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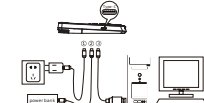
Common Fault Process

If the above solution can't solve the problem or have other questions, please contact maintenance person.

Category	Fault	Reason	Solution
Power on/off	Unable to power on terminal	1. Out of battery. 2. If terminal with an adaptor, please use it and insert to power socket.	1. Connect AC power. 2. Check if the AC power plug well or not.
Communication	First installation cannot dial up, always display "Please Wait."	Without setting outside line number, or need delay after dial the outside line.	Add one to 4, connect at the front of outside line, one comma stands for waiting one second. Dial again one second after detected dial tone. If still 5 comma, then no need reset the dial tone, wait and continue dial after off hook.
	Display Telephone Line is not insert properly or telephone line being used.	The telephone line is not insert properly or the telephone number setting incorrect.	The telephone line is not insert properly, or the telephone number setting incorrect.

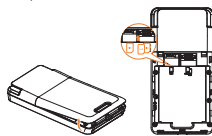
Charging:

1. Use the USB cable and connect to PC or adaptor.
2. If terminal with an adaptor, please use it and insert to power socket.
3. Connect to K300 device USB port and start charging. When battery status indicator is "■", it means charging is finished.



Install SAM/SIM card:

1. Open back cover.
2. Put the SAM/SIM card into the card slot following the picture.



Contact IC Card

The IC Card Slot is in the bottom of terminal, insert the card horizontally when insert card, and guarantee IC card chip side is upside; the IC card should be in the IC card slot during the whole transaction, showing as follows.

Note: Some IC card chip is damaged or oxidation, may cause transaction failure.



Contactless IC Card

Please tap the card on the top of LCD cover as following picture and hold for 1 second until you hear a prompt tone, which shows that the transaction is approved.



Instructions

Power on/off

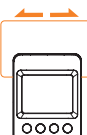
Power on: Press "O" key for 3-4 seconds, the backlight lighting, POS power on.

Power off: Press "O" key, the screen will show POWER OFF, CONFIRM or CANCEL, press Confirm then terminal power off.

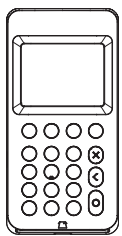
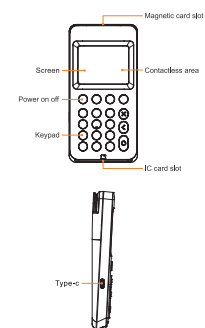
Magnetic card

Please put the card magnetic strip towards to track device inside when swipe the card, it can support both directions; must confirm speed of swiping card is stable and constant.

Note: If the track of magnetic card is damaged or the swipe way is incorrect, may cause transaction failure.



Structure Description



K300 miniPOS Terminal
Operation Manual

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference,
- and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each device are

performed in positions and locations (e.g. at the wrist on the body) as required by the FCC.

For body worn operation, this model device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the device a minimum of 5 mm from the body.

For limb worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

List of Toxic and Hazardous Substances or Elements

Components	Hazardous and noxious substances or elements					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
PCB Components	0	0	0	0	0	0

Notes:

- 1) O means the content of this hazardous and noxious substance in all the homogeneous material of the component is below the requirement of SJ/T 11363-2006 standard.
- 2) X means the content of this hazardous and noxious substance at least in certain homogeneous material is higher than the requirements of SJ/T 11363-2006 standard, but the components marked by "X" in the above form are all due to the current industry technology development level and cannot realize the substitution of the hazardous and noxious substances or elements.

Environmental protection indication:

For the products which arrives or exceeds the use life, should be recycled used according to «The Management of Electronic and Information Product», cannot discard arbitrarily.

Packing list

No.	Item	Quantity
1	K300 miniPOS Terminal	1
2	K300 Operation Manual	1
3	Power Adapter	1

Clarify

Shenzhen Xingodu Technology Co., Ltd. reserves the right to modify this manual without prior notice and continuously improve the accuracy, adequacy and completeness of the information contained in this manual.

Shenzhen Xingodu Technology Co., Ltd. does not accept any legal responsibility for the adverse consequences caused by using this product not in accordance with this manual or using accessories which are not supplied by Shenzhen Xingodu Technology Co., Ltd.

CE

Hereby, (Shenzhen Xingodu Technology Co., Ltd.) declares that the radio equipment type [K300] is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.xingodu.com/pdf?id=194>

Attention Of Installation And Operation

- Please follow the instruction strictly when install and connect the terminal.
- The terminal can just use specified power adaptor, cannot replace by other, or will cause the terminal work improperly, even damage the terminal.
- Do not damage the power cable and power adaptor. It can't be used any more if the power cable or power adaptor is damaged.
- Please check power supply socket whether complying with terminal set voltage before insert the AC socket. Recommend to choose the fuse socket, and grounding well.
- Please leave the terminal away from liquid, and forbidden splash into any liquid or electric conduction material, otherwise it will cause a short-circuit or damage the terminal.
- Please do not insert any foreign material into any ports, it will damage the terminal seriously.
- Please contact the professional POS maintainer when the terminal have fault, users or other non-qualified POS maintainer should not repair the terminal.
- Please do not shake or knock the terminal.
- Please do not use or place flammability spray, painting etc. in case of fire.
- Forbid to disassemble or remake the terminal. Forbidden to use terminal in illegal way, offenders will stand legal responsibility.

Category	Fault	Reason	Solution
Card Read failure	Prompt Card Read Error, Please Reinsert the Card Again.	1. There is dirt on the magnetic card. 2. Magnetic card is dirty or demagnetized. 3. Swipe the card in a wrong way.	1. A piece of moderate hard cardholder out card slot, and drag several times by light horizontal and vertical direction, and then wipe away the dirt from the head. 2. Remove the dirt on the magnetic card by soft paper. If the card has problem, try to change the card in the issuer bank. 3. Pay attention to the surface of the magnetic direction and the speed swiping card, should keep straight.
PIN Pad Issue	No response	Terminal crash	Unplug power supply and battery, turn off terminal and restart.