150 mm

171 mm

oneisall

Automatic Pet Feeder with WIFI

Product Name

User Manual

ONE0001U

Scan to APP Download

Scan to Support

Scan to Get Warranty Information

Thank you for choosing us! To use the feeder correctly, please take a moment to read this User Manual which tells you use this product. If any accessories are missing, there are quality issues, or you have any questions during installation or use, please feel free to contact us via: support@oneisall.com

For more information, you can visit our website: www.oneisall.com

We sincerely hope it's only on our website regularly, they are welcome to record and share your own experience of our products.

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In the Package

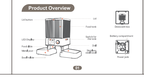
UK/US

Feeder Bowl × 1 | Food Container × 1 | Anti-Pinch Protection Cover × 1 | Measuring Cup × 1

User Manual × 1 | Power Cord × 1 | Pet Food × 1 | Lithium Battery × 1 | Screw Bag × 1

Product Overview

UK/US



01

LED Display Introduction

UK/US

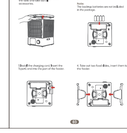
TIME Minutes/Hours | RECORD Remote Message

02

Assemble the Feeder

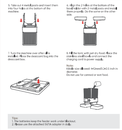
UK/US

1. Remove the Food Container from the bottom of the Feeder, place it upside down on a flat surface, and remove the Anti-Pinch Protection Cover.

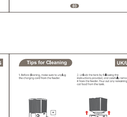


2. Align the Food Container and Lid with the Feeder.

Note:
Ensure the Food Container and Lid fit into the grooves.



3. Place the Food Container back into the Feeder and rotate it clockwise until it locks into place.



4. Lift the Lid and open it to reveal the Food Container and Lid Buckle. Rotate the Lid Buckle counterclockwise to unlock the Lid.

5. Place the Food Bowl into the Food Container and close the Lid.

Note:
Ensure the Food Bowl is positioned correctly and fits into the Food Container.

6. Insert the Power Cord into the Power Port on the back of the Feeder, then plug it into a standard wall outlet.

Note:
Ensure the Power Cord is fully inserted and the outlet is functioning properly.

7. Open the Lid and remove the Anti-Pinch Protection Cover from the Food Container.

8. Install the Lithium Battery into the Battery Compartment located on the Food Container.

03

Connect to APP

UK/US

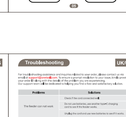
Download and install the latest version of the APP:
Search "oneisall" in the App Store or Google Play, or scan the QR code below to download the app.

System requirements:
iOS 12.0 and later versions | Android 6.0 or later

1. Open the oneisall app and create an account if you don't have one. Log in to your account.

2. Tap on the ⊕ icon in the top-right corner of the app to add a new device. Select "Feeder" from the list of available devices.

3. Ensure the feeder is in pairing mode (the WiFi indicator light should be blinking rapidly). If it is not, press and hold the WiFi button on the feeder for 3 seconds to enter pairing mode.



4. Enter your WiFi network password and tap "Next" to connect the feeder to your WiFi network.

5. Wait for the app to complete the setup process. Once the feeder is successfully connected, you can rename it and choose a location for easy identification.

6. Once the setup is complete, the feeder will appear in your device list. You can now access its settings and start using the app to control the feeder.

Note:
If you are using iOS 14 or later, you may need to enable "Local Network" permissions in your iPhone settings to allow the app to discover and connect to your feeder.

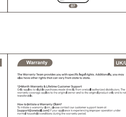
04

Manual Feeding Setting

UK/US

1. Ensure the feeder is powered on and connected to the app.

2. Navigate to the feeder's main interface in the app.



3. Tap the "Manual Feeding" button to dispense a single portion of food.

4. Adjust the portion size if desired, then confirm the action to dispense the selected amount.

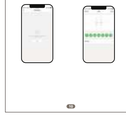
5. Monitor the feeder to ensure the food is dispensed correctly and adjust settings as needed for future feedings.

05

Feeding Schedule Settings

UK/US

1. Click on the "Add Plan" button to create a new feeding schedule.



2. Set the desired number of days of the week, time, and portion size for the feeding schedule.

06

View the Feeding Log

UK/US

1. Click on the "View Record" button to access the feeding log.

2. Tap on "Show Details" to view the feeding log in detail.

07

Share and Remove Devices

UK/US

Share the device:
1. Tap the "Share Device" button on the home page. Enter the recipient's email address and select the permissions you want to grant.

2. Tap on "Share Device" to share the feeder with your family members.

08

Statement for Battery Icon

UK/US

When the battery is fully charged, the battery icon will be displayed in white. However, if the battery is not fully charged, the battery icon will be displayed in red.

If you notice the battery icon turning red while the feeder is still connected to the power source, it indicates that the battery is not fully charged.

Record A Message

1. Hold the remote button on the feeder for 3 seconds until you hear two short beeps, indicating that the recording mode has begun. Speak or record your message during this period.

2. Release the button once you have finished recording your message. Once the recording is complete, the feeder will automatically play back your recorded message.

3. If you want to change your ⊕ message, simply repeat steps 1 and 2. The ⊕ will automatically overwrite the previous message.

4. Please note that each ⊕ message can be up to 10 seconds in length.

09

The Desired Amount of Kibbles

UK/US

Based on our extensive experiments, the size of the kibble can vary, and measuring by weight may not be accurate.

Here's the data from our experiment:

Cup	Portion	Grain
1/4	2	70
1/2	4	141
3/4	6	211
1	8	282

Please note that the provided data is for reference purposes only. It is essential to ensure your pet training is delivered the appropriate amount of kibble based on your specific pet's requirements, taking into account their unique characteristics and needs.

Note:
1. The number displayed on "PORTION" on the device indicates the amount of food that will be dispensed when you press the FEED button.
2. The maximum capacity of the food container is approximately 4 liters. Although the capacity may vary slightly depending on the specific shape of the food container, it is important to ensure that the total volume of the food does not exceed this limit.
3. Maintaining the proper amount of kibble in the feeder is important for optimal functionality. Ensure that the feeder is not overfilled to prevent any issues with the dispensing mechanism and to maintain the quality of the stored food.

10

Tips for Cleaning

UK/US

1. Before cleaning, ensure that the feeder is unplugged and all remaining kibble is removed from the feeder.

2. Use a damp cloth to wipe the exterior of the feeder, including the food bowl and lid. Avoid using abrasive materials or excessive water to prevent damage to the electronic components.

3. Remove and wash the removable parts (such as the food bowl and lid) with mild dishwashing soap and water. Ensure all parts are thoroughly dry before reassembling the feeder.

4. Regularly check the power cord and plug for any signs of wear or damage. If any issues are detected, discontinue use and contact customer support for assistance.

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Specification

UK/US

Model:	PF0A02-WU
Size:	171x171x171 mm
Net Weight:	1.5 kg (3.3 lb)
Capacity:	2.0 Cups (4 lb Dry Food)
Portion Size:	1-8 Portions (10 Cups/24 lb)
Material:	ABS+PS+Stainless steel
Power:	5W
Input:	5V/1.5A, Micro USB Port in Diameter
Power Supply:	Cord Supplied/Adaptor Not Included

Use Precautions

1. The feeder is recommended to be used within the 2G network band. Ensure that your pet remains in a safe and secure environment while using the feeder.
2. The feeder's measuring accuracy may vary slightly due to factors such as the shape of the food and ambient humidity. Regular calibration may be required to maintain optimal performance.
3. Avoid placing the feeder in direct sunlight or near heat sources to prevent overheating and potential damage to the electronic components.
4. Regularly check the feeder's mechanisms and components for any signs of wear or damage. Replace any worn or damaged parts promptly to ensure the feeder's continued functionality.
5. Ensure that the feeder is placed on a stable surface to prevent tipping or movement during operation.
6. Keep the feeder out of reach of children and pets to prevent accidental ingestion of food or tampering with the device.
7. Do not attempt to disassemble or modify the feeder, as this may void the warranty and compromise its safety and performance.

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Troubleshooting

UK/US

If you encounter any issues with your feeder, please refer to the following troubleshooting guide for common problems and their solutions. If the issue persists, please contact our customer support team at Support@oneisall.com for further assistance.

Problems	Solutions
The feeder can't work	Check if the power is connected ✓
	Do not overfeed pets, and use the "Quick Charging" function to dispense food ✓
Dispenser Malfunction	Check for obstructions in the dispensing mechanism and remove any blockages ✓
	Check if the dispenser is stuck or jammed ✓
The LED will not work	Try unplugging and then reconnecting the power cord ✓
	Make sure the WiFi indicator light is not in a dim or dark mode ✓
Food Clumps and Doesn't Flow Smoothly	Check if the food has become wet or damp ✓
	Check if the food needs to be stirred ✓
	If the food has to be wet, dilute it ✓
	If you are using kibble, switch to dry food instead ✓
LCD Display is off	When using the feeder for the first time, ensure it is fully charged before the initial use. The battery icon will turn red when it is low ✓

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Issues of connection

UK/US

A. Fail to connect to network.

1. Ensure the feeder is in pairing mode. Register an APP account for the oneisall app.
2. Make sure the feeder is properly connected to a power source.
3. Double-check the accuracy of the network WiFi password and security.
4. Ensure your WiFi network is 2.4G. The feeder does not support 5G networks.
5. Check if the router's MAC address filtering is enabled. If it is, disable it temporarily to allow the feeder to connect.
6. Restart the router and the feeder, then attempt the connection again.

B. The device cannot be found.

1. Verify that GPS and Bluetooth are enabled on your mobile phone.
2. If the device cannot be found, try to connect the smartphone and device after turning off mobile data and using only WiFi. Ensure that the phone and the feeder are connected to the same WiFi network. Some phones may prioritize mobile data over WiFi, which can affect the connection process.

C. The feeder display is offline.

1. Check if the device is properly connected to the network.
2. Ensure the router is not too far from the feeder, as weak signal strength can affect connectivity. If the router is too far, consider moving the feeder closer or using a WiFi extender to improve signal strength.
3. Verify that the WiFi password is correct and that the network is functioning properly.
4. If the issue persists, try resetting the feeder to its factory settings and reconfiguring the network connection. Refer to the user manual for detailed instructions.

D. Unable to connect to the network after a power outage.

1. Wait until the feeding schedule is cleared before going on a trip to prevent any disruptions caused by internal memory errors or other malfunctions.

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Warranty

UK/US

The Warranty Terms provided are only applicable within the United States. Additionally, any issues or damages caused by third-party accessories are not covered by warranty.

Warranty Managing & Kibbles Customer Support:
All customer inquiries and requests should be sent to our dedicated support mailbox. The mailbox is monitored 24/7, and our customer support team will respond promptly and swiftly upon receiving an inquiry.

How to Address Warranty Claim:
If you encounter any issues with your product, please contact our customer support team at Support@oneisall.com. Provide a clear description of the issue, including any relevant photos or videos, and our team will assist you with the warranty claim process.

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15

FCC Warning Statement:
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co- located for operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2)This device must accept any interference received, including interference that may cause undesired operation.