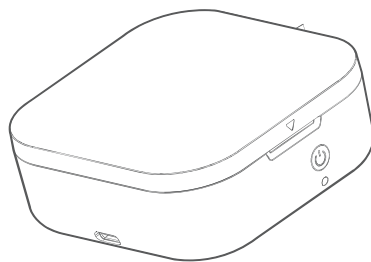# Instruction

Q30 Product Instruction

Please read this instruction book carefully before operating the product
For more detailed information, please check the official website: www.phomemo.com

Operation Guide QR code

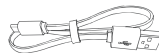Please scan the QR code to get the printer operation guide.

01. Packing list
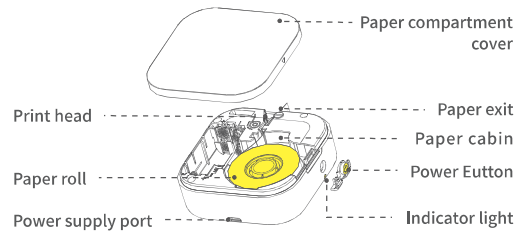
Printer*1   Product Instruction*1   Charging Cable*1

01 Printer Display

Paper compartment cover

Print head

Paper exit

Paper cabin

Power Eutton

Print head

Paper roll

Power supply port

Indicator light

02 Label Paper Display (Various Labels Available For Purchase)

Pre-cut Labels:12*22mm

Pre-cut Labels:14*50mm

02. Parts Description — Power Button and Indicator light
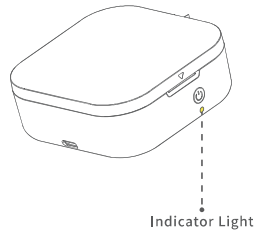
Indicator Light

Introduction of the Function of The Power Button

Button	Operation Method	Functions
Power Eutton	Press and Hold 2S	Turn On/Off
	Click	Print out the paper
	Double Click	Print the content of the self-test paper

Indicator Light

● Green-Keep on	Normal status (printing)	
	Access the power adapter	
● Red-Keep on	Error (lack of paper, cover opened, high temperature)	
☀ Red-Flash quickly	Low power supply, printer off	

03. APP Download Method
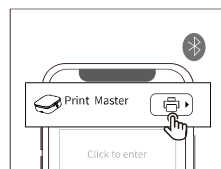
Method 2:Search and download

Google Play

App Store

Print Master

Print Master

Click to enter

Method 1: Please use your mobile phone to scan the QR code to download the APP
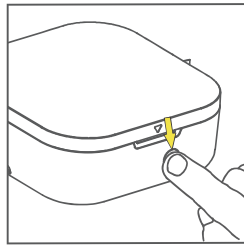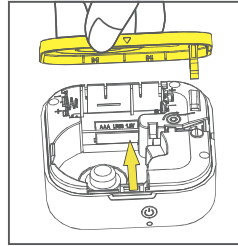

⚠ **NOTE**
- This product needs to be connected to the printer in the APP
- Due to the requirements of mobile phone system, the Androidmobile phone will use the user's geographic location when con-necting, so that the user needs to turn on the GPS and confirmthe authorization

04. Boot Guide

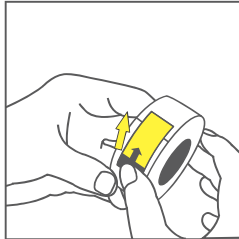**01** Press and hold for 2s to turn on

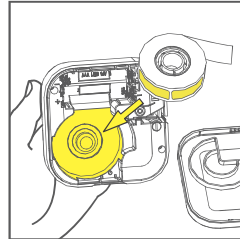**02** Open the paper compartment cover of the machine

05. Paper Roll Installation

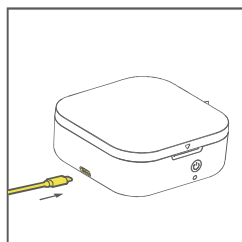**01** Take out the label paper, tear off the anti-loosening sticker

**02** Put the print face in the paper hatch toward the battery

05. Paper Roll Installation — Guidance on switching on the power supply

Mode 1: The charging cable can be connected, and switch on the power supply (if the battery is used for the power on, this step can be ignored)

Mode 2: 4 AAA battery can be installed, and ensure that the positive and negative direction of the battery is correct (if the charging cable is used, this step can be ignored)
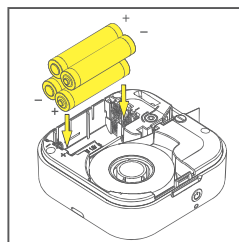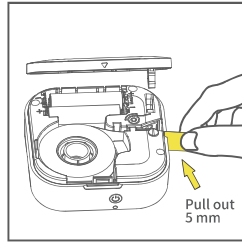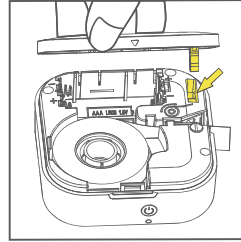

⚠ **NOTE**
- This product supports plug-in/dry battery use, but it does not support charging
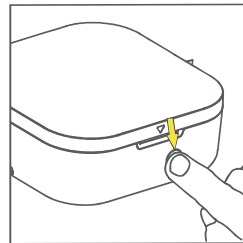
05. Paper Roll Installation

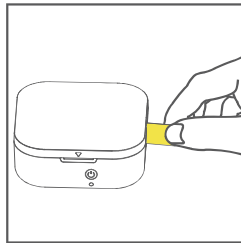**03** Pull out the label paper by 5 mm in length for normal printing

Pull out 5 mm

04 Closing the cover after alignment the cover open position

05 click the power button to identify the label position
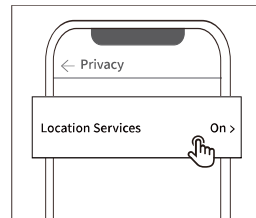

06 Come out a piece of paper, positioning completed
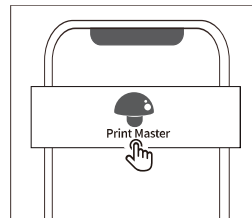

⚠ **NOTE**

· When installing or replacing the label roll for the first time, the label position identification is required.(Step **05**)
If the label position identification is not carried out(Step **05**), failures may occur such as first printing missing, not centered, etc

06. Printer Connection
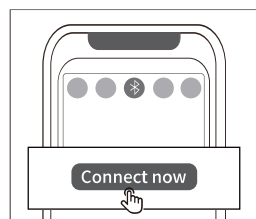
01 Turn on GPS (Android mobile phone only)

← Privacy

Location Services   On >
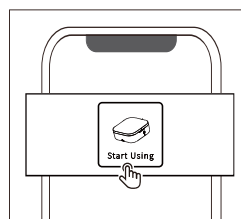
02 Open the APP

Print Master

⚠ **NOTE**

· Due to the requirements of mobile phone system,the Android mobile phone will use the user's geographic location when connecting,so that the user needs to turn on the GPS and confirm the authorization
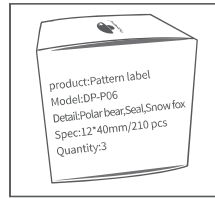
03 Click to search for the device   `Connect now`

Connect now

04 Connect immediately

Start Using

07. Confirm the Label Size

Method I: Check the label paper packaging
Please refer to the actual size used

product:Pattern label
Model:DP-P06
Detail:Polar bear,Seal,Snow fox
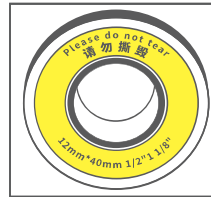Spec:12*40mm/210 pcs
Quantity:3
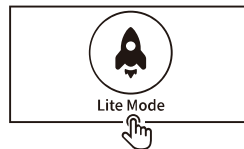
Method II:Use a ruler to measure

Label

0   1   2   3
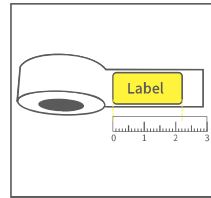
Method III: Check the label paper gasket
The old and new versions of label paper are being replaced, please refer to the actual shipment

Please do not tear
请勿撕毁
12mm*40mm 1/2" 1 1/8"

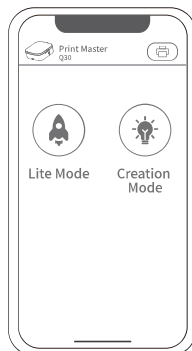## 08. Printing Guide — Select Edit Version

🚀 Lite Mode

Lite Mode: Simple mode、convenient operation
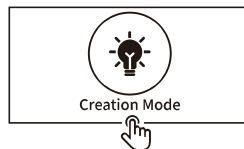
💡 Creation Mode

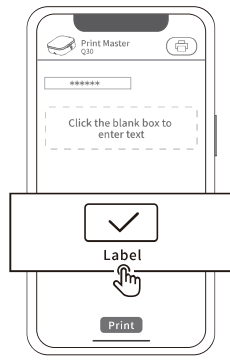Creation Mode:Custom mode, rich material

The user can view more operation tutorials and switch editing versions in the "home"

Print Master
Q30

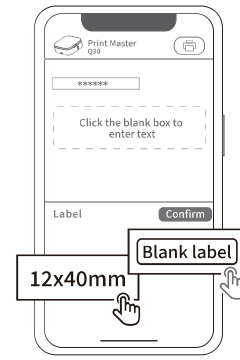🚀 Lite Mode   💡 Creation Mode
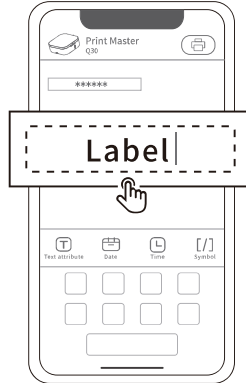
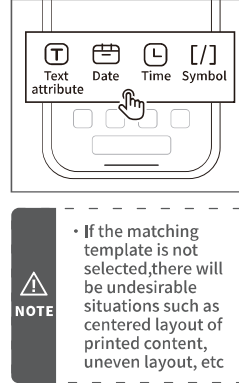## 08. Printing Guide — Lite Mode

01 Click"Label"

02 Click to select the corresponding label size

(Please refer to the actual size used)

Print Master Q30

Click the blank box to enter text

Label

Print

Print Master Q30

Click the blank box to enter text

Label   Confirm

Blank label

12x40mm

---

03 Click the blank box to enter text

Print Master Q30

Label

Text attribute   Date   Time   Symbol

04 Edit function description

Text attribute   Date   Time   Symbol

⚠ NOTE

· If the matching template is not selected,there will be undesirable situations such as centered layout of printed content, uneven layout, etc

---

Functions	Operation method	Example
⊤ Text attribute	Click to insert text.User can edit the text size, typesetting and select various fonts,etc	A ➡ A
📅 Date	Add date	Milk 2021/3/1
🕒 Time	Edit specific time point	Milk 18:44 pm
[/] Symbol	Unit symbol	Milk 500ml

---

05 After editing,click to "Print"

Label   Text direction   Save
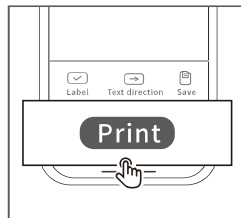
Print

06 After the printing is completed, tear off the label

---
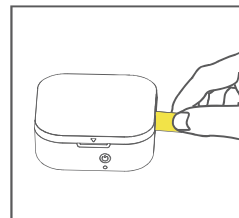
08. Printing Guide **Creation Mode**

---

01 Click the size box and select corresponding label size

Click the blank box to

Blank label 12X40

02 Click to select the corresponding label size

Please refer to the actual size used

Print Master Q30
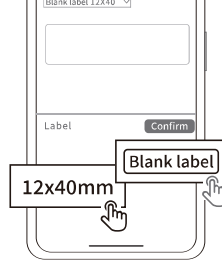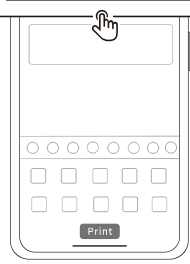
03 Click"(T)"to input text

04 Edit function description

Shortcut keys

Text

Delete Enlarge Shrink Undo Redo
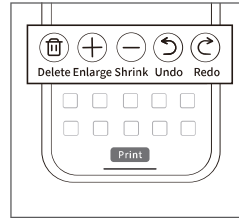
⚠ **NOTE** · If the corresponding size template is not selected correctly, there will be undesirable situations such as centered printing layout and uneven layout, etc

Editing function

Text Icon Border Picture Time

Editing function

ID code   QR code   Line   Shape   Excel

⚠ **NOTE** · APP functions will be updated with new functions in irregular, please refer to the actual function
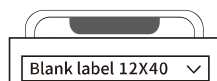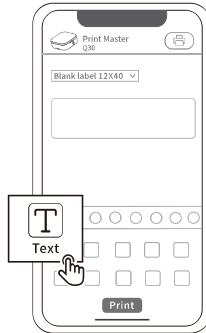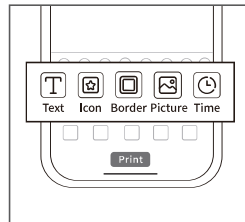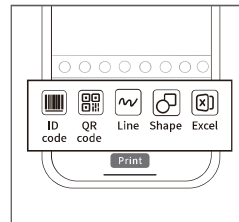
Functions	Description
T	Click to insert text.User can edit the text size,typesetting and select various fonts, etc
☆	Icon function,click to insert all kinds of cute icons
▢	Click Border Function,and choose various cute borders to decorate your label
🖼	Click to insert the picture you want to edit and print
🕓	Insert date and specific time
⊡	Click to scan the code to identify.It can quickly identify the text content in the QR Code
‖‖‖	Click to insert a one-dimensional code. Enter the information to be edited.then a one-dimensional code can be automatically generated, and the layout can be adjusted
QR	Click to insert a QR code.Enter the information to be edited,then a QR code can be automatically generated,and the layout can be adjusted
∿	Insert a line.User can choose a dashed line or a solid line
⬭	Click to insert round or square shapes
☑	Support table import, therefore quickly

	generating a list that needs to be printed
	Click to recognize text in the picture

05 Click the print label after editing
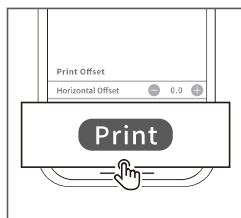
06 After the printing is completed, tear off the label
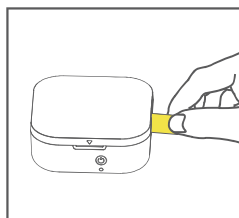
09. product specifications

| Product name	Smart Mini Label Maker
Product model	Q30
Printing technology	Thermal printing
Consumable width	12-15mm
Supported consumables	Pre-cut paper、Black mark paper
Printing density	Light、standard、dark
Printing resolution	180dpi
Print head service life	50KM
Communication interface	Bluetooth 4.2
Product Size	82*82*32.5 mm
Power Input	5V⎓2A
Power supply method	4 AAA battery
	Type-C
Supported operating system	Android
	iOS

10. Daily Cleaning

01 Turn off the printer
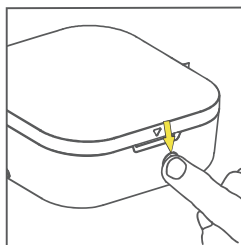
02 Use a cotton swab dipped in alite alcoho

Ethyl alcohol

03 Wipe the print head gently
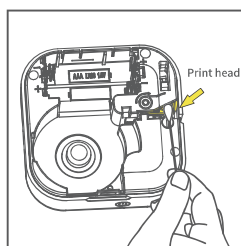
Print head

04 Wait for 30 s after the alcohol volatilize dry, boot double-click on the power button to print the self-checking page
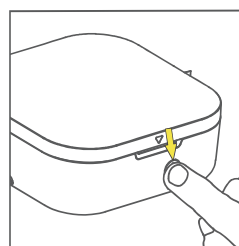
注意 • Do not scratch the print head with a hard object, otherwise the print head will be damaged and the printing effect will not be

11. Solutions for Common Problems

Not centered, misplaced, offset, skipped, etc

`Please check` **Whether the paper roll is correctly placed in the machine?**

Make sure that the label paper print face is placed in the machine in the direction of the battery. If the placement is error (reversed), it will not be printed

`Please check` **Whether to select the corresponding label size and pattern in the APP?**

Whether the matching label size and pattern have been selected in the APP. Please confirm the size and pattern on the label packaging,and select the matching template in the APP.

`Please check` **After the machine is turned on,whether to click the power button to allow the machine to calibrate and position the label?**

When installing or replacing label paper roll for the first time, the user needs to click the power button to print a blank label so that the print head can identify the position of label paper.

Printing blurry

`Please check` **Whether there is foreign matter or glue on the print head?**

There is foreign matter or glue on the print head. Please use a cotton swab dip with a little alcohol to gently wipe the dirt on the print head.Do not turn on the machine immediately after wiping. After the alcohol is evaporated and dry,double-click the power button to print the self-check page after turning on the machine to check the effect.
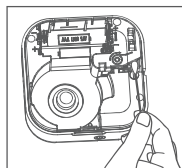
Can't connect with the printer

`Please check` **Printer cannot be connected: the status of the printer is on, and the mobile phone bluetooth has been turned on?**

`Please check` **Printer cannot be connected: is the device connection performed in APP? This product needs to perform the device connection in APP?**

`Please check` **Is the mobile phone authorized?**

Because of the phone system's requirements, Android phones will use your location when it is connected, and you need to turn on GPS and confirm authorization (other phone systems don't need to turn on this function)

12. After-sale support Product Warranty

Thank you for choosing the Smart Mini Label Maker.
① We will provide customers with reliable"replacement/return" support during the one-year warranty period from the date of purchase;
② Please keep the warranty card in a safe place so that you can read it when needed.

☎ +1855 957 5321(US only)

✉ support@phomemo.com

🌐 www.phomemo.com

▶ YouTube Please scan the QR code to get the printer operation guide.

Operation Guide
QR code

This manual has been carefully checked. If there are printing errors or misunderstandings in the content,please consult customer service.

NOTE : If the supporting software is updated,i twill be compiled into the new version of the manual without notice

12. After-sale support FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
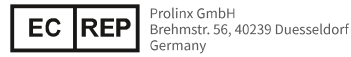
Phomemo Smart Mini Label Maker/Phomemo Smart Mini Label Drucker/Stampante per etichette piccole Phomemo/Imprimante de petites étiquettes Phomemo/Impresora de etiquetas pequeñas Phomemo

EC	REP

Prolinx GmbH
Brehmstr. 56, 40239 Duesseldorf
Germany

12. After-sale support　Maintenance Card

☐ Replace　　　　☐ Return

User Information	Name:　　　Gender:　　Phone:
	Address:
Product Information	Date of purchase:
	Product order number :
	Product serial number:
Reason for Return (Replace / Repair / Request Malntenance)	Fault description:

Thank you for choosing our products!

✉ support@phomemo.com
🌐 www.phomemo.com