TABLE OF CONTENTS

Warranty (cont'd)

Warranty Information

90-Day Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER
This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:
• Visit our customer support portal: **www.customersupport123.com**
• Select the brand and model of your device
• Select "Service Request" and fill out the form to begin your inquiry
• Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

FCC Information
This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority
to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information
This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

LITHIUM POLYMER BATTERY WARNINGS
This device contains a non-removable Lithium-Polymer battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.

Rating Label Definitions

---   Direct current symbol.

This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.

BC   This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.
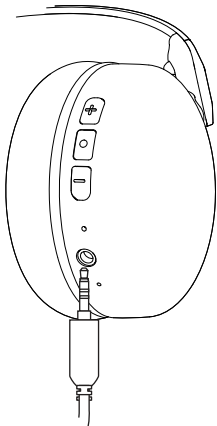
This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.

Playback & Volume
• Press **Multi** button to PLAY/PAUSE music
• Press **—** to decrease volume
• Long-press **—** to skip to previous track
• Press **+** to increase volume
• Long-press **+** to skip to next track

Connecting with a 3.5 mm AUX Cable
Plug one connector of a 3.5 mm auxiliary cable into the 3.5 mm aux input port on the bottom of the right earcup. Plug the other connector into the audio output port on your media-playing device.
• In auxiliary mode, all playback and volume will be adjusted with the controls on your connected device.

Bluetooth Pairing
1. Power the headphones ON.
2. Set your mobile device to search for Bluetooth devices. Select BSNCH555 from the list of found devices.
3. After a successful pairing, a voice will be heard and the LED indicator will slowly flash BLUE.
• Subsequent to successful pairing, the headphones will automatically re-pair with the smart device whenever they enter pairing mode and the device is nearby with Bluetooth enabled.
• To clear the Bluetooth pairing record, press the **Multi** button 5 times in a row.

In Bluetooth mode, playback and volume can be adjusted with the on-ear controls, or with your paired device.
• Press the **Multi** button to pause and resume playback.
• Press the — and ✚ buttons to adjust volume.
• Long-press the — and ✚ buttons to skip tracks.

Phone Calls
To use the phone functions on the headphones, you must be connected to a Bluetooth-enabled device.
• Press the **Multi** button to answer and end phone calls. Playback will automatically pause and resume.
• 2x press the **Multi** button to reject an incoming call.

ANC
• Press the **ANC** button to turn active noise canceling ON. The LED indicator will turn green.
• Press the **ANC** button again to turn active noise canceling OFF. The LED indicator will turn off.

Before You Begin...
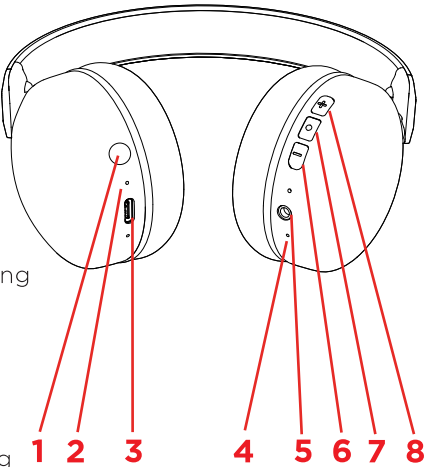### READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

To ensure safe and proper use, read all safety information before using the device. Only use
with manufacturer-approved batteries, chargers, accessories, and supplies.
• **THIS DEVICE IS NOT A TOY, do NOT allow children or pets to use or play with this device.**
• **Do not disassemble, modify, or repair the device.**
• Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or
  wet conditions.
• **Do not submerge in water.**
• Low power may cause poor Bluetooth connection or sound distortion.
• Do not overcharge battery.
• If using with a USB adapter, make sure the adapter is not damaged.
• Do not allow the USB port or the connectors of the supplied USB cable to be exposed to
  dust, or water, or come into contact with any conductive materials such as liquids, metallic
  powders, etc.
• **Always be aware of your surroundings when using the headphones.**
• **Never use headphones while driving a vehicle, riding a bicycle, or operating anything**
  that requires your undivided attention

In the Box
• BSNCH555 - Wireless Headphones (x1)
• USB Charging Cable (x1)
• Instruction Manual (x1)
• Aux Cable (x1)

Location of Controls
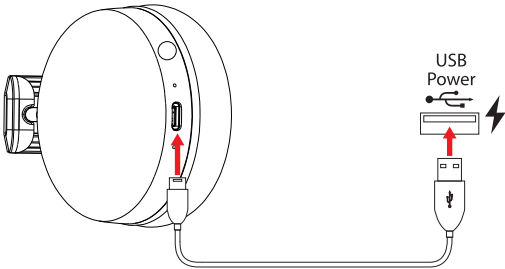

1. **ANC** Button
   Push to turn active noise cancelling ON/OFF
2. LED Indicator
3. USB-C Charging Port
4. Built-in Mic
5. 3.5 mm Audio Jack
6. — Volume Down / Previous Song
   Press to adjust volume
   Long-press to skip track
7. **Multi** Button
   Long-press (3s) to power headphones ON/OFF
   Press to PLAY/PAUSE music
   Press to answer/end calls
   2x press to reject incoming call
   2x press to access voice assistant
8. ✚ Volume Up / Next Song
   Press to adjust volume
   Long-press to skip track

Charging the Headphones
Plug the small connector of the included charging cable into the charging port on the bottom of the headphones' earcup. Plug the large connector into a USB power source, such as the USB port on a computer, or a 5V USB wall adapter *(not included)*.

The LED indicator on the headphones will turn RED while charging and turn BLUE when finished charging.

Powering ON/OFF
• Press and hold the **Multi** button for 3 seconds to power the headphones ON.
• Press and hold the **Multi** button for 3 seconds to power the headphones OFF.
• When powered on, the headphones may automatically reconnect to a nearby previously-paired device with Bluetooth enabled.