

## Product manual

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

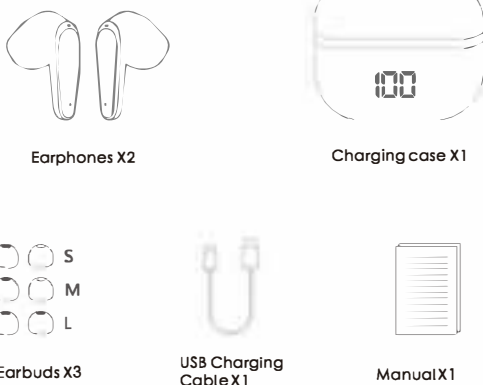
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Start

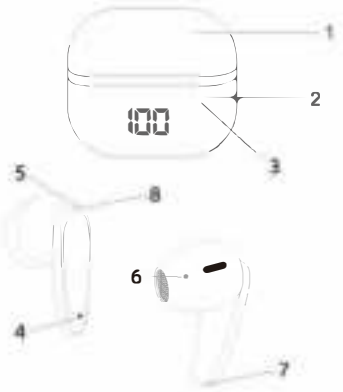
### Packing list



01

## Product overview

- 1.Charging case
- 2.Battery indicator
- 3.Charging indicator
- 4.Taking mic
- 5.ENCmic
- 6.Acoustic hole
- 7.Magnetic charge melting point
- 8.Earphones indicator



### Specification

Bluetooth version: Bluetooth 5.1  
Working distance >10M  
Music playtime: 8-9 hour  
Call time >7 hour  
Charging box charging time: 1-2 hour

02

## Operation guide

<b>R L</b>	Click the earphone function key	Pause/Play
<b>R L</b>	Double click earphone function key	Answer/hang up a call
<b>R L</b>	Long press function key for 2 seconds	Call status: reject the call
<b>R L</b>	Double-click the earphone function key during a call	Answer new calls and hang up the call
<b>R</b>	Triple click on function key	Volume+
<b>R</b>	Double-click the headphone function to the next song	Volume-
<b>L</b>	Triple click on function key	Volume+
<b>L</b>	Double-click the headphone function to the Previous song	Volume-

03

## Music

### Pause

Quickly press the L/R multi-function button once to pause the music in music mode (Some phones may need to start the music player first)

### Play

Quickly press the L/R multi-function button once to pause the music in music mode (Some phones may need to start the music player first)

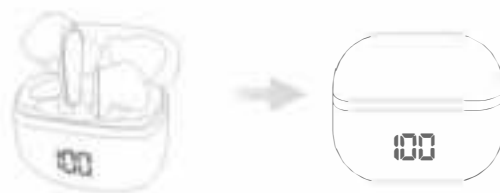


04

## Charging

### Earphone charging

Put the earphones into the charging box and the indicator light will turn red. If it is fully charged, the light will go off.



05

## Safety Instruction

Using earphone at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised you keep volume levels moderate to low at times for your safety.

Do not use while driving a car, cycling, operating machinery, or performing other activities that require hearing surrounding sounds.

Do not use earphone in thunderstorm weather, the earphone may not work properly in this condition, and increase the risk of being hit by lightning.

Earphone may not work properly under high temperature or high humidity conditions.

Do not use any corrosive cleaner/oil to clean the earphone.

If the earphone comes in contact with liquids, quickly wipe away. If submerged in water, do not turn the earphone on until completely dried.

Tips: liquid submersion voids the warranty.

Keep the earphone and packaging out of reach of children.

Please use the original charging cable provided by the earphone manufacturer for charging and choose the computer charging with USB port or regular brand charger with output current in line with DC 5V-1A or within 1A.

06

## Pairing

Take out the earphones from the charging case, and the left and right earphones will automatically complete the TWS pairing. Turn on the Bluetooth on the phone and search for the name of the headset (X19). Then click "X19" to complete the first connection.



07

## Power On

Open the charging case and earphones will power on automatically.



Put the earphones into the charging case, and then close the lid. The headset will automatically shut down and charge.

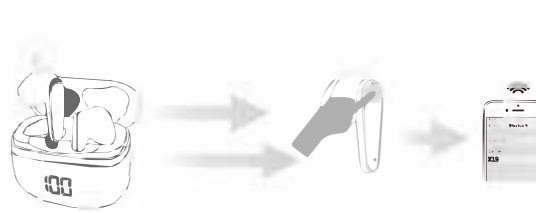


08

## Mono and stereo use

### Mono use

Put a earbud into the charge and then close the cover. The earbud will disconnect and stop working automatically. The other earbud can work normally.



### Stereo use

Take both earbuds out of the charging case at the same time. Keep the distance between the left and right earbud within 10cm/33ft. The left and right earbud will be paired automatically. Turn on the phone's Bluetooth and search for the earbuds name (X19), and then click the earbud name (X19) to complete the pairing.

09

## Income call

### Answer a call /End a call

Double press multi-function button of L/R earphone.



### Reject a call

Long press the multi-function button for 2 seconds.



Note: The earbuds can be used individually or simultaneously.

10

### Next track

Double tap the R side function key to skip to the next song.

### Previous track

Double tap the L side function key to skip back to the previous song.



Activate Siri. Long press function button for 2 seconds

11

## Charging

### Charging case charging

When the blue light in the middle of the charging case flashes, it means that the battery is about to run out. Please charge in time. The indicator light flashes during charging, and the indicator light is always on when it is fully charged.



12

## common question

Q: Why can't the headset pair with my phone?

A: 1. Make sure that the headset is fully charged and turned on. (When the headset is turned on, and the mobile phone is not connected, the left and right earbuds will have an earbud light that is always flashing.)  
2. Take out the earbuds. Turn on the Bluetooth function of the mobile phone, and connect the corresponding model of the available device to the search bar.  
3. If there is no problem with the above, please put the earbuds back into the charging box and close the outer cover for 1 minute, then take out the earbuds and turn on the Bluetooth for pairing.

Q: Why the music is intermittent?

A: First of all, please don't let the distance between the earbuds and your phone exceed 3 feet (No obstacles). If the distance is less than 33 feet, please pay attention to the following 2 tips:  
1. Make sure that there are no obstacles between the earbuds and your device.  
2. Please make sure that there are no microwave/ wifi transmitters around you. They are more likely to produce electromagnetic interference and cause signal interruption.

Q: Why even if the earbuds are put into the charging case and the outer cover is closed, the earbuds cannot be charged and cannot be disconnected from the phone?

A: Please make sure that the charging case is not in a low battery state, and the thimble of the charging case and the copper pillar at the bottom of the earphone are clean and free of foreign objects. (If it is dirty, you can use cotton swabs + alcohol to clean). If the charging case is in a low battery state, the headset cannot be charged and disconnected even if it is in a charging state. Therefore, please use the type-c data cable to fully charge the charging case.

13