

SVAKOM

SVAKOM Manual



Raccolta differenziata dei rifiuti.
Controlla le linee guida del tuo comune.

WWW.SVAKOM.COM

Product Name: PULSE GALAXIE
Version: November 2023
Made in China



@svakomusa @svakomtheofficial SVAKOM Official @svakom_usa



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This document supersedes and replaces all preceding information.

Improper use of the product can lead to injury. Ensure you thoroughly read and understand this manual before using the product.

IMPORTANT! Customer Information

Thank you for choosing SVAKOM. We are dedicated to bringing you intelligent, luxurious and elegant lifestyle products.

To get the most from this product for many years, we advise that you read and follow all of the usage, care, maintenance and safety information. Ensure you keep this manual safe for future reference. Do not throw out the product packaging as this may contain useful information regarding batteries, charging and other product details.

We invite you to register on our website (www.svakom.com) so you can get the latest updates on our innovative products with creative ways of playing. Enjoy great pleasure!

SVAKOM Customer Service



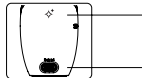
Note: Before first use, fully charge your SVAKOM product. Spray toy cleaner onto a cotton swab and wipe the stimulator inner nozzle, avoiding the drum. Use the nozzle with water-based lubricant only. Remove any residue before returning to the charging dock. For more details, refer to "Care and Storage".

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Items included: • Pulse Galaxie • USB-C Charging Cable • User Manual • Storage Pouch

Usage instructions

1. Charging



Stimulator charges on dock via magnetic points.
 Dock charges via USB-C port. Star icons on dock will flash while it is charging.



2. Stimulator On/Off



Long press "S" button for 2 seconds.

Note: When turning on the product, it will enter standby mode and search to connect with the SVAKOM App on a smart device. To control the product manually, single press the "S" button and it will enter the default mode.

3. Travel Lock



Travel Lock On: When stimulator is off, long press "S" button for 8 seconds until 4 battery indicator lights flash. Stimulator will stay turned off after it is locked.

Travel Lock Off: When stimulator is on or charging, long press "S" button for 8 seconds until 4 battery indicator lights flash. Stimulator will stay turned off after it is unlocked.

4. Battery Level



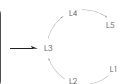
When stimulator is on, battery indicator shows amount of charge remaining.

Active lights	1	2	3	4
Charge remaining	0-25%	25-50%	50-75%	75-100%

5. Switching Suction Intensity



Single press "S" button on stimulator.



6. Switching Suction Mode



Double press "S" button on stimulator.



Suction Mode	M1	M2	M3	M4	M5
Name	Steady	Slow Pulse	Exciting	Seduction	Fluttering

Note: The memory function will cause the stimulator to resume on the last mode used.

7. Light Projector On/Off



Long press "☞" button for 2 seconds.

8. Switching Projector Mode



Single press "☞" button on charging dock.



9. Status Display

Power on	Lasting light
Low battery	Light flashes 3 times
Charging	Flashing light
Fully charged	Lasting light

10. Using Apps and Interactive Features

For additional product settings, customization, long-distance and short-range control, as well as partner interaction, download the SVAKOM App from the Apple Store or Google Play. Use your smart device camera to scan the relevant QR code for the latest version. (A list of compatible devices can be found at www.connexionseries.com.)



SVAKOM
SVAKOM United States Inc.



App Store



Google Play

With Bluetooth enabled on your compatible smart device, turn on your SVAKOM product. Open the SVAKOM App and your SVAKOM product will connect automatically. If you have trouble connecting your SVAKOM product to the app or would like more detailed instructions, please follow our connection guide. SVAKOM App: www.svakom.com/pages/svakom-app-guide. You can also access the guide by using your smart device camera to scan this QR code.

PRODUCT WARNING & QUALITY

Pay close attention to notes of caution and safety to avoid injury. Failure to do so is at your own risk.

Injury, accidents, or any harm caused by improper usage or failure to observe safety information is not the responsibility of SVAKOM.

CAUTION! Do not use this product if you are not in good health. You use this product at your own risk and discretion.

Before using the product, remove any jewelry/piercings on the usage area. If you experience any discomfort or feel unwell when using this product, cease usage immediately.

WARNING! Before using the product, please read the following information and then ensure your compliance.

Safety Information

- Keep the product out of reach of children and pets as some parts may cause choking.
- Anyone aged under 18 should not use this product.
- Check the materials listed on the packaging and avoid any you may be allergic to.
- Avoid sharing the product with others as this could lead to illnesses and/or infections.
- Do not use the product on damaged skin or anywhere experiencing irritation.
- Do not expose the product to extreme temperatures (i.e. freezing or heat).

Care and Storage

- Before using your new SVAKOM product, allow it to fully charge.
- Before and after each use, clean the product: Spray toy cleaner onto a cotton swab and wipe the stimulator inner nozzle, avoiding the drum. Spray toy cleaner onto a clean lint-free towel or soft cloth and wipe the exterior surfaces of the stimulator and charging dock, avoiding the light projector and charging points. Remove any residue from the stimulator before returning to the charging dock.
- To prevent product damage, ensure no water contacts the charging points or battery compartment and do not submerge the product in water because it is not waterproof.
- Do not use any cleaning agent containing alcohol, gasoline, or acetone on the product as these substances may damage the materials.
- Allow the product to cool down after every use before storing it away.
- Store the product in a clean, cool and dry place. Be aware that moisture can damage the batteries and motor, and that the product should be kept away from direct sunlight and long-time exposure to high temperatures.
- To prevent chemical reactions between the product and other items, do not store it in direct contact with various materials, especially plastics. Use the storage pouch if included with the product.

WARNING!

- The only safe lubricant to use with this product is water-based.
- The use of non-water-based lubricant may cause deterioration of the product. Deterioration can provide breeding grounds for harmful bacteria which may lead to irritation and/or infections when the product is used on the body.
- Do not use the product with silicone-based lubricant, oils, or lotions as this may damage the materials. The list of incompatible substances also includes, but is not limited to, suntan lotion, sunscreen, lip care products, essential oils, coconut oil, and edible oils of all types.
- Do not use massage oil or hand cream as lubricant because this can lead to irritation and/or infection.

Battery Maintenance

- This product uses rechargeable batteries. Allow the battery two hours to charge and discharge to perform at its maximum potential.
- A battery can be charged or discharged over 100 times before reaching full maturity. After fully charging the battery, the charging dock should be disconnected from the power source – overcharging can cause a reduction in the overall battery life.
- When left idle, a fully charged battery will gradually lose its charge.


- If the product is left in a location which is either too hot or too cold, there will be a reduction in the overall battery life and the battery capacity. When too hot or too cold, the battery life will be shorter even on a full charge.
- Do not puncture or damage the battery. If the battery is damaged, refrain from using the product. Use of a damaged battery can cause fires and/or cause the product to explode.
- Do not attempt to remove or replace the battery. Replacing with an improper battery for the product can lead to malfunction and/or injury and/or explosion.


Adapters/Chargers

The power adapter/charger included with the product is not intended for use by persons (including children) with limited physical, sensory, or mental abilities or those who lack experience and/or knowledge, unless they are supervised by a responsible person or have been instructed in the proper use of the power adapter/charger.

Children should be supervised to ensure that they do not play with the power adapter/ charger or individual parts thereof.

Disposal

When discarding packaging, recycle wherever possible – try to avoid unnecessary disposal of recyclable items. Old devices must be taken to the appropriate collection points according to your local legislation and Directives 2012/19/EC and 2006/66/EC. The symbol of the crossed-out garbage can on wheels [] shows that this product must be taken to an e-waste collection point for disposal so that it can be recycled optimally.

Batteries do not belong in household waste. As a consumer, you are under legal obligation to turn in used batteries. You can do this at public collection points or places where batteries are sold. Batteries that contain harmful substances are marked with the [] symbol and one of the following chemical symbols:

- Pb = Battery contains more than 0.004 percent lead by mass.
- Cd = Battery contains more than 0.002 percent cadmium by mass
- Hg = Battery contains more than 0.0005 percent mercury by mass.

Lithium batteries and battery packs for all systems can only be turned in at collection points if they have been discharged. To prevent short-circuits in the event of incomplete discharging, the poles on these types of batteries should be insulated using a substance such as adhesive tape before the batteries are returned.

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Compliance with FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCID:2A74F-SA296A

Quality

Surpassing standards from Europe and America

Material Safety

All SVAKOM products are manufactured using environmentally friendly materials, including Silicone. They are harmless to the human body.

International Certification

SVAKOM products have passed EU ROHS certification and meet EU CE Directive and WEEE Directive. SVAKOM products are "Green" meeting the official safety and environmental protection standard issued by agencies in Europe and North America.



Product Information

Additional Information: The EU CE Directive and the WEEE Directive are referred to as the "Twin Directives for Environmental Protection" or "Double Green Directives" and are used to restrict hazardous substances in electronic products including lead, cadmium, and mercury. ROHS stands for "Restriction of the Use of Certain Hazardous Substances", and WEEE stands for "Waste Electrical and Electronic Equipment". Products that meet the standards set out in these two directives can be advertised as "Green Products".

EU CE Directive: is the collective name of a series of product standards issued by the European Union; enterprises complying with the standard may apply for CE certification mark on their products and labeling. SVAKOM products surpass the standards set out by these directives and are authorized to use the mark identifying that the products comply with all EU requirements.

Pulse Galaxie, declares that this Model is No: SA296A

Product Name: Pulse Galaxie, is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.

Use Pulse Galaxie in the environment with the temperature between -10°C and +50°C.

SAR: The device complies with RF specifications when the device is used at 5mm from your body.

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Meeting European Standards

NOTICE

Hereby, SVAKOM declares that the radio equipment type vibrator "Pulse Galaxie" is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.svakom.com/de/pdf

The frequency band or bands in which the radio equipment vibrator "Pulse Galaxie" is operated at 2402-2480MHz and the maximum transmitting power emitted in the frequency band or bands is -0.99dBm.



Warranty

Each SVAKOM product comes with a 2-year warranty and 10-year quality guarantee.

If you have problems with your product, make your claim at

www.svakom.com/warranty-claim

Products purchased from unauthorized online marketplace sellers are excluded.



WWW.SVAKOM.COM

HELP CENTER

WARRANTY CLAIM

Support: customer-service@svakom.com



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