

Wacom Pen Tablet, Driver Version 4.91

For personal computers running Windows XP, XP x64, 2000, Me, or 98SE

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This document contains information that is important, and information that is too new to have been incorporated in the User's Manual. There are five sections in this document:

1. Tablet installation - Provides information about installing the tablet software.
2. Known issues and workarounds - Describes known problems, workarounds, unsupported features and compatibility issues.
3. Obtaining Wacom software updates - Contains information on downloading Wacom software updates.
4. Ordering parts and accessories - Contains information for ordering Wacom parts and accessories.
5. Obtaining Technical Support - Contains contact information for Wacom Technical Support.

Tablet installation

For detailed information on connecting the Wacom tablet to your system and installing the tablet software, refer to the installation guide that came with your tablet.

Known issues and workarounds

* General notes *

Windows XP - When installing on systems with multiple users

If you install the tablet on a system with multiple users and the tablet only works on the primary user desktop, reboot the system.

Safe Mode - Support for USB tablets

If your PC was not configured with a USB keyboard or USB mouse, it may not support USB devices while in Windows Safe Mode. In this case, your tablet will not function in Safe Mode.

* Corrections to the User's Manual *

All information within the Intuos3 User's Manual applies also to the Intuos3 6x11 / A5 Wide tablet, unless otherwise specified.

Intuos3 6x11 / A5 Wide tablet (model PTZ-631W) product specifications:
Active area (W x D) = 271.0 x 158.8 mm (10.68 x 6.26 in)

Physical size (W x D x H) = 417.6 x 262.0 x 14.0 mm (16.5 x 10.3 x 0.6 in)
Cable length = 2.5 m (8.2 ft)
Weight = 1.4 kg (3.1 lb), approximately
Power consumption = Less than 1.4 watts

The optional Intuos3 Art Pen (model ZP-600) and Intuos3 Classic Pen (model ZP-300E) are now available for use on Intuos3 tablets.

Obtaining Wacom software updates

If you have Internet access, you can download the latest software updates:

USA, Canada, Central and South America (English)

Worldwide Web: <http://www.wacom.com/productsupport>

Europe, Middle East and Africa

Worldwide Web: <http://www.wacom-europe.com>

Anonymous FTP: <ftp://ftp.wacom-europe.com/pub/>

Japan

Worldwide Web: <http://tablet.wacom.co.jp>

Asia Pacific (English)

Worldwide Web: <http://www.wacom.com/ap>

China (Simplified Chinese)

Worldwide Web: <http://www.wacom.com.cn>

Ordering parts and accessories

To purchase parts and accessories, call toll-free: 1.888.884.1870 (USA and Canada only) or visit Wacom's web site at <http://www.wacomdirect.com> (USA only). Outside of the USA and Canada, please contact your local dealer or distributor, or call the Technical Support Hotline (see the telephone numbers below).

Obtaining Technical Support

If you need to contact Technical Support, use the appropriate number for your region:

USA, Canada, Central and South America

Worldwide Web (English): <http://www.wacom.com/productsupport>

Phone: +1.360.896.9833

(English, 7:30 am to 5:00 pm Monday - Thursday,

8:30 am to 5:00 pm Friday, Pacific Time)

FAX: +1.360.896.9724 (English)

Email (English):

<http://www.wacom.com/productsupport/email.cfm>

or

support@wacom.com

Europe, Middle East and Africa

Phone (Austria): +43.(0)1.790 825 550

Phone (Belgium): +32.(0)2.275 0691

Phone (France): +33.(0)1.7020 0070

Phone (Germany): +49.(0)69.6630 8200

Phone (Spain): +34 91 787 0346

Phone (Italy): +39.(0)2.4528 7050

Phone (Netherlands): +31.(0)20.517 4705

Phone (Switzerland): +41.(0)1.212 2818

Phone (United Kingdom): +44.(0)207.744 0831

Phone (Brazil): +011 5041 9515

Phone (Other countries): +49.(0)180.500 4397

FAX: +49.(0)180.500 4398

Email: support@wacom-europe.com

Japan

Phone: +81.(0)3.5309.1510

FAX: +81.(0)3.5309.1514

Email: tablet@wacom.co.jp

Asia Pacific (English)

Phone: +81.(0)3.5309.1513

FAX: +81.(0)3.5309.1514

Inquiry Form: http://ap.wacom.co.jp/faq/tablet/inquiry_form.html

China (Simplified Chinese)

Worldwide Web: <http://www.wacom.com.cn>

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