



**MARKLIFE**



# **X2 PRINTER MANUAL**



# App in stall

1. Scan the QR Code to download the APP.
2. Search "Marklife" on Google Play Or App Store.



# Packing list



Printer



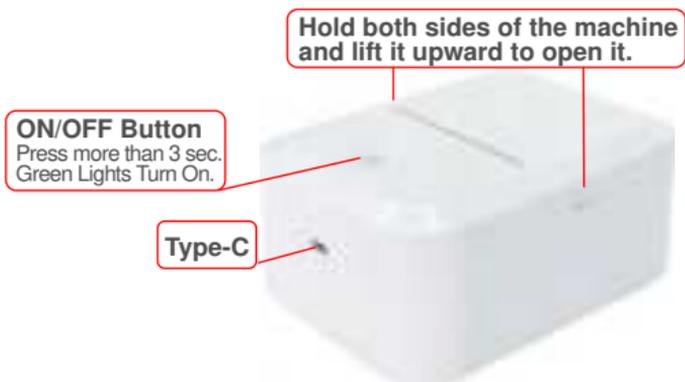
Type—C



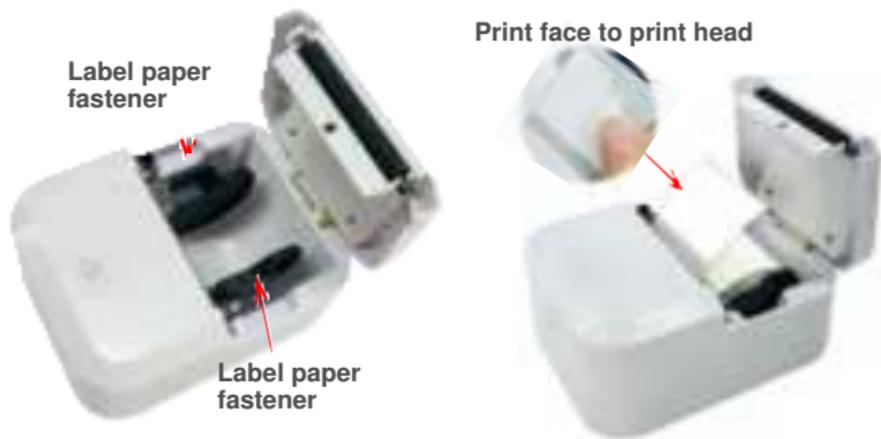
Use Manual

# Basic Introduction

Step1 .Open the paper bin cover



Step2 .Take a roll of paper and install it correctly inside the printer.



# APP connection



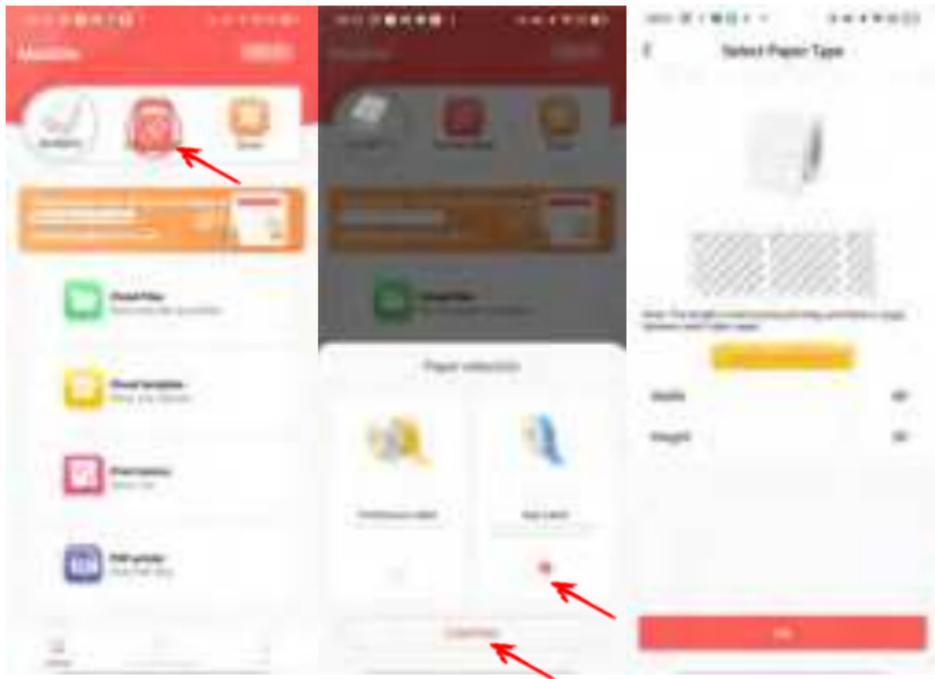
**Do Not Pair Bluetooth From Setting!**

**Note:**

1. Turn on phone Bluetooth;
2. Open APP click "UNLINK" find printer.

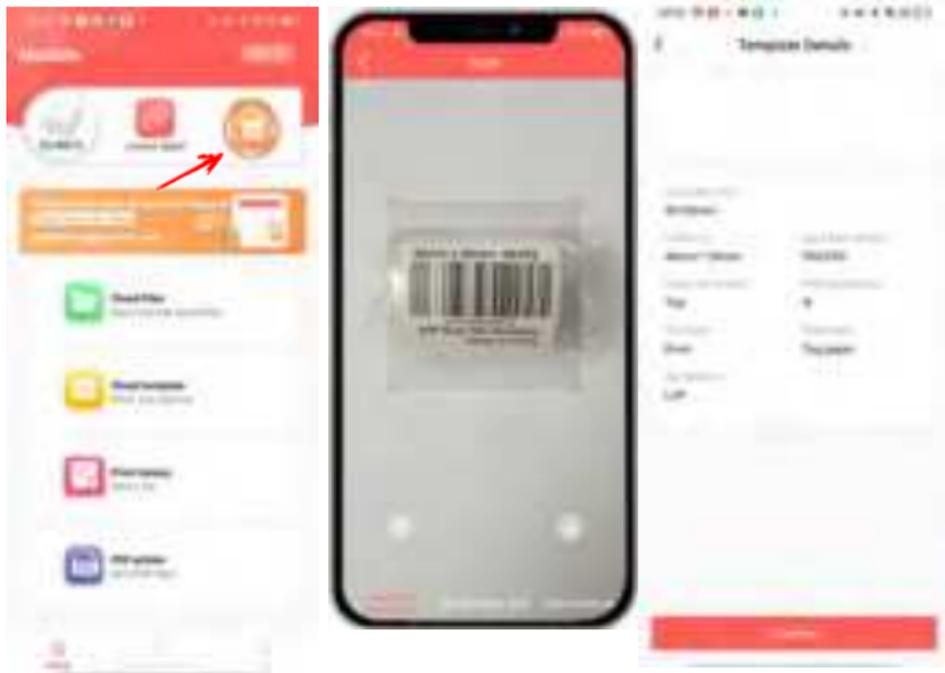
# Create label

Note: The label size selected in the APP must be consistent with the label in the printer. (Label in the machine: 40mm\*30mm)



If you use unofficial gap paper, on the home page of the APP, Click“Great Label ” -“Gap label”-“Confirm”-“OK”

# App Scan To Get Template



For gap paper, click the "San" of the APP to read the barcode identification template on the label, enter the editing page to edit the content and

# Edit label content and print

Double click "Double click Edit" to edit your text you can drag the text box to adjust the text location. Choose the text size, font, and left and right alignment, or directly drag the text box to complete the adjustment of the text position.

After the font setting is completed, click Print to view the preview. Add the NO. of copies and printing direction on this page. It is recommended to use the default printing direction.



# Trouble Shooting Guide

If your problem is not found in the table below, you can shut down and reboot to try again.

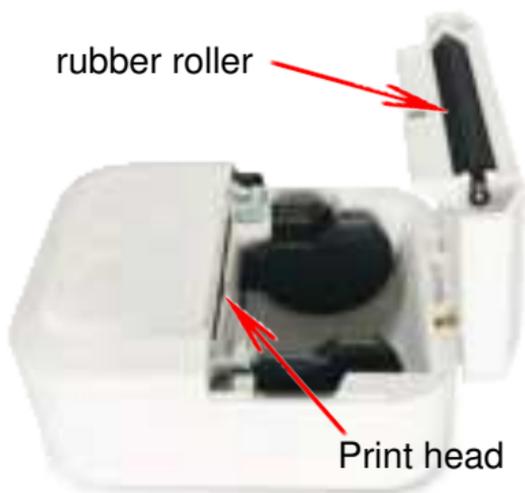
Any questions, welcome to send an email to us, we will be happy to

Category	Item NO.	Question	Answer (Possible causes and solutions)
Abnormal light Display	1	Why does it show a red light?	a. Paper shortage: Replace the label ; b. Overheat: Turn off the printer and wait for it to cool down before using it again.
	2	Why is the red light flashing?	Low Power:Charge the printer
	3	Why does it show an orange light?	Debugging mode has been entered: Shut down and then restart.
Bluetooth	4	Why does the printer connect fail	A.Please connect it from the“ Marklife” App, not from the Phone Bluetooth section. B.Cell phone Bluetooth is not open, open the Bluetooth. C.Printer Bluetooth failure when the red light flashes rapidly, refer to item 2. D. Printer Bluetooth is occupied by another cell phones. E.The Android mobile APP needs to obtain location permission before it can search for nearby printers.
Label Calibration	5	How to do Label Calibration	a.Turn on the label maker, press the On/Off button twice in quick succession, the a label maker will come out with a label for the label Calibration. b.The calibration is OK if the end of the label is right next to the label exit, if only part of the label comes out, please press the button again for re-calibration.

Category	Item NO.	Question	Answer (Possible causes and solutions)
Print Fail	6	Why is the printed label blank	a.The printing paper is placed upside down. Replace the paper in the correct orientation b.Paper issue: Replace another label paper, do label calibration and print
	7	Why the printing is blurry and incomplete	a. Low Power. the red light is flashing: Charge the printer. b. Didn' t do label calibration before printing Do label calibration and print again. c.Poor quality printing paper, replace a new roll of labels. Print head issue: Check whether there is any done on the print head. If it is, wipe and clean the print head with an alcohol swab In the shutdown state.
	8	Why is the printed content not centered?	a.Not calibrate the label before printing: calibrate it before starting to print. b.The model setting of the printer in the APP does not match the printer used, reselect the model. c. If the label size set in the APP does not match the actual label, reset the size, and try printing again. d.Confirm whether the font is too large beyond the printing range, adjust the font size, and try again.
Stop Printing	9	Why did the printer suddenly stop printing	In order to ensure the reliability of the printer, the printer is designed with various self-protection, including "out of paper", "paper bin open", "low power", etc. Please deal with the the situation according to the related solution.

# Print head/rubber-covered roll cleaning

1. Turn off the printer,
2. Wipe the print head and roller with a clean, soft cloth



FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.