PHILIPS

Hearing aids

1000 Series

TAT1769

User Manual

Visit the following website to register your product and get support

www.philips.com/support

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1 Important Safety Instructions

Hearing safety

Danger

- To avoid hearing damage, limit the time you use headphones of high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time.

Please make sure to follow these guidelines when using headphones

Listen at a reasonable volume for a reasonable amount of time

•After your hearing has adapted, be careful not to keep turning up the volume.

•Don't turn up the volume so high that you can't hear the sounds around you.

•Use headphones with caution or suspend use in potentially dangerous situations.

•Excessive sound pressure from headphones can cause hearing loss

•It is recommended not to wear headphones in both ears while driving. Doing so may be illegal in some areas

•For safety reasons, avoid distracting yourself with music or calls while driving or in other potentially dangerous situations.

General Information

To avoid damage or malfunction:

Warn

- Do not expose the headset to high temperatures.
- Do not drop the headset.
- Do not expose the headset to dripping or splashing water. (Refer to the IP rating of the specific product)
- Do not submerge the headset in water.
- Do not charge the headset when the interface or socket is wet.
- Do not use any cleaning agent containing alcohol, ammonia, benzenes or abrasives to clean the product.
- If necessary, clean the product with a soft cloth, which can be wet with water only. Do not clean the charging contacts on the product.
- Do not expose the earpieces/batteries to high temperatures, such as direct sunlight, open flames or similar environments.
- There is a risk of explosion if the battery is replaced incorrectly. Replace only with batteries of the same type.
- Ensure the battery is fully dry and the charging port cover is closed before charging the battery into a fire or hot oven, or mechanically crushing or cutting it, can cause an explosion.
- Leaving the battery in extremely high temperatures can cause an explosion or leakage of flammable liquids or gases.
- Subjecting the battery to extremely low air pressure can cause an explosion or leakage of flammable liquids or gases.

To avoid this risk, the device can only be powered by an external power supply, the output of which should comply with PS1 marked clearly below their PS1.

Operating and storage temperature and humidity

Store the product in an environment with a temperature between -10°C (+14°F) and 55°C (122°F) and a relative humidity of up to 90%. Low temperature and humidity environments may shorten battery life between -20°C (-4°F) and 45°C (113°F) and a relative humidity of up to 45%.

•High or low temperature environments may shorten battery life

•Replacing the battery with an incorrect type may seriously damage the headset and the battery (for example, some types of lithium batteries).

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2 Open Wireless Headphones

Welcome to buy and use Philips products! To ensure that you fully enjoy the support provided by Philips, please visit www.philips.com/support to register your product. With this Philips true wireless headset, you can:

•Enjoy convenient wireless hands-free calls

•Listen and control music wirelessly

•Switch between calls and music

What's in the box

Philips open wireless headphones
Philips TAT1769

Type-C charging cable (for charging only)

Quick Start Manual

Warranty Leaflet

Safety Manual

Other Equipment

A Bluetooth-enabled phone or device (e.g. laptop, tablet, Bluetooth adapter, MP3 player, etc.) that is compatible with the headset.

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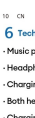
Open Wireless Headphones Overview



①LED indicator light (earphones)
②Multi-function button (MFT)
③Charging contacts
④Sound vent
⑤LED indicator light (battery status or charging status)
⑥USB-C charging port

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3 Getting Started

Battery Charging

Notice

- Before using the headset, place the headset in the charging case and charge the battery for 2 hours. This will ensure optimal battery power cycling.
- Only use the original USB-C charging cable to avoid any damage.
- To avoid damage to the battery, always charge the headset in the charger and the headset will automatically shut down.
- If the headset is not used for a long time, the rechargeable battery will lose its capacity. To avoid this loss, fully charge the battery at least once every three months.

Charging case

Connect one end of the USB-C charging cable to the charging case and the other end to a power source.

Tips

- The charging case is used as a portable backup battery to charge the earphones. When the charging case is fully charged, it can fully charge the earphones twice.

Earphone

Place the earphones in the charging case.
The headset starts charging and the blue LED indicator lights up.
When the headset is fully charged, the indicator turns off.

Hint

Normally, it takes 2 hours to fully charge the earphones or charging case via a USB cable.

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Wearing method

Insert the earphones

Check the left-right orientation of the earphones. Insert the earphones into your ears and twist gently until they fit securely.

Pairing the headset with a Bluetooth device for the first time

1.Make sure the earphones are fully charged and powered off.

2.Open the lid of the charging case and take the earphones out of the charging case.
The left and right in-ear earphones flash white and blue alternately
The earphones are now in pairing mode and can be paired with a Bluetooth device (such as a mobile phone)

3.Turn on the Bluetooth function of the Bluetooth device

4.Pair the earphones with the Bluetooth device. Please refer to the user manual of the Bluetooth device.

Notice

- After powering on, if the headset cannot find any previously connected Bluetooth device, as it is pairing mode
- If no Bluetooth device is connected within 5 minutes after it is automatically enters pairing mode)

The following example shows how to pair the headset with a Bluetooth device.

1. Turn on the Bluetooth function of the Bluetooth device and select Philips TAT1769.
2. If prompted to enter the headset password, enter "0000" (4 zeros). For Bluetooth devices with Bluetooth 3.0 or higher, no password is required.

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Single earphone (mono mode)

Take out the left or right earphone from the charging box for mono mode.
The earphone will automatically power on.

Notice

Take out the second earphone from the charging box and the two earphones will pair automatically.

Pairing with another Bluetooth device

If you want to pair another Bluetooth device with the headset, just disconnect the currently connected Bluetooth device and pair with the other device in the normal way.

Notice

The headset memory can store 4 devices. If you try to pair more than 4 devices, the earliest paired device will be replaced by the most recently paired device.

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4 Using headphones

Connecting to a Bluetooth device

1. Turn on the Bluetooth function of the Bluetooth device.

2. Open the charging box cover and take out the earphones from the charging box:

- The blue LED indicator flashes

- The earphones will search for the last connected Bluetooth device and automatically reconnect to it. If the last connected device is not available, the earphones will search and reconnect to the second last connected device.

Hint

- If you turn on the headset first and then turn on the Bluetooth function of the Bluetooth device, you need to manually connect the Bluetooth device following the instructions in the user manual. (See Pairing the headset with a Bluetooth device for the first time on page 6).

Notice

- With some Bluetooth devices, the headset may not connect automatically. In this case, you must go to the Bluetooth menu of your device and manually connect the headset to the Bluetooth device.

Power on/off

Task/Multi-function key/Operation

Turn on the headphones	Take the earphones out of the charging case, the earphones will automatically turn on.
Turn off the headphones	Put the earphone back into the charging box and the earphones will turn off.

Manage music and calls

Music Control

Tasks	Multi-function button	Operate
Play or pause music	Right/left earphone	Double-click
Next song	Right earphone	Press three times
Previous song	Left earphone	Press three times
Adjust volume +	Right earphone	Click and long press
Adjust volume -	Left earphone	Click and long press

Call Control

Task	Multi-function button	Action
Answer the call	Right/left earphone	Single click
Hang up the call	Right/left earphone	Double-click
Reject the call	Right/left earphone	Double-click

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Voice Assistant

Task	Button	Operation
Trigger voice assistant (Siri/Google)	Right/ Left earphone	Press and hold for 2 seconds
Stop voice assistant	Right/ Left earphone	Press and hold for 1 second

Headphone LED status

Headphones status	Indicator light
Headphones connected to Bluetooth	Indicator light off
Headphones ready to pair	Blue and white LED indicators flash alternately
Headphones turned on but not connected to a Bluetooth device	White LED indicator flashes once per second (auto-off after 3 minutes)
Battery low (headphones)	White LED indicator flashes 3 times every 5 seconds
Battery fully charged (charging case)	See Charging case LED indicator

Charging case LED status

When charging	Indicator light
Insufficient power	Orange LED indicator light is on
Relatively sufficient power	White LED indicator light is on
When not charging	Indicator light
Insufficient power	Orange LED indicator light flashes 4 times slowly
Relatively sufficient power	Off

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5 Reset the headset

If you encounter any pairing or connection issues, you can reset the earphones to factory settings by following the steps below.

1. Enter the Bluetooth menu of your Bluetooth device and delete Philips TAT1769 from the device list

2. Turn off the Bluetooth function of your Bluetooth device.

3 Take the earphones out of the charging box (make sure there is no Bluetooth device connected)

4. Press and hold the L/R multi-function touch keys for 4 seconds to clear all information.
Follow the steps in "Using the earphones - Connecting the earphones to a Bluetooth device".

5. Pair the earphones with your Bluetooth device and select Philips TAT1769.

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6 Technical Data

- Music playback time: 7+15 hours
- Headphone charging time: 1.5H
- Charging time of charging case: 2H
- Both headphones are equipped with 40mAh lithium-ion battery
- Charging box is equipped with 400mAh lithium-ion battery
- Bluetooth version: 5.4
- Compatible Bluetooth profiles:

HFP (Hands-free profile)
A2DP (Advanced Audio Distribution Profile)
AVRCP (Audio and Video Remote Control Protocol)

- Supported audio decoding: SBC/AAC
- Frequency range: 2.402-2.480 GHZ
- Transmitter power: <10 dBm
- Operating distance: up to 10 meters
- Automatic power off
- USB-C charging port
- Low battery warning: Provided

Note

- Specifications subject to change without notice.

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7 Notify

Declaration of Conformity

Hereby, MMD Hong Kong Holding Limited declares that this product is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and UK Radio Equipment Regulations 2017 No 1206. The declaration of conformity can be found at www.philips.com/support.

Disposal of old products and batteries

The products are designed and manufactured with high-quality materials and components that can be recycled.

This symbol on the product indicates that the product is regulated by European Directive 2012/19/EU.

This symbol means that the product contains a built-in rechargeable battery regulated by European Directive 2013/56/EU. The battery must not be disposed of with normal household waste. We strongly recommend that you take the product to an official collection point or Philips Service Center to have professionals remove the rechargeable battery. Please find your own local specialized recycling system for batteries and electronic products. Please dispose of the product. Please comply with local regulations and never dispose of this product and rechargeable batteries with normal household waste.
The correct disposal of old products and rechargeable batteries will help to avoid negative consequences for the environment and human health.

Removing the integrated battery

If your country does not have a collection/recycling system for electronic products, please protect the environment by removing and recycling the batteries before disposing of the headset.

- Before removing the batteries, make sure the earphones are disconnected from the charging case.

- Before removing the battery, make sure the charging case is disconnected from the USB charging cable.

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Compliance with Electromagnetic Field (EMF) Regulations

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Environmental Information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), foam plastic (cushioning) and polyethylene (bag, protective foam sheet). Your system consists materials that can be recycled if disassembled by a professional company. Please observe local regulations for the disposal of packaging materials, dead batteries and old equipment.

Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Regulations
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radiocommunications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.

Warning: Any changes or modifications to the product not expressly approved by the party complying with the regulations could void the user's authority to operate the equipment.

Canada

This device contains a license-exempt transmitter/ receiver that complies with Innovation, Science and Economic Development Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions:
1) This device may not cause interference.
2) This device must accept any interference received, including interference that may cause undesired operation.

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IC Radiation Exposure Statement:
This device complies with Canadian radiation exposure limits set forth for an uncontrolled environment. Its transmitter must not be co-located or operating in conjunction with any other antennas or transmitter. CAN ICES-003(B)/NMB-003(B)

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8 Trademark

Bluetooth

The Bluetooth® word mark and logos are registered trademarks of Bluetooth SIG, Inc. and any use of such marks by MMD Hongkong Holding Limited is under license. Other trademarks and trade names are trademarks and trade names of their respective owners.

Siri

Siri is a registered trademark of Apple Inc. in the U.S. and other countries.

Google

Google and Google Play are registered trademarks of Google LLC.

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9 Frequently asked questions

The Bluetooth headset cannot be turned on.
The battery is low. Charge the headset.

The Bluetooth headset cannot be paired with the Bluetooth device.
Make sure the Bluetooth function is on. Before turning on the headset, turn on the Bluetooth device and turn on the Bluetooth function on the device.

Unable to pair.
- Place both earbuds in the charging case.
- Go to Bluetooth settings function of any previously connected Bluetooth device is disabled.
- Go to Bluetooth Devices and delete Philips TAT1769 from the Bluetooth list.
- Put the earbuds (see Pairing the earbuds with a Bluetooth device for the first time on page 6)

The Bluetooth device cannot find the headset.

- The headset may be connected to a previously paired device. Turn off the connected device or move it out of range.
- The pairing may have been reset, or the headset may have been paired with another Bluetooth device. Pair the headset with the Bluetooth device following the instructions in the user manual. (See Pairing the headset with a Bluetooth device for the first time on page 6).

The Bluetooth headset is connected to a Bluetooth stereo-enabled phone. But the music can only be played through the phone speaker.
Please refer to the user manual of the phone. Choose to listen to music through the headset.

The sound quality is poor and popping sounds can be heard.
The Bluetooth device is out of range. Reduce the distance between the headset and the Bluetooth device or remove obstacles between them. Charge the headset.

The sound quality is very poor when the phone is transmitting very slowly, or when radio transmission is not possible at all.
Make sure your phone supports not only (mono) HFP, but also A2DP (and SBC/A2DP, for higher) compatible (see technical data on page 11).

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