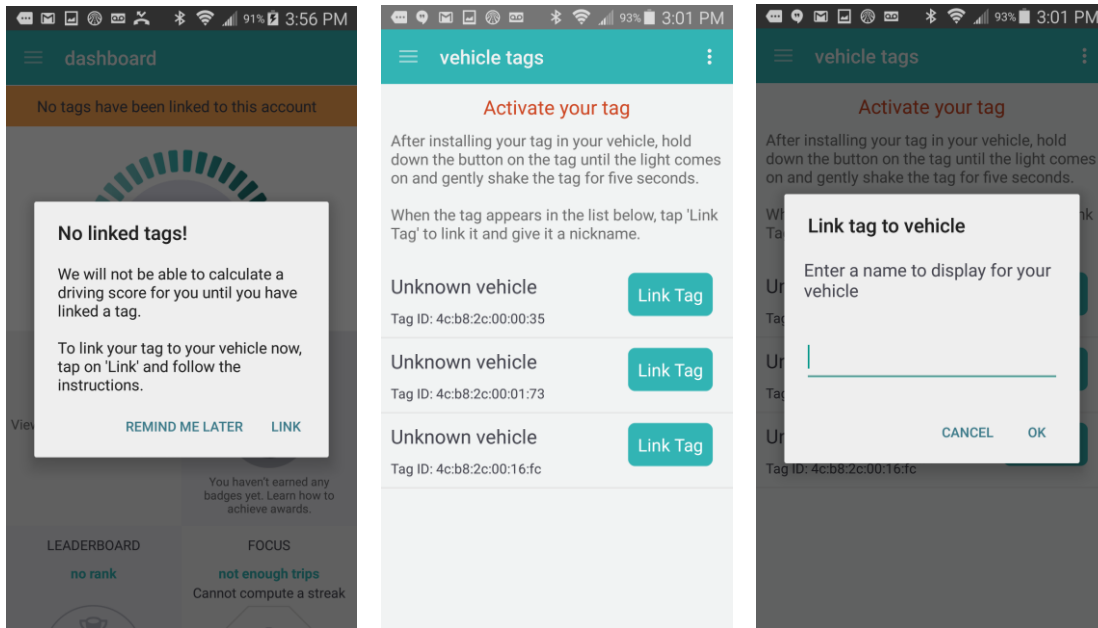




# **Drivewell Tag v4.x**

## **User's Manual**

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## Installing the Tag

The DriveWell Tag is easy to install.

1. Make sure that Bluetooth is enabled on your phone.
2. Activate the tag by gently tapping the bottom flat side against a flat surface 3 times. Then flip it upside-down and tap the top against a flat surface three times.
3. Open the Drivewell App, and create an account if you have not already done so.
4. If you are a new user, a popup will appear saying you have no linked tags. Click the "Link" button to continue. If this is your second tag installation, use the sidebar to navigate to the "Vehicle tags" screen.
5. After a few seconds, you should see a tag appear on the screen matching the label on your tag (its ID will look like 4c:b8:2c:XX:XX:XX).
6. Tap on the "Link tag" button: a dialog box will pop up allowing you to give your tag a nickname (e.g., Toyota Camry, Janes Car, etc.) Click OK. Your tag is now linked to your account.
7. Apply an appropriate adhesive the bottom flat side of the Tag.
8. On a dust-free, clean portion of your windshield or on the underside of your car, attach the tag securely. The best location is on the front windshield near the center/top portion (away from the reach of children!) or on the front windshield near the center/top (near where toll transponders are generally attached). Please **do not** attach it to a window or part of the car's body that moves (either rolls down or flips up such as a hatchback).

## How the Tag works

The app and tag connect up and work seamlessly after the tag has been activated and linked to your account. The tag automatically turns on when the car is started. Within a short amount of time, the phone app connects to the tag and starts recording information, both from the tag and from the phone's sensors. When the trip ends and you carry your phone away from the vehicle, the phone will stop recording.

A simple way to tell if the phone and tag are communicating properly is to look at the DriveWell app's dashboard; a green banner saying "Tag connected" will appear. (Conversely, if Bluetooth or Location Services are off, then a warning banner will appear.)

Given typical driving patterns, the tag runs for about 4 years runs on a non-replaceable battery.

## Troubleshooting

***The tag does not show up in the vehicles page.***

- Be sure that Bluetooth is enabled on your phone.
- If any other members of your household are using DriveWell, and they are nearby, have them temporarily disable Bluetooth
- It can take up to 20 seconds for the tag to appear in the table for the first time.

***Trips are not being recorded.***

- Make sure that your phone has Bluetooth and Location services (GPS) enabled. There should be no warning banners at the top of the screen.

***Trips are recorded as "phone not present", but I had the phone with me.***

- This can happen if the battery was too low on your phone. In order to avoid completely depleting your phone battery, DriveWell will cease recording if the battery level is below 20%. This will lead to the drive being marked as phone not present.
- This can also happen if Bluetooth or GPS was turned off during the drive.

## **FCC Notice**

MODEL: Drivewell Tag v4.x

Contains FCC ID: ???

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Cambridge Mobile Telematics could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Support**

For support and other inquiries contact

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