

User guide.

verizon✓

MiFi 7730L

Patents and Licenses

For a complete list of all Novatel Wireless patents, visit www.novatelwireless.com/about/contact-us.

Software License

Proprietary Rights Provisions:

The software drivers provided with this product are copyrighted by Novatel Wireless and/or Novatel Wireless' suppliers. Although copyrighted, the software drivers are unpublished and embody valuable trade secrets proprietary to Novatel Wireless and/or Novatel Wireless' suppliers. The disassembly, decompilation, and/or Reverse Engineering of the software drivers for any purpose is strictly prohibited by international law. The copying of the software drivers, except for a reasonable number of back-up copies is strictly prohibited by international law. It is forbidden by international law to provide access to the software drivers to any person for any purpose other than processing the internal data for the intended use of the software drivers.

U.S. Government Restricted Rights Clause:

The software drivers are classified as "Commercial Computing device Software" and the U.S. Government is acquiring only "Restricted Rights" in the software drivers and their Documentation.

U.S. Government Export Administration Act Compliance Clause:

It is forbidden by US law to export, license or otherwise transfer the software drivers or Derivative Works to any country where such transfer is prohibited by the United States Export Administration Act, or any successor legislation, or in violation of the laws of any other country.

Trademarks and Service Marks

Novatel Wireless is a trademark of Novatel Wireless, Inc., and the other trademarks, logos, and service marks (collectively the "Trademarks") used in this user manual are the property of Novatel Wireless or their respective owners. Nothing contained in this user manual should be construed as granting by implication, estoppel, or otherwise, a license or right of use of Novatel Wireless or any other Trademark displayed in this user manual without the written permission of Novatel Wireless or its respective owners.

- Novatel Wireless, and the Novatel Wireless logo are all trademarks of Novatel Wireless, Inc.
- MiFi® and the MiFi logo are registered trademarks of Novatel Wireless, Inc.
- Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- Apple®, Mac®, and Mac OS® are trademarks of Apple, Inc., registered in the U.S. and other countries.
- Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries.

The names of actual companies and products mentioned in this user manual may be the trademarks of their respective owners.

Novatel Wireless Revision History

Part Number	Revision	Description	Date
90026859	R1	Initial release	14 Sep 2016

Contents

Getting Started	1
Overview.....	2
Features.....	2
Package Contents	3
System Requirements.....	3
Components	4
Status Indicators.....	5
Power Management	7
Caring for Your MiFi.....	8
 Using Your MiFi 7730L.....	 9
Accessing the Network	10
4G LTE.....	10
Using Your MiFi 7730L for the First Time	11
Charging the Battery.....	12
Replacing the Battery.....	12
Replacing the 4G LTE SIM Card	14
Universal Charging	15
Battery Tips.....	16
Power the MiFi 7730L On and Off.....	17
Power On.....	17
Power Off	17
Connecting to Your MiFi 7730L.....	18
Using Your MiFi 7730L After Setup is Complete	20
Using the MiFi 7730L User Interface	23
 MiFi 7730L Settings	 25
Managing Your MiFi 7730L.....	26
On the MiFi 7730L Display	26
On the MiFi 7730L Admin Website.....	27
Sign In	28
Sign In to the MiFi 7730L Admin website	28
Menu Panel.....	29
My MiFi 7730L Home	30
On the MiFi 7730L Display	30
On the MiFi 7730L Admin Website.....	31
Manage My MiFi 7730L	32
My Account & Tools.....	38
Help & Support.....	44

Data Usage	47
On the MiFi 7730L Display	47
On the MiFi 7730L Admin Website.....	48
Connected Devices	49
On the MiFi 7730L Admin Website.....	50
Connected Devices	50
Blocked Devices	53
MiFi 7730L Settings.....	55
On the MiFi 7730L Display	55
Wi-Fi	55
Screen Timeout.....	55
Audio On/Off.....	56
Audio Alerts	56
Network Technology.....	57
On the MiFi 7730L Admin Website.....	58
Wi-Fi	59
MiFi 7730L.....	61
Advanced	70
Firewall.....	76
Universal Charging	83
On the MiFi 7730L Display	83
On the MiFi 7730L Admin Website.....	83
Wi-Fi Protected Setup (WPS)	84
On the MiFi 7730L Display	84
On the MiFi 7730L Admin Website.....	85
Software Update	86
On the MiFi 7730L Display	86
On the MiFi 7730L Admin Website.....	86
Messages	87
On the MiFi 7730L Display	87
On the MiFi 7730L Admin Website.....	88
Parental Controls	90
Summary.....	90
Site List.....	90
Device List	93
About MiFi 7730L.....	94
On the MiFi 7730L Display	94
On the MiFi 7730L Admin website.....	95
Internet Status.....	95
MiFi 7730L Info	97
Diagnostics.....	98
Logs.....	103
Help	106
On the MiFi 7730L Display	106

Troubleshooting	107
Overview.....	108
Common Problems and Solutions.....	109
Technical Support	113
Technical Support	113
 Product Specifications and Regulatory Information	 114
Product Specifications	115
General	115
Technology/Bands.....	115
Environmental.....	116
Regulatory Statements	117
Wireless Communications.....	119
Limited Warranty and Liability	119
Safety Hazards.....	120
Proper Battery Use and Disposal	122
 Glossary.....	 123

1

Getting Started

Overview
Power Management
Caring for Your MiFi 7730L

Overview

Congratulations on your purchase of the Verizon Mobile Hotspot - MiFi® 7730L for 4G LTE™ and Wi-Fi!

With the MiFi you can access 4G LTE networks for faster apps, uploads and downloads. Connect up to 15 Wi-Fi enabled devices to the Internet at once - laptops, tablets, e-readers, gaming consoles and more* - and experience download speeds up to 10 times faster than with Verizon's 3G*.

The MiFi is backwards compatible to 3G networks, ensuring reliable connectivity when you need it most.

Features

- **Global Connectivity for up to 15 Wi-Fi Enabled Devices to High-Speed Wireless Data**
 - Support for CAT9 LTE with 3-Carrier CA
 - Real simultaneous dual band Wi-Fi (with 802.11ac)
 - Guest Network
- **2.4 inch TFT color touchscreen**
- **Universal & QuickCharge™ Charging**
 - Type A USB connector provides a spare charge for tablets, smartphones and other devices running low on battery power.
 - **Type C USB connector provides quick charging and mass storage access**
- **Up to 24 Hours of Active Use on a Single Charge (4400 mAh)**
- **File Sharing**
 - Share files with connected devices on the local, secure, Wi-Fi network
- **Manage Wireless Network Activity**
 - MiFi Settings is an easy-to-use web-based interface that allows you to manage, monitor, and customize your Wi-Fi and 4G LTE connection.
- **Dual External Antenna Connectors**
- **VPN Capability**
- **Auto Connectivity Options**

* Average download speeds of 5-12 Mbps/average upload speeds of 2-5 Mbps. Actual throughput speed and coverage may vary.

Package Contents

The Verizon Wireless MiFi 7730L package includes:

- MiFi 7730L
- 4400mAh Standard Lithium Ion Battery
- Pre-installed 4G LTE SIM Card (4FF)
- QuickCharge Charger
- Type A to Type C USB Cable
- Verizon Wireless Brochures

System Requirements

- Compatible with all major operating systems
- Works with the latest versions of browsers, including Android™, Google Chrome®, Firefox®, Internet Explorer®, Safari™ and Mobile Safari™.

To use Wi-Fi mode, your computer or other device needs Wi-Fi capability and Internet browser software. If your computer does not have Wi-Fi capability you can use Ethernet over USB tethering.

Your MiFi must have proper data service to function. (See [Using Your MiFi for the First Time](#) on page 11.)

Components



- 1 SIM Card Access** — The SIM card is pre-installed here.
- 2 Universal Charging Port (Type A USB)** — Use to charge one additional wireless device.
- 3 Power Button** — Powers the MiFi on and off.
- 4 Test Port (TS-9)** — Optional main and diversity antenna connections.
- 5 MiFi Charging Port (QuickCharge)** — Use to connect the QuickCharge charger, Internet over USB-C, and file sharing via mass storage.
- 6 Color Touchscreen (2.4 in)** — Displays device status, data usage, and number of users connected. Swipe left/right/up or down to access available menu options.



- 7 Battery Compartment** — The battery contacts connect here.
- 8 Battery Removal Divot** — Insert a fingernail here and lift to remove the battery.
- 9 Master Reset Button** — Insert a paperclip in the small hole to reset the MiFi to factory settings. (See [How do I reset the MiFi back to factory settings?](#) on page 109.)

Status Indicators

DISPLAY ICON	DESCRIPTION	
No icons	The MiFi is powered off or not receiving power, or the screen is in power-saving mode.	
Network Signal Strength		More bars indicate more signal strength.
Activity Indicator		If this icon is displayed, data is being transferred between your MiFi and connected device(s).
Network Indicator		Displays the type of network to which your MiFi is connected.
Roaming		If this icon is displayed, your MiFi is connected to a network outside the home network area.
Wi-Fi Indicator		Displays when your MiFi Wi-Fi network is turned on.
Messages		If this icon is displayed, you have unread Verizon system messages.
Connected Devices		If this icon is displayed, it shows the number of devices connected to your MiFi.
Battery Charge Indicator		Displays remaining battery power
Battery AC Charging Indicator		Displays when the MiFi is connected to the AC charger.
Battery USB Charging Indicator		Displays when another device is connected to the MiFi and charging via a USB cable.

CAROUSEL ICON

Wi-Fi		Tap the icon to display the Wi-Fi name, password and URL.
SIM		If this icon is displayed, there is no SIM card installed.
		If this icon is displayed, your SIM is locked. Real-time data usage meter will not display.
		If this icon is displayed, there is a SIM error. Check to be sure your SIM card is properly installed.
Connected Devices		Tap the icon to display the number and IP address of connected and blocked devices .
Data Usage		Tap the icon to view the amount of data used as of the current date and the usage billing cycle.
Settings		Tap the icon to display settings options, including Wi-Fi, screen timeout, audio on/off, audio alerts, and network technology.
Universal Charging		Tap the icon to display Universal Charging status. Options include Available, Charging, or Not available.
Software Update		Scroll and select the icon to display the current SW version, and to download and install an update.
Message Center		Tap the icon to display unread messages, and to save or delete read messages.
About MiFi		Tap the icon to display Internet connection status and MiFi information, including model, SW version, wireless number, IMEI, and battery level.
Help		Tap the icon to display MiFi Admin website connection instructions, Advanced Features, WPS, Unlock SIM, and Tips.

Power Management

Your MiFi will work from its charged battery alone, or when the device with the installed battery is plugged into a power source.

- **QuickCharge™** — Use the QuickCharge power adapter and any USB connector to recharge the battery up to 4X faster than with conventional charging. You can use the MiFi when the battery is installed and the charger is plugged into a wall socket. Please ensure the wall socket is located near the equipment and is easily accessible. The MiFi battery charges while it is plugged into the charger. When the battery is fully charged, the battery icon is solid green.
- **Universal charging** — You can use the MiFi to charge external devices such as smartphones and tablets, to help keep you powered and connected longer.

Before using the MiFi, read the battery safety information in the "Safety Hazards" section of this guide. (See [Proper Battery Use and Disposal](#) on page 122.)

Caring for Your MiFi

Like any electronic device, the MiFi must be handled with care to ensure reliable operation. Novatel Wireless recommends the following guidelines:

- Protect the MiFi from liquids, dust, and excessive temperatures.
- Do not apply adhesive labels to the MiFi; they might cause the MiFi to potentially overheat and they might alter the performance of the antenna.
- Store the MiFi in a safe place when not in use.

Using Your MiFi 7730L

Accessing the Network
Using Your MiFi 7730L for the First Time
Connecting to Your MiFi 7730L
Using Your MiFi 7730L After Setup is Complete

Accessing the Network

4G LTE

With LTE bandwidth you can get the broadband speed you require to work efficiently outside the home or office. You can connect to the Internet, access your corporate intranet, check your email and download attachments at speeds that are up to 10 times faster than 3G*.

4G Mobile Broadband with LTE*

- Download: typical download speeds of 5-12 Mbps.
- Upload: typical upload speeds of 2-5 Mbps.

3G Mobile Broadband with EVDO Rev. A

- Download: typical download speeds of 600-1.4 kbps with bursts up to 3.1 Mbps.
- Upload: typical upload speeds of 500-800 kbps with bursts up to 1.8 Mbps.

Wi-Fi 802.11a/b/g/n/ac

- 802.11a uses the 5.0 GHz frequency with a bandwidth up to 12 Mbps.
- 802.11b uses the 2.4 GHz frequency with a bandwidth up to 12 Mbps.

* Actual throughput speed and coverage may vary. Speed claims not applicable when roaming.

Using Your MiFi 7730L for the First Time

Your SIM Card and battery are pre-installed. To get started:

- ❶ Confirm your computer meets the minimum system requirements. (See [System Requirements](#) on page 3).
- ❷ Fully charge the battery. (See [Charging the Battery](#) on page 12).
- ❸ Power on the MiFi 7730L. (See [Power the MiFi 7730L On and Off](#) on page 17).
- ❹ Connect the MiFi 7730L to your computer using Wi-Fi. (See [Connecting to Your MiFi 7730L](#) on page 18.)

Charging the Battery

IMPORTANT Before you use your MiFi 7730L, be sure to charge the battery for at least three hours to ensure a full initial charge. When fully charged, the battery has up to 24 hours of life.

To charge the battery:

- ❶ Connect the USB end of the QuickCharge charger into the charging port of the MiFi 7730L.
- ❷ Plug the other end of the wall charger into the appropriate electrical outlet.

CAUTION! Use only batteries and chargers with your MiFi 7730L that have been approved by Novatel Wireless for optimal performance and safe operation.

Replacing the Battery

To remove and replace the battery:

- ❶ Insert your fingernail in the battery removal groove at the top edge of the universal charging door, then lift and remove the battery cover. Set the cover aside.



- ❷ Insert your finger into the battery removal divot and lift the battery out of the battery compartment.



- ③ Align the gold-colored contacts on the new battery with the gold-colored contacts on the MiFi 7730L and gently slide the battery into place.



- ④ Replace the cover by setting it on the MiFi 7730L where the notches align, then press on the cover until it clicks into place and is flat across the entire bottom surface.



Replacing the 4G LTE SIM Card

Your SIM (Subscriber Identity Module) card is a small rectangular plastic card that stores your phone number and important information about your wireless service. Your MiFi 7730L comes with the SIM card and battery already installed.

To remove the 4G LTE SIM card:

- ❶ Lift to open the SIM Card access cover located on the top left side of the MiFi 7730L.
- ❷ Push the SIM Card toward the SIM Card slot to release, then carefully slide the card backwards to remove.



NOTE Should your 4G SIM card be lost or damaged, contact your network operator.

To install a new 4G LTE SIM card:

- ❶ Lift to open the SIM Card access cover located on the top left side of the MiFi 7730L.
- ❷ If necessary, remove the SIM card from the outer card, being careful not to touch the gold-colored contacts.
- ❸ Hold the card with the gold-colored contact points facing down.
- ❹ Insert the SIM card into the slot. The SIM card **MUST** remain in the SIM card slot when in use.



CAUTION! Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.

Universal Charging

The universal charging port allows you to charge an additional device using your MiFi 7730L.

To charge an additional device:

- ❶ Slide the port shield to expose the USB universal charging port.
- ❷ Connect the USB cable to the device to be charged.
- ❸ Connect the other end of the USB cable to the Universal Charging port on the MiFi 7730L.



Battery Tips

WARNING! Always use only approved batteries and chargers with your MiFi 7730L. The warranty does not cover damage caused by non-approved batteries and/or chargers.

- It normally takes at least three hours to fully charge the battery with the wall charger.
- Do not use sharp objects or use excessive force to remove the battery or to access the battery well, this may damage the MiFi 7730L and the battery.
- The battery discharges more rapidly as additional devices access your MiFi 7730L.
- Battery life depends on the network, signal strength, temperature, features, and accessories you use.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -20°C (4°F) or above 60°C (140°F).
- Never leave the MiFi 7730L in an unattended vehicle due to uncontrollable temperatures that may be outside the desired temperature for this MiFi 7730L.
- Some batteries perform best after several full charge/discharge cycles.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.

IMPORTANT Whenever you remove or insert either the battery or the SIM card, ensure your MiFi 7730L is not connected to any device or power source. Never use tools, knives, keys, pens or any type of object to force the door open or to remove the battery. Using any of these types of objects could result in puncturing the battery.

Power the MiFi 7730L On and Off

Power On

- Press the Power Button until the MiFi 7730L display lights up. After the initial startup screens display, the Home screen and menu options are available.



Power Off

- Press and hold the Power Button until the display shows **MiFi**. The MiFi 7730L will continue its shutdown process for several seconds and then automatically turn off the display.



Connecting to Your MiFi 7730L

Now you can connect your Wi-Fi enabled device to your MiFi 7730L using Wi-Fi. Your computer, tablet, or other Wi-Fi enabled devices need Wi-Fi capability and Internet browser software. Your MiFi 7730L is compatible with all major operating systems, and works with the latest version of browsers, including Android™, Chrome™, Firefox®, Internet Explorer®, Safari™ and Mobile Safari™.

Welcome Tutorial

The MiFi 7730L Welcome Tutorial displays upon initial power up.

- ❶ Power on your MiFi 7730L for the first time to display the Welcome Tutorial screen.
- ❷ Press the select button to navigate through the tutorial screens.



Welcome Tutorial



Navigating Your MiFi 7730L



Connect to the MiFi 7730L



xxxxxxxxxxxxx

Your Wi-Fi Name (SSID) and Wi-Fi Password display on the Home page after the initial power up or a device reset:



Display Wi-Fi Name/Password

To connect to your MiFi 7730L:

- ❶ Turn on your Wi-Fi enabled device and turn on your MiFi 7730L using the power button. The MiFi 7730L display will light up. The MiFi 7730L broadcasts its own wireless network and name.
- ❷ Open the Wi-Fi application or controls on the computer or Wi-Fi enabled device that you want to connect to your MiFi 7730L and find the Wi-Fi name (SSID).

Tip!

The steps to connect to a Wi-Fi network vary depending on your operating system and whether you use the native application or third-party software. Generally, you click an icon in the Windows notification area where you can select **View Available Wireless Networks**, or click the Airport icon in the menu bar on a Mac. If you are unfamiliar with wireless networking on your computer, consult the computer help system.

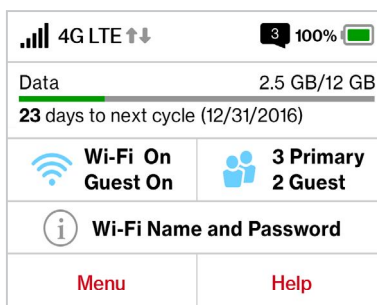
- ③ When prompted, enter your Wi-Fi Network password. The MiFi 7730L Home screen should now show an additional connected device. Your Wi-Fi enabled device is now connected to the Internet.
- ④ You can view or change MiFi 7730L settings by connecting to the MiFi 7730L Admin website at <http://my.MiFi 7730L> or <http://192.168.1.1>.

IMPORTANT Charge the battery completely before you connect your computer to your MiFi 7730L. (See [Charging the Battery](#) on page 12).

Using Your MiFi 7730L After Setup is Complete

You can use the MiFi 7730L as a wireless mobile hotspot to connect your computer and up to a total of 15 Wi-Fi enabled devices to the mobile broadband network. The MiFi 7730L is powered on as soon as you press and hold the power button and the display turns on.

Your Wi-Fi Network (SSID) and Wi-Fi Password displays on the MiFi 7730L Home page:



Wi-Fi Name/Password on Display

The MiFi 7730L comes from the factory with security enabled. You can change the security settings using the MiFi 7730L Admin website. To change your MiFi 7730L security settings:

- 1 Open the web browser of a device connected to the MiFi 7730L and enter **http://my.jetpack** or **http://192.168.1.1**.
- 2 Sign In with the MiFi 7730L Admin Password which is the same as your Wi-Fi Password.



Help Option



Select Jetpack Admin Website



Admin Password

- 3 To change your Wi-Fi Name/Password, from My MiFi 7730L Home select **Manage My MiFi > Customize my Wi-Fi Settings**.
- 4 Enter the new Wi-Fi Name in the Wi-Fi name field and the new Wi-Fi Password in the Wi-Fi Password field.

- 5 Click **Save Changes**.

The screenshot shows the Verizon Jetpack Settings interface. On the left is a navigation menu with options: My Jetpack Home, Data Usage, Connected Devices (with a red notification bubble), Jetpack Settings (selected), Messages, About, and Help. The main content area is titled 'Jetpack Settings' and has three tabs: Wi-Fi (selected), Jetpack, and Advanced. Under the Wi-Fi tab, there are sub-tabs: General, Primary Network (selected), and Guest Network. A red information icon and text state: 'These settings apply whenever the Primary Wi-Fi is turned on. Changes made to these Wi-Fi settings may require you to reconnect your Wi-Fi devices to this Jetpack using the new settings.' Below this, the 'Settings' section includes: 'Wi-Fi Name (SSID):' with a blue arrow pointing to the text 'Verizon-MiFi7730L-4EAD' and a note 'This is the name of the Wi-Fi network.'; 'Security:' with a dropdown menu set to 'WPA/WPA2 Mixed Mode'; and 'Wi-Fi Password (Key):' with a blue arrow pointing to the text 'XXYYZZZ' and a note '8-63 ASCII characters. For greater security, use a mixture of digits, upper case, lower case, and other symbols.' There is a red 'Generate New Key' button. Below the settings is an 'Options' section with a warning icon and text: 'Devices connected to this Jetpack use data from your data plan. Performance may vary with the number of devices.' At the bottom right of the settings area is a blue arrow pointing to a red 'Save Changes' button. The footer contains the 'NOVATEL WIRELESS' logo, copyright information, and the 'MiFi by Novatel Wireless' logo.

Change Wi-Fi Name/Password

- 6 To change your Admin Password from My MiFi 7730L Home, select **Manage My MiFi > Change my MiFi 7730L Admin Password**.
- 7 Enter your current Admin Password in the Enter current password field.
- 8 Enter your new password in the Enter new password field, and re-enter to confirm in the Confirm new password field.

9 Click **Save Changes**.

verizon

Verizon 4G LTE Sign Out

My Jetpack Home

Data Usage

Connected Devices 1

Jetpack Settings

Messages

About

Help

Jetpack Settings

Wi-Fi **Jetpack** Advanced

Jetpack Admin Password Preferences Software Update Backup and Restore GPS

The Jetpack Admin Password is used to sign in to this web-based management system.

Display the Jetpack Admin Password

If on, the Jetpack Admin Password can be read on the Jetpack's display. Otherwise ***** is displayed. **ON**

Change Jetpack Admin Password

Enter and confirm the new Admin Password, and set or change the security question used for verification if you forget the Admin password.

Current Jetpack Admin password:

New Admin password: Password must be at least 6 characters.

Confirm new Admin password:

Select security question: What is your date of birth?... ▾

Answer security question: XXYYZZZ

Save Changes

NOVATEL WIRELESS

MiFi by Novatel Wireless

Copyright ©2016. Novatel Wireless, Inc. All rights reserved. MiFi is a registered trademark of Novatel wireless, the creators and patent holders of MiFi.

Change MiFi 7730L Admin Password

Using the MiFi 7730L User Interface

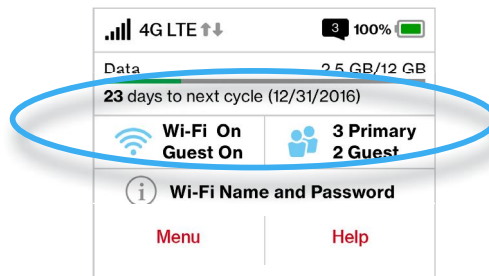
From the MiFi 7730L display you can check your MiFi 7730L status, view your current data usage, access Wi-Fi and Connected Devices details, and access an icon-based menu by using the color touchscreen. (See [Status Indicators](#) on page 4).

To view the current status of your MiFi 7730L:

- 1 Press the power button to turn on the MiFi 7730L and display the Home screen. The status bar is at the top of the screen.
- 2 Check the status indicators for network signal strength , data traffic activity , unread Verizon system messages , active roaming , and battery strength .

To view your current data usage:

- 1 Use the real-time data usage meter on the Home screen to check your data usage and billing cycle schedule.



MiFi 7730L Display Home

- 2 If SIM Lock is turned on, or if another device is connected to the Universal Charging port and being charged, the Data Usage meter will not display. Scroll to the Data Usage icon and press the select button to view your current data usage details.



SIM Lock Turned On



Retrieve Data Usage



Data Usage Display

To access the icon-based menu options:

- From the Home screen, tap **Menu** to display the Menu options and swipe to move up or down to select the desired Menu option, then tap to open. Continue to tap the desired option to move through any additional screens.



Tap Menu to Open Menu Options



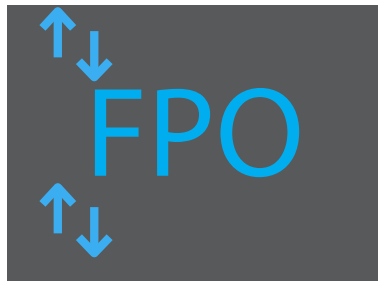
Swipe Up/Down to Desired Option



Tap to View Desired Option



Tap < to go Back to Menu Options



Swipe Up/Down to Select Option



Tap the Home Icon to Return Home

MiFi 7730L Settings

Managing Your MiFi 7730L
My MiFi 7730L Home
Data Usage
Connected Devices
MiFi 7730L Settings
Universal Charging
Messages
Parental Controls
About MiFi 7730L

Managing Your MiFi 7730L

Manage, monitor, and customize your MiFi 7730L settings directly on the MiFi 7730L, or by using the MiFi 7730L Admin website.

On the MiFi 7730L Display

- ❶ Power on your MiFi 7730L by pressing and holding the power button until the display lights and the Home screen displays.
- ❷ Use the status bar to monitor network signal strength, data activity, roaming, messages, connected devices, universal charging, and battery life .
- ❸ Use the Real-time Data Usage meter to monitor current data usage and billing cycle schedule.
- ❹ Use the navigation buttons to scroll to the desired Menu option.
- ❺ Press the select button to open the selected Menu screen.
- ❻ To return to the Home screen from any other screen, press and hold the select button until the Home screen displays.



MiFi 7730L Status



Real-time Data Usage

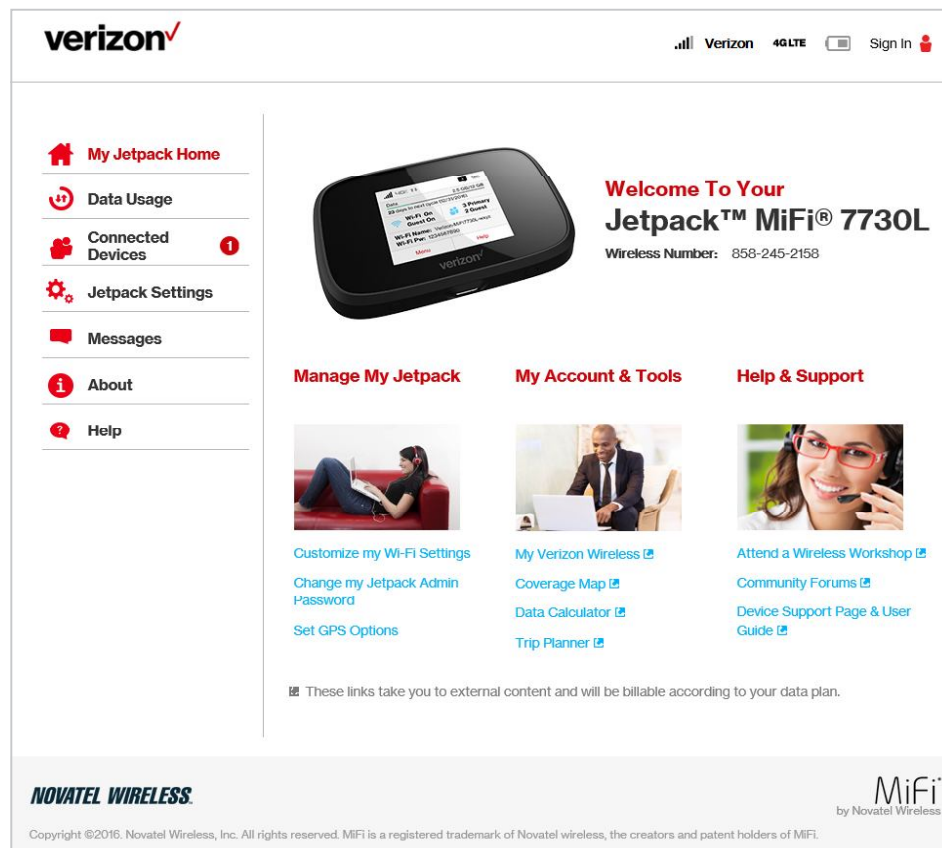


Menu Options & Help

On the MiFi 7730L Admin Website

To connect to the MiFi 7730L Admin website and customize your MiFi 7730L settings:

- 1 Connect your computer or Wi-Fi enabled device to your MiFi 7730L to access the Internet. (See [Connecting to Your MiFi 7730L](#) on page 18.)
- 2 Open your connected device's web browser and type <http://my.jetpack/> or <http://192.168.1.1> into the address bar. Press **Enter**. The My MiFi 7730L Home page opens. (See [Sign In](#) on page 28.)



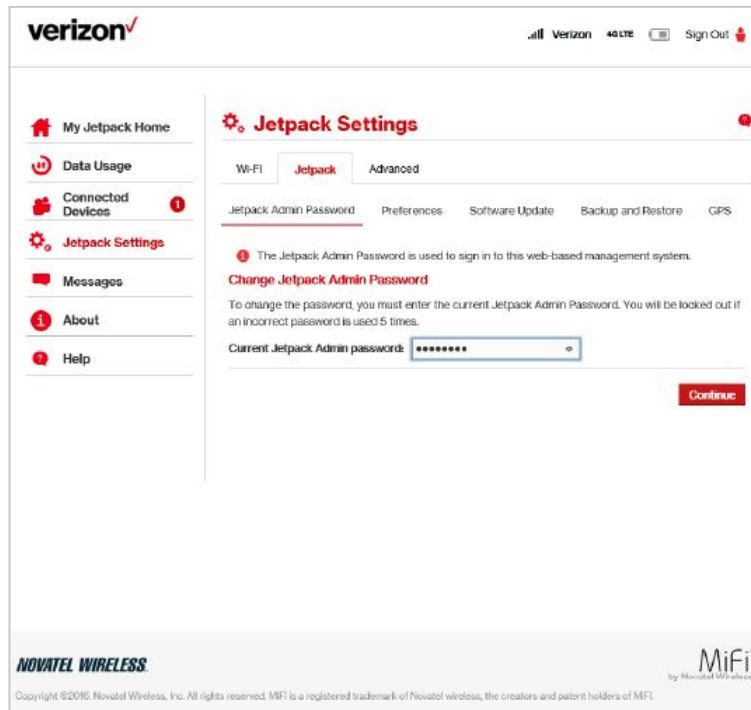
My MiFi 7730L Home

- 3 Click **Sign In** in the upper right corner of the window and type your MiFi 7730L Admin password in the **Admin password** field and click **Sign In** to display the My MiFi 7730L Home page. (See [My MiFi 7730L Home](#) on page 30.)

You are now able to customize your MiFi 7730L settings configuration.

Sign In

The Sign In page is the first page you see after connecting and prior to signing in. You can access more information after you sign in.

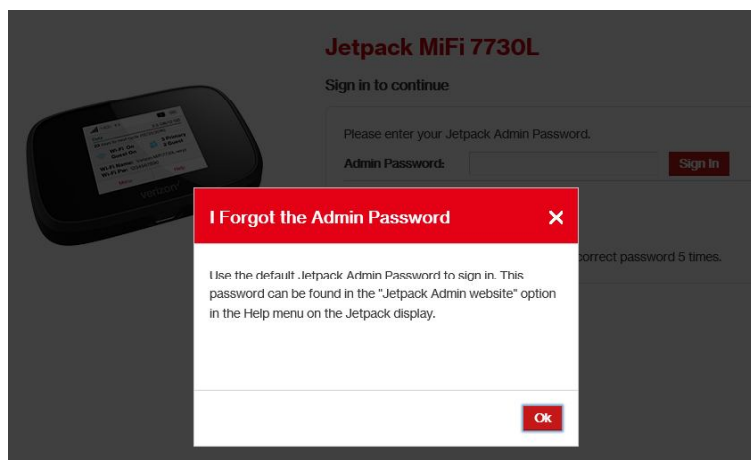


MiFi 7730L Sign In

Sign In to the MiFi 7730L Admin website

Type the MiFi 7730L Admin Password (the default password is found on the MiFi 7730L by selecting **Help > MiFi 7730L Admin website**) in the **Sign In** field at the top right corner of the window. Click **Sign In**.

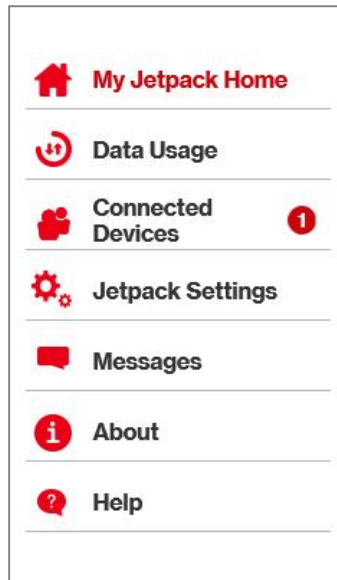
If you forget your Admin Password, click **I Forgot the Admin Password** and a reminder will appear telling you where to find your password. Click **OK**.



MiFi 7730L Admin Password Reminder

Menu Panel

The Menu Panel is the primary navigation for MiFi Settings. You can access each feature under the appropriate menu.



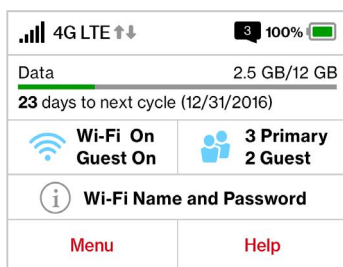
My MiFi 7730L Home - Menu Panel

My MiFi 7730L Home

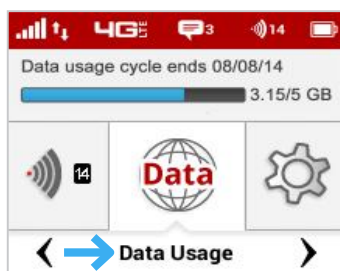
My MiFi 7730L Home is your gateway to configuring and managing your MiFi 7730L.

On the MiFi 7730L Display

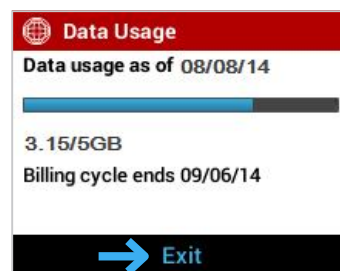
- ❶ Power on your MiFi 7730L by pressing and holding the power button until the display lights and the Home screen displays.
- ❷ Tap the Menu button to display a list of Menu options.
- ❸ To return to the Home screen, tap the Home icon to exit the selected Menu screen.



Home Screen Displays



Tap Menu to Display Menu Options



Tap Option to Select

On the MiFi 7730L Admin Website

My MiFi 7730L Home allows you to quickly access commonly used links and all available menu options for your MiFi 7730L. My MiFi 7730L Home contains the following quick link menu options:

- **Manage My MiFi 7730L** (See [Manage My MiFi 7730L](#) on page 32.)
- **My Account & Tools** (See [My Account & Tools](#) on page 38.)
- **Help & Support** (See [Help & Support](#) on page 44.)

The screenshot shows the Verizon My MiFi 7730L Home admin website. At the top, the Verizon logo is on the left, and signal strength, Verizon 4G LTE, battery status, and a Sign In button are on the right. A left sidebar contains a vertical menu with icons and labels: My Jetpack Home, Data Usage, Connected Devices (with a red notification badge), Jetpack Settings, Messages, About, and Help. The main content area features a large image of the Jetpack MiFi 7730L device. To its right, a welcome message reads 'Welcome To Your Jetpack™ MiFi® 7730L' with the Wireless Number 858-245-2158. Below this, three columns of links are provided under the headings 'Manage My Jetpack', 'My Account & Tools', and 'Help & Support'. Each column includes an image and a list of links with external content icons. A disclaimer at the bottom states: 'These links take you to external content and will be billable according to your data plan.' The footer contains the Novatel Wireless logo, copyright information for 2016, and the MiFi by Novatel Wireless logo.

verizon

Verizon 4G LTE Sign In

My Jetpack Home

Data Usage

Connected Devices 1

Jetpack Settings

Messages

About

Help

Welcome To Your Jetpack™ MiFi® 7730L

Wireless Number: 858-245-2158

Manage My Jetpack

Customize my Wi-Fi Settings

Change my Jetpack Admin Password

Set GPS Options

My Account & Tools

My Verizon Wireless

Coverage Map

Data Calculator

Trip Planner

Help & Support

Attend a Wireless Workshop

Community Forums

Device Support Page & User Guide

These links take you to external content and will be billable according to your data plan.

NOVATEL WIRELESS

Copyright ©2016. Novatel Wireless, Inc. All rights reserved. MiFi is a registered trademark of Novatel wireless, the creators and patent holders of MiFi.

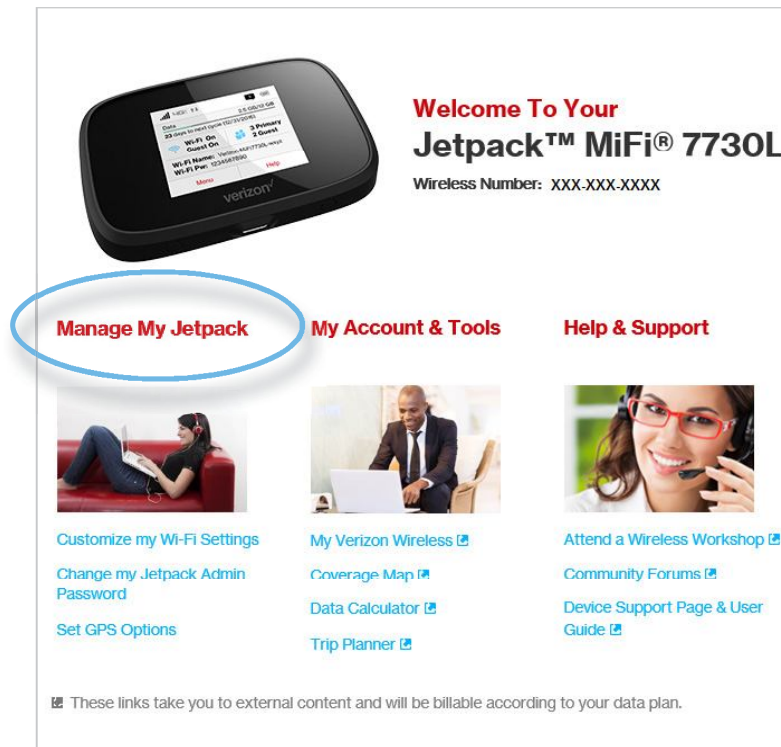
MiFi
by Novatel Wireless

My MiFi 7730L Home

Manage My MiFi 7730L

The **Manage My MiFi 7730L** menu contains the following options:

- **Customize my Wi-Fi Settings** (See [Customize my Wi-Fi Settings](#) on page 33.)
- **Change my MiFi 7730L Admin Password** (See [Change my MiFi 7730L Admin Password](#) on page 34.)
- **Set GPS Options** (See [Set GPS Options](#) on page 36.)



My MiFi 7730L Home - Manage My MiFi 7730L

NOTE

The next time you sign in to MiFi 7730L Settings, you will need to use the new password.

Customize my Wi-Fi Settings

Clicking on **Customize my Wi-Fi Settings** takes you to the MiFi 7730L Settings page Wi-Fi menu where you can customize Wi-Fi profiles and view details about the devices connected to your MiFi 7730L. (See [Wi-Fi](#) on page 59.)

verizon

Verizon 4G LTE Sign Out

My Jetpack Home

Data Usage

Connected Devices 1

Jetpack Settings

Messages

About

Help

Jetpack Settings 2

Wi-Fi Jetpack Advanced

General Primary Network Guest Network

These settings apply whenever the Primary Wi-Fi is turned on. Changes made to these Wi-Fi settings may require you to reconnect your Wi-Fi devices to this Jetpack using the new settings.

Settings

Wi-Fi Name (SSID): Verizon-MiFi7730L-4EAD This is the name of the Wi-Fi network.

Security: WPA/WPA2 Mixed Mode

Wi-Fi Password (Key): XXYZZZ 8-63 ASCII characters For greater security, use a mixture of digits, upper case, lower case, and other symbols

Generate New Key

Options

Devices connected to this Jetpack use data from your data plan. Performance may vary with the number of devices.

Save Changes

NOVATEL WIRELESS

MiFi by Novatel Wireless

Copyright ©2016. Novatel Wireless, Inc. All rights reserved. MiFi is a registered trademark of Novatel wireless, the creators and patent holders of MiFi.

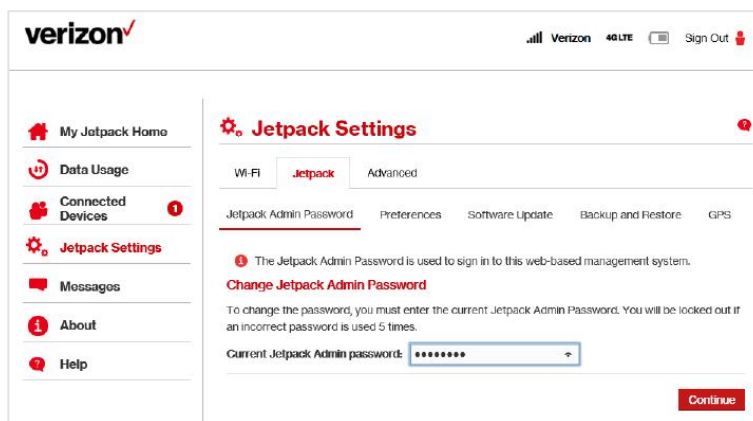
MiFi 7730L Settings - Wi-Fi Network Settings

Change my MiFi 7730L Admin Password

Clicking on **Change Admin Password** takes you to the MiFi 7730L Admin Password section of the Settings page, where you can change the Admin Password. (See [MiFi 7730L Admin Password](#) on page 62.) The default Admin password is **admin**. This is the password you use to Sign In to Settings.

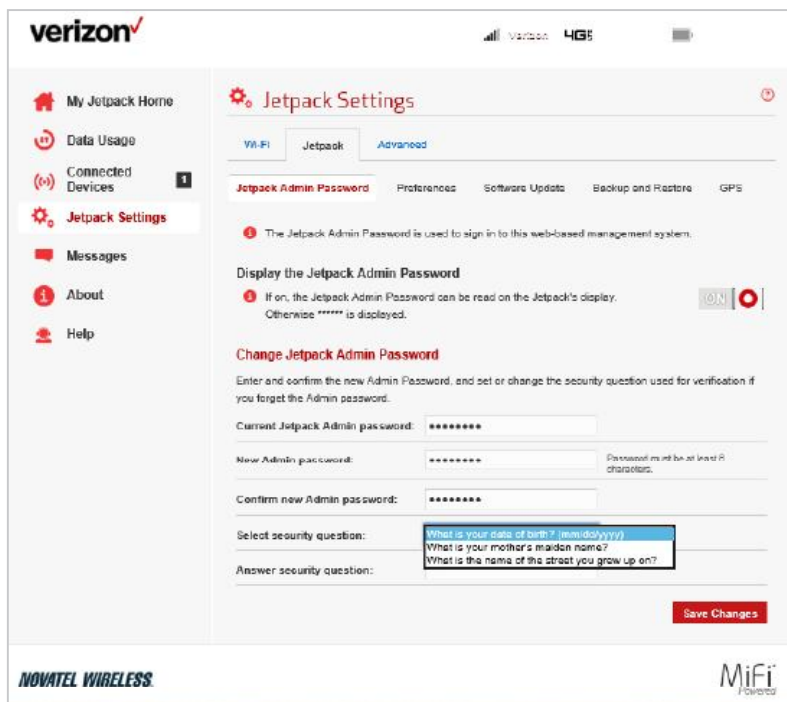
To change the Admin Password used to Sign In to your MiFi 7730L:

- 1 Enter your current Admin password in the **Enter current password** box, then click **Continue**.

The screenshot shows the Verizon Jetpack Settings application. On the left is a navigation menu with options: My Jetpack Home, Data Usage, Connected Devices, Jetpack Settings (selected), Messages, About, and Help. The main content area is titled 'Jetpack Settings' and has tabs for Wi-Fi, Jetpack (selected), and Advanced. Under the Jetpack tab, there are sub-tabs: Jetpack Admin Password (selected), Preferences, Software Update, Backup and Restore, and GPS. The 'Jetpack Admin Password' section contains a message: 'The Jetpack Admin Password is used to sign in to this web-based management system. Change Jetpack Admin Password. To change the password, you must enter the current Jetpack Admin Password. You will be locked out if an incorrect password is used 5 times.' Below this is a text input field labeled 'Current Jetpack Admin password:' with a masked password '*****' and a 'Continue' button.

MiFi 7730L Settings - Change MiFi 7730L Admin Password

- 2 Enter your new password in the **Enter new password** box.
- 3 Re-enter your new password in the **Confirm new password** box.
- 4 Select a security question from the drop down menu.

This screenshot shows the same 'Change Jetpack Admin Password' screen, but further in the process. The 'Current Jetpack Admin password:' field is filled with '*****'. Below it are two more password fields: 'New Admin password:' and 'Confirm new Admin password:', both also containing '*****'. A note states 'Password must be at least 8 characters.' Below the password fields is a 'Select security question:' dropdown menu, which is open, showing three options: 'What is your date of birth? (mm/dd/yyyy)', 'What is your mother's maiden name?', and 'What is the name of the street you grew up on?'. The 'Answer security question:' field is empty. A 'Save Changes' button is at the bottom right. The footer of the screen displays 'NOVATEL WIRELESS' and 'MiFi Powered'.

MiFi 7730L Settings - Select MiFi 7730L Security Question

- 5 Enter the answer to the selected security question in the **Answer Security Question** field.

The screenshot shows the Verizon Jetpack Settings interface. On the left is a navigation menu with options: My Jetpack Home, Data Usage, Connected Devices, Jetpack Settings (highlighted), Messages, About, and Help. The main content area is titled 'Jetpack Settings' and has tabs for Wi-Fi, Jetpack, and Advanced. Under the Jetpack tab, there are sub-tabs: Jetpack Admin Password, Preferences, Software Update, Backup and Restore, and GPS. The 'Jetpack Admin Password' sub-tab is active. It contains a message about the Jetpack Admin Password, a toggle for 'Display the Jetpack Admin Password' (set to ON), and a 'Change Jetpack Admin Password' section. This section includes fields for 'Current Jetpack Admin password', 'New Admin password', 'Confirm new Admin password', 'Select security question' (with a dropdown menu showing 'What is your date of birth?'), and 'Answer security question' (with a text input field containing 'XXYYZZZ'). A blue arrow points to the 'Answer security question' field. At the bottom right of the form is a red 'Save Changes' button. The footer includes the Novatel Wireless logo and copyright information.

MiFi 7730L Settings - Answer Security Question

- ⑥ Click **Save Changes**.
- ⑦ A message displays confirming that your password has been changed.

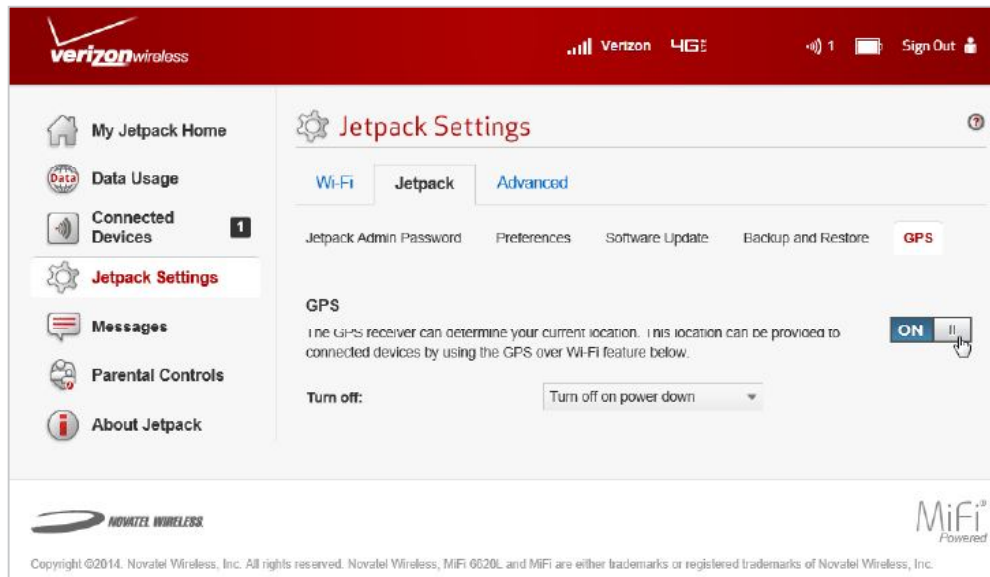
NOTE The next time you sign in to MiFi 7730L Settings, you will need to use the new password.

Set GPS Options

Clicking on **Set GPS Options** will take you to the MiFi 7730L Settings page where you can configure the GPS settings for your MiFi 7730L.

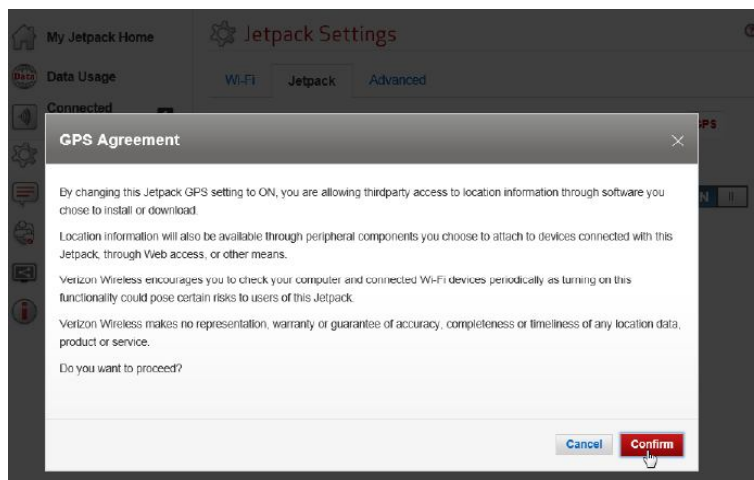
To configure your MiFi 7730L GPS settings:

- 1 Slide the ON/OFF button to ON to activate the MiFi 7730L location services and display the GPS Agreement.



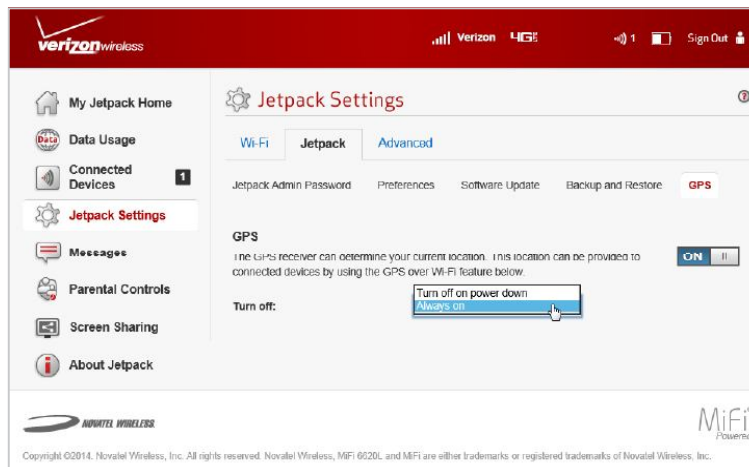
MiFi 7730L Settings - GPS

- 2 To proceed, click **Confirmed** after reading and agreeing to the GPS Agreement.



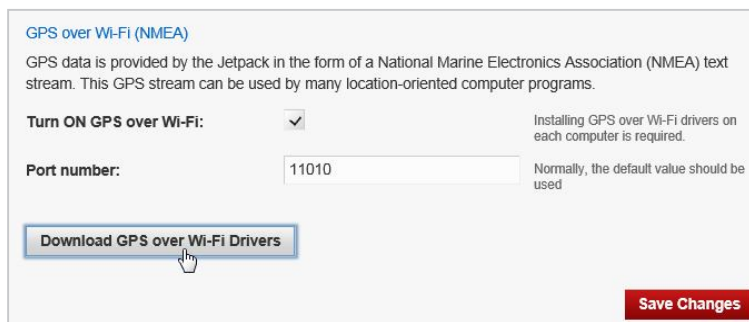
MiFi 7730L Settings - GPS Agreement

- ③ Select the desired option from the **Turn off** drop down menu. The choices are **Always on** or **Turn off on power down**.



GPS - Turn Off Options

- ④ NMEA is a standard method of providing a GPS data stream in Windows and other computing platforms. If this check box is selected, when connected via a USB cable, a NMEA (serial) port is available to applications that can use a NMEA stream. To use GPS over Wi-Fi (NMEA), click **Download GPS Over Wi-Fi Drivers** at the bottom of page to download and install the drivers.



GPS - Download GPS Over Wi-Fi Drivers

- ⑤ Click **Save Changes**.

My Account & Tools

The **My Account & Tools** menu contains the following options:

- **My Verizon Wireless** (See [My Verizon Wireless](#) on page 38.)
- **Coverage Map** (See [Coverage Map](#) on page 39.)
- **Data Calculator** (See [Data Calculator](#) on page 41.)
- **Trip Planner** (See [Trip Planner](#) on page 42.)



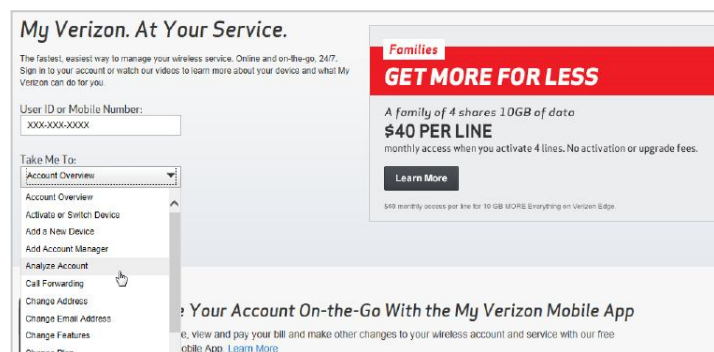
My MiFi 7730L Home - My Account & Tools

My Verizon Wireless

Clicking on **My Verizon Wireless** takes you to the Verizon Wireless website where you can manage your wireless service. Sign in to your account or watch videos to learn more about your MiFi 7730L.

To sign in to your My Verizon account and access your account options:

- 1 Type your User ID or Mobile Number in the **User ID or Mobile Number** field.
- 2 Select the desired option from the **Take Me To** drop down menu.



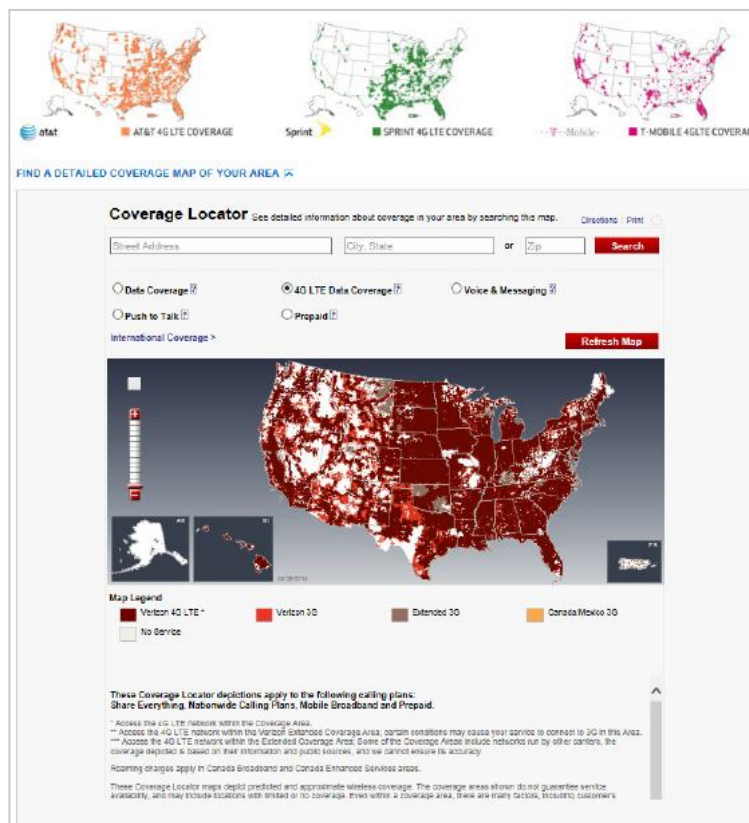
My Verizon Wireless

Coverage Map

Clicking on **Coverage Map** takes you to the Coverage Locator on the Verizon Wireless website where you can view a detailed coverage map, including Data, Push to Talk, 4G LTE Data, Prepaid, and Voice & Messaging.

To display detailed information about Verizon Wireless coverage in your area (U.S.):

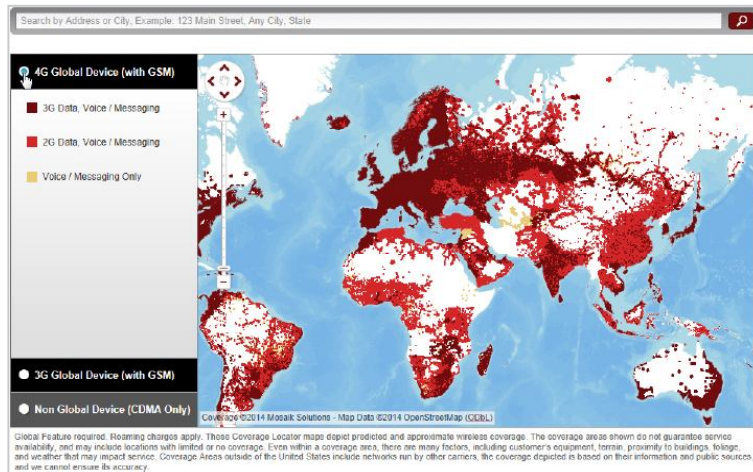
- 1 Type your Street Address, City and State, or Zip code in the appropriate field, then click **Search**.
- 2 To limit the coverage areas by service type, click the button by each service type desired, then click **Refresh Map**.
- 3 Use the map navigation tools to adjust the size and location of the area displayed.



Verizon Coverage Locator

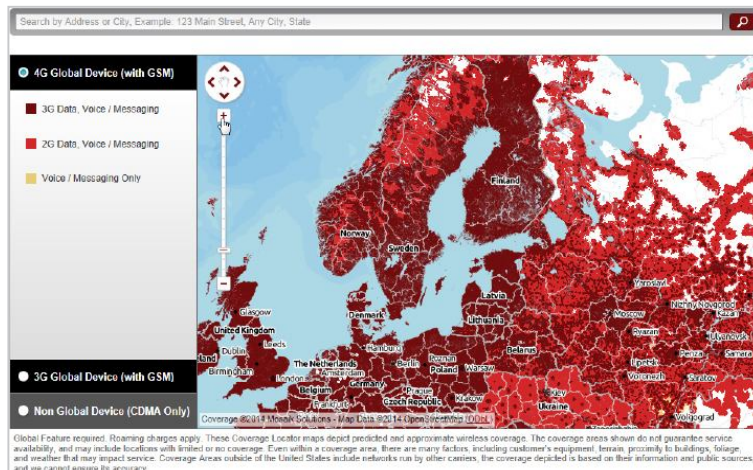
To display detailed information about Verizon Wireless international coverage:

- 1 Type your Street Address, City and State, or Zip code in the appropriate field, then click the magnifying glass icon.
- 2 To limit the coverage areas by service type, click the button by the service type desired.



Verizon International Coverage Map

- 3 Use the map navigation tools to adjust the size and location of the area displayed.



Verizon International Coverage Map - Adjust Size

Data Calculator

Clicking on **Data Calculator** takes you to the Data Usage Calculator on the Verizon Wireless website where you can calculate your MiFi 7730L usage to determine which plan will best meet your needs.

To use the Data Calculator to select the best Verizon plan to meet your needs:

- 1 Select your device type at the top of the page. Your choices are 3G and 4G Smartphones, 3G Mobile Broadband, and 4G Mobile Broadband.
- 2 Select the correct usage amounts from each category, including email, web access, streaming music and video, uploading and downloading photos, 4G VoIP (if applicable), video calling and online gaming.

The screenshot shows the Verizon Data Usage Calculator interface. At the top, it says "Data Usage Calculator" and "Calculate your device usage to figure out which plan will best meet your needs." Below this, there's a "Select Your Device" section with three tabs: "3G and 4G Smartphones", "3G Mobile Broadband", and "4G Mobile Broadband". The "4G Mobile Broadband" tab is selected. To the right of these tabs, it says "3G and 4G Mobile Broadband values are for computers only." Below the device selection, there's a section titled "The Essentials" with two categories: "E-Mail" and "Web Access (Internet and Intranet)". Under "E-Mail", it asks "How many text-only emails do you send?" and shows a slider set to 5, with a total of 1.46 MB/mo. Under "Web Access", it asks "How many web pages do you visit?" and shows a slider set to 0, with a total of 0 MB/mo. Below this, there's a section titled "Other Data Tasks" with five categories: "Stream Music", "Stream Video", "Upload and Download Photos", "4G VoIP", and "Video Calling". Each category has a slider and a total usage amount. "Stream Music" is set to 0 mins (0 MB/mo). "Stream Video" is set to 0 mins (0 MB/mo). "Upload and Download Photos" is set to 1.48 GB/mo. "4G VoIP" is set to 0 MB/mo. "Video Calling" is set to 0 MB/mo. At the bottom of this section, there's a note: "These are just estimates, and data transfer amounts will vary. Video calling application and settings in use along with network conditions may impact the amount of data consumed. Downloaded files buffer, audio as streaming music and video, will list for all of the data that has been downloaded, even though you may not have listened to or watched the entire download. Please regularly check and manage your usage." Below this note, there's a link: "Learn more about data usage." To the right of the "Other Data Tasks" section, there's a "Total Monthly Data Usage" section with a "Reset" button and a bar chart showing the total usage. The bar chart shows a total of 1.47 GB/mo (1,501.46 MB/mo). Below the bar chart, there's a section titled "How much data is it for 4G Mobile Broadband?" with a list of data usage rates: Email (text only) = 10 KB, Typical Web Page Lookup* = 1 MB, Audio Streaming = 60 MB/hr, Video Streaming (Standard def) = 250 MB/hr, Video Streaming (High Def) = 2 GB/hr, Digital Photo (i-Res) = 5 MB, 4G VoIP = 45 MB/hr, Video Calling (Average Bandwidth) = 400 MB/hr, Video Calling (High Bandwidth) = 720 MB/hr, Online gaming = 5 MB/hr. At the bottom of this section, there's a note: "1 MB = 1,024 KB, 1 GB = 1,024 MB." Below the screenshot, there's a caption: "Verizon Data Calculator".

Verizon Data Calculator

Trip Planner

Clicking on **Trip Planner** takes you to the interactive Trip Planner on the Verizon Wireless website where you can determine the global services you need when you travel and see if your device is covered.

To use the interactive Trip Planner:

- ❶ Select where you are going in the Location panel. Your choices are Country and Cruise Ship.
- ❷ Type in country or cruise ship and select from the drop down tab.
- ❸ Click **Add to List**.
- ❹ Repeat for additional locations, then click **Next**.

The screenshot shows the Verizon Trip Planner interface. At the top is the Verizon logo and navigation links: RESIDENTIAL, BUSINESS, WIRELESS, Español, Store Locator, Contact Us, Sign In/Register, and Cart. Below this are links for Explore, Shop, My Verizon, and Support, along with a search bar. The main heading is 'Trip Planner' with a subtext: 'Use our interactive Trip Planner to help you determine the global services you'll need and to see if your device is covered.' The interface is divided into three panels: Location, Communication, and Devices. The Location panel is active and contains the text 'Where are you going?' with radio buttons for 'Country' (selected) and 'Cruise Ship'. Below this are instructions: '1 Type in country or cruise ship and select from drop down', '2 Click Add to List', and '3 Repeat for additional locations'. A search input field contains 'Spain', and a dropdown menu shows 'Italy', 'France', and 'Spain'. A red 'Add to List' button is next to the input field, and a red 'Next' button is at the bottom of the panel. A red 'Show me what I need' button is at the bottom right of the entire form.

Verizon Trip Planner - Enter Location

- ❺ Select how you want to keep in touch in the Communication panel. Choose any combination from Voice/Messaging, Smartphone, Wireless Internet, and Tether/Hotspot.
- ❻ Click **Next**.

The screenshot shows the Verizon Trip Planner interface with the Communication panel selected. The Location panel now shows 'I am traveling to...' with a list of 'Italy', 'France', and 'Spain'. The Communication panel contains the text 'How do you want to keep in touch?' with checkboxes for 'Voice/Messaging' (checked), 'Smartphone', 'Wireless Internet', and 'Tether/Hotspot'. A red 'Next' button is at the bottom of the panel. The 'Show me what I need' button remains at the bottom right of the form.

Verizon Trip Planner - Enter Communication Type

- 7 Select what device you will take with you from the **Devices** panel. Select the brand from the **Select Brand** drop down menu, and the model from the **Select Model** drop down menu.
- 8 Click **Show me what I need** to display an overview of your trip information.

Verizon Trip Planner - Show me what I need

Location	Voice Rate Per Min	Global Data Plan	Pay as you Go data rate	Text Rate	Data Network	Voice Network	iPhone 4 Black - 8 GB Tech
Italy	Standard: \$1.29 Value Plan: \$0.99	\$25/100MB	\$0.020/KB (\$20.48/MB)	\$0.50 send \$0.05 receive	GSM Dual Band	GSM Dual Band	CDMA
Russia	Standard: \$4.99 Value Plan: \$3.99	\$25/100MB	\$0.020/KB (\$20.48/MB)	\$0.50 send \$0.05 receive	GSM Dual Band	GSM Dual Band	CDMA

Upgrade to a Global Ready Device

Upgrade to a Global Ready device and get the nation's largest high-speed wireless network at home and wireless services in more than 200 countries worldwide.

1. Upgrade to a Global Ready device. See [Global Ready devices](#).
2. Once you've received your Global Ready device, check eligibility and add global features through [My Verizon](#).

Global Travel Program

The Global Travel Program is the perfect short-term solution for the occasional or infrequent global traveler who needs to stay in touch when traveling internationally. This program is ideal when your travel duration is less than 21 days.

Features And Benefits

- No daily rental fee
- No security deposit
- No worries — keep your regular phone number and voice mail and transfer your contact lists using Backup Assistant
- No separate bill — it all appears on your Verizon Wireless bill

1. Call Customer Service at 800-711-8300 to request a Global Phone and sign up for the [Global Travel Program](#).
2. Once you've received your Global Phone, follow the enclosed instructions for activation before you leave the U.S.

Verizon Trip Planner - Options

Help & Support

The **Help & Support** menu contains the following options:

- **Attend a Wireless Workshop** (See [Attend a Wireless Workshop](#) on page 45.)
- **Community Forum** (See [Community Forums](#) on page 46.)
- **Device Support Page & User Guide** (See [Device Support Page & User Guide](#) on page 46.)



My MiFi 7730L Home - Help & Support

Attend a Wireless Workshop

Clicking on **Attend a Wireless Workshop** takes you to the Verizon Wireless website where you can sign up for classes taught by Verizon experts to learn everything you need to know about your MiFi 7730L.

To attend a Wireless Workshop:

- ❶ Select **Help & Support > Attend a Wireless Workshop** on the My MiFi 7730L Home page to display the **Wireless Workshops** page.
- ❷ Enter your Zip Code into the Enter Zip Code field, or select a State and City from the dropdown menu.
- ❸ Click **View Workshops** to display a list and description of available in-store workshops in your selected location.
- ❹ To register, choose a location and time from the available options, then click **Register**.
- ❺ Enter the required information on the Registration form, then click **Register**.

RESIDENTIAL BUSINESS **WIRELESS** Set Location Español Store Locator Contact Us Sign In/Register

verizon Explore Shop My Verizon Support search: verizonwireless.com

Wireless Workshops

Attend a free Wireless Workshop in a store to learn everything you need to know about your device.

Our classes are taught by Verizon experts. Discover powerful new features. Access email on the go. Experience useful apps. Learn all of this and a whole lot more.

In-Store Workshops

Come on in to a Verizon store near you and get personalized hands-on training. We offer both basic and advanced classes, so there's something for everyone.

Enter Zip Code

Or

Select State Select City

View Workshops

Manage Existing Workshops

Manage Existing Workshops

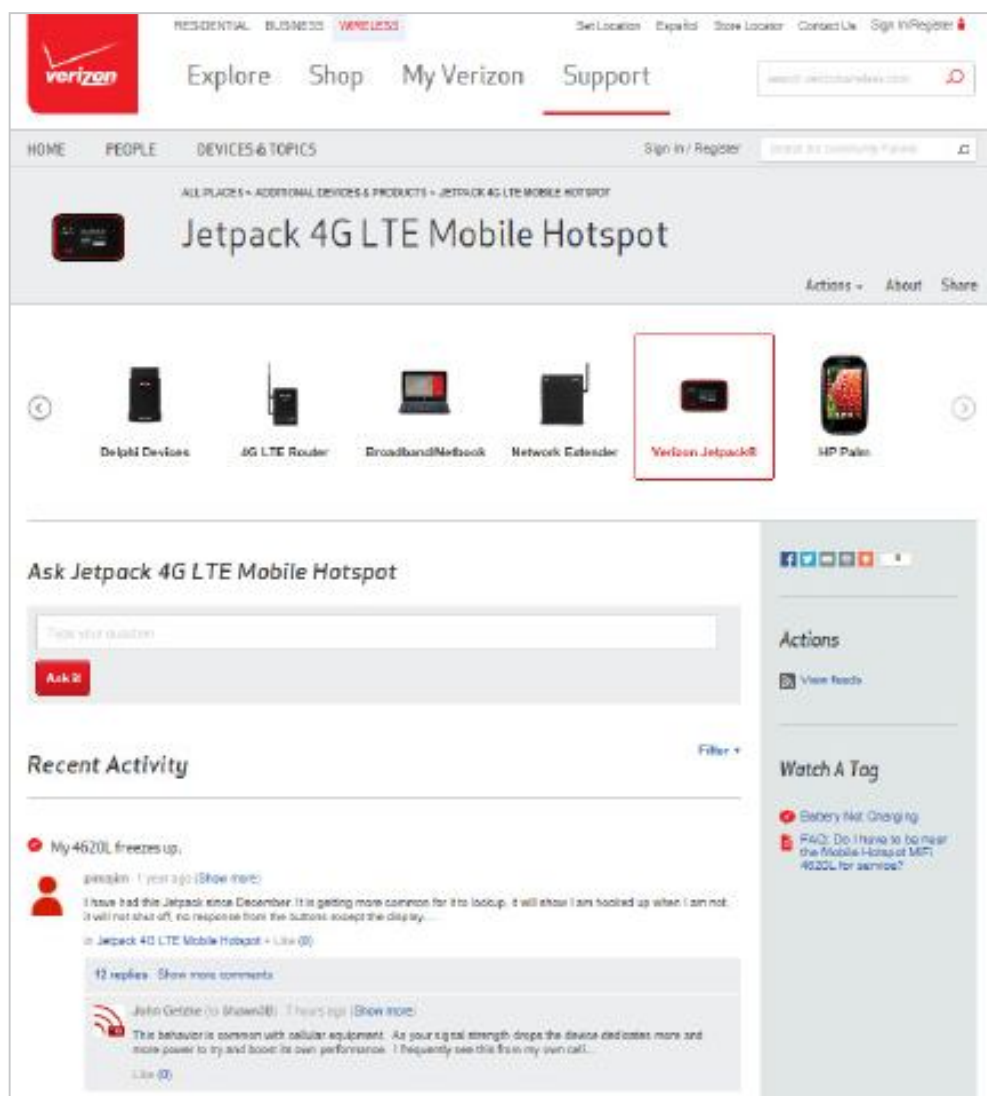
Verizon Wireless Workshops

Community Forums

Clicking on **Community Forums** takes you to Community Forums on the Verizon Wireless website where you can select the type of device you are interested in learning about and read questions and answers from other device users.

To access the MiFi 7730L 4G LTE Mobile Hotspot Forum and ask a question or read questions and answers from other device users:

- 1 Select **Verizon MiFi 7730L** from the carousel of devices at the top of the page.
- 2 Enter your question into the **Type your question** field, then click **Ask it**.



Verizon Support - Community Forums

Device Support Page & User Guide

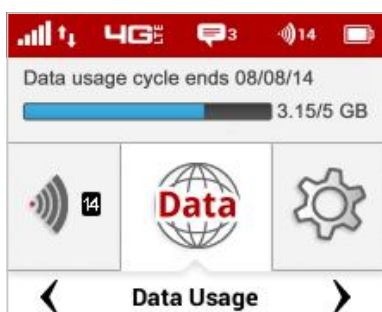
Clicking on **Device Support Page & User Guide** takes you to Wireless Support section on the Verizon Wireless website where you can access Top Device Questions , Articles, Community Advice, and and Features & Apps.

Data Usage FPO – Content in revision

Data Usage allows you to quickly check your data usage and billing cycle directly on the MiFi 7730L display, or on the MiFi 7730L Admin website.

On the MiFi 7730L Display

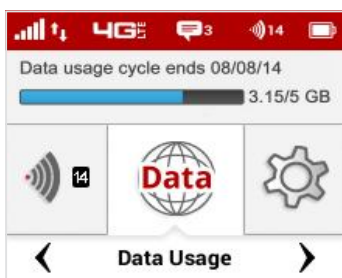
- 1 Use the real-time data usage meter on the Home screen to check your data usage and billing cycle schedule.



Real-time Data Usage

- 2 For an expanded view of your data usage information, or if Data Usage information is not available on the Home screen, use the navigate button to scroll to the Data Usage icon and press the select button to display current data usage date, data usage meter, amount of data used/total available in GB, and the billing cycle end date. Press/hold the select button to exit and return to the Home screen.

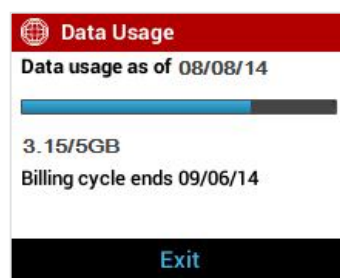
NOTE The real-time data usage meter will not display when SIM lock is turned on or when another device is connected to the MiFi 7730L via the Universal Charging port.



Data Usage Option



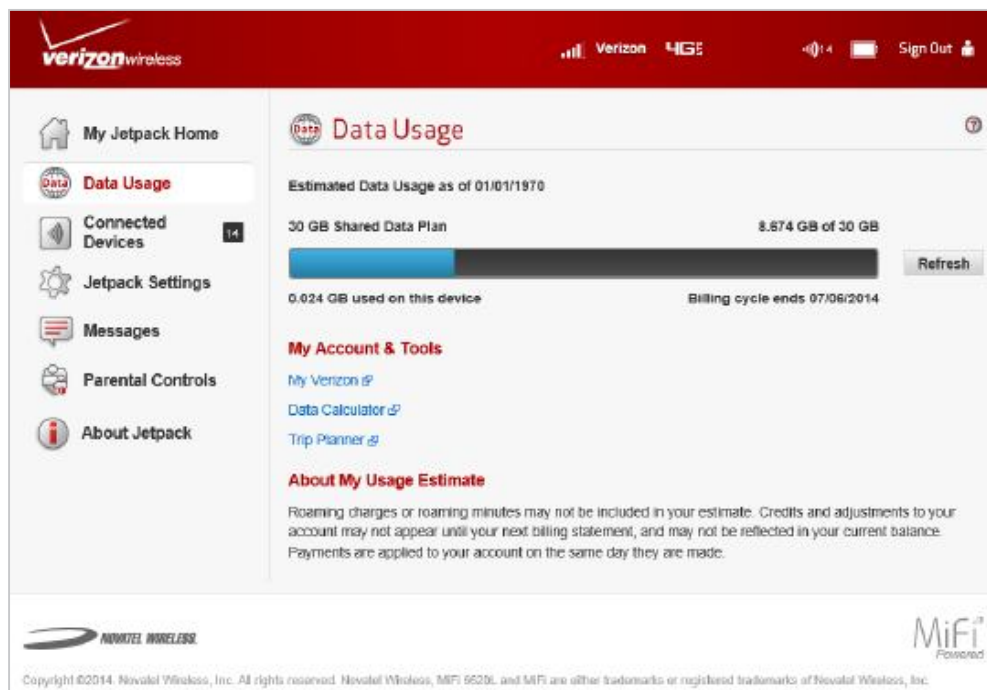
Getting Usage Data



Data Usage & Billing Cycle

On the MiFi 7730L Admin Website

The Data Usage page allows you to obtain your current estimated data usage, and to access My Account & Tools. Click **Data Usage** on the Menu panel to display the Data Usage page and access information specific to your particular plan.



MiFi 7730L Data Usage

NOTE

Roaming charges or roaming minutes may not be included in your estimate. Credits and adjustments to your account may not appear until your next billing statement, and may not be reflected in your current balance. Payments are applied to your account on the same day they are made.

Connected Devices allows you to view and edit Wi-Fi enabled devices currently connected to your MiFi 7730L network, as well as any devices currently blocked.

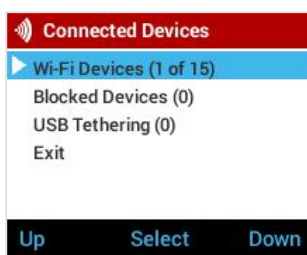
NOTE An audio alert automatically sounds whenever a device connects to your MiFi 7730L Wi-Fi network.

On the MiFi 7730L Display

- ❶ To display Wi-Fi enabled devices currently connected to or blocked from your MiFi 7730L, use the navigation button to scroll to the Devices icon and press the select button.
- ❷ Select the Wi-Fi Devices option to display the type, name, DNS and MAC details for each device connected to the MiFi 7730L Network, and to block or unblock each device.
- ❸ Select the Blocked Devices option to display the type, name, DNS and MAC details for each blocked device, and to unblock any of the blocked devices.
- ❹ Select the USB Tethering option to display the type, name, DNS and MAC details for a tethered device, and to block or unblock this device.
- ❺ Press/hold the select button to close the Connected Devices screen and return to the Home screen.



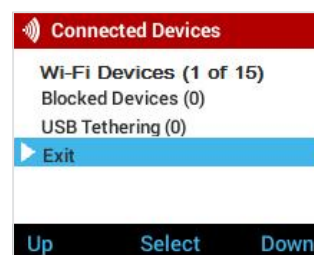
Connected Devices Option



Select Wi-Fi Devices Option



Connected Device Detail



Exit Connected Devices

On the MiFi 7730L Admin Website

The Connected Devices page allows you to view and edit devices that are currently connected to your MiFi 7730L. You can also view and unblock any blocked devices. The Connected Devices page contains the following:

- **Connected Devices** — Displays the IP Address, MAC Address and Link Local of up to 15 connected devices.
- **Blocked Devices** — Displays any blocked devices.



MiFi 7730L Connected Devices

Connected Devices

The Connected Devices menu contains the following options:

- **Name** — Normally, this is the hostname of the connected device, as set on the connected device. If you have used this interface to assign a name to a connected device, the assigned name displays in place of the hostname. In rare cases, the hostname may be unavailable. You can use the **Edit** option to change the name of any connected device.
- **Type** — The first column indicates the type of connected device. You can use the **Edit** option to set or change the type. If the type has not been set, no icon is displayed. Once you set the device type, an appropriate icon is displayed.
- **IP Address** — The IP address of the connected device.
- **MAC Address** — The MAC Address is a unique network identifier for this connected device.
- **Link-Local** — If the connected device supports IPv6, the Link-Local IPv6 address is displayed.
- **Edit** — Allows you to edit a connected device type or name.
- **Block** — Allows you to prevent a specific device from connecting to the MiFi 7730L.

Edit a Connected Device

To edit a connected device:

- 1 Click the pencil tool. A page opens allowing you to edit a connected device.



The screenshot shows the 'Connected Devices' interface. At the top, there's a title 'Connected Devices' with a help icon. Below it, a message says 'View devices currently connected to your Jetpack. Blocked devices are also displayed.' The main section is titled 'Connected Devices (Verizon-MiFi6620L-WXYZ)' and shows '1 of 15 Wi-Fi Devices'. A table lists the device 'SD_device 1' with a 'WiFi' icon, MAC Address '00:00:00:00:00', IPv4 '192.168.1.x', and Link Local. A pencil icon and a 'Block' button are next to the device name. Below the table, there's a section for 'Blocked Devices' which says 'No devices are blocked.' A link 'Change Max Connections' is also present.

MiFi 7730L Connected Devices - Edit

- 2 Select the appropriate change from the **Connected Devices** dropdown menu.



This screenshot shows the 'Connected Devices' page with a dropdown menu open. The dropdown menu lists four options: 'Unknown', 'Computer', 'Handheld', and 'Other'. The 'Computer' option is highlighted. The device name 'SD_device 1' is visible in the background, along with the 'Save' button. The 'Blocked Devices' section at the bottom indicates 'No blocked devices.'

MiFi 7730L Connected Devices - Select Device Type

- 3 Click **Save** to finish editing the device.



This screenshot shows the 'Connected Devices' page with the 'Computer' option selected in the dropdown menu. The device name 'SD_device 1' is visible. The 'Save' button is highlighted with a mouse cursor. The 'Blocked Devices' section at the bottom indicates 'No blocked devices.'

MiFi 7730L Connected Devices - Accept Changes

Change the Maximum Number of Connected Devices

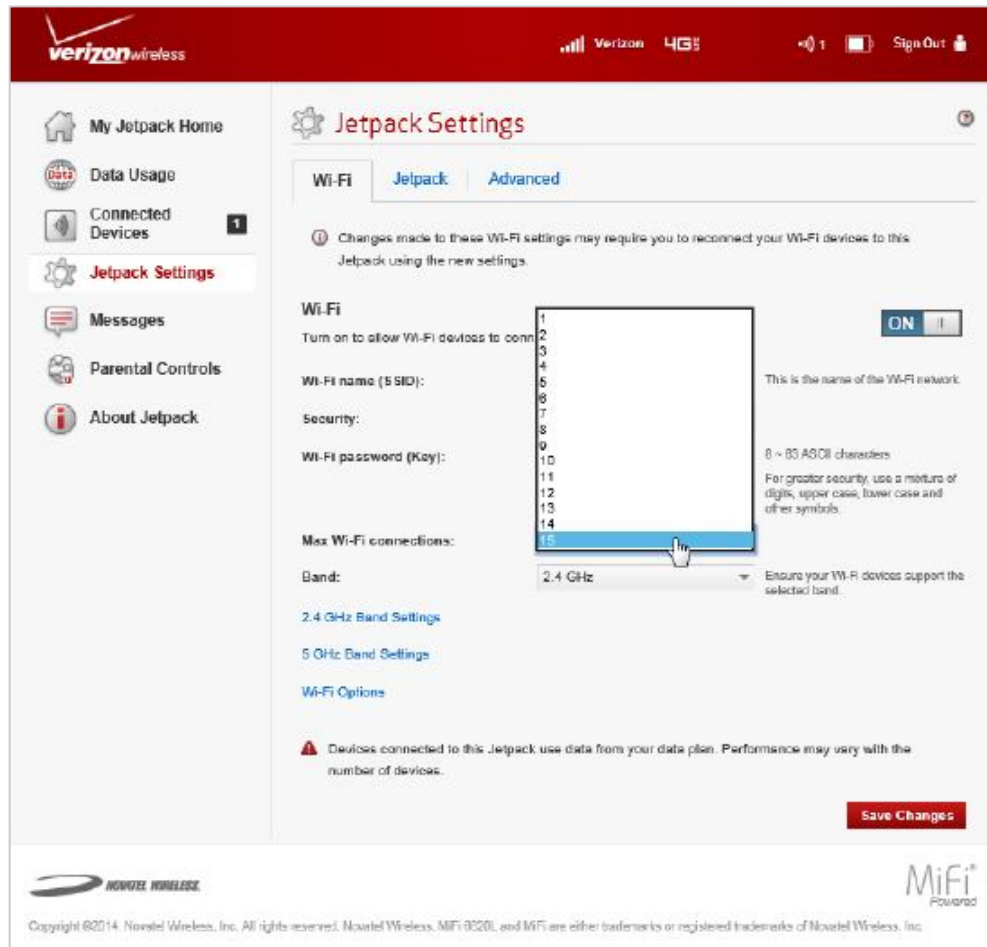
To change the maximum number of connected devices:

- 1 Click **Change Max Connections** on the **Connected Devices** page.



Change Maximum Number of Connected Devices

- 2 The MiFi 7730L Settings Wi-Fi page opens. Select the number of devices from the **Maximum Wi-Fi connected devices** dropdown menu.



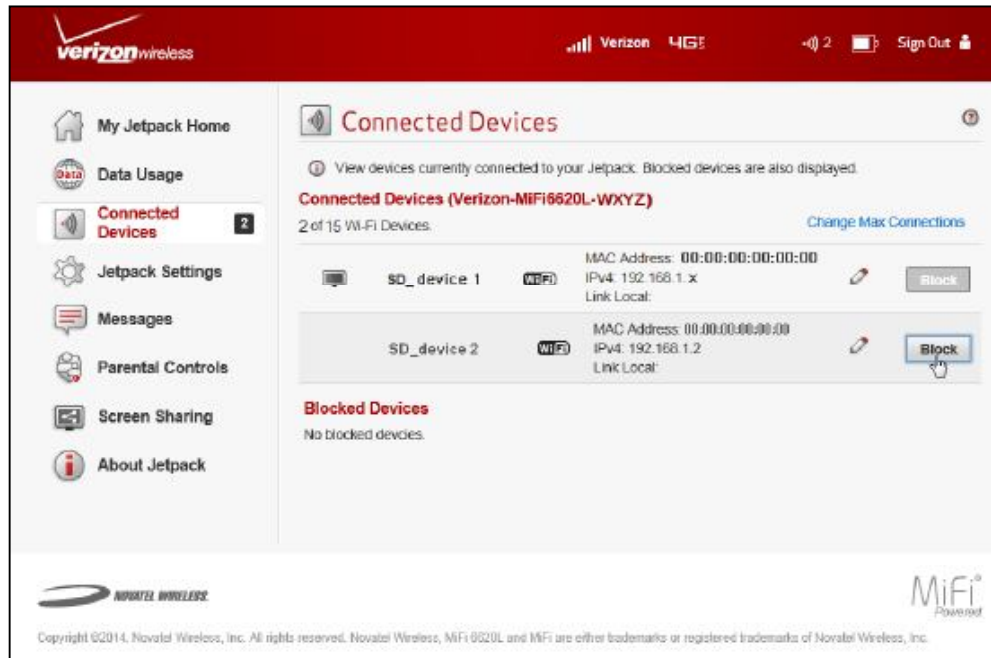
Change Maximum Number of Connected Devices

- 3 Click **Save Changes**.

Blocked Devices

The Blocked Devices menu contains the following menu options:

- **Block Button** — Click **Block** to disconnect a connected device and prevent it from reconnecting. The blocked device then appears in the **Blocked List**. This option is available for use with each connected device, except for your own device, and any device connected via USB.



MiFi 7730L Connected Devices - Block

- **Blocked List** — This lists any devices you have blocked. Note that since these devices are not currently connected, and are blocked from connecting, they do not have an IP address. Instead, they are identified by their name and MAC address.



MiFi 7730L Connected Devices - Blocked List

- **Unblock Button** — Click **Unblock** to unblock a previously blocked device, freeing it to connect again. The unblocked device is deleted from the **Blocked List**, and will reappear in the **Connected Devices** list when it connects.



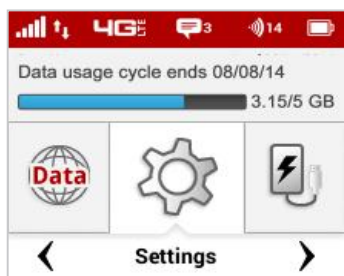
MiFi 7730L Connected Devices - Unblock

MiFi 7730L Settings allow you to make device changes such as screen brightness and audio ON/OFF, and to select mobile network options for your MiFi 7730L.

On the MiFi 7730L Display

Wi-Fi

- 1 On the Home screen, navigate to the Settings icon and press the select button to open the Settings select screen and display Settings options.
- 2 Navigate to the Wi-Fi option and press the select button to display the Wi-Fi settings options. The settings options include: Wi-Fi Turn On/Turn Off, and Band 2.4 GHz/5GHz.
- 3 Select the desired Wi-Fi setting, and press select to save the setting and return to the Settings select screen.
- 4 Navigate to the Exit option, or press/hold the select button to return to the Home screen.



Settings Option



Wi-Fi Settings

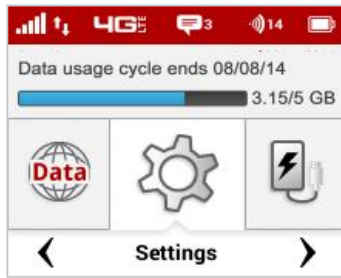


Change Wi-Fi Band

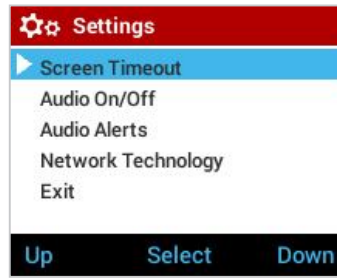
Screen Timeout

- 1 On the Home screen, navigate to the Settings icon and press the select button to open the Settings select screen and display Settings options.
- 2 Navigate to the Screen Timeout option and press the select button to display the Screen Timeout settings options. The settings options include: after 30 seconds, after 1 minute, after 2 minutes, after 5 minutes, after 10 minutes, and never. The current setting will be selected when the screen is displayed.
- 3 Select the desired Screen Timeout setting, and press select to save the setting and return to the Settings select screen.

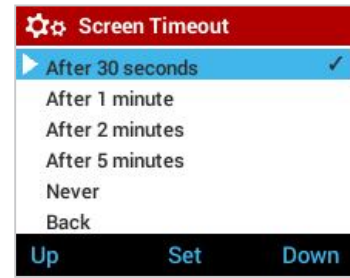
- ④ Navigate to the Exit option, or press/hold the select button to return to the Home screen.



Settings Option



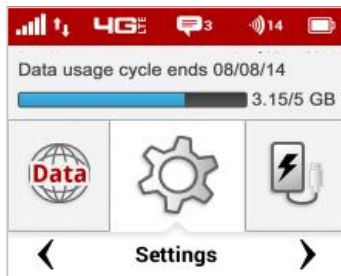
Select Screen Timeout



Set Screen Timeout

Audio On/Off

- ① On the Home screen, navigate to the Settings icon and press the select button to open the Settings select screen and display Settings options.
- ② Navigate to the Audio On/Off option and press the select button to display the Audio On/Off settings options. The settings options are Turn On and Turn Off. Setting Turn Off will disable all audio on the MiFi 7730L.
- ③ Select the desired Audio On/Off setting, and navigate down to Back, then press the select button to save the setting and return to the Settings select screen.
- ④ Navigate to the Exit option, or press/hold the select button to return to the Home screen.



Settings Option



Select Audio On/Off



Set Audio On/Off

Audio Alerts

- ① On the Home screen, navigate to the Settings icon and press the select button to open the Settings Select screen and display Settings options.
- ② Navigate to the Audio Alerts option and press the select button to display the Audio Alerts settings options. Alert settings include Alert Information, Startup/Shutdown, Low battery, Critical low battery, Charging MiFi 7730L, Charging complete, External charging, USB mode, SIM errors, New message, Software Update, Roaming, Wi-Fi turned off, Network selection, and Back. The current settings are displayed for each alert.
- ③ Select the desired setting for each alert, and press the Turn On/Turn Off to save the setting.