

FRONT

Airties WFEXT4991-41  
AT&T ALL-Fi Extender

Let's get started

Download the setup app to set up your All-Fi Extender (scan the QR code).



Aim your camera at the code.

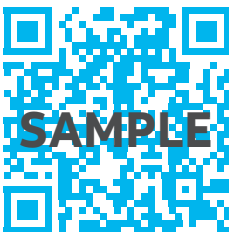
Login to the setup app and follow the steps in the app to set up your All-Fi Extender.

All-Fi Extender 1

Ethernet cable 2

3 Power supply

Need more help? Go to [att.com/xxxxxx](http://att.com/xxxxxx) for a video walk through. Or scan this QR code.



MP-00000XXXXXREV30042024

172.0

Diecut

dimensions

REAR



Connecting For a Cleaner Future

This package is 100% recyclable. Please recycle and join us in building a sustainable future.

To learn more about our commitment to the environment, go to [att.com/environment](http://att.com/environment)



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## Power Up



### Plug in

the power cord to your Wi-Fi Extender and then plug it into a power outlet close to your AT&T Wi-Fi Gateway.

### Push

the Power button on the back of the Wi-Fi Extender.

### Wait

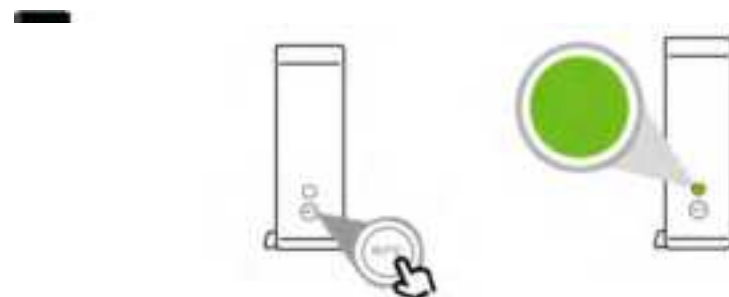
about 2-3 minutes for the light to blink GREEN.

#### Tip:

To make sure your setup is successful, make sure:

- Both the 2.4GHz and 5GHz radio bands are enabled. For help, use the Smart Home Manager app or go to [att.com/enhancedwifi](http://att.com/enhancedwifi)
- If you have dual SSIDs make sure they have the same name and password

## Pair



### Press

the WPS button on your AT&T Wi-Fi Gateway. (Make sure WPS is enabled.)

### Press

the WPS button on your Wi-Fi Extender.

### Wait

about 3 minutes for the devices to automatically pair. The flashing light will turn solid GREEN when paired.

Note: The light may turn off during pairing. This is normal. If it does not light up solid GREEN within 5 minutes, repeat the pairing process.

## Place



### Unplug

your Wi-Fi Extender from the power outlet.

### Move

your Wi-Fi Extender to its new location between your Wi-Fi Gateway and the area where you want a stronger signal.

Tip: Max distance between nearest Gateway or Extender is 40 ft, two walls, or one floor away. Extenders work best placed on open surfaces away from large obstructions and things that can cause interference (e.g., microwaves, wireless devices, etc.).

### Plug

your Wi-Fi Extender into a power outlet and wait a few minutes for the connection to reestablish and the light to turn GREEN.

*You're done!*

# Troubleshooting

If you see one of these lights, move the Wi-Fi Extender closer to the Wi-Fi Gateway or another connected Extender.



**Solid red light**  
Bad location



**Flashing red light**  
Out of range

If you're having trouble pairing your Extender with your Gateway, you can use the included Ethernet cable to connect your Extender to your Gateway and pair them manually.

If you still have an issue, check your AT&T Internet service or Wi-Fi Gateway.



## Your AT&T Internet service needs to be active.

You must have working AT&T Internet service and have a subscription to AT&T Wi-Fi Coverage for your Extender to work correctly.



## Check your connections.

Check all cables and cords to ensure they are connected properly and securely.



## Power down, power up.

Unplug the power cord from the back of your Wi-Fi Gateway. Leave it unplugged for 15 seconds and plug it back in.

Then unplug the power cord from the back of your Extender. Leave it unplugged for 15 seconds and plug it back in.

You may need to wait up to 3 minutes for your Gateway or Extender to completely reboot.

Go to [att.com/wifiextender](http://att.com/wifiextender) for additional Extender support.

# Is my Extender working?

Your Wi-Fi Network Name and Password do not change so it won't appear as a new network. To check if it's working:

1. Your Extender is paired and functioning when the light is solid green.

OR

2. Use the AT&T Smart Home Manager app to check if the Extender is on your network. (It will appear in the Devices section when it's connected.) Get Smart Home Manager at [att.com/smarthomemanager](http://att.com/smarthomemanager)

**AT&T Smart Home Manager** gives you easy access to your home network information in one convenient spot and can also be used to:



See who's on your Wi-Fi network.



Personalize your device names, like "Matt's smartphone," or "Monica's laptop."



Invite guests to your Wi-Fi network with ease via text and email.

## Need more coverage?

It's easy! Go to [att.com/betterwifi](http://att.com/betterwifi) to purchase additional AT&T Smart Wi-Fi Extenders and increase Wi-Fi coverage in your home.



# Additional Information



## Manage your account

Available 24/7, download the myATT app at [att.com/myattapp](http://att.com/myattapp) from your mobile device.



## Accessibility support

- Alternate format guides:
  - Braille or large print: call 800.288.2020
  - Accessible-tagged PDF: visit [att.com/userguides](http://att.com/userguides)
- Telephone equipment for visual and/or hearing impaired:
  - Phone: 800.772.3140 - TTY: 800-651-5111

**¿Hablas español?** Visita [att.com/userguides](http://att.com/userguides) y haz clic en "Ver en español" al final de la página. También puedes consultar la guía del extensor de señal Smart Wi-Fi de AT&T para ver más detalles.

# Need more help?



## Go to [att.com/support](http://att.com/support)



**Call us at 800.288.2020 and ask for "technical support."**

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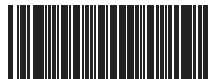
# WFEXT4991-41

## SAFETY AND REGULATORY INFORMATION

### Important Safety Instructions

1. This product is for indoor use only.
2. Please handle the product carefully to avoid damage.
3. Place the product in a vertical orientation on flat, firm, solid surface, away from any other items. Do not stand it on soft furnishings or carpets.
4. Use only the power supply provided with the product. Do not use the power supply with any other products.
5. To completely turn off the power you must unplug the product. The indoor power outlet should be easily accessible.
6. Do not locate or use this product near water, in areas with excessive moisture or humidity or in a location that is not sufficiently ventilated.
7. Do not locate the product in direct sunlight or near a heat source.
8. Do not block the ventilation holes on this product or place in an enclosed location that could cause the product to overheat.
9. Never insert objects of any kind into this product through any openings other than the "RESET" pinhole as this can result in risk of electrical shock, fire or permanent damage to the product.
10. Do not attempt to disassemble or repair the product, its power supply, cords or cables.
11. Unplug this product before cleaning. Do not use liquids, aerosols, or forced air to clean the product. Clean only using a dry, lint-free cloth.
12. Do not touch or use this product during an electrical storm to avoid any potential risk.
13. Use caution if operating the product near personal medical devices, such as pacemakers and hearing aids to avoid any risk of wireless interference the may affect performance.
14. Do not expose the product to extreme temperatures. Use the product only in the environment specified as below:  
Air temperature between 0°C (32 F) and +40°C (104 F).  
Relative humidity between 20% and 90%.

MP-0000075069



REV23052024

## Federal Communications Commission (FCC) Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation

### FCC Radio Frequency Interference Statement

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and devices.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult a dealer or an experienced radio/TV technician for assistance.

### FCC Caution

The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate this product.

The operation of this is prohibited on oil platforms, cars, trains, boats, and aircraft, except the device is permitted in large aircraft while flying above 10,000 feet in the 5.925-6.425 GHz band.

Operation of transmitters in the 5.915-7.125 GHz band is prohibited for control of or communication with unmanned aircraft systems.

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 45 cm (approx. 17.7 in.) between the radiating element and any person. This device and its antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

Per FCC regulation, 2.4GHz operation of this product in the USA/CA is firmware limited to channels 1 through 11.

FCC regulations restrict the operation of this product to indoor use only.

## California Proposition 65



**WARNING:** This product can expose you to Antimony Trioxide, which is known to the State of California to cause cancer. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).