LOCKLY

VISION CONNECT HUB
USER MANUAL (PGH123)

OVERVIEW

- Antenna
- LED status lights
- LAN cable
- Reset
- TF card
- Power adapter
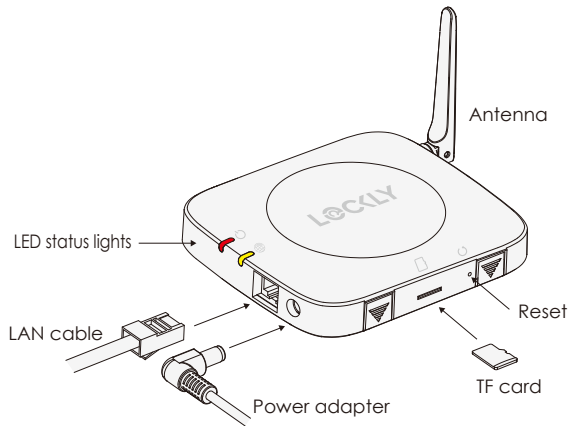
USPGH12320220516

Before connecting Vision Connect Hub download the Lockly or LocklyPro app (please check which App is for your lock) on your smartphone. It is required to finish setup and to set the connection between hub and lock.

Download from the app store

[Download on the App Store]
LOCKLY®
Scan & Visit
Lockly.com/app

[GET IT ON Google Play]
LOCKLY GUARD™
Scan & Visit
LocklyPro.com/app

Additionally, you'll need the Activation Card with unique pre-paired QR code to your lock. The card is located in the packaging that your lock came in. This QR code can also be found at the bottom of Vision Connect Hub. Please keep it in a safe place—this QR code is required to complete the setup and will be required if you lose your smartphone or access code.

KEEP THIS CARD!
LOCKLY
ACTIVATION CARD
LOCK SERIAL
PGDXXXXXXXXXXXXXX
ACTIVATION CODE
XXXXXXXX
SCAN & SAVE
LOCKLY.COM | HOTLINE +1(669) 500-8835 | EMAIL INFO@LOCKLY.COM

> **IMPORTANT:** Without the QR code you will not be able to reset your lock

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1. Ensure the TF card that comes with Vision Connect is properly inserted.

TF card (included)

2. Connect power cable and plug USB power adapter into outlet.

3. Connect LAN cable to closest Wi-Fi router to the Lockly Vision™ lock (<100ft).

LAN cable (S) (included)

4. Wait 2 minutes for hub to self calibrate. LEDs will turn RED and blinking yellow.
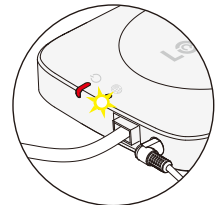
Vision Connect is now ready to connect to your iOS or Android™ device.

See troubleshooting on next page if LEDs do not meet the described conditions.

Launch the **Lockly or LocklyPro App** and select "add a new device", then select the device. You will be prompted to scan the QR code from the Activation Card or Vision Connect Hub (located at the bottom).

KEEP THIS CARD!
LOCKLY
ACTIVATION CARD

OR

LOCKLY App
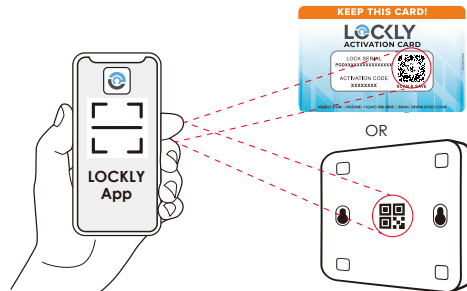
> **IMPORTANT:** make sure your Lockly lock has the latest firmware. Allow updates and follow instructions if prompted. For more info, visit: http://www.support.Lockly.com/faq/-firmware-update/

NOTE: Power interruption during firmware update may damage the Vision Connect hub. Do not interrupt or turn the power off while firmware update is in progress.

TIPS:
- Remember to register for warranty.
- Allow your mobile phone to receive push notifications.
- Send in-app feedback if you encounter any issues while using the App.
- If you are having difficulty scanning the QR code, we're here to help. Call our **Lockly customer care team: (669) 500 8835** / visit Lockly.com/help ; contact **LocklyPro Hotline (855) 562-5599** or email prosales@lockly.com for suggestions and troubleshooting tips.
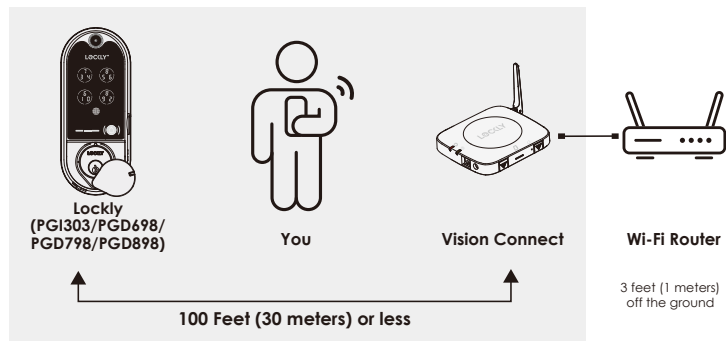

Set up an account by registering your Lockly in the Lockly app. Registration is also mandatory to activate your locks warranty.

① ② ③

After successful registration, select "add a new device" (you can also get to this from the menu in the top left), select VISION CONNECT, and follow the step-by-step on screen instructions. You can also reference these steps on following pages.

④ ⑤ ⑥

The Vision Connect Hub connects directly to your Wi-Fi router using the provided LAN cable. Choose an appropriate location for the hub for optimum performance (see below). For optimum connectivity, it is recommended that the hub be no further away from the lock than 100 feet, placed 3 feet (1 meter) off the ground.

Lockly (PGI303/PGD698/ PGD798/PGD898)

You

Vision Connect

Wi-Fi Router
3 feet (1 meters) off the ground

100 Feet (30 meters) or less

During the setup process position yourself between the lock and the Vision Connect hub—ideally no more than 100 feet (30 meters) apart. Ensure your iOS or Android™ device has both Bluetooth® and Wi-Fi enabled.
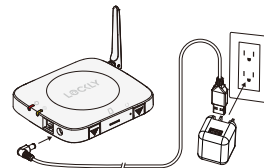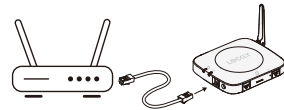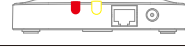
TIP: Sometimes distances between hub and lock can vary due to circumstances. If you are having difficulty setting up optimal range of 100/ft or less, we're here to help. Call our customer care team: (669) 500 8835, or visit Lockly.com/help for suggestions and troubleshooting tips.

VISION CONNECT STATUS & TROUBLESHOOTING

LED INDICATORS		HUB	STATUS
During Setup	Solid red ON	After connecting LAN cable and power adapter, wait for 2mins for Vision Connect to self calibrate.	Power ON/ Successfully paired
	Yellow slow blinking	**READY TO CONNECT**	Network connected
	If you experience any of the following, power down and disconnect hub, repeat connection process		
	Red slow blinking		Pairing / Network NOT yet connected
	Red fast blinking		Pairing unsuccessful
	Yellow OFF		Router or LAN cable issue NO network connection
	Blinking red goes to blue, then turns OFF		Resetting
During Firmware Update	Blue slow blinking		Update in progress*
	Blue ON		Update Successful
	Blinking from red to blue		Update has failed

* Power interruption during firmware update may damage the Vision Connect hub. Do not interrupt or turn the power off while firmware update is in progress.