



**IMPORTANT**



**PLEASE DO NOT RETURN TO STORE**

If You're Having Trouble, We're Here to Help!



Call us 24/7 at 1-855-292-4087

E-mail us at [alsupport@sakar.com](mailto:alsupport@sakar.com) or visit us  
at [alteclansing.com](http://alteclansing.com)

# **REGISTER YOUR PRODUCT**

**To receive news, exclusive deals, OTA or  
firmware updates, warranty information and  
more please register your product at**

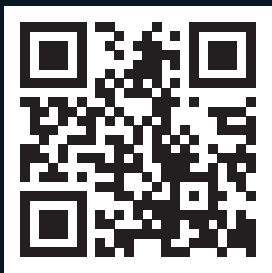
**[alteclansingsupport.com](http://alteclansingsupport.com)**





# WELCOME 😊

Thank you for purchasing an Altec Lansing product. Download our App to unlock all the features our products have to offer!





follow us  
@alteclansingofficial



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## 12 Month Limited Warranty

All Altec Lansing products come with  
12 month limited warranty  
from the date of its original purchase

## 24 Hour Customer Support

We love our customers, and we care  
about your experience with Altec  
Lansing. If you need  
assistance, please call us at  
1.855.292.4087

or e-mail [alsupport@sakar.com](mailto:alsupport@sakar.com)

[www.alteclansing.com](http://www.alteclansing.com)



# TRUE CONNECT VIEW

Environmental Noise Cancelling  
Truly Wireless Earphones



**30 HOURS  
PLAYTIME**  
with Charging Case



**DIGITAL DISPLAY**  
See How Charged You Are



**ENVIRONMENTAL  
NOISE CANCELLING**  
For Clear Calls

**QUICK START GUIDE**

**ITEM: MZX648**

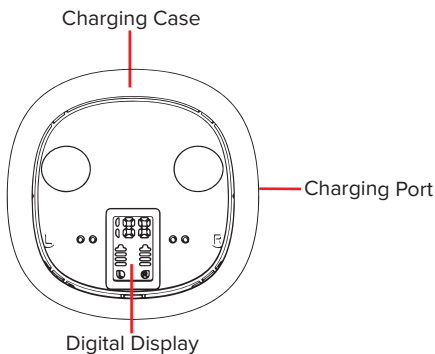
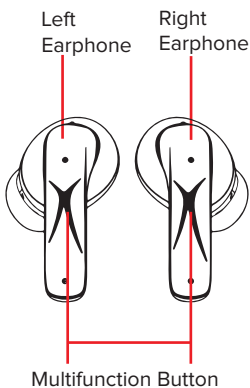
**1.**

## **IN THE BOX**

- 1 True Connect View Truly Wireless Earbuds
- 1 Pair S, L Ear Cushions
- 1 Charging Case
- 1 USB-C Charging Cable
- 1 Quick Start Guide

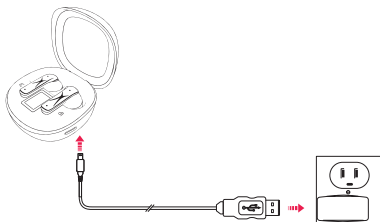
## 2.

### A CLOSER LOOK

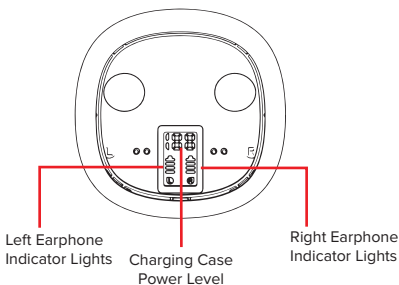


### 3.

## CHARGING



1. To power the charging case, insert the USB-C cable into the charging port located on the side of the charging case.
2. Insert the standard USB cable into a suitable USB charging adapter.



3. While the charging case is plugged in, the number on the display screen will increase from 0-100 to show the case's charge level.
4. While the earphones are inserted into the charging case, the indicator lights will display charge progress.



#### CAUTION

##### Battery Warning

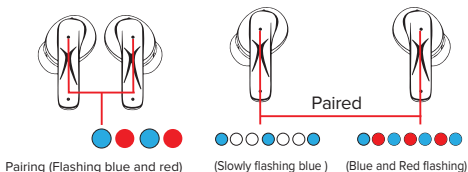
- This device is equipped with an integrated lithium ion battery. The battery cannot be replaced. Do not attempt to remove the battery from the device.
- Do not dispose of in fire or expose to excessive heat.
- Do not crush, puncture, incinerate, or short circuit external contacts.
- Please recycle or dispose of the battery properly. Contact your local recycling facilities and/or the manufacture for further information.



## 4.

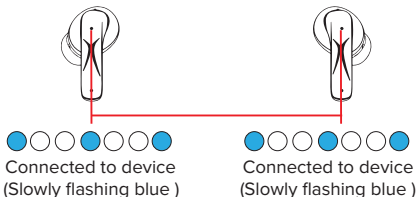
### BLUETOOTH PAIRING

When removed from the case the earphones power on and their LEDs show their pairing status:



#### Bluetooth Connection:

Go to the Bluetooth page in the settings app on your phone. Make sure Bluetooth is ON before connecting to the available device "AL True Connect View".



**\*\*Note:** If the earphones have been previously paired to a nearby device they will automatically re-connect to it.

## 5.

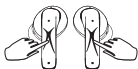
# EARPHONE CONTROLS

### Controlling Music



Play/  
Pause

Press either



Left

Right



Decrease  
Volume

Press 3x



Right



Increase  
Volume

Press 3x



Left



Power  
ON/OFF

Press & Hold either  
for 3 seconds



Left

Right



Previous  
Track

Press 2x



Right



Next  
Track

Press 2x



Left

### Controlling Calls



Answer  
Call

Press either



Left

Right



End Call

Press either



Left

Right



Reject  
Incoming  
Call

Press & Hold either  
for 2 seconds



Left

Right

**Note:** The earphones will also power on automatically when taken out of the charging case, and power off when inserted back in the charging case.

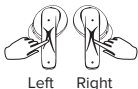
## 6.

## MORE CONTROLS

### Other Functions

To activate phone **Voice Assistant**, press and hold either earphone for two seconds.

Press & Hold either  
for 2 seconds



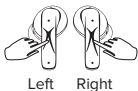
*\*To use a phone's voice assistant, you must have a phone that is compatible.*

*\*Your wireless earphones will not work with your phone's voice assistant if the assistant is not first enabled within the settings on the phone. For more information, see your phone's user manual.*

*\*You must be within Bluetooth® range to use your phone's voice assistant via your wireless earphones.*

To turn On/Off **Low Latency Mode**, press either earphone five times.

Press either 5x



### Pair a New Device

Turn Bluetooth OFF on your phone/device. The earphones will go into pairing mode.

### Manual Reset

A **Reset** will erase all settings. Only reset when experiencing issues that are not solved by turning the earphones On and Off or placing them back into the case.

1. Disconnect the earphones from any Bluetooth connection.
2. Put both earphones into the charging case.
3. Take one earphone out from the charging case. The earphone's indicator light should flash red and blue. Press the touch button four times.
4. Take out the other earphone and press the touch button four times.

## 7.

### SAFETY PRECAUTIONS



When using your earphones, basic safety precautions should always be followed including:

1. READ ALL INSTRUCTIONS BEFORE USING YOUR EARPHONES AND CHARGING CASE.
2. Do not use the product near water. Do not put on wet surfaces.
3. Only clean using a clean cloth.
4. Do not allow children to play with this product. This product contains small pieces that can be a choking hazard. Parental supervision is advised.
5. Do not expose this product to excessive heat or fire.
6. Do not expose this product to temperatures above 100°F. Keep out of direct sunlight.
7. Do not attempt to repair this product yourself. Contact a qualified service center if the product is in need of service.
8. Do not drop, crush, or expose this product to excessive physical force.
9. This product is not intended for commercial use.
10. When charging, keep all charging cables well ventilated. Do not keep your charging cable in contact with flammable materials such as bedding, linens or synthetic fabrics.

#### Maintenance and Care

- Use a soft cloth or paper towel to clean your earphones. Never use any harsh chemicals or detergents for cleaning. Make sure your earphones are dry before charging.
- When your earphones are not in use, they should be stored in a cool, dry place.
- Never tug or yank on a cable while it is connected to your charging case. Connect and disconnect cables as carefully as possible.
- Never expose your earphones to high temperatures, extreme cold.
- Please recycle or dispose of your earphones properly based on the laws and rules of your municipality. Contact local recycling facilities and/or the manufacturer of your earphones for further information.

## 8.

### SPECIFICATIONS

**Battery Type:** Lithium Polymer Battery

**Play Time:** Approximately up to 6 Hours\*

\*Case holds 4 extra charges, giving 30 hours total.

\*Applicable at 50% of maximum volume. Results will be lower when the volume is higher.

## 9.

### FCC STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The user is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirements.

This equipment complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna(s) must not be co-located or in conjunction with any other antenna or transmitter.

**Having trouble?  
We're here to help!**

Call us 24/7 at 1-855-292-4087  
Email us at [alsupport@sakar.com](mailto:alsupport@sakar.com) or  
visit us at [alteclansing.com](http://alteclansing.com)

**Keep manual and all relevant  
information for future reference.**

# 10.

## WARRANTY

This warranty covers the original consumer purchaser only and is not transferable.

This warranty covers products that fail to function properly UNDER NORMAL USAGE, due to defects in material or workmanship. Your product will be repaired or replaced at no charge for parts or labor for a period of one year.

### **What Is Not Covered by Warranty:**

Damages or malfunctions not resulting from defects in material or workmanship and damages or malfunctions from other than normal use, including but limited to, repair by unauthorized parties, tampering, modification or accident.

### **To Obtain Warranty Service and Troubleshooting Information:**

Call 1-855-292-4087, email [alsupport@sakar.com](mailto:alsupport@sakar.com), or visit our website at [www.alteclansing.com](http://www.alteclansing.com).

To receive Warranty service along with the name and address of an authorized product service center, the original consumer purchaser must contact us for problem determination and service procedures. Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the Product is within the applicable Warranty period(s), MUST be presented in order to obtain the requested service. It is your responsibility to properly package and send any defective products along with a dated copy of proof of purchase, a written explanation of the problem, and a valid return address to the authorized service center at your expense. Do not include any other items or accessories with the defective product. Any products received by the authorized service center that are not covered by warranty will be returned unrepaid.

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# JUST LISTEN.

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195 Carter Drive  
Edison, NJ 08817

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