

1. Charge the case

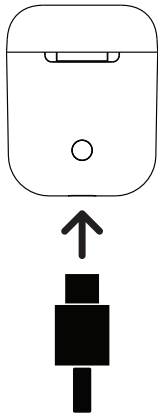
The case for storing your earbuds also charges them.

For best performance, we recommend you charge the case fully before using your earbuds.

Insert the USB-C charging cable into the charging jack on the bottom of the case.

Plug the other end of the charging cable into a USB power source (like a computer or a USB charger).

The indicator light on the bottom of the case flashes red while case is charging. The light turns solid red when the case is fully charged.

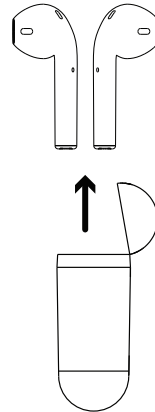


2. Turn on the earbuds

Unplug the case when it's charged.

To turn on your earbuds: Open the top of the case and take the earbuds out. The earbuds automatically turn on. The earbud indicator lights flash red and blue, and the earbuds announce "Power on."

Note: If the earbuds do not automatically turn on when you take them out of the case, press and hold the back of each earbud as shown here to turn it on manually.



3. Pair + Connect

Enable Bluetooth on your smartphone or other device.



Choose **Jensen TWS10** from the pairing options on your smartphone. (If it's not in the list, choose "Scan" from your phone's Bluetooth menu.)

The earbuds announce "Connected" when the process is complete.

Note: The process of enabling Bluetooth and connecting varies from device to device. See your device's owners manual for more information and specific instructions.

Bluetooth Wireless Connection Tips

- Make sure the Bluetooth capability of your device is turned on.
- The earbuds' Bluetooth wireless connection works up to a range of roughly 33 feet (10 meters). This range may vary, however, based on other factors, such as room layout, wall material, obstacles, your device's Bluetooth performance, etc. If you're having problems connecting to the earbuds, move closer to your phone.
- Make sure your device supports audio transfer A2DP.
- If your device asks you for a password to connect, use "0000".

To manually pair the earbuds

Your earbuds always automatically attempt to reconnect to the last connected device. If you want to pair to a different device, try turning off Bluetooth on the last connected device. Then follow the directions for pairing and connecting with a new device.



Using the earbuds

Charging and storing your earbuds

To recharge your earbuds: Put them back in their case. They turn off automatically when you put them in their case.

IMPORTANT: If the case has run out of charge, the earbuds do not turn off or disconnect automatically. Turn the earbuds off manually (see below) and recharge the case.

To manually turn off both earbuds: Press and hold the back of either earbud for 4 seconds.

Answering/ending phone calls

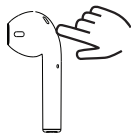
Your earbuds have built-in microphones, so you can use them for phone calls. Your phone will ring through the earbuds when you're receiving a call (or the earbuds will announce "You have an incoming call").

To answer or end a phone call: Press the back of either earbud.

To decline a phone call: Press and hold the back of either earbud.

To switch between calls: Press the back of either earbud during a call.

To reject an incoming call: Press and hold the back of either earbud.



To end the current call and switch to the other call: Double press the back of either earbud.

IMPORTANT: Not all phones support playback control and phone answer/end control. Check your phone's user manual for more information if you're having trouble with these functions.

Listening to music

To play/pause music: Press the back of either earbud.

To increase volume: Double press the back of the right earbud. The earbud beeps and volume increases.

To decrease volume: Double press the back of the left earbud. The earbud beeps and volume decreases.

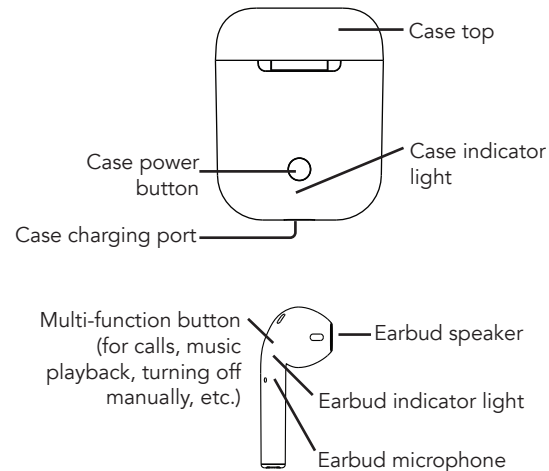
To go to the next song: Triple press the back of the right earbud.

To go to the previous song: Triple press the back of the left earbud.

Using your phone's intelligent assistant

To access your phone's intelligent assistant: Press and hold the back of either earbud until you hear a beep, then release.

Tour of the earbuds and case



HPTWS10 QSG 04

wireless earbuds quick start guide

Unpack

Make sure you have the following items in your wireless earbuds package:

- Wireless earbuds charging/storage case
- Wireless earbuds (inside the case)
- USB-C charging cable

Go to the next page to get started!