

MG7550

16x4 DOCSIS 3.0 Cable

Modem plus AC1900 Router

User Manual

VER: 1.0

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1 Safety Precautions

Read the following information carefully before operating the device. Please follow the following precaution items to protect the device from risks and damage caused by fire and electric power:

- Use volume labels to mark the type of power.
- Use the power adapter that is packed within the device package.
- Pay attention to the power load of the outlet or prolonged lines. An overburden power outlet or damaged lines and plugs may cause electric shock or fire accident. Check the power cords regularly. If you find any damage, replace it at once.
- Proper space left for heat dissipation is necessary to avoid any damage caused by overheating to the device. The holes on the device are designed for heat dissipation to ensure that the device works normally. Do not cover these heat dissipation holes.
- Do not put this device close to a place where a heat source exists or high temperature occurs. Avoid the device from direct sunshine.
- Do not put this device close to a place where is over damp or watery. Do not spill any fluid on this device.
- Do not connect this device to any PC or electronic product, unless our customer engineer or your broadband provider instructs you to do this, because any wrong connection may cause any power or fire risk.
- Do not place this device on an unstable surface or support.
- The screen of the coaxial cable is intended to be connected to earth in the building installation.

2 Overview

The MG7550 is targeted towards DOCSIS3.0 cable modem and gateway. With sixteen downstream channels and four upstream channels, it supports up to 600Mbps/160Mbps. The MG7550 incorporates a variety of industry standard peripheral interfaces including dual IEEE802.3 10/100/1000Mbps interface, one with integrated GPY. The MG7550 supports WLAN access. It complies with IEEE 802.11, 802.11b/g, 802.11n and 802.11ac specifications, WEP, WPA, and WPA2 security specifications. The WLAN of the MG7550 supports 3T3R.

2.1 Application

- Home gateway
- SOHOs
- Small enterprises
- Higher data rate broadband sharing
- Audio and video streaming and transfer
- PC file and application sharing
- Network and online gaming

2.2 Features

- User-friendly GUI for web configuration
- Several pre-configured popular games. Just enable the game and the port settings are automatically configured.
- Compatible with all standard Internet applications
- WLAN with high-speed data transfer rates of up to 600 Mbps, compatible with IEEE 802.11b/g/n/ac, 2.4GHz/5GHz compliant equipment
- IP routing and bridging
- Network/port address translation (NAT/PAT)
- Wireless LAN security: WPA, 802.1x, RADIUS client
- Universal plug-and-play (UPnP)

- File server for network attached storage (NAS) devices
- Web filtering
- Remote update
- System statistics and monitoring

2.3 Standards Compatibility and Compliance

- Support application level gateway (ALG)
- DOCSIS3.0
- IEEE 802.3
- IEEE 802.3u
- IEEE 802.11b
- IEEE 802.11g
- IEEE 802.11n
- IEEE 802.11ac

3 Hardware Description and Hardware Installation

3.1 Hardware Description

3.1.1 Front Panel

The following table describes the indicators on the front panel.

Indicator	Color	Status	Description
Power	Green	On	The device is powered on and the device operates normally.
		Off	The device is powered off.
D/S	Green	On	CM has locked D/S frequency
		Blink	CM scan D/S frequency
		Off	Device is powered off.
	Blue	On	CM has locked D/S channel bonding
		Blink	CM is on D/S channel bonding
		Off	Device is powered off.
U/S	Green	On	CM has locked U/S frequency
		Blink	CM is range and scan U/S frequency
		Off	Device is powered off or CM scan D/S frequency.
	Blue	On	CM has locked U/S channel bonding
		Blink	CM is on U/S channel bonding
		Off	Device is powered off or CM scan D/S frequency.
Internet	Green	On	CM online.
		Blink	Catching the wan ip address.
		Off	Not connect.
Ethernet	Green	On	The Ethernet interface is connected.

Indicator	Color	Status	Description
1/2/3/4		Blink	Data is being transmitted through the Ethernet interface.
		Off	The Ethernet interface is disconnected.
WLAN	Green	On	WLAN is enabled.
		Blink	Data is being transmitted through the wireless interface.
		Off	WLAN is disabled.
WPS	Green	On	Connection succeeds under Wi-Fi Protected Setup.
		Blink	Negotiation is in progress under Wi-Fi Protected Setup.
		Off	Wi-Fi Protected Setup is disabled.

3.1.2 Rear Panel

The following table describes the interfaces or the buttons on the rear panel.

Interface	Description
Antenna	The antenna interface, for connecting the antennas.
Cable	RF cable port, for connecting HFC cable.
Reset	Press the button for at least 5 second and then release it. System restores the factory default settings.
WPS	Press the button for at least 5 second and then release it. WPS will disabled/enabled.
WLAN	Press the button for at least 3 second and then release it. Wireless will disabled/enabled.
Eth 4~1	RJ-45 port, for connecting the router to a PC or another network device.
Power	Power interface, for connecting the power adapter.



Warning:

*Do not press the **Reset** button unless you want to clear the current settings. The **Reset** button is in a small circular hole on the rear panel. If you want to restore the default settings, please press the **Reset** button gently for 5 second with a fine needle inserted into the hole and then release the button. The system reboots and returns to the factory defaults.*

3.2 Hardware Installation

3.2.1 Connecting the Device

Please follow the steps below to connect the device.

- Step1** Connect the **Cable** port of the CM/RG with HFC cable.
- Step2** Connect the **Eth** port of the CM/RG to the network card of the PC via an Ethernet cable.
- Step3** Plug one end of the power adapter to the wall outlet and connect the other end to the **Power** port of the CM/RG.

4 PC Network Configuration and Login

4.1 PC Network Configuration

Each network interface on the PC should either be configured with a statically defined IP address and DNS address, or be instructed to automatically obtain an IP address using the network DHCP server. MG7550 provides a DHCP server on its LAN and it is recommended to configure your LAN to automatically obtain its IP address and DNS server IP address.

The configuration principle is identical but should be carried out differently on each operating system.

The following displays the **TCP/IP Properties** dialog box on Windows 7.

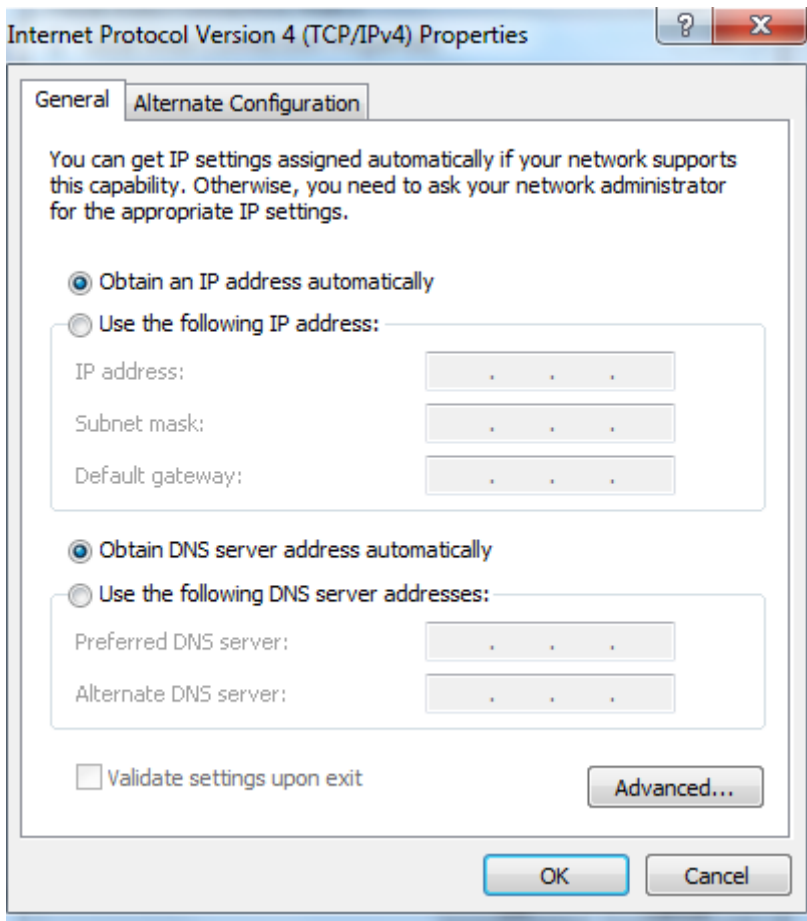


Figure 1 IP and DNS configuration

TCP/IP configuration steps for Windows 7 are as follows:

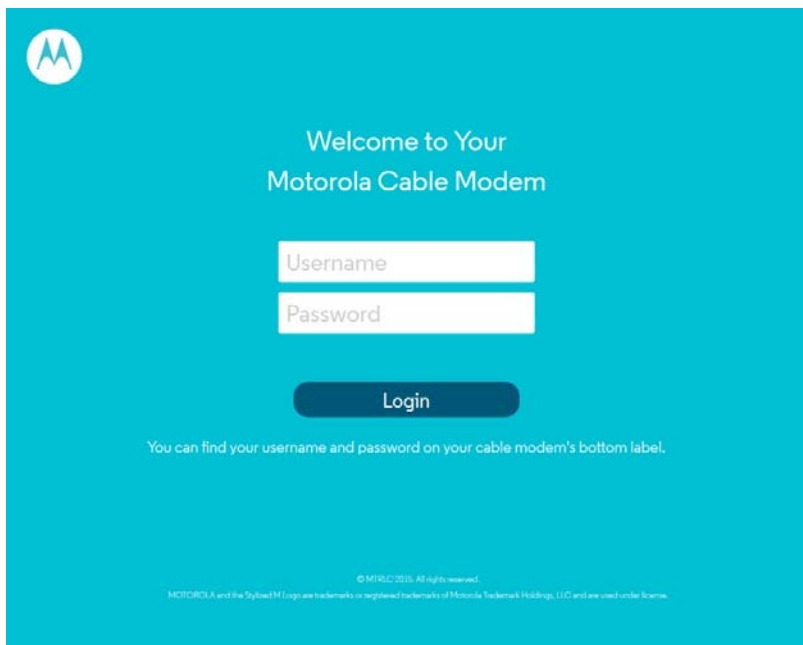
- Step1** Choose **Start > Control Panel > Network Connections**.
- Step2** Right-click the Ethernet connection icon and choose **Properties**.
- Step3** On the **General** tab, select the **Internet Protocol (TCP/IP)** component and click **Properties**.

- Step4** The **Internet Protocol (TCP/IP) Properties** window appears.
- Step5** Select the **Obtain an IP address automatically** radio button.
- Step6** Select the **Obtain DNS server address automatically** radio button.
- Step7** Click **OK** to save the settings.

4.2 Logging In to the MG7550 Cable Modem

To log in to the MG7550 cable modem, do as follows:

- Step1** Open a Web browser on your computer.
- Step2** Enter ***http://192.168.0.1*** (the default IP address of the MG550 cable modem) in the address bar. The login page appears.
- Step3** Enter the user name and the password. The default Username is **admin** and the Password is **motorola**.
- Step4** Click **Login** to log in to the MG7550 cable Modem.





Welcome to Your
Motorola Cable Modem

Username

Password

Login

You can find your username and password on your cable modem's bottom label.

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Figure 2 Login page

After logging in to the MG7550 cable modem, it will show the CM Basic Status info. click on the Advanced options you can query, configure, and modify all the settings, and diagnose the system.



AdvancedLogout

Basic Status and Settings

Internet Connection

Online	Not connected	
Number of Channels Connected		
Downstream	0	
Upstream	0	

Wi-Fi[®] Privacy Settings

5 GHz

Network Name	MOTO1600-5G	Save 
Password	***** 	Save 

2.4 GHz

Network Name	MOTO1600	Save 
Password	***** 	Save 

Cable Modem Addresses and Version

MAC Address	00:40:36:3f:16:00	
IP Address	None	
IPv6 Address	::	
Software Version	7550-5.7.1.0	

5 Web-Based Management

This chapter describes how to use Web-based management of the Cable Modem, which allows you to configure and control all of cable modem residential gateway features and system parameters in a user-friendly GUI.

5.1 Status

Choose **Status**, and the submenus of **Status** are shown as below.

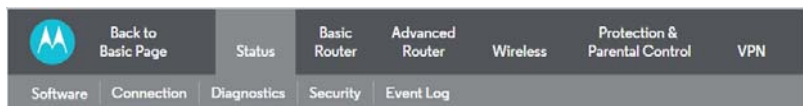


Figure 3 Submenus of status

5.1.1 Software

Choose **Status > Software** and the following page appears.



Figure 4 Software page

This page displays information about the hardware version, software version, MAC

address, cable modem IP address, serial number and CM Certificate status.

5.1.2 Connection

Choose **Status > Connection** and the following page appears.



[Back to Basic Page](#)

[Status](#)
[Basic Router](#)
[Advanced Router](#)
[Wireless](#)
[Protection & Parental Control](#)
[VPN](#)

[Software](#)
[Connection](#)
[Diagnostics](#)
[Security](#)
[Event Log](#)

Connection

eRouter

eRouter Provisioning Mode eRoute_DualMode Save ?

Startup Sequence

Startup Step	Status	Comment	?
Acquire Downstream Channel	439750000 Hz	In Progress	?
Upstream Connection	In Progress	Not Synchronized	?
Boot State	In Progress	Unknown	?
Configuration File	In Progress		?
Security	Disabled	Disabled	?

Connection Status

System Up Time	0 days 00h:51m:20s	?
Network Access	Denied	?

Downstream Bonded Channels

Channel	Lock Status	Modulation	Channel ID	Freq. (MHz)	Pwr (dBmV)	SNR (dB)	Corrected	Uncorrected	?
1	Not Locked	Unknown	0	0	0.0	0.0	0	0	
2	Not Locked	Unknown	0	0	0.0	0.0	0	0	
3	Not Locked	Unknown	0	0	0.0	0.0	0	0	
4	Not Locked	Unknown	0	0	0.0	0.0	0	0	
5	Not Locked	Unknown	0	0	0.0	0.0	0	0	
6	Not Locked	Unknown	0	0	0.0	0.0	0	0	
7	Not Locked	Unknown	0	0	0.0	0.0	0	0	
8	Not Locked	Unknown	0	0	0.0	0.0	0	0	
9	Not Locked	Unknown	0	0	0.0	0.0	0	0	
10	Not Locked	Unknown	0	0	0.0	0.0	0	0	
11	Not Locked	Unknown	0	0	0.0	0.0	0	0	
12	Not Locked	Unknown	0	0	0.0	0.0	0	0	
13	Not Locked	Unknown	0	0	0.0	0.0	0	0	
14	Not Locked	Unknown	0	0	0.0	0.0	0	0	
15	Not Locked	Unknown	0	0	0.0	0.0	0	0	
16	Not Locked	Unknown	0	0	0.0	0.0	0	0	
Total							0	0	

Upstream Bonded Channels

Channel	Lock Status	Channel Type	Channel ID	Symb. Rate (Ksym/sec)	Freq. (MHz)	Pwr (dBmV)	?
1	Not Locked	Unknown	0	0	0	0.0	
2	Not Locked	Unknown	0	0	0	0.0	
3	Not Locked	Unknown	0	0	0	0.0	
4	Not Locked	Unknown	0	0	0	0.0	

Downstream Frequency Setting

Downstream Frequency Select
Save ?

Network WAN Connection

IPv4 Address		?
Time Since Lease	D: -- H: -- M: -- S: --	?
Lease Expiration Time	--:--:--	?
IPv6 Address	Unspecified	?
MAC Address	00:10:18:dead:03	?
IPv6 DNS Servers	None	?
WAN Connection Type	DHCP	?

Release WAN Lease
Remove WAN Lease

IPv4 DNS Servers

Obtain Automatically from MSO
Enabled ?

Primary DNS		?
Secondary DNS		?

Figure 5 Connection information

This page displays information about the RF upstream and downstream channels, including downstream channel frequencies, upstream channel IDs, and upstream and downstream signal power and modulation.

This page also displays IP lease information, including the current IP address of the cable modem, the duration of both leases, the expiration time of both leases, and the current system time from the DOCSIS timeserver.

The information on this page can be refreshed at any time by clicking your web browser's Refresh button.

5.1.3 Diagnostics

Choose **Status > Diagnostics** and the following page appears.

The screenshot shows a web interface for a cable modem. At the top, there is a navigation bar with tabs: 'Back to Basic Page', 'Status', 'Basic Router', 'Advanced Router', 'Wireless', 'Protection & Parental Control', and 'VPN'. Below this is a sub-navigation bar with tabs: 'Software', 'Connection', 'Diagnostics', 'Security', and 'Event Log'. The 'Diagnostics' tab is selected. The main content area is titled 'Diagnostics' and contains a 'Test Setup' section. This section has a 'Utility' dropdown menu set to 'Ping'. Below it are 'Ping Test Parameters' including 'Target' (a text input field), 'Ping Size (Bytes)' (a dropdown menu set to '64'), 'Number of Pings' (a text input field set to '3'), and 'Ping Interval (milliseconds)' (a text input field set to '1000'). There are three buttons: 'Start Test', 'Abort Test', and 'Clear Results'. Below the test setup is a 'Results' section with a text area that says 'Waiting for input...'. On the right side of the 'Test Setup' section, there are five circular icons with question marks, likely for help or information.

Figure 6 Diagnostic information

Two utilities are provided for troubleshooting network connectivity: Ping and Traceroute.

Ping allows you to check connectivity between the CM/RG and devices on the LAN.

Traceroute allows you to map the network path from the CM/RG to a public host. Selecting Traceroute from the drop-down Utility list will present alternate controls for the traceroute utility: To run either utility, make any changes to the default parameters and select Start Test to begin. The window will automatically be refreshed as the results are displayed in the Results table.

5.1.4 Security

Choose **Status > Security** and the following page appears.

The screenshot shows the 'Security' configuration page. At the top, there is a navigation bar with tabs: 'Back to Basic Page', 'Status', 'Basic Router', 'Advanced Router', 'Wireless', 'Protection & Parental Control', and 'VPN'. Below this is a sub-navigation bar with tabs: 'Software', 'Connection', 'Diagnostics', 'Security' (selected), and 'Event Log'. The main content area is titled 'Security' and contains two sections. The first section, 'Username & Password', has a 'Save' button and five input fields: 'Username', 'Current Password', 'New Username', 'New Password', and 'Repeat New Password'. Each field has an information icon to its right. The second section, 'Reboot/Restore Factory', has two buttons: 'Reboot' and 'Restore Factory Defaults', each with an information icon to its right.

Figure 7 Security configuration

Restore Factory Defaults:

Click this button to restore factory defaults. Note that you will lose any settings you may have changed.

Note that you can also change the security password from this page by entering a new password in both the New Password and Re-Enter New Password fields, and the current password in the Current User ID Password field. Clicking Save will change the password. You do NOT have to restore factory defaults to change the password.

5.1.5 Event Log

Choose **Status > Event Log** and the following page appears.



Figure 8 Event Log information

The Event Log displays information about your cable modem's connection to your service provider. This information may be particularly helpful if you experience problems with your connection.

5.2 Basic Router

Choose **Basic Router** and the submenus of **Basic Router** are shown as below.



Figure 9 Submenus of Basic Router

5.2.1 Setup

Choose **Basic Router > Setup** , and the following page appears.

Setup

LAN

IPv6 Address Unspecified ⓘ

IPv6 Prefix fe80::/64 ⓘ

IPv4 Address 192.168.0.1 ⓘ Save ⓘ

MAC Address 00:10:18:dead:05 ⓘ

Interface/Prefix ⓘ

None Specified

WAN

IPv4 MTU Size 0 Save ⓘ

Figure 10 Setup configuration

Enter the information from the Required Information section as indicated:

At this point, the CM/RG is configured for basic use. To connect to the Internet, you must do the following:

1. Power up the CM/RG and wait for it to register with the CMTS and obtain an Internet-routable IP address
2. Get an IP lease from the internal DHCP server for each PC attached to the CM/RG.

Note that communication on the LAN will work regardless of whether the WAN connection provided by the cable modem is up. However, you will not be able to access the Internet until the WAN connection is enabled and has an IP address.

Some configurations settings are retrieved only once from non-volatile storage when the CM/RG first powers up. One such setting is changing the IPv4 Address parameters. Any changes to these settings will force the CM/RG to reset so that the new configuration can be read from non-volatile storage.

When this mandatory reset is required, the web interface will notify as follows:

Rebooting...

Please wait one minute, then press [Refresh](#) to log back in.

Figure 11 Reload page

Simply wait for the modem to reboot and click on the “Refresh” link to re-enter the web interface where you made your last change.

Most configuration items may be changed on the fly without a reboot.

5.2.2 DHCP

Choose **Basic Router > DHCP**, and the following page appears.

DHCP

DHCP server

DHCP Server Enabled Save ?

Starting Address of Local Pool 192.168.0.33 Save ?

Number of Addresses in Local Pool 222 Save ?

Lease Time of Addresses in Pool (seconds) 86400 Save ?

DHCP Client List ?

MAC Address	IP Address	Subnet Mask	Duration	Expires	Hostname	Select
No DHCP Clients						

Terminate Selected Lease

Reserve IP Address ?

IP Address	MAC Address	Hostname
------------	-------------	----------

DHCP Static Assignment

Mac Address

IP Address 192.168.0.

Friendly HostName

Add Entry

Current System Time: --:--:--

Figure 12 DHCP configuration

This page allows configuration and status of the optional internal DHCP server for the LAN.

If you have your own DHCP server servicing the LAN side (or choose to “hardcode” all of your PC’s IP addresses), you can disable the internal DHCP server by chose the Disabled. If you do this, make sure the IP address assigned to the CM/RG is on the same subnet as the external DHCP server (the subnet mask is always 255.255.255.0), or you won’t be able to access the CM/RG from the LAN. The IP address of the CM/RG can be set from the Basic Router Setup page.

You can also set the starting IP address for IP leases available to the LAN, and change the number of PCs supported on the LAN. In the case above, addresses

192.168.0.2 through 192.168.0.9 can be used as hard-coded IP addresses with no fear of IP address conflict with the DHCP pool. Configured WINS server addresses can also be passed to CPEs behind the CM/RG via DHCP.

5.2.3 DHCPv6

Choose **Basic Router > DHCPv6**, and the following page appears.

The screenshot shows a web interface for configuring a Basic Router. The top navigation bar includes links for Back to Basic Page, Status, Basic Router (selected), Advanced Router, Wireless, Protection & Parental Control, and VPN. Below this is a sub-navigation bar with Setup, DHCP, DHCPv6 (selected), LAN IPv6, DDNS, and Backup/Restore. The main content area is titled 'DHCPv6' and contains three sections: 'DHCPv6 Prefix Setup', 'DHCPv6 Server Settings', and 'DHCPv6 More Settings'. Each section has configuration fields and a 'Save' button with an information icon.

DHCPv6

DHCPv6 Prefix Setup

System Delegated Prefix:
User Defined Prefix: Disabled

DHCPv6 Server Settings

DHCPv6 Server: Enabled
LAN Delegated Prefix:
Starting Address of Local Pool:
Number of Addresses in Local Pool: 255
Lease Time of Addresses in Pool (seconds): 86400

DHCPv6 More Settings

Rapid Commit: Enabled
Unicast: Disabled
Stateless DHCPv6: Enabled

Figure 13 DHCPv6 configuration

This page allows configuration of the internal Dhcpv6 server for the LAN. When modifying the System Delegated Prefix, set the System Delegated Prefix first, and press Save so that the system can calculate its LAN Delegated Prefix.

5.2.4 LAN IPv6

Choose **Basic Router**> **LAN IPv6** and the following page appears.

LAN IPv6

Stateless Auto Configuration

IP Address	MAC Address	Reachability State

Figure 14 LAN IPv6 information

This page displays information related to IPv6 on the LAN.

5.2.5 DDNS

Choose **Basic Router** > **DDNS** , and the following page appears.

DDNS

DDNS Setup

DDNS Service: Disabled

Username:

Password:

Host Name:

IP Address: 0.0.0.0

Status: DDNS service is not enabled.

Save

Figure 15 DDNS configuration

This page is used to configure DDNS. Dynamic DNS (DDNS) allows a dynamic IP address to be aliased to a static, pre-defined host name so that the host can be easily contacted by other hosts on the internet even if its IP address changes.

The CM/RG supports a dynamic DNS client compatible with the Dynamic DNS service (<http://www.dyndns.com/>).

To activate the DDNS client:

1. Go to the Dynamic DNS website and create an account for the Dynamic DNS service. You will create a username and password, and be asked to choose a host name for your server, and the dynamic DNS domain to which your host will be assigned. You will also be asked for your host's current IP address. This is the WAN IP address that has been assigned to your CM/RG during provisioning. (See WAN IP Address on the Basic Router/ Setup web page.)
2. Enter your account information on the Basic Router/ DDNS web page, enable the service by selecting [www.DynDNS.org](http://www.dyndns.org) from the DDNS Service drop-down list, and click Save.
3. The DDNS client will notify the DDNS service whenever the WAN IP address changes so that your chosen host name will be resolved properly by inquiring hosts. The current status of the service is shown at the bottom of the DDNS web page.

5.2.6 Backup/Restore

Choose **Basic Router > Backup/Restore** and the following page appears.



Figure 16 Backup/Restore setup

In this page, you can save the current CM/RG configuration settings to a local PC. You can then later restore these settings if you need restore a particular

configuration, or to recover from changes you may have made that have had an undesirable effect.

To back up the current configuration, click Backup and follow the prompts.

To restore a previous configuration, click Browse and use the navigation window to locate the file. (Usually GatewaySettings.bin, unless you rename it before saving.) Once the file has been located, click Restore to restore the settings.

Note that once the settings are restored, the device will reboot.

5.3 Advanced Router

Choose **Advanced Router** and the submenus of **Advanced Router** are shown as below.



Figure 17 Submenus of Advanced Router

5.3.1 Options

Choose **Advanced Router > Options** to display the following page.


Back to Basic Page
Status
Basic Router
Advanced Router
Wireless
Protection & Parental Control
VPN

Options
IP Filtering
MAC Filtering
Port Filtering
Forwarding
Port Triggers
RIP
DMZ

Options

Router Selections

Save ⓘ

WAN Blocking	☐ Enable	ⓘ
IPsec PassThrough	☒ Enable	ⓘ
PPTP PassThrough	☒ Enable	ⓘ
Remote Config Management	☐ Enable	ⓘ
Multicast	☒ Enable	ⓘ
UPnP	☐ Enable	ⓘ
Primary Network Bridged	☐ Enable	ⓘ

Pass Through These MAC Addresses

ⓘ

Number (limit 32)
MAC Address

1

Add

Clear List

NAT ALG Status

Save ⓘ

RSVP	☒ Enable
FTP	☒ Enable
TFTP	☒ Enable
Kerb88	☒ Enable
NetBios	☒ Enable
IKE	☒ Enable
RTSP	☒ Enable
Kerb1293	☒ Enable
H225	☒ Enable
PPTP	☒ Enable
MSN	☒ Enable
SIP	☒ Enable
ICQ	☒ Enable
IRC666x	☒ Enable
ICQTalk	☒ Enable
Net2Phone	☒ Enable
IRC7000	☒ Enable
IRC8000	☒ Enable

Figure 18 Options configuration

This page allows you to configure the accessible features. To enable a feature, click the appropriate check box until it is “checked”. When you are satisfied with your selections, click on the Save button. These features can be modified on the fly without a system reset.

WAN Blocking prevents your cable modem/router or the devices behind it from being

visible from the Internet. This makes it difficult for hackers to discover your WAN IP address and launch an attack on your private LAN.

IPSec PassThrough enables a VPN device or VPN software located behind your cable modem/router and running IPSec to communicate successfully with endpoints on the Internet.

PPTP (Point-to-Point Tunneling Protocol) PassThrough enables a VPN device or VPN software located behind your cable modem/router and running PPTP to communicate successfully with endpoints on the Internet.

Remote Config Management: When enabled, navigate to <http://<CM WAN IP Address>:8080/> to administer your Cable Modem/Router remotely. You can find your Cable Modem/Router's WAN IP address on the Basic Setup page.

Multicast :Allows multicast specific traffic to be passed to and from the PCs on your LAN behind your Cable Modem/Router

UPnP: If you are running an application that requires UPnP, Enable UPnP.

Primary Network Bridged: Enable or Disable the feature Pass Through These MAC Addresses.

5.3.2 IP Filtering

Choose **Advanced Router> IP Filtering** to display the following page.

IP Filtering

Block Internet Access by IP Address Save ?

Block Traffic from These LAN Addresses from Reaching the Internet

Start Address	End Address	Enable/Disable
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled
192.168.0.0	192.168.0.0	Disabled

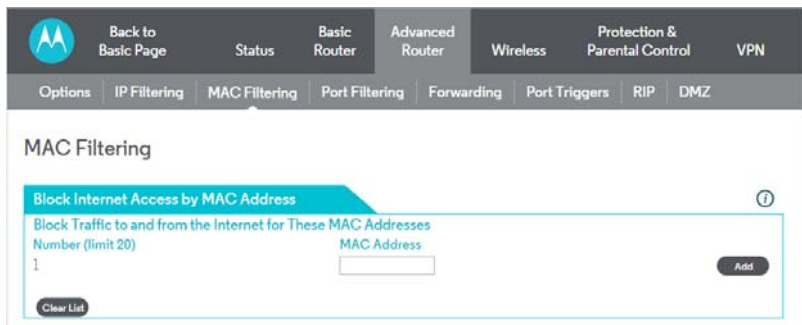
Figure 19 IP Filtering configuration

This page allows you to configure the CM/RG to prevent local PCs from getting access to the WAN by specifying those IP addresses that should be filtered.

By entering starting and ending IP address ranges, you can configure which local PCs are denied access to the WAN. Note that you only need to enter the LSB (Least-significant byte) of the IP address; the upper bytes of the IP address are set automatically from the CM/RG IP address. To activate the IP address filter, you must also check the “enable” box and click Save. The enable box allows you to store filter settings commonly used but not have them active.

5.3.3 MAC Filtering

Choose **Advanced Router > MAC Filtering** to display the following page.



The screenshot shows a web interface for configuring a cable modem. At the top, there is a navigation bar with tabs: Back to Basic Page, Status, Basic Router, Advanced Router (selected), Wireless, Protection & Parental Control, and VPN. Below this is a sub-navigation bar with tabs: Options, IP Filtering, MAC Filtering (selected), Port Filtering, Forwarding, Port Triggers, RIP, and DMZ. The main content area is titled "MAC Filtering" and contains a section "Block Internet Access by MAC Address" with a help icon. Below this section, there is a table with two columns: "Number (limit 20)" and "MAC Address". The first row has the number "1" and an empty text box for the MAC address. To the right of the table is an "Add" button. At the bottom left of the table area is a "Clear List" button.

Figure 20 MAC Filtering configuration

This page is used to prevent PCs from sending outgoing TCP/UDP traffic to the WAN via their MAC address

This is useful for the fact that the MAC address of a specific NIC card never changes, unlike its IP address which can be assigned via DHCP server or hard-coded to various addresses over time.

5.3.4 Port Filtering

Choose **Advanced Router > Port Filtering** to display the following page.

Port Filtering

Block Internet Access by Port

Block Internet Traffic to and from These Ports

Start Port	End Port	Protocol	Enable/Disable
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled
1	65535	Both	Disabled

Save ⓘ

Figure 21 Port Filtering configuration

This page is used to prevent PCs from sending outgoing TCP/UDP traffic to the WAN on specific IP port numbers.

By specifying a starting and ending port range, you may determine what TCP/UDP traffic is allowed out to the WAN on a per-port basis. Note the specified port ranges are blocked for ALL PCs and this setting is not IP address or MAC address specific. For instance, if you would like to block all PCs on the private LAN from accessing HTTP sites (or “web surfing”), you would set the “Start Port” to 80, the “End Port” to 80, the “Protocol” to TCP, check the “Enabled” box, and click Save.

5.3.5 Forwarding

Choose **Advanced Router > Forwarding** to display the following page.

Forwarding

Add a Forwarding Rule ⓘ

Forward Requests from the Internet to these LAN Addresses and Ports

Local

IP Address
Start Port
End Port

External

IP Address
Start Port
End Port

Protocol
Description
Enable/Disable

Add_IPv4 Add_IPv6

Forwarding Rules Added ⓘ

Clear All Forwarding Rules

Figure 22 Forwarding configuration

This allows for incoming requests on specific port numbers to reach web servers, FTP servers, mail servers, etc. so they can be accessible from the public internet. A table of commonly used port numbers is also provided.

Forwarding allows you to run a publicly accessible server on the LAN by specifying the mapping of TCP/UDP ports to a local PC

To specify a mapping, you must enter the range of port numbers that should be forwarded locally, and the IP address to which traffic to those ports should be sent. If only a single port specification is desired, enter the same port number in the “start” and “end” locations for that IP address. A table of commonly used Port numbers is supplied on the page for convenience.

If both external and Local/internal port numbers are present, the Local port number is a mandatory field and the external port number is optional. If the external port number is used, the RG will perform a translation from external port number to internal port number.

5.3.6 Port Triggers

Choose **Advanced Router > Port Triggers** to display the following page.

The screenshot shows the 'Port Triggers' configuration page. At the top, there is a navigation bar with tabs: 'Back to Basic Page', 'Status', 'Basic Router', 'Advanced Router' (selected), 'Wireless', 'Protection & Parental Control', and 'VPN'. Below this is a sub-navigation bar with tabs: 'Options', 'IP Filtering', 'MAC Filtering', 'Port Filtering' (selected), 'Forwarding', 'Port Triggers' (active), 'RIP', and 'DMZ'. The main content area is titled 'Port Triggers' and contains a 'Define Port Triggers' section. This section has a table with columns: 'Trigger' (containing 'StartPort' and 'EndPort'), 'Target' (containing 'StartPort' and 'EndPort'), 'Protocol' (set to 'BOTH'), and 'Description'. Below the table are buttons for 'Clear All Port Triggers', 'Disabled', and 'Add'. An information icon is located in the top right corner of the table area.

Figure 23 Port Triggers configuration

Port Triggers are similar to Port Forwarding except that they are not static ports held open all the time. When the CM/RG detects outgoing data on a specific IP port number set in the “Trigger Range”, the resulting ports set in the “Target Range” are opened for incoming (or sometimes referred to as bi-directional ports) data. If no outgoing traffic is detected on the “Trigger Range” ports for 10 minutes, the “Target Range” ports will close. This is a safer method for opening specific ports for special applications (e.g. video conferencing programs, interactive gaming, file transfer in chat programs, etc.) because they are dynamically triggered and not held open constantly or erroneously left open via the router administrator and exposed for potential hackers to discover.

5.3.7 RIP Setup

Choose **Advanced Router> RIP Setup** to display the following page.

Figure 24 RIP configuration

RIP (Router Information Protocol) is used in WAN networks to identify and use the best known and quickest route to given destination addresses to help reduce network congestion and delays.

NOTE: RIP messaging will only be sent upstream when running in Static IP Addressing mode on the Basic – Setup page. You must enable Static IP Addressing and the set the Wan IP network information! RIP is normally a function that is tightly controlled via the ISP. RIP Authentication Keys and IDs are normally held as secret information from the end user to prevent unauthorized RIP settings.

RIP is a protocol that requires negotiation from both sides of the network (i.e. CM/RG and CMTS). The ISP would normally set this up because of their knowledge of their CMTS settings to match the configuration in the CM/RG.

To enable the CM/RG to perform RIP, do the following (this example uses BRCMV2 as the RIP Authentication Key and 1 as the Key ID):

- 1.) To turn on RIP MD5 Authentication, check the “Enable” box.
- 2.) To specify a RIP MD5 Authentication Key String, type “BRCMV2” for this example.
key name = a string value to match CMTS key name value
- 3.) To specify a RIP MD5 Auth Key ID, type “1”
key number = a number to match the CMTS key number value
- 4.) To change the RIP announcement interval, type in a number in seconds.
reporting interval by default = 30 seconds

5.) To specify a RIP unicast destination IP address, enter the IP address and subnet mask.

To enable the CMTS for RIPv2 with MD-5 authentication (Cisco uBR example shown below):

1.) The following steps go through configuring RIPv2 for a Cisco CMTS. The network number used in this configuration will vary from network to network so use the network number that matches your set-up.

```
7223#configure terminal
7223(config)#key chain ubr
7223(config-keychain)#key 1
7223(config-keychain-key)#key-str BRCMV2
7223(config-keychain-key)#exit
7223(config-keychain)#exit
7223(config)#router rip
7223(config-router)#ver 2
7223(config-router)#no validate-update
7223(config-router)#passive-interface cable 2/0
7223(config-router)#network 10.0.0.0
7223(config-router)#exit
7223(config)#inter cable 2/0
7223(config-if)#ip rip receive ver 2
7223(config-if)#ip rip authentication mode md5
7223(config-if)#ip rip authentication key-chain ubr
7223(config-if)#exit
7223(config)#exit
```

In this example, we have named the key chain 'ubr'. This was chosen arbitrarily. You can use any name you like as long as you specify the correct name when specifying which key chain to use for RIPv2 authentication.

2.) The next step is enable RIP debugging to ensure that the CMTS is receiving and authenticating messages from the residential gateway.

```
7223#debug ip rip
```

RIP protocol debugging is on

```
7223#term mon
```

The CMTS is now configured to accept RIPv2 messages. If the CM/RG is registered on the CMTS, you should see messages that are similar to the message below:

```
00:28:41: RIP: received packet with MD5 authentication
00:28:41: RIP: received v2 update from 10.24.81.148 on Cable2/0
00:28:41:      10.24.81.0/24 via 10.24.81.148 in 1 hops
```

The CM/RG has broadcast that is connected to the network 10.24.81.0/24 through the interface 10.24.81.148. This information is not very useful to the CMTS because it already knows that the network 10.24.81.0/24 is connected directly to one of its interfaces (Cable2/0). It ignores this message and doesn't add any information to the IP routing table. Here is the IP routing table after the CMTS has received RIPv2 messages:

```
7223#sh ip route
```

```
Codes: C - connected, S - static, I - IGRP, R - RIP, M - mobile, B - BGP
       D - EIGRP, EX - EIGRP external, O - OSPF, IA - OSPF inter area
       N1 - OSPF NSSA external type 1, N2 - OSPF NSSA external type 2
       E1 - OSPF external type 1, E2 - OSPF external type 2, E - EGP
       i - IS-IS, L1 - IS-IS level-1, L2 - IS-IS level-2, ia - IS-IS inter area
       * - candidate default, U - per-user static route, o - ODR
       P - periodic downloaded static route
```

Gateway of last resort is 10.24.95.17 to network 0.0.0.0

10.0.0.0/8 is variably subnetted, 3 subnets, 2 masks

```
C      10.24.80.0/24 is directly connected, Cable2/0
C      10.24.81.0/24 is directly connected, Cable2/0
C      10.24.95.16/28 is directly connected, FastEthernet0/0
S*    0.0.0.0/0 [1/0] via 10.24.95.17
```

In the example above, the CM/RG was set up to send RIPv2 messages to the CMTS. The CMTS was also set up to receive these messages.

5.3.8 DMZ Host

Choose **Advanced Router > DMZ Host** to display the following page.

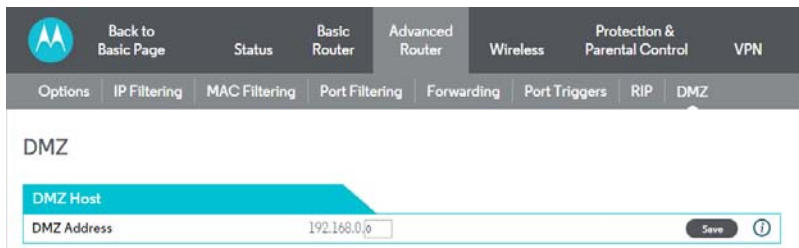


Figure 25 DMZ Host configuration

DMZ (De-militarized Zone) hosting (also commonly referred to as “Exposed Host”) allows you to specify the “default” recipient of WAN traffic that NAT is unable to translate to a known local PC. This can also be described as a computer or small sub-network that sits between the trusted internal private LAN, and the untrusted public Internet.

You may configure one PC to be the DMZ host. This setting is generally used for PC’s using “problem” applications that use random port numbers and do not function correctly with specific port triggers or port forwarding setups mentioned earlier. If a specific PC is set as a DMZ Host, remember to set this back to “0” when finished with the needed application, since this PC will be effectively exposed to the public Internet, though still protected from Denial of Service (DoS) attacks via the Firewall.

5.4 Wireless

Choose **Wireless** and the submenus of **Wireless** are shown as below.



Figure 26 The submenus of Wireless

5.4.1 Basic

Choose **Wireless > Basic** to display the following page.

The screenshot shows the web interface of the MG7550 Cable Modem. The top navigation bar includes links for Back to Basic Page, Status, Basic Router, Advanced Router, Wireless, Protection & Parental Control, and VPN. Below this is a sub-navigation bar with Basic, Radio, WPS, RADIUS, WEP, Guest, Access, Advanced, WMM, and Scan/Bridge. The main content area is titled 'Basic' and has two tabs: '2.4 GHz' (selected) and '5 GHz'. Under the '2.4 GHz' tab, there is a section for 'Primary Network' configuration. This section includes several settings, each with a dropdown menu or text input field, a 'Save' button, and an information icon (i):

- Primary Network Status:** Set to 'Enabled'.
- Network Name (SSID):** Set to 'MOTO1600'.
- Security Key / Password:** Displayed as '*****' with a 'Show Key' checkbox.
- Channel:** Set to 'Auto'.
- Bandwidth:** Set to '20 Mhz'.
- Sideband for Control Channel:** Set to 'Lower'.
- Protected Management Frames:** Set to 'Off'.

Figure 27 Basic configuration

This page allows you to configure the Primary Wireless Network.

Primary Network:

Enable or Disable the primary network. Guest networks may still be operational when the primary network is disabled.

Network Name (SSID):

Sets the Network Name (also known as SSID) of the primary network. This is a 1-32 ASCII character string.

WPA-PSK / WPA2-PSK Security Key / Password:

Motorola assigned your device a unique Security Key (or Password) at the factory. This security key is displayed here.

If you want, you can change the security key by entering the new key here and then clicking the Save button. **Channel:**

Selects the control channel for AP operation. The list of available channels depends on the selected country as presented in.

Bandwidth:

802.11b/g channels are only 20 MHz wide, but 802.11n channels may be 40 MHz wide. There are some backward compatibility issues with 40 MHz channels though.

These issues are more likely to be encountered in the 2.4 GHz band where legacy (802.11b/g) devices may be operating using 20 MHz channels.

Sideband for Control Channel (40 MHz only):

Whether the 20 MHz control channel uses the upper or lower half of the 40 MHz channel. Changes to this setting may change the control channel setting. For example (in the 2.4 GHz band), if the upper 20 MHz is selected as the sideband for the control channel, then the lowest control channel available would be channel 5 to allow the lower 20 MHz for data.

5.4.2 Radio

Choose **Wireless > Radio** to display the following page.

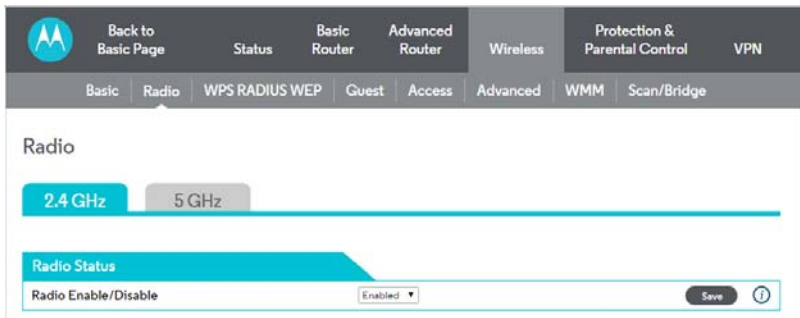


Figure 28 Radio configuration

Radio Enable/Disable:

Allows the wireless interface to be enabled and disabled.

5.4.3 WPS_RADIUS_WEP

Choose **Wireless > WPS_RADIUS_WEP** to display the following page.

	Back to Basic Page	Status	Basic Router	Advanced Router	Wireless	Protection & Parental Control	VPN
	Basic	Radio	WPS_RADIUS_WEP	Guest	Access	Advanced	WMM

WPS_RADIUS_WEP

2.4 GHz

5 GHz

Automatic Encryption

WPS Enable/Disable

WPS

Save

?

WPS Push Button Method

Push WPS button on gateway to add client.

?

WPS Client PIN Method

Add Client

?

Client PIN

Authorized Client MAC

WPA-PSK Security Settings

WPA

Disabled

Save

?

WPA-PSK

Disabled

Save

?

WPA2

Disabled

Save

?

WPA2-PSK

Enabled

Save

?

Encryption

AES

Save

?

RADIUS

RADIUS Server

0.0.0.0

Save

?

RADIUS Port

1812

Save

?

RADIUS Key

Save

?

802.11n Mode

802.11n Mode Enable/Disable

Auto

Save

?

WEP Security Settings

WEP Encryption

Disabled

?

Show Keys

Disabled

?

Current Network Key

1

?

Network Key 1

?

Network Key 2

?

Network Key 3

?

Network Key 4

?

PassPhrase

Generate WEP Keys

?

Figure 29 WPS_RADIUS_WEP configuration

This page allows you to configure the WPS_RADIUS_WEP

WPS Enable/Disable:

WPS stands for Wi-Fi Protected Setup. WPS provides two methods to automatically distribute wireless keys to clients that support this feature, described below. For the record, as of July, 2015, Apple devices did not support WPS.

WPS Client PIN Method:

On your client device, run a utility to generate a WPS PIN.

Copy the PIN that the client generates and enter it here, then press the Save button. Once this process is complete, your cable modem/router will display the results, or it will time out after about two minutes.

Note that this method will change the default SSID and key for your network.

WPA:

Wi-Fi Protected Access is a slightly older and less secure algorithm for securing a wireless network. This is the Enterprise variant that requires configuration of a RADIUS server.

WPA-PSK:

The Pre-Shared Key mode of the WPA algorithm which does not require use of a RADIUS server. This is also known as WPA Personal. WPA and WPA-PSK cannot be used at the same time.

WPA2:

An advanced form of WPA that is more secure. This is the Enterprise mode of WPA2 which requires the use of a RADIUS server. WPA2 and WPA may be used at the same time to provide backward compatibility with devices that do not support WPA2.

WPA2-PSK:

The Pre-Shared Key mode of WPA2, also known as WPA2 Personal. WPA2 and WPA2-PSK cannot be used at the same time. WPA2-PSK and WPA-PSK may be used at the same time to provide backward compatibility with devices that do not support WPA2.

Encryption:

Select the desired encryption protocol for your network. The default is TKIP+AES.

RADIUS:

Disable WPA-PSK / WPA2-PSK and Enable WPA / WPA2 to un-gray out RADIUS settings.

802.11n Mode:

Set this parameter to OFF to force 802.11g mode (required to enable WEP). The default value is Auto.

WEP Encryption:

Disabled and grayed out by default. If you need WEP Encryption, set 802.11n Mode to OFF to un-gray out, and then Enable this parameter.

Network Key 1 thru Network Key 4:

When WEP encryption is enabled, sets the static WEP keys. Enter 5 ASCII characters or 10 hexadecimal digits for a 64-bit key. Enter 13 ASCII characters or 26 hexadecimal digits for a 128-bit key.

Current Network Key:

This selects the Network Key used for transmissions. Select 1 - 4 (default 1).

PassPhrase:

Enter a 10 or 26 character string, then press Generate WEP Keys to generate Network Keys 1 - 4.

5.4.4 Guest

Choose **Wireless > Guest** to display the following page.

Guest

2.4 GHz 5 GHz

Guest Network

Select Guest Network	Moto_Guest0 ▾	Save ⓘ
Guest Network Status	Disabled ▾	Save ⓘ
Guest Network Name (SSID)	Moto_Guest0	Save ⓘ
Security Key / Password	***** Show Key	Save ⓘ
Protected Management Frames	Off ▾	Save ⓘ

Figure 30 Guest configuration

The page allows you to configure a secondary guest network on the wireless interface.

Select Guest Network:

This is a pull down of Moto_Guest0 to Moto_Guest7.

Guest Network Status:

Enable or Disable the Guest Network selected above.

Guest Network Name (SSID):

Either accept the default Network Name, or change the name by entering the new name here, and clicking the Save button.

WPA-PSK / WPA2-PSK Security Key / Password:

Enter a key here, and click the Save button to save it.

5.4.5 Access

Choose **Wireless > Access** to display the following page.

Access

2.4 GHz 5 GHz

List of Connected Devices

MAC Address	Time Connected	Signal Strength(dBm)	IP Address	Host Name	Mode	Speed(Kbps)

Allow only these MAC Addresses

Allow only these MAC Addresses to Access Your Network: Enable/Disable Disabled

	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?
	Save	?

Figure 31 Access configuration

This page allows you to control which wireless clients can access your wireless network. It also provides information about wireless clients connected to your access point.

Connected Clients:

A list of connected wireless clients. When a client connects (associates) to the network, it is added to the list; when a client leaves (disassociates) from the network, it is removed from the list. For each client, the age (in seconds), estimated average

receive signal strength (in dBm), IP address, and host name are presented. The age is the amount of time elapsed since data was transmitted to or received from the client.

5.4.6 Advanced

Choose **Wireless > Advanced** to display the following page.

	Back to Basic Page	Status	Basic Router	Advanced Router	Wireless	Protection & Parental Control	VPN
Basic		Radio	WPS RADIUS WEP	Guest	Access	Advanced	WMM Scan/Bridge

Advanced

2.4 GHz

5 GHz

Advanced Settings

Output Power	100%	Save	
OBSS Coexistence	1 (Enabled)	Save	
Hide SSID (Closed Network)	Disabled	Save	
Mode Required	None	Save	
Isolate Client	Disabled	Save	
54g™ Mode	54g Auto	Save	
Xpress™ Technology	Enabled	Save	
802.11n Protection	Auto	Save	
Basic Rate Set	Default	Save	
Multicast Rate	Auto	Save	
NPHY Rate	Auto	Save	
Legacy Rate	Auto	Save	
Beacon Interval	100	Save	
DTIM Interval	1	Save	
Fragmentation Threshold	2346	Save	
RTS Threshold	2347	Save	
Wireless Multicast Forwarding (WMF)	Enabled	Save	

Wireless Media Features

Band Steering	Disabled	
Airtime Fairness	Disabled	
Traffic Scheduler	Disabled	
Exhausted Buffer Order Scheduling (EBOS)	Disabled	

Figure 32 Advanced configuration

This page allows you to configure advanced wireless settings.

Output Power:

Control the range of the AP by adjusting the radio output power.

OBSS Coexistence:

OBSS coexistence refers to the ability of your device to support 20 MHz clients within 40 MHz channels. It also allows your device to reduce interference from nearby 20 MHz devices that are interfering with part of your device's 40 MHz channel.

Hide SSID (Closed Network):

When this feature is enabled, the SSID is not broadcast. Therefore, only devices that already know the SSID will be able to connect.

Mode Required:

Select None, HT or ERP, where HT and ERP refer to High Throughput and Extended Rate PHY, respectively. These settings determine how your network interacts with older (802.11b/g) and newer (802.11n) wireless clients. Most users will leave this at the default setting of None.

Isolate Client:

When this feature is enabled, wireless clients are isolated from your wired network and from each other. They can only access the Internet, but not any servers or other devices on your network.

54g™ Mode:

Sets the network mode for legacy 802.11g & 802.11b networks. To un-gray out this selection, under the 2.4GHz tab in WPS_RADIUS_WEP, Disable 802.11n Mode.

Choices are 54g Auto, 54g only, 54g Performance, 54g LRS, and 802.11b Only. 54g Auto accepts 54g, 802.11g, and 802.11b clients, but optimizes performance based on the type of clients connected. 54g Performance accepts only 54g™ clients and provides the highest throughput; nearby 802.11b networks may have degraded performance. 54g LRS interoperates with the widest variety of 54g™, 802.11g, and 802.11b clients. 802.11b accepts only 802.11b clients.

Xpress Technology:

Enable Broadcom proprietary method of block frame acknowledgement for 802.11g frames. This feature may improve throughput, but may cause problems.

Afterburner Technology

This feature removes the need for the acknowledgement of data frames. It may improve throughput, but may cause problems.

802.11n Protection:

802.11n Protection protects legacy 802.11b/g devices that are within range of your cable modem/router. This feature is enabled (**Auto**) by default.

In some environments with no legacy devices, you may improve performance by disabling this feature.

Basic Rate Set:

Determines which rates are advertised as “basic” rates. Default uses the driver defaults. Sets all available rates as basic rates.

Multicast Rate:

This is the rate at which you send out multicast packets to stations. Multicast packets are not acknowledged.

NPHY Rate:

Choose 802.11n rate to be applied to all unicast packets.

Legacy Rate:

“N” mode must be off on the “radio” webpage for this control to be active. When active the user can force the rate in which the AP will operate.

Beacon Interval:

Sets the beacon interval in milliseconds for the AP. The default is 100, which is fine for nearly all applications.

DTIM Interval:

Sets the wakeup interval for clients in power-save mode. When a client is running in power save mode, lower values provide higher performance but result in decreased client battery life, while higher values provide lower performance but result in increased client battery life.

Fragmentation Threshold:

Sets the fragmentation threshold. Packets exceeding this threshold will be fragmented into packets no larger than the threshold before packet transmission.

RTS Threshold:

Sets the RTS threshold. Packets exceeding this threshold will cause the AP to perform an RTS/CTS exchange to reserve the wireless medium before packet transmission.

Wireless Multicast Forwarding (WMF):

Multicast involves sending the same packets to two or more endpoints, for example of a video stream.

5.4.7 WMM

Choose **Wireless > WMM** to display the following page.


[Back to Basic Page](#)
[Status](#)
[Basic Router](#)
[Advanced Router](#)
[Wireless](#)
[Protection & Parental Control](#)
[VPN](#)

[Basic](#)
[Radio](#)
[WPS](#)
[RADIUS](#)
[WEP](#)
[Guest](#)
[Access](#)
[Advanced](#)
[WMM](#)
[Scan/Bridge](#)

Wi-Fi Multimedia (WMM)

2.4 GHz

5 GHz

WMM Setup

WMM Support ⓘ

No-Acknowledgement ⓘ

Power Save Support ⓘ

EDCA and WMM Parameters

EDCA AP Parameters	CWmin	CWmax	AIFSN	TXOP(b) Limit (usec)	TXOP(a/g) Limit (usec)	Discard Oldest First
AC_BE	15	63	3	0	0	Off
AC_BK	15	1023	7	0	0	Off
AC_VI	7	15	1	6016	3008	Off
AC_VO	3	7	1	3264	1504	Off

EDCA STA Parameters

AC_BE	15	1023	3	0	0
AC_BK	15	1023	7	0	0
AC_VI	7	15	2	6016	3008
AC_VO	3	7	2	3264	1504

WMM TXOP Parameters

	Short Retry Limit	Short Fallbk Limit	Long Retry Limit	Long Fallbk Limit	Max Rate in 500kbps
AC_BE	7	3	4	2	0
AC_BK	7	3	4	2	0
AC_VI	7	3	4	2	0
AC_VO	7	3	4	2	0

Figure 33 WMM configuration

This page allows you to configure WiFi Multi-Media (WMM). WMM is an implementation of Quality of Service (Qos) which is defined by the IEEE standard 802.11e.

WMM Support:

Sets WMM support. Choices are Auto, On, or Off. If enabled (Auto or On), the WME Information Element is included in beacon frame.

No-Acknowledgement:

Sets No-Acknowledgement support. Choices are On or Off. When enabled, acknowledgments for data are not transmitted.

Power Save Support:

Sets Power Save support. Choices are On or Off. When Power Save is enabled, the AP queues packets for STAs that are in power-save mode. Queued packets are transmitted when the STA notifies AP that it has left power-save mode.

EDCA AP Parameters:

Specifies the transmit parameters for traffic transmitted from the AP to the STA for the four Access Categories: Best Effort (AC_BE), Background (AC_BK), Video (AC_VI), and Voice (AC_VO). Transmit parameters include Contention Window (CWmin and CWmax), Arbitration Inter Frame Spacing Number (AIFSN), and Transmit Opportunity Limit (TXOP Limit).

There are also two AP-specific settings: Admission Control and Discard Oldest First. Admission control specifies if admission control is enforced for the Access Categories. Discard Oldest First specifies the discard policy for the queues. On discards the oldest first; Off discards the newest first.

EDCA STA Parameters:

Specifies the transmit parameters for traffic transmitted from the STA to the AP for the four Access Categories: Best Effort (AC_BE), Background (AC_BK), Video (AC_VI), and Voice (AC_VO). Transmit parameters include Contention Window (CWmin and CWmax), Arbitration Inter Frame Spacing Number (AIFSN), and Transmit Opportunity Limit (TXOP Limit).

5.4.8 Scan/Bridging

Choose **Wireless > Scan/Bridging** to display the following page.

Wireless Scan & Extended Network Range (Bridging)

2.4 GHz 5 GHz

Primary Radio MAC Address

MAC Address 00:10:18:E2:E0:17

Wireless Bridging

Wireless Bridging Enable/Disable Disabled

Remote Bridge MAC Addresses

Save Clear Save Clear Save Clear Save Clear

Scan Wireless APs

Figure 34 Scan/Bridging configuration

This page allows you to configure wireless bridging, which is also known as Wireless Distribution System (WDS). Bridging allows you connect multiple wireless access points together to form a single network using wireless point-to-point links.

Wireless Bridging:

This setting enables or disables wireless bridging.

Remote Bridges:

Table of remote bridge MAC addresses authorized to establish a wireless bridge. Up to 4 remote bridges may be connected. Typically, you will also have to enter your AP's MAC address (see section 0) on the remote bridge, too.

5.5 Protection & Parental Control

Choose **Protection & Parental Control** and the submenus of **Protection & Parental Control** are shown as below.



Figure 35 submenus of Protection & Parental Control

5.5.1 Firewall Basic

Choose **Protection & Parental Control**> **Firewall Basic** to display the following page.

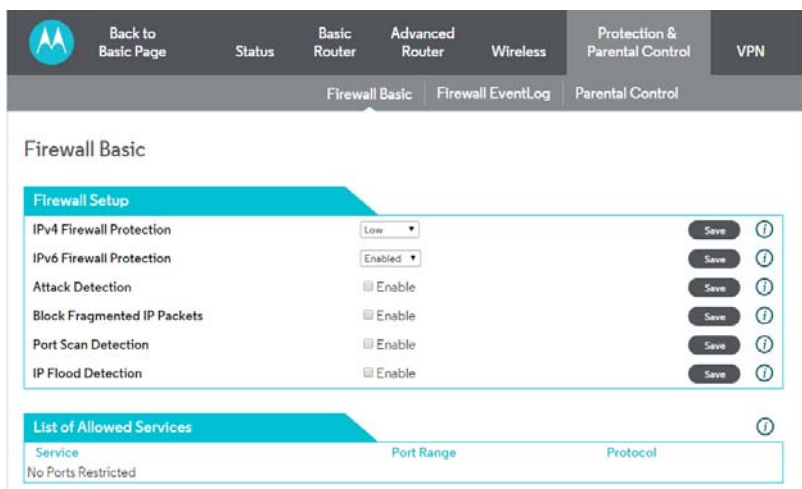


Figure 36 Firewall Basic configuration

This page is used to block or exclusively allow different types of data through the CM/RG from the WAN to the LAN.

The “low” setting does not block any services/ports, however it does protect against invalid packets and well known attacks. The “medium” setting will cause the firewall to drop a packet unless it is on a specific port of allowed services; the allowed services are listed on the same page. The “high” setting is similar to “medium”, but allows access to even fewer services. The “off” setting allows all traffic to pass.

Block Fragmented IP packets prevent all fragmented IP packets from passing through the firewall. Port Scan Detection detects and blocks port scan activity originating on both the LAN and WAN. IP Flood Detection detects and blocks packet floods originating on both the LAN and WAN. The Save button must be clicked in order to activate any of the checkbox items. All of these settings can be activated on-the-fly without a CM/RG reboot.

5.5.2 Event Log

Choose **Protection & Parental Control > Firewall Event Log** to display the following page.

Firewall Event Log

SysLog Server Setup

Send Selected Events to SysLog Server at

Permitted Connections ☐ Enable

Blocked Connections ☐ Enable

Product Configuration Events ☐ Enable

Event Log

Description	Count	Last Occurrence	Target	Source
Clear Log				

Figure 37 Firewall Event Log configuration

Configure the router to log a record of events to a local Syslog server on your LAN, and/or set up email alerts to warn of the events. First, select the events that you want logged and/or you want to be warned about. Second, enter the address of your local Syslog server, if you have one. Third, enter the email address and SMTP information where you want warnings to be sent, if applicable. Finally, click Save for the settings to take effect. Note that you can view the most recent entries of the log information you have selected at the bottom of the page.

5.5.3 Parental Control

Choose **Protection & Parental Control > Parental Control** to display the following page.

Parental Control

Parental Control Setup

Parental Control Enable/Disable: Disabled Save

List of Blocked Addresses (Blacklist)

Name	MAC Address	URL	Days	Time Start	/ Time End	Protocol	Enable
Add							

Clear List of Blocked Addresses

List of Allowed Addresses (Whitelist)

Name	MAC Address	URL	Days	Time Start	/ Time End	Protocol	Enable
Add							

Clear List of Allowed Addresses

Current System Time

Current System Time: [Time and Date Display]

Figure 38 Parental Control configuration

Parental Control: Parental Control lets you define lists of blocked or allowed addresses. If you define Blocked addresses for particular devices on your network, those devices can reach all websites except the Blocked addresses. If you define Allowed Addresses for particular devices on your network, those devices can reach only the Allowed Addresses.

List of Blocked Addresses: Enter the MAC Address of the device whose access you want to block to a particular site. (Check the user documentation for the device if you need help finding its MAC Address). Then enter the URL of the web site whose access you want to block. Next, if you want to block access only during certain times enter the days and start and end times of the blocking. Next, enter the Protocols to block (choose both if you're not sure). Finally, select Enable and click Save to activate

the entry.

Note that you can Disable the entry temporarily if you may want to re-Enable it later.

List of Allowed Addresses: Enter the MAC Address of the device you want to allow access to a particular site. (Check the user documentation for the device if you need help finding its MAC Address). Then enter the URL of the web site whose access you want to allow. Next, if you want to allow access only during certain times enter the days and start and end times of the access. Next, enter the Protocols to allow (choose both if you're not sure). Finally, select Enable and click Save to activate the entry.

Note that you can Disable the entry temporarily if you may want to re-Enable it later.

5.6 VPN

Choose **VPN** and the submenus of **VPN** are shown as below.



Figure 39 Submenus of VPN

5.6.1 IPSec

Choose **VPN > IPSec** to display the following page.

IPsec

IPsec Setup

IPsec Endpoint Disabled Save ⓘ

Number	Name	Status	Control	Configure
Tunnel list is EMPTY.				
Name		Disabled		Delete Tunnel ⓘ Add New Tunnel ⓘ Save

Figure 40 IPsec configuration

This page will show the status of configured tunnels.

Tunnel:

This is a pull-down list of VPN Names defined below. Select the specific VPN tunnel to configure.

Name:

Enter a VPN name and click Add New Tunnel.

5.6.2 L2TP/PPTP

Choose **VPN > L2TP/PPTP** to display the page below.

The screenshot shows a web interface for configuring L2TP/PPTP. At the top is a navigation bar with a logo and links: 'Back to Basic Page', 'Status', 'Basic Router', 'Advanced Router', 'Wireless', 'Protection & Parental Control', and 'VPN'. Below this is a sub-navigation bar with 'IPsec', 'L2TP/PPTP' (selected), and 'Event Log'. The main content area is titled 'L2TP/PPTP' and contains several sections: 1. 'L2TP/PPTP Setup' with 'L2TP Server' and 'PPTP Server' both set to 'Disabled'. 2. 'PPP Address Range' with 'Start' IP 10.0.0.1 and 'End' IP 10.0.0.254, each with a 'Save' button. 3. 'PPP Security' with 'MPPE Encryption' set to 'Enabled' and a 'Save' button. 4. 'Users' section with an 'Add' button and three input fields for 'Username', 'Password', and 'Confirm Password'. 5. 'User List' section showing 'User list is empty.' 6. 'L2TP Server' section with a 'Pre-Shared Phrase' input field and a 'Save' button. Each section has a help icon (i) on the right.

Figure 41 L2TP/PPTP configuration

This page allows configuration of L2TP and PPTP server options.

5.6.3 Event Log

Choose **VPN > Event Log** to display the following page.



Figure 42 Event Log information

This page allows you to view the VPN Event Log.

5.7 Logout

Choose **Logout** to logout Account and the following page will be shown after logout.



Figure 43 The logout page

6 Q&A

(1) **Q:** Why all the indicators are off?

A: Check the following:

- The connection between the power adaptor and the power socket.
- The status of the power switch.

(2) **Q:** Why the **Ethernet** indicator is off?

A: Check the following:

- The connection between the Cable Modem and your computer, hub, or switch.
- The running status of your PC, hub, or switch.

(3) **Q:** Why the **ONLINE** indicator is off?

A: Check CM DS/US LED is on. Check the connection between the Cable Line and the wall HFC.

Apply customer :

Name: MTRLC LLC

Address: PO Box 121147 Boston, MA 02112-1147

Contact Person: Andy Pollock

Title: Director of Hardware Engineering

Telephone: 6177530663

Fax: 617-423-1075



For applicable power supplies :

1, US: S36B52-120A250-04

Brand : Shenzhen Gongjin Electronics Co., Ltd

FCC statement

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

"FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons."

keep 20cm away warning:

FCC Radiation Exposure Statement for Mobile Devices

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 7-7/8" (200 mm) between the radiator and your body. The transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.

"The device must not be co-located or operating in conjunction with any other antenna or transmitter."

5 GHz devices only

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage this device. No configuration controls are provided for this wireless equipment allowing any change in the frequency of operations outside the FCC grant of authorization for US operation according to Part 15.407 of the FCC rules.