soon as possible.
  - Due to varying storage conditions, the battery life for the batteries included with your product may be shortened. Replace them within 3 months or as soon as you can after initial use.
  - There may be local restrictions on the disposal or recycling of batteries. Consult your local regulations or waste disposal provider.

## Package contents

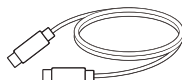
Open the sales package and check the contents. If any item is missing or damaged, please contact your dealer immediately.



Integrated video conference terminal



Adapter and plug (by region) x 1



USB Type-C cable x 1



2.4GHz remote control and AAA battery x 2



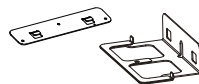
HDMI cable x 1



Quick start guide



Camera cover x 1



Mounting kit

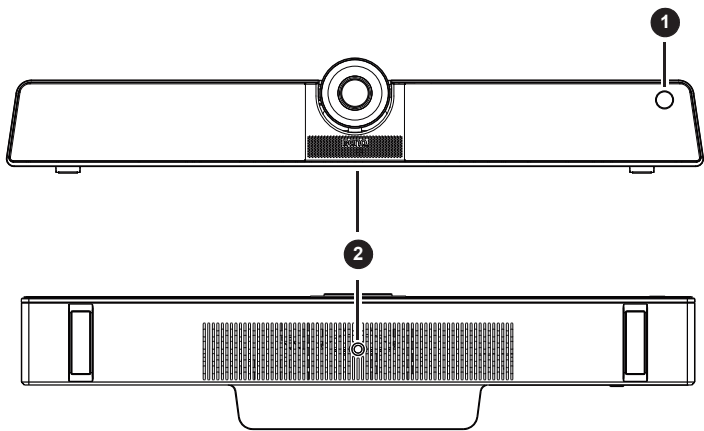


- “Integrated video conference terminal” will hereinafter be referred to as “the product” in this document.
- Before discarding the package, check that you haven’t left any accessories inside the box.
- Dispose of packaging materials wisely. You can recycle the cardboard carton. Consider storing the package (if possible) for future transport of the display.
- Do not leave plastic bags within reach of young children or babies.



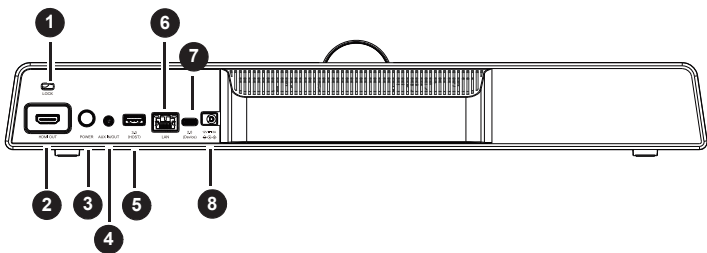
# Installation instructions

## Product interface







No.	Name	Description
1	IR Signal Receiver	Receive IR signals. Do not obstruct the receiver.
2	Screw hole	Screw hole for mounting.

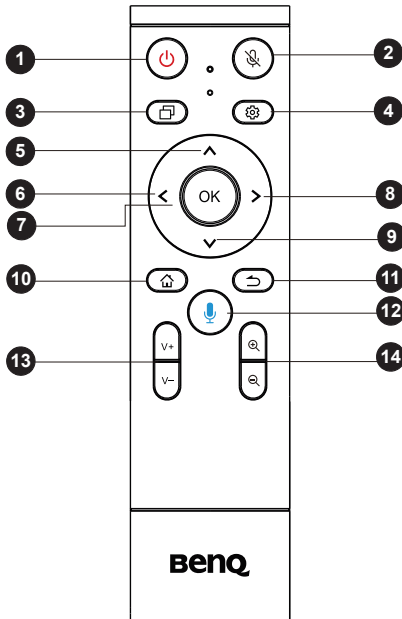
## Input/output terminals



No.	Name	Description
1	LOCK	For Kensington lock.
2	HDMI OUT (Video only)	Connect to display devices with an HDMI input.
3	Power	Press button to turn it on or off.

No	Name	Description
4	<b>AUX IN/OUT</b> (Mic in/Audio out)	Connect to external audio equipment.
5	<b>USB 3.0 (Host)</b> (Type-A)	Connect USB devices such as USB keyboards, USB mouse, and USB flash drives. Used for upgrading.
6	<b>LAN</b>	Connect RJ45 terminals.
7	<b>USB 2.0 (Device)</b> (Type-C)	Connect to the PC for external camera, microphone and speaker from the product.
8	<b>DC</b>	Used for 12V power supply.
<div><div></div><div><ul style="list-style-type: none"><li>• USB 3.0= 5V  900mA</li><li>• : Direct Current / DC</li><li>• : Alternating Current /AC</li><li>• The maximum length for the cables to be used with the USB slots are 5m (USB 2.0) and 3m (USB 3.0).</li></ul></div></div>		

## Remote control



Turn the display on or off.



Press to mute/unmute microphone.



Press to open **Side toolbar**.



Press to open or close the OSD menu.



Direction key. Press for upward selection.



Direction key. Press for left selection.



Press to proceed.



Direction key. Press for right selection.



Direction key. Press for downward selection.



Android system main screen button.



Return key.



Voice command key. Press to activate Saffi (BenQ Voice Assistant).



Volume up/down.

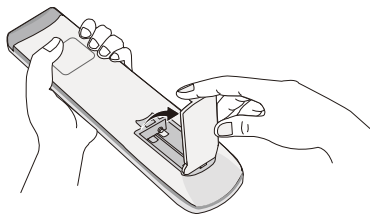


Press to zoom in/out.

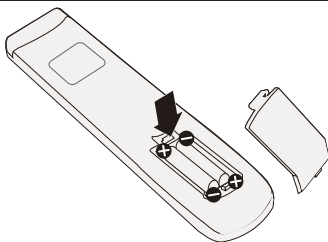
## Using the remote control

### Installing remote control batteries

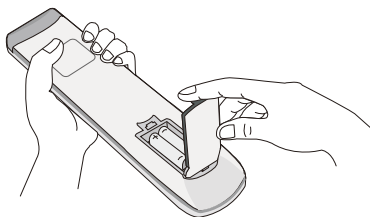
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1. Open the remote control battery compartment cover.



2. Insert two AAA batteries into the battery compartment ensuring that the (+) and (-) signs on the batteries match the (+) and (-) indications on the battery compartment.



3. Re-install the battery compartment cover.

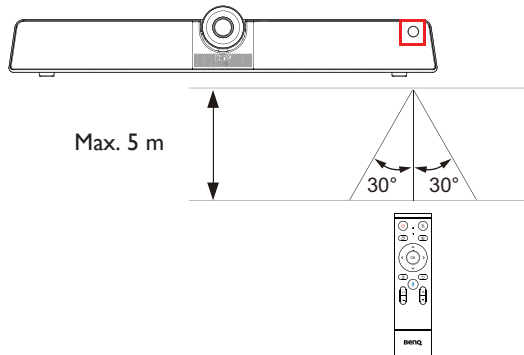


This remote control applies only to a specific model and/or operating systems. Contact your reseller if you have any question.

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## Remote control usage tips

- To power on/off the product, aim the top front of the remote control directly at the product's remote control sensor window when you press the buttons.
- Avoid getting the remote control wet or store it in humid environments (like bathrooms).
- If the product's remote control sensor window is exposed to direct sunlight or strong light, the remote control may not operate properly. In this situation, change the light source, readjust the angle of the product, or operate the remote control from a location closer to the product's remote control sensor window.



# Mounting

Select either way to install the product:

- Install the product on the wall mount with the provided mounting components. Refer to [Installing the wall mount on page 10](#) for more information.
- Mount the product directly to any tripod or bracket with the lock screw. Refer to [Installing the display mount on page 11](#) for more information.

## Installing the wall mount

Check the mounting component list before installing:



Mounting plate



Mounting bracket



Screws (Ø4x30mm) x 3



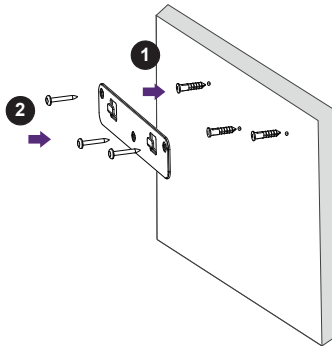
Expansion screws  
(Ø9.5x29.5mm) x 3



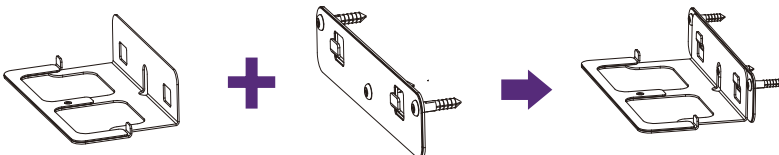
Lock screw  
(1/4"-20 UNC)

To install the wall mount:

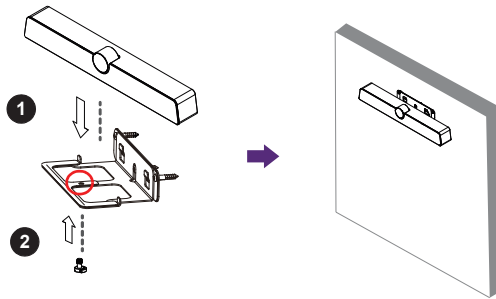
1. Install three expansion screws into the wall.
2. Install the mounting plate with three screws and secure it on the wall.



3. Hook the mounting bracket onto the mounting plate.



4. Place the product onto the mounting bracket and secure the product by screwing the lock screw into the product's screw hole.

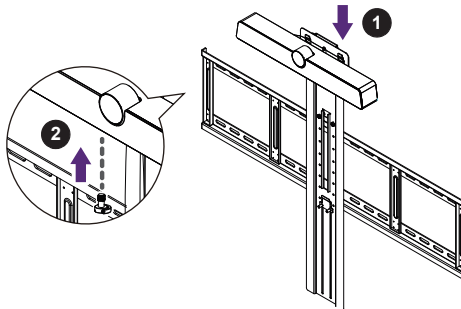


## Installing the display mount

You may attach the product to the display by installing the product directly to any tripod or bracket with the lock screw.

To attach the product on the display mount:


1. Place the product onto a mounting bracket.
2. Secure the product by screwing the lock screw into the product's screw hole.



# Connections

Two modes are provided for you to connect the product:

- **All-in-one mode:** In this mode, you can work with the built-in operating system and software of the product to make the most of your monitor. To enjoy all features of the product, connecting via **All-in-one mode** is highly recommended. Refer to [Working with the built-in OS of the product \(All-in-one mode\) on page 14](#) for more information.

 You can project your computer wirelessly via built-in software of the product. Refer to [Project wirelessly via InstaShare 2 on page 32](#) for more information.

- **Bring-your-own-device mode (BYOD mode):** In this mode, you can keep the operating system of your device while using the product as the external camera, microphone and speaker for a more enhanced meeting experience. Refer to [Connect your personal device to the product \(BYOD mode\) on page 15](#) for more information.

 You can adjust the camera's angle of view by using the built-in **Camera Settings** app in the product. Connect via **All-in-one mode** to launch the **Camera Settings** app before connecting through **BYOD mode**. Refer to [Camera settings on page 39](#) for more information.

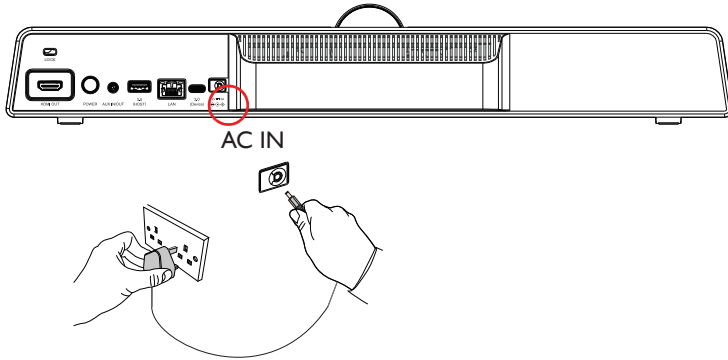
Comparison between two modes:

Mode	Functions provided by the product	
	Operating System	Camera, Microphone, Speaker
<b>All-in-one mode</b>	O (Built-in OS of VC01A)	O (Set by default)
<b>BYOD mode</b>	N/A (OS of user's own device)	O (Select VC01A as source)



## Connecting power

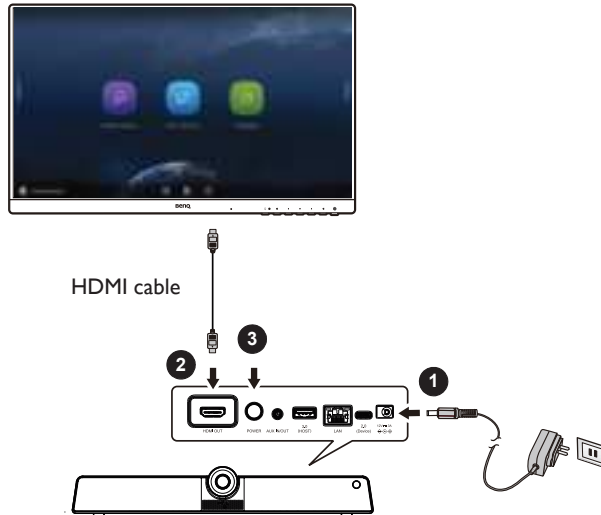
Plug one end of the power cord into the power jack of the product and the other end into an appropriate power outlet (if the outlet is switched, turn on the switch).



- The supplied power cord is suitable for use with 100-240V AC power only.
- The power cord and outlet illustrated may differ from the ones used in your region.
- Only use an appropriate power cord for your region. Never use a power cord which appears damaged or frayed, or change the plug type on the power cord.
- Be aware of the power loading when you use extension cords or multiple outlet power boards.
- The illustration is for your reference only.

## Working with the built-in OS of the product (All-in-one mode)

By connecting the product with a HDMI cable, the product functions as your monitor's operating system, which serves as your conference camera and offers apps for wireless projection, collaborative meetings, files management, etc.



To enable **All-in-one mode**:

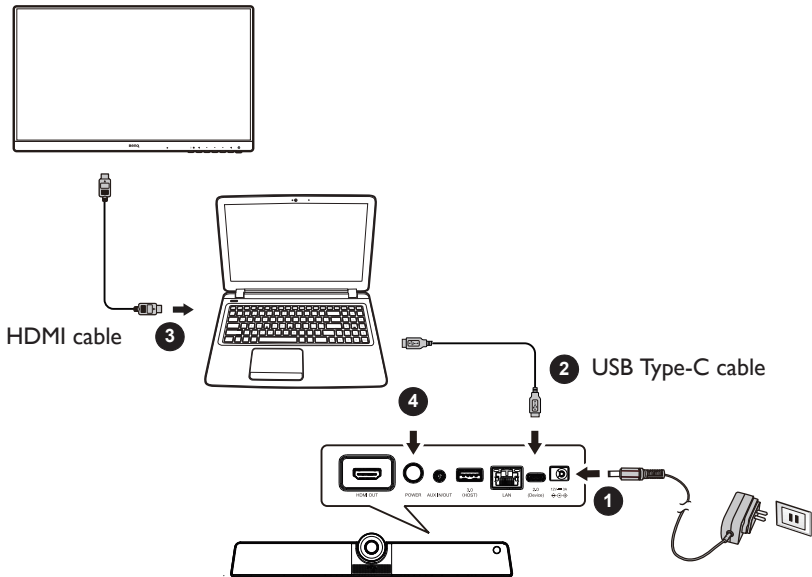
1. Connect power to the product.
2. Connect the product to the monitor through a HDMI cable.
3. Power on the product.
4. To share the screen of your own device (such as laptop, tablet or smartphone) to the display wirelessly, refer to [Project wirelessly via InstaShare 2 on page 32](#) for more information.

## Connect your personal device to the product (BYOD mode)

In **Bring-your-own-device mode (BYOD mode)**, the product is connected to your personal device through a USB Type-C cable. The built-in operating system of the product will not function. In other words, you can keep working with your own OS during meetings while choosing VC01A as the audio and video source for your device.



Refer to the OS requirements for **BYOD mode** as below: Win 10/Win 8/Win 7/Win XP/ Linux OS/Mac OS/Chrome OS.





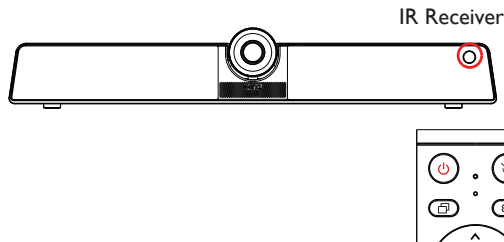
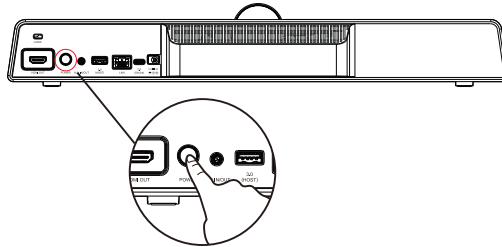
To enable **BYOD mode**:

1. Connect power to the product.
2. Connect the product to your personal device with a USB Type-C cable. Plug-in to **USB 2.0 (Device)** port on the rear of the product and and the USB Type-C port of your own device.
3. (Optional) Connect TV/monitor to your device through a HDMI cable to share your screen to everyone in the room.
4. Power on the product.

## Basic operations

### Turning the product on or off

- Be sure to follow the instruction of [Connecting power on page 13](#).
- To turn on the product, press the **Power** button on the back of the product or  on the remote control.
- To turn off the product, press the **Power** button on the back of the product or  on the remote control.




### Initial setup

After you have connected the product to the power, you are ready to power on the product. The first time you power it on, you will be guided through a series of setup screens. Follow the on-screen instructions or the steps below to start up and complete the initial setup.

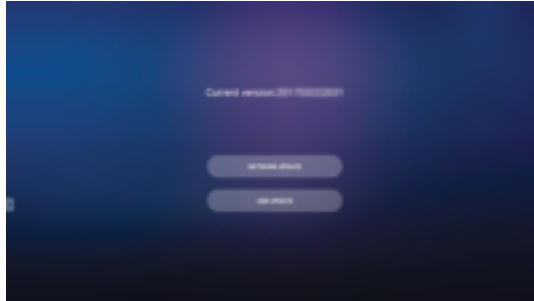
1. Turn on the product. Wait for it to boot up with the BenQ screen. This may take a moment.
2. Tap **Next** on the screen to begin. Follow the on-screen instructions to set up the language, date and time, and network. Or you can skip some of these steps and complete the setup later.



To adjust other settings, you can press  on the remote control to enter the OSD menu again. Refer to [Menu operations on page 23](#) for more information on the OSD menus and their settings.

## Updating software

Whenever a new version of software is available, the system will automatically detect the update and will prompt you to download it every time you turn on the product. If you want to update the software, choose **NETWORK UPDATE** or **USB UPDATE** to continue the update. Or you can skip this step and update the software later.



To manually update the software:

1. Go to **System > About > System updates**.




2. If there is an update available, the system will begin updating.




- Software update process may take some time to complete.
- During the update process, do not turn off the product or disconnect the Internet connection. Any interruptions during the software update process may permanently damage the product.







# Android system interface

 Note that this is a closed Android OS. Download and use of unauthorized apps on this system are not available.

## Main interface

The product launches the Android main interface by default. Press  on the remote control or right click on a mouse to return to the main interface.







Icon	Function	Description
	<b>Wireless Projection</b>	Shortcut links to InstaShare 2. Refer to <a href="#">Project wirelessly via InstaShare 2 on page 32</a> for more information.
	<b>Video Conference</b>	Shortcut links to TeamViewer Meeting.
	<b>File Manager</b>	Shortcut links to AMS files. Refer to <a href="#">AMS file manager overview on page 34</a> for more information.
	<b>OSD Settings</b>	Click to open or close the OSD settings menu.
	<b>All Apps</b>	Click to access all apps and widgets. Refer to <a href="#">Apps on page 30</a> for more information.
	<b>Help</b>	Click to access online tutorial videos and manuals.

## Side tool bar

Tap the side bars at the left or right of the Android main interface to access the side tool bar.



Icon	Function	Description
	Home	Tap to return to the main interface.
	Back	Tap to return to the previous screen.
	All Apps	Tap to show all apps. Refer to <a href="#">Apps on page 30</a> for more information.
	Recent	Tap to show recently opened apps in list.

## Account Information

Three types of accounts are provided: Guest, Admin, and Multiple users.

### Guest

It's for public use under Guest account. You are able to change the headshot, wallpaper, volume and brightness.

### Admin

Log in as Admin. Under **Personal settings**, you can change the headshot, wallpaper, and password. You can also enable **AMS service**, set **Available offline accounts**, and check **Device information**.



### Multiple users

Before logging in as User, be sure to enter the correct email address and activate **AMS service**.

To access your personal account, you have to ask the administrator to activate AMS service first and create your account through **IAM** service. Refer to [User Management on page 21](#) for more information.

For more information and tutorial videos about the AMS service please visit <https://www.benq.com/en-us/business/ifp/account-management-system.html>.

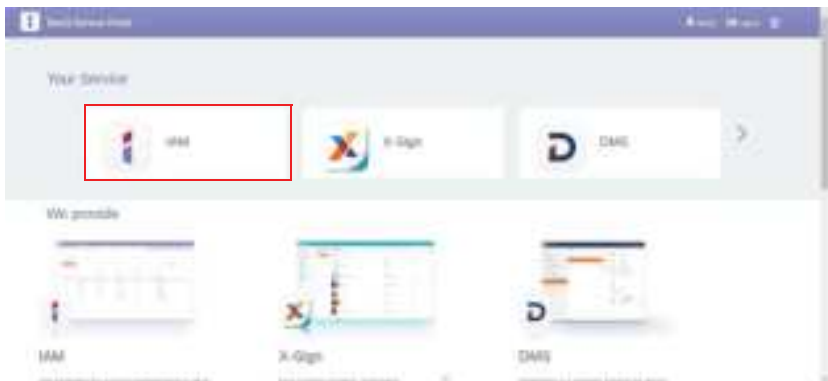


## User Management

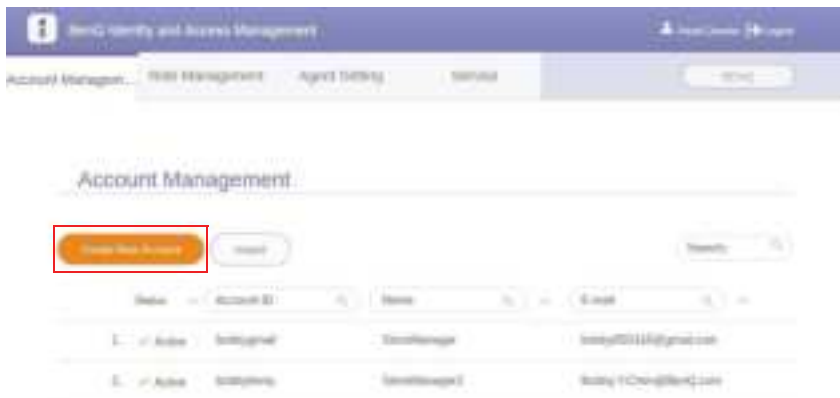
To add a new user, please contact your IT manager to create your account through BENQ IAM web service.

### Creating a new account

1. As an administrator to create a new account for regular users, go to BenQ Service website: <https://iam.benq.com>. Suggested browsers are Chrome and Firefox.
2. Log in and choose **IAM**.



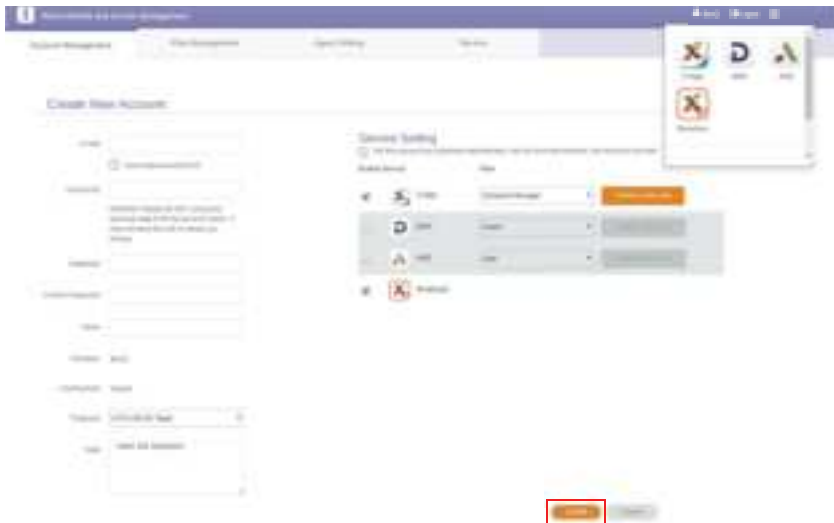
3. Click **Create New Account** to continue.



4. Fill in the following fields. Be sure to enter the correct email address. Click **Submit** to create a new account.



If some members in your organization need more privilege to control the AMS service, you can activate the users as other roles. You can also activate **X-Sign**, **DMS**, and/or **Broadcast** when creating user accounts.




You can easily switch to different services, **X-Sign**, **DMS**, and **Broadcast** by clicking the icon on the upper right corner.

5. The account has been created and a verifying email is sent to the new account owner.



## Menu operations

- Press ▲/▼/◀/▶ on the remote control and press **OK** to confirm or directly click an item.
- Press  on the remote control or click a blank area outside the menu to exit the menu.

## Setting up the Internet connection

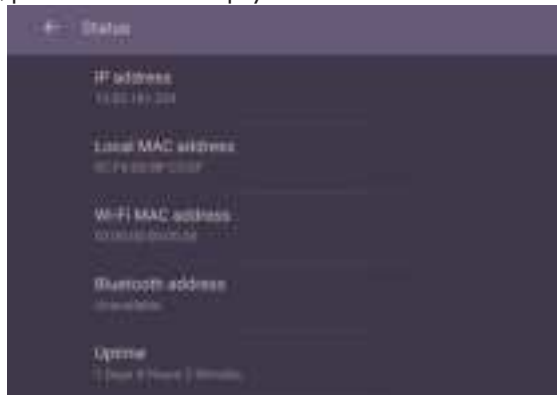
Your display must be connected to a network to conduct OTA updates or surf the Internet.



To find the MAC address in Android OS, please go to **Setting > System > About > Status**.

## Network setting

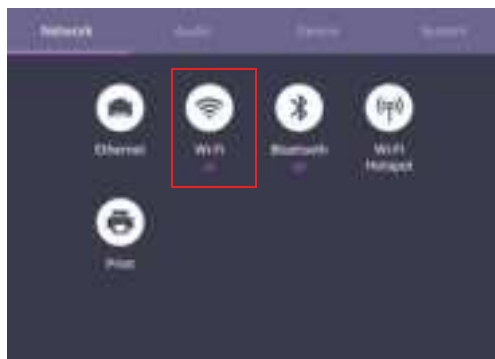
On the home screen, go to **Setting > System > About > Status**. If there is no IP address shown, please connect the display to the ethernet cable.



## Wireless connection

To make sure the product is connected to Wi-Fi, follow the steps below:

1. Press  on the remote control, or go to **Network > Wi-Fi**.



2. Turn the switcher to **ON**. A list of available networks will show on the screen.



3. Touch the network's name to connect to the network. The password is needed if it is your first time to use the network. Key in the password and press **Connect**. The product is now connected to the WLAN.



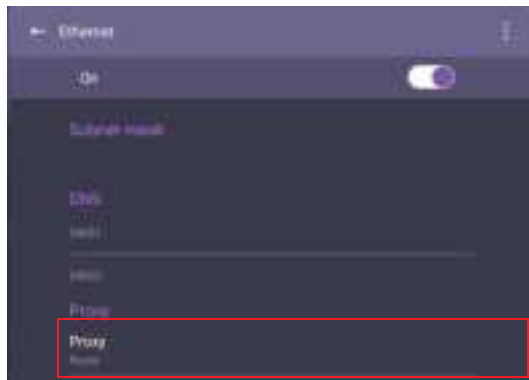
- If you are connecting to a secured wireless network, enter the password for the wireless network access when prompted and tap **Connect**.
  - For wireless connection, BenQ shipment does not include wireless dongles; therefore, you may purchase it separately via the local dealer.
-

## Proxy setting

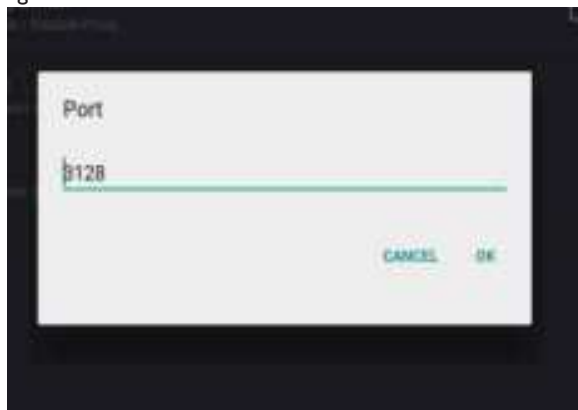
- Go to **Network > Ethernet**.



- Select **Proxy** to go to the proxy setting.




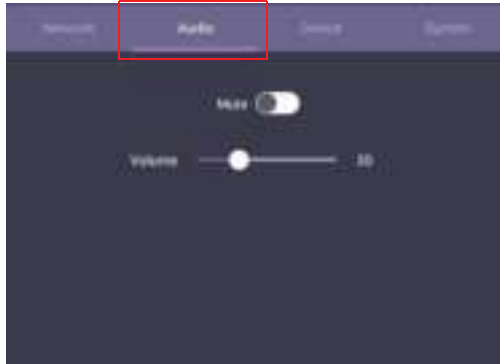
- Enter the proxy host name.
- Enter the using channel.




## Adjusting audio volume level

To adjust the audio volume level, do either one of the following:

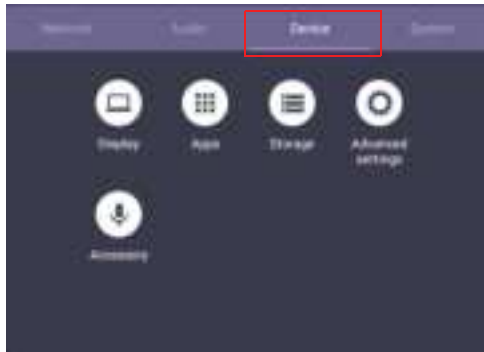
- Press **V+** / **V-** on the remote control to adjust the volume.
- Go to  > **Audio** to adjust the volume



- Use the volume bar to adjust the volume for the display.
- Directly swipe  to enable or disable **Mute**.

## Device settings

Go to **Device** to access the Device settings.



Menu	Description
<b>Display</b>	Allows you to adjust the display's parameters. Refer to <a href="#">Display settings on page 27</a> for more information.
<b>Apps</b>	Accesses all the applications installed in the product.
<b>Storage</b>	Allows you to manage the product's storage.
<b>Advanced Settings</b>	Accesses more device settings. Refer to <a href="#">Advanced settings on page 28</a> for more information.
<b>Accessory</b>	Allows you to set up the microphone, webcam and speaker.

## Display settings

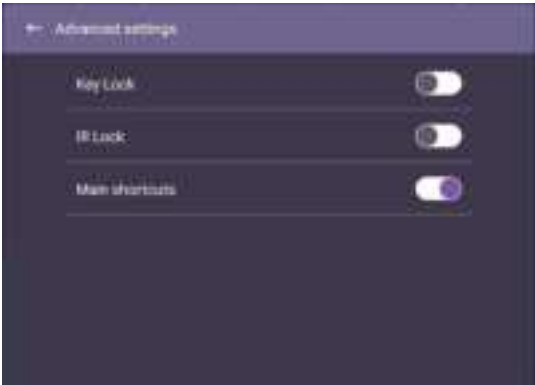


- Press **▲/▼/◀/▶** on the remote control and press **OK** to confirm or directly click an item.
- Press **⏮** on the remote control or click a blank area outside the menu to exit the menu.

Menu	Description
<b>Sleep mode</b>	Set up time interval to put <b>HDMI OUT</b> source in sleep mode when you're not using it.

<b>HDMI output resolution</b>	Set up <b>HDMI OUT</b> out resolution.
-------------------------------	--

Advanced settings



- Press / / / on the remote control and press **OK** to confirm or directly click an item.
- Press on the remote control or click a blank area outside the menu to exit the menu.

Menu	Description
<b>Key lock</b>	Press <b>OK</b> on the remote control or click the switch to lock or unlock the buttons on the front panel of the display.
<b>IR lock</b>	Press <b>OK</b> on the remote control or click the switch to lock or unlock the remote control IR sensor on the front panel of the display.
<b>Main shortcuts</b>	Press <b>OK</b> on the remote control or click the switch to enable or disable <b>Main shortcuts</b> .

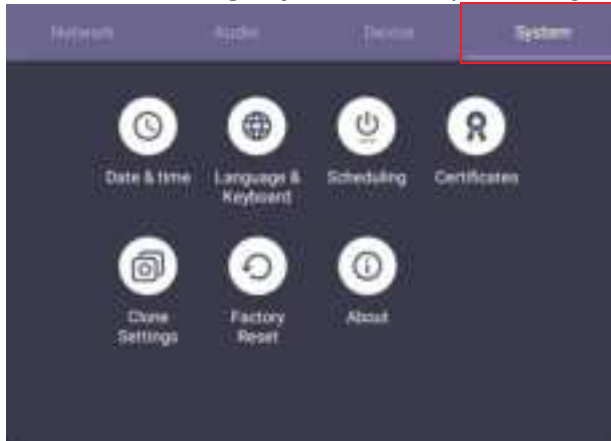



If keypad and IR are locked all at once, please follow the steps to unlock: Press on the remote control for five seconds.



## System settings

On the home screen, select **Setting** > **System** to enter system settings.



- Press  on the remote control or click a blank area outside the menu to exit the menu.




Options	Description
<b>Date &amp; Time</b>	Click to set date, time, and their formats in Android.
<b>Language &amp; Keyboard</b>	Click to set <b>Language, Keyboard</b> in Android.
<b>Scheduling</b>	Click to set the <b>Power off reminder</b> .
<b>Clone settings</b>	Click to export/import the settings.
<b>Factory Reset</b>	Click to erase all data back to default.
<b>About</b>	Click to view system information in Android.








The amount of available storage space for the user varies according to the amount of pre-installed apps and images occupying the total storage space.






# Apps

Two ways are provided for you to access all apps on the product:

- 1. Select  on the main screen to access the all apps window.
- 2. Press  on the remote control to open **Side Tool Bar** and select  to open the all apps window.



Application Name	Description
<b>InstaShare 2</b> (  )	Allows screen mirroring and touch control for collaborative meetings. Refer to <a href="#">Project wirelessly via InstaShare 2 on page 32</a> for more information.
<b>TeamViewer Meeting</b> (  )	Gives you access to instant or scheduled group meetings with any other <b>TeamViewer Meeting</b> users.
<b>AMS files</b> (  )	Provides you with personalized working environment and file management service. Refer to <a href="#">AMS file manager overview on page 34</a> for more information.
<b>Camera Settings</b> (  )	Adjusts camera settings and picture parameters. Refer to <a href="#">Camera settings on page 39</a> for more information.
<b>BenQ App Store</b> (  )	Allows you to download recommended apps. Refer to <a href="#">BenQ App Store on page 41</a> for more information.
<b>X-Sign Broadcast</b> (  )	Serves as a wireless broadcast system that allows immediate message delivery as well as group notification.
<b>DMS Client</b> (  )	Allows remote management, configuration, and monitoring of the display.

<b>InstaQPrint</b> (  )	Allows you to print a file or website image using Wi-Fi or remote printer. Refer to <a href="#">InstaQPrint on page 42</a> for more information.
<b>Firefox</b> (  )	Allows you to view websites.
<b>WPS Office</b> (  )	Allows you to read PDF files or edit files created in Microsoft Office, PowerPoint, or Excel. Refer to <a href="#">WPS Office on page 43</a> for more information.
<b>Saffi</b> (  )	Refer to <a href="#">Saffi on page 45</a> for more information.
<b>Quick Support</b> (  )	Allows technicians to provide remote technical assistance.

## Project wirelessly via InstaShare 2

**InstaShare 2** (🖥️) is a software-based solution for multi-user collaboration, which lets users to share contents with all devices in a meeting wirelessly.

Two ways are provided for you to access **InstaShare 2**:

1. On the Android main interface, select **Wireless Projection** (🖥️).
2. Select **All Apps**(🗄️) > **InstaShare 2** (🖥️).



- 
- Use mouse cursor to have a better user experience.
  - Before launching the application, make sure your display is properly connected to the Internet.

When you enter **InstaShare 2**, the main interface is shown as below:



No.	Item	Description
1	Connection Tutorial window	Follow the guide to connect and pair your device with the display. Select the device OS type below to see the projection tutorial respectively.
2	Connecting Information window	Shows the display name, pairing code and connection password while presenting.

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3	Host Controls window	Allows you to control the whole session and participant actions. You can also install <b>InstaShare 2</b> app to manage the meeting session remotely
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Visit BenQ website or click the link below to view the complete user manual of **InstaShare 2** : <https://www.benq.com/en-us/business/ifp/instashare-2.html>

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## AMS file manager overview

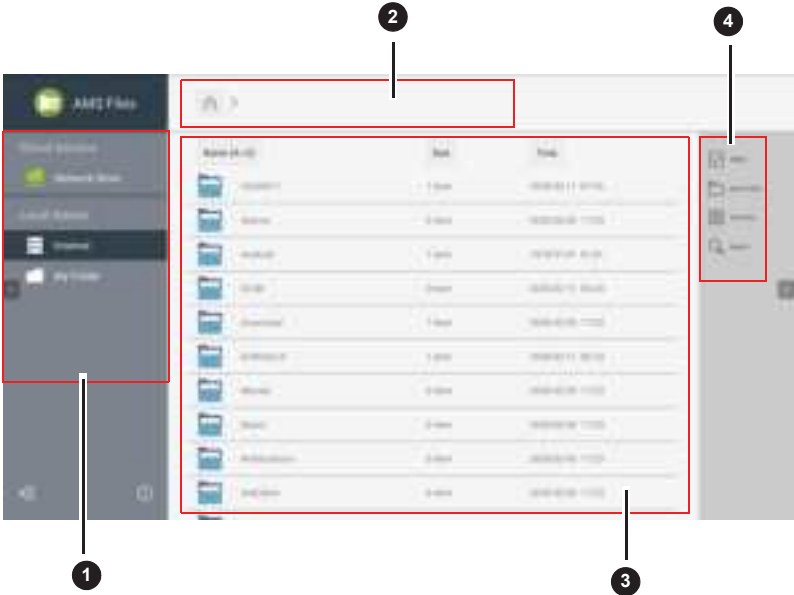
With this application, you can access your personalized workspace environment and settings, and manage your files and accounts on any IFP that you have logged into.




To access the AMS files use either of the following methods:

- On the Android main interface, select the file manager shortcut .
- Select the AMS application .



While logging in, you will see four main parts, as described in the table below:



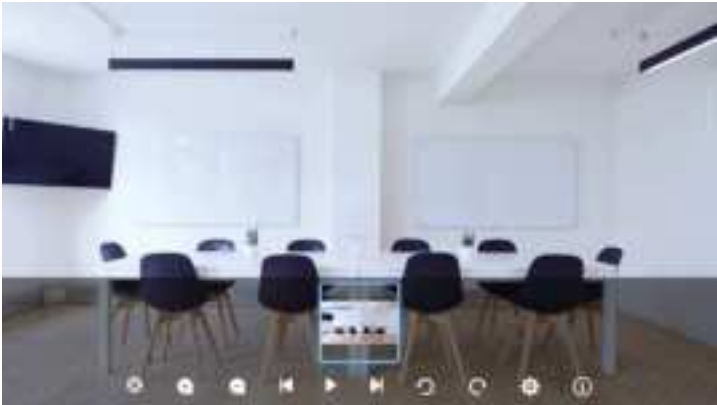
No.	Item	Description
1	Source Selection	<ul style="list-style-type: none"> <li>You can open files from the cloud storage services like Google Drive, Dropbox, or Samba.</li> <li>You can also open files from the local devices like <b>Internal, My Folder</b>, or connected USBs.</li> </ul> <p> The icon  next to Google Drive, Dropbox shows that the account is bound to AMS service.</p>
2	Folder Path	You can browse the file folder in this area.
3	Listing Files	You can see a list of files from the storage device you select.
4	Operating Tab	You can edit the files using the operating tabs here.
	Regular users can only view their own files, while the local admin can view all users' files in the domain.	

### Multimedia files

Multimedia files such as images, audio files, and videos can be played by directly tapping on the file icon.

#### Image

Select an image file you want to show on the display and perform any of the functions shown on the screen.



Icon	Function
	Close the current image file.
	Magnify the current image.
	Shrink the current image.
	Play the previous image.
	Play/pause the current playback. You can set display intervals and animation in settings.
	Play the next image.
	Rotate the current image counter-clockwise.
	Rotate the current image clockwise.
	Adjust settings of the image such as setting display intervals and animation.
	Display the file information, including file name, creation time, file size, and file format.

#### Supported image format

File type	Resolution
JPEG, PNG, BMP	3840x2160



### Audio/Video

Select an audio/video file you want to play on the display and perform any of the functions shown on the screen.



Icon	Function
	Tap to view the audio/video files in the playlist.
	Rewind the audio/video.
	Play the previous audio/video file.
	Play/pause the current audio/video file.
	Play the next audio/video file.
	Fast forward the audio/video.
	Adjust repeats, including repeat all/repeat one/no repeat.
	Adjust the audio/video volume.
	Adjust the size of you screen to Full/Half/Default/Mini.


### Supported audio format

Audio Codec	Sample Rate	Bit Rate
MPEG1/2 Layer 1	16KHz - 48KHz	32Kbps - 448Kbps
MPEG1/2 Layer 2	16KHz - 48KHz	8Kbps - 384Kbps
MPEG1/2/2.5 Layer 3	8KHz - 48KHz	8Kbps - 320Kbps
AAC-LC, HEAAC	8KHz - 48KHz	AAC-LCz:12Kbps -576Kbps













Supported video format

Video Codec	Resolution	Bit Rate
MPEG1/2	1080P @ 30 fps	30Mbps
MPEG4	1080P @ 30 fps	30Mbps
H.263	1080P @ 30 fps	30Mbps
H.264	4k2k @ 30 fps	100Mbps
H.265	4k2k @ 60 fps	100Mbps
VP8	1920x1080 @ 30fps	30Mbps
VP9	4k2k @ 60 fps	100Mbps

## Camera settings

Tap  to launch **Camera Settings**. With this application, you can adjust different camera angles and picture parameters of the product.









Function	Description
<b>Exit</b> (  )	Tap to close the application.
<b>Auto frame</b> (  )	Tap to enable/disable auto framing. Under <b>Auto frame</b> mode, <b>Viewpoint</b> and <b>Move view</b> settings are locked.
<b>Viewpoint</b> (  )	Allows you to choose a default or preset view for the camera. Besides the default view, you can preset three more views in <b>Move view</b> to accommodate different meeting environments. See <a href="#">Set and save a customized camera view on page 40</a> for more information.
<b>Move view</b> (  )	Allows you to adjust the camera view and save it in <b>Viewpoint</b> . You can tap  /  to pan,  /  to tilt or  /  to zoom in and out.
<b>Picture</b> (  )	Select to adjust picture settings including <b>Brightness</b> , <b>Contrast</b> , <b>Saturation</b> and <b>Sharpness</b> .
<b>Take photo</b> (  )	Tap to screenshot the current camera settings.


## Set and save a customized camera view

To set a customized camera view and save it for future use, follow the steps below:


1. Tap **Move view** (  ) in **Camera Settings** to adjust the camera angle.



2. Press  /  /  /  on the remote control to pan or tilt the camera view. Press  /  on the remote control to zoom in and out.
3. After all adjustments are set, you can save the camera view to **Viewpoint** by tapping **Save** in the middle of the pan and tilt wheel.
4. In the **Save to preset** window, choose to save your settings in **Preset view 1/2/3**. Or select **Cancel** to discard current settings.




After the customized camera view is saved, go to **Viewpoint** (  ) to choose the desired **Preset view**.

## BenQ App Store


Tap  to launch **BenQ App Store**. BenQ App Store allows you to view and download recommended apps.



After **BenQ App Store** is launched, you can select the category on the left panel to browse the suggested apps. Select an app from the selected category to view the basic description of the app.

Function	Description
<b>Search</b> (  )	Searches for an app.
<b>Update Center</b> (  )	Allows you to update the BenQ App Store app.
<b>Tools</b> (  )	Lists the available apps.

## InstaQPrint

Tap  to launch **InstaQPrint**. With this application, you can print a file or website image using a Wi-Fi or remote printer.




- Before launching the application, make sure your display is properly connected to Internet.
- For the list of supported printers, see [https://printhead.com/list\\_of\\_supported\\_printers.php](https://printhead.com/list_of_supported_printers.php).

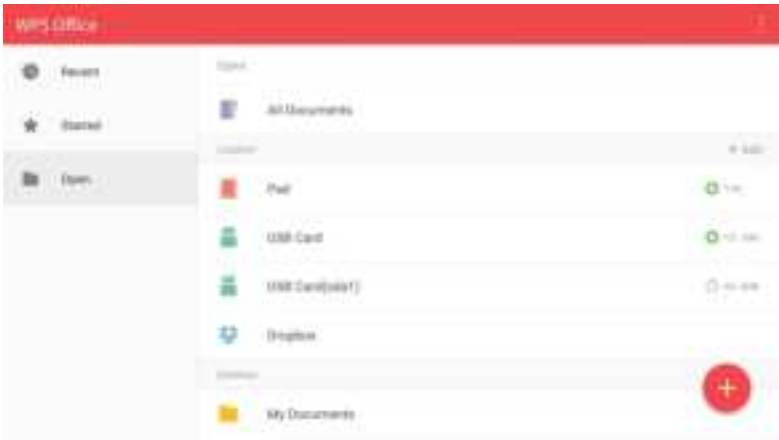


1. Tap the option on the left panel and browse and select the desired file, photo, page, or image you want to print.
2. Tap **Manage Printers** to choose which printer that you want to use.
3. To select a printer:
  - Tap an option from the list of available printers on the left panel.
  - Tap **Scan for Wi-Fi Printers** to search for printers automatically.
  - Tap **Manual Setup** to add a new printer manually.




## WPS Office

Tap  to launch **WPS Office**. With this application, you can open document files including PDFs as well as Microsoft Word, PowerPoint and Excel documents.

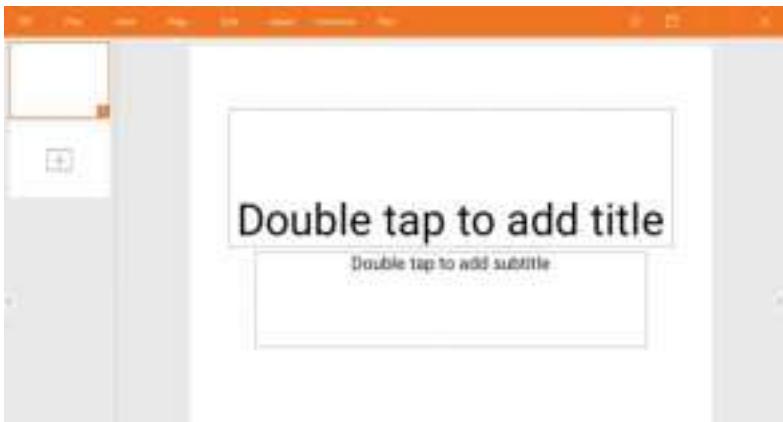


To edit a file with **WPS Office**:

1. Tap **Open** (  ) on the left panel to browse and open a file located in either the display's internal memory, an external storage device, or cloud storage.
2. Tap the function menu on the top panel to access the file format's various functions.



The description below is for a PowerPoint file, the function menus for other file formats will vary.



Function	Description
<b>File</b>	Tap to open, save, share, print, and manage your presentations.
<b>View</b>	Tap to change or edit the presentation views.
<b>Play</b>	Tap to start or set up a slide show.

<b>Edit</b>	Tap to edit the content or format of the slides.
<b>Insert</b>	Tap to insert tables, pictures, charts, comments, video, or audio.
<b>Transitions</b>	Tap to apply or adjust the timing of a transition.
<b>Pen</b>	Tap to write, draw, paint or sketch to the slides.
<b>Play</b> (▶)	Tap to start a slide show.
<b>Save As</b> (💾)	Tap to save the presentation file on either the display's internal memory, an external storage device, or cloud storage.
<b>Undo</b> (↶)	Tap to undo an action.
<b>Redo</b> (↷)	Tap to redo the last action.
<b>Close</b> (✕)	Tap to close the presentation file.
<b>Back</b> (⬅)	Tap to return to the previous page.
<b>Next</b> (➡)	Tap to go to the next page.
<b>Exit</b> (🏠)	Tap to exit <b>WPS Office</b> .

Supported Office versions and file formats

Supported Office versions: 97 / 2000 / XP / 2003 / 2007 / 2010 / 2013 / 2016

Supported Office software formats:

Office Software	Supported File Formats
Word	wps / wpt / doc / docx / dot / dotx / txt / log / irc / c / cpp / h / asm / s / java / asp / bat / bas / prg / cmd
Excel	et / ett / xls /xlsx / xlt / xltx / csv / xlsn / xltm
PowerPoint	ppt / pptx



## Saffi

### How to start using Saffi – BenQ Voice Assistant

The product offers an extra level of flexibility for device control through Voice Assistant. Voice Assistant lets users control the flow of meetings by allowing them to start timers or search the Internet from anywhere in the room.

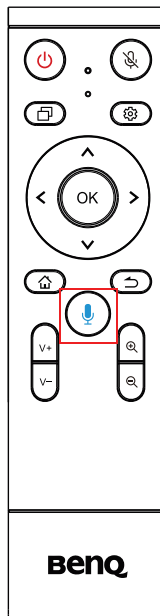
### Already enable AMS service but did not bind your Amazon account to it

If you already enable Multi Account Mode and AMS service and you have not yet bind your Amazon account to it, please follow the below steps:

1. Access AMS website to link the account with Amazon. For more detail on how to link the account under AMS, please refer to AMS user manual.



2. Press the Voice command key to activate Saffi.



3. The screen will show the privacy agreement. Select **AGREE AND NEXT** to proceed.



4. It will then show the instruction for the setup. Follow the instruction on the screen to complete the setup.



5. Download and install Alexa app on your phone. Search Safi and enable it.



6. The setup is completed. Press the Voice command key and speak the commands to start using Safi.



Product information

Specifications

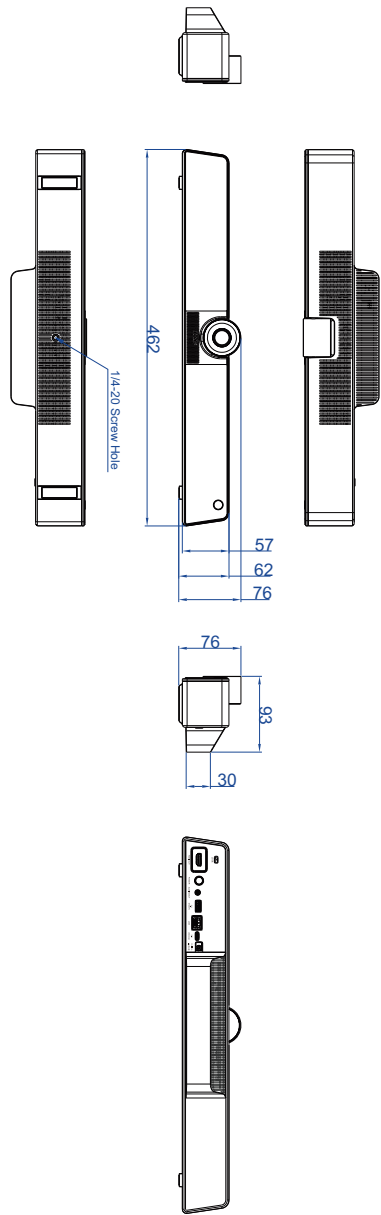
Item		Specifications
		VC01A
Camera	Pixel	12 million pixels
	Resolution & Frame Rate	H.264/MJPEG:
		3840×2160 / 2560×1440 / 1920×1080 / 1280×720 / 1024×576 / 960×540 / 800×600 / 640×480 / 640×360 / 480×270 / 352×288 / 320×240 / 320×180 / 176×144 / 160×120 / 160×90
		YUV2:
		640×480 / 640×360 / 480×270 / 352×288 / 320×240 / 320×180 / 176×144 / 160×120 / 160×90
	Output Format	H.264/MJPEG/YUY2
	Field of View (FOV)	DFOV: 120° (Diagonal)
	Adjustable Angle	±15° (Manual)
	Focus Mode	Fixed Focus
	Focus Distance	0.5m
	Digital Zoom	x5
	Camera Presets	3
Microphone	Auto Framing	Yes
	Array Microphone	x6
	Voice Pickup Range	0~8 m
	Beamforming	Yes
	Noise Reduction	Yes
	Echo Cancellation	Yes
	Voice Localization	Yes
Speaker	Auto Gain Control (AGC)	Yes
	Number of Speaker	x1
	Output Power	8W
	Sound Channel	1
System	Automatic Level Control (ALC)	Yes
	OS	Android 9.0
	OS Requirements (BYOD Mode)	Win10/Win8/Win7/Win XP/Linux OS/Mac OS/Chrome OS
	Memory	4GB
	Storage	16GB

Item		Specifications
		VC01A
I/O Connection	USB 2.0 Type-C	x1 (serve as device)
	USB 3.0 Type-A	x1
	Audio in/out (AUX)	x1
	HDMI out	x1
	RJ45	x1 (10M/100M)
	DC-in 2.0	x1
Wi-Fi & Bluetooth	Wi-Fi	Wi-Fi (802.11 a/b/g/n/ac/ax) 2.4G/5G
	Bluetooth	Bluetooth 5.0
Power	Power Requirements	12V/3A (Adapter)
	Power Consumption (max.)	36W
	Stand by	≤0.5W
Mechanical	Dimension (WxHxD)	462 x 76 x 93 mm
	Dimension w/ pack (WxHxD)	540 x 160 x 170 mm
	Net Weight	1.0 kg
	Gross Weight	2.3 kg
Environmental Conditions	Operation Temp (°C)	0°C ~ 40°C
	Storage Temp (°C)	-20°C ~ 60°C
	Storage Humidity	10% ~ 90% RH Non-Condensing
	Operating Humidity	10% ~ 90% RH Non-Condensing
	Altitude	Below 5000 meters
Accessory	Remote Control	x1
	Adaptor / Plug	x5 (US/EU/AU/KR/UK)
	HDMI cable	x1 (1.5m)
	Type-C USB cable	x1 (3m)
	Camera cover	x1
	QSG	x1



- OS: This Android 9.0 operating system is not standard Android, so access to Google Play™ is not available. APK cannot be installed in the default location. Without management permission, installing function won't work. There is no guarantee that the self-installed APK can function normally.
- Storage: Content storage may vary by the product supplied for your region. Pre-installed system and apps may take up some space.

# Dimensions



Unit: mm

# Troubleshooting

Problem	Solution
No picture	<p>Check the following:</p> <ul style="list-style-type: none"><li>• Is the display turned on? Check the power indicator of the display.</li><li>• Is your product turned on? Turn on the product and try again.</li><li>• Are there any loose cable connections? Make sure that all cables are connected firmly.</li></ul>
No sound	<p>Check the following:</p> <ul style="list-style-type: none"><li>• Have you turned on the mute function? Turn off the mute function or increase the audio volume level and try again.</li><li>• Are there any loose cable connections? Make sure that all cables are connected firmly.</li></ul>
The remote control does not work	<ul style="list-style-type: none"><li>• Check for incorrect battery orientation.</li><li>• Check for dead batteries.</li><li>• Check your distance and angle from the product.</li><li>• Check whether remote control is properly being pointed at the receiver.</li><li>• Check for any obstacle between the remote control and the receiver.</li><li>• Check that the receiver is not under strong fluorescent lighting, or in direct sunlight.</li><li>• Check for any devices (computer or personal digital assistant, PDA) nearby that transmit infrared signals which may cause interference to signal transmission between the remote control and the display. Turn off the infrared function of these devices.</li></ul>

## Regulatory Statements

Safety notice for Remote Control and Battery

- Do not put the remote control in the direct heat, humidity & Avoid fire.
- Do not drop the remote control.
- Do not expose the remote control to water or moisture, this could result in malfunction.
- Confirm there is no object between the remote control and the remote sensor of the product.
- When the remote control will not be used for an extended period, remove the batteries.

The use of the wrong type of batteries may cause chemical leaks or explosion. Please note the following:

- Always ensure that the batteries are inserted with the positive and negative terminals in the correct direction as shown in the battery compartment.
- Different types of batteries have different characteristics. Do not mix different types.
- Do not mix old and new batteries. Mixing old and new batteries will shorten battery life or cause chemical leaks from the old batteries.
- When batteries fail to function, replace them immediately.
- Chemicals which leak from batteries may cause skin irritation. If any chemical matter seeps out of the batteries, wipe it up immediately using a dry cloth, and replace the batteries as soon as possible.
- Due to varying storage conditions, the battery life for the batteries included with your product may be shortened. Replace them within 3 months or as soon as you can after initial use.
- There may be local restrictions on the disposal or recycling of batteries. Consult your local regulations or waste disposal provider.

## CE DOC

DECLARATION OF CONFORMITY

The device complies with the requirements set out in the Council Directives relevant Union harmonisation legislation:

RED Directive (2014/53/EU)

Laws of the Member States relating Electromagnetic Compatibility (2014/30/EU)

Low Voltage Directive (2014/35/EU)

RoHS Directive 2011/65/EU & (EU) 2015/863

EN

DÉCLARATION DE CONFORMITÉ

L'appareil est conforme aux exigences définies dans les directives du Conseil relatives à la législation d'harmonisation de l'Union :

Directive RED (2014/53/UE)

Lois des États membres relatives à la compatibilité électromagnétique (2014/30/UE)

Directive Basse tension (2014/35/UE)

Directive RoHS 2011/65/UE et (UE) 2015/863

FR

DECLARACIÓN DE CONFORMIDAD

El dispositivo cumple los requisitos impuestos en las directivas del Consejo relativas a la legislación de armonización de la Unión Europea:

Directiva sobre equipos radioeléctricos (2014/53/UE)

Legislaciones de los Estados miembros en materia de compatibilidad electromagnética (2014/30/UE)

Directiva de bajo voltaje (2014/35/UE)

Directiva sobre sustancias peligrosas 2011/65/UE y (UE) 2015/863

ES

DECLARAÇÃO DE CONFORMIDADE

O dispositivo está conforme aos requisitos das Diretivas do Conselho e relevante legislação de harmonização da União Europeia:

Diretiva RED (2014/53/UE)

Leis dos Estados-Membros relativamente à Compatibilidade Eletromagnética (2014/30/UE)

Directiva de Baixa Voltagem (2014/35/UE)

Directiva RoHS 2011/65/UE & (UE) 2015/863

DICHIARAZIONE DI CONFORMITÀ

Il dispositivo è conforme con i requisiti definiti nelle Direttive del Consiglio relative alla Norma sull'armonizzazione dell'Unione:

Direttiva RED (2014/53/UE)

Leggi degli Stati Membri in relazione alla Compatibilità Elettromagnetica (2014/30/UE)

Direttiva Basso Voltaggio (2014/35/UE)

Direttiva RoHS 2011/65/UE e (UE) 2015/863

PT

IT

KONFORMITÄTSEKHLÄRUNG

Das Gerät entspricht den Anforderungen der entsprechenden EU-Harmonisierungsrichtlinien des Rates:

RED-Richtlinie (2014/53/EU)

Gesetze der Mitgliedsstaaten zur elektromagnetischen Verträglichkeit (2014/30/EU)

Niederspannungsrichtlinie (2014/35/EU)

RoHS-Richtlinie 2011/65/EU & (EU) 2015/863

DE

ЗАЯВЛЕНИЕ О СООТВЕТСТВИИ

Это устройство отвечает требованиям, изложенным в Директивах Совета о гармонизации соответствующих законов государств, входящих в состав Европейского союза (EU):

Директива о радиооборудовании (2014/53/EU)

Законы стран-участниц, касающиеся электромагнитной совместимости (2014/30/EU)

Директива в отношении низковольтного оборудования (2014/35/EU)

Директива 2011/65/EU и (EU) 2015/863 об ограничении использования определенных видов опасных веществ в электрическом и электронном оборудовании (RoHS)

RU

Oświadczenie zgodności

Urządzenie jest zgodne z wymaganiami określonymi w odpowiednich unijnych Dyrektywach harmonizacyjnych Rady:

Dyrektywa RED (2014/53/EU)

Przepisy państw członkowskich dotyczące kompatybilności elektromagnetycznej (2014/30/EU)

Dyrektywa niskonapięciowa (2014/35/EU)

Dyrektywa RoHS 2011/65/EU i (UE) 2015/863

PL

UYUM BEYANI

Aygit, Konsey Yönergeleri ile ilgili Birlik uyum mevzuatında belirtilen şartlara uygundur:

RED Yönergesi (2014/53/EU)

Üye Devletlerin Elektromanyetik Uyumluluğa İlişkin Kanunları (2014/30/EU)

Alçak Gerilim Yönergesi (2014/35/EU)

RoHS Yönergesi 2011/65/EU & (EU) 2015/863

TR

OVERENSSTEMMELSEKHLÄRUNG

Enheden er i overensstemmelse med kravene i Rådets direktiv, relevant til EU's lovgivning om harmonisering

RED-direktiv (2014/53/EU)

DA

Medlemsstaternes lovgivning om elektromagnetisk kompatibilitet (2014/30/EU)  
Direktiv om lavspænding (2014/35/EU)  
RoHS-direktiv 2011/65/EU og (EU) 2015/863

VAATIMUSTENMUKAISUUSAKUUTUS

Laite on Euroopan neuvoston direktiivien olennaisen unionin harmonisointilainsäädännön vaatimusten mukainen:

RED-direktiivi (2014/53/EU)

Jäsenvaltioiden lait liittyen sähkömagneettiseen yhteensopivuuteen (2014/30/EU)

Matalajännitedirektiivi (2014/35/EU)

RoHS-direktiivi 2011/65/EU & (EU) 2015/863

SAMSVARSEKLERING

Enheten överholder kraven i EU-rådets harmoniseringsdirektiver:

RED-direktiv (2014/53/EU)

Medlemsstaternes lovgivning om elektromagnetisk kompatibilitet (2014/30/EU)

Lavspændingsdirektiv (2014/35/EU)

RoHS-direktiv 2011/65/EU & (EU) 2015/863

KONFORMITETSDEKLARATION

Enheten uppfyller kraven som anges i Rådets direktivs relevanta harmoniseringslagstiftning för Europeiska unionen:

RED-direktivet (2014/53/EU)

Medlemsstaternas lagar om elektromagnetisk kompatibilitet (2014/30/EU)

Lågspänningsdirektiv (2014/35/EU)

RoHS-direktiv 2011/65/EU & (EU) 2015/863

DECLARAȚIE DE CONFORMITATE

Dispozitivul respectă cerințele menționate în Directivele Consiliului și în legislația armonizată relevantă la nivelul

Uniunii:

Directiva privind echipamentele radio (2014/53/EU)

Legislațiile Statelor Membre privind Compatibilitatea electromagnetică (2014/30/UE)

Directiva privind tensiunea joasă (2014/35/UE)

Directiva RoHS 2011/65/UE și (UE) 2015/863

PROHLÁŠENÍ O SHODĚ

Zařízení odpovídá požadavkům stanoveným ve směrnicih Rady podle příslušných harmonizačních právních předpisů

Unie:

Směrnice o rádiových zařízeních (2014/53/EU)

Právní předpisy členských států týkající se elektromagnetické kompatibility (2014/30/EU)

Směrnice o nízkém napětí (2014/35/EU)

Směrnice o RoHS 2011/65/EU a (EU) 2015/863

VERKLARING VAN OVEREENSTEMMING

Het apparaat voldoet aan de vereisten van de relevante richtlijnen van de Raad met betrekking tot harmonisatiewetgeving in de

Unie:

RED-richtlijn (2014/53/EU)

Wetgeving van de lidstaten met betrekking tot elektromagnetische compatibiliteit (2014/30/EU)

Laagspanningsrichtlijn (2014/35/EU)

RoHS-richtlijn 2011/65/EU & (EU) 2015/863

MEGFELÉLŐSÉGI NYILATKOZAT

Az eszköz megfelel a Tanács irányelvek releváns uniós harmonizálási rendelkezései által felállított követelményeknek:

RED-irányelv (2014/53/EU)

A tagállamok elektromágneses összeférhetőségre vonatkozó jogszabályai (2014/30/EU)

Alacsonyfeszültségű irányelv (2014/35/EU)

2011/65/EU és (EU) 2015/863 RoHS-irányelv

ΔΗΛΩΣΗ ΣΥΜΜΟΡΦΩΣΗΣ

Η συσκευή συμμορφώνεται με τις απαιτήσεις που καθορίζονται στις Οδηγίες του Ευρωπαϊκού Συμβουλίου και

σχετίζονται με τη νομοθεσία περί εναρμόνισης της Ένωσης:

Οδηγία περί RED (2014/53/ΕΕ)

Νομοθεσίες των Κρατών μελών που σχετίζονται με την Ηλεκτρομαγνητική Συμβατότητα (ΗΜΣ) (2014/30/ΕΕ)

Οδηγία περί Χαμηλής Τάσης (2014/35/ΕΕ)

Οδηγία περί RoHS 2011/65/ΕΕ & (ΕΕ) 2015/863

UKCA Declaration of Conformity

The object of the declaration described above is in conformity with the relevant UK harmonisation legislation:

- Radio Equipment Regulations 2017

- The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019

- The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012

For EU

Hereby BenQ Corporation, declares that this VCO1A is in compliance with the essential requirements and other relevant provisions

of Directive 2014/53/EU.

The full test of the EU declaration of conformity is available at the following internet address: <https://www.benq.eu/en-eu/index.html>

EU REACH SVHC Disclosure on Candidate List

REACH (Registration, Evaluation, Authorization and Restriction of Chemicals, EC 1907/2006) is the European Union's (EU) chemical

substances regulatory framework. REACH requires BenQ Corporation to provide customers with sufficient information on

Substances of Very High Concern (SVHC) contained in products in concentration above 0.1% weight by weight (w/w) to allow safe

use of the product.

RoHS Statement

This product is compliant to implemented RoHS (Restriction of Hazardous Substances) type regulations worldwide, including but

not limited to China, India, Japan, Korea and European Union.



EU RoHS

Coarse Classification	Chemical Substance Table									
	Pb	Hg	Cd	Cr <sup>+6</sup>	PBB	PBDE	DEHP	BBP	DBP	DIBP
Plastic Front Case	O	O	O	O	O	O	O	O	O	O
Plastic Back Shell	Exempted	O	O	O	O	O	O	O	O	O
PCBA	Exempted	O	O	O	O	O	O	O	O	O
MIPI Single Camera	Exempted	O	O	O	O	O	O	O	O	O
Box Horn	O	O	O	O	O	O	O	O	O	O
Cables	O	O	O	O	O	O	O	O	O	O
Adapter	Exempted	O	O	O	O	O	O	O	O	O
Remote Controller	Exempted	O	O	O	O	O	O	O	O	O
Attachment	O	O	O	O	O	O	O	O	O	O
*PCBA consisted of bare printed circuit board,soldering and its surface-mounted elements,such as resistors,capacitors,arrays, connectors,chips,etc. NOTE 1:The "O" indicates that the percentage content of the substance to be calculated is not exceeding the reference percentage content of EU RoHS directive (2011/65/EU & EU 2015/863). NOTE 2:The "exempted" term means that the specified chemical substance corresponds to the items exempted by the EU RoHS directive (2011/65/EU & EU 2015/863).										

**Turkey RoHS**  
EEE Yönetmeliğine Uygundur Elektrikli Ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullaniminin Sınırlandırılmasına Dair Yönetmelik

**Ukraine RoHS**  
України ТЕХНІЧНИЙ РЕГЛАМЕНТ обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні (від 3 грудня 2008 р. N 1057): Обладнання відповідає вимогам Технічного регламенту обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні

**India RoHS**  
Restriction on Hazardous Substances statement (India)  
This product complies with the "India" E-waste Rule 2016\* and prohibits use of lead,mercury,hexavalent chromium, polybrominated biphenyls or Polybrominated Diphenyl Ethers in concentrations exceeding 0.1 weight% and 0.01 weight for cadmium except for exemptions set in Schedule 2 of the Rule.

**Vietnam RoHS**  
Công ty BenQ tuyên bố rằng tất cả các sản phẩm mang nhãn hiệu BenQ được thiết kế và sản xuất phù hợp với Thông tư 30/2011/TT-BCT của Việt Nam về việc hạn chế các chất độc hại và nồng độ tối đa của chất độc cho phép trong các vật liệu đóng nhất (ngoại trừ các trường hợp miễn trừ được liệt kê trong Thông tư này)

SAR information for radio equipment in France

- 2020-03-18 Guide Réglementation DASVf Decree 2019-1186 of 15 November 2019 relating to the display of the specific absorption rate of radioelectric equipment.  
The minimum distance between the user and/or any bystander and the radiating structure of the transmitter is 20cm.

EN
- 18-03-2020 Guide Réglementation DASVf Décret 2019-1186 du 15 novembre 2019 relatif à l’affichage du débit d’absorption spécifique des appareils radioélectriques.  
La distance minimale entre l'utilisateur et/ou tout spectateur et la structure rayonnante de l'émetteur est de 20 cm.

FR
- Normativa "2020-03-18 Guide Réglementation DASVf" y Decreto 2019-1186 del 15 de noviembre de 2019 en relación con la tasa de absorción específica del equipo radioeléctrico.  
La distancia mínima la estructura radiante del transmisor y el usuario y/o cualquier transeúnte es de 20 cm.

ES
- 2020-03-18 Guide Réglementation DASVf Decreto 2019-1186, de 15 de novembro de 2019, relativo à visualização da taxa de absorção específica dos equipamentos radioelétricos.  
A distância mínima entre o utilizador e/ou qualquer transeunte e a estrutura irradiante do transmissor é de 20cm.

PT
- 2020-03-18 Guide Réglementation DASVf Decree 2019-1186 del 15 novembre 2019 relativo alla visualizzazione del tasso di assorbimento specifico delle apparecchiature radio elettriche.  
La distanza minima tra l'utente e/o lo spettatore e la struttura radiante del trasmettitore è 20cm.

IT
- 2020-03-18 Guide Réglementation DASVf Dekret 2019-1186 vom 15. November 2019 über die Anzeige der spezifischen Absorptionsrate von funkelektrischen Geräten.  
Der Mindestabstand zwischen dem Benutzer und/oder einem Unbeteiligten und der abstrahlenden Struktur des Senders beträgt 20 cm.

DE
- RU

Регламент Guide Réglementation DASVf от 2020-03-18, Директива 2019-1186 от 15 ноября 2019 г., требующие указывать удельную поглощенную мощность (SAR) электрического и радиоборудования.  
Минимальное расстояние между пользователем и/или любым стоящим рядом с ним человеком и излучающим модулем передатчика составляет 20 см.

2020-03-18 Przepisy Guide Réglementation DAS Vf Decree 2019-1186 z 15 listopada 2019 r odnoszące się do wskazania właściwego współczynnika pochłaniania dla sprzętu radioelektrycznego.  
Minimalna odległość między użytkownikiem i/lub osobą postronną a konstrukcją promieniującą nadajnika wynosi 20 cm.

PL

2020-03-18 Kilavuzu Telsiz elektrikli cihazların özgül soğurma oranının gösterilmesine ilişkin 15 Kasım 2019 tarihli ve 2019-1186 numaralı DAS Vf Kararı.  
Kullanıcı ve/veya herhangi bir seyirci ile vericinin yayılan yapısı arasındaki minimum asgari 20 cm'dir.

TR

2020-03-18 Guide Réglementation DAS Vf Decree 2019-1186 fra 15 November 2019, der omhandler visning af specifik absorptionshastighed for radioelektrisk udstyr.  
Minimumsafstanden mellem brugeren og/eller en nærtstående person og den udstrålende enhed/sender er 20 cm.

DA

2020-03-18 Guide Réglementation DAS Vf Decree 2019-1186, annettu 15. marraskuuta 2019 liittyen radioelektronisten laitteiden SAR-arvon merkintään.  
Käyttäjän ja/tai sivustakatsojan sekä säteilevään lähettimen välisen minimietäisyyden on 20 cm.

FI

2020-03-18 Guide Réglementation DAS Vf-dekret 2019-1186 av 15. november 2019 knyttet til visning av den spesifikke absorpsjonsraten til radioelektrisk utstyr.  
Minimumsavstanden mellom brukeren og/eller personer i nærheten og senderens utstrålende struktur er 20 cm.

NB

2020-03-18 Guide Réglementation DAS Vf, dekret 2019-1186 från 15 november 2019 angående visning av specifik absorptionsnivå för radioelektrisk utrustning.  
Minsta säkerhetsavstånd mellan användaren och/eller varje åskådare och sändarens utstrålade struktur är 20 cm.

SV

2020-03-18 Ghid de reglementare DAS Vf Decret 2019-1186 din 15 noiembrie 2019 referitor la afişarea ratei de absorbție specifice pentru echipamentele radio electrice.  
Distanța minimă între utilizator și/sau orice trecător și structura radiantă a transmitorului este de 20 de cm.

RO

2020-03-18 Guide Réglementation DAS Vf Decree 2019-1186 z 15. listopada 2019 o zobrazení specifické míry absorpce radiových elektrických zařízení.  
Minimální vzdálenost mezi uživatelem a/nebo jakýmkoli kolemjdoucím a vyzařující strukturou vysílače je 20 cm.

CZ

18-03-2020 Guide Réglementation DAS Vf Decree 2019-1186 van 15 november 2019 betreffende de weergave van de specifieke absorptieverhouding van elektrische radioapparatuur.  
De minimale afstand tussen de gebruiker en/of een omstander en de uitstralende structuur van de zender is 20 cm.

NL

2020-03-18 A DAS Vf iránylevi szabályozás, 2019. november 15-i 2019-1186-os rendelet a rádióelektromos berendezések speciális elnyelési arányának jelzésével kapcsolatban.  
A minimális távolság a felhasználó és/vagy járókelők és a jeladó sugárzó szerkezete között 20 cm.

HU

18.03.2020 r. Guide Réglementation DAS Vf Постановление 2019-1186 от 15 ноября 2019 г. относительно показываемо на процент на специфична абсорбция на електрическо радиооборудване.  
Минималното разстояние между потребителя и/или евентуален наблюдател и излъчващата структура на предавателя е 20 cm.

BG

2020-03-18 Guide Réglementation DAS Vf Decree 2019-1186 od 15. studenog 2019. u svezi prikaza specifične stope apsorpcije električne radio opreme.  
Minimalna razdaljina između korisnika i / ili promatrača i dijela predajnika koji zrači je 20 cm.

HR

2020-03-18 Guide Réglementation DAS Vf Διάταγμα 2019-1186 με ημερομηνία 15 Νοεμβρίου 2019 που σχετίζεται με την ένδειξη του ειδικού ρυθμού απορρόφησης ραδιοηλεκτρικού εξοπλισμού.  
Η ελάχιστη απόσταση μεταξύ χρήστη ή/και άλλου παραεπισκοπούμενου και του στοιχείου ακτινοβολίας του πομπού είναι 20 cm.

EL

## WEEE



WEEE Battery

### WEEE directive

Disposal of Waste Electrical and Electronic Equipment and/or Battery by users in private households in the European Union.  
This symbol on the product or on the packaging indicates that this can not be disposed of as household waste. You must dispose of your waste equipment and/or battery by handing it over to the applicable take-back scheme for the recycling of electrical and electronic equipment and/or battery. For more information about recycling of this equipment and/or battery, please contact your city office, the shop where you purchased the equipment or your household waste disposal service. The recycling of materials will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and environment.  
Recycling information: See <https://www.benq.com/en-us/support/recycling/global-recycle.html> for details.

EN

### Directive WEEE

Mise au rebut des déchets d'équipements électriques et électroniques et/ou des piles par les particuliers dans l'Union Européenne.  
Ce symbole figurant sur le produit ou l'emballage signifie que celui-ci ne peut pas être jeté avec les ordures ménagères. Vous devez mettre vos déchets d'équipements et/ou piles au rebut en le déposant dans un point de collecte prévu à cet effet afin que les équipements électroniques et électriques et/ou piles soient recyclés. Pour de plus amples informations sur le recyclage de ce produit et/ou cette pile, veuillez prendre contact avec l'organisme local compétent, le service d'élimination des déchets ménagers ou le point de vente du produit. Le recyclage des matériaux aidera à conserver les ressources naturelles et à s'assurer qu'ils seront recyclés d'une façon que cela protège la santé humaine et l'environnement.  
Informations relatives aux recyclage : Consultez le site <https://www.benq.com/en-us/support/recycling/global-recycle.html> pour plus de détails.

FR

### Directiva WEEE

Resíduos de aparatos eléctricos y electrónicos y/o batería por parte de los usuarios domésticos privados en la Unión Europea.  
El símbolo que muestra el producto o el embalaje indica que no puede ser desechado como residuo doméstico. Para desechar el equipo siga las directrices aplicables para el reciclaje de equipo eléctrico y electrónico y/o batería.

ES

Para obtener más información sobre el reciclaje de este equipo y/o batería, póngase en contacto con el ayuntamiento, la tienda donde adquirió el equipo o el servicio de recogida de basuras. Al reciclar materiales ayudamos a conservar el medio natural y a garantizar el reciclaje de manera que proteja la salud y el medioambiente.

Información sobre reciclaje: Consulte la página Web <https://www.benq.com/en-us/support/recycling/global-recycle.html> para obtener detalles.

#### Directiva WEEE

Eliminación de Residuos de Equipamentos Eléctricos e Electrónicos e/ou Baterías por particulares na União Europeia. Este símbolo no produto ou na embalagem indica que não pode ser eliminado como lixo doméstico. Deverá eliminar os resíduos dos seus equipamentos e/ou baterias entregando-os nos pontos de recolha aplicáveis para reciclagem de equipamentos de equipamentos electrónicos e electrónicos e/ou baterías. Para mais informações sobre a reciclagem destes equipamentos e/ou baterías, contacte a sua câmara municipal, a loja onde adquiriu o equipamento ou serviço de recolha de lixo doméstico. A reciclagem de materiais contribui para a conservação dos recursos naturais e assegura que são reciclados de forma a proteger a saúde humana e o ambiente.

Informações sobre reciclagem: Consulte <https://www.benq.com/en-us/support/recycling/global-recycle.html> para obter mais detalhes.

#### Directiva RAEE

Smaltimento di apparecchi elettrici ed elettronici e/o batterie nell'Unione Europea da parte di utenti privati. Questo simbolo sul prodotto o sulla confezione indica che l'articolo non può essere smaltito come i normali rifiuti domestici. È necessario smaltire le apparecchiature e/o batterie secondo quanto previsto dagli schemi di recupero per il riciclaggio di apparecchiature elettriche e elettroniche e/o batterie. Per ulteriori informazioni sul riciclaggio di questo apparecchio e/o batteria, contattare l'ente della propria città, il negozio dove è stato acquistato l'apparecchio o il proprio servizio di smaltimento rifiuti domestici. Il riciclaggio dei materiali contribuisce a ridurre il consumo di risorse naturali e assicura che i materiali siano riciclati tutelando la salute umana e l'ambiente.

Informazioni sul riciclaggio: Per i dettagli, vedere il sito <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

#### WEEE-Richtlinie

Entsorgung von Elektro- und Elektronikgeräten bzw. Batterien in Privathaushalten der Europäischen Union.

Das Symbol auf der Produktverpackung zeigt an, dass dieses Gerät nicht mit dem normalen Hausmüll entsorgt werden darf. Sie sind verpflichtet, Ihre Altgeräte bzw. Batterien zu entsorgen. Weitere Informationen über das Recycling dieses Geräts bzw. Batterie erhalten Sie von Ihren örtlichen Behörden, Ihrem Fachhändler oder der lokalen Rücknahmestelle. Fachgerechtes Wertstoffrecycling spart nicht nur wertvolle Ressourcen, sondern schützt auch Umwelt und Gesundheit.

Informationen zum Recycle: Details hierzu siehe <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

#### Директива WEEE

Директива ЕС об утилизации электрического и электронного оборудования

Утилизация электрического и электронного оборудования и/или аккумуляторов населением в Европейском союзе.

Данный символ на изделии или на упаковке означает, что данное изделие запрещается утилизировать наравне с бытовыми отходами. Вы должны сдавать все пришедшие в негодность устройства и/или аккумуляторы для утилизации на специальный пункт сбора электрических или электронных устройств и/или аккумуляторов. Для получения подробных сведений о переработке этого оборудования и/или аккумуляторов обратитесь в местные органы управления, магазин, в котором был приобретен продукт, или службу по сбору бытовых отходов. Переработка материалов поможет сохранить природные ресурсы и обеспечит безопасность для здоровья людей и окружающей среды.

Сведения об утилизации: подробную информацию см. на сайте: <https://www.benq.com/en-us/support/recycling/global-recycle.html>

#### Dyrektywa WEEE

Utylizacja odpadów z urządzeń elektrycznych i elektronicznych lub baterii przez użytkowników prywatnych w Unii Europejskiej

Ten symbol na urządzeniu lub opakowaniu oznacza, że nie może być ono utylizowane razem z odpadami domowymi. Użyty sprzęt lub baterie należy przekazać do odpowiedniego punktu zwrotu sprzętu elektrycznego i elektronicznego w celu wtórnego przetworzenia. Szczegółowe informacje dotyczące wtórnego przetwarzania tych urządzeń lub baterii można uzyskać, kontaktując się z lokalną administracją, sprzedawcą lub lokalnym przedsiębiorstwem oczyszczania. Przetwarzanie wtórne materiałów pomaga w zachowaniu surowców naturalnych i użyciu w sposób przyjazny dla ludzkiego zdrowia i środowiska.

Informacje o recyklingu: Szczegółowe informacje dostępne są pod adresem <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

#### WEEE direktifi

Avrupa Birliği ülkelerinde özel ev eşyası kullanıcıları tarafından Elektrikli ve Elektronik Cihazların ve/veya Pillerin Atılması.

Ürün yada ambalaj üzerindeki bu sembol, bunun evsel atık olarak işlem görmemesi gerektiğini ifade etmektedir. Atık cihazınızı ve/veya pilleri, elektrikli ve elektronik cihazların ve/veya pillerin geri dönüşümü hakkında daha fazla bilgi edinmek için lütfen cihazı satın aldığınız yeri bayii veya dükkana yada ev eşyası uzaklaştırma servisine başvurun. Materyallerin geri dönüşümü, doğal kaynakların korunmasını ve insan sağlığını ve çevreye zarar verilmeksizin geri dönüştürülmesini güvence etmektedir.

Geri dönüşüm bilgisi: Ayrıntılar için bkz. <https://www.benq.com/en-us/support/recycling/global-recycle.html>

#### WEEE direktiv

Bortskaffelse af elektrisk og elektronisk affald og/eller batterier, anvendt i husholdningen i EU. Dette symbol på produktet eller på emballagen angiver, at det ikke kan bortskaffes som husholdningsaffald. Du skal bortskaffe affald (udstyr) og/eller batterier ved at levere det/dem til relevante genbrugscentre for elektrisk og elektronisk udstyr og/eller batterier. For yderligere oplysninger om genbrug af dette udstyr og/eller batterier skal du kontakte kommunen, butikken hvor du købte udstyret eller dit affaldsselskab. Genbrugsmaterialer hjælper med at bevare naturlige ressourcer og sikre, at det der genbruges på en måde, der beskytter sundheden og miljøet.

Oplysninger om genbrug: Se <https://www.benq.com/en-us/support/recycling/global-recycle.html> for yderligere oplysninger.

#### WEEE-direktivi

Käyttäjien yksityisistä kotitalouksien sähkö- ja elektroniikkalaiteromun ja/tai paristojen hävittämisen Euroopan unionissa. Tämä symboli tuoteesta tai sen pakkauksesta ilmaisee, että tuotetta ei saa hävittää kotitalousjätteen mukana. Jätelaitte ja/tai paristot on hävitettävä toimittamalla se asianmukaiseen sähkö- ja elektroniikkalaiteromun ja/tai paristojen kierrätysjärjestelmään. Halutessasi lisätietoja tämän tuotteen ja/tai paristojen kierrätyksestä ota yhteyttä paikalliseen viranomaiseen, liikkeeseen, josta ostit tuotteen, tai jätteenhuoltopalveluyritykseen. Materiaalien kierrätys auttaa säästämään luonnon resursseja ja varmistamaan, että laite kierrätetään tavalla, joka suojelee ihmisten terveyttä ja ympäristöä.

Kierrätystiedot: Katso lisätietoja osoitteesta <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

#### WEEE-direktiv

Kassering av elektrisk og elektronisk utstyr og/eller batterier for brukere i private husholdninger i EU. Dette symbolet på produktet eller på innpakningen angir at det ikke kan kasseres sammen med vanlig husholdningsavfall. Du må kaste utstyret og/eller batteriet ved å overlevere det til det aktuelle retursenteret for resirkulering av elektrisk og elektronisk utstyr

og/eller batteriet. Hvis du vil ha mer informasjon om resirkulering og/eller batteriet, vennligst kontakt lokale myndigheter; butikken der du kjøpte utstyret eller en resirkuleringsstasjon. Resirkulering av materialer vil bidra til å bevare naturlige ressurser og sikre at det resirkuleres på en måte som beskytter menneskers helse og miljø.

Informasjon om resirkulering: Du finner mer informasjon på <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

WEEE-direktiv

Riktlinjer for kassering av avfall som utgørs av eller inneholder elektriske eller elektroniske produkter og/eller batteri, gjällande hushåll i EU.

Den här symbolen kan finnas på produkten eller på förpackningen och betyder att produkten inte kan kasseras som vanligt hushållsavfall. När du vill kassera produkten och/eller batteri måste du lämna in den på det ställe som avses för återvinning av elektriska eller elektroniska produkter och/eller batteri. Om du vill ha mer information om återvinning av den här typen av utrustning och/eller batteri kan du vända dig till din kommun, ditt inköpsställe eller till den lokala sophämtningen. Genom att återvinna materialet i produkten kan vi spara på naturtillgångarna och försäkra oss om att produkten återvinns på ett sätt som skyddar människors hälsa och miljön.

Återvinningsinformation: Se <https://www.benq.com/en-us/support/recycling/global-recycle.html> för detaljer.

Directiva WEEE

Evacuarea deșeurilor echipamentelor electrice și electronice și/sau bateriilor de către utilizatorii casnici din Uniunea Europeană.

Acest simbol de pe produs sau de pe ambalaj indică că acest produs nupoate fi evacuat ca deșeu casnic. Trebuie să evacuați deșeurile de echipamente și/sau baterii prin predarea conform schemei de preluare pentru reciclare a componentelor electrice și electronice și/sau a bateriilor. Pentru informații suplimentare privind reciclarea acestui echipament și/sau a bateriei, contactați primăria orașului dvs., magazinul de unde ați achiziționat echipamentul sau serviciul de salubritate pentru deșeurii menajere. Reciclarea acestor materiale va ajuta la păstrarea resurselor naturale și asigură că sunt reciclate într-o modalitate care protejează viața și mediul oamenilor.

Informații privind reciclarea: Vizitați <https://www.benq.com/en-us/support/recycling/global-recycle.html> pentru detalii.

Směrnice WEEE

Likvidace vyřazených elektrických a elektronických zařízení anebo baterií v domácnostech uživatelů v Evropské unii. Tento symbol na výrobku nebo na jeho obalu znamená, že dané zařízení nelze vyhodit do běžného domovního odpadu. Vyřazené elektrické nebo elektronické zařízení anebo baterie je nutno zlikvidovat odevzdáním k recyklaci v souladu s platným plánem recyklace elektrických a elektronických zařízení anebo baterií. Další informace o recyklaci tohoto zařízení anebo baterií získáte u místních úřadů, v obchodě, kde jste výrobek zakoupili nebo u společnosti, která se zabývá likvidací domovního odpadu.

Recyklace materiálů pomáhá chránit přírodní zdroje a zaručuje likvidaci výrobku způsobem, který je šetrný k lidskému zdraví a životnímu prostředí.

Informace o recyklaci: Podrobnosti viz <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

WEEE-richtlijn

Wegwerpen van elektrische en elektronische apparatuur en/of accu's door huishoudens in de Europese Unie. Dit symbool geeft aan dat het product niet met het huishoudelijke afval kan worden aangeboden. U moet afgedankte apparatuur en/of accu's wegwerpen door ze in te leveren op de inzamel punten voor elektrische en elektronische apparatuur en/of accu's. Voor meer informatie over het hergebruik van deze apparatuur en/of de accu neemt u contact op met uw gemeente, de winkel waar u de apparatuur hebt gekocht of de milieudienst van de gemeente. Door het recyclen van de materialen worden natuurlijke hulpbronnen behouden en helpt u de natuur en de volksgezondheid te beschermen.

Recycle-informatie: Zie <https://www.benq.com/en-us/support/recycling/global-recycle.html> voor details.

WEEE direktiva

Az Európai Unióban a magánháztartások elektromos és elektronikus hulladékainak és/vagy akkumulátorok kezeléséről szóló irányelv.

A terméknek vagy a csomagolásón ez a szimbólum azt jelzi, hogy a termék nem tehető a háztartási hulladékok közé. A készüléket és/vagy akkumulátort az elektronikus és elektromos hulladékokra és/vagy akkumulátorokra vonatkozó visszavételi rendszerben kell visszajuttatni. A készülék és/vagy akkumulátor begyűjtéséről bővebb információkat kaphat a helyi önkormányzatnál, a vásárlás helyén vagy a háztartási hulladékot elszállító szolgáltatójánál. Az anyagok begyűjtése hozzájárul a természeti erőforrások megőrzéséhez és biztosítja, hogy a hulladékok gyűjtése az emberi egészséget és a környezetet védő módon történjen.

Újrahasznosítási információ: a részleteket lásd a <https://www.benq.com/en-us/support/recycling/global-recycle.html> oldalon.

Директива WEEE

Изхвърляне на отпадъчно електрическо и електронно оборудване и/или батерии от потребители в частни домакинства в Европейския съюз.

Този символ върху продукт или неговата опаковка указва, че не може да бъде изхвърлян заедно с останалите домакински отпадъци. Трябва да изхвърляте отпадъчното оборудване и/или батерии, като го предадете в подходящ пункт за събиране и рециклиране на електрическо и електронно оборудване и/или батерии. За повече информация относно рециклирането на този уред и/или батерии, моля, свържете се със съответния офис във Вашия град, с магазина, от който сте закупили продукта или с местната служба за събиране на битови отпадъци. Рециклирането на материалите ще спомогне за запазване на природните ресурси и ще осигури рециклиране по запазващ човешкото здраве иколната среда начин.

Recycling information: See <https://www.benq.com/en-us/support/recycling/global-recycle.html> for details.

WEEE direktiva

Odlaganje u otpad električnih i elektroničkih uređaja i/ili baterija iz kućanstava u Europskoj uniji.

Ovaj simbol na proizvodu ili pakiranju naznačuje da se ovaj proizvod ne može odbaciti s kućnim otpadom. Uređaje za otpad i/ili baterije trebate odložiti u otpad u skladu s pravilima povrata, zbrinjavanja i reciklaže električnih i elektroničkih uređaja i/ili baterija. Više informacija o recikliranju ovog uređaja i/ili baterije, potražite u vašem mjesnom uredu, u trgovini gdje ste kupili proizvod ili u službi koja prikuplja vaš kućni otpad. Recikliranje materijala pomoći će očuvanju prirodnih resursa i osigurati recikliranje na način koji štiti ljudsko zdravlje i prirodni okoliš.

Podaci o recikliranju: Pojednosto pogledajte na <https://www.benq.com/en-us/support/recycling/global-recycle.html>.

Οδηγία WEEE

Απορριψη άχρηστων ηλεκτρολογικού και ηλεκτρονικού εξοπλισμού ή/και μπαταριών από χρήστες σε νοικοκυριά εντός της Ευρωπαϊκής Ένωσης.

Το παρόν σύμβολο στο προϊόν ή τη συσκευασία υποδηλώνει ότι αυτό δεν μπορεί να απορριφθεί με τα οικιακά απορρίμματα. Πρέπει να προστείτε για την απορριψη του άχρηστου εξοπλισμού σας ή/και μπαταριών, παραδίδοντας τα σε αρμόδιο φορέα παράληψης με σκοπό την ανακύκλωση ηλεκτρολογικού και ηλεκτρονικού εξοπλισμού ή/και μπαταριών. Για περισσότερες πληροφορίες σχετικά με την ανακύκλωση του παρόντος εξοπλισμού ή/και μπαταριών, παρακαλούμε απευθύνεστε στο αρμόδιο γραφείο του δήμου, στο κατάστημα όπου αγοράσατε τον εξοπλισμό ή στην υπηρεσία αποκομίδης οικιακών απορριμμάτων. Η ανακύκλωση των υλικών θα βοηθήσει την εξοικονόμηση φυσικών πόρων και θα διαφωτίζει ότι αυτά ανακυκλώνονται με τρόπο που προστατεύει την ανθρώπινη υγεία και το περιβάλλον.

Recycling information: See <https://www.benq.com/en-us/support/recycling/global-recycle.html> for details.

## FCC statement (for the United States only)



### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

**Non-modification Statement:** Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

The distance between user and products should be no less than 20cm.

### FCC Supplier's Declaration of Conformity (SDoC):

- Responsible Party Name: BenQ America Corp.
- Address: 3200 Park Center Drive, Suite 150, Costa Mesa, CA 92626
- Telephone: (714) 559-4900
- Declares below product complies with FCC Part 15 Subpart B
- Product name: Integrated Video Conference Terminal
- Model number: VCO1A\*, \* = 0~9, A~Z

### Supplementary information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## IC statement (for Canadian users)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;

2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device complies with RSS 247 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations.

Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

CAN ICES-3(B)/NMB-3(B)

## RF Exposure Information

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with 20cm between the radiator & your body.

This device complies with CAN ICES-3(B)/NMB-3(B). This Class B device meets all the requirements of the Canadian interference-causing equipment regulations.

## Mexico NOM

La operación de este equipo está sujeta a las siguientes dos condiciones:

- (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y
- (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

## Korea Class B

### 사용자안내문

이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

한국에 해당 (RF 모듈이 포함된 제품의 경우)

해당 무선설비는 전파혼신 가능성이 있으므로 인명

안전과 관련된 서비스는 할 수 없음

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음

## NCC Notice

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

使用電池的注意事項

- 電池的使用方式或型號如果錯誤，可能會導致化學物質的洩漏或爆炸。請注意下列事項：
- 安裝電池時，請確認電池的正負極已依照電池室中所標示的方向正確安裝。
  - 不同品牌與類型的電池(例如碳鋅電池與鹼性電池)具有不同的特性。請勿混合使用不同品牌與類型的電池。
  - 當電池電量用盡時，請儘速更換新電池。換新電池時，請將全部電池一次換新。
  - 長時間不使用遙控器時，請將電池從遙控器中取出。
  - 請勿將新的和舊的電池混合使用。將新電池與舊電池混合使用會減短電池的使用壽命，或導致化學液從不良的電池中洩漏出來。
  - 電池中洩漏出來的化學液可能會刺激皮膚並腐蝕金屬接點。假使有任何化學物質從電池中滲漏出來，請立即以乾布擦拭乾淨並更換電池。
  - 耗盡的電池請依照相關之適用規章回收或丟棄。詳細資訊，請聯繫當地廢料管理機關。

台灣廢電池回收標誌



限用物質含有情況標示聲明

設備名稱	Integrated Video Conference Terminal 型號 (型式) : VC01A					
	限用物質及其化學符號					
單元	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr <sup>VI</sup> )	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑膠前殼	○	○	○	○	○	○
塑膠後殼 (預埋銅螺母)	-	○	○	○	○	○
電路板組件	-	○	○	○	○	○
MIP1單攝像頭	-	○	○	○	○	○
箱體喇叭	○	○	○	○	○	○
電線/電纜	○	○	○	○	○	○
電源適配器	-	○	○	○	○	○
遙控器	-	○	○	○	○	○

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。  
備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
備考3. “-”係指該項限用物質為排除項目。

For Israel

רחא יכנט יוניש לז כוב תושעל אלו ירישכמה לש תירוקמה הנטנאה תא חילחלה רוסא

日本専用です


VCCI (CLASS B)


この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをしてください。  
この装置は、現在設置されている場所で妨害波の測定がされた情報技術装置であり、VCCI協会の基準に適合しています。  
従って、現在設置されている場所以外で使用する場合は、再び妨害波を測定し、VCCIに届け出をしなければなりません。


(RFモジュール付きの製品の場合)  
電波法により5GHz帯は屋内使用に限ります。


JIS C 0950

日本工業規格番号 JIS C 0950 (通称: J-Moss) は、包装箱 (外箱)、カタログ類 (取扱説明書、印刷物、ウェブサイトなど) へ表示する方法について規定した、電気・電子機器の日本工業規格です。  
対象となる特定の化学物質は、下記となります。

- 

含有マーク
- 

グリーンマーク
- 

R Mark
- 

G Mark
- 当該化学物質が指定の含有基準を超えている場合の製品に付するマーク。

当該化学物質が、含有マークの除外事項を除き指定の含有基準値以下である製品に、メーカーが任意で表示することが出来るマーク。

R Mark is used if the amount of the specific chemical substances is over the specified standards.

G Mark can be used voluntarily if the amount of the specific chemical substances is under the specified standards (excluding the exceptions as specified by the R Mark standards).
- 8

Japan RoHS

Coarse Classification	Chemical Substance Table					
	Pb	Hg	Cd	Cr <sup>+6</sup>	PBB	PBDE
Plastic Front Case	O	O	O	O	O	O
Plastic Back Shell	Exempted	O	O	O	O	O
PCBA	Exempted	O	O	O	O	O
MIPI Single Camera	Exempted	O	O	O	O	O
Box Horn	O	O	O	O	O	O
Cables	O	O	O	O	O	O
Adapter	Exempted	O	O	O	O	O
Remote Controller	Exempted	O	O	O	O	O
Attachment	O	O	O	O	O	O
* PCBA consisted of bare printed circuit board, soldering and its surface-mounted elements, such as resistors, capacitors, arrays, connectors, chips, etc. NOTE 1: The "O" indicates that the percentage content of the substance to be calculated is not exceeding the reference percentage content. NOTE 2: The "Exempted" item means that the specified chemical substance corresponds to the items exempted by the standard of JIS C 0950. <div>JIS C 0950</div>						

WEEE 指令 (针对中国地区)  
<废弃电器电子产品回收处理管理条例>或<China WEEE>  
产品废弃时请交给当地有资质的回收单位处理。

- 电池安全注意事项**
- 使用错误类型的电池可能导致化学物质泄漏或爆炸。请遵循下列事项：
- 务必按照电池仓内的正负和负极标识以正确方向装入电池。
  - 不同类型的电池具有不同的特性。请勿混用不同类型的电池。
  - 请勿混用新旧电池。混用新旧电池会缩短电池使用时间或导致旧电池化学物质泄漏。
  - 电池不能正常工作，应立即更换它们。
  - 电池泄漏的化学物质可能刺激皮肤。如果电池泄漏出任何化学物质，应立即用于布擦拭干净，并尽快更换电池。
  - 由于存放条件不同，电视随附的电池的使用时间可能缩短。在 3 个月内或在初次使用后尽快更换它们。
  - 耗尽的电池请依照相关之适用规章回收或丢弃。详细信息，请联系当地废料管理机构。

E-Waste Declaration for India



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about E-waste please visit <https://www.beng.com/en-us/support/recycling/global-recycle.html> and to know where you can drop off your waste equipment for recycling in India please contact on below given contact details.

Helpline number:  
M/s 3R Recycler  
Plot No.266 & 392  
Sector- 8, IMT Manesar  
Gurgaon ( Haryana ) -122050  
North India – 1800-102-8632  
South India – 1800-843-3303  
East India – 1800-843-3301  
West India – 1800-843-3302  
Email – info@3rrecycler.com



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Complies with  
IMDA Standards  
DB101054



### Bangladesh RoHS Statement

This product shipping to Bangladesh comply with RoHS requirements as prescribed in the Hazardous Waste (E-waste) Management Rules, 2021 by Government of Bangladesh.

### Bangladesh E-waste Management Reminder

Please manage, dismantle, dispose of, or recycle e-waste properly as per the Environmental Protection Rules, 1997 to avoid the harm that may be caused to the environment and ecosystem, public interest and public health.

See below for information of three distributors and recycling centers in Bangladesh :

Surovi Enterprise Ltd.  
House 4, Road 16  
Sector # 14, Uttara, Dhaka-1230  
Bangladesh  
Tel: +8801714077062  
Email:quyyum@surovigroup.net

Unique Business Systems Ltd.  
Address- House 11, Road 11, Block G Banani, Dhaka | 1213  
Tel: +880-2-5504-2478  
Email:do@ubsbdc.com.bd

Smart Technologies (BD) Ltd  
271 Tejgaon I/A, Dhaka.  
H/O: 156 Lake Circus, Kalabagan (2nd Floor) Dhaka 1205, Bangladesh  
Tel: +8801730701915  
Email:khalid.ibrahim@smart-bd.com