



AT&T Cingular Flex™ 2
User Guide

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SAR

www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the radio waves section. When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.









This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

Your phone

Keys and connectors





	<p>OK key</p> <ul style="list-style-type: none"> • Press to confirm an option. • Press to access the App Menu from the Home screen.
	<p>Navigation Ring</p> <p>From the Home screen, use the Navigation Ring to perform shortcut functions.</p> <ul style="list-style-type: none"> • Press Up to access the Settings. • Press Down to access the Recent Apps. • Press Left to access the Clock. • Press Right to access the Calculator.
	<p>Messages key</p> <ul style="list-style-type: none"> • Press to access the Messages.
	<p>Back/Clear key</p> <ul style="list-style-type: none"> • Press to return to the previous screen, close a dialog box, or exit a menu. • Press to delete characters when in Edit mode.
	<p>Call/Answer key</p> <ul style="list-style-type: none"> • Press to dial or answer an incoming call. • Press to enter the Call Log from the Home screen.
	<p>End/Power key</p> <ul style="list-style-type: none"> • Press to end a call or return to the Home screen. • Press and hold to power on/off.



Camera key

- Press to access the **Camera** app.
- Press to capture a photo or shoot video in the **Camera** app.
- Press and hold along with the **Volume Down** key to capture a screenshot.



Volume Up/Down key

- Press to adjust the earpiece or headset volume during a call.
- Press to adjust the media volume while listening to music or watching/streaming a video.
- Press to adjust the ringtone volume from the Home screen.
- Press to mute the ringtone of an incoming call.



Left/Right Select key

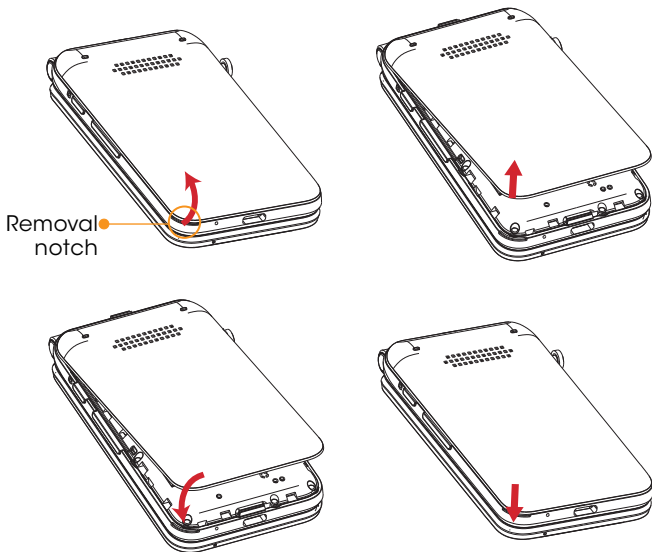
- Press the **Left Select** key from the Home screen to access the **Notifications** panel.
- Press the **Right Select** key from the Home screen to access the **Contacts** app.
- Press either key from within an app to access various functions and options.

Getting started

Setup

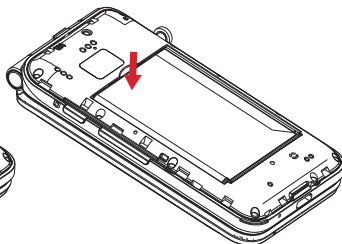
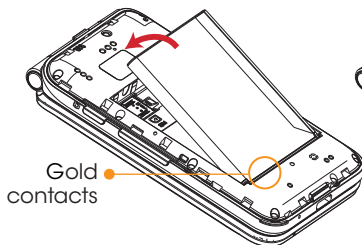
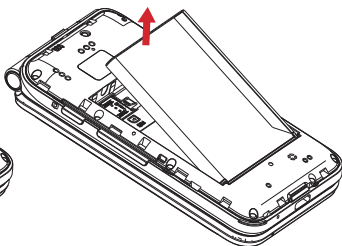
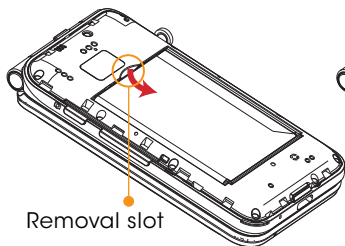
Removing or attaching the back cover

1. Gently remove the back cover via the notch at the bottom left corner.
2. Reattach the back cover, pressing firmly on the sides to ensure the cover snaps back into place.



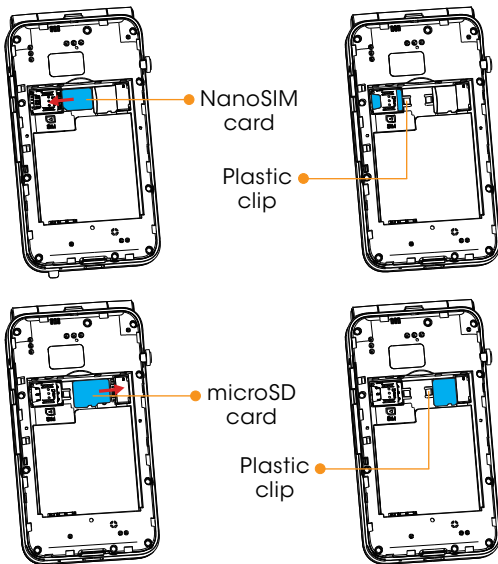
Removing or installing the battery

1. Insert a fingernail into the small slot and gently pull up to remove the battery.
2. Insert the battery, making sure the gold contacts align. Gently push down on the battery until it clicks into place.



Inserting or removing the Nano SIM card and microSD™ card

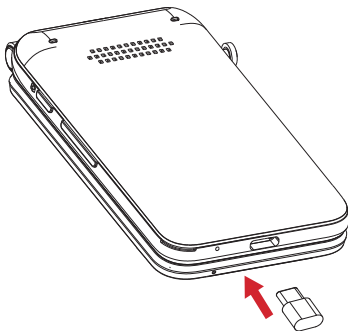
1. To insert a Nano SIM or microSD card, push the Nano SIM or microSD card into the corresponding card slot with the gold-connectors facing down.
2. To remove the Nano SIM or microSD card, push down the plastic clip and pull the Nano SIM or microSD card out.



Your phone only supports Nano SIM cards. Attempting to insert a Mini or Micro SIM card may damage the phone.

Charging the battery

Insert the Type-C USB cable into the phone's charging port and plug the charger into an electrical outlet.



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged and switch off Wi-Fi, Bluetooth, and other wireless connections when they are not in use.

Powering your phone on













Press and hold the **End/Power**  key until the phone powers on.

If a SIM card is not installed, you will still be able to power your phone on, connect to a Wi-Fi network, and use some device features. You will not be able to make calls using your network without a SIM card.




If screen lock is set up, enter your PIN or Password to access your phone.

Note: Store your PIN or Password in a safe place that you can access without your phone. If you do not know your PIN or Password or have forgotten it, contact your service provider. Do not store your PIN or Password on your phone.

Setting up your phone for the first time

1. Use the **Navigation Ring**  to select a language and press the **OK**  key to confirm. Press the **Left Select**  key to enable Readout function. Press the **Right Select**  key to continue.
2. View the important notifications on network data usage. You can press the **Right Select**  key to continue to the next screen after 3 seconds.
3. Use the **Navigation Ring**  to select a Wi-Fi network. Press the **OK**  key and enter the password (if needed), then press the **Right Select**  key to connect. When connected, press the **Right Select**  key to continue to the next screen. If you do not want to connect to a network, press the **Right Select**  key to skip.
4. Use the **Navigation Ring**  to scroll down to set date, time, timezone, and time format. Press the **Right Select**  key to continue.

Note: Use network-provided time and Automatic time zone are not available without a Wi-Fi connection.

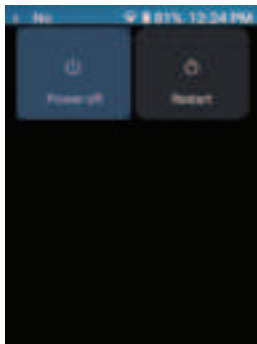
5. Use the **Navigation Ring**  to select the network you prefer to use and press the **OK**  key to confirm. Press the **Right Select**  key to continue.

This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges

6. Setup is complete. Press the **Right Select**  key to go to the Home screen.

Powering your phone off

Press and hold the **End/Power**  key, then select **Power Off**.
















Home screen




Status & notification bar

View phone status and notifications in the Status & notification bar at the top of the screen.

Icon	Status
	Bluetooth® active
	Wi-Fi® active
	Vibration mode on
	Silent mode on
	Network signal strength (full)
	Network signal roaming
	No network signal
	4G LTE data service

	3G data service
	Airplane mode on
	Battery charging
	Battery status (full charge)
	Alarm set

Notification icon

Icon	Status
	New notifications

Note: When new notifications arrived, you can view notification details by pressing the **Left Select**  key from the Home screen.

Quick settings and Notification panel

To access the quick settings and notifications, press the **Left Select**  key from the Home screen.




- Select a setting to enable or disable it.
- Select a notification to view details and perform further operations.

Changing Home screen wallpaper

7. From the Home screen, press the **OK**  key to access the App Menu. Use the **Navigation Ring**  to select **Settings** .
8. Use the **Navigation Ring**  to select **Display > Wallpaper**. Choose from **Gallery**, **Camera**, or **Wallpapers**.
 - **Gallery**: Choose a photo from the Camera Gallery.
 - **Wallpapers**: Choose from a variety of high-quality wallpapers.
9. When choosing a photo from the **Gallery**, use the **Navigation Ring**  to select the photo you would like to use. Press the **OK**  key to view the photo. Then press the **Right Select**  key to access the options menu and select **Set picture as**. Finally select the screens you want this photo to be set as.
10. When browsing the **Wallpapers** gallery, use the **Navigation Ring**  to select the wallpaper image you want to use. Press the **OK**  key to select the screens you want this photo to be set as.
11. Your new wallpaper will be displayed on the Home screen.

Using Navigation

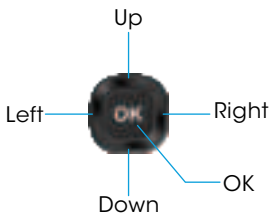
The **Navigation Ring**  is located above the number pad and frames the **OK**  key.

- Press **Up**, **Down**, **Left**, or **Right** on the **Navigation Ring**  to navigate the screen.
- From the Home screen, press the **OK**  key to access the App Menu.
- From other screens, press the **OK**  key to make a selection.








Navigation Ring shortcut functions

From the Home screen, use the **Navigation Ring**  to perform shortcut functions.

- Press **Left** to access the **Clock**.
- Press **Right** to access the **Calculator**.
- Press **Up** to access the **Settings**.
- Press **Down** to access the **Recent Apps**.



Entering texts




- When entering text, press the  key to switch between Abc (Sentence case), ABC (Caps lock), abc (Lower case), 123 (Numbers), or Predictive (Predictive text mode).
- For normal text input, press a number key (2-9) repeatedly until the desired character is displayed.
- To quickly enter a number, press and hold the corresponding number key.
- To insert a punctuation mark or special character, press the  key, then select a character and press the **OK**  key.
- To use Predictive text mode, press the  key and enter the characters. Use the **Navigation Ring**  to select the correct word. Press the **OK**  key to confirm.
- To delete characters, press the **Back/Clear**  key once to delete one character at a time, or press and hold to delete the entire message.








Call Log



Making a call

Dial a number using the keypad. Press the **Back/Clear**  key to delete incorrect digits. Press the **Call/Answer**  key to place the call. To hang up the call, press the **End/Power**  key, or close the phone.


Calling a contact

To make a call from the **Contacts**  app, select the contact you would like to call and press the **Call/Answer**  key. Choose from a voice call or a Real-Time Text (RTT) call, and press the **OK**  key to place the call.

Making international calls

To dial an international call, press and hold the  key to enter “+” in the dial screen, then enter the international country prefix followed by the phone number. Press the **Call/Answer**  key to place the call.

Making emergency calls

To make an emergency call, dial the emergency number and press the **Call/Answer**  key. This works even without a SIM card, but requires network coverage.

Answering or declining a call





Press the **OK**  key or the **Call/Answer**  key to answer.

Press the **Right Select**  key or the **End/Power**  key to decline.




To mute the ringtone volume of an incoming call, press up or down on the **Volume** key at the side of your device.

Call options

During a call, the following options are available:

- Press the **Left Select**  key to mute the microphone.
- Press the **OK**  key and select **Speaker** to use the external speakers during the call. Select **Phone** to turn the speaker off.
- Press the **Right Select**  key to access the following options:
 - **Add call**: Dial another number and make another call. The current call will be placed on hold.
 - **Hold call**: Place the current call on hold. To resume the call, press the **Right Select**  key again and select **Unhold call**.
 - **Switch to RTT**: Switch the call to a Real-Time Text call.

Call waiting

If you receive a call during another call, press the **Call/Answer**  key to answer or the **End/Power**  key to decline. You can also press the **Right Select**  key to access **Options** and select **Answer**, **Decline**, or **Quick message**. Answering the incoming call will put the current call on hold.





Calling your voicemail

Press and hold the  key to set up voicemail or listen to your voicemail.

[Note: Contact your network operator to check service availability.](#)



Using the Call Log




- To access the Call Log, press the **Call/Answer**  key from the Home screen.
- Press the **OK**  key to call a selected number.
- From the Call Log screen, press the **Right Select**  key to view the following options:
 - **Call details:** View more information about the call(s) from the selected number. Press the **Right Select**  key to delete the call entry.
 - **Send a message:** Send an SMS or MMS message to the selected number.
 - **Create new contact:** Create a new contact with the selected number.
 - **Add to a contact:** Add the selected number to an existing contact.
 - **Block number:** Block the selected number.
 - **Edit call log:** Delete the selected calls from your Call Log, or clear your phone call history.
 - **Settings:** Adjust call settings.

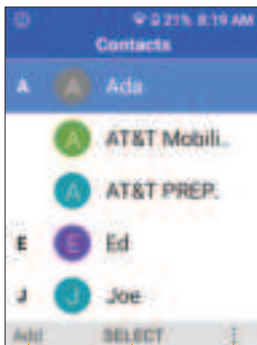
Answer options	Set OK key or Flip open as an answering method.
Sounds and vibration	Adjust call and ringtone volume, change your alert tones, activate Do Not Disturb, and more.
Quick responses	Edit or create quick response text messages.
Calls	Set call forwarding, call barring, and more.
Blocked numbers	Manage numbers and contacts you have blocked.
Voicemail	Set up voicemail, manage notifications, and more.
Accessibility	Configure RTT settings, enable or disable hearing aid compatibility, and enable or disable noise reduction.

Contacts



The **Contacts**  app provides quick and easy access to your contacts.

To access Contacts, press the **Right Select**  key from the Home screen, or press the **OK**  key from the Home screen and select **Contacts**  from the App Menu.






Press the **Left Select** key in the Contact list to create a new contact.




Press the **OK** key to view a contact's details.

Press the **Right Select** key to access more contact options.



Adding a contact

1. From the Contacts screen, press the **Left Select**  key to add a new contact.
2. You can choose to save your new contact to the Phone memory or SIM card memory.
3. Use the **Navigation Ring**  to select information fields and enter the contact information.
4. Press the **Right Select**  key to save your contact.


Editing a contact

1. From the Contacts screen, select the contact you would like to edit.
2. Press the **Right Select**  key to access options.
3. Select **Edit** and make the desired changes.
4. Press the **Right Select**  key when finished to save your edits, or press the **Left Select**  key to cancel and exit the Edit Contact screen.

Deleting a contact

1. From the Contacts screen, select the contact you would like to delete.
2. Press the **Right Select**  key to access options, then select **Delete**.
3. Press the **OK**  key to delete the contact.

Sharing a contact

1. From the Contacts screen, select a contact you want to share.
2. Press the **Right Select**  key to access **Options**, then select **Share**. You can share the contact's vCard via E-Mail, Messages, or Bluetooth.


Contact settings




From the Contacts screen, press the **Right Select**  key to access options and select **Menu > Settings**.

My info	Set up your profile.
New contacts from	Set default account for new contacts.
Contacts to display	Choose to display all contacts or only customized contacts.
Sort by	Sort contacts by first name or last name.
Name format	Select name format, first name first or last name first.
Import	Import contacts from phone storage or SD card.
Export	Export contacts to .vcf file or share all contacts.
Blocked numbers	Numbers blocked from Contacts, Messages, and the Call Log app will be listed here. Press the Left Select key to add a number to the Block Contacts list.
About contacts	View detailed info about Contacts application.









Messages

Use the **Messages**  app to send and receive text (SMS) and multimedia (MMS) messages.

To access Messages, press the **Messages**  key on the keypad or press the **OK**  key from the Home screen and select **Messages**  from the App Menu.

Sending a text (SMS) message



1. From the Messages screen, press the **Left Select**  key to write a new message.
2. Enter the phone number of the recipient in the **To** field at the top of the screen or select from the saved Contacts.
3. Use the **Navigation Ring**  to select  and press the **OK**  key to confirm.
4. Use the **Navigation Ring**  to scroll down to access the text bar and type your message.
5. Press the **Left Select**  key to send the message.



An SMS message of more than 145 characters will be sent as multiple messages. Certain characters may count as 2 characters.

Sending a multimedia (MMS) message

MMS enables you to send video clips, images, photos, contacts, and sounds.

1. When writing a message, press the **Right Select**  key to access the options list and select **Add attachment**.
2. Select to add an attachment from **Camera**, **Gallery**, **Contact**, or **Recorder**.
3. Select a file and follow the prompts to attach the file to the message.
4. Press the **Left Select**  key to send the message.

Note: An SMS message will be converted to MMS automatically when media files are attached or e-mail addresses are added in the **To** field.

Message settings

From the Messages screen, press the **Right Select**  key to access options and select **Settings**.

- **Outgoing message sounds:** Enable or disable sounds when sending messages.
- **Notifications:** Enable or disable notification icons when messages are received.
- **Sound:** Choose your messaging audio alert. This can only be accessed when **Notifications** are enabled.
- **Vibrate:** Enable or disable vibration when receiving messages. This can only be accessed when **Notifications** are enabled.
- **Advanced:**







Menu	Description
Group messaging	Enable or disable the ability to send MMS messages to multiple recipients in a group.
Your phone number	View the phone number on the SIM card. If the number cannot be retrieved from the SIM card, it will need to be added manually.
Auto-retrieve	Automatically download multimedia messages when you receive them. This option is on by default.
Roaming auto-retrieve	Automatically download incoming MMS messages when roaming.
Wireless alerts	Manage settings on alert messages.
Wap push messages	Turn WAP Push Messages On/Off.

E-Mail








Compose, send, and receive e-mails with the **E-Mail**  app.

Setting up an E-Mail account

1. From the Home screen, press the **OK**  key to access the App Menu and select **E-Mail** . The e-mail wizard will guide you through the steps to set up an e-mail account.
2. Enter your email address and press the **Right Select**  key to continue.
3. Select your account type and press the **Right Select**  key to continue.
4. Enter the email password and press the **Right Select**  key to continue.
5. Check the email details and confirm by pressing the **Right Select**  key.
6. Once complete, you will be able to access your email account from this device.

Writing and sending e-mails

1. From the E-Mail inbox, press the **Left Select**  key to compose a new e-mail.
2. Enter the recipient(s) e-mail address(es) in the **To** field, or press the **Right Select**  key to add a contact.

3. When in the **Subject** or **Message** field, press the **Right Select**  key to add CC/BCC, or add an attachment to the message.
4. Enter the subject and the content of the message.
5. Press the **Left Select**  key to send the message immediately. To send the e-mail at another time, press the **Right Select**  key and select **Save as draft** or **Cancel**.

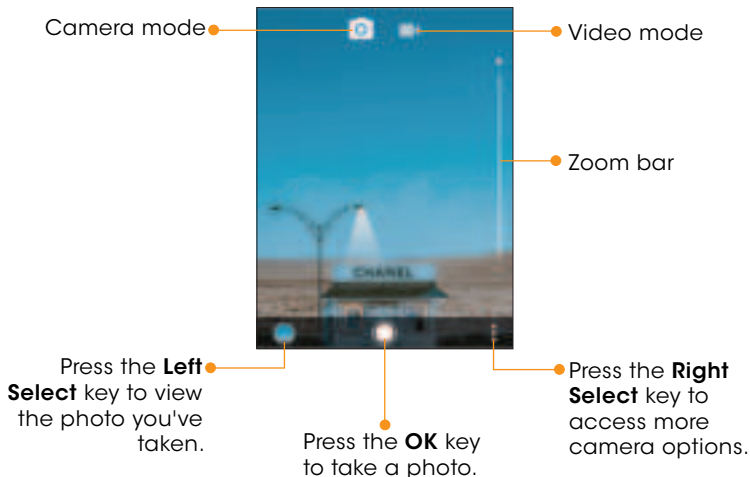
Camera








Take photos and record videos with the **Camera** app.

App Permission




Upon first use of the Camera, you will be asked for permission to know your location. Press the **Right Select** key for **Allow** or the **Left Select** key for **Deny**.




Taking a photo


1. To access the Camera, press the **OK**  key from the Home screen to access the App Menu and select **Camera** .
2. Position the camera so that the subject of the photo is in view. Press up or down on the **Navigation Ring**  to zoom in or out.
3. Press the **OK**  key or the **Camera** key at the right side of the device to take the photo. Photos are automatically saved to the Gallery app.
4. Press the **Left Select**  key to view your photo.

Shooting a video

1. From the Camera screen, use the **Navigation Ring**  to switch to the Video mode.
2. Press up or down on the **Navigation Ring**  to zoom in or out.
3. Press the **OK**  key or the **Camera** key at the right side of the device to record a video.
4. Press either key again to stop the recording. Videos will be automatically saved to the Gallery app.

Camera settings

From the Camera screen, press the **Right Select**  key to access the options.

- **Self Timer:** Select a 3 or 10 second delay after pressing the **OK**  key.
- **Picture size:** Set the photo quality and aspect ratio.

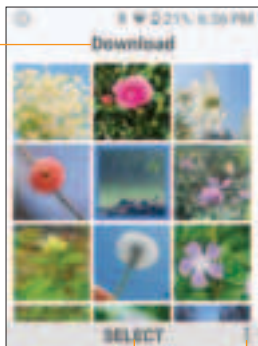
Gallery



View and organize your photos in one location with the **Gallery** app.

1. From the Home screen, press the **OK** key to access App Menu and select **Gallery**.
2. Select an album to view pictures or videos.


Album name



Press the **OK** key to view the selected photo.




Press the **Right Select** key to access more Gallery options.


Album options


From the selected album screen, press the **Right Select**  key to access the following options:

- **Share:** Share the selected photo or video via E-Mail, Messages, or Bluetooth.
- **Select Multiple:** Select multiple photos or videos in the album to delete or share.
- **Delete:** Delete the selected photo or video.

Individual photo options


When viewing an individual photo in the album, press the **Left Select**  key to access zoom screen, then press the **Left Select**  key to zoom in and press the **Right Select**  key to zoom out.

When viewing an individual photo in the album, press the **Right Select**  key to access the following options:

- **Edit:** Adjust the exposure, rotate, crop, add filters, and apply borders to the selected photo. When done, press the **Right Select**  key to save.
- **Set picture as:** Set the selected photo as your phone wallpaper.
- **Details:** View the file name, saved location, date taken, and size.
- **Share:** Share the selected photo/video via E-Mail, Messages, or Bluetooth.
- **Delete:** Delete the selected photo/video.





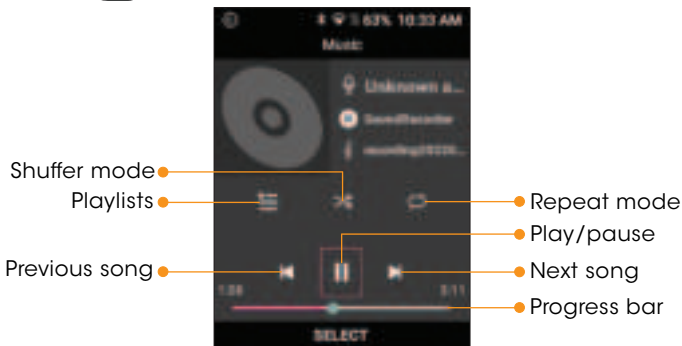
Music








Use the **Music**  app to play music files stored on your phone. Music files can be downloaded from your computer to your phone using a USB cable.

To access the your music, press the **OK OK**  key from the Home screen and select **Music**  from the App Menu.

Listening to a song

1. From the Music screen, use the **Navigation Ring**  to select the **Artists**, **Albums**, **Songs**, or **Playlists** tab.
2. Select the artist, album, or song you wish to hear.
3. Press the **OK OK**  key to play the selected song.



Icons	Functions	Description
	Play	Play the current song.
	Pause	Pause the current song.
	Previous song	Switch to the previous song.
	Next song	Switch to the next song.
	Playlists	View songs in your playlists.
	Shuffer mode	Shuffle your songs.
	Repeat mode	Repeat the current song, or repeat all your songs.









Browser

Use the **Browser**  app to navigate the web.

To access the Browser, press the **OK**  key from the Home screen and select **Browser**  from the App Menu.

Browsing the web

1. From the Browser screen, press the **Left Select**  key to search.
2. Enter the web address and press the **OK**  key.
3. Use the **Navigation Ring**  to move the cursor  on the screen and press the **OK**  key to click.
4. Press the **Right Select**  key to access the following options:
 - **Refresh**: Reload the website.
 - **Stop**: Stop loading the website.
 - **Home**: Go to the homepage.
 - **Save to bookmarks**: Add the current website to your bookmarks.
 - **Close**: Minimize or quit the current website.
 - **Share page**: Share the current website address via Bluetooth or Messages.
 - **Bookmarks/History**: View the bookmarks or browse history.
 - **Request desktop site**: View the desktop version of this page on mobile.
 - **Settings**: Select options to customize the browser.



Calendar

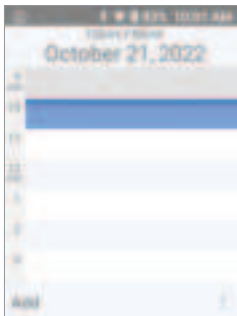
Use the **Calendar**  app to keep track of important meetings, events, appointments, and more.

To access the Calendar, press the **OK**  key from the Home screen and select **Calendar**  from the App Menu.

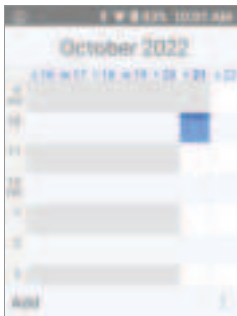
Using multimode view

You can display the Calendar in Day, Week, or Month View. Press the **Right Select**  key to change your Calendar view.

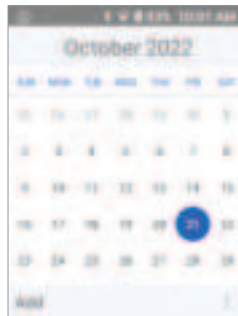
Day view





Week view



Month view



Creating a new event

1. From any Calendar view, press the **Left Select**  key to add new events.
2. Fill in the event information, such as event name, location, start and end dates, and more.
3. When finished, press the **Right Select**  key to save.

Useful options

From any Calendar view, press the **Right Select**  key to view the following options:

- **View:** Display the Calendar in Day, Week, or Month View.
- **Go to date:** Select a date to go to in the Calendar.
- **Refresh:** Refresh the Calendar.
- **Search:** Search your scheduled events.
- **Clear events:** Clear your events.
- **Settings:** Adjust Calendar settings.

myAT&T



Manage your account, pay your bill online, and more with the myAT&T app.

To access myAT&T, press the **OK**  key from the Home screen and select myAT&T  from the App Menu.










Tools



Access the FM Radio, File Manager, Sound Recorder, Calculator, Clock, and Device Unlock from the Tools folder.





To access the Utilities folder, press the **OK**  key from the Home screen and select **Tools**  from the App Menu.

FM Radio

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **Clock**  .
-  You must plug in a wired headset (sold separately) into the phone to use the radio. The headset works as an antenna for your phone.
3. Press the **OK**  key to turn on FM Radio.
4. Press the **Left Select**  key to search local radio stations. Favorite stations will have a star added and will be displayed in the Stations list for easy access.
5. From the Favorites screen, press left or right on the **Navigation Ring**  to tune the station by 0.1MHz.
6. Press the **Right Select**  key to access options. From here, you can select **Add to favorites** to add the current status to your favorites list, and you can select **Switch to speaker** to switch from the headphone mode to speaker mode.

File Manager









Manage your files with the **File Manager**  app.

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **File Manager**  .
3. You can manage your files from the Internal memory or the SD Card.

Sound Recorder












Use the **Sound Recorder**  app to record audio.

Recording audio

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **Sound Recorder** .
3. Press the **OK**  key to begin recording. Press the **OK**  key again to pause the recording.
4. When finished, press the **Right Select**  key to save.
5. From the Sound Recorder screen, press the **Right Select**  key to view the audio list. You can play, delete, rename or share audios.





Calculator

Solve many mathematical problems with the **Calculator**  app.

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **Calculator** .
3. Enter numbers using the keypad. Press the  key to add a decimal. Press the  key to add a percentage symbol. Press the **Right Select**  key to add or remove negative values. Press the **Back/Clear**  key to delete the current entry, or press the **Left Select**  key to clear all.
4. Use the **Navigation Ring**  to select the mathematical operation to be performed (add, subtract, multiply, or divide).
5. Press the **OK**  key to solve the equation.


Clock

The Clock app allows you to set alarms, view different world times, use a stopwatch, set a timer, and use your phone as a desk clock.

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **Clock** .



Set the date and time manually

Your phone uses the wireless network to receive the current date and time automatically. You can also set the date and time manually.

1. From the Clock screen, press the **OK**  key to set data and time.
2. Select **Use network-provided time** > **Off**.
3. Use the **Navigation Ring**  to select **Set date** and **Set time** to set them manually.






World clock

The World clock lets you keep track of the current time in multiple cities around the globe.







1. From the Clock screen, press the **Left Select**  key to access the World clock screen.
2. Select the city you want to add from the list. The added cities are now displayed on the Clock screen.
3. To remove a city, press the **Left Select**  key from the Clock screen to access the World clock screen and uncheck the city you want to remove.

Alarm








Setting an alarm

1. From the Alarm screen, use the **Navigation Ring**  to select the **Alarm** .
2. Press the **Left Select**  key to add a new alarm.
3. Use the **Navigation Ring**  to set the alarm time and press the **OK**  key to confirm.
4. Select the alarm you've just added from the Alarm screen and adjust the following options:
 - **ON**: Turn the alarm on or off.
 - **Select Time**: Set the alarm time.
 - **Repeat**: Set what days you want the alarm to repeat, if desired.
 - **Ringtone**: Select a sound to play for the alarm.
 - **Vibrate**: Activate alarm vibration.
 - **Delete**: Delete the current alarm.

Timer





1. From the Alarm screen, use the **Navigation Ring**  to select the **Timer** .
2. Enter the hour, minute, and second using the keypad. When finished, press the **OK**  key to start the Timer. Press the **OK**  key to pause the Timer. Press the **OK**  key again to resume the Timer.
3. Press the **Left Select**  key to reset and clear the Timer.

Stopwatch

1. From the Alarm screen, use the **Navigation Ring**  to select the **Stopwatch** .
2. Press the **OK**  key to start the stopwatch. Press the **OK**  key to pause the time. Press the **OK**  key again to continue the total time.
3. When the Stopwatch is active, press the **Right Select**  key to record the lap.
4. Press the **Left Select**  key to reset the stopwatch and clear lap times.


Device Unlock

Unlock your device remotely.

1. From the Home screen, press the **OK**  key to access the App Menu.
2. Use the **Navigation Ring**  to select **Tools**  > **Device Unlock** .
3. Follow the prompts to finish the unlock process.



Settings

Adjust phone configurations and learn more about your device with the **Settings**  app.




To access Settings, press the **OK**  key from the Home screen and select **Settings**  from the App Menu.

Network & Internet

Wi-Fi

Turn Wi-Fi on whenever you are in range of a wireless network to connect to the internet without using a SIM card.

Connect your device to a Wi-Fi network

1. From the Settings screen, select **Network & internet** > **Wi-Fi**.
2. Press the **OK**  key to turn Wi-Fi on.
3. Use the **Navigation Ring**  to select the Wi-Fi network you want to connect to, enter the password (if applicable), and press the **Right Select**  key to connect. Your phone will be connected to the selected Wi-Fi network.

Manually connect to a Wi-Fi network

1. From the Wi-Fi screen, use the **Navigation Ring**  to go to the bottom of

the screen and select **Add network**.

2. Enter the required information and select **SAVE** to continue.
 - **Network name:** Enter the network name.
 - **Security:** Select a security option and enter your password.
 - **Advanced options:** Show advanced options, such as IP settings and Proxy settings.

Mobile network

From the Settings screen, select **Network & internet > Mobile network**.

- **Data usage:** View data usage details, such as data used, remaining, etc.
- **Mobile data:** Allow apps to use the mobile network when needed. Turn off to avoid incurring charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.
- **International Data Roaming:** Enable network coverage in other countries. Turn off to avoid incurring roaming charges.
- **Data warning & limit:** Adjust data management options.
- **Automatically select network:** Enable or disable automatic select network.
- **Access Point Names:** Adjust various APN settings.

Note: This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

Airplane mode

From the Settings screen, select **Network & internet > Airplane mode**.

Turn Airplane mode on to disable all connectivity such as phone calls, Wi-Fi, Bluetooth, and more.

Private DNS

From the Settings screen, select **Network & internet** > **Private DNS** to select your desired Private DNS mode.

Wireless emergency alerts

From the Settings screen, select **Network & internet** > **Wireless Emergency Alerts**.

- **Allow alerts:** Enable to receive wireless emergency alert notifications.
- **Extreme threats:** Enable/disable Extreme alerts.
- **Severe threats:** Enable/disable Severe alerts.
- **AMBER alert:** Enable/disable AMBER alerts.
- **Public safety messages:** Enable/disable Public Safety alerts.
- **State and local Tests:** Enable/disable State/Local Test alerts.
- **Emergency alert history:** View all the alerts you've received before.
- **Vibration:** Enable/disable the Emergency Alert Vibration.
- **Alert reminder:** Set alert reminder.
- **Spanish:** Enable to receive emergency alerts in Spanish when possible.


Connected devices

Bluetooth

Wirelessly hear calls, connect speakers, transfer data, and more.

From the Settings screen, select **Connected devices > Bluetooth**.



Pair a Bluetooth device

1. From the Bluetooth screen, use the **Navigation Ring**  to scroll down to select **Pair new device**.
2. Select the device you want to connect to within the Available devices and follow prompts to pair.

Note: Make sure the device you want to connect with is discoverable via Bluetooth.


3. You can now tap a paired device to connect.



Disconnect from a paired device

1. From the Bluetooth screen, use the **Navigation Ring**  to select the  next to a paired device name.
2. Select **FORGET**.

Receive data via Bluetooth

When a device attempts to send a file to your phone using Bluetooth, you will be prompted to accept or decline the request.

1. Press the **Left Select**  key from the Home screen to access the Notification panel.

2. Use the **Navigation Ring**  to select the incoming file notification.
3. Press the **OK**  key to open the notification and select **ACCEPT** button.
4. To view the file received, go to **Settings > Connected devices > Bluetooth > Files received via Bluetooth**.

USB Preferences

Connect your phone to a computer using a USB cable to transfer data or charge your phone.

From the Settings screen, select **Connected devices > USB Preferences**.

- **File Transfer:** Transfer files between your phone and your computer.
- **Charge only:** No data transfer, charge only.

Apps & notifications

From the Settings screen, select **Apps & notifications**.

- **Apps notices:** Enable or disable notifications for each app.
- **Background App Refresh:** Select the network to refresh background apps. You can select **Off** to turn off background refresh.
- **Notifications on lock screen:** Enable or disable showing notifications on the lock screen.

Battery

Monitor your phone's battery usage and adjust battery settings.

From the Settings screen, select **Battery**.

- **Battery usage:** View battery percentage and consumption.
- **Battery Saver:**
 - **Set a schedule:** Drag the slider to the percentage you need. The Battery Saver will turn on automatically when your phone reaches that battery percentage.
 - **Turn off when charged:** Enable to turn off Battery Saver when your phone is at 90%.
- **Battery percentage:** Turn on to show battery percentage in the status bar.

Sound

Control your phone's ringtones, alerts, notifications, etc.

- **Media volume:** Adjust the media and alert notification volume.
- **Call volume:** Adjust the call volume.
- **Notification volume:** Adjust the notification volume.
- **Ring volume:** Adjust the ring volume.
- **Alarm volume:** Adjust the alarm volume.
- **Vibrate:** Enable or disable vibration.
- **Phone ringtone:** Select a ringtone for incoming phone calls. You can customize your own ringtone by selecting **Add ringtone**.
- **Default notification sound:** Select the default notification sound. You can customize your own notification sound by selecting **Add notification**.

- **Default alarm sound:** Select the default alarm sound. You can customize your own alarm sound by selecting **Add alarm**.

Display

Adjust display settings, such as brightness, wallpaper, screen sleep, and more.

From the Settings screen, select **Display**.


- **Brightness level:** Drag the slider to adjust brightness level.
- **Wallpaper:** Select device wallpaper from the camera gallery or browse the wallpaper gallery.
- **Shortcut:** View and customize the **Navigation Ring** (Up, Down, Right, Left, Center) shortcut functions. Down and Center keys are not customizable.
- **Main screen sleep:** Set the amount of time before the main screen goes to sleep.
- **Secondary screen sleep:** Set the amount of time before the secondary screen goes to sleep.

Storage

Manage internal storage on your phone and provides menu choices for an optional SD card (not included).

From the Settings screen, select **Storage**.

- **Internal shared storage:**
 - **Storage usage:** View device storage used by each category,
 - **MANAGE STORAGE:** Select this button to delete backed up files to free up space.

- **SD card:**
 - Select **SD card** to view files stored on your SD card
 - Select  at the right side of the SD card to eject the SD card to allow for safe removal.

Accessibility

Accessibility services are special features to make the device easier to use for those with certain physical disabilities.

From the Settings screen, select **Accessibility**.

- **Readout:** Enable or disable Readout function. The Readout function reads the labels of interface elements and provides a sound response, so that you can use your device without looking at the screen.
- **Invert colors:** Enable or disable color inversion. This may affect performance.
- **Large text:** Drag the slider to make the text on screen smaller or larger.
- **Text-to-speech:** Adjust Text-to-speech settings, such as preferred engine, language, and more.
- **Keypad vibration:** Enable or disable vibration when pressing on keypad.
- **Captions:** Enable or disable captions. You can also set caption display language, text size, and caption style
- **Mono audio:** Enable or disable combining channels when playing audio.
- **Volume balance:** Drag the slider left or right to adjust the volume balance from the speaker.
- **Hearing aids:** Hearing Aid Compatibility (HAC) can be used by people with hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service which converts incoming

speech to text for the person using the hearing aid and converts outgoing text to a spoken voice for the person on the other end of the conversation.

- **RTT:** Real-Time Text can be used by people with hearing or speech impairments to communicate via text while on a voice call. You can set RTT visibility to be Visible during calls or Always visible.

Security & location

Secure your device, protect your data, and keep your privacy.

From the Settings screen, select **Security & location**.

Screen lock

- **None:** Disable any screen lock.
- **PIN:** Set a PIN code as the screen unlock method.
- **Password:** Set a password as the screen unlock method.

SIM card lock

- **Lock SIM card:** Enable or disable SIM card lock. SIM lock will require you to enter a PIN to use your device.
- **Change SIM PIN:** Change the PIN code.

Location

- **Use location:** Enable or disable location services.
- **Recent location requests:** View a list of apps that have recently requested your location.
- **App access to location:** view which apps have permission to access location services.

- **Wi-Fi and Bluetooth:**

- **Wi-Fi scanning:** Improve location accuracy by allowing system apps and services to detect Wi-Fi networks at any time.
- **Bluetooth scanning:** Improve location accuracy by allowing system apps and services to detect Bluetooth devices at any time.

System

From the Settings screen, select **System**.

Languages & input

- **Languages:** Select the preferred display language.
- **Input methods:** Adjust settings on input methods.
 - **Use Predictive:** Enable/disable Predictive text.
 - **Next Word Suggestion:** Enable/disable Next Word Suggestion.
 - **Input Languages:** Select input languages.

Date & time

- **Use network-provided time:** Automatically use the time and date provided by a connected Wi-Fi network. Disable this function to enter the date and time manually.
- **Set date:** Manually set the phone's date.
- **Set time:** Manually set the phone's time.
- **Automatic time zone:** Automatically set the time zone. Disable this function to select the time zone manually.
- **Select time zone:** Manually set the phone's timezone.
- **Use locale default:** Automatically use the locale default clock format.

Disable this function to set the lock format manually.

- **Use 24-hour format:** Enable or disable the 24-hour clock format.

Reset options

- **Erase all data (factory reset):** Completely erase all data from your phone's internal storage and reset the device to factory settings. Follow the screen steps to finish the reset.

About phone

- **Device name:** View or edit your phone's display name.
- **Phone number:** View your phone number. If no SIM card is inserted, this is not visible.
- **Emergency information:** Add medical information and emergency contacts to help first responders in an emergency. Anyone can read this information from your lock screen and dial your emergency contacts without unlocking your phone.
- **Legal information:** View legal information.
- **SIM status:** View your SIM status information, such as the Network, Phone number on SIM, Mobile network state, etc.
- **ICCID:** View your ICCID.
- **Model & hardware:** View your device model and hardware information.
- **IMEI:** View your IMEI.
- **IP address:** View your IP address.
- **Device Wi-Fi MAC:** View your device's fixed MAC address.
- **Bluetooth address:** View your Bluetooth address.
- **Up time:** View your up time.

- **Custom build version:** View your Custom build version.
- **Build nubmer:** View your build number.

Software Update

Check for new software updates for your device.

Install the latest software updates on your phone to keep it running smoothly.

Note: Connect to a secure Wi-Fi access point before searching for updates.

Specifications

The following tables list your phone's and battery's specifications.

Phone specifications

Item	Description
Weight	Approx. 130.65g (4.61oz)
Continuous talk time	Up to 7.2 hours
Continuous standby time	Up to 181.2 hours
Charging time	Up to 2 hours
Dimensions (W x H x D)	Approx. 107.15 x 56.70 x 19.10 mm
Display	2.8", QVGA/1.77" QQVGA
Processor	MediaTek MT6762 2.0Ghz Oct Core
Camera	2MP FF
Memory	8GB ROM, 1GB RAM
Software version	AOSP

Battery specifications

Item	Description
Voltage	3.8V
Type	Lithium-ion
Capacity	1450 mAh

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Safety information

The topics in this section will introduce how to use your mobile device safely.

Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

Warning: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with a desktop or notebook computers. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that

is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240V, 50/60Hz, 0.2A. Output: 5V, 1.2A.

Battery must be used with caution

This product contains a Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the phone is 14°F (-10°C) to 113°F (45°C). The charging temperature for phone is 32° F (0°C) to 113°F (45°C).

Warning: Danger of explosion if battery is incorrectly replaced.

To reduce risk of fire or burns, do not disassemble, crush, puncture, short circuit the external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



Take extra precautions

- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use the USB cable provided with the phone or that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazards.
- Battery usage by children should be supervised.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.
- Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazards.
- Promptly dispose of used batteries in accordance with local regulations.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion, or other hazards.
- If the battery leaks:
 - Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this

device when on board an aircraft, remember to turn off the RF on your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Turn your phone OFF in healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

Non-ionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed.

Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

Connection to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and damaged products

- Do not attempt to disassemble the phone or its accessories.
- Only qualified personnel must service or repair the phone or its accessories.

General precautions

You alone are responsible for how you use your phone and any

consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen or the device to prevent damage. Remove the device from your pants' pocket before sitting down. Cracked display screens due to improper handling are not covered by the warranty.

Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery, or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your phone, or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean your

phone or its accessories.

- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum 14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or service provider under the following conditions:

- Liquid has been spilled into or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

Avoid wet areas

Never use the product in a wet location.

Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

Avoid pushing objects into product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area. Store the phone safely before driving your vehicle.

Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Avoid unstable mounting

Do not place the product with an unstable base.

Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

Adjust the volume

Turn down the volume before using headphones or other audio devices.

Cleaning

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

Repetitive motion injuries

To minimize the risk of Repetitive Strain Injury (RSI), when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

Operating machinery

Your full attention must be given while operating machinery in order to reduce the risk of an accident.

Loud noise

This phone is capable of producing loud noises which may damage your hearing.

Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

FCC Regulations

This mobile phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation equipment between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.76 W/kg, and when worn on the body, as described in this user guide, is 1.21 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.).

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: XD6U115AA.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

Hearing Aid Compatibility (HAC) for Wireless Telecommunication Devices

This phone has a HAC rating of M4/T4.

What is hearing aid compatibility?

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an "M" rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a "T" rating that enables the phone to be used with hearing aids operating in the tele-coil mode, thus reducing unwanted background noise.

How will I know which wireless phones are hearing aid compatible?

The Hearing Aid Compatibility rating is displayed on the wireless phone box. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an "M3" or "M4" rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (tele-coil mode) if it has a "T3" or "T4" rating.

Troubleshooting


Before contacting the service center, follow the instructions below:

- Make sure your phone's battery is fully charged for optimal operation.
- Avoid storing large amounts of data in your phone, as this may affect its performance.
- Use Reset and the Software Update to perform phone formatting or software upgrading. ALL Users phone data (contacts, photos, messages and files, downloaded applications, etc.) will be permanently deleted. It is strongly advised to fully backup the phone data and profile before formatting and upgrading.


Note: This phone uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

If you are having the following issues:

My phone has not responded for several minutes.

- Restart your phone by pressing and holding the **End/Power**  key.
- If you are unable to turn the phone off, remove and replace the battery, then turn the phone on again.

My phone turns off by itself.

- Check that your screen is locked when you are not using your phone, and make sure the **End/Power**  key is not being pressed due to an unlocked screen.
- Check the battery charge level.

My phone cannot charge properly.

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 12 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C (32°F) to 45°C (113°F)).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or “No service” is displayed.

- Try connecting in another location.
- Verify the network coverage with your service provider.
- Check with your service provider that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet.

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.


My phone says my SIM card is invalid.

Make sure the SIM card has been correctly inserted (see [*“Inserting or removing the Nano SIM card and microSD™ card” on page 12*](#)).

- Make sure the chip on your SIM card is not damaged or scratched.

- Make sure the service of your SIM card is available.

I am unable to make outgoing calls.

- Make sure the number you have dialed is correct and valid, and that you have pressed the **Call/Answer**  key.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your service provider (credit, SIM card is valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

I am unable to receive incoming calls.

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your service provider (credit, SIM card is valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number does not appear when a call is received.

- Check that you have subscribed to this service with your service provider.
- Your caller has concealed his/her name or number.

I cannot find my contacts.

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor.

- You can adjust the volume during a call by pressing up or down on the **Volume** key.
- Check the network strength.
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual.

- Check with your service provider to make sure that your subscription includes this service.
- Make sure this feature does not require an accessory.

I am unable to dial a number from my contacts.

- Make sure that you have correctly recorded the number in your file.
- If Make sure that you have entered the correct country prefix if calling a foreign country.

I am unable to add a contact.

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

Callers are unable to leave messages on my voicemail.

- Contact your service provider to check service availability.

I cannot access my voicemail.

- Make sure your service provider's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS messages.

- Check if your phone memory availability is full.
- Contact your service provider to check service availability and check MMS parameters.
- Verify the server center number or MMS profile with your service provider.
- The server center may be swamped, try again later.

My SIM card is PIN locked.

- Contact your service provider for the PUK code (Personal Unblocking Key).

I am unable to download new files.

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your service provider.

The phone cannot be detected by others via Bluetooth.

- Make sure Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer.

- Fully charge your phone for a minimum of 3 hours.
- After a partial charge, the battery level indicator may not be exact. Wait for at least 12 minutes after removing the charger to obtain an exact indication.

- Extend the e-mail auto-check interval for as long as possible.
- Exit applications running in the background if they have not been used for a long time.
- Deactivate Bluetooth, Wi-Fi, or Location when not in use.

The phone will become warm following prolonged calls, playing games, using the browser, or running other complex applications.

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

Warranty

With this manufacturer’s warranty (hereinafter: the “Warranty”), Emblem Solutions (hereinafter: the “Manufacturer”) guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The “Warranty Period” (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase).

1. Warranty period (see table below)

Phone	12 Months
Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original

warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact after-sales service at **1-800-801-1101** for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty. For more information, please visit www.att.com/warranty.

Warranty exclusions

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.
5. Defects associated with the use or connection of the product to

equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.

6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.