



**DRAFT - CISCO CONFIDENTIAL**

# Regulatory Compliance and Safety Information for the Cisco 7920 Wireless IP Phone

---

## Safety Information

Follow the guidelines in this section to ensure proper operation and safe use of the client adapter.

### FCC Safety Compliance Statement

The Federal Communications Commission (FCC), with its action in ET Docket 93-62, has adopted a safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC-certified equipment. The Cisco 7920 Wireless IP Phone meets the uncontrolled environmental limits as stated in OET-65C (01-01) when operated in accordance with the operation guidelines described in this manual. Proper operation of this radio device according to the instructions in this publication will result in user exposure substantially below the FCC recommended limits.

### Safety Guidelines

- Do not touch or move the antenna while the unit is transmitting or receiving.
- Do not hold any component containing a radio such that the antenna is very close to or touching any exposed parts of the body, especially the face or eyes, while transmitting.
- Do not operate the radio or attempt to transmit data unless the antenna is connected; otherwise, the radio may be damaged.
- Use in specific environments:
  - The use of wireless devices in hazardous locations is limited to the constraints posed by the safety directors of such environments.
  - The use of wireless devices on airplanes is governed by the Federal Aviation Administration (FAA).
  - The use of wireless devices in hospitals is restricted to the limits set forth by each hospital.



---

**Corporate Headquarters:**  
**Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA**

Copyright © 2003 Cisco Systems, Inc. All rights reserved.

## **DRAFT - CISCO CONFIDENTIAL**

### **Safety Notices**

These safety notices apply to the Cisco 7920 Wireless IP Phone. Please read the following sections before installing or using your Cisco 7920 Wireless IP Phone.

|                                                                                   |                |                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Warning</b> | <b>This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.</b>          |
|  | <b>Warning</b> | <b>Read the installation instructions before you connect the product to its power source.</b>                                                                                                                                                                           |
|  | <b>Warning</b> | <b>Ultimate disposal of this product should be handled according to all national laws and regulations.</b>                                                                                                                                                              |
|  | <b>Warning</b> | <b>Do not work on the system or connect or disconnect cables or chargers during periods of lightning activity.</b>                                                                                                                                                      |
|  | <b>Warning</b> | <b>This equipment is not designed for making emergency telephony calls when the power fails. Alternative arrangements should be made for access to emergency services. Access to emergency services can be affected by any call-barring function of this equipment.</b> |

### **Battery Safety Notices**

These battery safety notices apply to the batteries that are approved by the Cisco 7920 Wireless IP Phone manufacturer.

- The battery pack is intended for use only with this device.
- Do not disassemble the pack.
- Do not dispose of the battery pack in fire or water.
- To avoid risk of fire, burns, or damage to your battery pack, do not allow a metal object to touch the battery contacts.
- Handle a damaged or leaking battery with extreme care. If you come in contact with the electrolyte, wash the exposed area with soap and water. If the electrolyte has come in contact the eye, flush the eye with water for 15 minutes and seek medical attention.
- Do not charge the battery pack if the ambient temperature exceeds 104 degrees Fahrenheit (40 degrees Celsius).
- To obtain a replacement battery, contact your local dealer.
- Do not expose the battery pack to high storage temperatures (above 140 degrees Fahrenheit, 60 degrees Celsius).
- When discarding a battery pack, contact your local waste disposal provider regarding local restrictions on the disposal or recycling of batteries.

**DRAFT - CISCO CONFIDENTIAL**

**There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.**

## Regulatory Compliance

The Cisco 7920 Wireless IP Phone meets the regulatory compliance and safety standards listed in Table 1

**Table 1** *Regulatory Compliance and Safety Standards*

| <b>Regulatory Compliance</b> | <b>Standard</b>                                                                                                                                                                                                                                     |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Safety</b>                | <ul style="list-style-type: none"> <li>• UL 60950 3rd</li> <li>• CSA 22.2 No.950-95</li> <li>• EN 60950 Second Ed., including Amendments 1-4 with all national deviations</li> </ul>                                                                |
| <b>EMC/EMI</b>               | <ul style="list-style-type: none"> <li>• EN55022-Class B</li> <li>• FCC Part 15.107 &amp; 15.109 Class B</li> <li>• ICES-003 Class B</li> <li>• AS/NZS 3548 Class B</li> <li>• EN55024</li> <li>• VCCI Class B</li> <li>• EN 301489-1/17</li> </ul> |
| <b>Radio</b>                 |                                                                                                                                                                                                                                                     |
| <b>USA</b>                   | <ul style="list-style-type: none"> <li>• FCC Part 15.247</li> </ul>                                                                                                                                                                                 |
| <b>Canada</b>                | <ul style="list-style-type: none"> <li>• RSS-210 Rev 5</li> </ul>                                                                                                                                                                                   |
| <b>Japan</b>                 | <ul style="list-style-type: none"> <li>• TELEC T66 &amp; 33</li> </ul>                                                                                                                                                                              |
| <b>EU</b>                    | <ul style="list-style-type: none"> <li>• EN 300.328</li> </ul>                                                                                                                                                                                      |
| <b>RF Exposure</b>           | <ul style="list-style-type: none"> <li>• OET-65C (01-01)</li> <li>• ANSI C95.1 (91)</li> <li>• RSS-102</li> <li>• AS/NZS 2772</li> </ul>                                                                                                            |

## SAR Statement

The Cisco 7920 Wireless IP Phone handset has been tested for body-worn Specific Absorption Rate (SAR) compliance using the specific belt-clip/holster configuration provided with the handset. The FCC has established the detailed body-worn SAR requirements and has established that these requirements have been met with the specific belt-clip/holster provided with the handset. Other belt-clip/holsters or similar accessories that have not been tested may not comply and therefore should be avoided.

**DRAFT - CISCO CONFIDENTIAL****RF Exposure Information**

The radio module has been evaluated under FCC Bulletin OET 65C (01-01) and found to be compliant to the requirements as set forth in CFR 47 Sections 2.1091, 2.1093, and 15.247 (b) (4) addressing RF Exposure from radio frequency devices. This model meets the applicable government requirements for exposure to radio frequency waves.

This wireless phone contains a radio transceiver. The radio transceiver and antenna have been designed to meet the RF emission requirements for human exposure as specified by the FCC as well as by other agencies from other countries. These guidelines were developed by the industry based on guidance from the World Health Organization (WHO). These industry standards have been developed to include additional safety margins to ensure that the user is exposed to the least amount of RF radiation.

The radio transceiver uses a non ionization type of radiation as opposed to a ionized radiation such as an X-Ray wave.

The exposure standard for these devices references a unit of measure known as SAR. The limit as set by the FCC is 1.6W/kg. The tests for this emission level is done in an independent laboratory who employs test methods and operating positions reviewed by the FCC and other agencies.

Before the phone was placed on the market, the product was tested and certified in accordance with the FCC regulations to verify that the product did not exceed the FCC SAR requirements.

The highest SAR level measured for this phone was xxx W/kg.

Additional information on SAR and RF Exposure can be obtained off the FCC website at:

[www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

There is no conclusive proof that these mobile phones are or are not a health risk. The FDA and numerous researchers are continuing studies of RF radiation and health issues. Additional information on this subject can be obtained from the FDA web site at: [www.fda.gov](http://www.fda.gov).

A recent Swedish study concluded that there is no link between the RF energy emitted from mobile phones and cancer. For more information, refer to the article written by John Boice and Joseph McLaughlin entitled "Epidemiological Studies of Cellular Telephones and Cancer Risk."

The Cisco 7920 Wireless IP Phone operates at power levels that are 5 to 6 times lower than most standard cellular, Personal Communications Service (PCS), or Global System for Mobile Communication (GSM) phones. This lower power coupled with a lower transmitter duty cycle reduces the user's exposure to the RF fields.

There are several suggested methods to reduce exposure for the user. Among those include:

1. Using a hands-free handset to increase the distance between the antenna and the head of the user.
2. Orienting the antenna away from the user.

Additional information can be obtained from the following documentation:

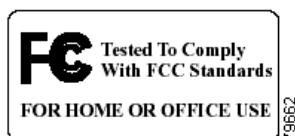
- *Cisco Systems Spread Spectrum Radios and RF Safety* white paper at the following location:
- [http://www.cisco.com/warp/public/cc/pd/witc/ao340ap/prodlit/rfhr\\_wi.htm](http://www.cisco.com/warp/public/cc/pd/witc/ao340ap/prodlit/rfhr_wi.htm)
- FCC Bulletin 56: Questions and Answers about Biological Effects and Potential Hazards of Radio Frequency Electromagnetic Fields
- FCC Bulletin 65: Evaluating Compliance with the FCC guidelines for Human Exposure to Radiofrequency Electromagnetic Fields
- FCC Bulletin 65C (01-01): Evaluating Compliance with the FCC guidelines for Human Exposure to Radiofrequency Electromagnetic Fields: Additional Information for Evaluating Compliance for Mobile and Portable Devices with FCC limits for Human Exposure to Radiofrequency Emission

**DRAFT - CISCO CONFIDENTIAL**

Additional information can also be obtained from the following organizations:

- World Health Organization Internal Commission on Non-Ionizing Radiation Protection at [www.who.int/emf](http://www.who.int/emf)
- United Kingdom, National Radiological Protection Board at [www.nrpb.org.uk](http://www.nrpb.org.uk)
- Cellular Telecommunications Association at [www.wow-com.com](http://www.wow-com.com)

## Manufacturer's Federal Communications Commission Declaration of Conformity Statement



**Models:** Cisco 7920 Wireless IP Phone

**FCC Certification Number:** LDK102043

**Manufacturer:** Cisco Systems, Inc.

170 West Tasman Drive

San Jose, CA 95134-1706

USA

This device complies with Part 15 rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and radiates radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference. However, there is no guarantee that interference will not occur. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician.



**Caution**

The Part 15 radio device operates on a non-interference basis with other devices operating at this frequency. Any changes or modification to said product not expressly approved by Cisco, including the use of non-Cisco antennas, could void the user's authority to operate this device.

***DRAFT - CISCO CONFIDENTIAL***

## **Department of Communications – Canada**

### **Canadian Compliance Statement**

This Class B Digital apparatus meets all the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Class B Limits of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

The device is certified to the requirements of RSS-210 for 2.4-GHz spread spectrum devices. The use of this device in a system operating either partially or completely outdoors may require the user to obtain a license for the system according to the Canadian regulations. For further information, contact your local Industry Canada office.

**DRAFT - CISCO CONFIDENTIAL****European Community, Switzerland, Norway, Iceland, and Liechtenstein****Declaration of Conformity with Regard to the R&TTE Directive 1999/5/EC**

|                     |                                                                                                                             |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------|
| <b>English:</b>     | This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.       |
| <b>Deutsch:</b>     | Dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechedenen Vorgaben der Richtlinie 1999/5/EU. |
| <b>Dansk:</b>       | Dette udstyr er i overensstemmelse med de væsentlige krav og andre relevante bestemmelser i Direktiv 1999/5/EF.             |
| <b>Español:</b>     | Este equipo cumple con los requisitos esenciales así como con otras disposiciones de la Directiva 1999/5/EC.                |
| <b>Έλληνας:</b>     | Αυτός ο εξοπλισμός συμμορφώνεται με τις ουσιώδεις απαιτήσεις και τις λοιπές διατάξεις της Οδηγίας 1999/5/EK.                |
| <b>Français:</b>    | Cet appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la Directive 1999/5/EC.      |
| <b>Íslenska:</b>    | Þessi búnaður samrýmist lögboðnum kröfum og öðrum ákvæðum tilskipunar 1999/5/ESB.                                           |
| <b>Italiano:</b>    | Questo apparato é conforme ai requisiti essenziali ed agli altri principi sanciti dalla Direttiva 1999/5/EC.                |
| <b>Nederlands:</b>  | Deze apparatuur voldoet aan de belangrijkste eisen en andere voorzieningen van richtlijn 1999/5/EC.                         |
| <b>Norsk:</b>       | Dette utstyret er i samsvar med de grunnleggende krav og andre relevante bestemmelser i EU-direktiv 1999/5/EC.              |
| <b>Português:</b>   | Este equipamento satisfaz os requisitos essenciais e outras provisões da Directiva 1999/5/EC.                               |
| <b>Suomalainen:</b> | Tämä laite täyttää direktiivin 1999/5/EY oleelliset vaatimukset ja on siinä asetettujen muidenkin ehtojen mukainen.         |
| <b>Svenska:</b>     | Denna utrustning är i överensstämmelse med de väsentliga kraven och andra relevanta bestämmelser i Direktiv 1999/5/EC.      |

For the Cisco 7920 Wireless IP Phone, the following standards were applied:

- Radio: EN 300.328
- EMC: EN 301.489
- Safety: EN 60950

**DRAFT - CISCO CONFIDENTIAL**

The following CE mark is affixed to the Cisco 7920 Wireless IP Phone:



## Obtaining Documentation

These sections explain how to obtain documentation from Cisco Systems.

### World Wide Web

You can access the most current Cisco documentation on the World Wide Web at this URL:

<http://www.cisco.com>

Translated documentation is available at this URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

### Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which is shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual subscription.

### Ordering Documentation

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:  
[http://www.cisco.com/cgi-bin/order/order\\_root.pl](http://www.cisco.com/cgi-bin/order/order_root.pl)
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:  
<http://www.cisco.com/go/subscription>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, U.S.A.) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

### Documentation Feedback

You can submit comments electronically on Cisco.com. In the Cisco Documentation home page, click the **Fax** or **Email** option in the “Leave Feedback” section at the bottom of the page.

You can e-mail your comments to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).



**DRAFT - CISCO CONFIDENTIAL**

You can submit your comments by mail by using the response card behind the front cover of your document or by writing to the following address:

Cisco Systems  
Attn: Document Resource Connection  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

## Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain online documentation, troubleshooting tips, and sample configurations from online tools by using the Cisco Technical Assistance Center (TAC) Web Site. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC Web Site.

### Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

Cisco.com is a highly integrated Internet application and a powerful, easy-to-use tool that provides a broad range of features and services to help you with these tasks:

- Streamline business processes and improve productivity
- Resolve technical issues with online support
- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

If you want to obtain customized information and service, you can self-register on Cisco.com. To access Cisco.com, go to this URL:

<http://www.cisco.com>

### Technical Assistance Center

The Cisco Technical Assistance Center (TAC) is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two levels of support are available: the Cisco TAC Web Site and the Cisco TAC Escalation Center.

Cisco TAC inquiries are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.

**DRAFT - CISCO CONFIDENTIAL**

- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

The Cisco TAC resource that you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

**Cisco TAC Web Site**

You can use the Cisco TAC Web Site to resolve P3 and P4 issues yourself, saving both cost and time. The site provides around-the-clock access to online tools, knowledge bases, and software. To access the Cisco TAC Web Site, go to this URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco service contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to this URL to register:

<http://www.cisco.com/register/>

If you are a Cisco.com registered user, and you cannot resolve your technical issues by using the Cisco TAC Web Site, you can open a case online by using the TAC Case Open tool at this URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, we recommend that you open P3 and P4 cases through the Cisco TAC Web Site.

**Cisco TAC Escalation Center**

The Cisco TAC Escalation Center addresses priority level 1 or priority level 2 issues. These classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer automatically opens a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to this URL:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

Before calling, please check with your network operations center to determine the level of Cisco support services to which your company is entitled: for example, SMARTnet, SMARTnet Onsite, or Network Supported Accounts (NSA). When you call the center, please have available your service agreement number and your product serial number.

---

This document is to be used in conjunction with the documents listed in the Cisco 7920 Wireless IP Phone User Guide.

CCIP, CCSP, the Cisco Arrow logo, the Cisco *Powered* Network mark, the Cisco Systems Verified logo, Cisco Unity, Follow Me Browsing, FormShare, iQ Breakthrough, iQ FastTrack, the iQ Logo, iQ Net Readiness Scorecard, Networking Academy, ScriptShare, SMARTnet, TransPath, and Voice LAN are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, The Fastest Way to Increase Your Internet Quotient, and iQuick Study are service marks of Cisco Systems, Inc.; and Aironet, ASIST, BPX, Catalyst, CCDA, CCDP, CCIE, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, the Cisco IOS logo, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Empowering the Internet Generation, Enterprise/Solver, EtherChannel, EtherSwitch, Fast Step, GigaStack, Internet Quotient, IOS, IP/TV, iQ Expertise, LightStream, MGX, MICA, the Networkers logo, Network Registrar, *Packer*, PIX, Post-Routing, Pre-Routing, RateMUX, Registrar, SlideCast, StrataView Plus, Stratum, SwitchProbe, TeleRouter, and VCO are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries.

All other trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0301R)

***DRAFT - CISCO CONFIDENTIAL***

Copyright © 2003 Cisco Systems, Inc. All rights reserved.

***DRAFT - CISCO CONFIDENTIAL***